IP Communicator Service Description

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Date: October, 2010

The Cisco IP Communicator is a Windows PC-based softphone that lets you use your PC to make voice calls. The application has the look and feel of the IP phones currently available with all of the same features and functionality:

- Redial, New Call and Call Forward
- Voicemail
- Call Directories: missed, received, placed, emergency,
- Access to Personal and Corporate directories

Please note: If using the IP communicator on a wireless laptop or remotely accessing the UB network via VPN the 911 location information is not available.

System requirements:
- USB headset and microphone or USB speakerphone *
- A 10/100 Mbps Ethernet network interface card
- SVGA video card
- 800 x 600 x16-bit screen resolution (1024 x 768 x 16-bit or better recommended)

Microsoft Windows XP:
- Service Packs 1 and 2
- Pentium P4 1.5 GHz or higher recommended
- Disk space:100 MB free disk space
- Memory:1 GB RAM

Microsoft Windows 7:
- Microsoft Windows 7 Professional, Enterprise and Ultimate 32-bit and 64-bit WOW
- Disk space: 200 MB free disk space
- Memory: 2 GB RAM (3 GB RAM recommended for 64-bit OS)

Microsoft Windows Vista:
- Windows Vista Service Packs 1 and 2, 32-bit only
- Microsoft Windows Vista Business Edition, Enterprise Edition, and Ultimate
- Disk space: 200 MB free disk space
- Memory: 2 GB RAM

* Cisco recommended third party audio devices can be found that the following URL:

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/phones/ps5475/prod_bulletin0900aecd800f4564.html