

## IT Strategic Transformation Meeting 12-14-05

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Elias announced that the Executive Committee presentation is not going to occur on 12/22/05 as originally planned. Nonetheless he plans to have the presentation completed by then. The committee has one more meeting prior to provide feedback.

### 1. Recommendations

Elias distributed and reviewed the Executive Committee Presentation (DRAFT).

The working framework for each recommendation includes context, examples, why/value, data and specific recommendations.

The highest level IT Transformation Strategic goals (in order to position UB for the future and to create the capacity it needs) are a) effective IT decision making and funding, b) a robust and adaptable technology foundation, c) user support, d) IT support for innovation in instruction and research, and e) IT management.

Effective decision making – there was a discussion about the scope of the funding statement and the word ‘institute’ was changed to ‘develop’. It was suggested that wording be added that allows for decanal vice presidential decision-making.

Robust and adaptable technology foundation – it was recommended to have an explanation for the deans that distributed means anything but CIO. Change ‘central’ to ‘CIO’ on this slide. It was reinforced that the goal is to create more robust centralized systems (provide the incentive) to create capacity in the units for doing more valuable things. Remove the number of years cited in the refresh cycle. It was suggested to implement a refresh cycle that is based on the new stuff that you put in.

User support – Remove ‘Revise the computer lab support model’. Elias announced that the print management system will be piloted on 1/9/06 in specific locations (Lockwood for example), and be expanded during the spring semester with the intention to make it available to all classrooms and labs on 6/30. Dentistry and Medicine have been aggressive with mobile device infrastructure. The idea is to recognize that we have to make more investment in this area. The recommendation might be to just study this further. Some schools are looking to deliver services this way. On the recommendations slide, the 4<sup>th</sup> bullet was changed to be part of the first bullet and the 2<sup>nd</sup> and 3<sup>rd</sup> bullets were interchanged. Computer lab support bullet will read ‘Ensure that computer lab support is fully responsive to user needs including hours of coverage and consistency of an interface’. The last bullet is a data item, not a recommendation. Deploy common services as appropriate. The 2<sup>nd</sup> bullet should be the title bullet.

Elias reminded the group that there are two audiences for this presentation – the town hall attendants and the executive committee. It was decided to leave the detail for the executive committee presentation and not bring too much focus to them.

Change the order of ‘IT Management’ and ‘IT support for innovation...’ in the slides.

IT Literacy was mistakenly left out and needs to be included. Take it from the potential opportunities document.

IT Management – remove the word ‘augment’. (Remove the ‘why’ in all of the subject

slides as well as the verbs that proceed each title recommendation.) Staff development was moved to the top of the slide.

Add 'coordinated' to IT professional development program. Add performance management.

IT support for innovation in instruction and research – Bruce and Tom will redo this slide.

The hypotheses still needs to be incorporated into this presentation. The list of potential opportunities might be an appendix. Service Delivery Framework, the white papers and security recommendations are still need to be incorporated.

It was agreed that this can be shown at Friday's Town Hall.

## **2. IT ST Town Hall 12-16-05**

Ray will present the recommendations at the Town Hall. The panel will consist of Peter and the committee chairs.

The draft IT Bill of Rights and Guiding Principles will also be part of the Town Hall's agenda and be included on the website.