

Survey Results
& Analysis
for
2016 UBIT Student Experience Survey



Thursday, November 10, 2016
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Executive Summary

This report contains a detailed statistical analysis of the results to the survey titled *2016 UBIT Student Experience Survey*. The results analysis includes answers from all respondents who took the survey in the 15 day period from Monday, October 24, 2016 to Monday, November 07, 2016. 4330 completed responses were received to the survey during this time.

Survey Results & Analysis

Survey: 2016 UBIT Student Experience Survey

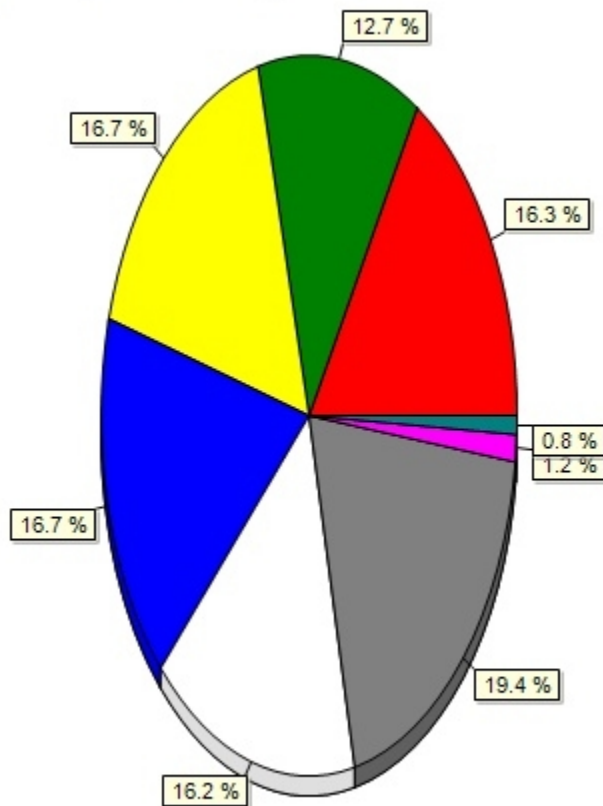
Author:

Filter:

Responses Received: 4330

1) What is your class standing?

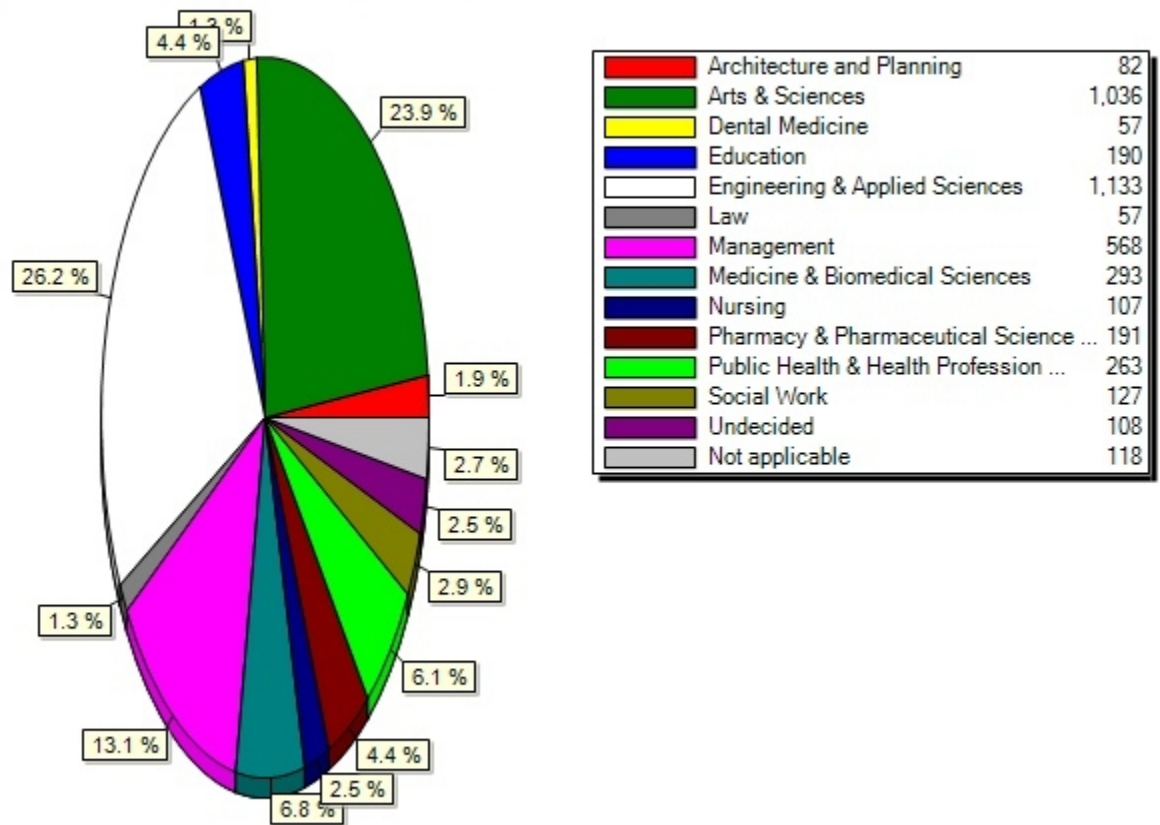
1) What is your class standing?



Freshman	706
Sophomore	548
Junior	723
Senior	723
Graduate student - 1st year	700
Graduate student - year 2 or more	841
Non-degree seeking student	53
Not sure	36

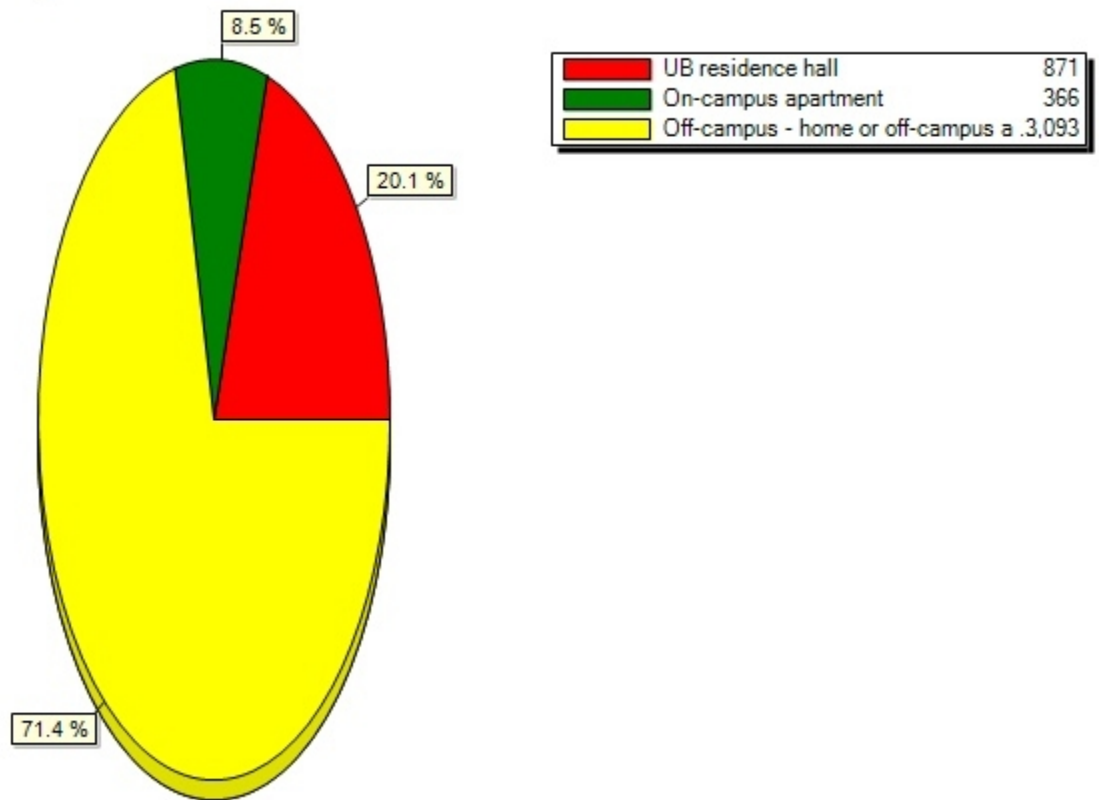
2) In which UB College or School are you enrolled?

2) In which UB College or School are you enrolled?



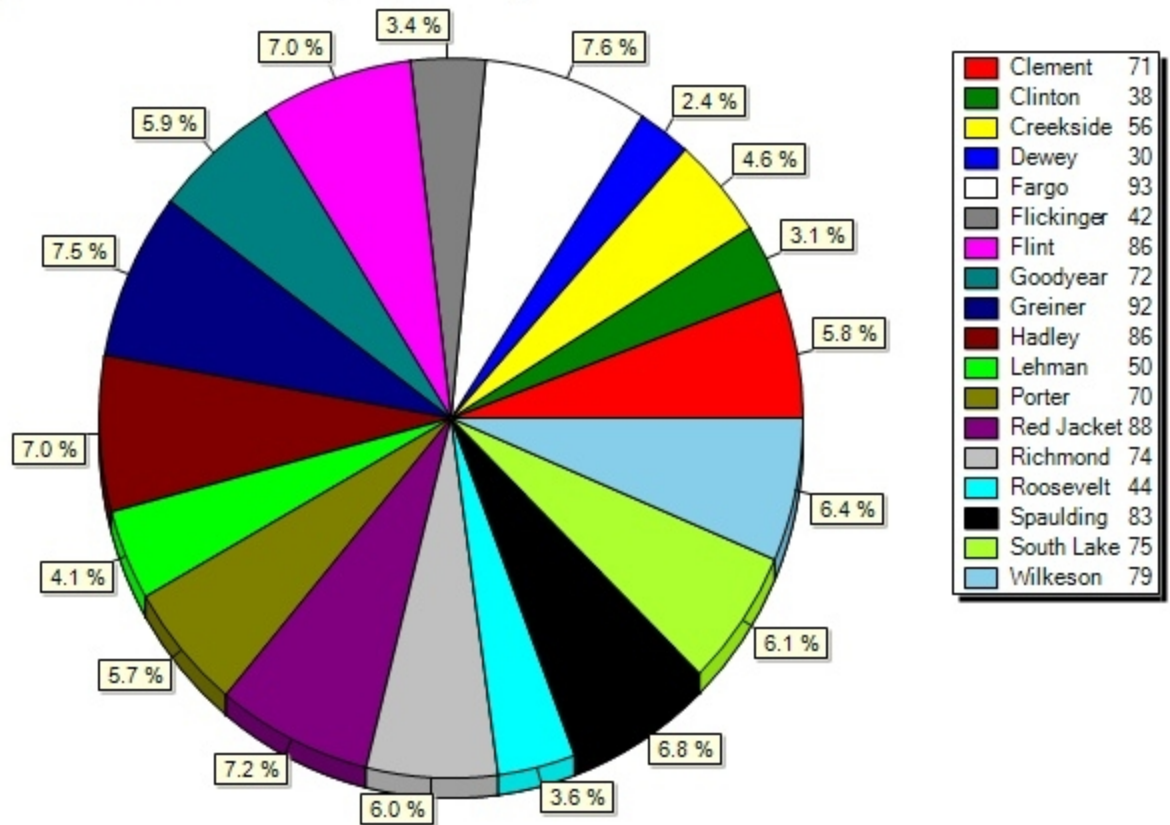
3) Where do you live?

3) Where do you live?



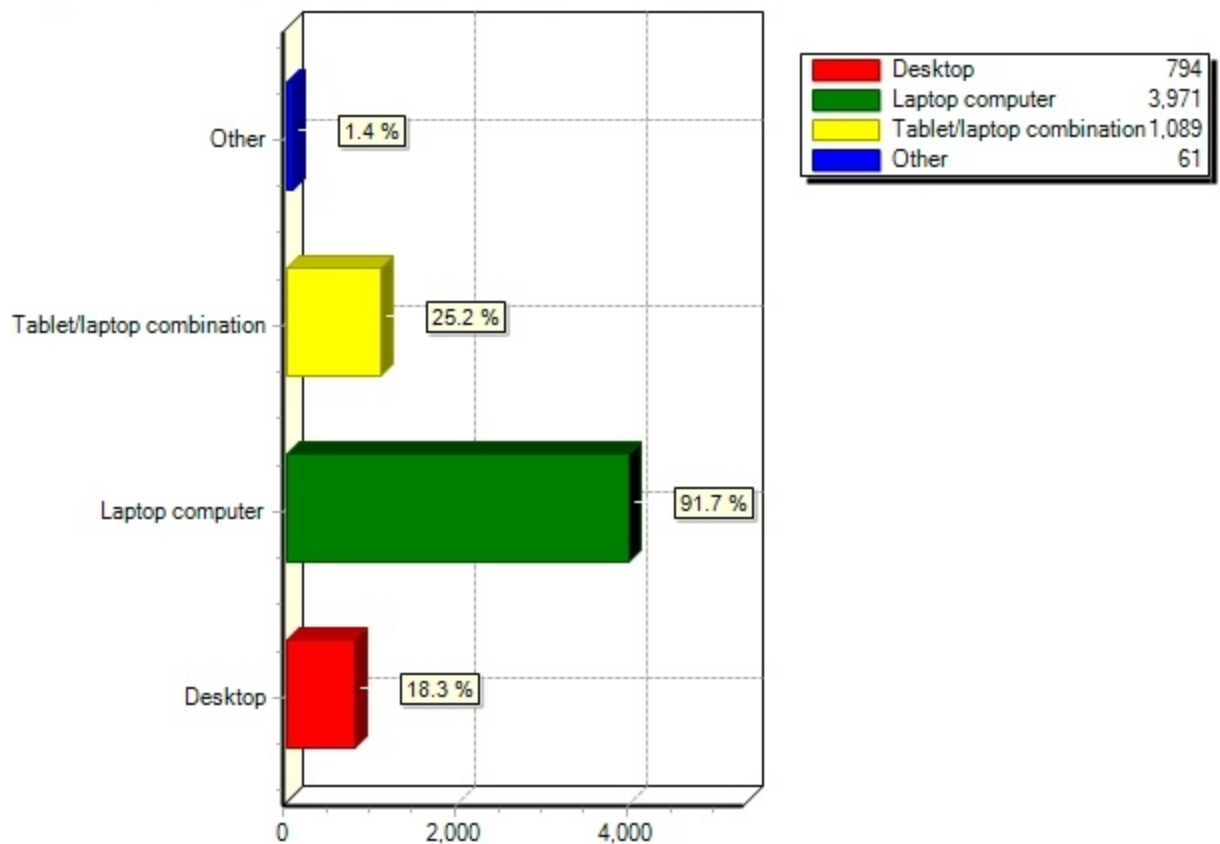
4) Which residence hall or on-campus apartment do you live in?

4) Which residence hall or on-campus apartment do you live in?



5) Please indicate which computer(s) you own. (Select all that apply.)

5) Please indicate which computer(s) you own. (Select all that apply.)



Other Responses:

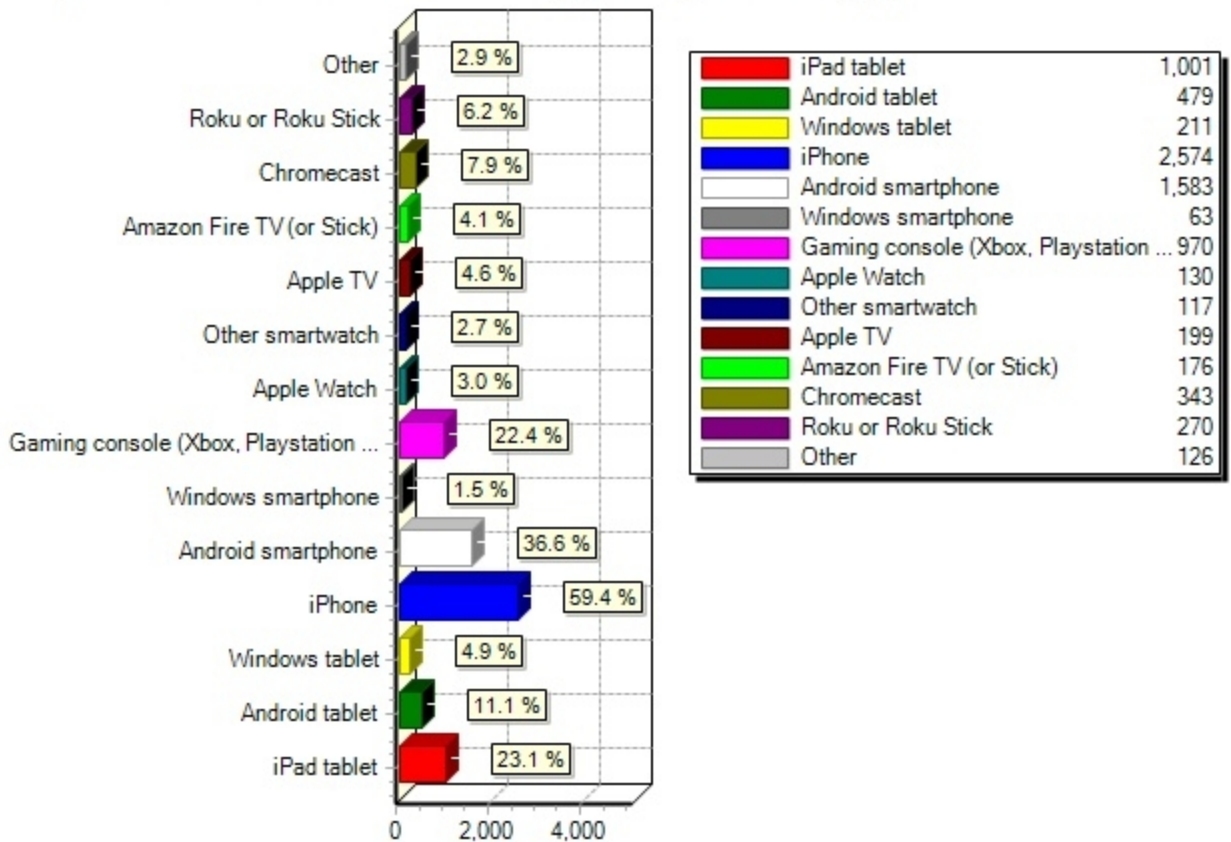
none, use library resources
on camups desktop
iPone
Chromebook
neither
none
School computers
Macbook
no computer- use public PC labs
Tablet
smart phone

Chromebox
Dedicated tablet
N/A
Kindle
z 71 switchtop super vape pen
raspberry pi 2 and 3
Normal tablet
Macbook air
iPod Touch 6th Generation
Raspberry Pi
I don't have Laptop
smart phone, custom builds.
Phone
Smartphone
playstation 4
pda
pretty much one of everything
MAC
Macbook
Multimedia Players
Raspberry Pi
Chromebook
Chromebook?
Raspberry Pi
Cellphone
phone
Ipad
smart phone
MacBook Pro
Tablet without laptop
Chromebook
ipad
cell phone
Raspberry Pi
raspberrypi
Smartphone

Chromebook
tv
smartphone
psp
iPad
Surface
Smartphone
smartphone
phone
Multiple Laptops
2 laptops: one light, one heavy-duty
Cell cpus more powerful than Apollo 's

6) Please indicate which mobile and media device(s) you own. (Select all that apply.)

6) Please indicate which mobile and media device(s) you own. (Select all that apply.)



Other Responses:

amazon kindle
Microsoft Surface
Amazon Fire Phone
Amazon Kindle
Kindle
none
Kindle Fire
Vizio Smart TV
dell laptop but it's broken
cell phone
Amazon Fire

phoneless atm
iPod touch 5th generation
Motorola
Chromebook
ipod
Blackberry
Kindle
Raspberry Pi 1, 2, ,3
Kindle Fire
Kindle Fire from Amazon
Kindle Fire
smart tv (vizio)
google nexus player
fitbit blaze
one plus 3
iPod
Amazon Tablet
Kindle Fire
ipod touch
LG smart tv
Pebble, LG G Watch
iPod
kindle fire tablet
Amazon Fire Tablet
3DS
Android TV box
Kindle Fire
Kindle Fire
Smart TV
iPod touch
Amazon Fire Tablet
samsung smart tv
windows laptop
amazon fire
Vizio Smart TV
Kindle, iPod

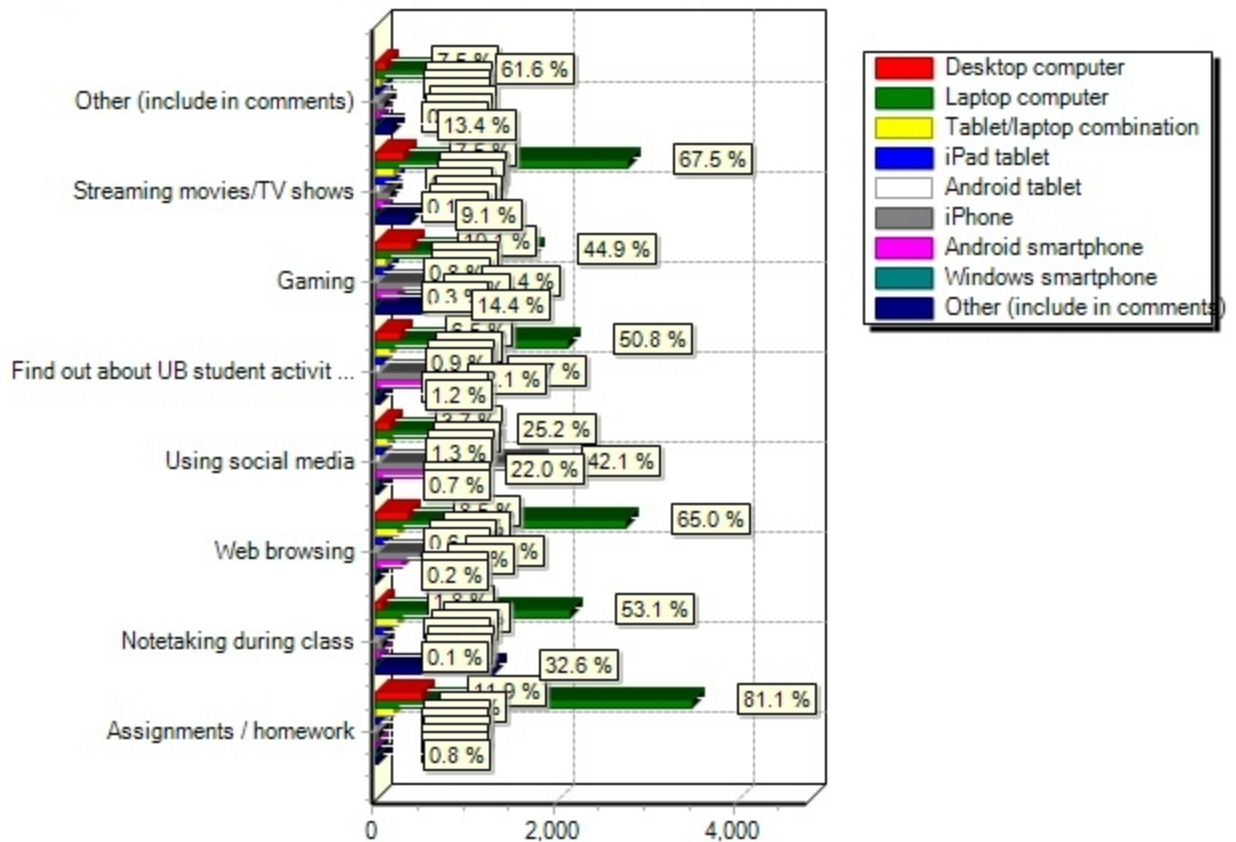
7th Generation iPod Nano
amazon fire
Flip phone
Kindle Fire
kindle hd tablet
Nintendo 3DS
iPod Touch
custom media server
Pebble
Macbook Pro
Kindle
Amazon Echo Dot
Kindle
Kindle and Kindle Fire
Amazon Kindle, Blackberry
smart tv
Vizio SMART tv
Kindle
BlackBerry
htpc
Kindle Fire
PS4, 3DS
apple iPod
MACBOOK AIR
iPod touch
Ipod touch
Kindle fire
Samsung Gear2 Watch
E-Reader (Amazon Kindle)
Smart TV
pebble watch
Barnes and Noble Nook HD
Kindle
Kindle
LG Flip phone.
Smart TV

windows 7 laptop
Kindle
kindle paperwhite
Ipod
iPod
Lenovo
Amazon Fire Phone
android barely smart phone
Wii
Blackberry
Ipod
Ig phone
smart tv
Nook Tablet
ASUS Notebook
Dell 2 in 1
iPod
Kindle
Amazon Kindle
samsung smart tv
ipod
iPod Touch
Kindle
ipod
AmazonHD
IPOD
ipod
iPod
Kindle fire
Apply MacBook Pro
Amazon Fire tablet
Ipod touch
MacBook
Wacom Tablet
Amazon Kindle
nintendo 3ds

Wii
Toshiba Laptop
Amazon fire tablet
Surface Pro 3
Samsung Smart TV
windows phone
google tv
macbook
Smart TV
Windows Laptop
Amazon Kindle Tablet
Lenovo 2-in-1 PC laptop/tablet
gameboy
Samsung smartwatch
Raspberry Pi2
Macbook Air
Amazon Kindle Fire
Macbook
Kindle! Do you not expect us to read?
tracphone
amazon fire e-reader
Chromebook

7) Please indicate which devices you primarily use for the following activities:

7) Please indicate which devices you primarily use for the following activities:



Comment Responses:

Pen and paper, gaming console
I use Pen and Paper to take notes
use notebook for notes
notebook
paper notes only, use on campus computer
1 paper 2 do not use 3 do not use 4 TV
notes on paper streaming on tv no gaming
In a note book
notepad
writing on notebook
Handwritten notes, Console for streaming

paper, xbox, firestick
i take notes using pen and paper. i don'
take notes with pen and paper, dont stre
I take notes via paper and pen
I use pencil and paper to take notes in
notebooks
notebook,. and PS4 for movies
Xbox one
Notetaking is done with non-electronics
Does not use electronics for notetaking
For notes, I use my notebook.
Gaming: PS4 and iPad. Movies: TV w/PS4
notebook
by hand, do not game
Roku for streaming movies/TV
xbox
paper
Notes-pencil paper gaming-xbox
paper
PS4
Pen and paper since I am a caveman
Notebook
notebook
notebook
take notes on paper
notebook
PLaystation 4
paper and pencil, xbox
Notebook
Notebook
Pencil and Notebook
Class notes - Notebook
I do not use technology in class.
composition book and gaming console
paper, dvd player, xbox
Gaming: xbox; Streaming: Roku

xbox console for gaming and streaming
I use paper for notes, I dont game
hand written Note taking
Use Gaming device for streaming movies
hand written notes, chromecast streaming
For gaming and streaming I use a PS4
Paper
N/A
i use my ps4 for anything entertainment
Dont game; use paper for notes
paper
paper
My notes are hand written
don't stream movies
Il don't use trch to take class notes
I don't use a device to take notes.
handwritten notes, both phone and laptop
pen and paper
Use paper for notes, console for gaming.
I use my notes in class
take notes, n/a
Printed lecture notes
Handwritten notes
I take physical notes on paper
pen and paper
note taking by hand; movies roku
notebook
HandWritten
i take notes on paper, I dont game
take notes in a notebook in class
TV
I use notebooks for taking class notes
I use paper notebooks for note taking
notebook
Paper; PS4
none of them

paper
i use paper for notes
Notebook (a real one, not computer)
other=paper and pen
Pen and Paper
Notebook
skype, video chat
Notebook, PS4, PS4
Notebook; XBox
Library computers
paper
note taking with paper & pen only
notetaking - use regular paper
Notetaking in notebook
notebook in class, but laptop when need
take hand written notes in class,
iphone for news
notetaking: hand write
notebook
Surface Pro 4
Composition notebook
Paper and pencil
hand written; n/a
i take notes on paper
Notetaking in 1 subject notebooks
Notetaking is with a pencil
I use a tv to watch tv shows
book
Pencil and Paper, PS4, PS4
Pen and paper for notetaking
Roku for streaming
social media
gaming n/a
handwriting for notes
I use UB computers for much of my hw
use notebook and pencil for notetaking

just notebook
Notetaking:I only use pen and paper.
paper and pencil for notes, gamecube for
I take notes by hand, don't have social
Pen and paper for in class notetaking
hand write
paper/pen and tv
Paper and pen
i don't do this
Pen and paper. Xbox. Nintendo.
Hand Write
xbox
notebook
Actual pen and paper, Nintendo 3DS
pencil & paper, Smart TV/Blu-ray player
Handwrite notes, watch a lot of firestic
notebook
Notetaking in notebook
not applicable
hand
Print Outs
Do not game.
notetaking using notebooks
I take notes on a notebook/flashcards
i use books for notetaking
Communicating with others (Both)
Pen and paper for studying!
take notes on paper, gaming on xbox
Other: pen and paper
Use paper for notes
Using a notebook
My UB email comes through my iPod
handwritten
Handwrite
Wii
I usw the UB library computers for these

Notebook
Notes by hand
Gaming: Xbox, TV: Smart TV
Use my notebooks to take notes
pen and paper.
Notebook
Hand-write notes, stream tv shows on tv
Notebook
notes taking during class are handwritte
PS3
paper notebook
notebook
I handwrite notes
Most of my notes are taken on paper
Notebook for note taking:gaming consoles
notebook, n/a for gaming
notebook
Paper; Xbox One; Fire Stick
notebook, printed lecture slides
Schedule
I take notes in a notebook. I don't game
Notebook by handwriting
Writing on paper
Paper
X Box 360
3DS
Smart TV
I take notes by hand in class
paper and pen
Handwritten Notes
Paper
I take hand-written notes in class
wii, smart tv
Notebook
I use a pencil for notes and don't game.
PS4, Pencil and paper

notebook, playstation
Notebook
Manual Handritten Note Taking
Good ol' Pen & Paper
xbox
I keep written notes. devices not reliab
Don't
paper
notetaking by hand, gaming and tv on tv
notebook, ps4
use notebook for notes
Other --> physical notebook / gaming TV
Notes: notebook
I take notes with a pen and a notebook.
I take hand notes
Gaming and streaming on PS4
kindle
Hand writing
Do not used devices listed for these
Use Amazon Fire stick for TV shows/movie
I take manual notes
Notes are hand written
xbox
I write while taking notes
Do not take notes on computer
I use paper to take notes
Notebook for class
journal
I use notebook for notes
Pen and paper
Paper Notebook, Television
PS4
Notetaking- in pencil on paper
pen and paper
Note Taking with pen and paper
Smart TV

Notebook
Roku for movies
I take notes on paper and I watch on TV
Notebook
Kindle Fire
I write my notes
notebook
Notebook
notebook, xbox
Analog note takeing
lesson prep
For Notes: Pen and Paper.
Notebook
note taking is done on paper, no device
Gaming = Wii console, Streaming =SmartTV
I don't take notes electronically.
notebook
hand write notes
streaming on nexus player
research
Paper & Pencil,Paper & Pencil, PS4,PS4
I take class notes on paper
PS4
notetaking for during class
Take notes on paper; no gaming
Also game on a playstation
notebook
Take notes in notebook, gaming on PS4.
Notebook, Xbox
Xbox One
notebook hand written
Paper for taking notes
Paper
Chromecast for movies
paper
Notetaking on paper; social thru paper

Gaming and movies on Xbox One
notebook
reading
do not use technology for notes & gaming
Writing in notebook
Notetaking - Notebooks and gaming - PS4
notebook
i take notes in notebook
paper and pen/pencil
Notetaking: on paper
I write my notes
paper and pen
gaming devices
use paper and pen for notetaking
No Social Media. Notes on paper.
Notebook
Notetaking on paper
Paper
I use paper and pen for note taking
Notebook
paper notebooks
Notebook for notetaking during class
pen and paper
I take notes on paper. I don't game
I take notes on paper
paper... and Apple TV respectively
flyers and dont game
I take notes by hand. I watch TV w/ Roku
Pen and Paper
notetaking printed slides/notebook
Others: N/A
pen and paper
xbox 360, ps3, ps4
Use books to take notes.
Notetaking: pen and paper. Gaming: Xbox1
Handwritten notes, XBox One

I don't use technology to take notes.
notebook
pen and paper
Gaming: Nintendo 3DS
TV
Taking notes by hand writing
notebook
printing
I use a pen and note book for notes
notes in paper/pen. gaming on xbox,
I write all of my notes by hand.
I take notes in my notebook
Use paper and pen to take notes
Notetaking - paper and pen/pencil
notebook
pen and paper
I take my class notes in a notebook
i use the UB desktop computers mainly
DOn't stream video
notebook
paper
Notebook; No games; smart tv
paper
Notetaking- Notebook
n/a
Handwrite notes, use blu ray player
Gaming & Streaming Movies - PS4(Console)
use paper for notetaking
Paper
Playstation
notebook
Other - Game console
Notes: Notebook, Playstation and TV
Notes go in notebook, TV shows on TV
I use pen and paper for notetaking
TV

Notebook paper
I game on consoles too
homework
Xbox
Paper Notebook, Xbox
Studying
Used pen and notebook for not taking
I take notes on paper
Handwritten notes, roommates PS4
dont care
Pen(cil) and paper
stream off playstation
paper and pen
Paper notebook with slides
I use pencil and paper for notetaking
I use pen and paper in class
Roku
facetiming, videochatting
hand write notes
Netflix
notes with pen and paper; gaming xbox
notebook
Pen/Paper
paper
Paper and pen
I use the school desktops a lot
Notebook
gaming: on xbox and laptop
Printing slides and writing on them
Use handwriting for notaking
notes on paper,Xbox 1 for gaming
Notebook since I don't enough money for
paper, roku
hello
Notes: paper; I care not about UB events
Hand written notes

Take notes on paper, not an avid gamer
gaming console
Xbox
Paper
Xbox
I do not play videogames and use Roku
I take notes by hand
Apple TV
PlayStation 4
tv
Printed Notes
take notes by hand
for games tv
Gaming: Xbox One
Playstation for gaming
gaming console
handwrite notes
other: physical notebook
I do handwritten notes, s
For notetaking I use Pen and Paper
Xbox One
Notetaking - notebooks
pen and paper notes and playstation
gaming is ps4
notebook
Written Notes
Other-- Xbox
I use notebooks for notes
Not applicable
Reading
Notebooks (loose leaf), Smart TV
cable for tv/movies
Notetaking:Pen/Paper Gaming:Xbox
Handwrite notes
pen and paper
gaming-console

gaming on PS4
3d printing
Paper
I am taking an online course.
I take notes on paper
I take notes on paper....
pen and paper
I don't take notes; no social media
pen and paper
Notebooks, Xbox one
taking notes on paper
Professional software editing
notebook
pen and paper
Listening to Music
notetaking by hand
Ps4
Paper
I do not game. I handwrite notes.
I still take notes on paper
notes by hand
Don't use technology to take notes
I take written notes.
Hand written notes
Use a TV box for streaming
paper and pen
notetaking in class by hand in notebook
Written notes during class
Notebook
I take notes by hand
Notebook
Paper notes
Pen and paper
Notetake using spiral notebook
Shopping
Console for watching tv

TV
notes in class: pen & paper
Pen&Paper, none, Cable
Notebooks for notes. TV for gaming/etc
I take notes in notebooks
Don't do gaming
Notebook
Print lecture notes
I don't play games
Notebook. Word of mouth
notebook
PlayStation
gaming done on ps3/wii
I use a notebook to take notes in class
Apple TV and Xbox
Online student with no time for games
I copy notes in my book.
Paper and pencil, TV
I use notebooks or print lectures
Use a notebook for note taking
Anything marked 'other' is not applicabl
Ps4 for gaming
notebooks
Xbox
Research
Nook or through video game consoles
3ds/vita for gaming
Paper and pen
PlayStation
notebook
roku
Note taking in a book
I use a note book to take notes
3ds
I hand write all notes
pen and paper

apple tv
Notebook for notetaking
handwritten, roku
Pen, paper
Notes by hand, gaming w/ console
Xbox one
I take notes by hand
Old school note on paper
Pen and paper for notes
Use notepad/taking notes and PS4/TV
By hand;PS4;PS4;Reading
reading/research
roku
Don't use electronics for notes in class
Notebook used in notetaking
Take notes by hand
Don't game, use Roku TV for movies
I still use paper to take class notes...
Handwrite notes
Notebook
wii u and smart tv
Xbox
hand written note taking
Notetaking - Paper
notebook
I take notes in my notebooks. I use amaz
Apple TV/console
Gaming console for gaming and streaming.
PlayStation™ 4 for gaming
none
Notes on paper
Netflix
Gaming and Other: Xbox
I write my own notes & I don't game
I do not game, and I stream TV on my TV
notebook

Write my own notes
roku
I use a Chromecast and desktop for strea
Notebook
I use pen and notebooks for notetaking
take notes with paper and pen
Amazon Fire TV
Traditional Notebooks
I write in notebooks, game on consoles
gaming on tablet
Pen and Paper for notes
Handwritten Notes
Notebook
Paper and Pen for notetaking
Use pencil and paper for note taking
I always take notes on paper
None
Xbox 360
Notebook
Gaming Console
Notebook & pen
Video
pen and paper
It's notebook
Other = None
Handwritten notes
I handwrite my notes during class
Notes in a notebook. Xbox for others
Handwritten Notes
I do not use a device in class
Pen and paper
on paper
I use a note book for note taking. Use e
Amazon Fire TV stick
communications with family
Ps4, Chromecast

Notebook
Notes:paper,no gaming
Xbox Console for Gaming/Movies. Printing
custom built media server for streaming
i use a pen/paper to write notes in clas
Take notes on paper
I take notes using a notebook
notebook
Streaming on PS4
Notes: handwrite/Streaming: Amazon Fire
NOtebook
Notebooks, gaming console
Notebook
Notebook
notebook. handwritten notes during class
Smart TV
Notebook
Notetaking = notebook
Books
hand write
Notebook, PlayStation, appleTv
notebook for notetaking
I take notes by hand
Notetaking is done by pencil and paper
Coding
I just use pen and paper for notetaking
Notetaking=paper streaming=wii
book
take notes using pen and paper
Apple TV
I take hand written notes
Pulling up class documents on UBLearns
Desktop for gaming, roku for streaming
I don't stream tv and movies
paper
Notebook

for notetaking I use a notebook
notebook
notebook
I use notebooks for note taking
notebook
I take notes with pen and paper
Pen and paper
Print methods
Notebook, console
pen and paper
xbox
I use a pen and paper to take notes
Notebook; gaming system
I use a notebook
Others=PS4
I take notes on paper
Playstation 4
Notebook
Xbox and Wii
paper
Notebook and pen/pencil for note taking
Handwritten notes
Paper
Apple TV and pen and paper
Notes on paper, stream with chromecast
Notebook
Playstation 3
I don't use a device to take notes
Xbox
Apple tv
Pen and paper; gaming consoles; apple TV
I take notes on paper
Notebook and pencil
Notebook for note taking
Pen/Paper
Pen-Paper

Smart TV
I take notes by hand in my notebook
Hand Written Notes
Notetaking in notebook
Paper or notebook for note taking
Pen and paper
Playstation
Xbox
I take notes with a pen and paper.
Notetaking: Paper and Pen; Gaming: none
Emails
Notebook for in-class notetaking
Note taking- notebook
notebook
TV
take notes on physical notebooks
I take notes on slides printed out
Hand written
Take notes in notebook, don't game.
notebook
notetaking by hand
Reading
Paper - Xbox
Playstation
Note
An actual notebook with a pen
notes taken by hand, no gaming
Video Chatting
gaming - gaming console (xbox1)
Pen & Paper
use BlackBerry smartphone for all others
Notebook
take notes with notebook
Note taking - Note books
Handwriting for notes
I use a regular notebook/ pen for notes

notebook
xbox
PlayStation 4
Xbox
I take notes with a pen and notebook
Xbox
Linux HTPC for Netflix etc
Hand write notes,
Notebooks for notes
Use notebooks
I handwrite my notes
playstation 3
Notebook paper and pen
If i go to class i use pen and paper. I
Take notes with notebook
My note taking is done on paper
notebook
notes by hand, gaming on ps3
hand written notes
ROku
I don't own any gaming systems
Xbox one for all other
I use my notebook to take notes
Handwritten notes & Through my Xbox/TV
I take note by writing
Pen and paper
Notebook and pencil
I hand write my notes
paper
Gaming console
Smart TV for streaming
pen and paper
I take paper notes as often as possible
do not game or stream shows
notes in notebook no social media/gaming
Notebook

Use notebook paper for noteaking
Notes w/ Pencil, Game with Console
Paper and Pen
iPod
LINKEDIN
I don't do the things I marked as other.
iPod
notebook for notes and console
Notebook and pen
Paper
Macbook
Notetaking involves notebook
Ipod touch
I use paper in class when possible
Pen and paper
I hand-write notes
Xbox 360
Gaming - Use Nintendo 3DS
For notes i hand write everything
game consoles
Take notes by hand; gaming on Xbox/tv
Online shopping
Write out my notes and no gaming for me
Notetaking - pen & paper; n/a for others
Hand write notes
Pen and paper
Notetaking: Paper;
Take notes on paper
Note taking - pen and paper
book, no gaming
Pen and paper
Playstation
pen and paper in class
notebook
Paper & pen
I use a pencil and paper for class.

classic notebook
TV
notetaking: pen and paper
pen & paper, console
I hand write my notes
Wii
I take notes by hand
Music
I take notes hand-written in class
Printed PowerPoints used to take notes
pen and paper
PlayStation
Research
I take notes on paper
Kindle; E-Reading
don't use social media gaming on console
Paper
Paper and pen for note taking.
I usually take handwritten notes
Note taking paper and pen. Gaming Xbox O
Notebook
Writing for notetaking
Playstation 4
notebooks, playstation 4
Xbox
a notebook, chromecast/phone combination
Notebook and pen for notetaking
I use a pen and paper to take notes.
N/A
Amazon Fire TV for music and YouTube
Notebook
Note taking on paper
Xbox and Wii for Gaming and Roku stream
N/a
paper and pen
Xbox one/ gaming and streaming

Take notes on notebook
Notebook
Take notes in a notebook.
old good paper!
I take notes on paper
written in a notebook
everything
take notes on paper
Notebook
i take notes with paper and pen
Xbox one
Wii
Smart TV
Playstation
Written notes. Smart TV
Notes by hand...no gaming
take notes by hand, do not game
I take notes with a notebook
PlayStation 4
Gaming ~ Consoles/Handhelds
notes taken by hand
I use my notebook for notetaking during
Other is xbox
I use pen and paper for notetaking
Notetaking during class: pen & paper
I use paper to take notes. i don't game
Note taking: on paper, gaming:none
I take notes on paper
Notebook
Note-taking with my journals
Make notes on paper don't game or stream
I take notes by hand.
I take notes with pen and paper in class
Kindle for reading assignments
notetaking: paper TV: TV
I take notes on paper and do not game.

I take notes on a paper notebook
I notetake using a notebook
1. notebook, 2. None, 3. Communication
notebook
Notebook
Paper
Other refers to handwriting
Smart TV
Use paper for taking notes in classes!
Notebook for taking notes
I do not game or stream movies/TV
Gaming- Xbox & PS4 Streaming- Amazon
PS4, amazon fire stick
Pen and paper, tv
PlayStation 4
chromecast
I take notes by hand, I'm not a gamer,
Notes on Paper
I take notes using pencil and paper
Pen/paper
pencil and paper for taking notes
I use paper and pen for notetaking
PS4
a little confusing
Notebook
Notes in notebook
printout
No gaming
notebook?
I take notes in a notebook
Notetaking- Notebook, Gaming, Xbox
Notebook
Pen and paper
pen & paper (old school)/television
I used to have an iPad
paper

photography
I use a notebook for my notes.
Handwritten for notes, running errands
hardcopy notes
notetaking on paper
Paper, posters
I game on my gaming console.
Notetaking by hand, gaming xbox
Use Gaming System
paper
I use laptop but also my gaming consols
PlayStation 4 for gaming
Xbox for gaming
Notebook, don't use social media
notebook
notebook
I take notes on notebook with pen
Notes by hand
Notes are hand-written.
Personal Assistant
I usually take notes in my notebook
note taking by hand, gaming through xbox
I note take with a book and a pencil
Use paper to take notes
Notebook
books
game
I use PS4 for gaming & streaming movies
Writing down on notebooks
Paper
Notepad in class, do not game
Hand written notes, no gaming really
I take notes on paper
Paper; Smart TV; Do not game
Pen and paper
pen and paper for note taking; I avoid s

smart tv
Notebooks and print packets
I use pen and paper to take notes
books
do not use to take notes in class
I write notes
I take notes on pen and paper.
roku
I mostly use a spiral notebook for class
take notes by hand & don't use social me
other = N/A
I use notebooks in class. I do not "game
Notebook
Xbox
paper notebook, smart tv
i notetake in a notebook during class
Notebooks for notetaking
Pen and Paper
I take notes on paper with a pencil.
notebook
Note book
PlayStation
pen & paper
notebook, gaming device
Gaming: Playstation
paper
smart TV
Playstation
I usually take notes in my notebook
Use gaming console for streaming movies
Notetaking in notebooks.
I take notes with paper and don't game
Notebooks
Paper, Xbox
Pen and paper
PlayStation and notebook

desk=finances, etc. smart=clinical resou
Takes notes on paper, steam shows on TV
Take notes physically, game on console
Note taking... done with pen and paper
Pen and paper, gaming console
I take notes in notebooks
Pen and paper
Write notes and use tv for streaming
Pen
hand written notes
Pen/Paper, Xbox
pen & paper for note taking
I take notes with pen and paper
take notes by hand
Notes - Notebook, Gaming - Xbox one
Playstation 4, Apple TV
notebook
Pen and paper, TV
I use a notebook for note taking
notebooks and lecture slides printed
Other - Amazon fire stick
For assignments I use papers and laptop
notebook
Gaming console
Note book
DVD player hooked up to TV
Hand write my notes, game on Nintendo
Xbox for game/TV/movie. Paper for notes.
notetaking done by paper and pen
I take notes the old fashioned way
ps4
hand writing
programing
I don't game
Notes by hand
Xbox One

Take notes by hand in class
Playstation 4 to stream tv and movies
I use paper and laptop for notes
notes in a notebook/pen no social media
Notebook
Take notes with a notebook.
Netflix or Fire Stick
Pen and paper
I take notes on... paper. gaming= xbox
I don't game; apple tv to stream tv
Don't use devices for notes/streaming
Note taking during class = analog
Paper and pen
I notetake by hand
Note taking by hand writing
paper and pen, smart tv
notebooks
Powerpoint notes
memes
Note taking- use notebook
Wii
Notetaking: Notebook and Pen
Take notes by hand
Hand writing, not watching movies/tv
Notebook
xbox and firestick
notebook
Paper notes
Notebook and pen
Other--Email
For notetaking I use my journal
Pen and paper, PlayStation
Paper notes
paper and pen for notetaking, smart tv
Paper notes
Firestick

High performance computing and research
I take notes with a pencil and paper.
a pen and some fucking paper
gaming consoles, chromecast
Notebook
Handwritten notes in class
Hulu, amazon prime, Netflix
Paper
I use pen and paper for note taking
notebook
Pen and Paper
notetaking-notebook gaming-console
notebook
pen & paper; don't use social media;
XBox One
Streaming done through blu-Ray player
Gaming:PlayStation 4,Music:Android phone
paper notes
Visio Smart TV
I don't game
I use a notebook and I dont game
I don't "game."
I take notes on a notepad and don't game
I take notes in class with pen and paper
Xbox
Paper and pencil
1, 2) Notebooks, 6) Xbox One
I handwrite class notes
I use paper to take notes during class.
Notebook
Paper
Gaming- N/A
I take notes in my notebook.
I don't use any device for taking notes.
I take notes by hand in class.
I use pen and paper for notetaking.

I use notebook and pen for notes
notebook
Looking for jobs
Handwritten
Shopping
ipod, paper
notebooks
notes on class i use pen and paper i use
pen and paper; don't game
Console
xbox and android tablet
Hand Written notes
Music
Kindle
Gaming on xBox
Xbox
Navigation
I do not game
Notebook and Playstation
paper and pencil
Notebook and gaming console
Paper and pen
Take notes by hand, do not play games
Nintendo
apple tv
Notetaking - Notebook, Gaming - Xbox 360
Pen and paper
Paper and pen for most notes
Handwritten notes
Xbox
paper note-taking
Notebook
xbox one for gaming and streaming
notebook
I take notes on paper primarily
paper and pen

Xbox
take notes on paper
paper
Tablet for music and I don't game
laptop/desktop for hw, notebooks 4 class
take notes via pen and paper
xbox
Streaming with Roku
notebook
notebook
TV
Paper Notebook
spiral notebook
none
PS4
with pen and paper
take notes on paper, dont game
I take notes in my notebook.
Paper and pen, don't game or stream.
notebook
music
paper notebook
take notes on paper
Gaming on PS4. Movies on Smart TV
Windows tablet-notetaking. iPad-teach
Notebook, x-box, television
books
Playstation 4
Pen and paper
N/a, N/a, N/a
I don't use my laptop in class
Pen and paper
PS3 for gaming
Notebook
Streaming: Xbox
Take notes on a mixture of paper + comp

notebook
i take notes on paper
I use Xbox to stream movies on Netflix
Chromecast
Paper
papers
streaming Through apple TV
Tv
television
Firestick for streaming; I don't game
playstation
Notes in notebook, movies on smart tv
Notes done by hand. Game done on console
Notebook
notebook
paper and pen
Take notes on paper. Stream from Xbox
Gaming on playstation
Hand notes
tv
web searches
Pen & paper; PS4; Smart TV
Wii
Laptop
notebook/pn
Watch Netflix on PS4
windows tablet
Regular notebook.
Hand write notes. Don't play games.
Playstation 4
I use pen and paper for notes in class
Handwritten notes
Use notebooks for notetaking
Paper notebooks
Laptop Computer - Finding a job
notetaking with pen and paper

Paper and pen. Gaming console.
notebook for note taking
pen and paper
Other: Playstation 4 and XboxOne
pen and paper for notes, xbox for gaming
ps4
I take notes in class by hand
Apple TV
Use pen and paper when notetaking
Pen and paper yo
Notebook
Take notes by hand
xbox/ps4
Notebooks for note taking
Notetaking I still use paper and pen
paper, ps3, ps3
paper notebook
Chromebook
xbox
WRITING NOTES IN CLASS
I take notes in a notebook
Notes are mainly taken in notebooks
My hand, paper
I take notes on paper
note taking with pen and paper
Pen and paper
I use my blu-ray player or chromecast
I take notes on paper.
notebook
i don't game
I don't game
Take notes by hand, use Roku
Stream movies/TV shows on smart TV
hand written notes
I take notes on paper usually.
Use pen and paper for notes

Smart TV
I like to take notes on paper.
I take hand written notes in class
Paper
I use the school computers mostly
I use old fashioned pen and paper
Gaming - Playstation 4
Xbox One
Don't really use devise for notetaking
printed out notes
I take notes by hand.
ps2, TV
Notebook for notetaking
I take notes on pen and paper
playstation
use books to take note
youtube
Gaming on console
p
notebook, xbox one
programming
Still do paper notes!
Printed notes
Paper
use ps4 for gaming
I like to write my notes in class
1,2- Notebook/paper
Stream movies on Roku/TV
Notetaking is pen/paper 20th century-ish
handwritten
Notebook
Pen for handwritten notes
To stream I use my PS4 or my Chromecast.
Handwritten Notes
Checking emails or UB Learns- iphone
I don't use technology to take notes.

use a notebook to take notes
I use pen and paper while taking notes
Paper notes, SMARTTV
I write notes in a notebook
writing in a notebook
Gaming, TV shows, Movies on Xbox
pen and paper
xbox one
N.A
note taking in class: handwritten
Takes notes in notebook
Roku for movies/TV
Work
note taking is analog
I play video games on my playstation 4!
xbox
spiral notebooks, N/A, Playstation 4
TV
Write notes by hand
Notebook
Hand written notes taken, do not game
Notebook
notebook
Roku stick for streaming
pen
pen and paper for notes
I use pen/ paper for notes/ assignments
pen and paper, don't game
take notes on paper
gaming listening to music
notetaking=paper, streaming=Roku
Books, its a Amazon Fire
Stream movies with Roku
Hand written notes
None (pen and paper)
I don't use social media.

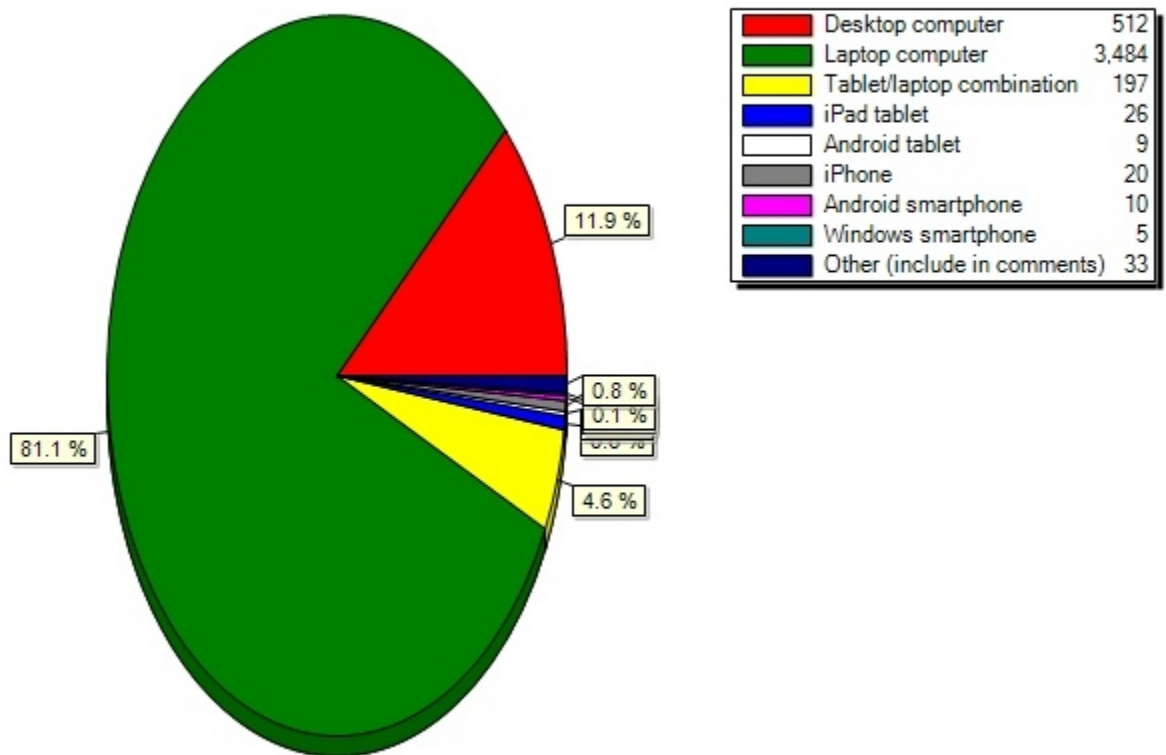
I primarily use my Roku for movies/TV
A notebook
notebook
Pay bills on my phone,. Take paper notes
Roku for streaming
Use pen and paper for notes. No gaming.
Notes on paper
Xbox 360 and Xbox One
Notebook Pen/Pencil
kindle fire (tablet)
Write in notebook
I use old fashioned pencil and paper
Notebook
notebooks, consoles
XBox
notetaking- pen and paper
notebook for notetaking
Don't play games
Notebook
tablet and/or iphone, no gaming w/ above
Use notebook for notes and ps4 for gamin
NA
paper and pencil
Take notes with books
I own a PS3 and Apple TV
Handwritten notes
Xbox
tv
programming,download/uploads,flashing OS
i use pen
I write my notes in a notebook
Xbox 360, other people for events
skype
take notes on paper. game on xbox
do not game or watch shows
ps4

notebook
paper
Notetake pen/paper; Xbox gaming/tv
I stream movies/TV shows on my smart TV.
pen and paper
XboxOne, no social media, notes on paper
Paper notebook used for class notes
On paper
I take notes on paper
paper
handnotes for class, TV for movies/TV
Paper
pen and paper
I use paper and pencil for note taking
I mostly take notes by hand
Playstation 3 and Nintendo 3DS
Pen and paper
notebook
pen & paper; console; roku
PS4 for gaming/streaming movies
Paper and pen
Notebook and Looseleaf paper
Take Notes Manually
I take handwritten notes.
paper and pen; n/a; n/a
Notes=pen&paper), and TV for streaming
paper and pen, x box
notebook, xbox one, tv
Fire Stick and Apple TV for streaming
PS4 for gaming
I take notes on paper
papper and pencil
Apple TV
Notes on paper
Doing tests
PS4

pencil & paper
notes on paper, don't game or stream mov
Pen/Paper for notes.whycharlimitonsurvey
PS4 (other)
Pen and paper
Pen and paper for notetaking
no gaming
paper
apple tv/smart tv
Smart tv
pen and paper
Google calendar
using paper in class to take notes
Paper, Apple TV
Take notes on paper.
Traditional Paper and Pen notetaking
Amazon fire TV
Handwritten class notes
Take written notes
no electronics for notes
Notetaking in a note book, I don't strea
Note paper and PowerPoint from class
Using technical and managerial software
Notebook. Firestick
take notes with pen
hand written
I usemy notebook to take notes in class.
I still take notes with pen/paper
Handwrite notes
handwritten/ do not game
Notes

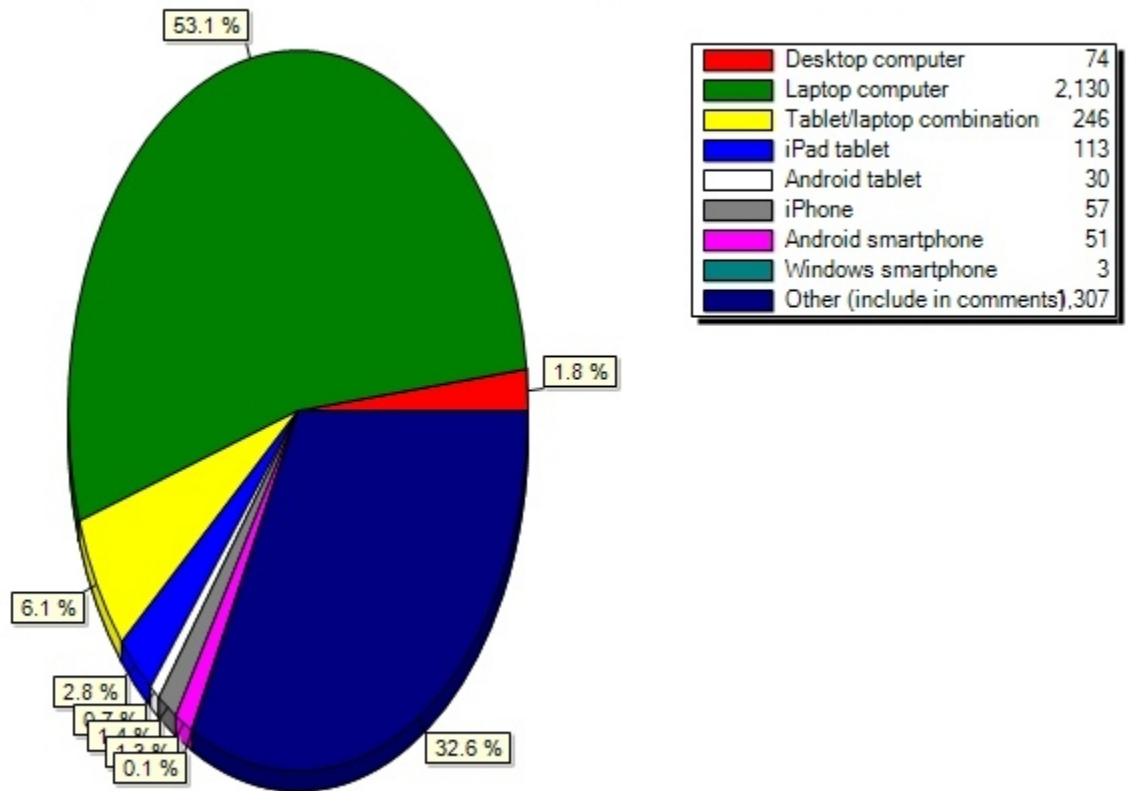
7.1) Assignments / homework(Please indicate which devices you primarily use for the following activities:)

7.1) Assignments / homework(Please indicate which devices you primarily use for the following activities:



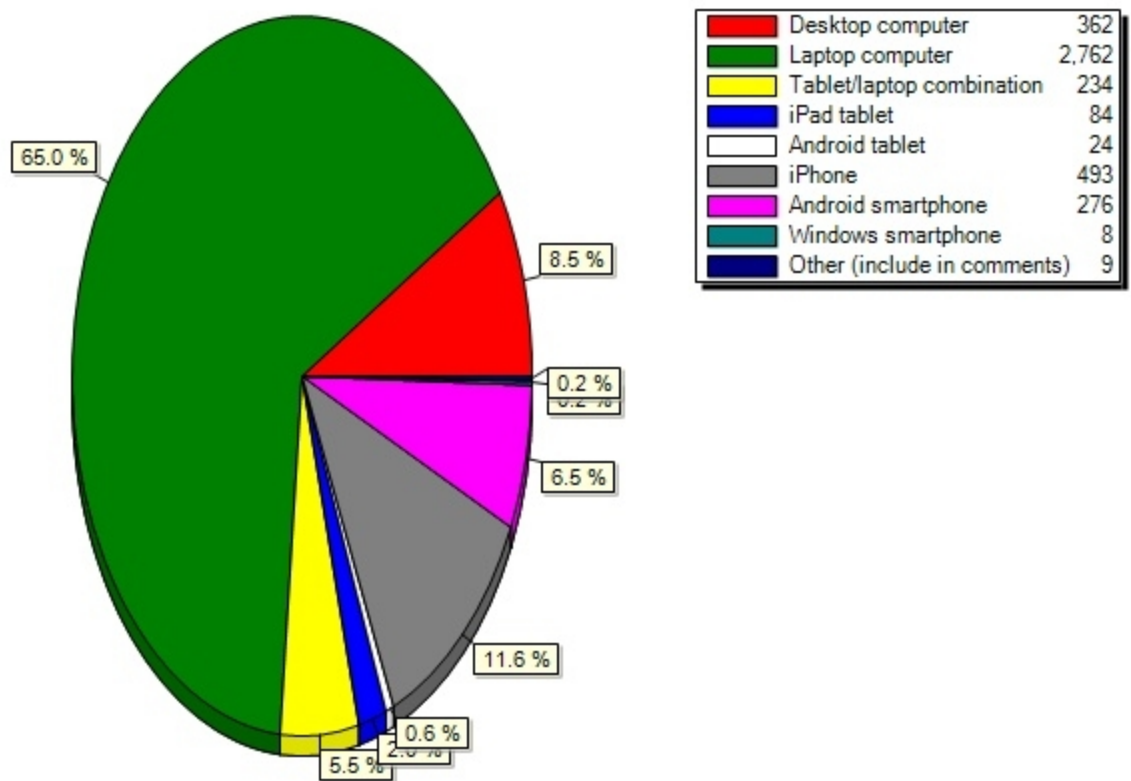
7.2) Notetaking during class(Please indicate which devices you primarily use for the following activities:)

7.2) Notetaking during class(Please indicate which devices you primarily use for the following activities:



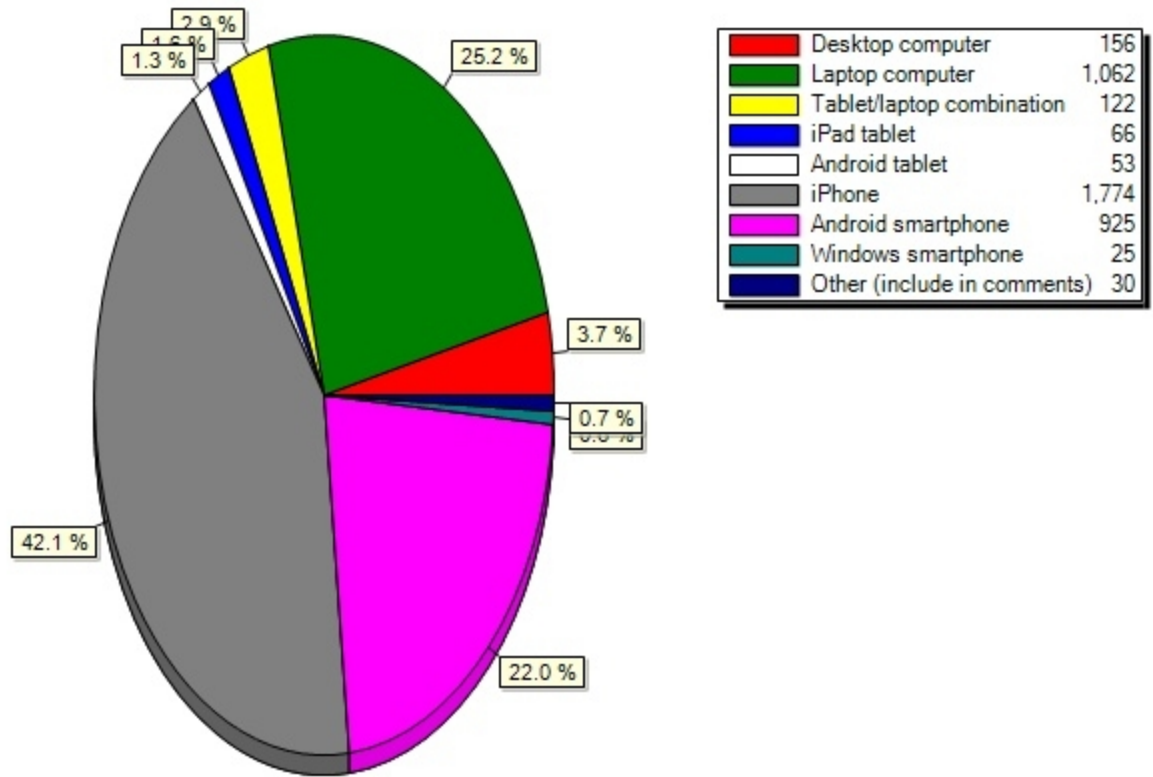
7.3) Web browsing(Please indicate which devices you primarily use for the following activities:)

7.3) Web browsing(Please indicate which devices you primarily use for the following activities:)



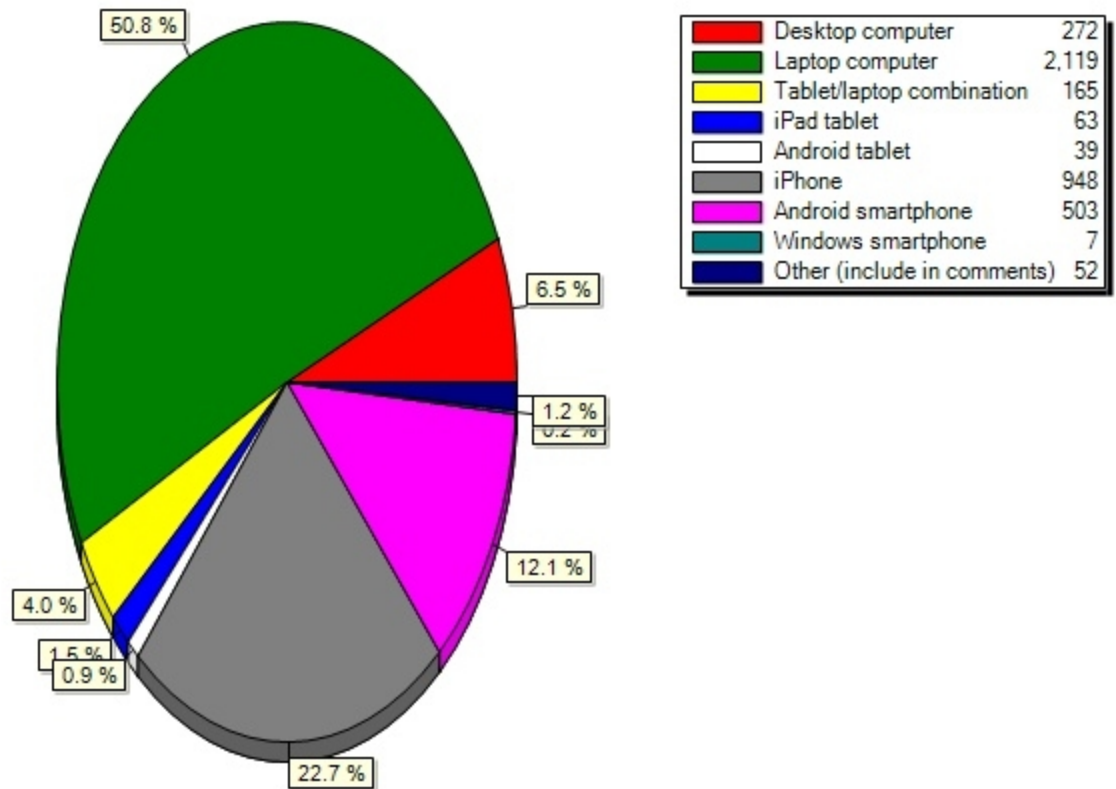
7.4) Using social media(Please indicate which devices you primarily use for the following activities:)

7.4) Using social media(Please indicate which devices you primarily use for the following activities:)



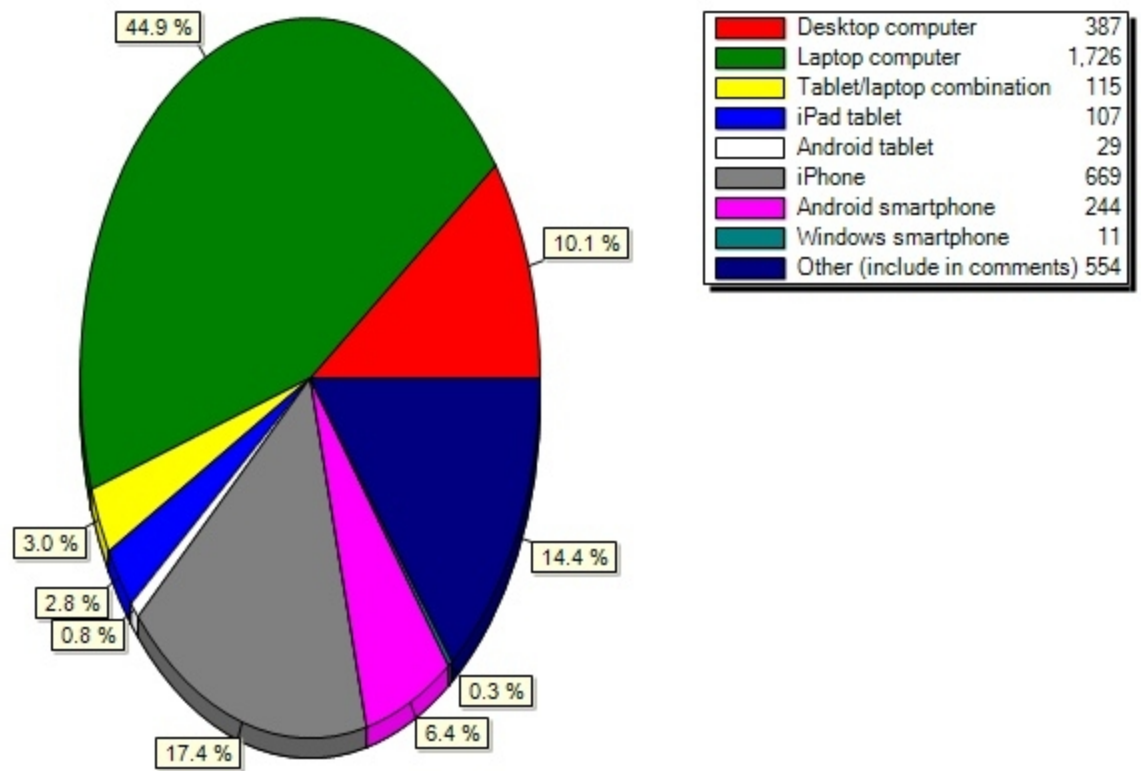
7.5) Find out about UB student activities / events(Please indicate which devices you primarily use for the following activities:)

7.5) Find out about UB student activities / events(Please indicate which devices you primarily use for the



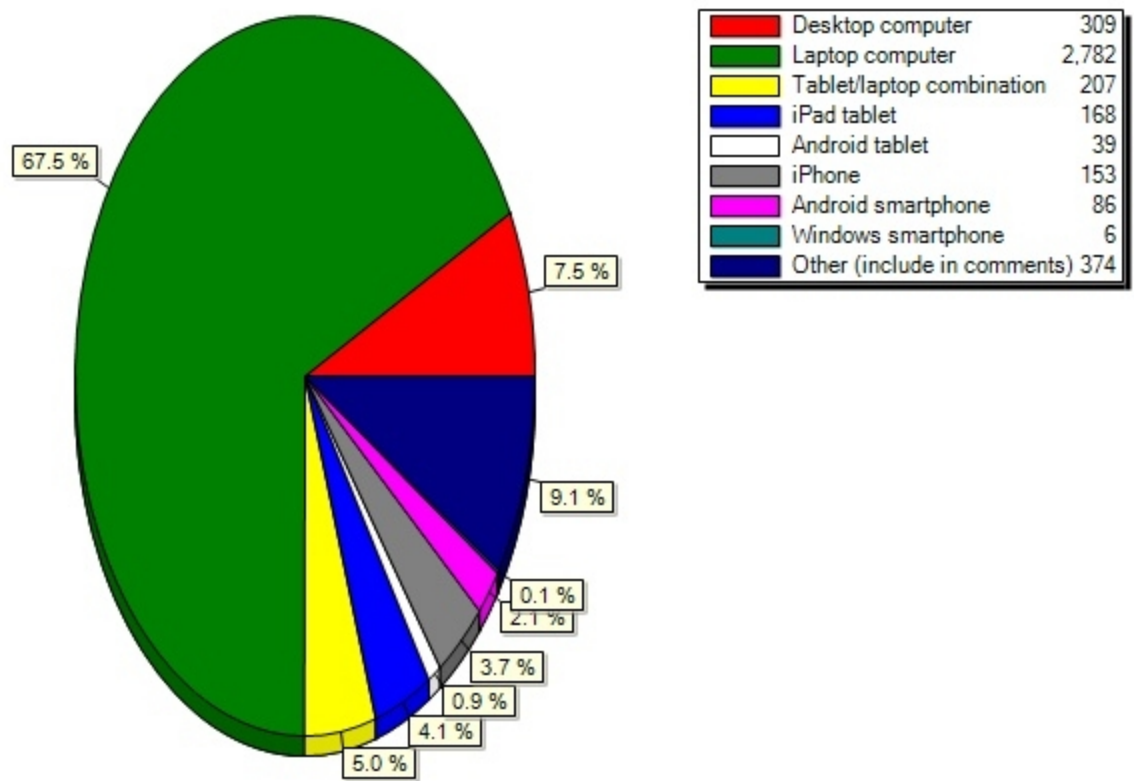
7.6) Gaming(Please indicate which devices you primarily use for the following activities:)

7.6) Gaming(Please indicate which devices you primarily use for the following activities:)



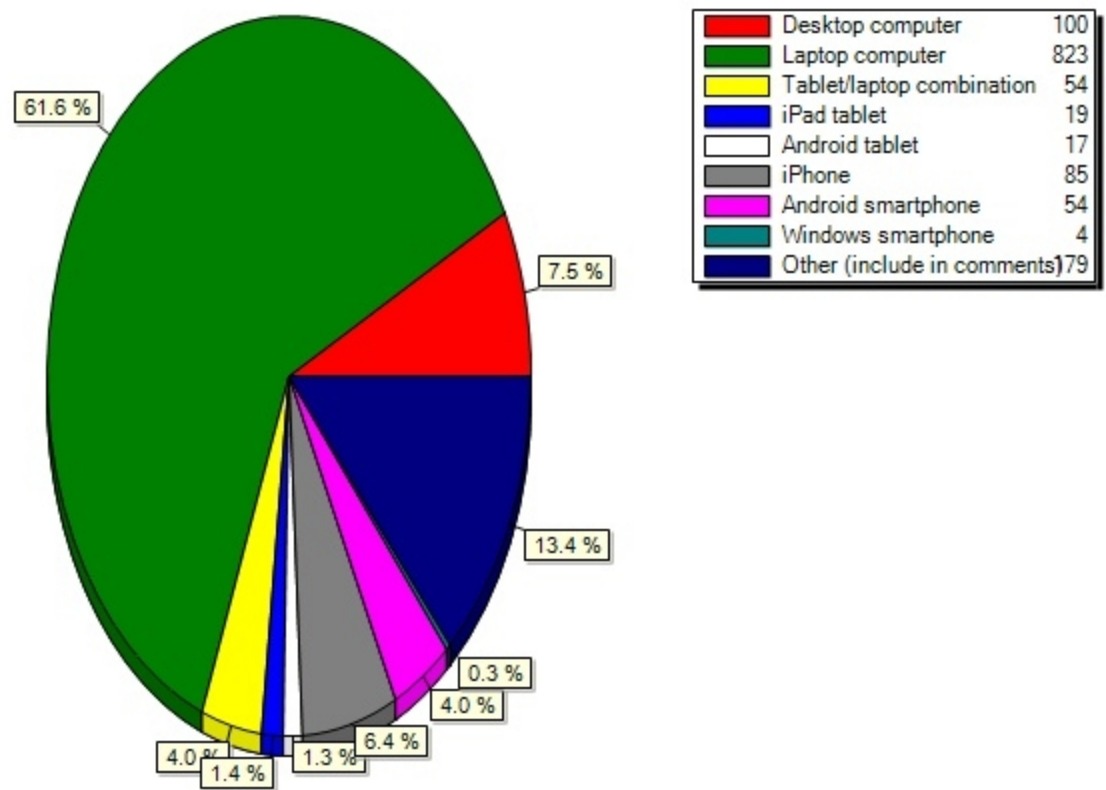
7.7) Streaming movies/TV shows(Please indicate which devices you primarily use for the following activities:)

7.7) Streaming movies/TV shows(Please indicate which devices you primarily use for the following activitie



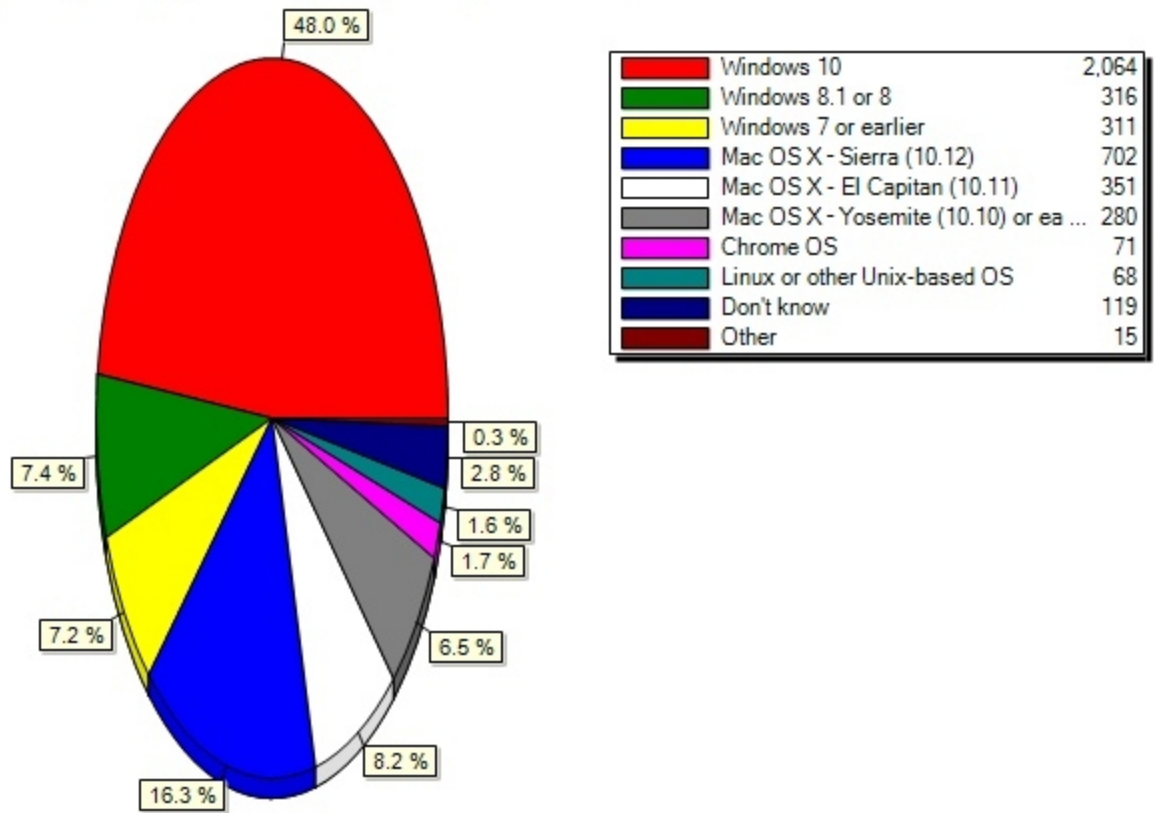
7.8) Other (include in comments)(Please indicate which devices you primarily use for the following activities:)

7.8) Other (include in comments)(Please indicate which devices you primarily use for the following activit



8) What operating system is on the computer that you use the most?

8) What operating system is on the computer that you use the most?



Other Responses:

HP
Windows 10 and lubuntu
one of the Mac OS
Mac OS X (10.6.8)
Mac OS X 10.9
Windows 10 with Linux and Mac partitions
Mac OS X 10.9.5
Windows RT
Both Windows and Mac OS X
Mac OS Sierra
Dual boot Ubuntu and Windows OS

safari
Macbook Pro
MAC OS
vista
windows xp
Windows and Linux of both Desktop&Laptop
Bootcamped. Windows 10 w/ Sierra 50/50
Both Windows and Linux-based

9) Who provides your cell phone service?

Base Question	Freshman	Sophomore	Junior	Senior	Graduate student - 1st year	Graduate student - year 2 or more	Non-degree seeking student	Not sure
I don't own a cell phone	1.0% (7)	0.6% (3)	0.4% (3)	0.8% (6)	0.6% (4)	0.6% (5)	3.8% (2)	8.3% (3)
AT&T	21.9% (152)	25.2% (137)	23.5% (169)	24.3% (174)	22.7% (157)	29.4% (245)	18.9% (10)	13.9% (5)
Blue	0.0% (0)	0.2% (1)	0.1% (1)	0.1% (1)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Cricket	3.3% (23)	1.8% (10)	2.4% (17)	2.0% (14)	5.9% (41)	3.5% (29)	0.0% (0)	2.8% (1)
MetroPCS	1.9% (13)	1.3% (7)	1.4% (10)	0.8% (6)	0.7% (5)	0.4% (3)	0.0% (0)	0.0% (0)
Sprint	8.8% (61)	7.7% (42)	8.5% (61)	7.7% (55)	5.9% (41)	5.0% (42)	9.4% (5)	13.9% (5)
T-Mobile	20.4% (142)	21.1% (115)	21.6% (155)	17.2% (123)	25.0% (173)	17.3% (144)	13.2% (7)	16.7% (6)
Tracfone	0.9% (6)	0.9% (5)	0.7%	1.3%	1.0% (7)	1.1% (9)	1.9%	0.0%

			(5)	(9)			(1)	(0)
US Cellular	0.0% (0)	0.0% (0)	0.0% (0)	0.3% (2)	0.0% (0)	0.1% (1)	0.0% (0)	5.6% (2)
Verizon Wireless	35.5% (247)	35.8% (195)	36.9% (265)	39.5% (283)	28.5% (197)	35.2% (293)	49.1% (26)	30.6% (11)
Virgin Mobile	1.0% (7)	0.6% (3)	0.8% (6)	2.1% (15)	0.9% (6)	0.8% (7)	0.0% (0)	2.8% (1)
Other	5.3% (37)	4.8% (26)	3.6% (26)	4.0% (29)	8.7% (60)	6.5% (54)	3.8% (2)	5.6% (2)
Total Counts	695	544	718	717	691	832	53	36

Other Responses:

Ting
total wireless
straight talk (tracphone)
Republic
Republic Wireless
Boost Mobile
Boost Mobile
boost
Boost
straight talk
No Provider
Ultra mobile
ultra.me
strait talk
CT-moblie
boost
Page Plus Cellular
lycamobile
Lycamobile
Lyca
Google Fi
Prepaid through StraighTalk (Walmart)
ultra mobile

H2O Wireless
Ting
Cricket
Lycamobile
H2O
Net10
N/A
Straight talk wireless
Straight Talk - AT&T network
Republic Wireless
lyka mobile
Lycamobile
boost
ultra
Lyca Mobile
Lyca
Lycamobile
Boost mobile
Consumer Cellular
smartphone not serviced- used for wi-fi
simple mobile
CT-Mobile
Project Fi
lyca
H2O
Credo Mobile
Boost
Straighttalk
Ultra Mobile
Freedom Pop
Simple Mobile
Boost Mobile
Red Pocket
H2O
google Fi
Boost

CT-mobile
H2O
Ultra
UltraMobile
Cricket
CT-mobile
boost mobile
ultra
h2o wireless
Lycamobile
Consumer Cellular
Straight Talk
Lyca Mobile
Ultra.me
Straigth Talk
H2O
Lyca Mobile
lycamobile
Republic Wireless
straight talk
Boost
Project Fi
h2o
Univision
ultra mobile
Straight Talk
Consumer Cellular
Lyca Mobile
Republic Wireless
lyca
Google Fi
Net10
Lyca
lycamobile
lycamobile
Google

Lycamobile
Ultra
Ultra
CTExcel
Straight Talk Wireless, through Walmart
Thumb Cellular
Google Fi
Lyca mobile
Net10
CT_mobile
straight talk
NET10
Bell Canada
Ting
straight talk
Ting
Ringplus
Project fi
Simple mobile
Straight talk
lyca
Straight talk wireless
Project Fi
Consumer Cellular
Rogers
Lyca
Simple mobile
Smart talk
rogers
Pre-Paid
lyca
I don't have a cell phone
Ultra
Straight Talk
Straight Talk
Lyca

Republic Wireless
Google Project Fi
LYCA
Straighttalk
GoSmart
H2O
prepaid phone
Boost
Net 10
Koodo Mobile
lycamobile
UltraMobile
lyca mobile
Project Fi
Simple mobile
Huwei
WIND Mobile
Lycamobile
Lyca
starhub
Greenland Tele-Post
puretalk usa
Ultra Mobile
gosmart
Lyca
Straight talk
Singtel
Starhub (Singapore)
Lyca
Project Fi
Singtel
Lycamobile
h2o
Fido
Lyca
Singtel

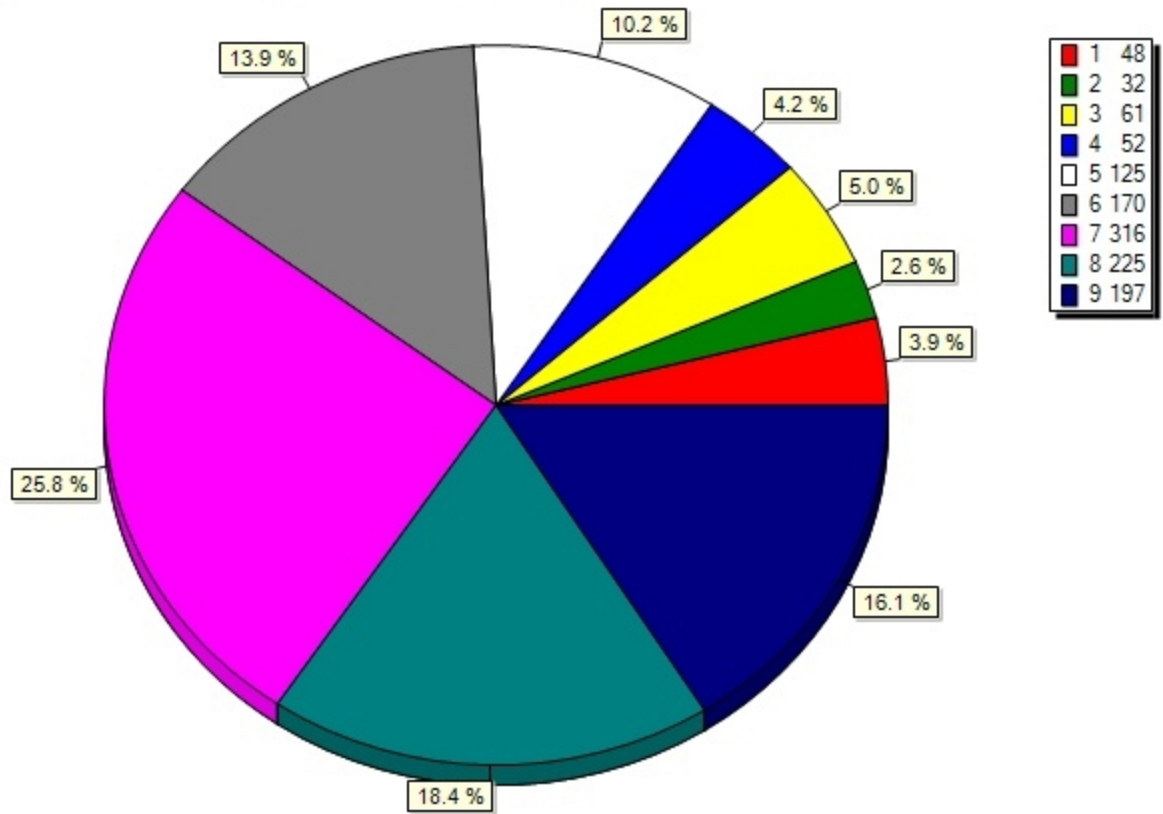
Airtel
Simple mobile
Ultra Mobile
CT-mobile
Straight Talk
h20
Lyca Mobile
Google
StarHub
Cricket
Singtel
Republic
Lycamobile
tpo
Singtel
CT-Mobile
Vodafone Germany
Republic Wireless
Vodafone Germany
Project Fi
UltraMobile
Ultra Mobile
ct-mobile
Consumer Cellular
lyca mobile
Project Fi
lyca
cell com
Google Project Fi
Boost Mobile
Overseas service provider
Singtel
Starhub (Singapore)
Starhub
SG
China Telecom

Project Fi
straight talk
net10
CT-Mobile
Lyca
Ultra.me
Straighttalk
Straight talk
lyca
ultra me
Ting
Ultra Me
CTXEL
straight talk
Gosmart
Lycamobile
Singtel
Republic Wireless
Lyca
Straight talk
CT-mobile
ULTRA
lyca
H2O
ultramobile
Lycomobile
Lycamobile
Im not sure
SingTel
Lycamobile
Straight Talk
straight talk
CT excel
Starhub (Singapore)
Google Fi
Republic Wireless

republic wireless
Ultra
GoSmart
Walmart Family Mobile
Family Mobile
Consumer Cellular
Republic Wireless
Starhub (singapore)
google fi
Google Project Fi
Singtel (Singapore)
Lyca
Republic Wireless
Straight Talk
Lyca Mobile

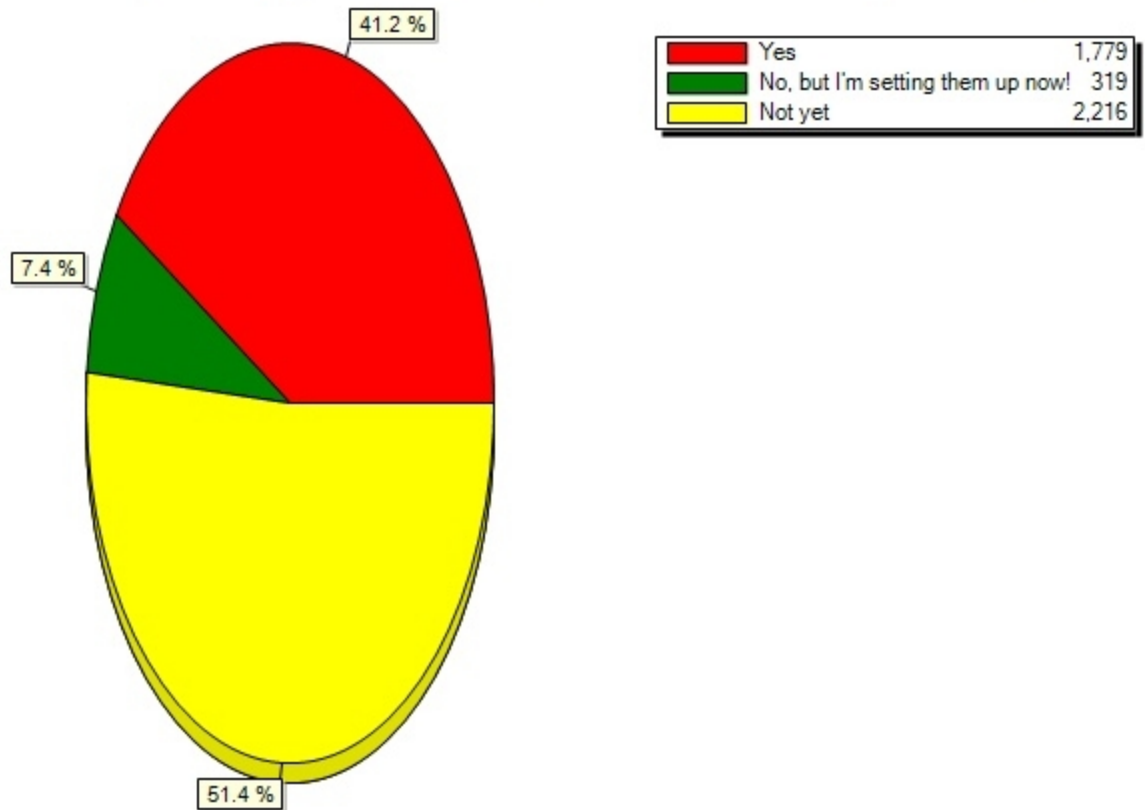
10) On a scale of 1 being very poor and 9 being excellent, please rate the CURRENT level of Wi-Fi service performance in your room.

10) On a scale of 1 being very poor and 9 being excellent, please rate the CURRENT level of Wi-Fi service



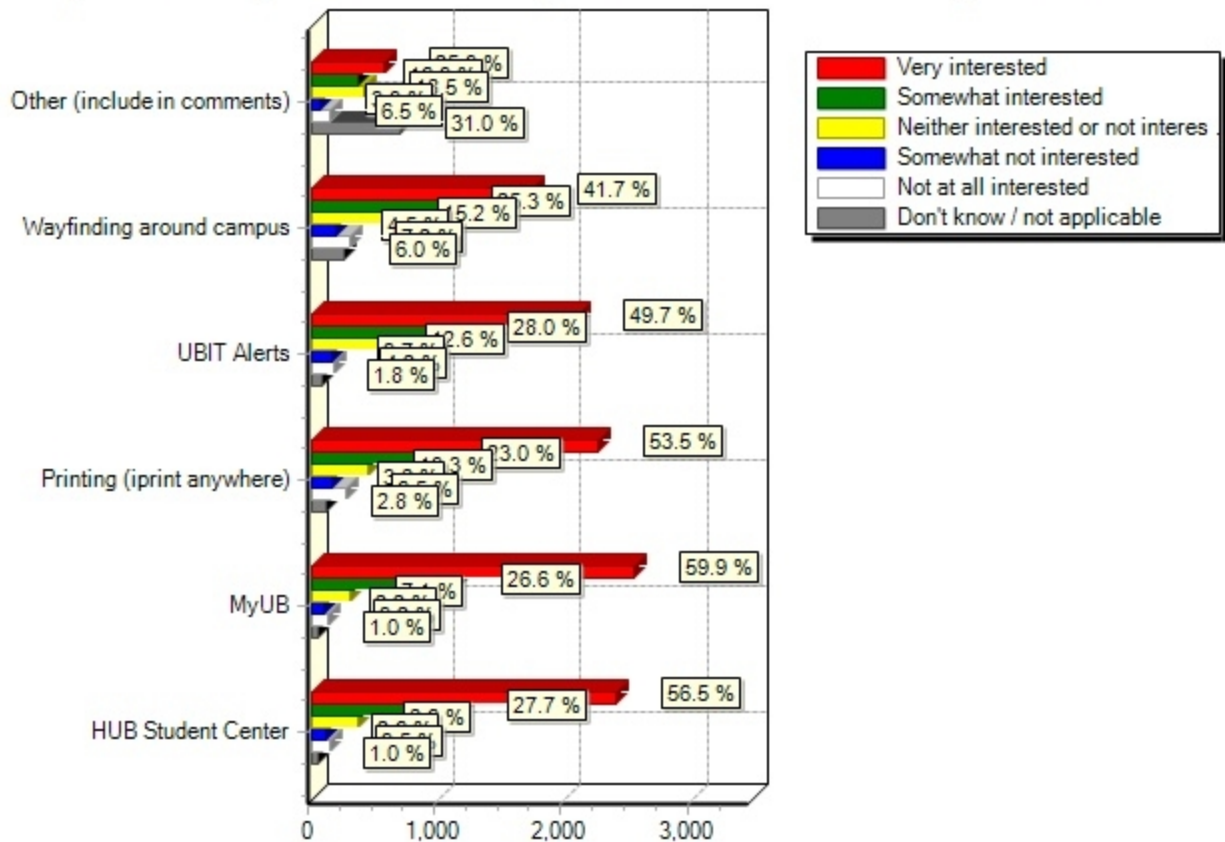
11) Have you set your security questions or registered your cell or non-UB email to reset your UBITName password 24/7 at ubidm.buffalo.edu?

11) Have you set your security questions or registered your cell or non-UB email to reset your UBITName pa



12) Please indicate your level of interest in using your mobile device to access the following UB services:

12) Please indicate your level of interest in using your mobile device to access the following UB services



Comment Responses:

No smartphone. If I did myub, hub & maps already do
Other: Better bus schedue system
UBIT information desk
n/a
Better transportation tracker
tracking stampede
student activities on campus
UB Athletics
I wish the UBLearns app didn't suck
NO MORE UB ID CARD I keep losing them

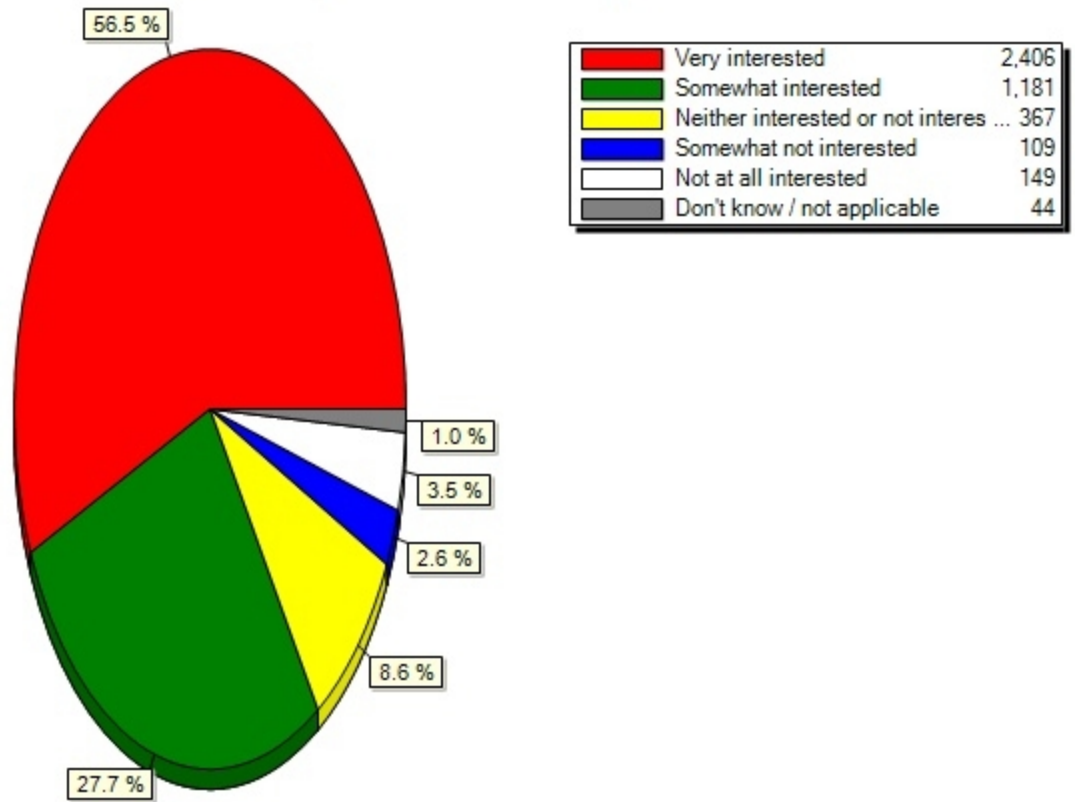
hi
email access
School events
ublearns or grades
Events
Easier to access UBLeans
I like to be able to know all from phone
The UB app is not compatible with mobile
Sporting/SA events on campus
I don't have a mobile device
get fund for ub card
stupid
..
I do 100% via Tablet when on Campus.
buying tickets from SBI office on device
What is wayfinding?
UB Box
Interesting events around me.
Finding references and papers
Dining menu and locations
Ublearnsssss
A better mobile app for ublearns
Video
more mobile is better
UB Libraries and their materials
No. of technical flaws in iprint
ubmail
I am not on campus,so these are not usef
must be a mobile web app, (BlackBerry)
Everything from android
UB Stampade tracking app
bus routes
Dinnin
UB major centers through mobile device
using ub mail
Access Grades more easily

Please make a HUB mobile app
Emergency services only (including IT)
Online student--never on campus
Any Emergency
social media
UBIT rocks :D
Clubs
HUB is hard enough to navigate as is.
UBox
Bulleyes also
Library site & databases
I'm a 100% online student - some N/A
Jacks
why the hell do i need to use a mobile d
UB Learns
UB app more user friendly
Bus finder is very helpful
UBmail: Very interested
Interested in wireless laptop printing
UBLearns
tracking market/mall bus
UBLearns, Anyconnect
iprint sometimes doesn't work
I would like to pay fines via mobile
Parking availability
Ordering food for pickup
Live bus transportation alerts
UB Stampee
I would like to access more on my phone
UBlearns
Improvements can be made in mobile
UBLearns
Checking UB mails
Security escort to car at night?
I'm a DL Student.
UB Email

Free notetaking/scheduling software
current apps aren't user friendly
I don't know what wayfinding is.
The HUB mobile site is nearly unusable
definitely want to print from phone
Yes very interested in other
Campus cash/dining balance
using dinning dollors and campus cash
Online class
iprint anywhere is a MUST

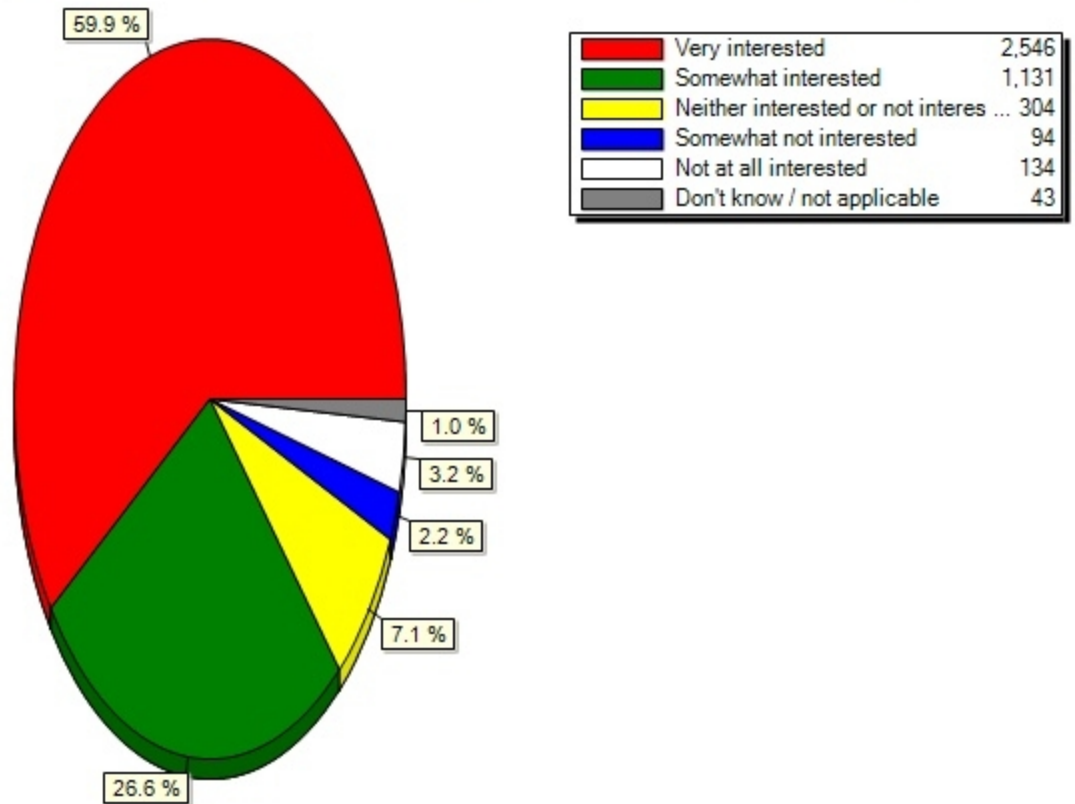
12.1) HUB Student Center(Please indicate your level of interest in using your mobile device to access the following UB services:)

12.1) HUB Student Center(Please indicate your level of interest in using your mobile device to access the



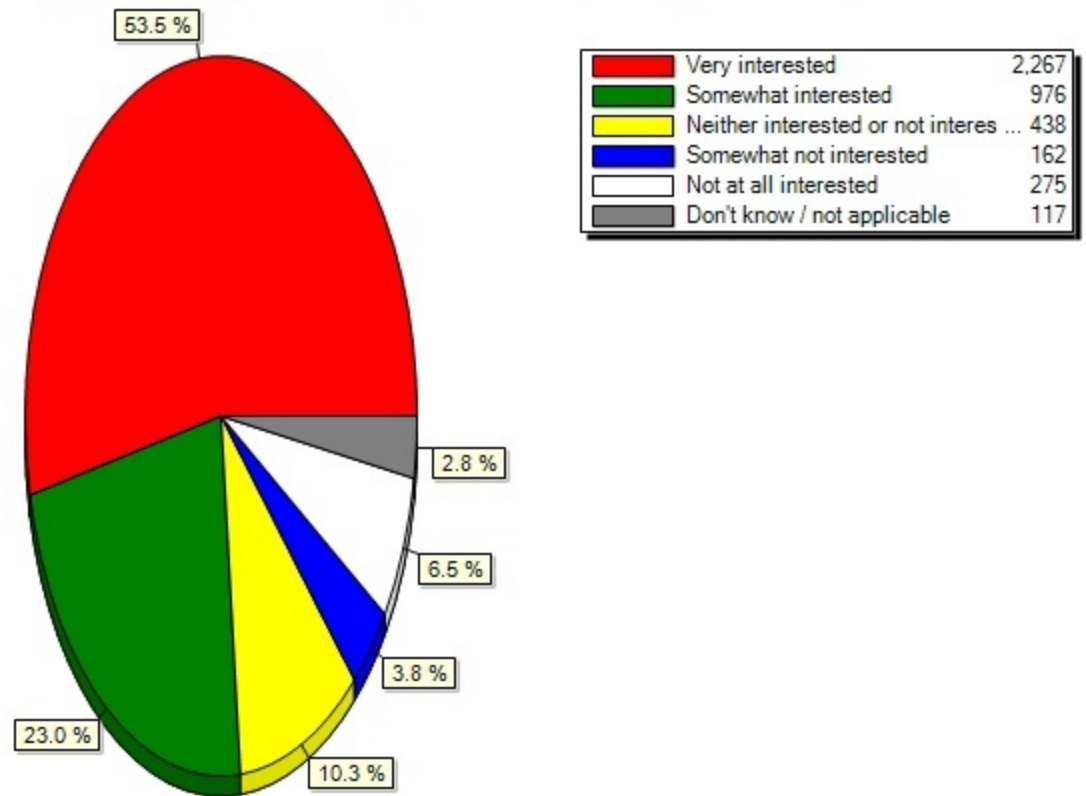
12.2) MyUB(Please indicate your level of interest in using your mobile device to access the following UB services:)

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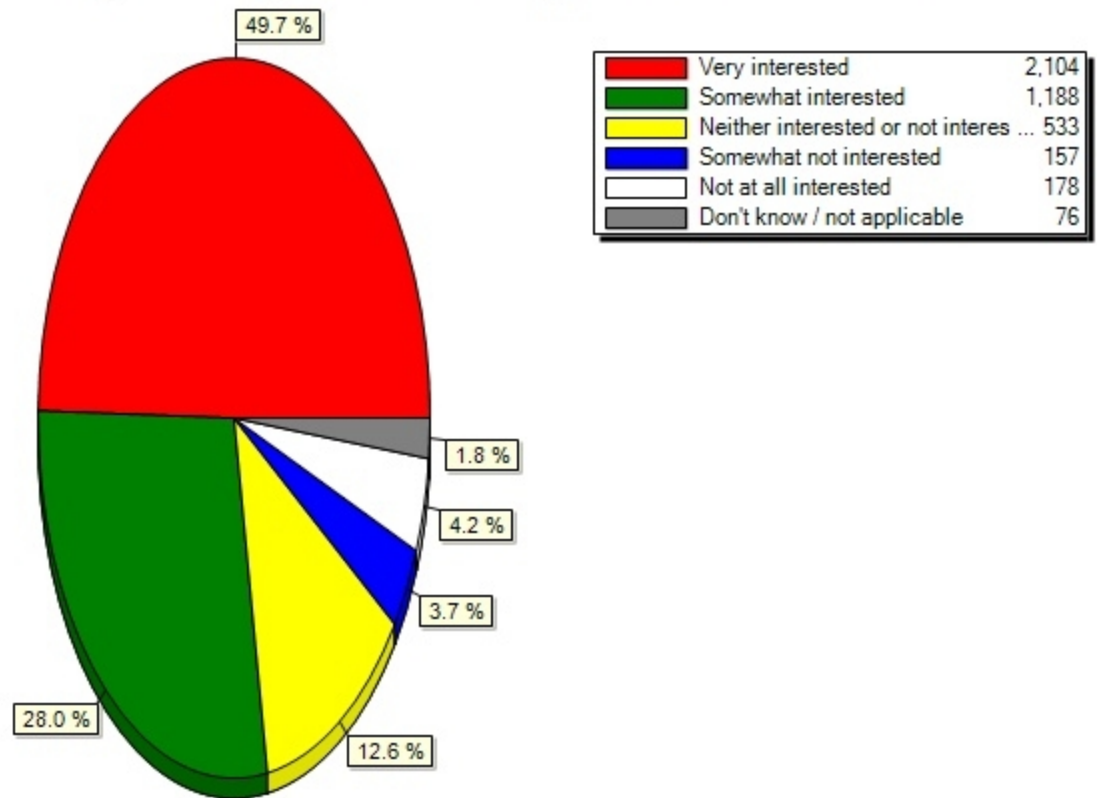
12.3) Printing (iprint anywhere)(Please indicate your level of interest in using your mobile device to access the following UB services:)

12.3) Printing (iprint anywhere)(Please indicate your level of interest in using your mobile device to acc



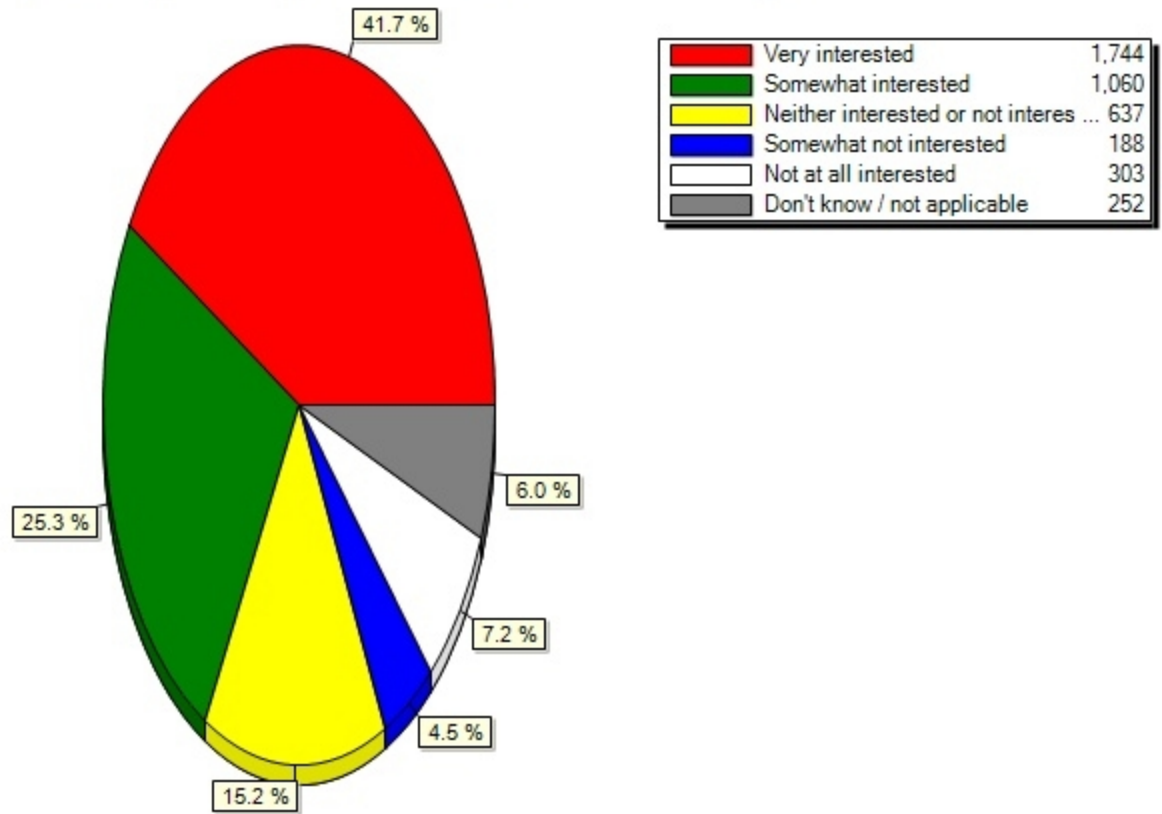
12.4) UBIT Alerts(Please indicate your level of interest in using your mobile device to access the following UB services:)

12.4) UBIT Alerts(Please indicate your level of interest in using your mobile device to access the followi



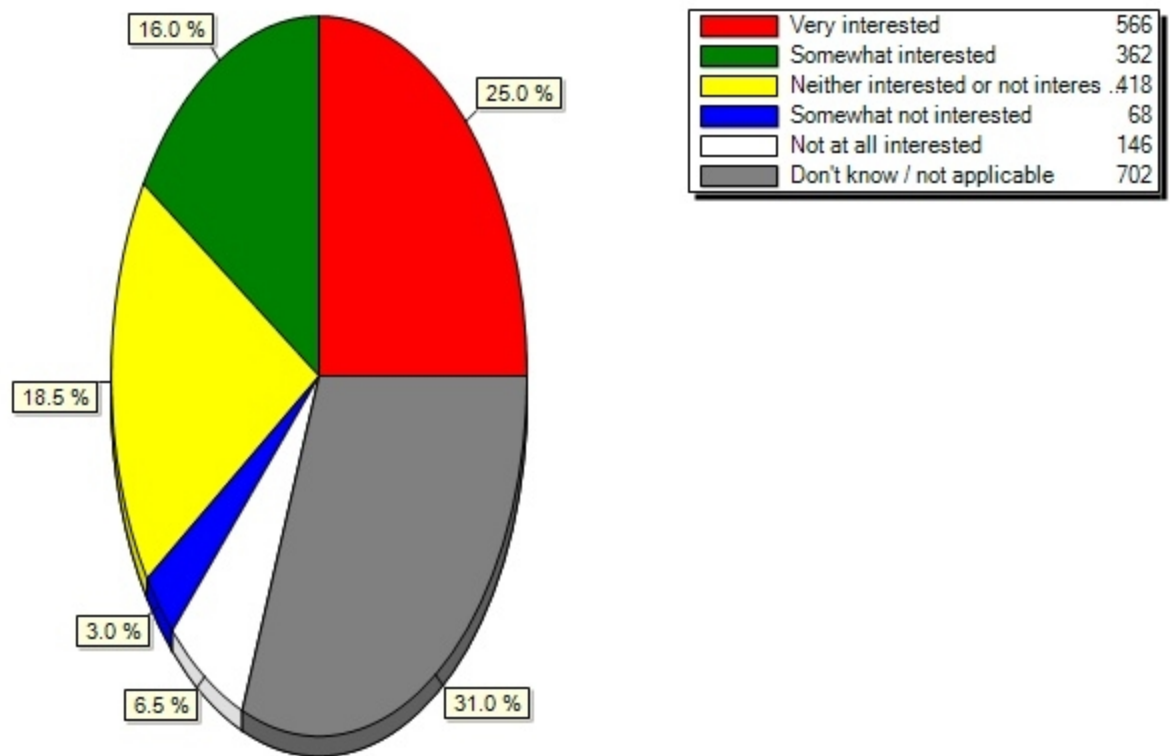
12.5) Wayfinding around campus(Please indicate your level of interest in using your mobile device to access the following UB services:)

12.5) Wayfinding around campus(Please indicate your level of interest in using your mobile device to acces



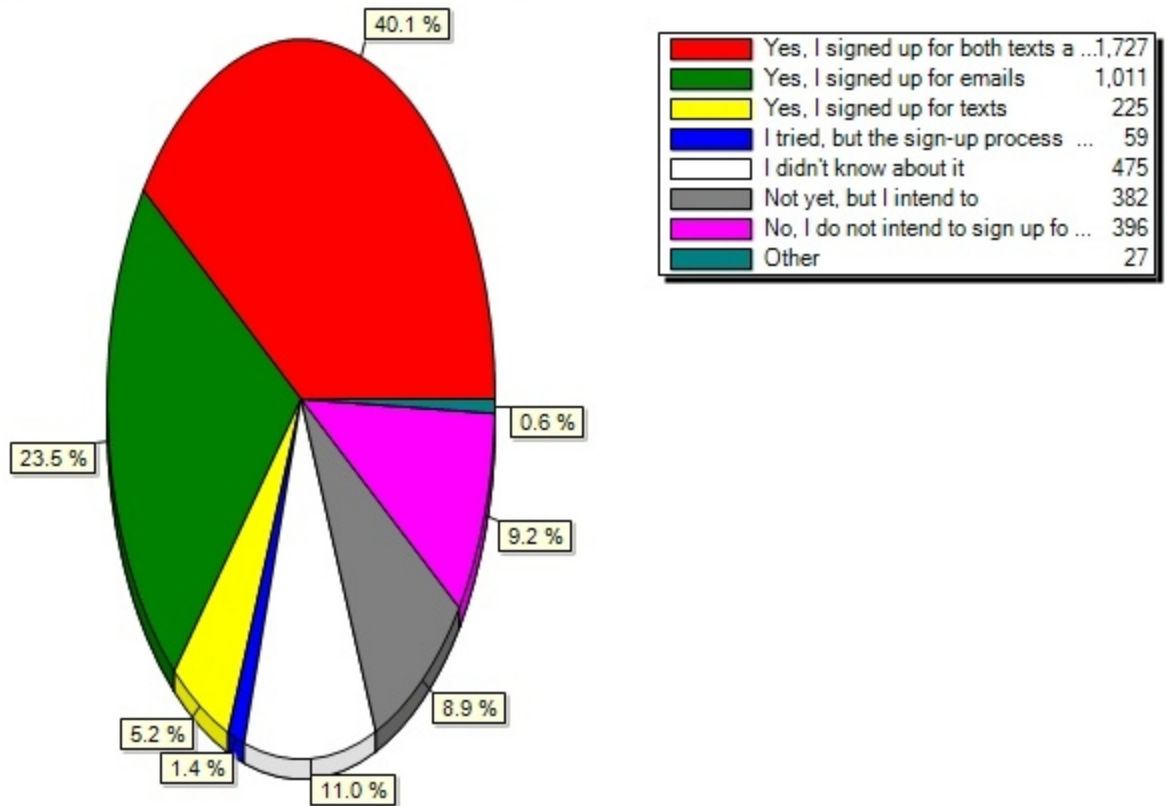
12.6) Other (include in comments)(Please indicate your level of interest in using your mobile device to access the following UB services:)

12.6) Other (include in comments)(Please indicate your level of interest in using your mobile device to ac



13) Have you signed up for UB Alert (Rave) at emergency.buffalo.edu to receive text or email messages in case of a campus emergency?

13) Have you signed up for UB Alert (Rave) at emergency.buffalo.edu to receive text or email messages in c



Other Responses:

Don't remeber signing up, but get alerts
recieved a few at first, not anymore
I didn't know about it, and now I won't
I'm an online student
I dont remember if I did or not
I get notifications via twitter
I don't know if I'm signed up
I live a few hours away, does not affect
I don't know or care
Not sure about it
Why isn't this automatic?

I dont know, most likely i did
I don't know but I should be signed up
I don't receive texts on my phone.
I don't remember
Distance learning student
I don't remember
I don't know
Maybe. I do not remember
Online only student
Online student, so didn't see this as a
I'm thinking about turning it off
idk
I am an online student, don't care
I dont remember
"Rave" ?
Reside off campus and receive emails

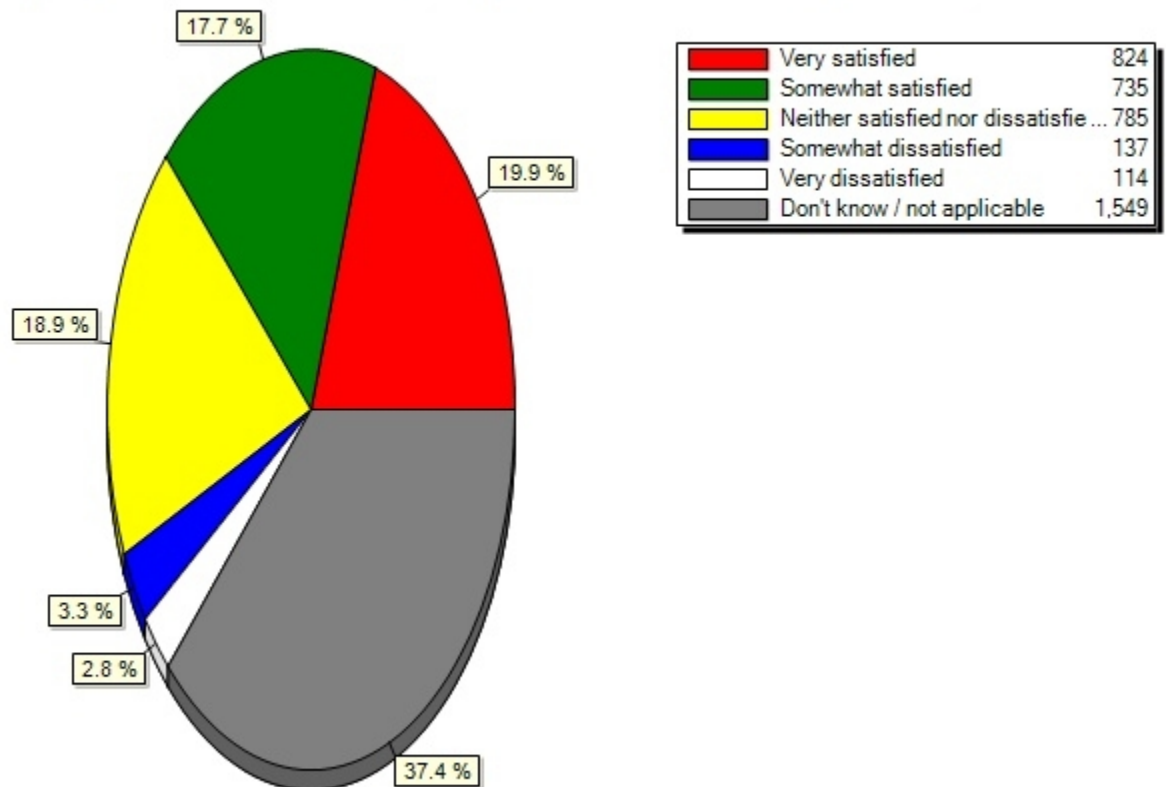
14) From the list of services below, please indicate your level of satisfaction with each:

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Don't know / not applicable
Charge + Lock Station in Lockwood Cybrary	19.9% (824)	17.7% (735)	18.9% (785)	3.3% (137)	2.8% (114)	37.4% (1549)
UBIT Help Center	27.1% (1130)	28.4% (1184)	21.1% (879)	3.7% (156)	1.7% (72)	18.0% (750)
Echo 360 course capture/recordings	16.0% (661)	19.0% (786)	18.4% (762)	4.5% (187)	2.1% (88)	39.9% (1650)

Emergency.buffalo.edu	26.4% (1100)	24.3% (1010)	19.8% (825)	1.3% (54)	0.6% (27)	27.6% (1148)
HUB Student Center	37.9% (1595)	39.8% (1675)	11.8% (495)	6.5% (273)	2.8% (118)	1.1% (48)
MyUB	43.2% (1818)	40.1% (1687)	10.9% (458)	3.1% (132)	1.4% (57)	1.3% (53)
My Virtual Computing Lab	16.7% (694)	20.2% (841)	19.7% (820)	3.1% (129)	1.6% (68)	38.6% (1604)
Printing from public workstations (iprint)	29.0% (1213)	31.6% (1322)	15.9% (666)	6.8% (286)	3.3% (140)	13.3% (558)
Public workstations	26.4% (1097)	33.2% (1377)	18.6% (770)	4.2% (176)	1.7% (71)	15.9% (659)
iprint anywhere (mobile/remote)	17.8% (740)	18.6% (772)	19.2% (797)	6.6% (274)	4.4% (182)	33.5% (1393)
UB Alert	37.6% (1572)	33.1% (1384)	16.8% (704)	1.8% (76)	0.6% (25)	10.1% (422)
UBbox	22.0% (911)	19.5% (809)	20.5% (851)	1.8% (75)	1.1% (45)	35.1% (1455)
UBclicks	14.0% (578)	14.2% (586)	19.8% (819)	1.7% (70)	1.0% (40)	49.3% (2037)
UBITName Manager	22.1% (918)	23.1% (961)	21.3% (887)	1.9% (80)	1.0% (41)	30.6% (1273)
UBIT Website	33.3% (1389)	34.4% (1436)	17.7% (737)	3.6% (149)	1.4% (58)	9.6% (402)
UBlearns	45.2% (1901)	38.4% (1614)	9.9% (414)	4.1% (173)	1.5% (61)	0.9% (39)
UB Mobile	24.8% (1035)	28.2% (1176)	18.3% (762)	8.4% (352)	3.0% (127)	17.3% (720)
UBmail (powered by Google)	61.2% (2571)	29.2% (1227)	6.4% (269)	1.4% (59)	0.6% (24)	1.2% (51)
Wi-Fi - UB Secure	29.9% (1255)	34.5% (1448)	12.1% (506)	12.5% (525)	6.4% (269)	4.5% (190)
Wi-Fi – eduroam	21.5% (897)	25.9% (1079)	15.2% (636)	10.4% (433)	6.8% (285)	20.2% (841)

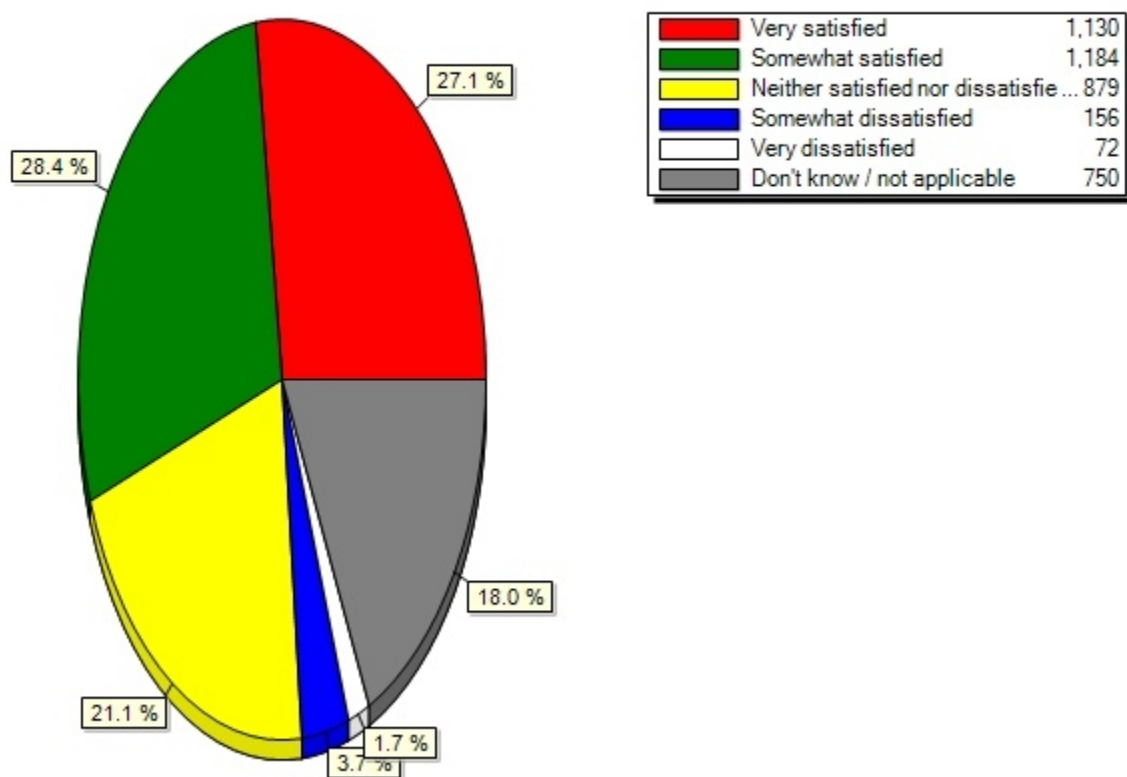
14.1) Charge + Lock Station in Lockwood Cybrary(From the list of services below, please indicate your level of satisfaction with each:)

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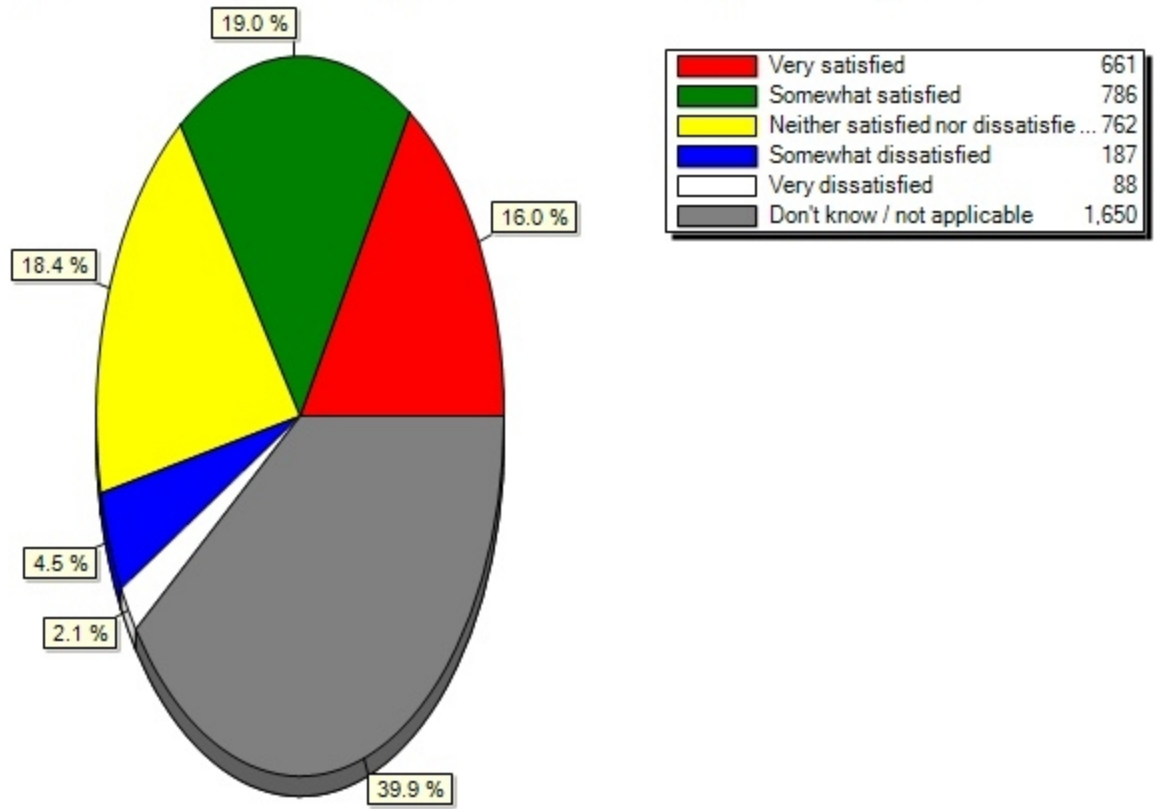
14.2) UBIT Help Center(From the list of services below, please indicate your level of satisfaction with each:)

14.2) UBIT Help Center(From the list of services below, please indicate your level of satisfaction with ea



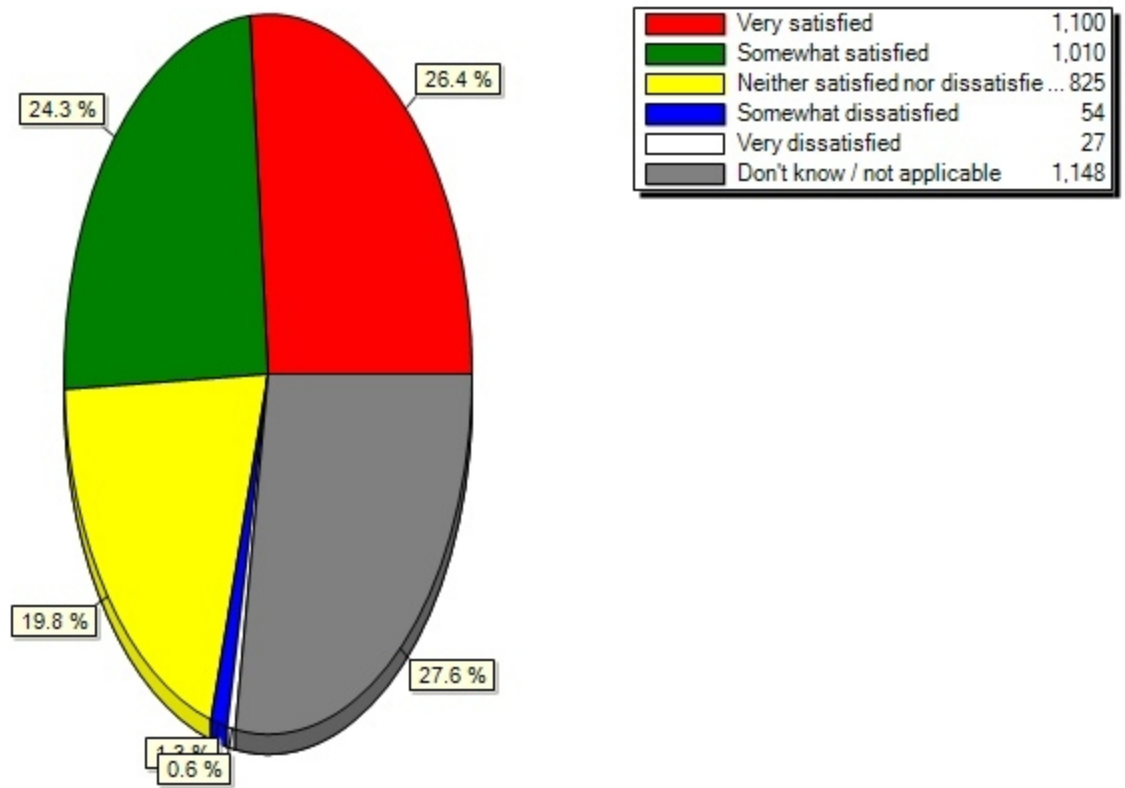
14.3) Echo 360 course capture/recordings(From the list of services below, please indicate your level of satisfaction with each:)

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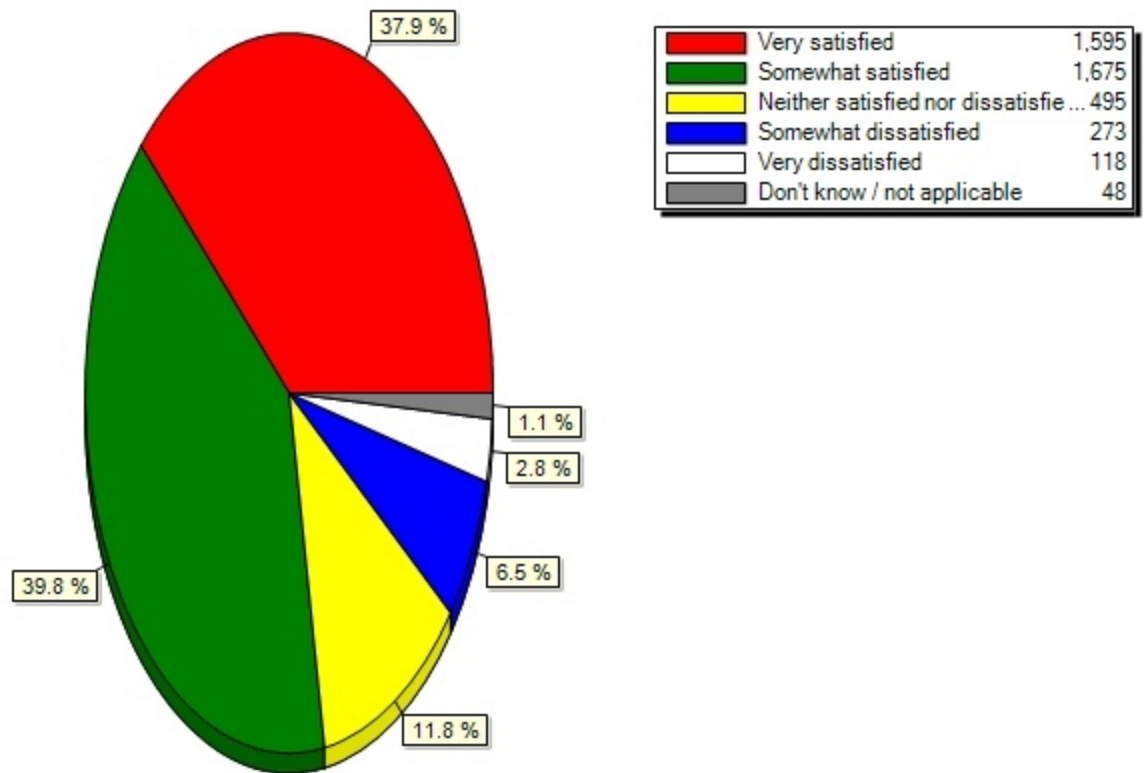
14.4) Emergency.buffalo.edu(From the list of services below, please indicate your level of satisfaction with each:)

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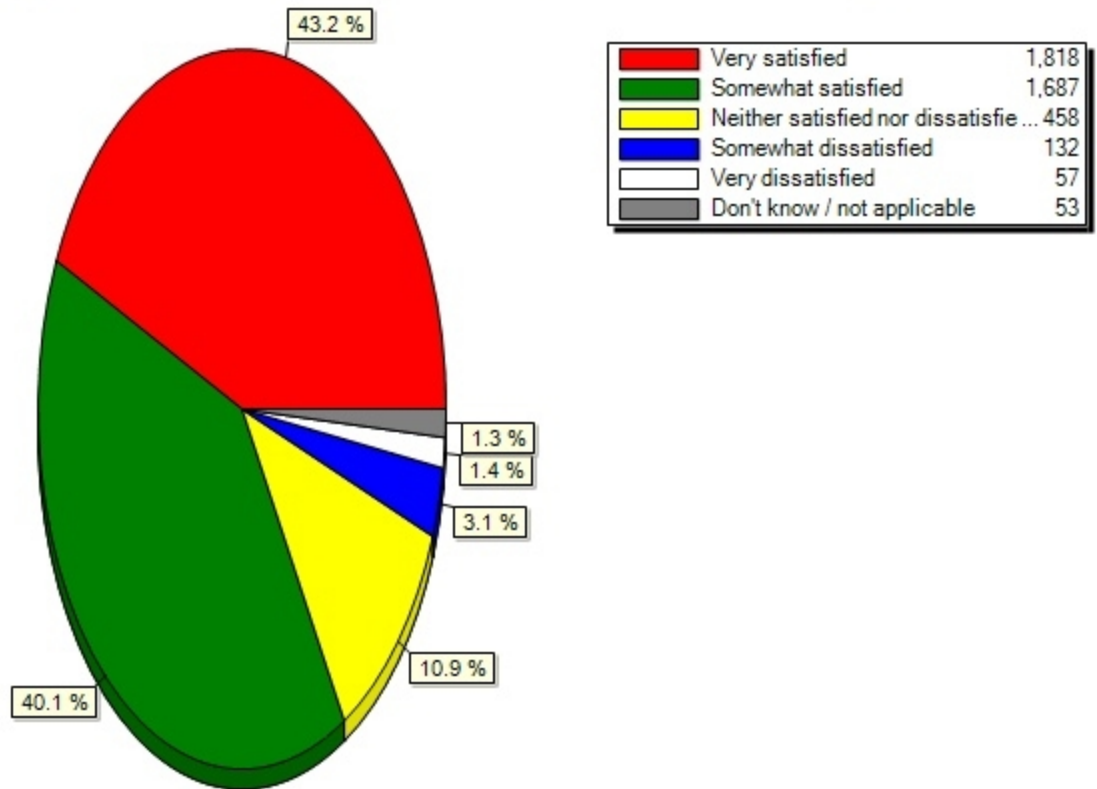
14.5) HUB Student Center(From the list of services below, please indicate your level of satisfaction with each:)

14.5) HUB Student Center(From the list of services below, please indicate your level of satisfaction with



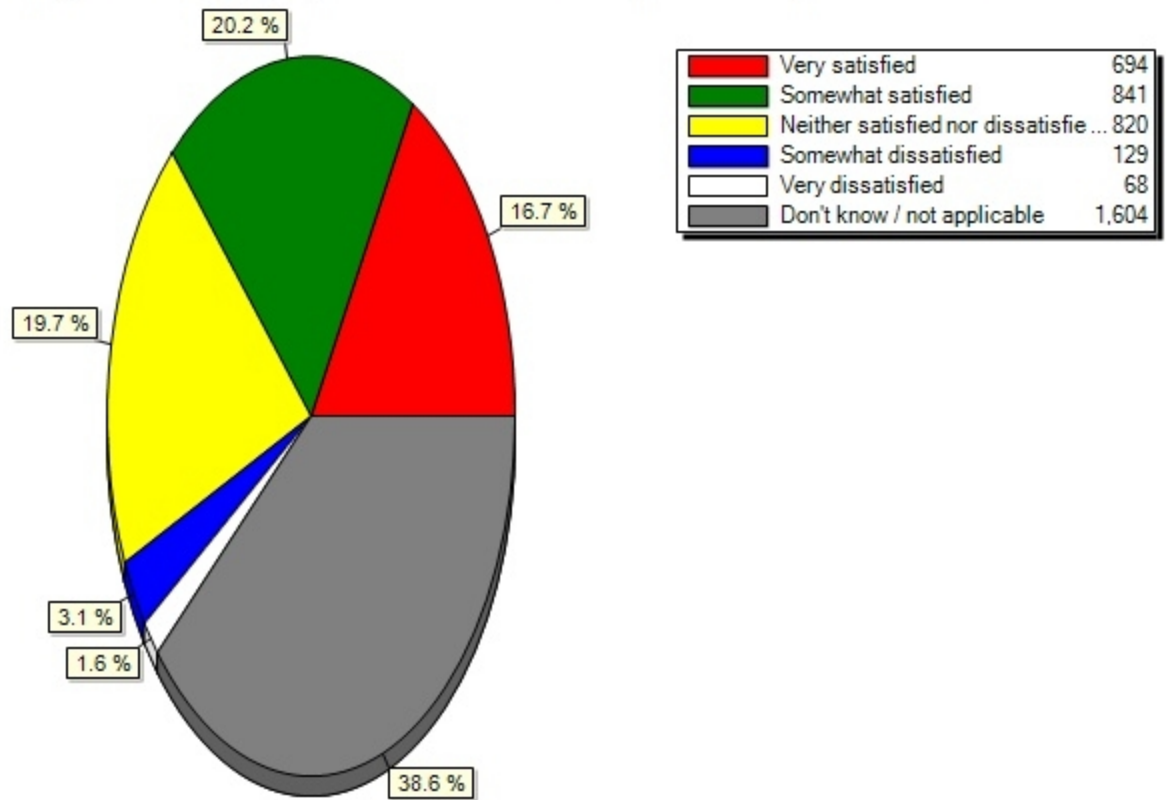
14.6) MyUB(From the list of services below, please indicate your level of satisfaction with each:)

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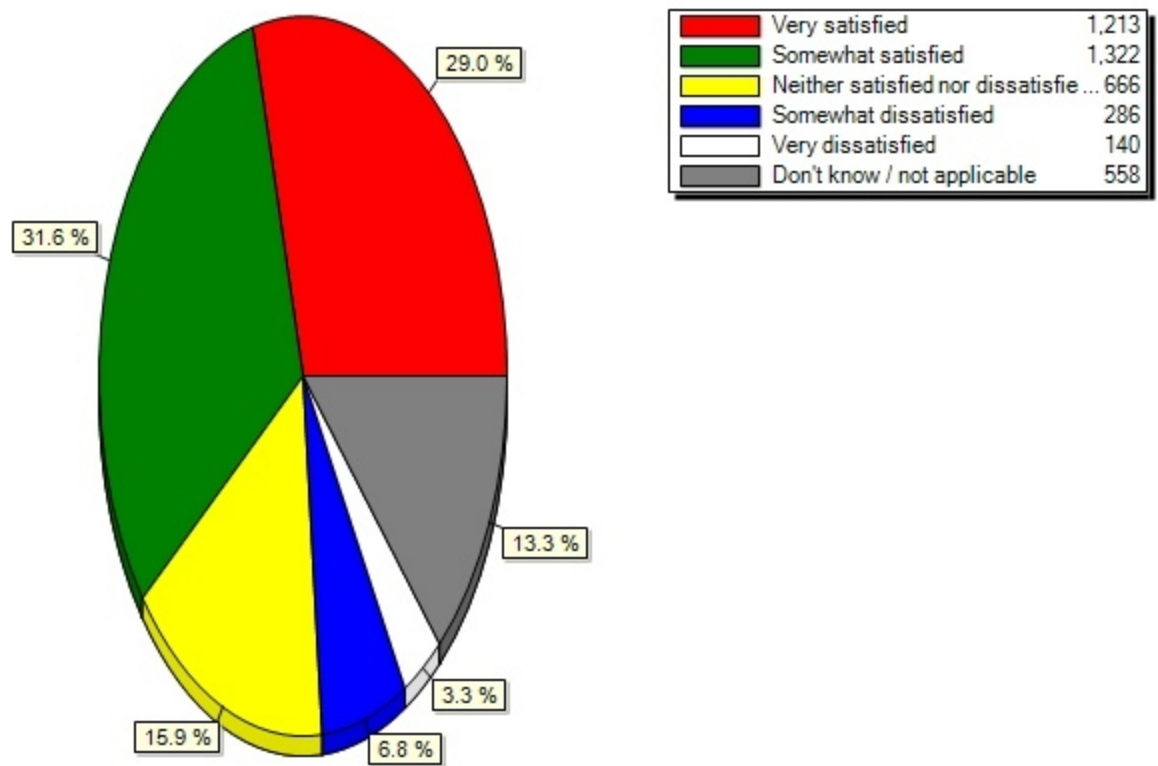
14.7) My Virtual Computing Lab(From the list of services below, please indicate your level of satisfaction with each:)

14.7) My Virtual Computing Lab(From the list of services below, please indicate your level of satisfaction



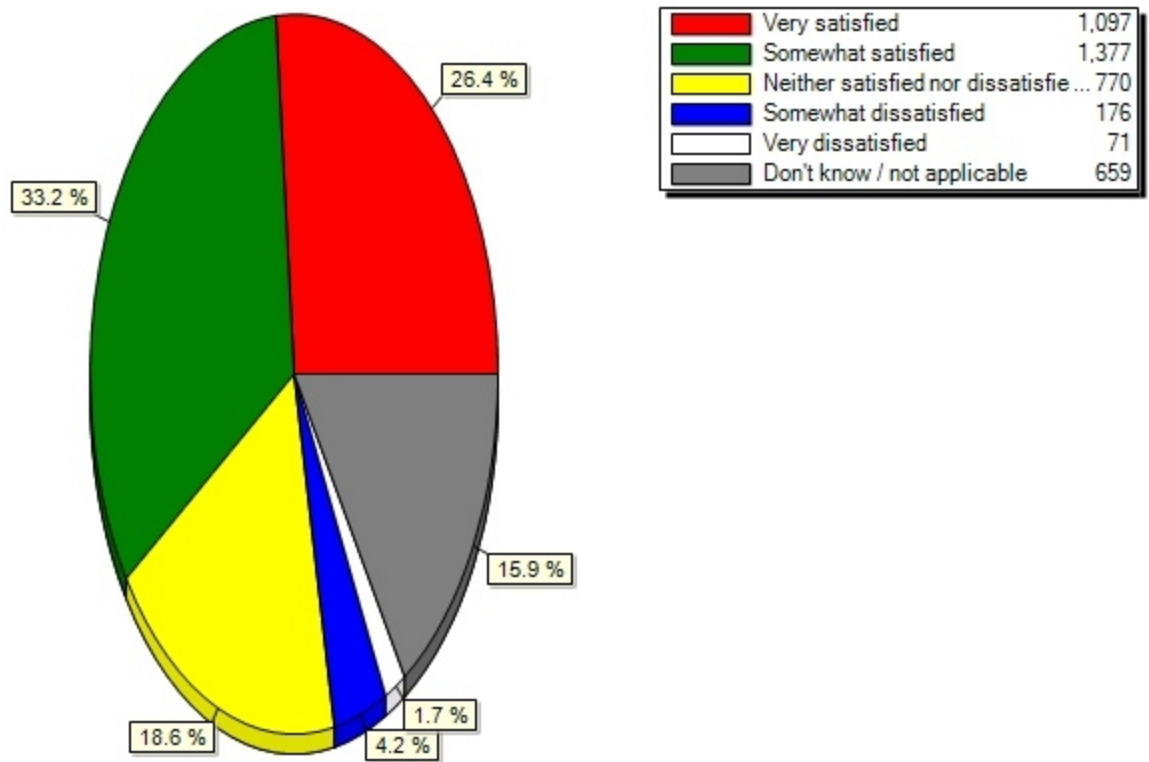
14.8) Printing from public workstations (iprint)(From the list of services below, please indicate your level of satisfaction with each:)

14.8) Printing from public workstations (iprint)(From the list of services below, please indicate your lev



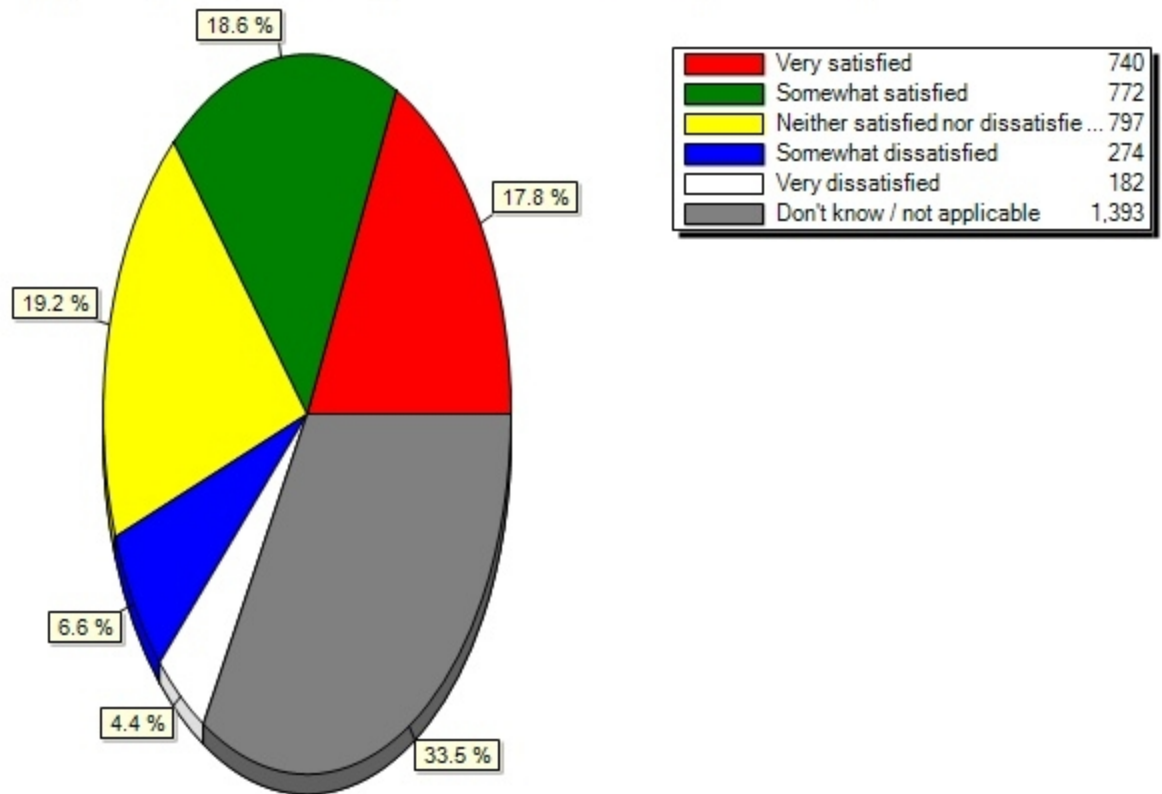
14.9) Public workstations(From the list of services below, please indicate your level of satisfaction with each:)

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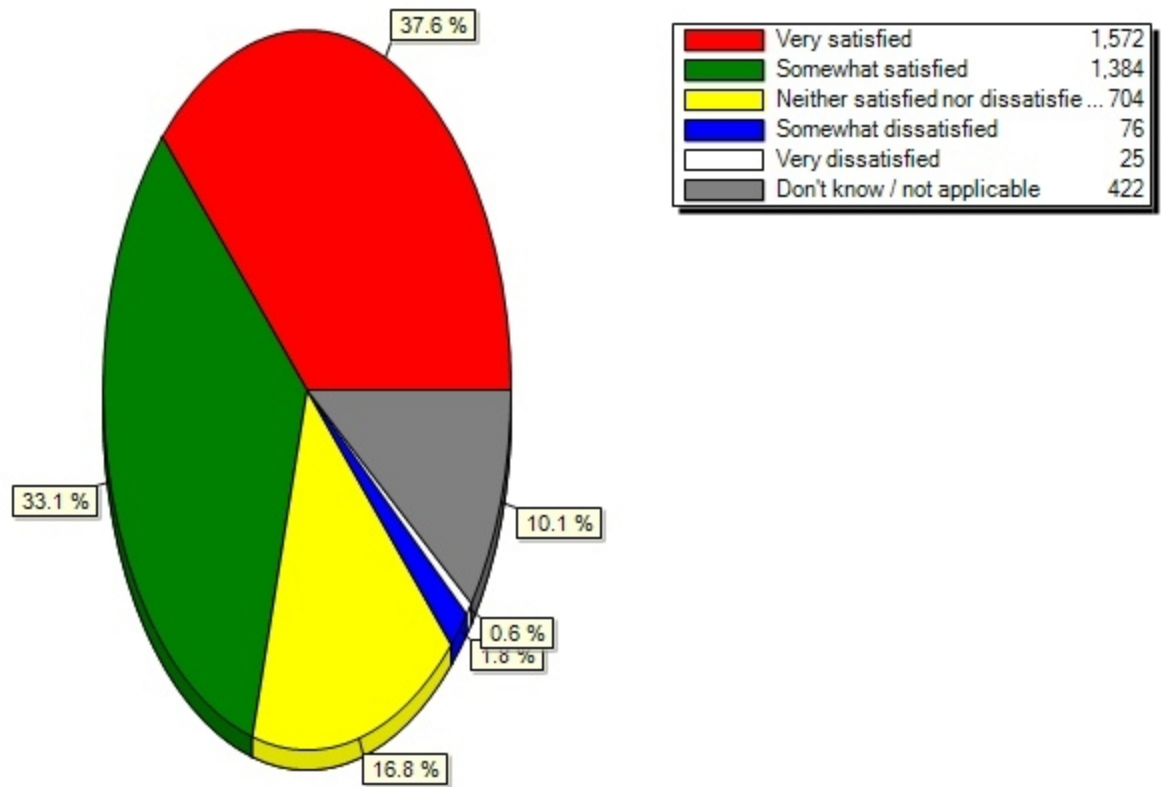
14.10) iprint anywhere (mobile/remote)(From the list of services below, please indicate your level of satisfaction with each:)

14.10) iprint anywhere (mobile/remote)(From the list of services below, please indicate your level of sati



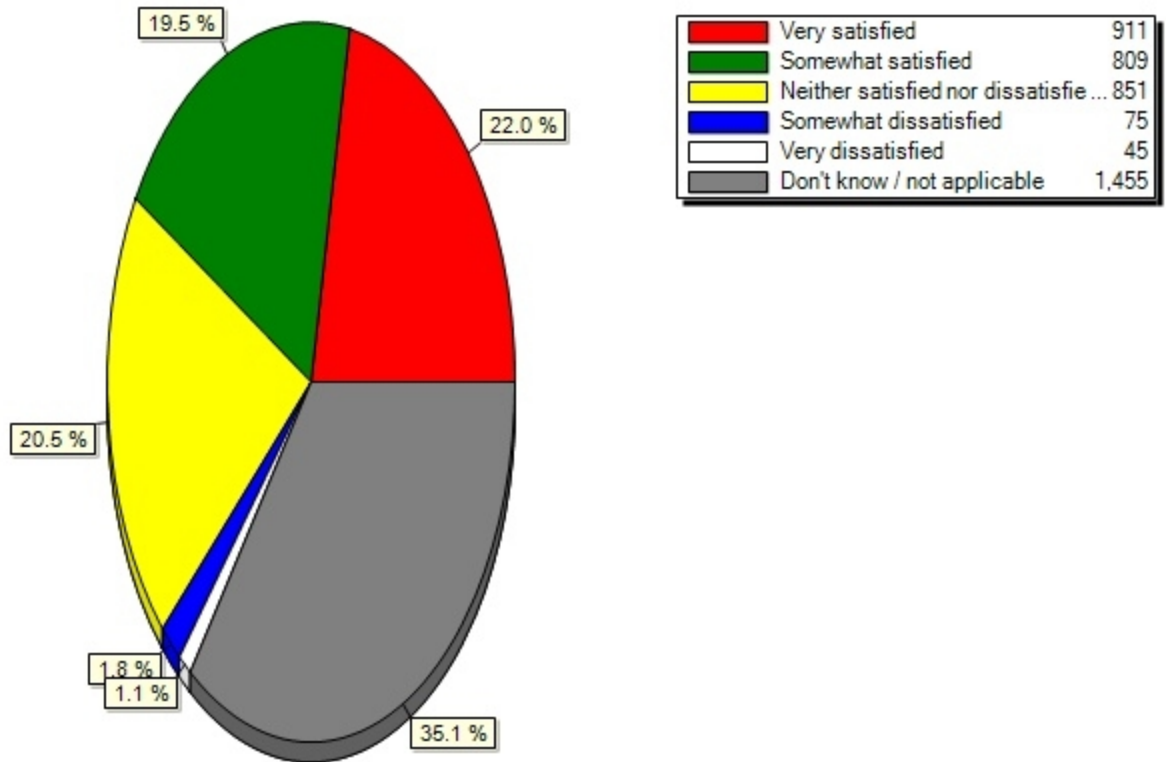
14.11) UB Alert(From the list of services below, please indicate your level of satisfaction with each:)

14.11) UB Alert(From the list of services below, please indicate your level of satisfaction with each:)



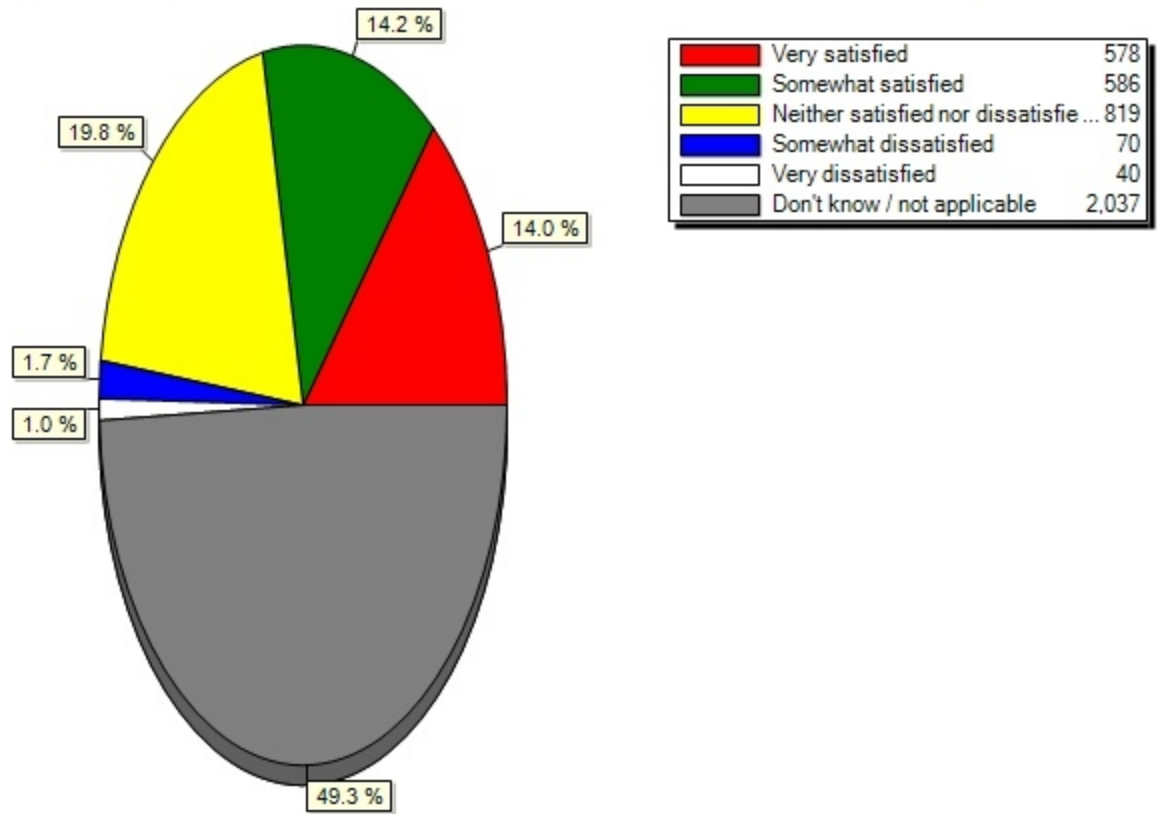
14.12) UBbox(From the list of services below, please indicate your level of satisfaction with each:)

14.12) UBbox(From the list of services below, please indicate your level of satisfaction with each:)



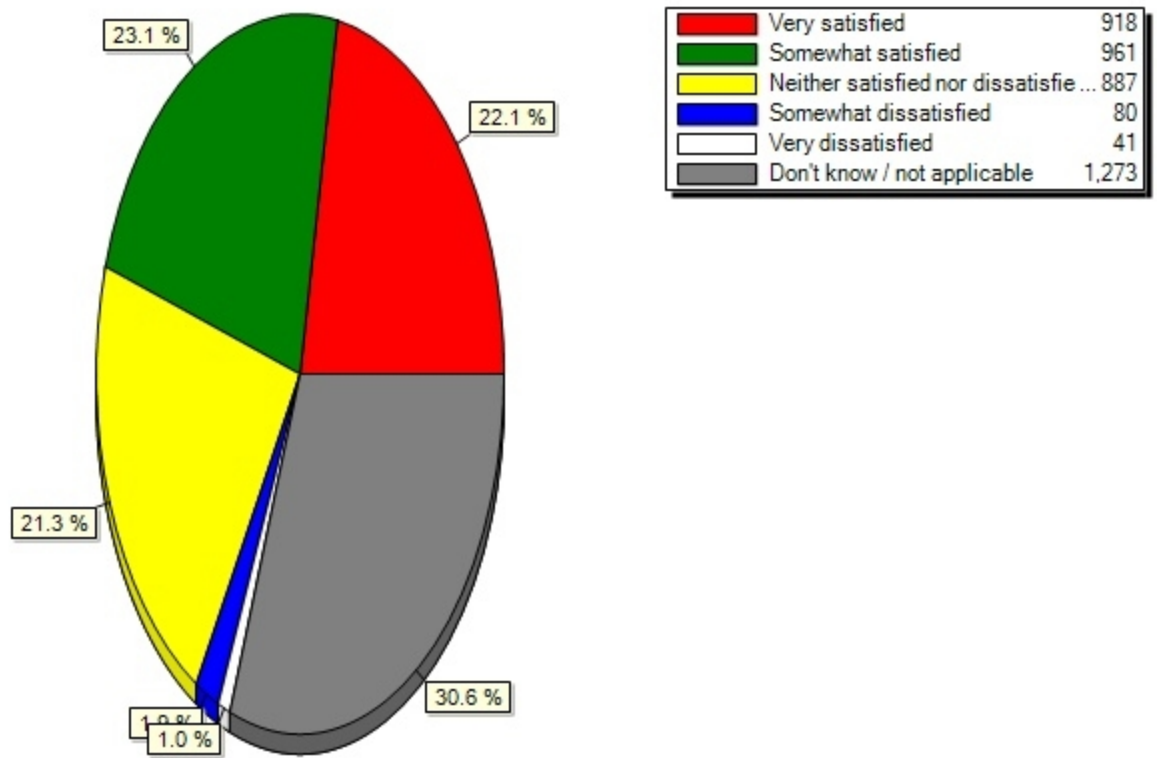
14.13) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)

14.13) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)



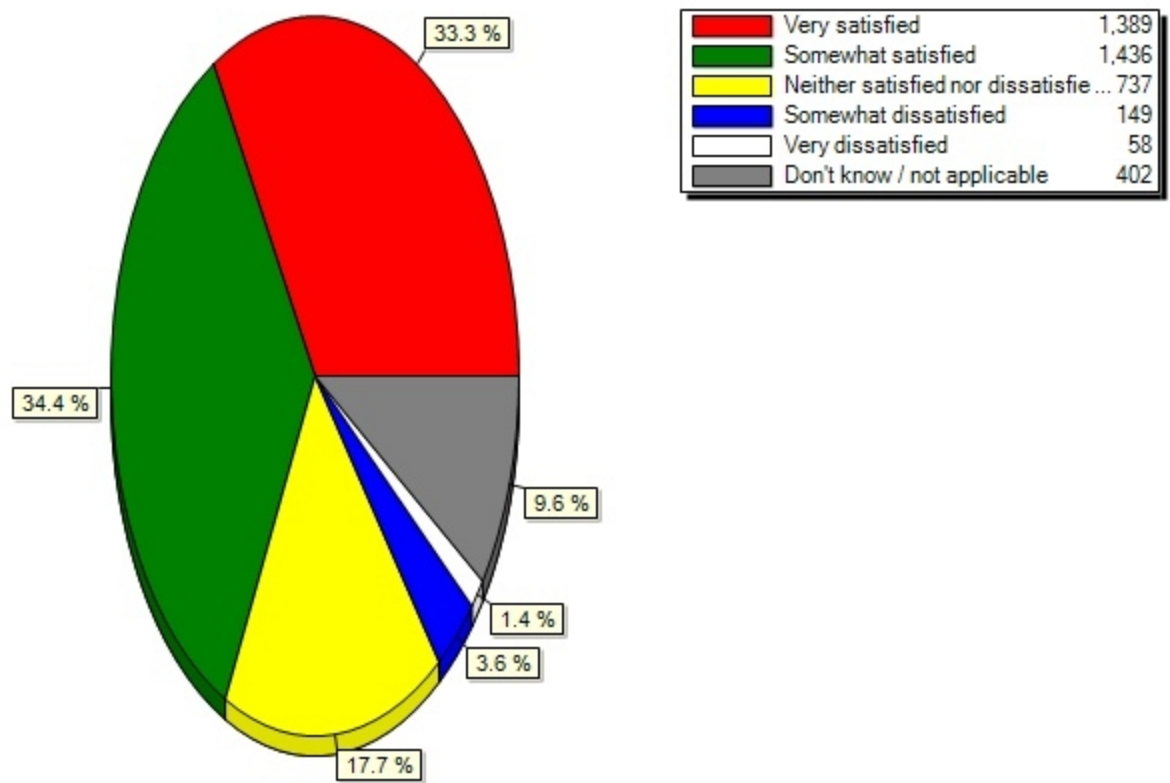
14.14) UBITName Manager(From the list of services below, please indicate your level of satisfaction with each:)

14.14) UBITName Manager(From the list of services below, please indicate your level of satisfaction with e



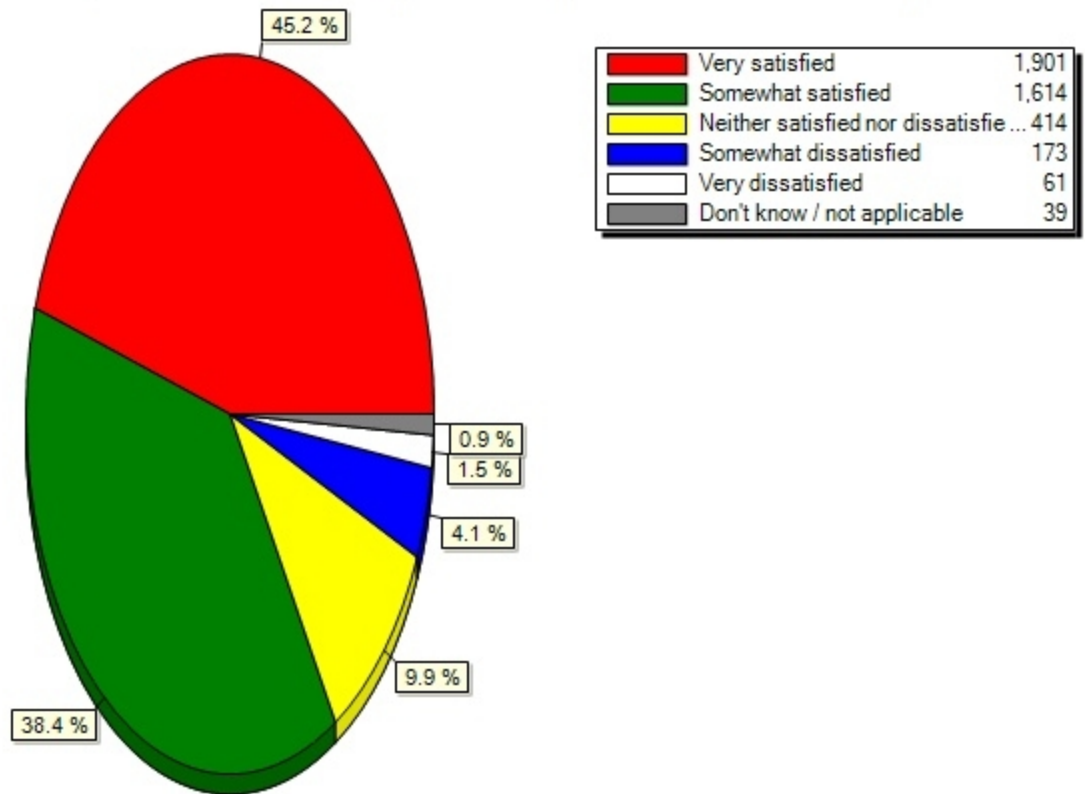
14.15) UBIT Website(From the list of services below, please indicate your level of satisfaction with each:)

14.15) UBIT Website(From the list of services below, please indicate your level of satisfaction with each:



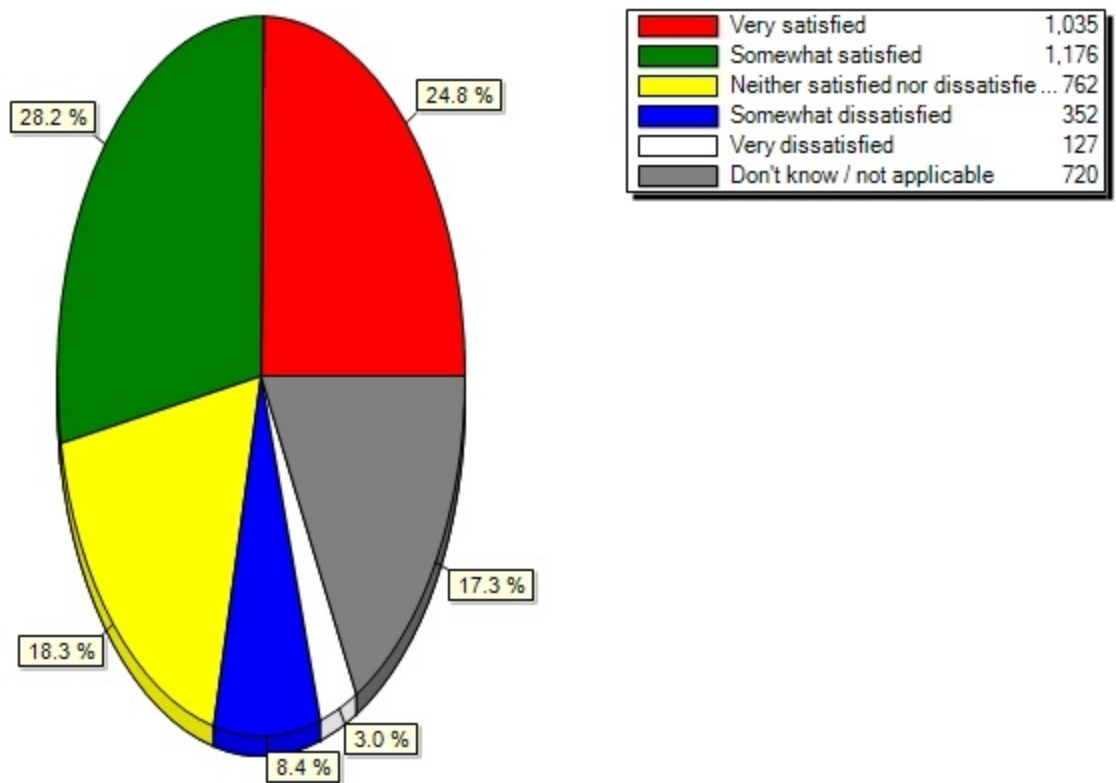
14.16) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)

14.16) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)



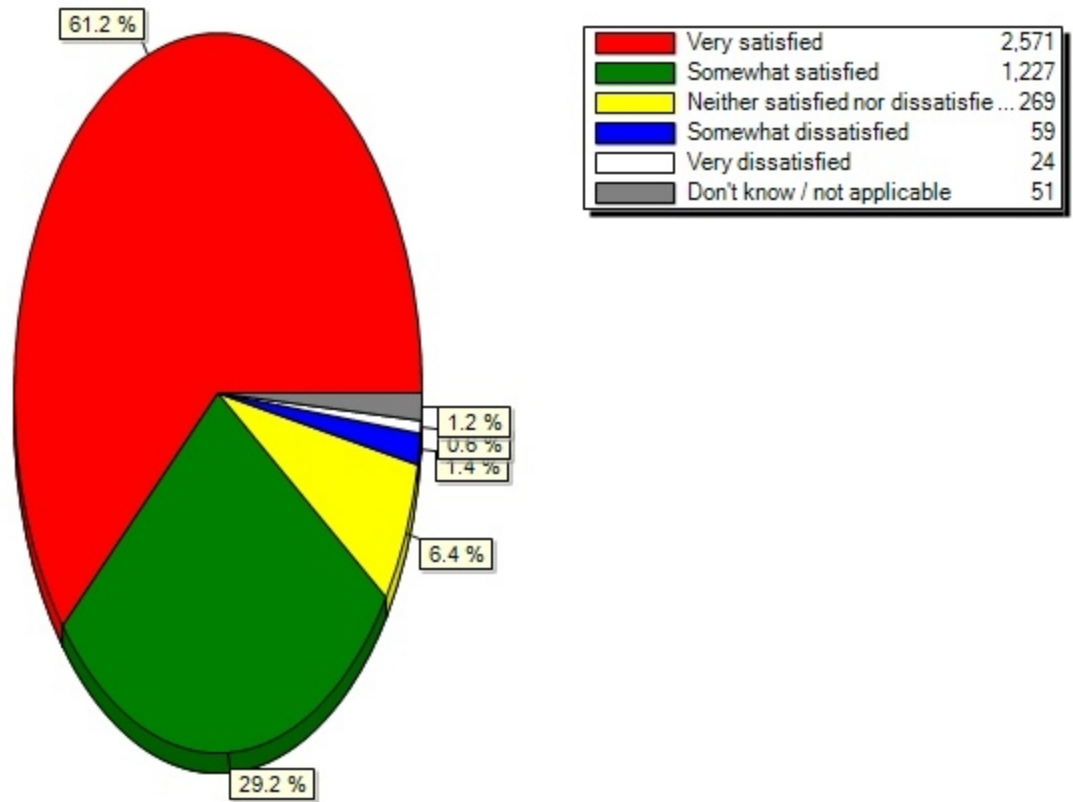
14.17) UB Mobile(From the list of services below, please indicate your level of satisfaction with each:)

14.17) UB Mobile(From the list of services below, please indicate your level of satisfaction with each:)



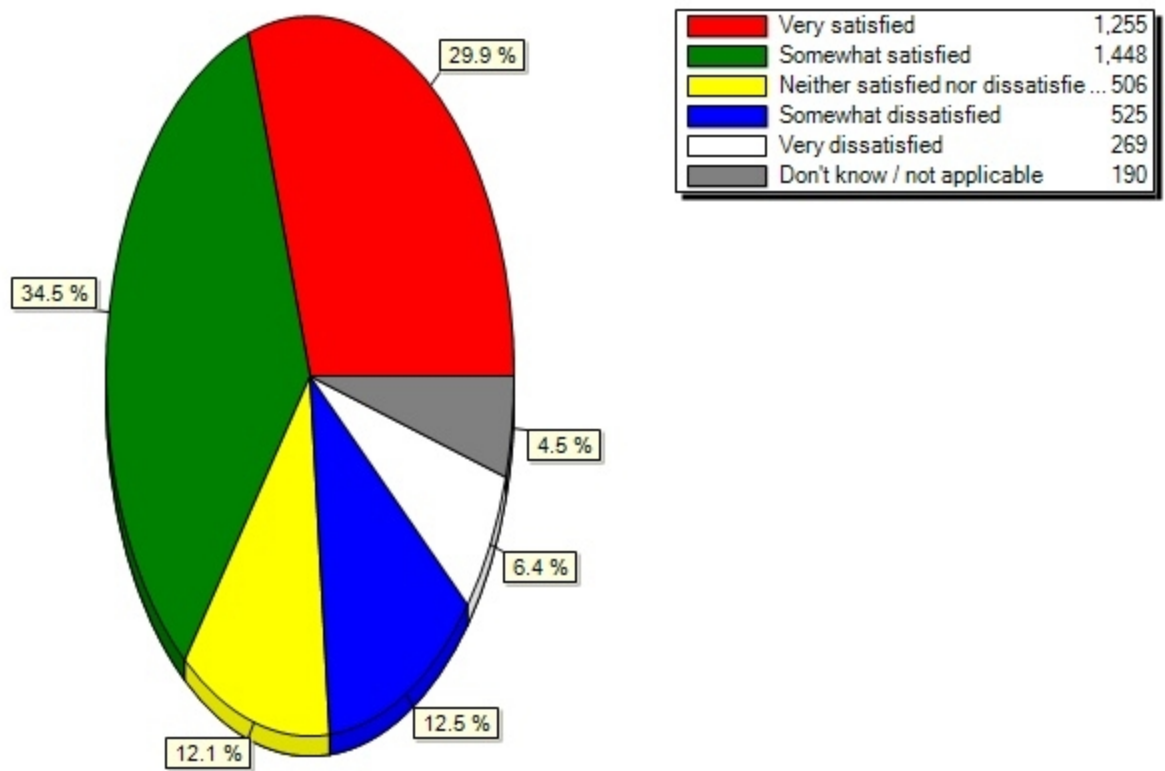
14.18) UBmail (powered by Google)(From the list of services below, please indicate your level of satisfaction with each:)

14.18) UBmail (powered by Google)(From the list of services below, please indicate your level of satisfact



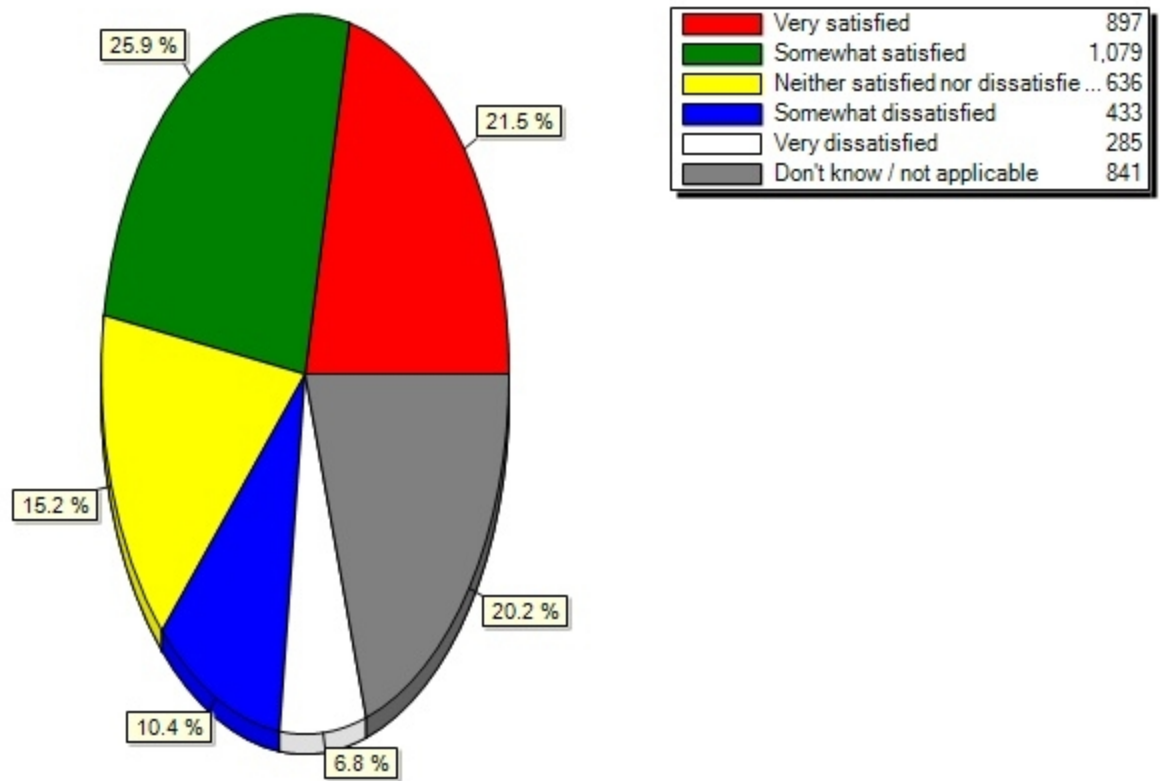
14.19) Wi-Fi - UB Secure(From the list of services below, please indicate your level of satisfaction with each:)

14.19) Wi-Fi - UB Secure(From the list of services below, please indicate your level of satisfaction with



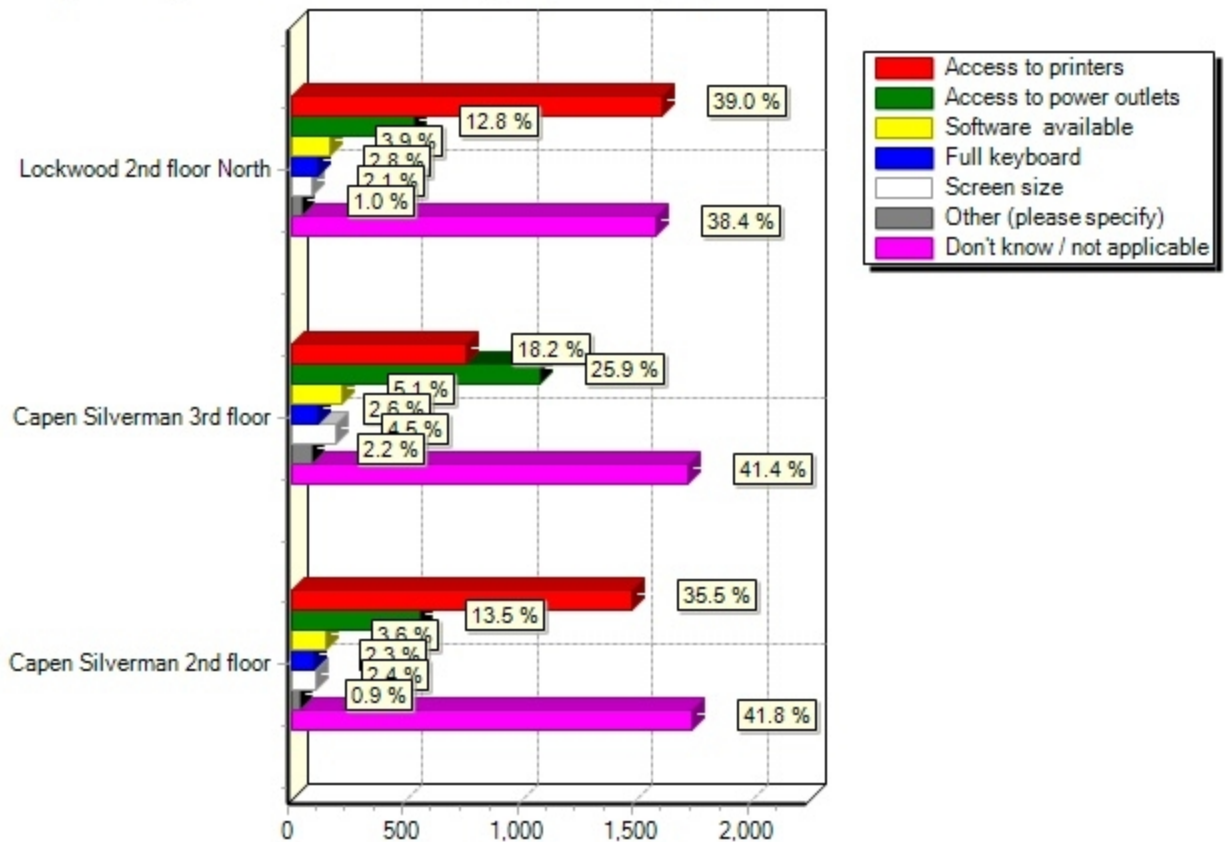
14.20) Wi-Fi – eduroam(From the list of services below, please indicate your level of satisfaction with each:)

14.20) Wi-Fi - eduroam(From the list of services below, please indicate your level of satisfaction with ea



15) What do you like most about the following UB public computing sites?

15) What do you like most about the following UB public computing sites?



Comment Responses:

I go to HSL
quiet
Capen 3rd floor has better PC
amount of computers
Comfort of moving screen
starbucks
Dont use these resources
scanners
use HSL library
aesthetic
24/7

new interior design
I use HSL mainly
i like the lounge areas
i like the tvs in the rooms
comfortable
workstations
Nice Study Space
amount of people to ask questions
spacious and accessible 24/7
quiet study areas
how nice it is
havenot used
ARC
variety of seating areas
I have not used Capen sites
Whispers
The cool seating and rooms.
quiet computer area, all the noise and s
Group Study rooms
hi again
New look i capen is great
reservable rooms
Study spaces
Adjustable screens
quiet when using computers
ive never been to the third floor
Didn't use software there
Less Crowded
different seating that is available
good location + 24-hour
lots of computers available
Never really go here
Available 24 hours, including printing
Technology services not good
Silent Study
space

I don't use UB public computing sites.
study cubby
I like the size of the workspace
work stations
Open 24/7, nobody around early morning
mice have low dpi, and can't change sens
Newly renovated and comfortable to study
silverman 4 life <3
computer access and group study
Laptop when one does not have one
Personal space
silverman third floor atmosphere
silent study
do most of my work at silverman 3rd floo
good amount of work space
Scanner
more computers nobody use
Places to sit
What even is the 2nd floor of Silverman?
It's quiet and good for studying
More space 3rd floor, can talk
Study Rooms
Lots of computers so no line
Computer Lab, Tables
I like the group study rooms.
I only use UB computers on the 2nd Capen
I mainly focus my studies around south.
Enclosed study space (Table chair)
studying
capen-new computers (faster, new stuff)
I love the silverman library
I'm working on the south campus!
less people
computers
Primarily on south campus
Scanners on Capen 2nd floor

Capen Silverman 3rd floor- ILL Delivery
scanners
I'm only an online student.
Study Rooms
Conduciveness
Scanner
Comfort or environment
scanners, group study rooms and booths
Brightness (capen) atmosphere (lockwood)
Only use health sciences library
distance learner
The big computer room 201
I also like the screen size and full key
n/a off campus
The working stations
Scanners
3rd floor- the view 2nd cubby desks
Don't use these
Scanners are great!
Access to scanners
scanner
Do not use public sites
Capen 3rd Floor computer are fabulous
im on south and pretty much never leave
i'm on south campus
I do not use these locations
dont like anything about it, it lacks
I only print at south campus
printers are on the first floor of capen
Staff is friendly and dedicated.
Usually availability of outlets, seating
Scanner
online student--never on campus
Capen has not actually silent study area
I do not use them
All the work-spaces provided by UB!!

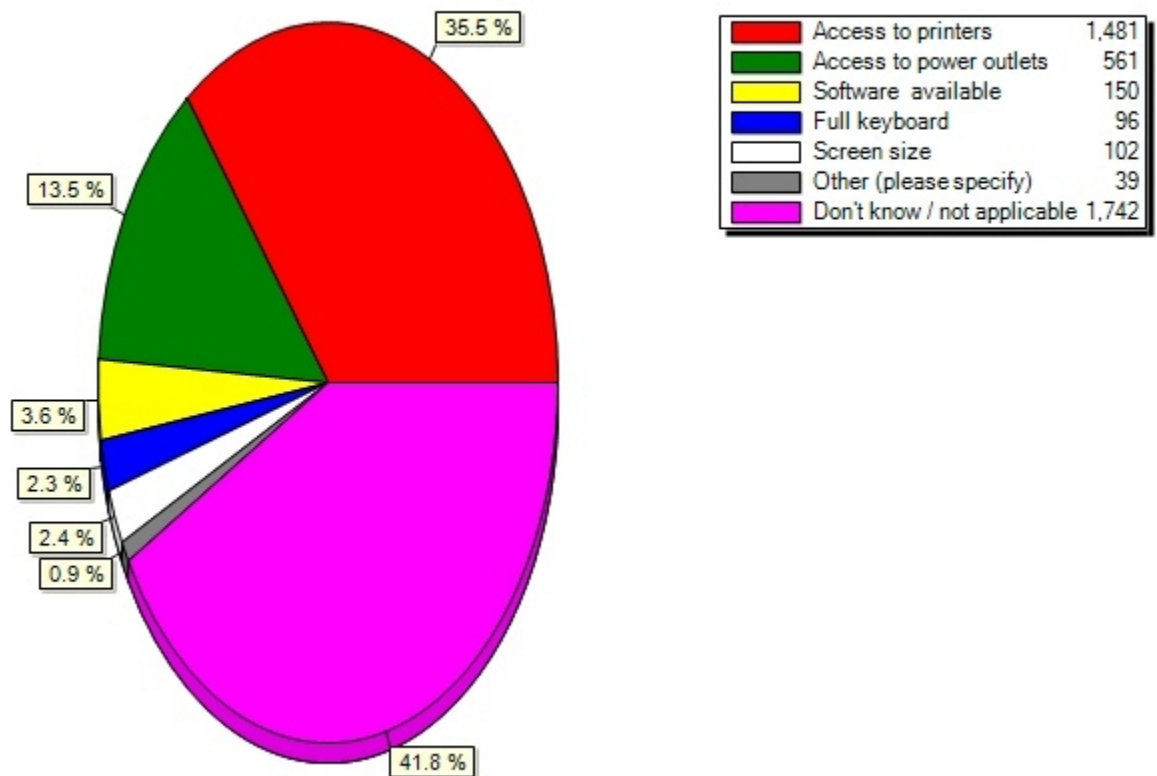
tables
Never been to these locations
Capen Silverman 3rd floor well executed.
Everything's amazing in capen
Capen Silverman is too cold
only computers usb compatible
printing on Silverman floor 2 is awful
Im a southcampus student
Fully online student, hope never to see
UBIT HELP CENTER
I print at home, only printed once at UB
Don't go to the libraries on north
Never used
quiet
seating
Group study
Scanners
lockwood is actually quiet
Couches and Whispers Cafe are bomb
private studies
I've never used Silverman 3rd & Lockwood
The furniture and view.
I don't go to these places.
Large number of available computers
Don't use libraries on North
Capen 2nd Floor - Individual Desk
3rd floor of capen is a great study spac
atmosphere conducive to studying
I don't go to these libraries
privacy, study space
I really enjoy the Capen study rooms
none
I like the group study rooms
some comps aren't connected to printer
Privacy
I only go to Kapoor Hall

Silverman 3: the Starbucks.
Capen 3rd floor has good access of outle
Nice and quiet in the morning at Lockwoo
The booths
Meeting rooms
The computers are accessible to students
I'm on south campus
I am from south campus
3rd floor is awesome
how beautiful capen 3rd floor is
typically less crowded
I only ever worked in the HSL Library
Study Tables Available
access to private seating
South Campus main
starbucks
Never use
I never use computing sites in Silverman
online student
i like the booths
whisper's cafe
Openness.
Internet speed is incredible
room to study
Table space
study areas
I have no clue how to print things at UB
Haven't used Capen since it was updated
Just studying
For studying: Capen Bad, Lockwood Good
natural light
Health Science Library not listed!
Not saying. Not enough characters allowe
Scanners
Singapore Campus
quiet study room, cafe

Great scanners!
Need printers on third floor capen

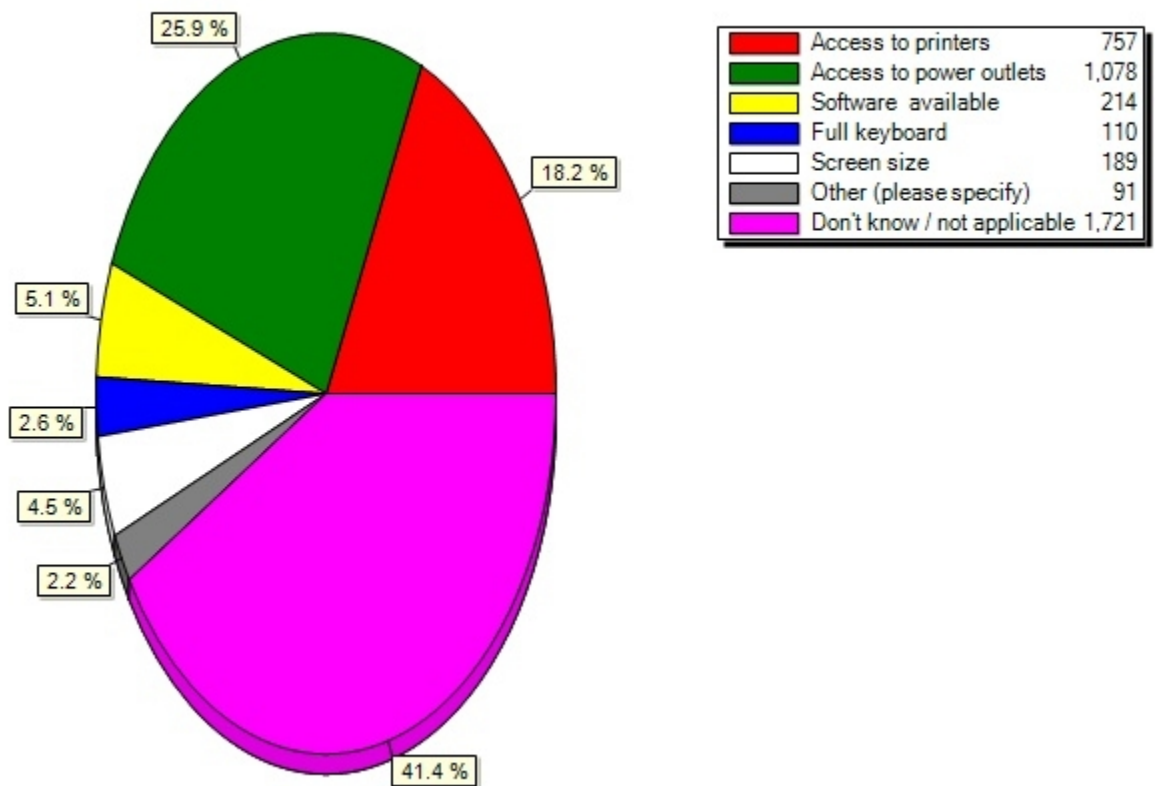
15.1) Capen Silverman 2nd floor(What do you like most about the following UB public computing sites?)

15.1) Capen Silverman 2nd floor(What do you like most about the following UB public computing sites?)



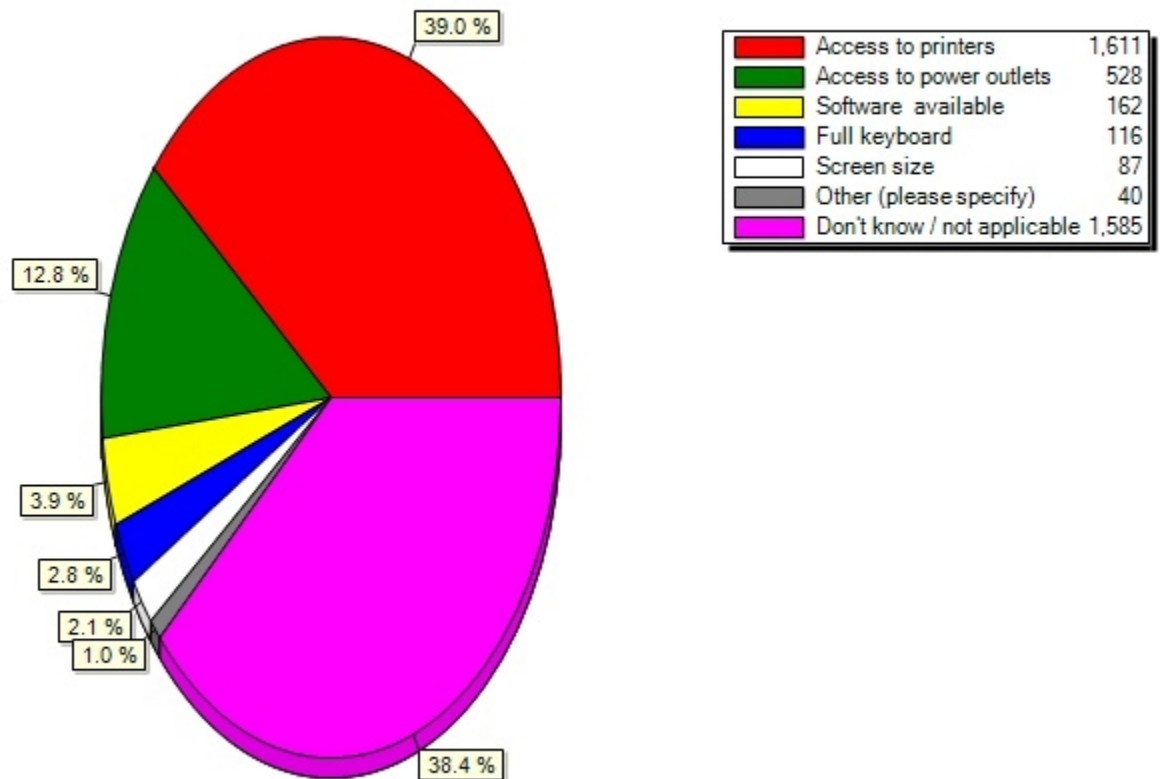
15.2) Capen Silverman 3rd floor(What do you like most about the following UB public computing sites?)

15.2) Capen Silverman 3rd floor(What do you like most about the following UB public computing sites?)



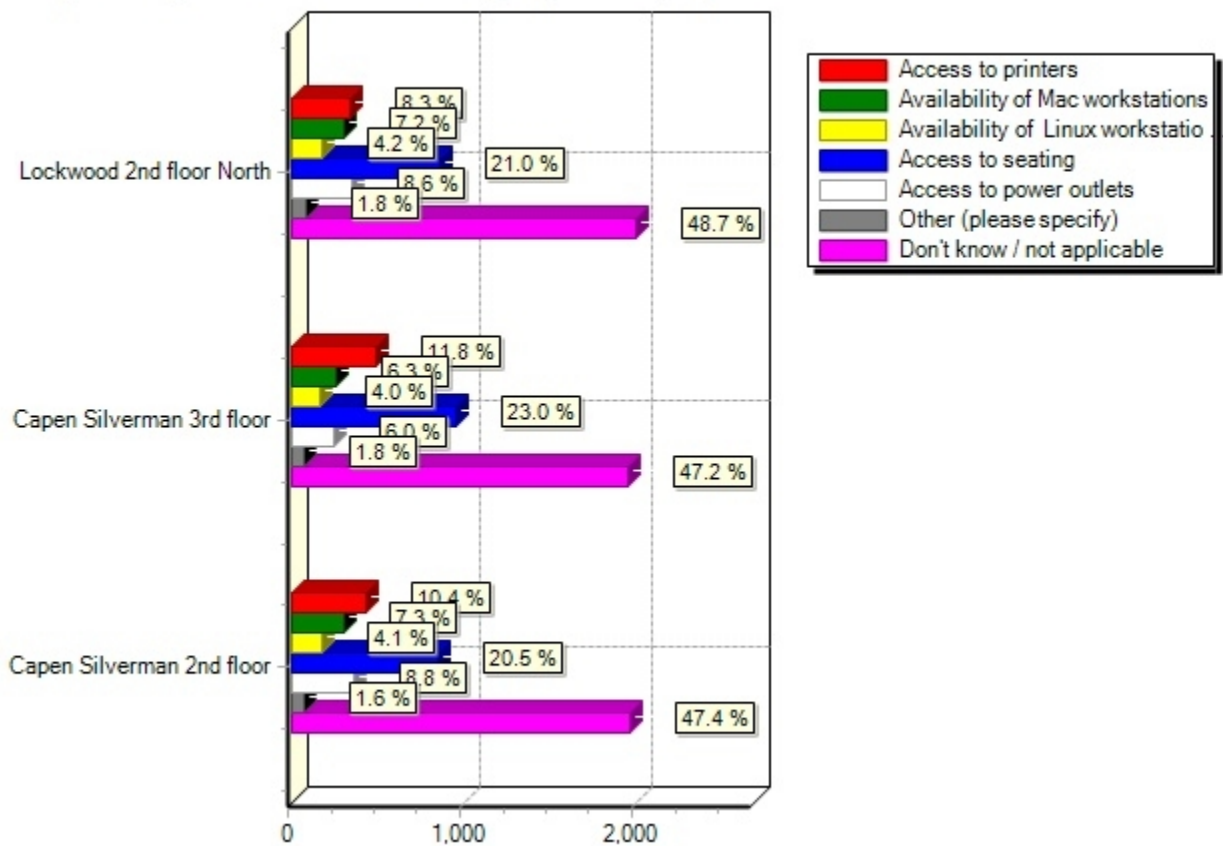
15.3) Lockwood 2nd floor North(What do you like most about the following UB public computing sites?)

15.3) Lockwood 2nd floor North(What do you like most about the following UB public computing sites?)



16) What do you like least about the following UB public computing sites?

16) What do you like least about the following UB public computing sites?



Comment Responses:

I go to HSL
printers don't always show up on stations
busy
crowded
can only ever print on the first floor
noise
people sit at computers and don't use the
Don't use these resources
Capen 3rd floor computer area is noisy
It would be nice to have mac hdmi cords

I use HSL mainly
Not enough pc stations
Lockwood has all books but it isn't 24/7
availability of computers
hard to find large space for group work
NEED MORE POWER OUTETS
Absence of software (R and SAS)
Unorganized races to open stations
Dirty computer areas.
loud cunts
its pain to find Microsoft App everytime
3ed floor capen is too noisy
hola
Loud people
both crowded
Didn't use software there
Does not have all the software necessary
Too loud
Access to computers
what happened??? not enough computers
Capen- ANY OUTLETS, LW-more computers
Lots of the screens are crooked
Slow to start
Very crowded
The Lackof Stairs is pretty weird
Hours are shortened in Lockwood
Noise
Computers too far from building windows
Staff lack of knowledge
CLEAN LOCKWOOD. CHANGE THE CARRELS.
No microsoft office in Lockwood
personal access to coffee
I don't use UB public computing sites.
too loud
We need mechanical keyboards!
Available programs are slim.

Midday, no seating with power outlets
computers are never free
How hard it is to get a study room
The Printers not coming up on the screen
3rd& 1st floor capen need power outlets
the computer operation set up takes long
Noise Level
no silent study computing sites
Some of the computers are messed up
Students are too loud in silent areas
No USB ports on the all in one computer
3rd floor has many slanted monitor
The level 2 entrance? The next floor up?
3rd floor Other: monitor issues
screen flip up on capen 3rd
they are typically very slow
Could use multisim!!
I study on south campus only.
Its great need more enclosed spaces to c
I'm working on the south campus!
there are no windows
No seeting & power are also bad for all
frequeny pronying problems
I use the health sciences library
Capen 3rd flr room always booked
Primarily on south campus
Lacking software such has matlab
Not enough space on Capen 3rd floor
I wish I could sit and print
It's too cold
I'm only an online student.
Not open 24-7.
Capen 3rd- more booths, and printers
Usually all in use
Germs everywhere Pack a couple wet wipes
all of the above

Some in lockwood only have MS viewer
More dekstop computers & new keyboards
VERY noisy in all libraries,so dissapoin
The people who work at the stations
sometimes messy (because of food)
more Linux and efficent print system
Some computers have issues
distance learner
Many seats but filled a lot.
There is no Mac workstation available.
Can't bring water bottle with me
n/a off campus
the printers never work
The 15-min computers are SO SLOW.
not enough seating in capen
Don't use these
Lockwood needs more seated workstations
cubbies have see through glass dividers
number of computers for printing
it's too cold in lockwwod
I only use ketter and bell computer labs
computers never seems to find printers.
keyboards and mice that are faulty
can get noisy
do not use public sites
too noisy
computers won't print
I do not use these locations
its dirty up on the 3rd floor
I only print at south campus
Lockwood needs renovations desperately.
Clicked other by mistake, couldnt undo.
It is too loud in Capen 3rd floor
it's freezing in this room
Usually no seating, or power outlets
log on not dependable/takes long time

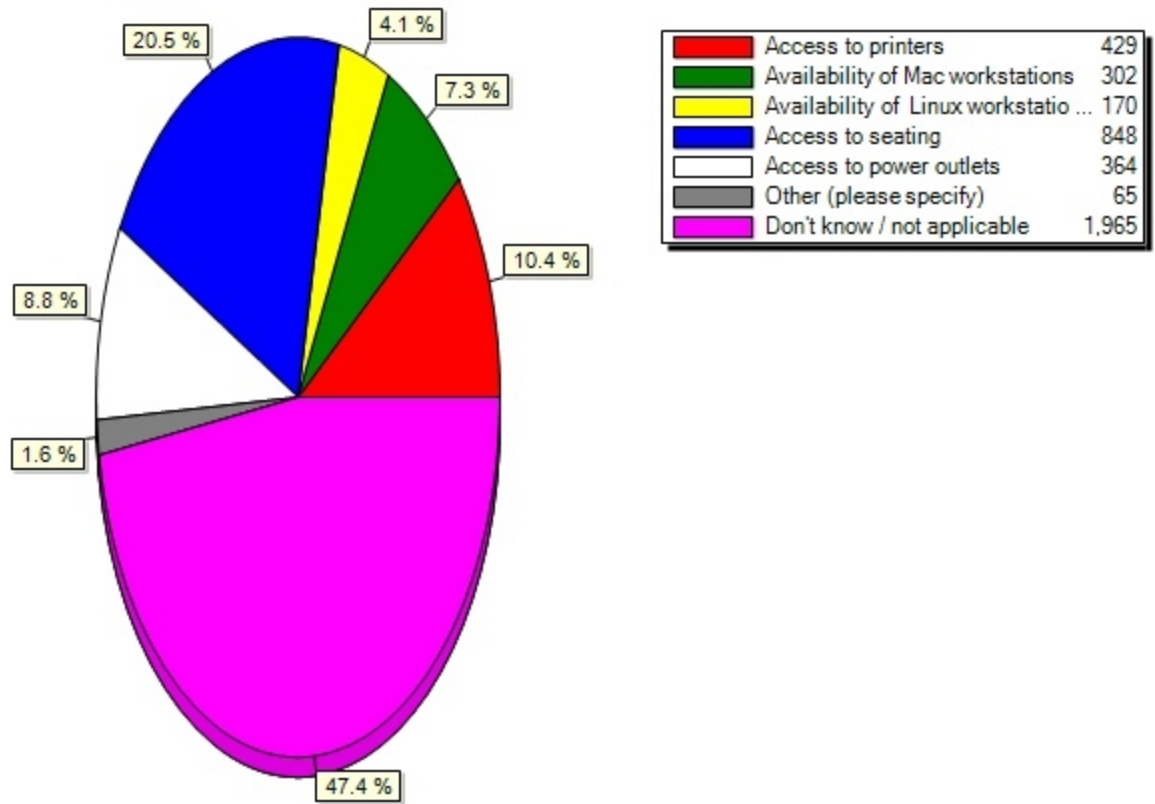
Slow login
No separate closed desks for study
online student--never on campus
Something wrong with printed documents
Access to conference room
I use the Kimball computer lab mostly
I do not use them
always satisfied!
broken or dirty machines
The tables are very dirty often.
Capen 3rd: How loud the quiet area is
I spend all my time on south campus
computers aren't connected to printer
File size limitations for printing/downl
Im a south campus student
Some computers aren't connected to print
I need more space for my dissatisfaction
Printers disconnect or switch to color
Don't go to the libraries on north
100% online student
software not available
Never used
Printers never work
no space
they are so dirty!
no macs pls
Construction on Capen 2nd floor
level of noise
computers only allow color printing
near impossible to get a workstation
Same as 15.
Lack of computers
I had problems using my ID card twice
A good start but more computers needed
I don't go to these libraries
only color printer available at times

Slow computer speed
some comps aren't connected to printer
Printers only connect to color or PDF
I only go to Kapoor Hall
It can meet all requirements
Needs full software as in Furnas 1019
Capen 3 is usually trashed and disgustin
So dirty
Too loud
I am on South campus and use Abbott Hall
Only printing computers exist.
2nd&3rd are v pop right now seats exist
I'm on south campus
Missing MS office on many Capen computer
Not enough public computing sites
doesn't easily print from SPSS
I am from south campus
I only ever worked in the HSL library
I can't eat even on my own laptop
rooms are always dirty
Never use
non-working accessible computer
not quiet
Access to PCs
I never use computing sites in Silverman
online student
There are not enough computers
no problems
User settings aren't persistent
I literally don't know what's going on
There needs to be 500x more workstations
Haven't used Capen since it was updated
Always packed
Capen too open, Lockwood has ~ 3 outlets
Dirty keyboards always
It's always loud in Lock.&hours=inconven

Health Science Library not Listed!
NO BLOODY SEATS ANYWHERE HYPERBOLE
Singapore Campus
interior
slow computers
Most of the keyboards are TERRIBLE

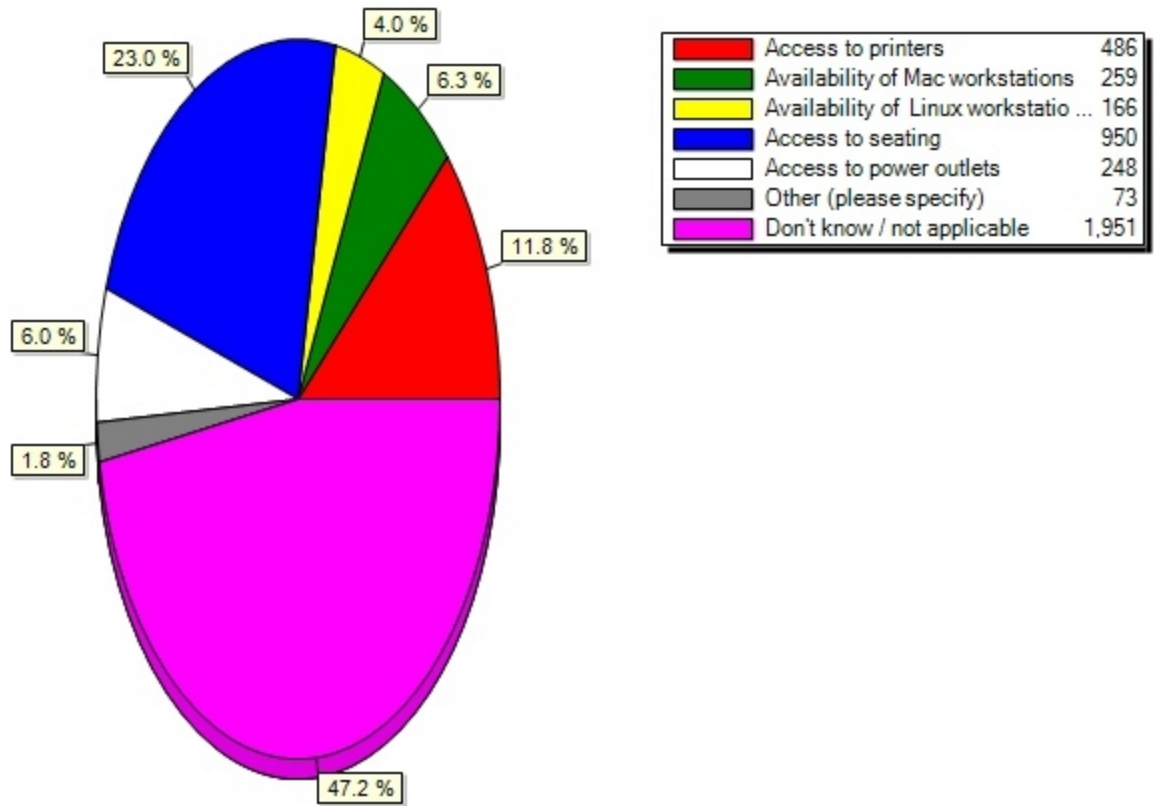
16.1) Capen Silverman 2nd floor(What do you like least about the following UB public computing sites?)

16.1) Capen Silverman 2nd floor(What do you like least about the following UB public computing sites?)



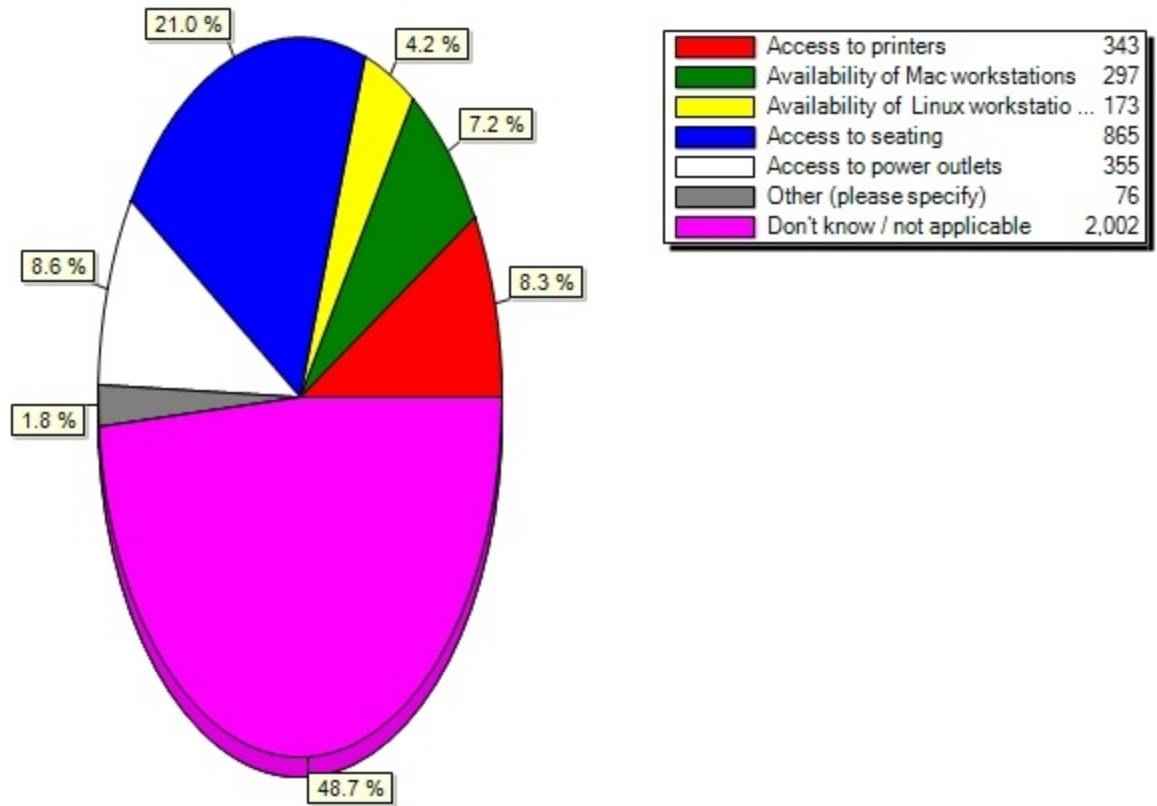
16.2) Capen Silverman 3rd floor(What do you like least about the following UB public computing sites?)

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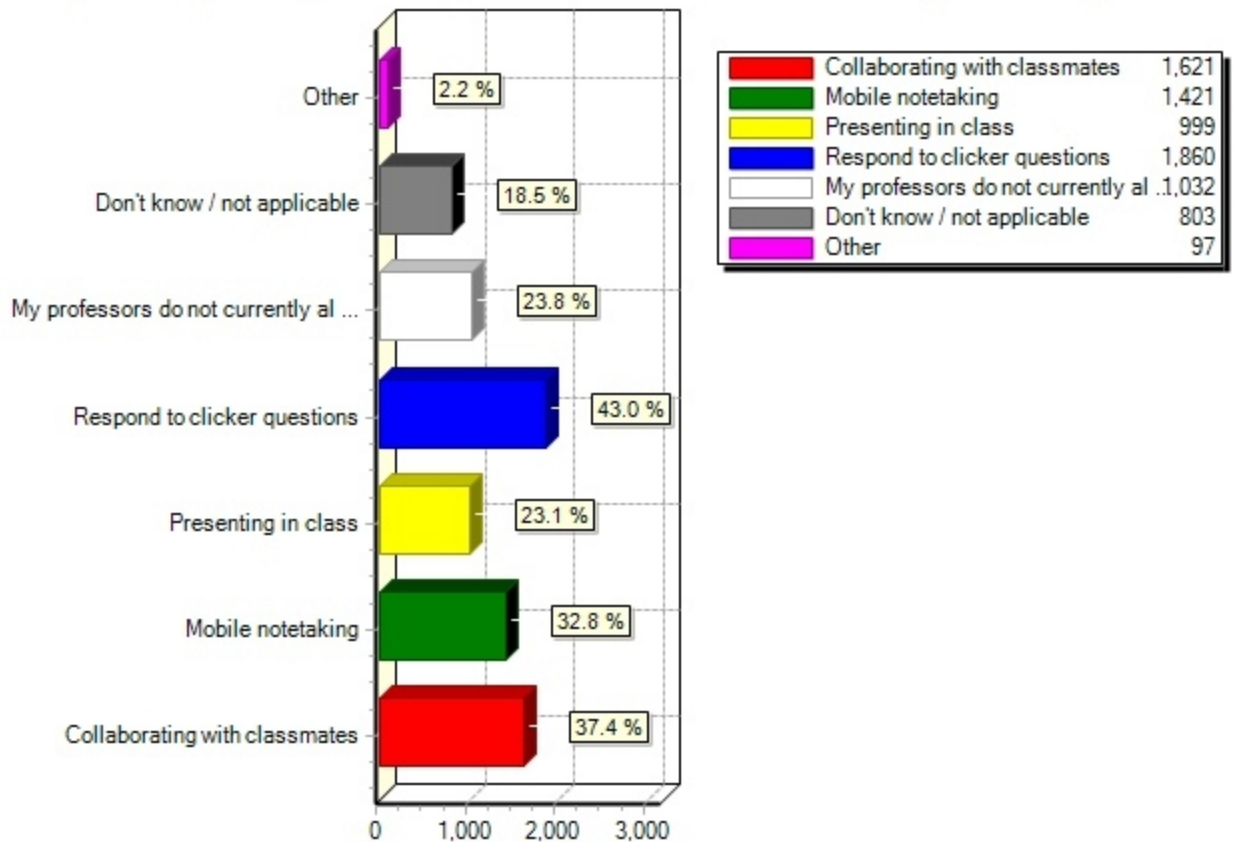
16.3) Lockwood 2nd floor North(What do you like least about the following UB public computing sites?)

16.3) Lockwood 2nd floor North(What do you like least about the following UB public computing sites?)



17) In what ways would you like to use your smartphone or tablet in UB's classrooms? (Select all that apply.)

17) In what ways would you like to use your smartphone or tablet in UB's classrooms? (Select all that apply)



Other Responses:

I don't
dont use
Smartphones are a distraction.
no more clickers
I pull up the required readings
I don't
I wouldn't! Smartphones are distracting.
I prefer to put my cell phone away.
I'd prefer to not use them
I don't feel the need to use my phone
Devices means distration including myself

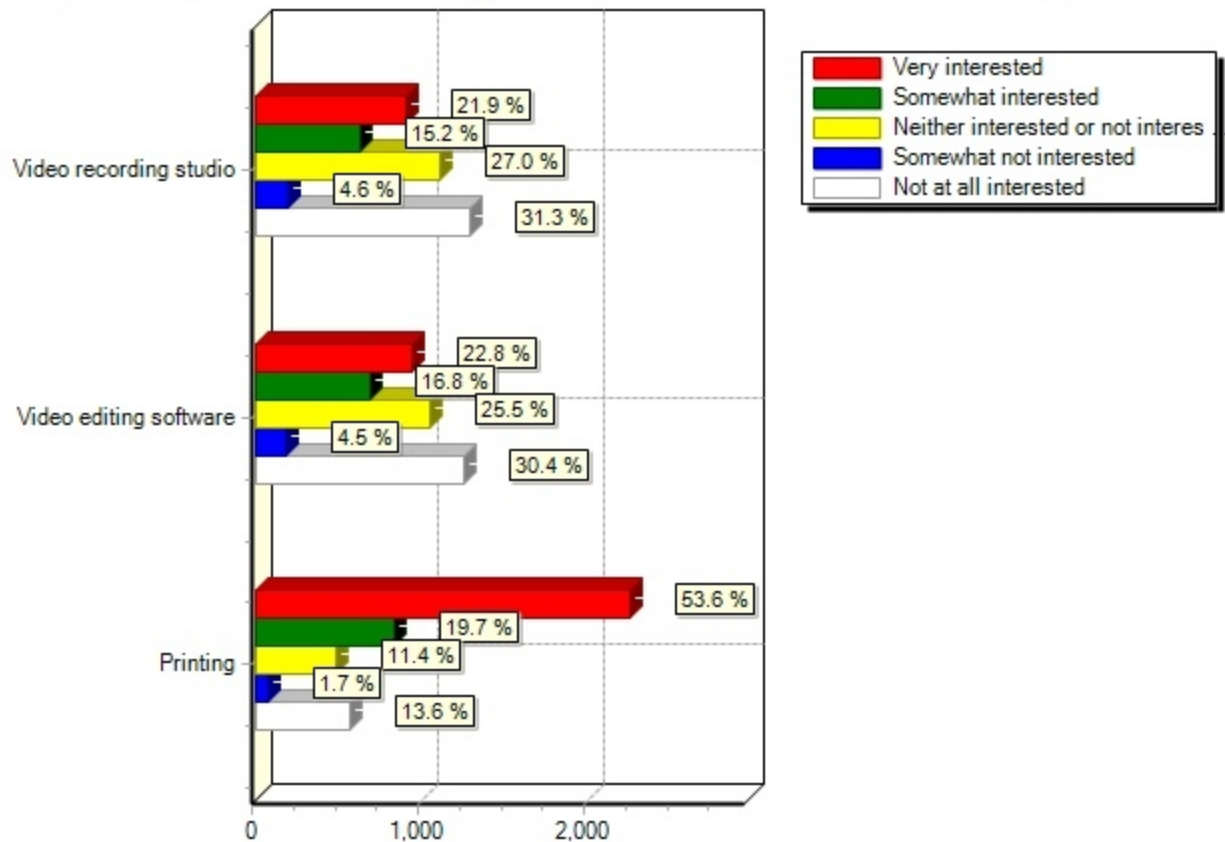
poop
translating, taking picture for the note
clickers waste time
referencing texts
I don't use my phone in lectures.
Smartphones should not be used in class.
don't want to use electronics in the cla
Clicker questions!!!!!!!!!!!!!!!!!!!!!!
calculating
Mobile devices are tools
follow powerpoint
Tablets are annoying to use in class
etext
finding some quick information online
None. Distracting/hinders social skills
clicker questions should be a FREE APP
Some professors but not all of them
I don't think it's necessary
to access HUB
Attendance
I'm an online student
I don't want to
I don't want to use my phone in class
Search for relevant course material
I'm only an online student.
I don't want to use mobiles in class
I don't like class use of mobile devices
I don't use my iPhone in class
Don't want to use phone in class
print from class
vdo recordings
I'm an online student does not apply
Looking for electronic material
I do not want to use my phone for class
No, we will be charged more for access
I prefer using a laptop for such things

Tablets should not be allowed in class
Smartphones have no place in a classroom
I don't want to.
e-classes: need better app for UBlearns
No use for phone
n/a off campus
retention rate will plummet if used
No desire to use my smartphone in class
I don't want to use it.
i dont
Not very interested in this.
tophat questions, discussions, etc
Fact/resource checking
They're not needed.
Smartphone should off in class.
Don't integrate smartphones with classes
This is a horrible idea. Not worth it.
Take picture of notes when applicable
would not like to use smartphone in clas
Only for emails
Looking at notes when I didn't print
lecture slide
Do not use phone during class
Not at all
I do not want to use my phone in class
I don't like using smartphones for class
N/A
I currently record audio via app
I don't want to use my phone in class
We don't use our phones for education
ifunny
Only some professors don't allow phones
Looking up a resource or other source
using a phone in class is fucking dumb
I would not like this.
Getting updates on the go

Looking up concepts I don't understand
i would prefer to not use my smart phone
Better UBLearns BlackBoard app
accessing readings
a calculator
I don't want to be required to use my ph
i dont
using TOPHAT for my attendance and quiz
online student
I do not want to use my smartphone
Games, Reddit, Facebook, etc.
This never works. It would be awful
I generally avoid going to class.
I believe they are a distraction
to do math
Have used as clicker and it was GREAT
i don't think anyone likes the clicker q
using library resources (ie. JSTOR)
I could care less, but not much.
In no ways, since I'm a good student.

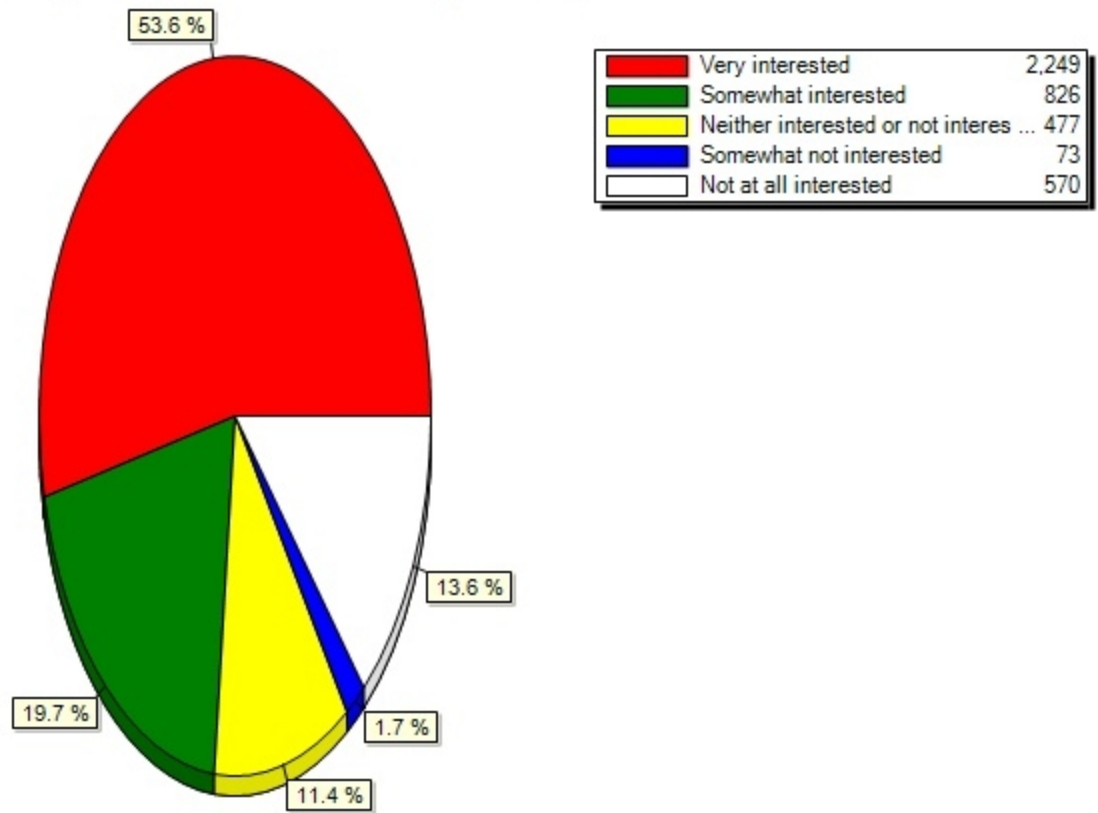
18) Describe your level of interest in using the following services on the 3rd floor of Silverman Library:

18) Describe your level of interest in using the following services on the 3rd floor of Silverman Library:



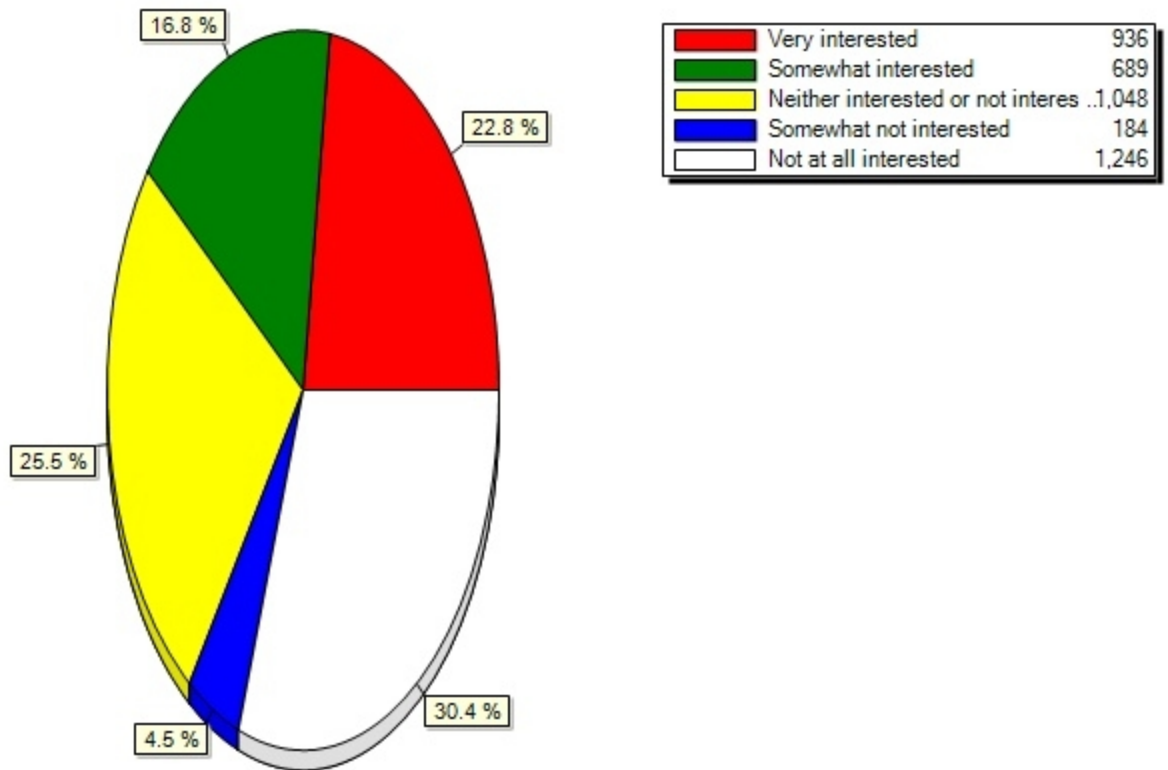
18.1) Printing(Describe your level of interest in using the following services on the 3rd floor of Silverman Library:)

18.1) Printing(Describe your level of interest in using the following services on the 3rd floor of Silverm



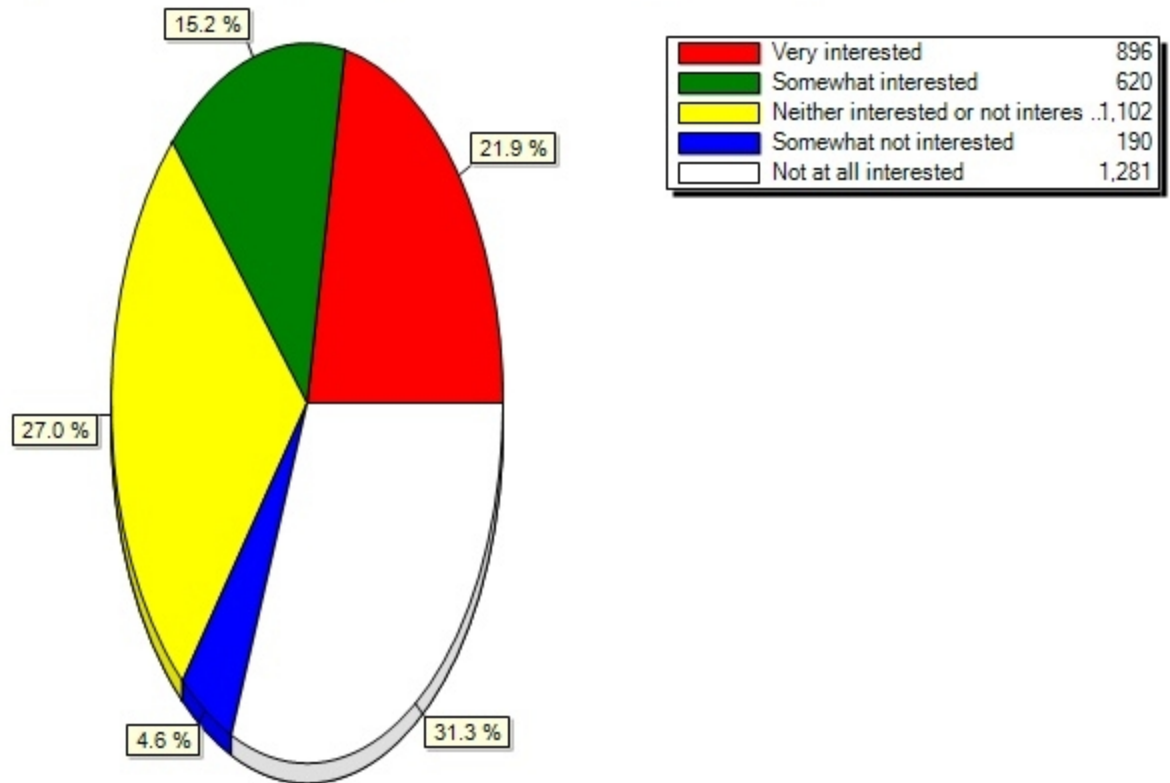
18.2) Video editing software(Describe your level of interest in using the following services on the 3rd floor of Silverman Library:)

18.2) Video editing software(Describe your level of interest in using the following services on the 3rd fl



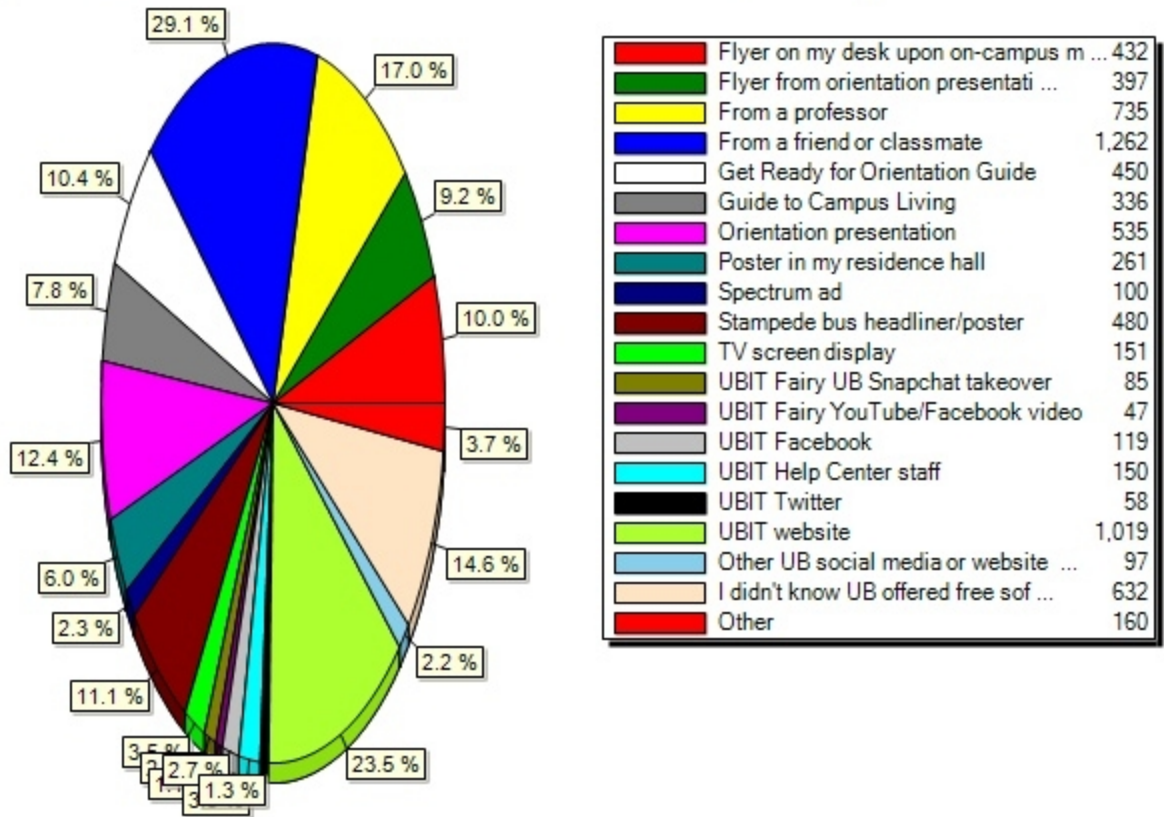
18.3) Video recording studio(Describe your level of interest in using the following services on the 3rd floor of Silverman Library:)

18.3) Video recording studio(Describe your level of interest in using the following services on the 3rd fl



19) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti-virus and firewall? (Select all that apply.)
Stampede bus headliner/poster

19) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti



Other Responses:

I work for ITPC/UBIT
just always know
Flyer in print stations
My professor informed me in lecture.
UBreddit.
Family
Internet Search
it was a necessity
email
myub home page
My brother is a junior here

Someone mentioned it in the UB FB group
on ubs website as a freshman
parents
Friends
my brother told me
Cousin
yes
I explored it on my own
MyUB ad in bottom right corner
discover by myself in ubit
from fellow student
friend
by myself
I searched for myself
An educated guess
Announcement on Ub learns
HUB Announcement
My dad works here and told me
I do not recall
googled it
google search
i just searched
I explore and google and find whatever
BestBuy store
I searched for software provided by UB
I just assumed all colleges do.
This is a SUNY, every SUNY does this.
Google search
I googled it
i don't remember who told me.
figured it out myself
i just knew it
google
I Think I googled it because my dad said
Basically it is a common knowledge
Teachers and staff didnt notify us well

I Googled "UB software" like sane people
Med school orientation
Through LIS 506 Course
Never utilized this service
My dad told me
Friend
Own research
I found it by myself
Parent who works here
I found out by myself
google search
Assumed due to many other schools' polic
My own general knowledge on university
MyUB
Google
Apple Store
In UB seminar prof told us about it
Flyers on dining hall
Well I found out while using the compute
They told us about it in UBE 101
My brother (graduate student at UB)
I work for UBit
Friend
symantec makes me doubt your competency.
not sure, one of the UBIT website maybe
Most universities offer it
Previous students
I went to UB as an undergrad
I just explored on the website
RA
Google
Family knew
Ub Faculty
Field educator
From my Ambassador - Devashish
I knew this prior from the military

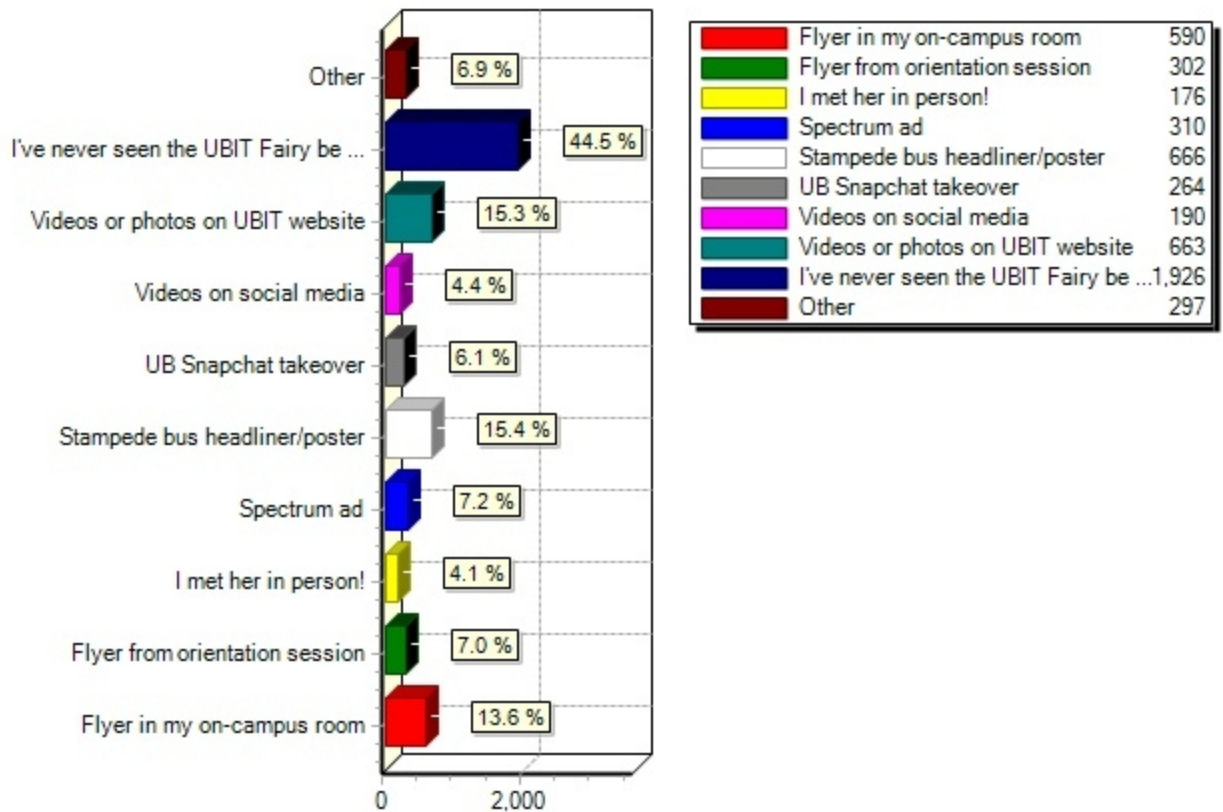
i searched for it on my own
Was googling to find best deal for MSW
walls
Flier from the library studies dept.
Always here college students talk about.
Prior knowledge
Known for long time
Library
sibling
Email from med school orientation
Email from EMBA office
Google
I needed to log into Office 365 and my s
Professor included a link in Blackboard
reddit
victor e bull was passing notes in class
Family member
Found on own, more detail from friend
Word of mouth
Database software was required to use.
Only aware of select free software
I don't remember. it's been 4 years
my course
Would have been nice to know....
UB School of Management - Many people
My parents
Undergraduate work; I don't remember how
Word of mouth, other students.
friend
the technical man from the department
Flyers are a huge waste of paper.
I can't remember
Library presentation
i just new
Sister and friends
From my roommate.

staff at UB and was aware from family
just now
S. Campus, haven't seen signs
can't remember
UB Website
Word of mouth
sibling
I went to a computer and checked
Facebook
ub library website
I knew Geneseo offered it in undergrad
google
Previous college
Another student and then again by prof.
online
UB Micro (RIP)
googled "UB software download"
Google it
I just knew.
ubhub
knew because other sunt schools do
instructor required use for project
Searched on Microsoft office
I happen to use the free software
Ub orientation many years ago
Can't remember, grad student for 4 yrs
Wall poster
flyer in hallway
Friends
Microsoft ads told me
I work at the UBIT Help Center :)
I knew about Office, not the others
Goolged it, most colleges offer it
common place that institutions do so
I knew UB likely did, and checked online
Email

I googled free software for students
been here a long time, just always been
By browsing the UB Website
sibling
CSE101 class
my sister who is a year older than me
facebook page
Orientation materials

20) Where have you seen the UBIT Fairy? (Select all that apply.) Spectrum ad

20) Where have you seen the UBIT Fairy? (Select all that apply.)
Spectrum ad



Other Responses:

Image on desktop of library computers
I actually work with her
when i log onto campus computers
desktop
The background of library computers
UB Print stations
My desktop background.
desktop backgrounds
wallpaper
On computer screen at work stations
hey sara

desktop screen
MFAC desktop
on the wall paper of the school computer
desktop background on UB computers
desktop screen
desktop login
UBIT website
the background of the computer
Screen of Desk computers
on every computer in every library
Background of computer in capen
computer screens
on the computer screen in Capen
computer desktops
Lockwood computer desktops
when I log in to my ub account
desktop background at libraries
computer screens
Desktop background in silverman library
desktop of comps
On the Cybrary Screen
when i log in on the computer
computer desktops in capen hall
Library
on lockwood library pc wallpaper
desktop
flyer
discussed in class
when you log in
Signing in computer outside Cybrary
too much of her...
when i log in to school computer
desktop background
on desktop computer in printing center
seen it ignored it, no tconvinced it ser
On computer log ins

cybrary
UBIT fairy
On UB Computers
On campus computers
Campus Computers
Computer screen in the library
library
on computer in library
Computer screen in Silverman
Background on the computer
log in screen
computer background/ub webpage
Silverman Library Computers
Homescreen of the public computers
On the UB Desktop wallpaper
on printing computer
posters up around the campus
on campus desktop background
on campus desktop
Desktop of computer in library
Desktop background
UBIT web site
flyer in printing areas
Desktop background
screen saver on comp.
on the desktop in silverman 2nd floor
on the computer
on the desktop photo
Capen Desktop Wallpapers
snapchat ubuffalo
on the cybrary computers
Desktop background
printing computers
On computers as a background. Why tho
on my homescreen
flyers in computing stations

backscreen
desktop wallpaper
On the computer backgrounds
desktop screen
On UB TV channel
desktop
All over the Libraries
on the desktop at computers
tv's in capen
background on computer
Wallpaper of Workstations
On the desktop
Screen on the school computers now
UB library computer
computer screen in lockwood
She haunts my nightmares.
On certain desktops
Desktop Background
Only when I log in at Capen Room 201A
when i log in the clinton computer lab
on the computer backgrounds
capen 1st floor computers
Desktop
login page on UB Computers
Home screen on computers
Desktop background in Silverman 3
On the UB computer screen saver
ub library computer home screen
desktop on the campus computers
my destop background
desktop of library pcs
Computer desktops
desktop on library computer
Computers in lockwood
print stations computers
O'Brian workstation computer

Desktop wallpaper in capen
As the desktop background at Lockwood.
on computer's screen in libraries
Poster on computer in 1st floor capen
ub computer backgroung in capen 2ndfloor
Random posters on campus
on the screen of Clement's computers
Advertising in Cybrary
that's awful we aren't 12
That's so stupid
Computers in Silverman 1st floor
I've seen this somewhere but don't remem
The wallpaper on computer desktops
I knew her before she was the fairy
Public computer desktop screen
Computer lab
on the PC at Fronzack PC room
Blake Center
Desktop computer in Lockwood
Computer backgrounds
On desktop of library computers
On campus desktop wallpaper
background on computer in lockwood
Desktop background
On the computer screen wallpaper
on the desktop on the computers
poster in the libra
workstation desktops
Telling me log off
In Lockwood cybrary
In the UB library ads
The computers
Printing room in Health Sciences Library
On the desktop in the library
The fucking desktop background
school desktop

tabling in SU
received an email
In residence hall
Ads in library
Housing check in, lockwood computer desk
capen printing station
Computer desktop background
Desktop bakground
Print pc
campus computer
capen 2nd floor desktop image
UB desktop decoration
Desktops in Silverman Library 2nd floor
The desktop background of ub desktops
while using campus computer in clement
flyer in library
The background on public computers
On the desktop screensaver
computer screen
Desktop on library computers
victor e bull showed this to me
On the library computers
flyers at computer work/print stations
Desktop
desktop screen
Desktop screen on computer in library
computer backgrounds
SU ad
On the desktop of the workstations
Computer background
Youtube video on UB website
UB desktop
home screen
telling me to logout of UB computers.
library
On the desktop in computing centers

This fairy is really dumb.
Print station wallpaper on computer
public desktop background
on computer screen on public computers
In Singapore
never seen
desktop
Background image on shared UB computers.
Public computers
on desktop home screen
2
Telling me to sign out of my work statio
Flyers around campus
I've worked with her.
Poster near Lockwood
on a computer in capen
Desktop wall paper at workstation
She is the desktop image on the computer
On the computer in the Law Library
Dont remember
Posters on the PC's.
N/A
She was on a UB computer screen
Lockwood Cybrary
On the desktop in the libraries
In HSL
Desktops
printing in abott
on computer screen in the Capen Hall
Quick access computers
on computer screen in the Capen Hall
Lockwood Library computers
computer monitor
posters
Desktop on Capen computers
On public workstation wallpaper

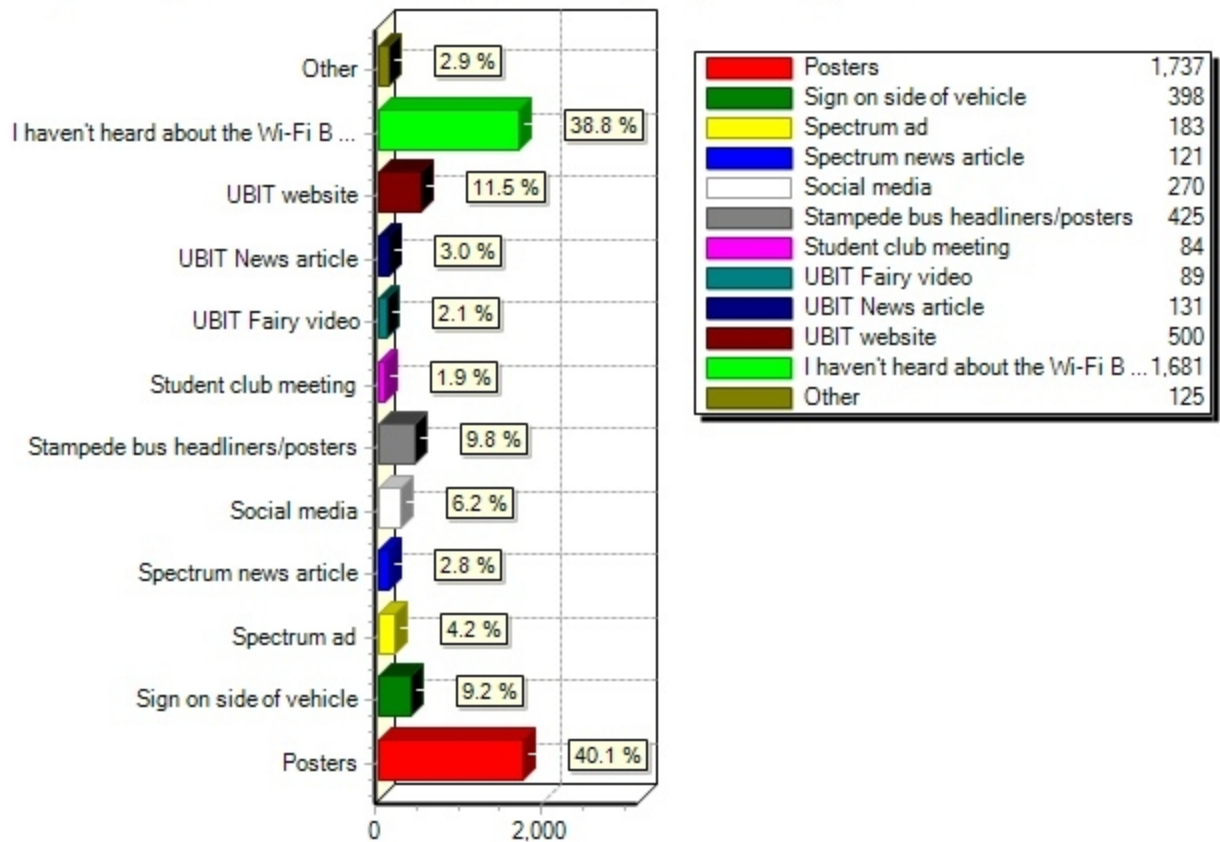
S. Campus, haven't seen signs
Know here
On the computers in the libraries
seen it on the desktop display in capen
Desktop screen
On the computer desktops
In the Lockwood computer lab.
On the UB computer display background
capen tv above print pick up
Desktop of the computers in Capen
background of every computer in Lockwood
UB computer
Computer desktop
computing stations image
when I log onto school desktop
computer lab
Desktop of PubSites computers
I heard through friends & colleagues
Mention by Professor
desktop photos
Desktop of library computers
ON the tv at the printing area
on the desktop
on the computers in hsl
She's kind of creepy
I may not have noticed
lockwood comouters
the desktop for a printing station
Library computer backgrounds
Desktop screen
on the screen of the computers
I dislike the UBIT Fairy
Desktop of library computers
Everytime I log into UBIT website
at login on library desktops
The desktop background of computers

around campus
every print station in capen
UBIT homepage
Wallpaper for one of the campus computer
Who that
she's annoying
library handout
all computer backgrounds and printcenter
Desktop screensaver in lockwood
printing center
On computer in printing areas
UB Printing
computing stations in capen
on the wallpaper of the desktops
Poster in the library
Again b/c I work at the UBIT Help Center
she's the background on some computers
health sciences library
computer room
Computers
on desktop homescreen
Lockwood Computers
flyers by computers in lockwood 2nd floo
Lockwood Computer Screen
on desktop on campus computers
on the computer
Cybrary Desktop Wallpaper
Background on printing computers
Public Workstation
This webpage
desktop background on print stations
Flyers in Capen
everytime I log into a computer
computer
I've never seen the fairy
On the public computer stations

desktop of silverman computers wallpaper
I mentally censor gimmicky ad campaigns.
Wallpaper of public workstations
library desktop
Computer backgrounds.
God that ad is horrible
computer in printing station
printing lab background photo
On the UB desktop
When I open the computer at Lockwood
Flyer in capen
Lockwood Bultin Boards

21) How did you learn of the Wi-Fi Boost project, a three-year upgrade taking place across all three UB campuses? (Select all that apply.) Spectrum ad

21) How did you learn of the Wi-Fi Boost project, a three-year upgrade taking place across all three UB ca



Other Responses:

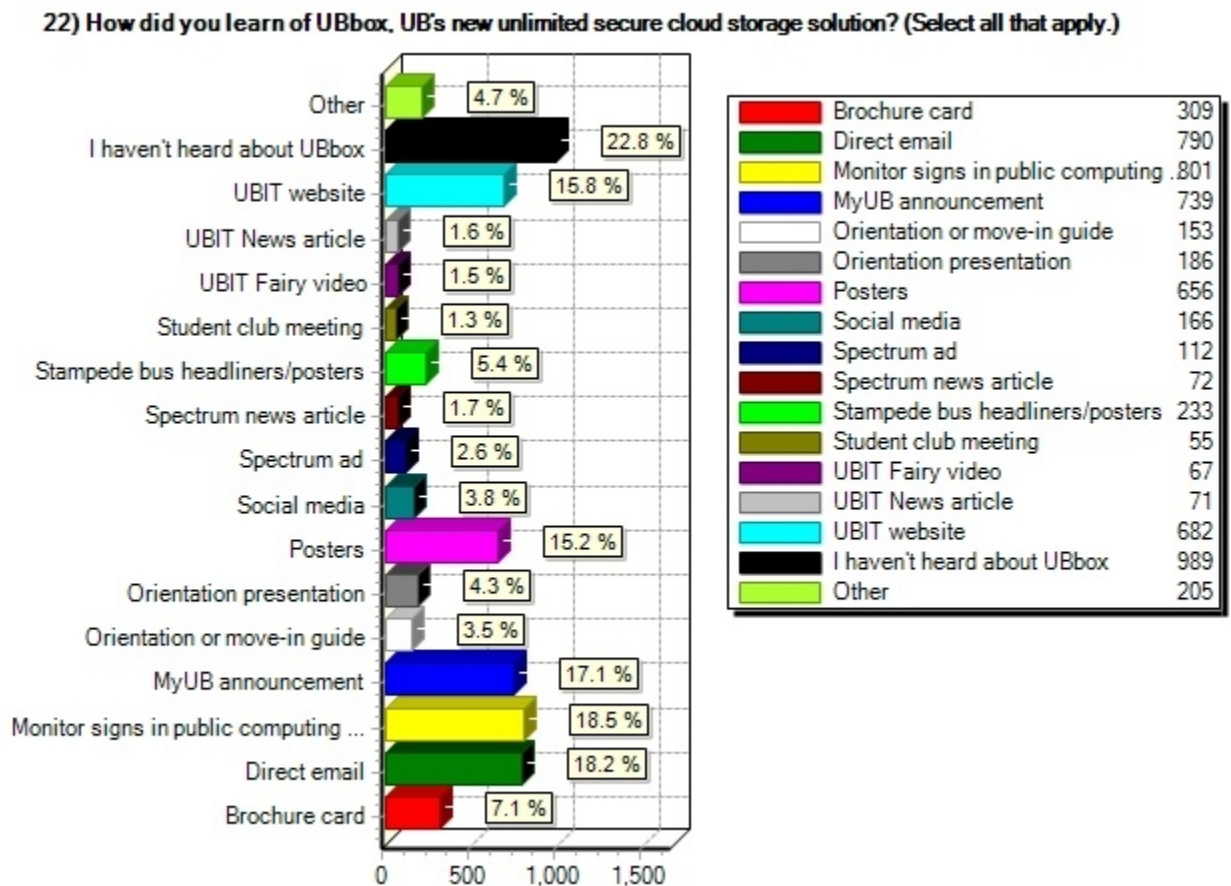
I work for ITPC/UBIT
Ubreddit.
becasue wifi still shit
Orientation
Heard it from a friend
Orintation
My roommates mentioned it to me
friends on campus
RA
hahahaha what upgrade
I was told

no
friend
friend works there
Resident Advisor
Library
Outside campuses
GGSA meeting
orientation
Other students
Word of Mouth
the wifi in my room stinks
Stickers on boosted buildings
In the tunnel
friends
video at orientation
Old men installing router inmy classroom
Professor
flyers everywhere
Couldnt connect to wifi, called UBIT
This is a real thing? Could've fooled me
A professor mentioned it
E-mail
Building Boost Window Cling
When I got a job in the UBIT help Center
Had the displeasure of working there
Help center, former employee
referral
Elevator door of the buildings
fellow student
When my computer didn't work
Friend
People came in to change the router
I work for UBit
When Law it failed to connect to it
Work in IT on campus
I think email?

Friend works with u
in person-had terrible wifi in my office
stickers on doors of buildings
small signs in N.S.C
Signs around campus
Orientation
Professor
Friends
Signs in the HSL
Email
..until now!
From a friend
Fellow classmate informed me
I work for Annual Giving
Yeah, but the wifi still sucks a lot
victor e bull emailed this to me
Orientation leader
Stickers on doors, walls
Email from department
The WiFi in my lab is pretty bad.
I walk by the vans every day
In Singapore
when i connected my laptop via cord
departmental email
Seeing installation
Worked for UBIT.
off campus student
teacher mentioned it in class
Having spotty wifi for an entire semeste
online student
e-mail
Teachers
Signs on doors of UB Building
Word of mouth
signs on my res hall doors
Sides of facilities vehicles

I Work on campus so my boss told me
word of mouth
S. Campus, haven't seen signs
Work
When trying to connect laptop to WiFi
I'm not on campus
Orientation
A friend
I don't remember
flyer put on my door or in my mail
orientation
email
hallway
From a friend
From classmate
a friend
Stickers on doors to buildings
by word-of-mouth
classmate
I used to work in Campus Living
I've been waiting patiently
friend
Staff member in department
From a guy installing it
sign stuck to door
By email
Again b/c I work at the UBIT Help Center
I haven't noticed much change though
A previous e-mail
Didn't know
Through Campus Living
Friend
ive seen the posters still unsure what e

22) How did you learn of UBbox, UB's new unlimited secure cloud storage solution? (Select all that apply.)



Other Responses:

Professor
I put up those monitor toppers

By using UB computers
Professor
Friend
One of my friend told me this
Lockwood's signs on all computer station
The ad on computers
My professors
I don't know how to use it
the big box in lockwood
Mentioned in UB 2020 group chat
lab
UB website
professor
my boss, but it didn't fit our needs
class
briefly discussed in class
On-Campus Job
on ub computers
I don't trust clouds, I believe the serv
My friend told me about it
school's computers
furnas
just find about it myself whendoing work
Professor
Library
TA
Had a presentation in my seminar class
from a friend
Someone sent me a file
word of mouth
flyers in Cybrary on top of computers
It just showed up on myub
professor
on campus desktop
public computer
From a professor

Library
Professor/advisor informed me.
Walking to class
Health Sciences Library public computing
My professor used it in class
Its on the computers in cybary
Public Computer
a shortcut on the desktop
Professor told me
Posters on computer
Classmates
Word of Mouth
Friend
see it in the ubmail
I never paid attention
professor
professor
faculty
It was in taskbar in myub since summer
A course
Ads appears whenever you blink. WE KNOW!
one of my instructors mentioned it
From the professor
An ES Class assignment professional devl
Sent link to access photos
supervisor
friend
professor
Just saw it on MyUB
In front of desktop lying in library
Geoffrey Challen
Professor
professor mentioned it
My colleague told me about it
Professor
From my advisor

Professor
Colleague
Friend
Don't remember where I heard about it
Classmate
public workstation
People in my lab use it
Lab mate
Just saw it on my and clicked on it.
computers in the library
Professors
Professor
Professor Bible's class (case study)
Professor using it
Work
Professor using jt
professor told
i found it on accident
Class mates
seen on hub but have no idea what it is
Discussed at work before rollout
My roommate
friends
Through a research project
heard from a classmate
Professor
Advisor and SENS back in April 2016
Professor
professor told me
Professor
TA
Boyfriend
Professor
Professor
Professor makes us use it
It's a tab on myub..

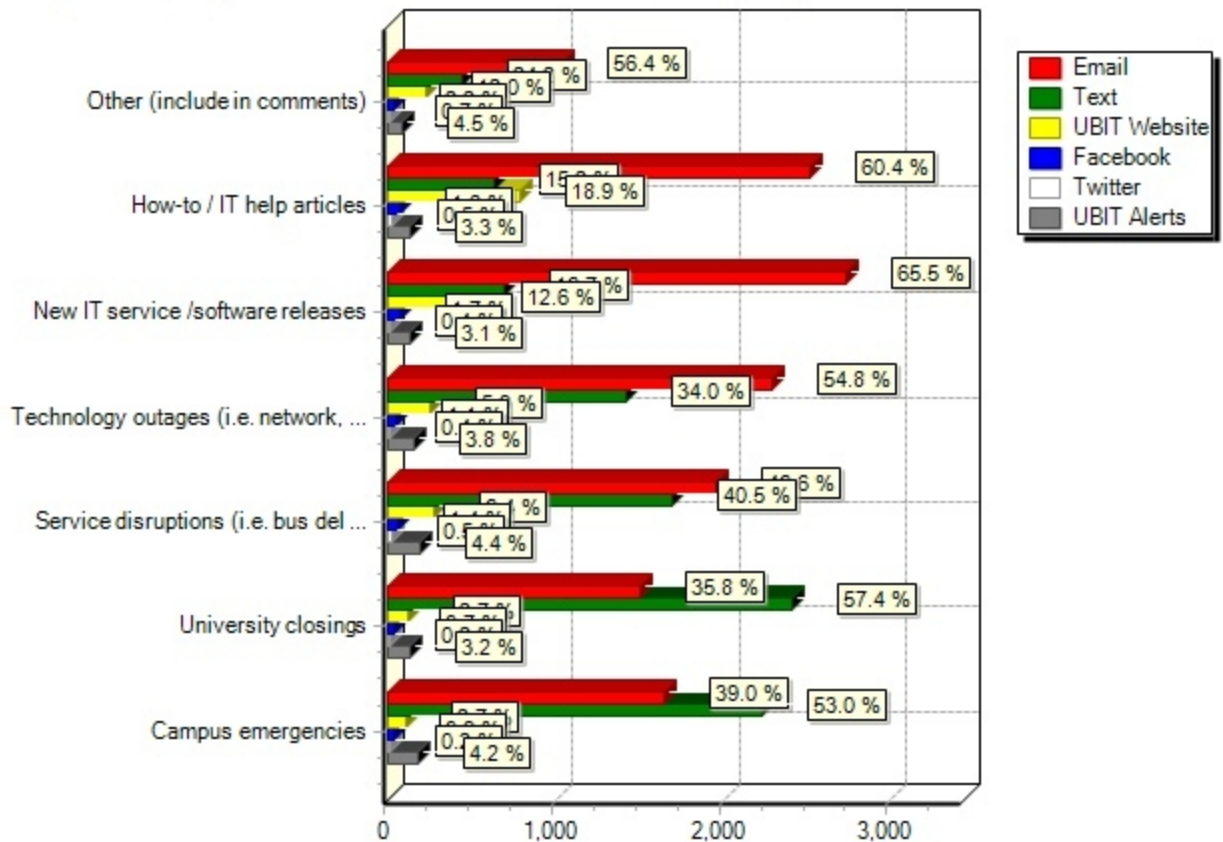
Project leader
Student
This questionnaire
I saw it when I logged in to myub
Ubut fairy
Professor
friend told me
from my professor
UBIT Help Desk
Through the professor I do research for
A student mention that to me
From a friend
I have a professor who utilizes UBbox
Ask vicotr e bull for advice on this.
Friend
email
Friend
I accidentally clicked on it.
Professor
In Singapore
Professional development class
classmates
Saw the new option on myUB
Wored for UBIT.
myUB tab
professors have mentioned it
Still have no idea what it is though
My professor asked for posters/documents
Classmate and teacher
I have seen it but don't know what it is
online somewhere
Teacher sent documents through UBBox
On a UB computer screen when I logged in
Family Members
I clicked on UBbox on Hub
On MyUB itself

In HSL
co-worker
I saw it on MyUB but no idea what it is
noticed it on my own
friend
Another student
Through roommates
S. Campus, haven't seen signs
Saw the link on MYUB
Classmates
Worked with SSW IT during launch
saw it when i logged into my account
It appeared
From a professor
friend
From classmates - for sharing documents.
Professor
Professor
Sign above all Lockwood computers
professor uses it
I work in a UBIT department
Campus job
Classmates
Was required to use it for a class
Committee head uploaded documents for us
friend
Professor
through work
Being used for meetings
UB VP and CIO
prof sent me a link
from a friend
microsoft word pluggin
friend
Classmate
A proffessor

friend
auto login on most computers on campus
Professor
capen computing stations
My supervisor uses it to share docs.
my professor and the tab in myUBhub
Again b/c I work at the UBIT Help Center
employee meeting
Lockwood Computers
professor
One of my course uses UB box
Professor told about. but never explored
Professor
classmate
Friends/Classmates
Tops of many public computers
Professor
My Professor

23) What is your preferred method to be contacted about the following campus information?

23) What is your preferred method to be contacted about the following campus information?



Comment Responses:

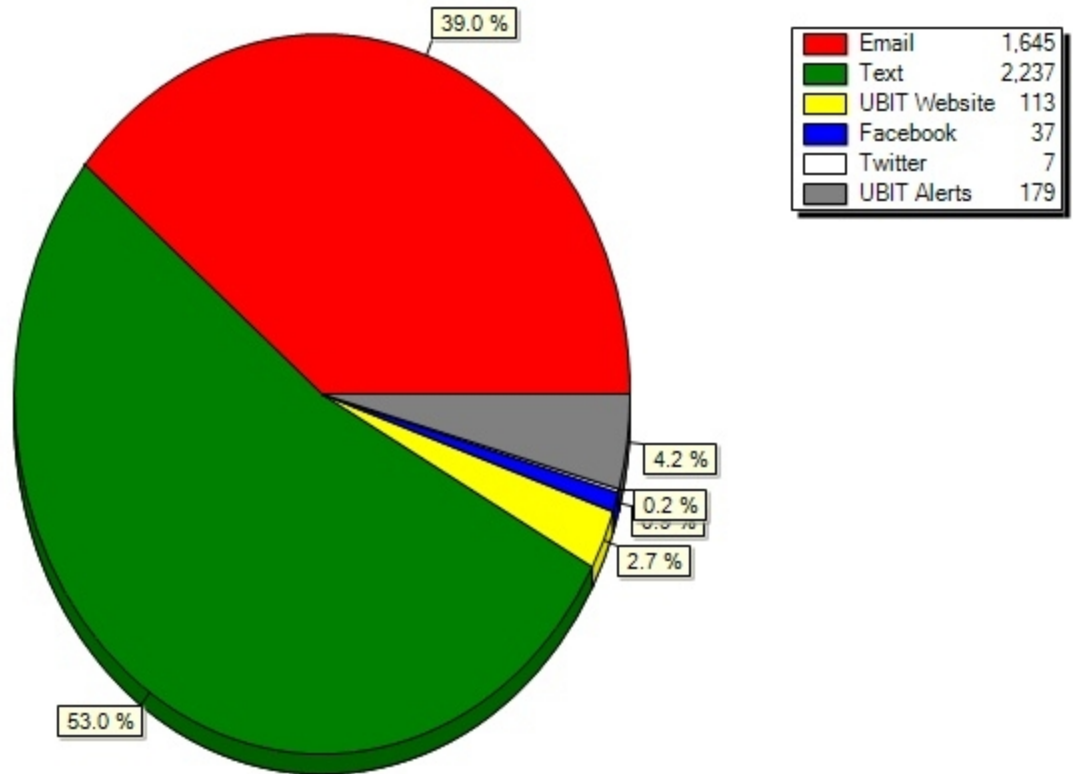
Anything important
fix ure echo player is sucks so bad!!
Email is the best
Parking issues
Just text me
JK
UB Athletics
Any new UB e-sofwarees
India
Event
Anything that is not urgent

organize alerts on site don't spam email
events taking place
free food
REALLY important info should be an EMAIL
Text- for things I need to know asap
email is best for anything not urgent
Plus text & the website utilize social
Terrible weather
Campus activities
all alerts
new class offerings, class time changes,
Announcements
Nonw
I don't have Facebook
everything really
other was an accident
UB events
Information in general
Anything UB related that is serious
Activities on campus, like Spirit Week
Sports
Special events that affect parking
upcoming events
HW
Both email and text for the first 4
Weather
email is preffered over all other commun
text
events
prefer all contact through victor e bull
Scientific/ Profession meet_greet events
Emerg/Closings should be a phone call.
N/A
Send an email if you close the arena!
Various campus events
illnesses, medical/financial reqs

Everything urgent by text.
n/a
none accidentally clicked other
class closings
I miss clicked the "other" row
Wisbshqiwoapabah
a class canceld by the professor
UB bus drivers shouldn't live in poverty
Online student NA
Email any changes
School events: Ubmail
Tablet
anything urgent
Anything important
Anything non-emergency through e-mail
I get too many spam emails from UBNOW,
n/a
Anything in general
email is the most applicable way
None
Cancelled class
Email for everything
I'd prefer fewer emails with more info
everything
twitter for how-to b/c I don't use twitt
Any information
Course announcements
When teachers cancel class

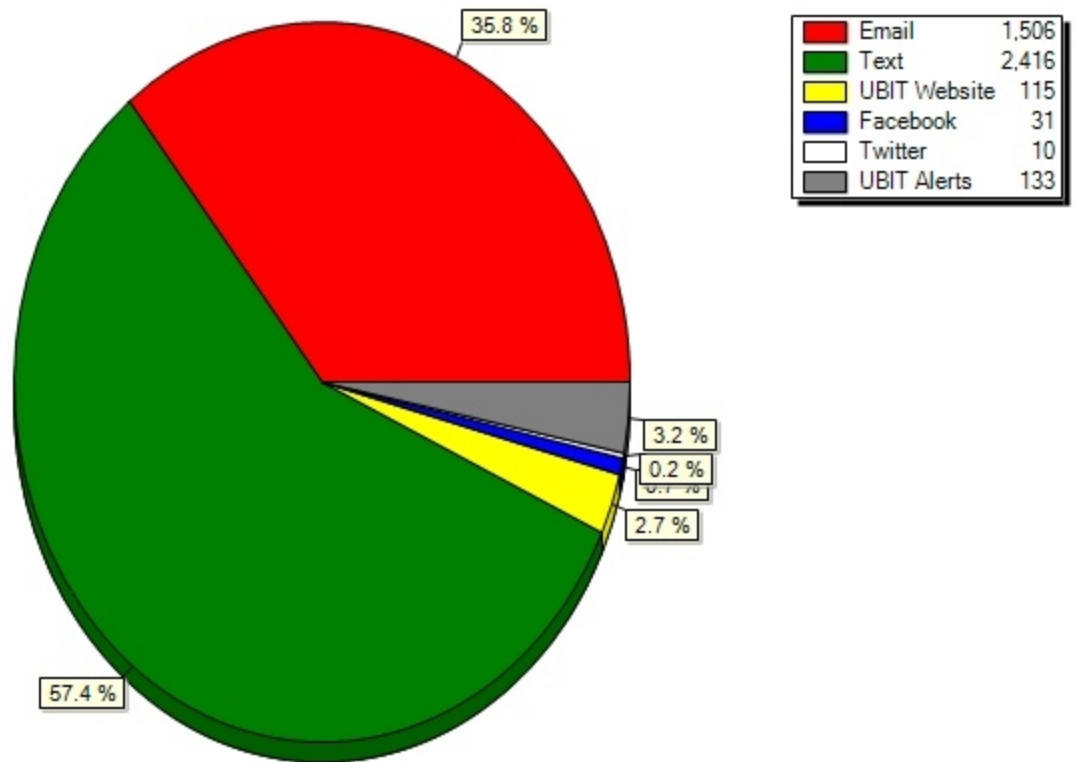
23.1) Campus emergencies(What is your preferred method to be contacted about the following campus information?)

23.1) Campus emergencies(What is your preferred method to be contacted about the following campus informat



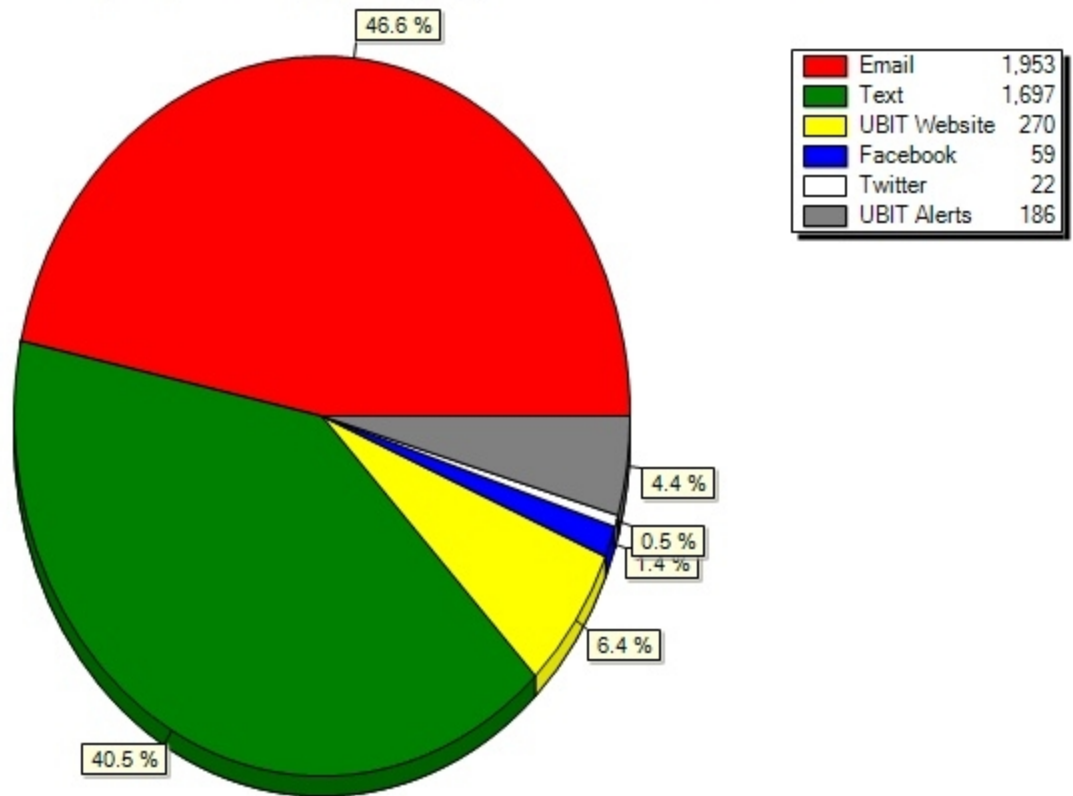
23.2) University closings(What is your preferred method to be contacted about the following campus information?)

23.2) University closings(What is your preferred method to be contacted about the following campus informa



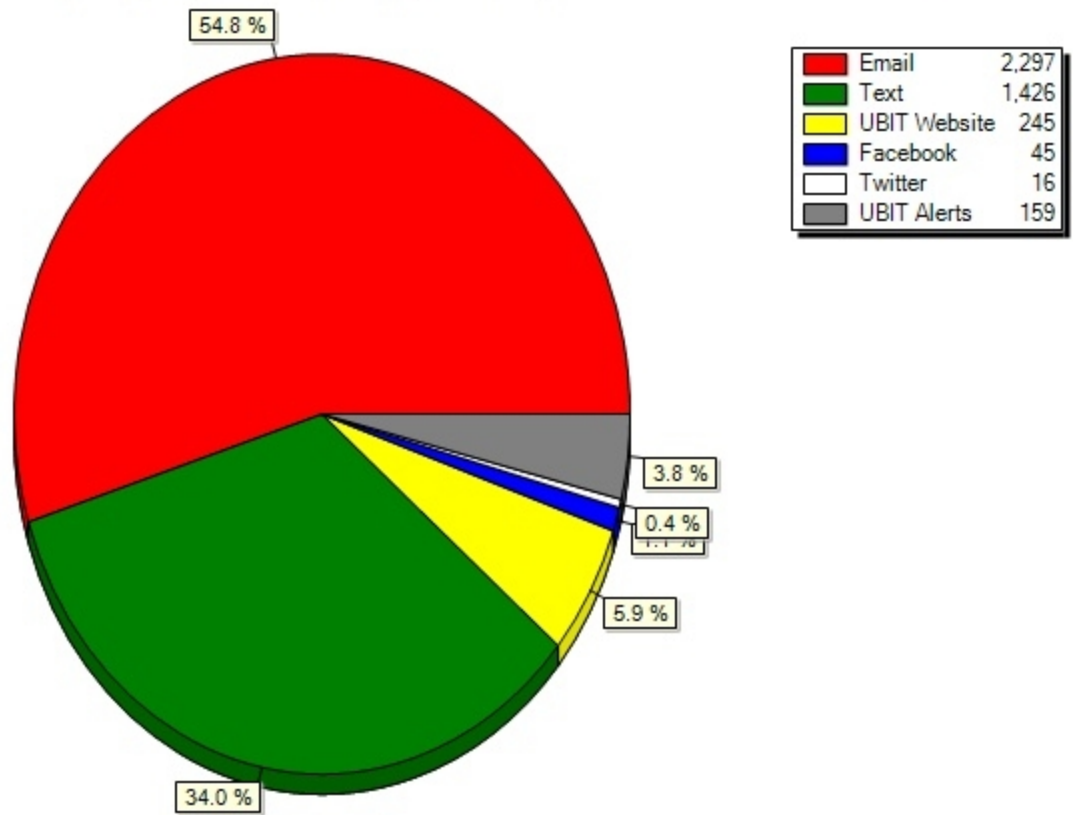
23.3) Service disruptions (i.e. bus delays)(What is your preferred method to be contacted about the following campus information?)

23.3) Service disruptions (i.e. bus delays)(What is your preferred method to be contacted about the follow



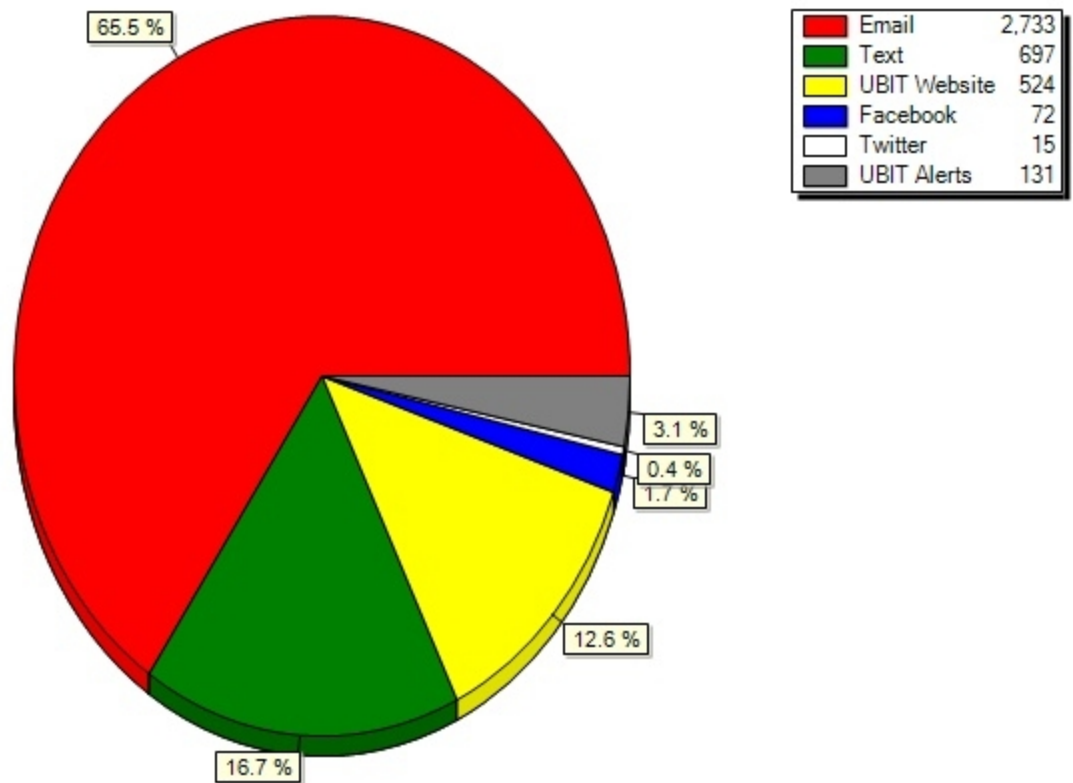
23.4) Technology outages (i.e. network, printing)(What is your preferred method to be contacted about the following campus information?)

23.4) Technology outages (i.e. network, printing)(What is your preferred method to be contacted about the



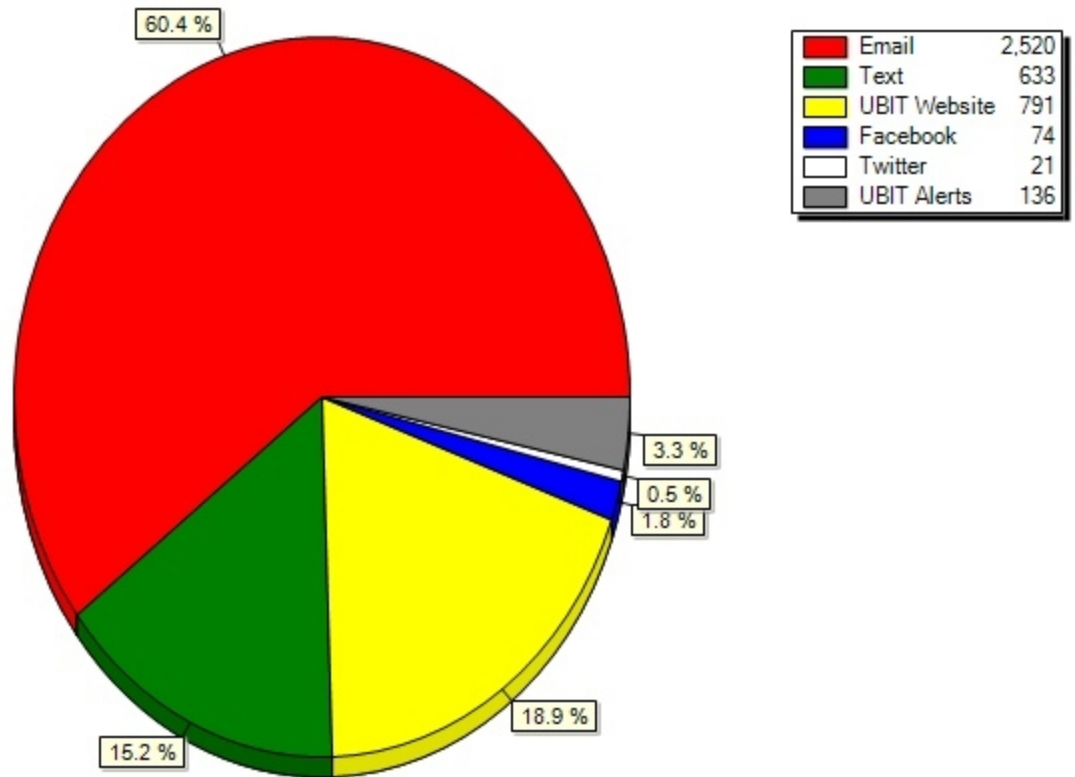
23.5) New IT service /software releases(What is your preferred method to be contacted about the following campus information?)

23.5) New IT service /software releases(What is your preferred method to be contacted about the following



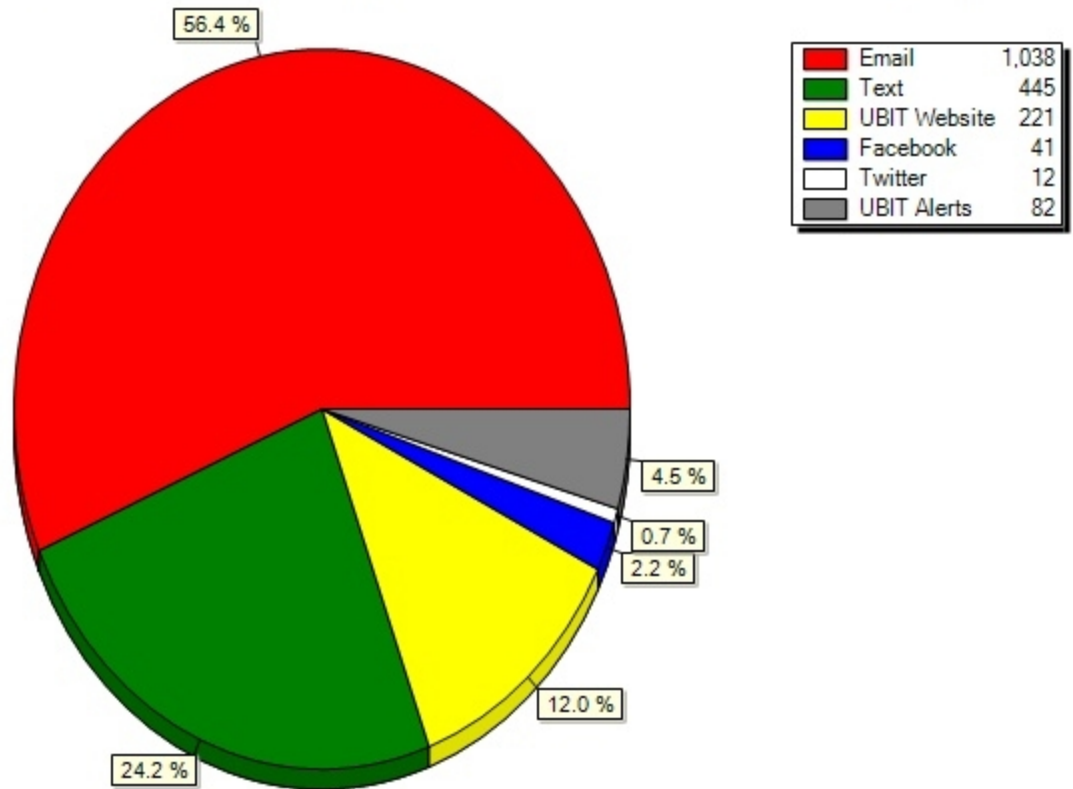
23.6) How-to / IT help articles(What is your preferred method to be contacted about the following campus information?)

23.6) How-to / IT help articles(What is your preferred method to be contacted about the following campus i



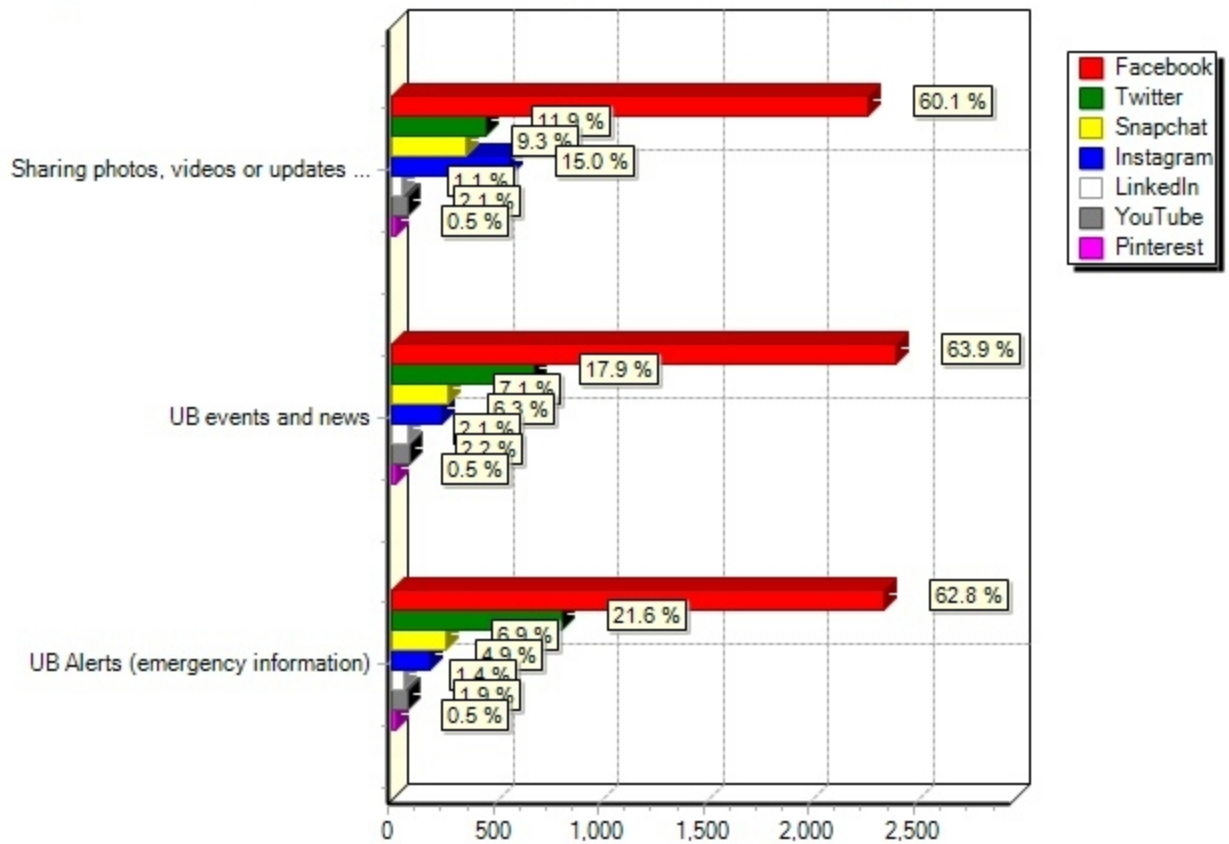
23.7) Other (include in comments)(What is your preferred method to be contacted about the following campus information?)

23.7) Other (include in comments)(What is your preferred method to be contacted about the following campus



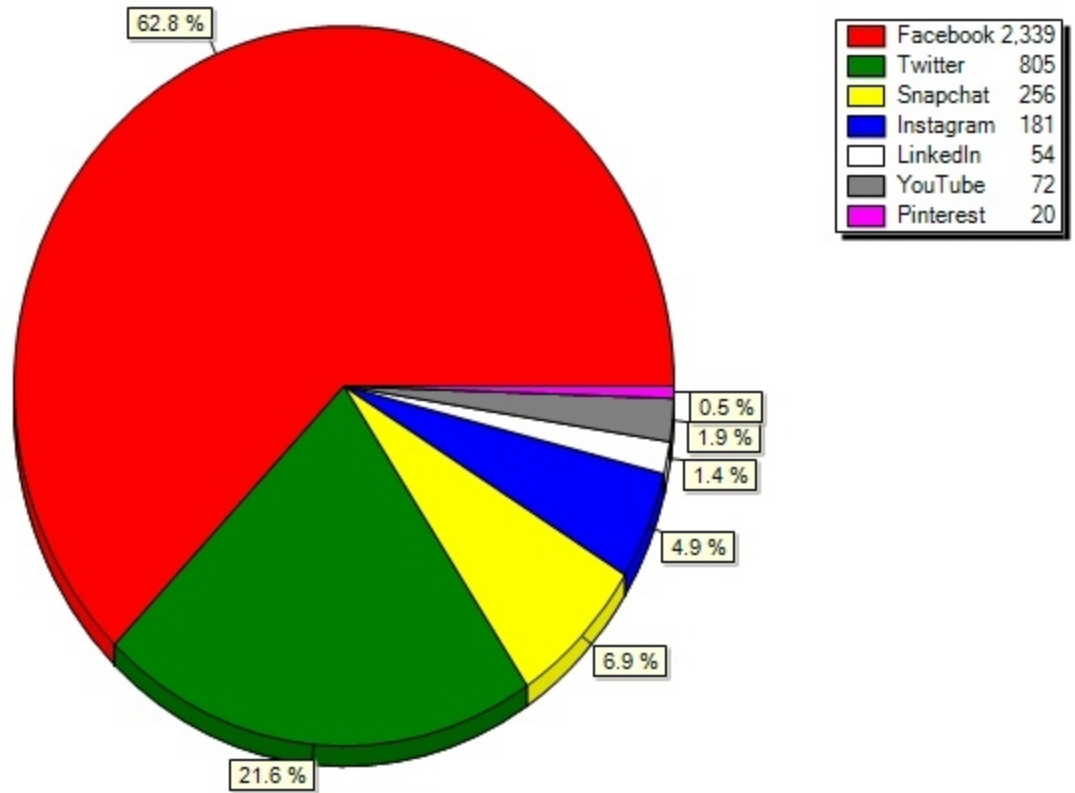
24) Please tell us which social media channel you prefer to use most for the following:

24) Please tell us which social media channel you prefer to use most for the following:



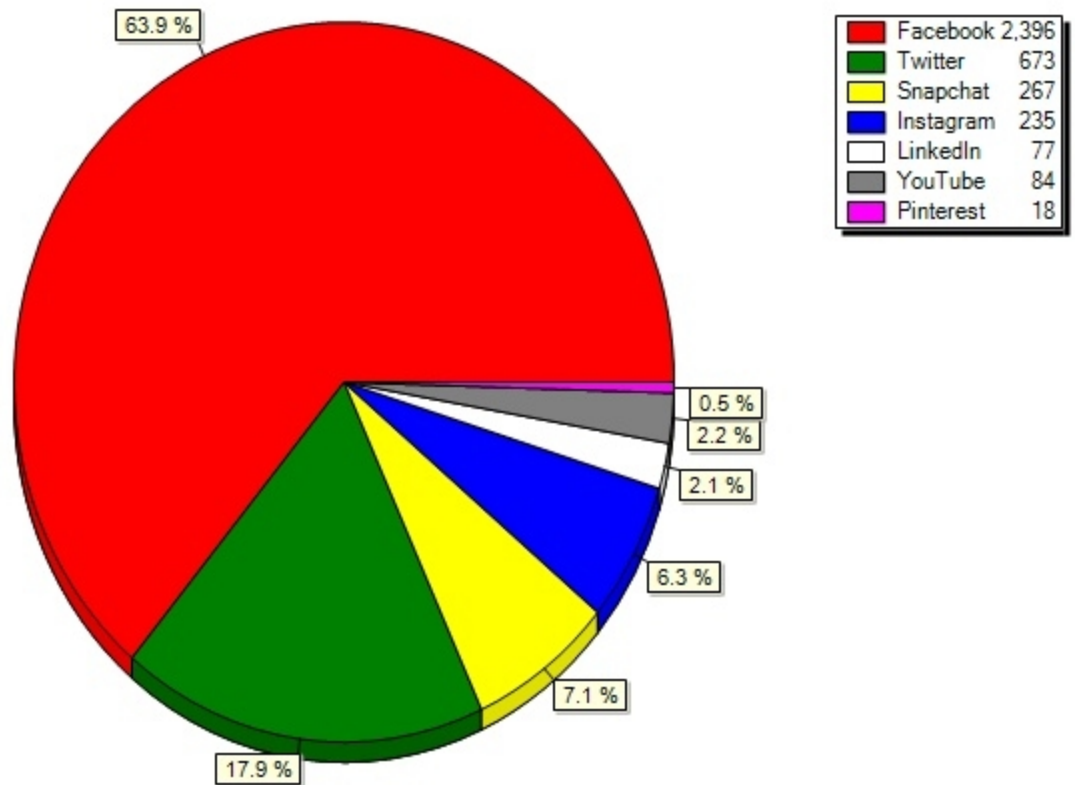
24.1) UB Alerts (emergency information)(Please tell us which social media channel you prefer to use most for the following:)

24.1) UB Alerts (emergency information)(Please tell us which social media channel you prefer to use most f



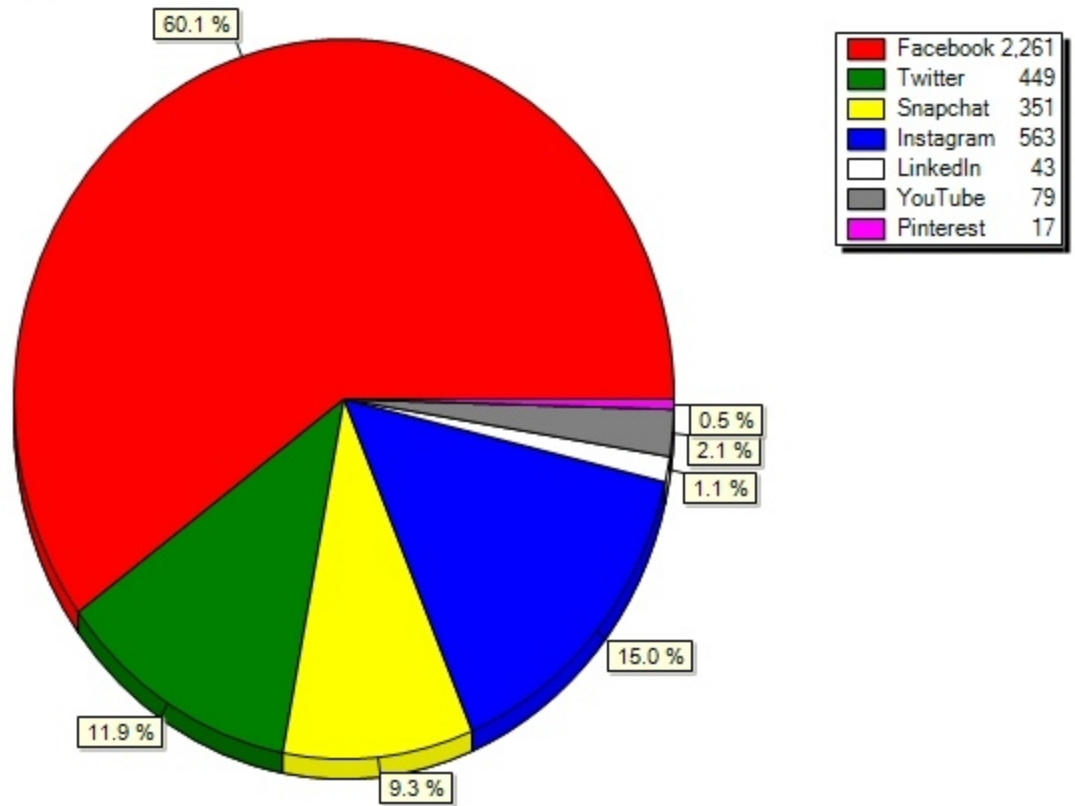
24.2) UB events and news(Please tell us which social media channel you prefer to use most for the following:)

24.2) UB events and news(Please tell us which social media channel you prefer to use most for the followin



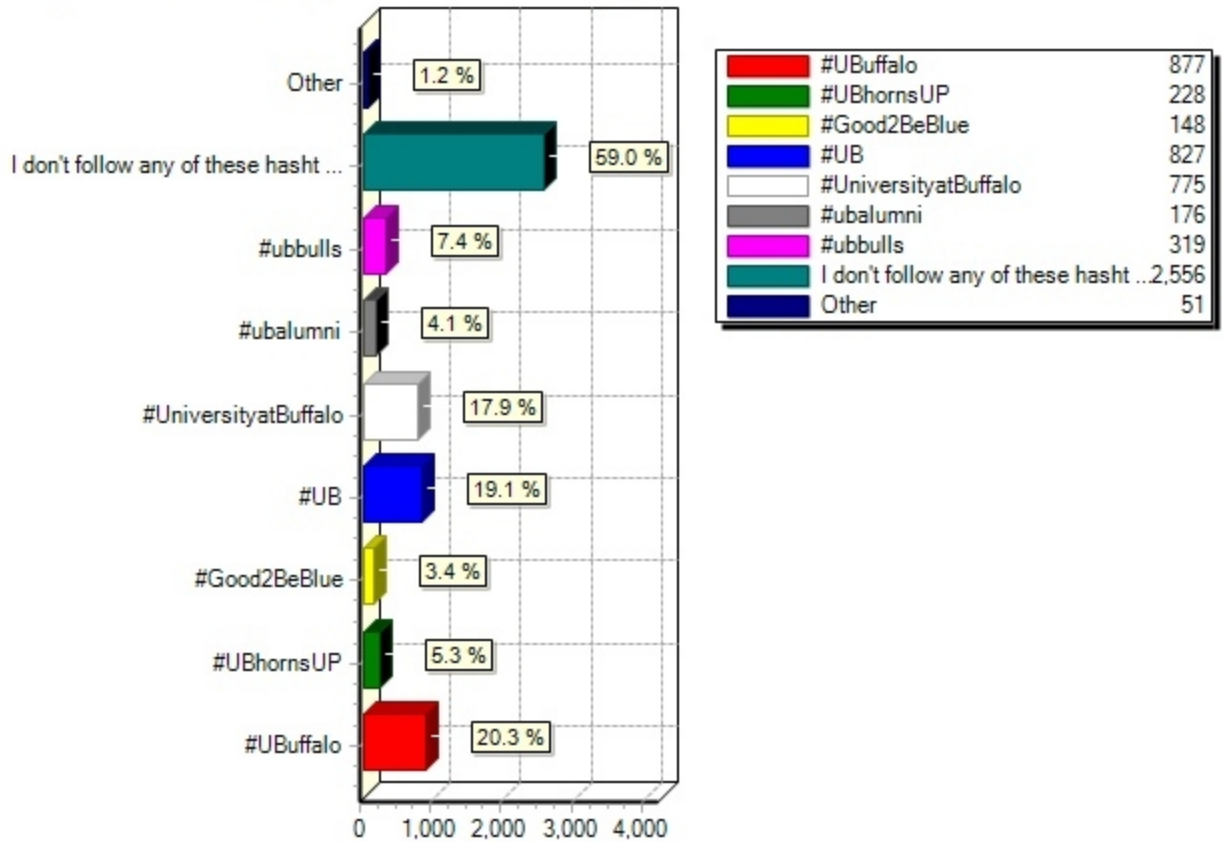
24.3) Sharing photos, videos or updates with friends(Please tell us which social media channel you prefer to use most for the following:)

24.3) Sharing photos, videos or updates with friends(Please tell us which social media channel you prefer



25) Which UB hashtags do you follow? (Select all that apply.)

25) Which UB hashtags do you follow? (Select all that apply.)



Other Responses:

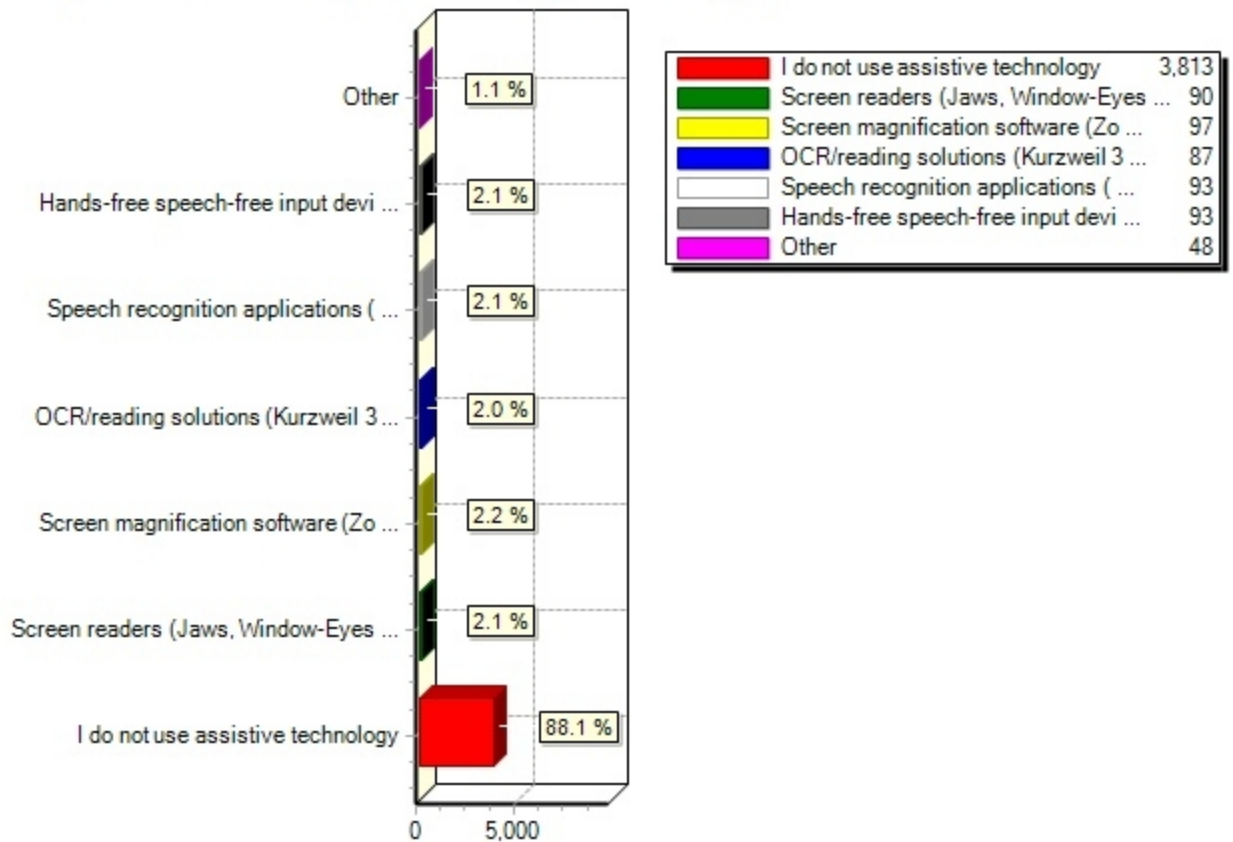
I don't use social media
I don't have a twitter
@UBBigBlue
None of them
ubrecreation,latenightub,ub_orientation,
#ubschoolofmgt
What are hastags?
In 24 I pick Pinterest as I don't use it
Q. 24) EMERGENCY INFO MUST be VIA EMAIL
Don't have Twitter
#UBMSMIS

I don't use social media
i dont social media
don'thavr twitter account
#UBProblems
#HornsUp
#UBHornsUP
#ubmsmis
#ubmsmis
What
i do not have twitter
i do not use social media
#hornsup
You can't follow hashtags
#ubmba
I don't have social media
no twitter
#HornsUp
Don't follow now, but will after this
I follow accounts mostly, not hashtags
#UBuff
VictorEbull
I don't bleed blue
None
I dont use social media
I hate hashtags
I don't use Twitter
I don't use Twitter
I do not use social media.
Emergencies should NOT be social media
#UBHungry
#UBisGARBAGE #fuckUB
MSF-FINANCE
UBCampusLiving
Wait, you can "follow" hashtags?Confused
#RHA2K16
#hashtagsarepointless

I rarely use social media
UB Piano Club
#UBdanceteam #hornsup #UBtrueblue
I don't use social media
I dont like UB to follow any of these
#idontfollowhashtags(lol see what i did)
not interested in social media.
I don't use any of the above except snap
I don't understand hashtags
I don't follow any hashtags at all.
#TVHotTake
NO
I don't follow anything UB related SM

26) What assistive technology do you use, if any? (Select all that apply.)

26) What assistive technology do you use, if any? (Select all that apply.)



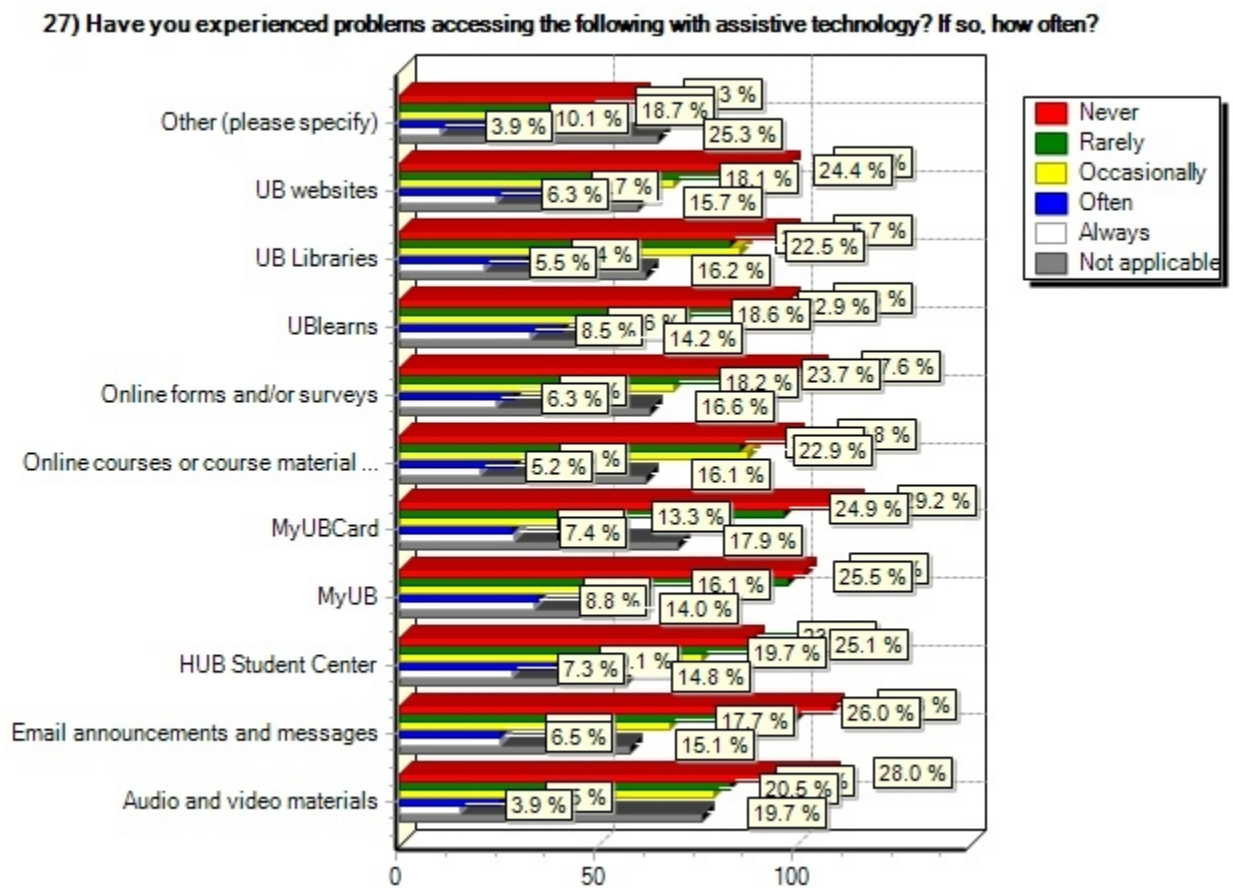
Other Responses:

Screen writing
Is the char limit to stop us critiquing?
I need a better screen reader
Smart pen
only assistance I need is from V.E.Bull
iPhone accessibility (assistive touch)
OneNote
blue light filter
sonocent audio notetaker
scanners
f.lux

captioning

Apple VoiceOver

27) Have you experienced problems accessing the following with assistive technology? If so, how often?

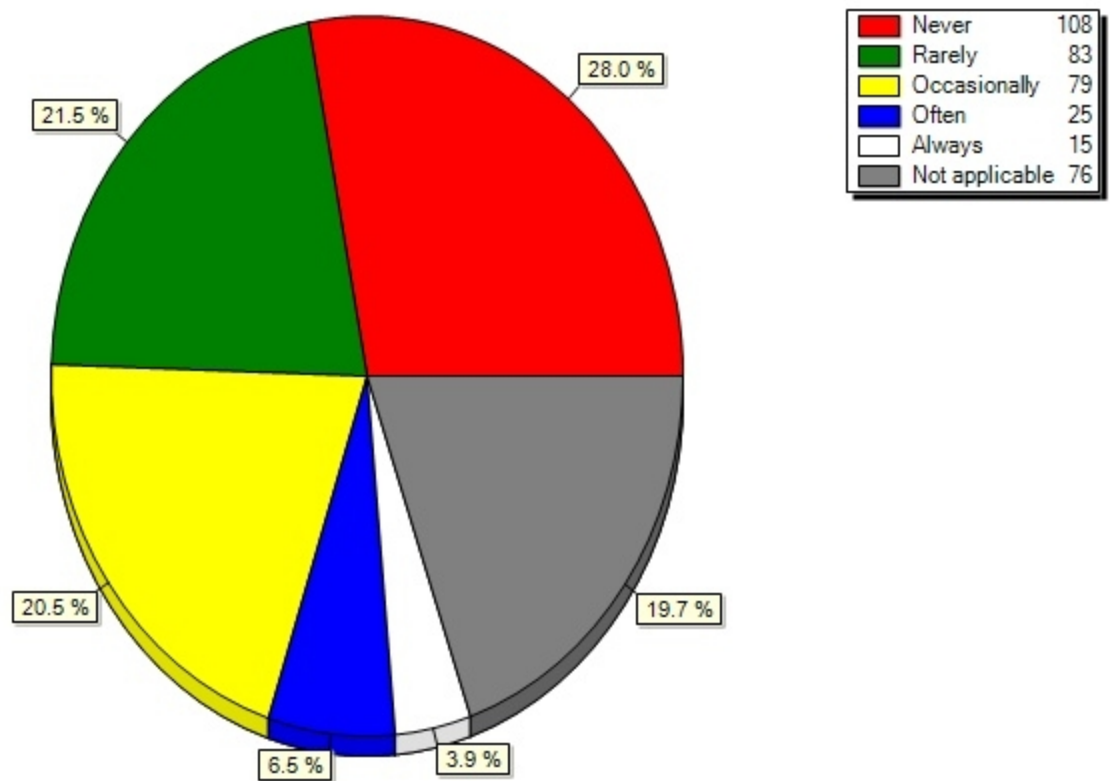


Comment Responses:

Commentary is not always correct
I use Dragon only with Word

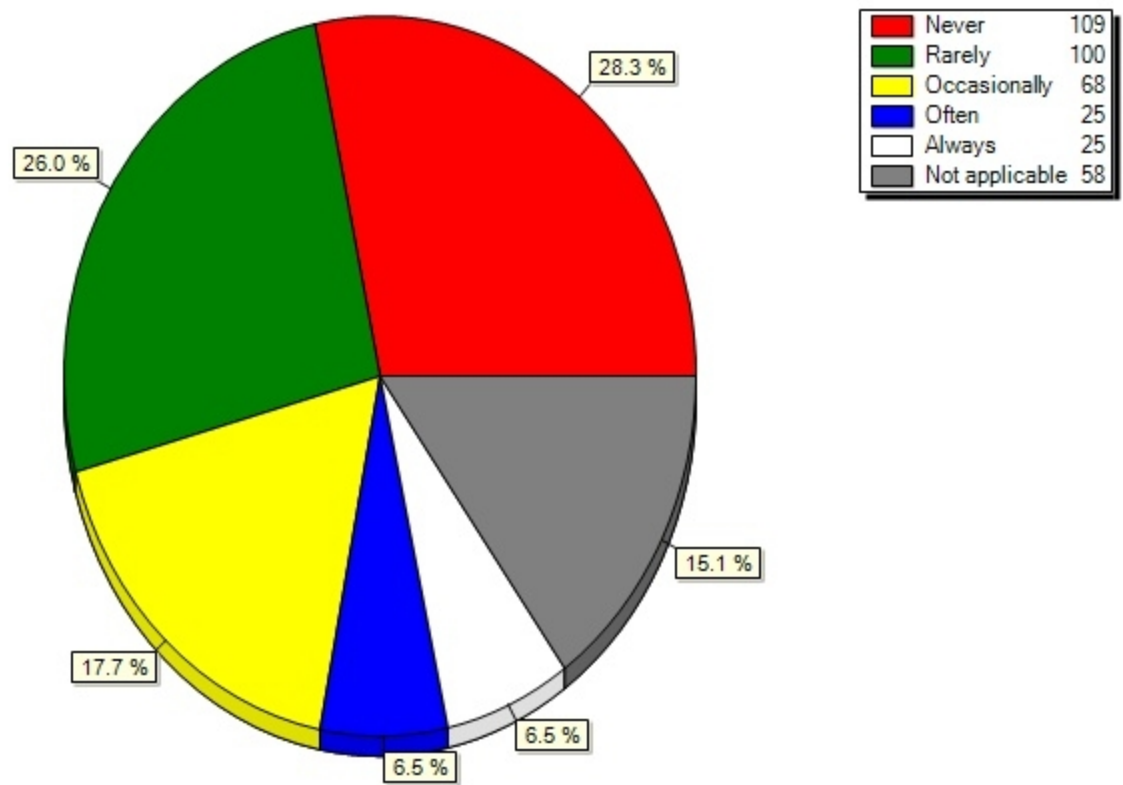
27.1) Audio and video materials(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.1) Audio and video materials(Have you experienced problems accessing the following with assistive techn



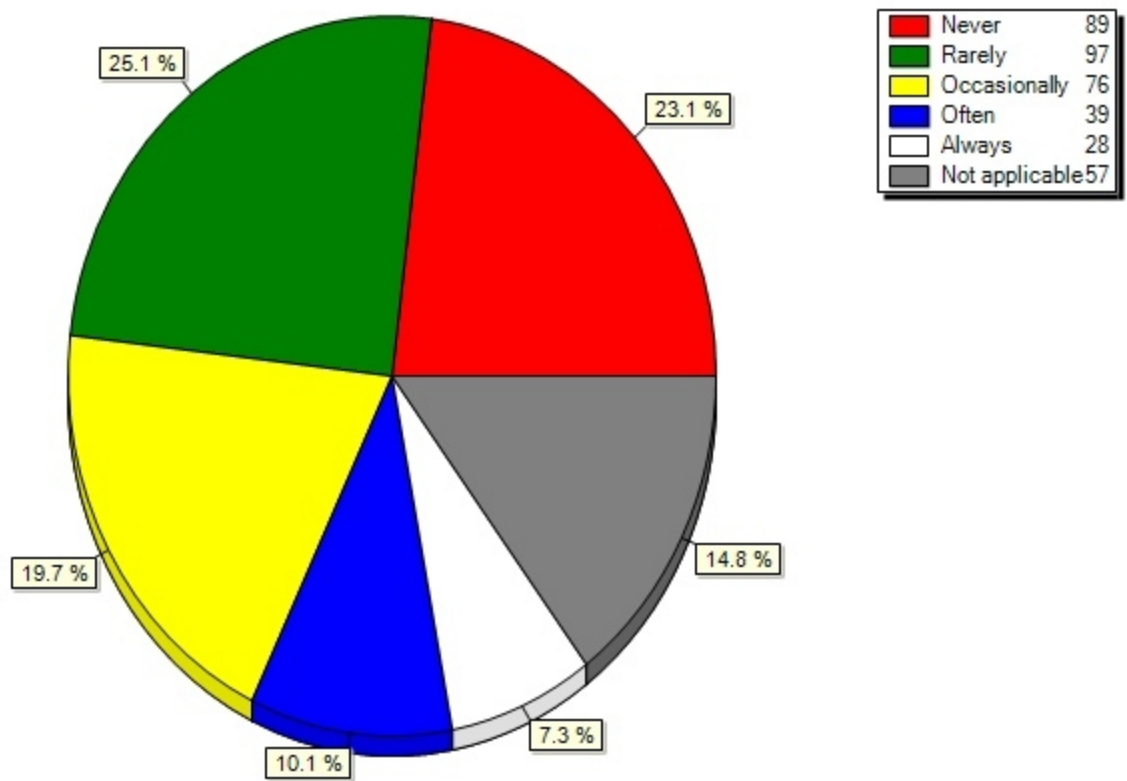
27.2) Email announcements and messages(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.2) Email announcements and messages(Have you experienced problems accessing the following with assistiv



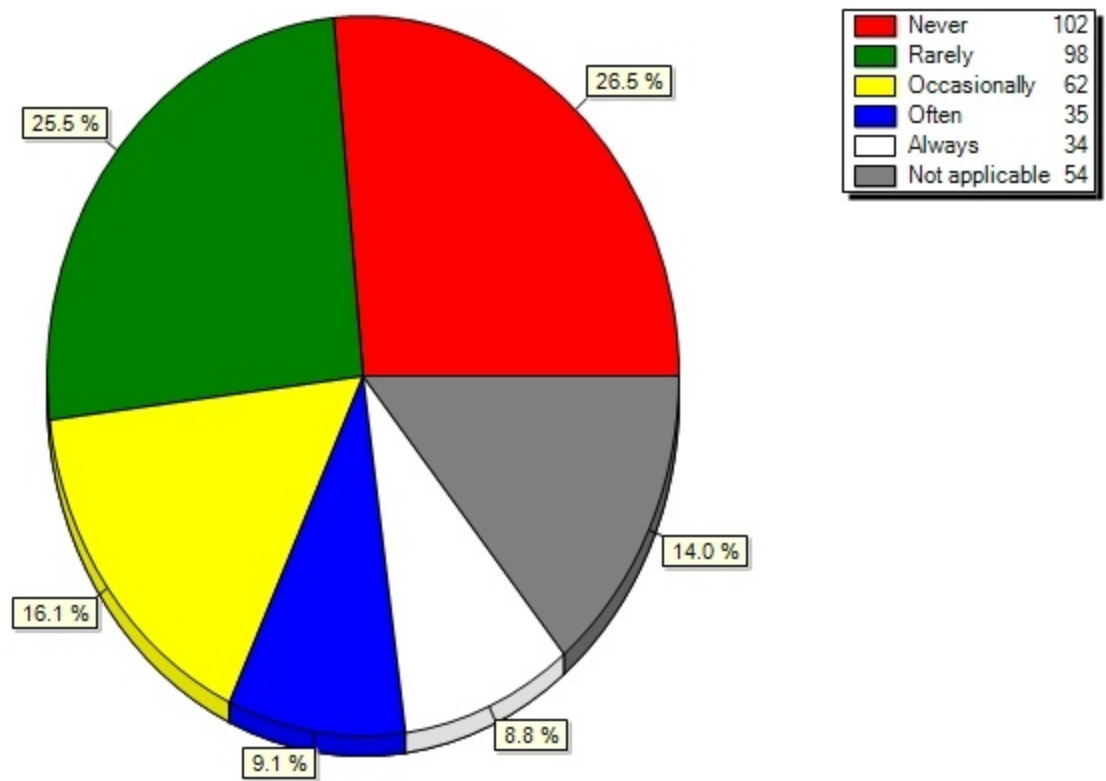
27.3) HUB Student Center(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.3) HUB Student Center(Have you experienced problems accessing the following with assistive technology?)



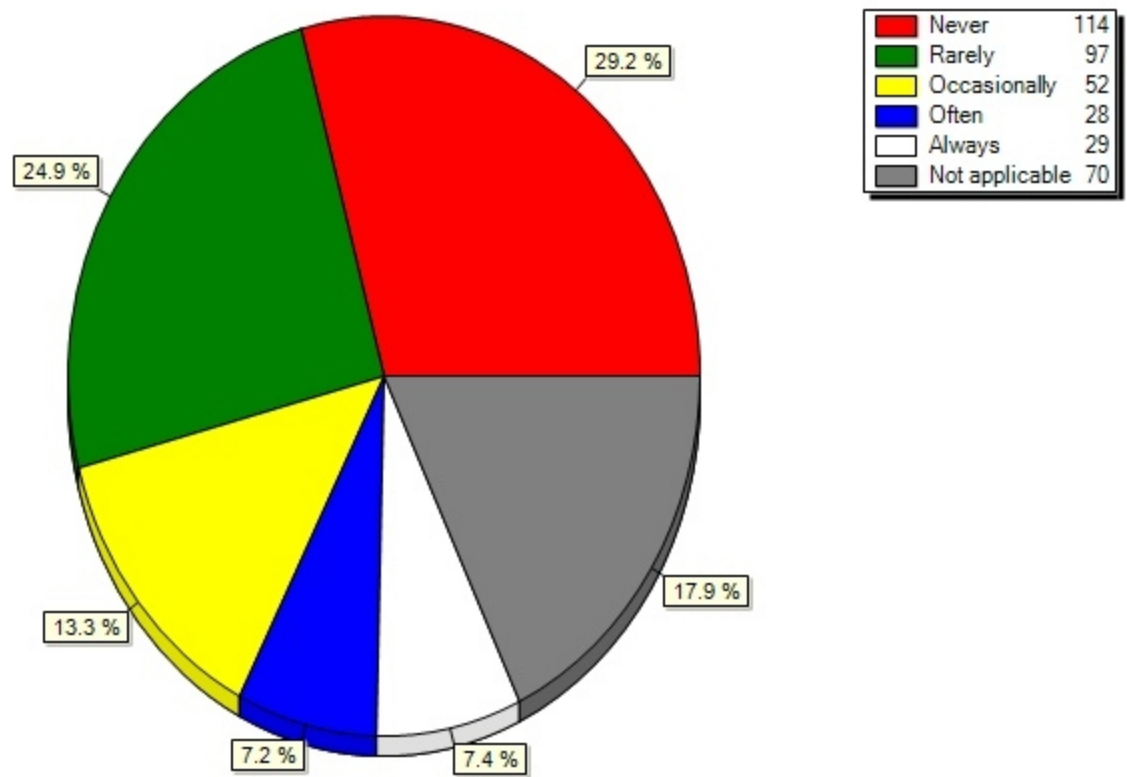
27.4) MyUB(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.4) MyUB(Have you experienced problems accessing the following with assistive technology? If so, how oft



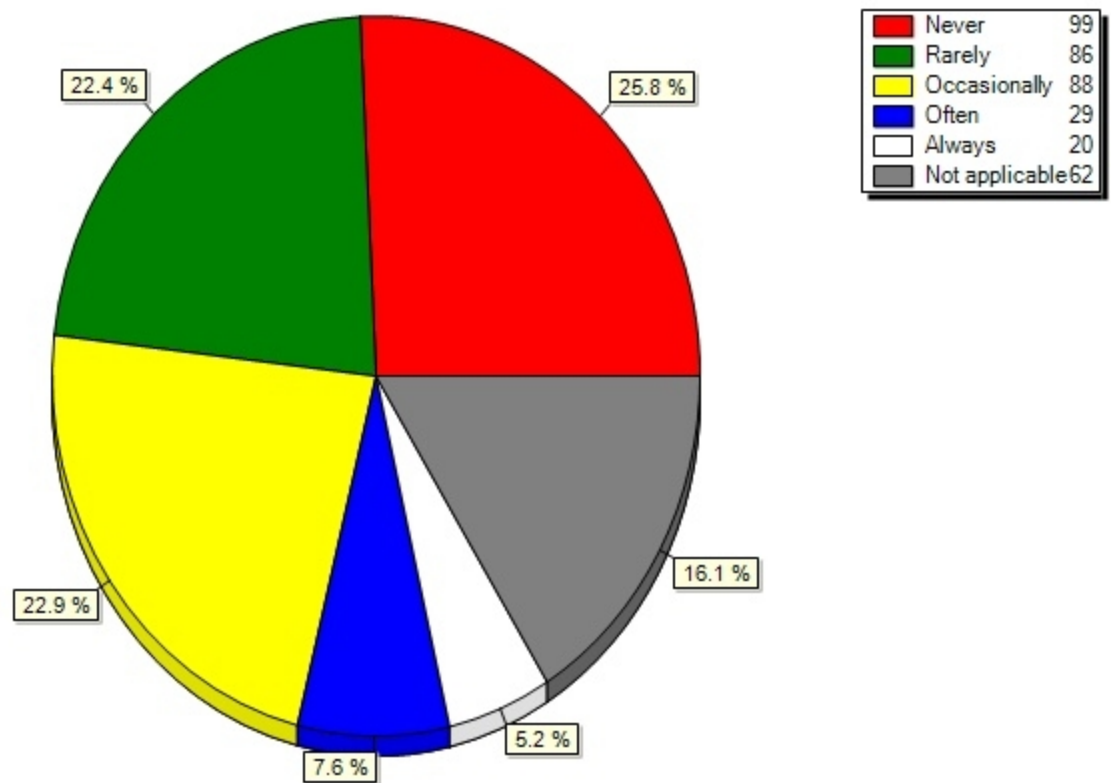
27.5) MyUBCard(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.5) MyUBCard(Have you experienced problems accessing the following with assistive technology? If so, how



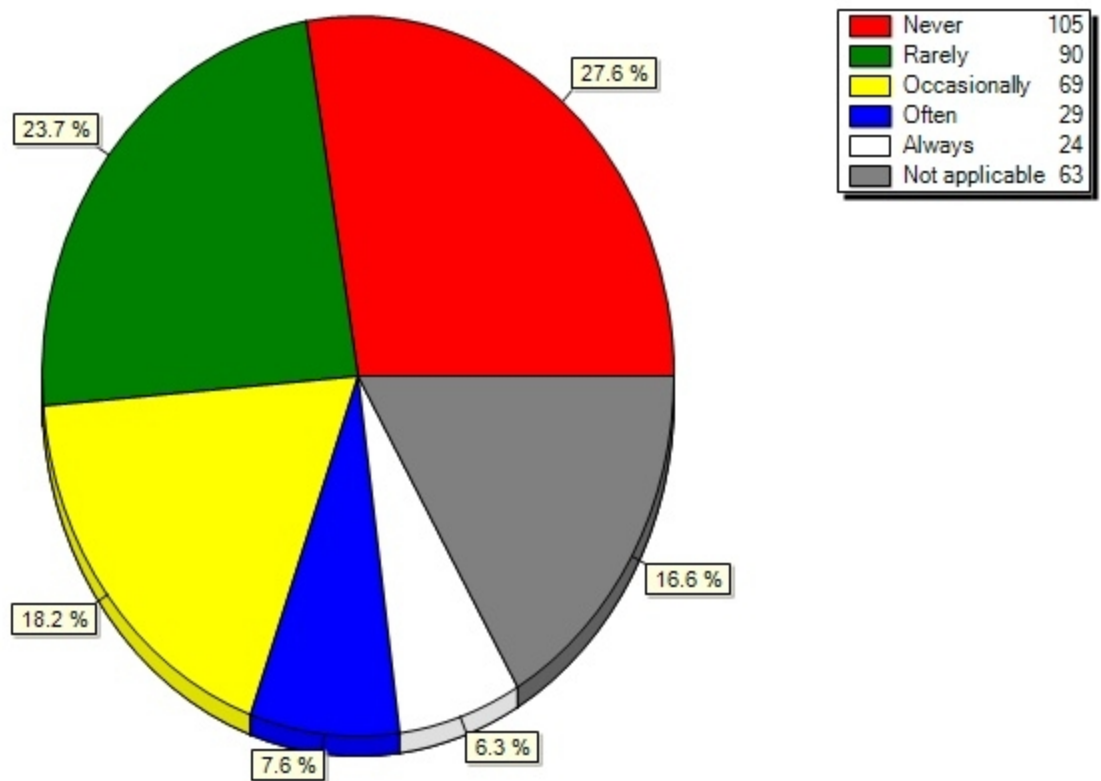
27.6) Online courses or course materials(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.6) Online courses or course materials(Have you experienced problems accessing the following with assist



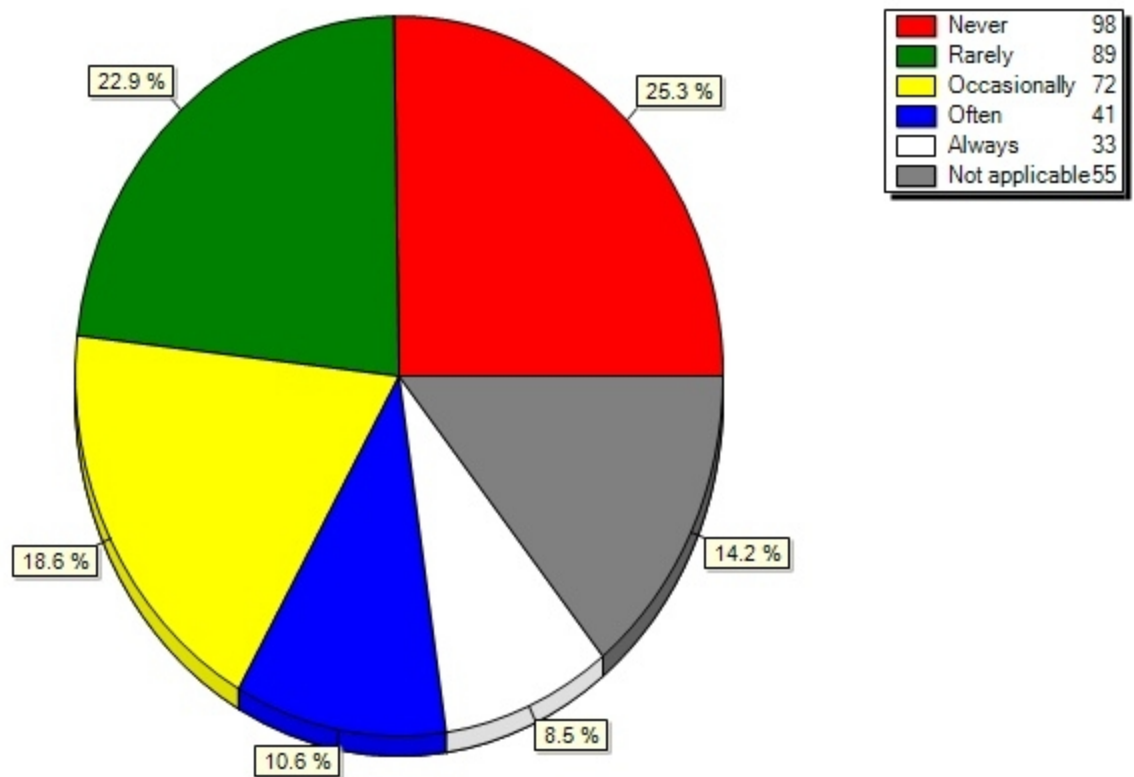
27.7) Online forms and/or surveys(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.7) Online forms and/or surveys(Have you experienced problems accessing the following with assistive tec



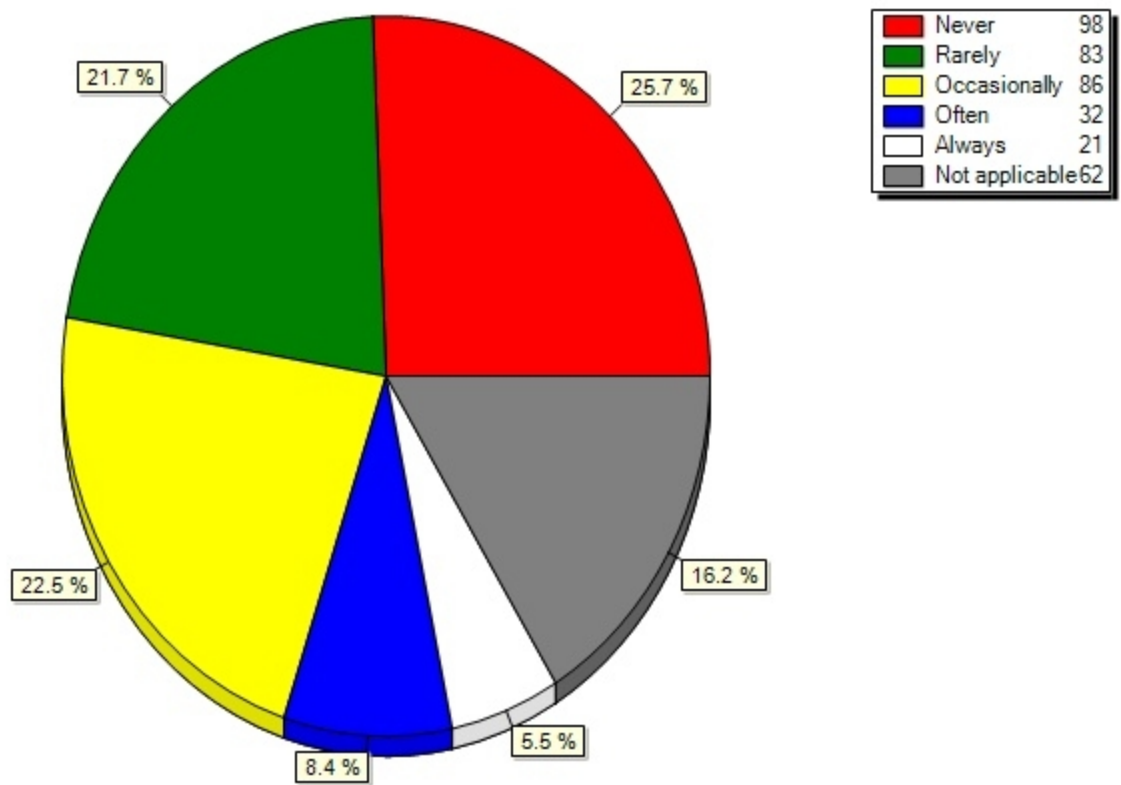
27.8) UBlearns(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.8) UBlearns (Have you experienced problems accessing the following with assistive technology? If so, how



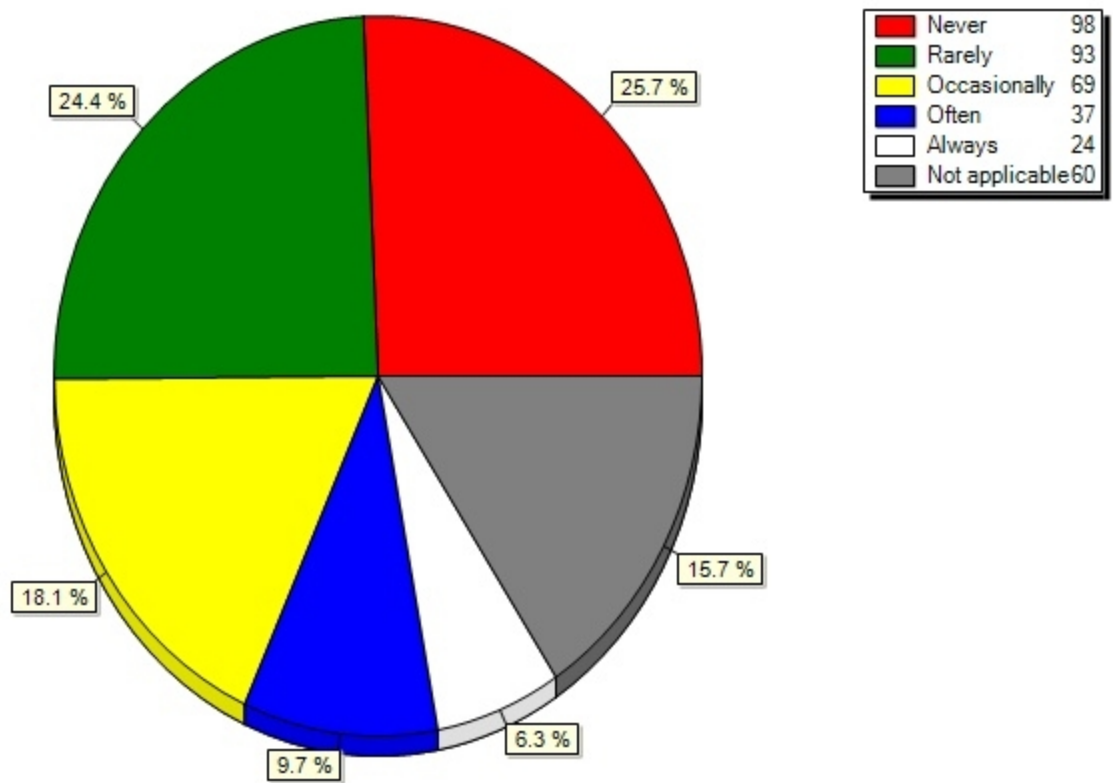
27.9) UB Libraries (Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.9) UB Libraries(Have you experienced problems accessing the following with assistive technology? If so,



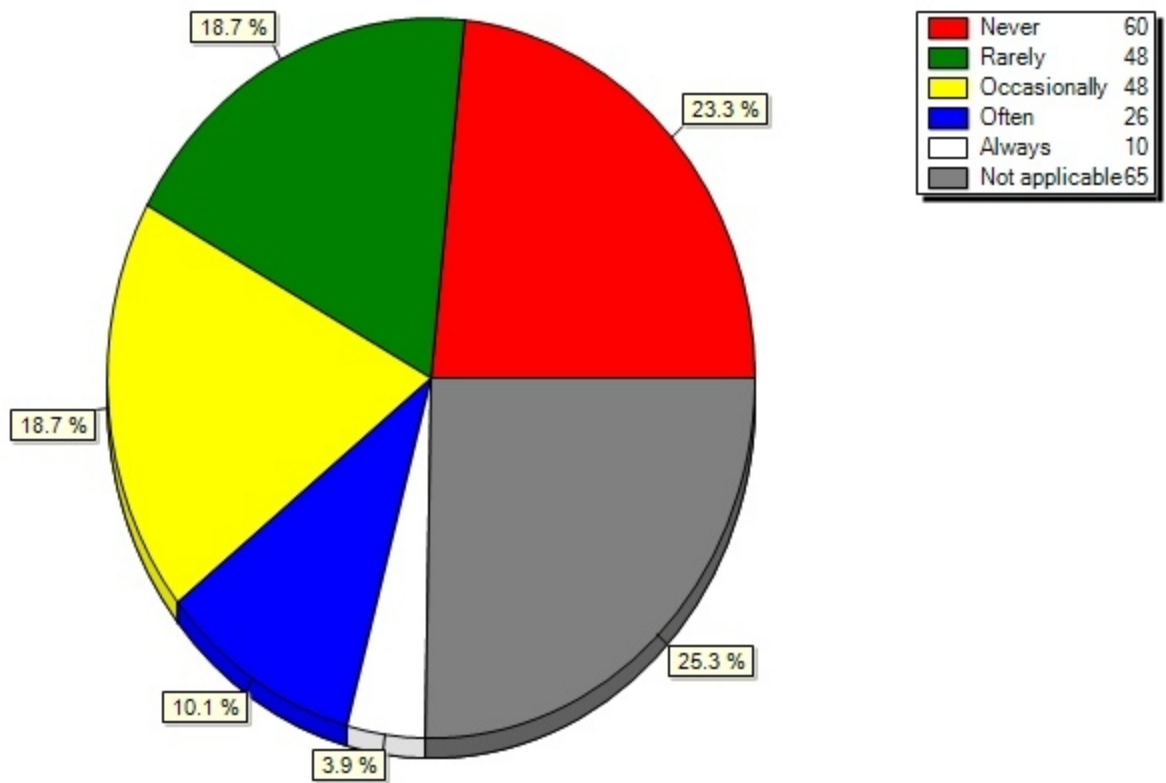
27.10) UB websites(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.10) UB websites(Have you experienced problems accessing the following with assistive technology? If so,



27.11) Other (please specify)(Have you experienced problems accessing the following with assistive technology? If so, how often?)

27.11) Other (please specify)(Have you experienced problems accessing the following with assistive technol



28) What would have made it easier for you to get started with Information Technology at UB?

What would have made it easier for you to get started with Information Technology at UB?

An email with all of the information about it.

Introduction Video

Orientation

More clear instructions on which Wi-Fi to use.
nothing really, overall a good system. Only complaint is the mobile printing is hit or miss at times
Free seminars
less problems on UB printers.
If there was more information on Snapchat or FaceBook
Nothing specifically.
If I knew more information about it.
It was pretty simple and easy to get started!
a full brochure of everything included and all the important things during orientation.
UBBox is really help
Free software Downloads being told to me at orientation as opposed to finding out on my own
A better presentation at orientation.
so good so far
nothing im happy with it
Nothing
Resource Guide in Orientation Materials
Nothing, I've had no issues during my time here ar UB.
the help of my classmates and professors
If they made more contact with the students through email.
Easier access.
Having assistance in the library. People who actually know how to use things, and can help you figure it out.
Starting using the computer at an early age.
Advertise with library PC wallpaper. That's the easiest and the most effect way of advertising something to students. Not sure UBIT can change all the wallpaper at once, but it would be a great way of advertising to students.
More information about how to use everything there is to offer. There are so many new things now; and it is great.
Better directions for accessing wifi
more coherent website
FUCK UR ECHO PLAYERS THERE SO FUCKING BAD THEY LAG ABD ALSO THE PASUE BUTTON IS SOMETIMES FROZEN AND WHEN U CLICK PASUES AGAIN IT REWINDS THE WHOLE THING GET NEW FUCKING SOFTWARE WHY THE FUCK DO WE HAVE ECHO WHEN YOUTUBE IS FREE FUCK UB!!!!!!!!!!!!!! THIS BETTER NOT GET IN THE WAY FOR ME WINNING THE RAFFLE

Nothing. It's been extremely easy as is.
More advertisement about it.
A small orientation
A full guide about it
having a library near my dorm
update the information technology, and make everything easy to find
N/A
Emails and announcements during orientation would have helped. Also more resources to let students know about these available technologies at UB
The prompt services and access to good technology
more text alerts
Workshops at orientation
Getting important updates through email/texts
Printing from personal devices is Aweful, if you attempt to print, most of the time your checkout wont have anything in it even though the mobile site said that its complete and when it does print, It charges you for usually 4x the amount its supposed to be
I am not good with technology. I expect having trouble at first. UBIT was actually fairly easy to learn how to use.
Nothing
N/A
websites
not being a transfer student
If in my orientation class freshman year we discussed this.
Nothing, the process was natural and relatively easy.
How about post club information by ubmobile
Overall everything is good and precise, I wish at the orientation a extensive presentation should be kept to make it easier for all to know the advantages and different services provided by IT Dept at UB
Having an easier to use mobile app where I dont need to log in everytime on my mobile device.
I was satisfied with how I got started with Information Tech. at UB.
A strong wifi connection for mobile devices, the connection is known to fade in and out, disruption internet sessions frequently.
N/A
by email
Better WiFi signal outdoors and more information, as a transfer student the orientation did not really go over these things.
if it was mandatory for student to have a tutorial on what technology is available.

It is handy and made me happy to use the technology that provided by the UBIT.
An orientation session (either face-to-face) or virtually that is no more than 5-10 -minutes long
nothing really more print money would be nice
Because it is easy to follow
A talk during the induction week
having more desktop computers in library
Informative email or video during online orientation
lower the cost of tuition so I can afford better technology and therefore want to seek more help with using my new technology.
direct email
Printing
Having this information available in a packet when I arrived as a freshman.
A flyer in the mail
Some sort of email my freshman year could have helped.
If i knew about it or emailed
Having someone explain the basics at the library.
Nothing really. I would like for there to be more Mac's available in the libraries
...
A more organized website.
Make the printing instructions more step by step and include all of the links in all the instructions
specific orientation on IT
Being approached with the information about what UBIT provides.
UB Cloud storage, dont need to use dropbox anymore :)
upgrade the wifi!
Everything has been relatively easy to figure out so far. I don't have any suggestions.
hi i want to win the giftcard
Labs around campus
everything works great so far
easy access to instructions
If i was told where to find everything i needed
Send an email before school starts talking about free software/ software available to download with information.
A more detailed walkthoug in freshman orientation
Nothing

Not much. The website seems comprehensive and well-made; once I made use of it I had everything I needed -- software and UBIT name help in particular. I think that if the website was promoted more, maybe shown in orientation materials and UB seminars, people would be more likely/willing to consult it.
With inbox emails about description of the applicable technologies.
More efficient printing at printing stations without severe loading and lag time for pulling up powerpoints. Wastes hours of student's time.
If someone was available to teach me about how to use these services would help tremendously
information session at orientation
an IOS app which can tell me where I can park my car when I get to the campus.
it's hard to navigate around the website to get answers. If there was a better search option that might make it easier
None
It was very easy to get started with Information Technology at UB; I can think of nothing that would make it easier.
It is hard to say. This is my 6th year here at UB and I am not sure what is being done now compared to when I first started. Perhaps a tutorial for learning to use the HUB for signing up for classes.
More advertising regarding free software through UB.
Step by step directions
All information in one place, clearly organized by category
More information on what services are offered and how to use such as iprint
i really dont know much about it or how to use it so maybe a class
Knowing someone there
There should be an instruction page on UBIT and a brochure for new students to read and follow.
Having an orientation session dedicated to educating incoming students about the various facilities offered by UBIT to the students would be helpful.
The IT center could have met with us during orientation.
Library desktops
Making the printing in capen mcuh easier
NA
Nothing, i was provided with everything I needed during orientation
send information through emails
It was pretty straightforward. Just keep doing whatever you guys are doing to promote it now. Thumbs up!
If I could have received an email on my non-school email account explaining

how to register my account with UB shortly after I was accepted. Initially it was pretty confusing as I did know my person number or anything like that.
The usual flyers on our desk on the day of move-in are good enough. I the type of person who likes to be introduced to something and I figure it out and learn the rest on my own when it comes to technology.
Access to all printers at every computer.
More assistance
Nothing I assimilated pretty quickly all the sources and answers for any technology questions you have can be googled
I wish I would have been informed through more flyers. The more I would have seen the information, I would have payed more attention to it.
More computers and power outlets available as well as places for printing.
Additional information at Freshman orientation
Its all good yo
Nothing really.
Email notification
Printed out forms in a spot in the library telling you how to connect to wifi.
a class on it during opening weekend when I had some time to explore those resources available to me, since im in the middel of the semester im a bit overwhelmed with all of my involvements and academics so i dont have the time to attend a class or somewewhere to attain more information about the technology at UB
free tuition
Maybe have a professor/student explain to us with information technology at ub 10 minutes before class.
If it was discussed during the freshmen orientation.
better communication
Nothing :D
I have not needed to get started with information technology at UB, but i am happy that I have the opportunity to!
Nothing that I can think of
It was easy for me to get started with UBIT. UBIT was very responsive in attending my queries from the day I began classes at UB.
Getting faculty more involved
i wish during my freshman year, i was told there were public computing and printing on campus during orientation or other medium such as posters and club activities.
Foreign language assisstant
Implying it in a freshman year class to learn about it

put more computers
its fine
n/a
tracking app should be updated
Explain everything better.
Better instructions on how to print.
Nothing, it was very simple!
the ub app should remeber your username and password, adn so should the computers when you log in
A short overview during orientation of all the tools available to students
Maybe step-by-step instructional videos can better help a student so they can still get a visual help without having to visit in-person.
I need to get connected to eduroam
everything is fine
NA
Maybe something informative at orientation... Everyone I've asked for assistance has been more than helpful, but I'm astounded at how much I've learned UB has technology-wise that nobody told me about. Also my wi-fi connection is terrible oh my god
A better explanation of how to connect to UB's Wi-Fi networks.
email
nothing
Connecting to the wifi was a chore when I came to UB. Having helpful people at the helpdesk would have been better. The person who I worked with ended up making the problem worse by deleting my wireless internet driver!
A speaker at orentation.
Getting emails
Email
Funny and interesting content production that I would be interested in following with other less funny/interesting content sprinkled in.
emails??
If MYUB was more intuitive.
online video segments on different IT things
none
Nothing
Emails?
I've never heard of many of the services before. A majority of what I do remember hearing about I learned either through orientation or by email. However, orientation is already packed with so much information, it would have

been hard to receive anymore. Also, I receive so many emails from UB, if it is not concise and clear information, I will typically delete the email without even reading it. Simple and straight forward emails would be better.
Shares the information through e-mail.
Idk, there are a lot of students to handle but at times UBIT is clunky and outdated. The wifi sucks at most times during campus and I often struggle off campus trying to log into ublearns
To have a working phone.
UBit Help Desk
Everything seems to be pretty great so far and no issues.
Nothing
A laptop
have them go through it in that UB class all freshman have to take
not sure
Emails informing technology at UB.
nothing
Nothing really, the methods that are in place now have been pretty effective.
Video tutorials provided on computers.
Nothing, I feel like it was pretty easy
My RA/CA explaining about all that is available to use at UBIT, e.g. UBBOX, remote printing.
Help from cit
Workshops and information sessions would have been very helpful.
application
I didn't know about it
More awareness
I have no idea about a lot of things because my orientation was not very informative what so ever. Having a short presentation or something about it during orientation, or even a flyer/packet about it would be helpful. If there already is, then possibly make it more noticeable that it is valuable information.
more information
guidance
more outlets
yaaas
showing us where the help desk is. Also showing us the website and how to run it
i have been here a few years so i dont go to orientation to hear oall of this so maybe a few emails with the subject as new to the ubit. that would have peaked my interest among all the other useless ub emails i get.

Proper orientation on how to use the technology when entering the University. A brochure/pdf with everything I need to know would be very helpful, instead of having to search through a website.
Nothing, everything was pretty self-explanatory once you saw a poster for it somewhere
More information presented to me when I came to campus.
microsoft office screwed my computer. Thanks Obama
a how to on how to set up technology in your dormroom
Wifi that I have access to everywhere
no
Till now, what I have is great. I have no comments to add.
eduroam support for more linux distros (namely Debian Jessie)
It would be easier if everything was explained fuller, it's hard to understand the print from anywhere without going on the website to read the instructions
it is easy
printing
N/A
Introductory course, whether it be in-person or online. Other than figuring out information like my person number in my profile and setting up passwords, everything else was pretty easy.
Android App
I find trouble getting my iPhone to connect to the wifi on campus and stay connected. I would just make it easier to connect and less confusing.
Posted information Technology above the monitor in the library helped me to start with them.
WiFi connection on South campus is awful
A booklet handed out to new students (or available to all students), that specifically addresses Information Technology, rather than having to dig for that information.
Introduction courses
If the wifi is better
Better explanation on how to print at the libraries
n/a
virtual computing lab and integration with cloud storage and desktop software. like comsol(desktop) + matlab(virtual computing lab) and save in ubbox. UBmail for android jelly bean does not work. i have raised tickets many time. why is that your support base is android 5 native net browser
More awareness and providing services I'm interested in. I don't trust cloud storage, so UB Box doesn't seem like something I'll use. I need statistical programming to be cheaper or have longer license uses.

Faster UBSecure !
Have a intro session during summer orientation
idk
Have step by step instruction sheet for connecting different types of computers (mac vs pc) and clear instructions on how to connect personal router in the dorm. Also T-Mobile cell service is terrible in Capen and O'Brian, need signal boosters.
Make the HUB and ublearns easier to understand. Have it being taught how to use both during a freshman seminar class.
Nothing, everything is pretty beginner friendly at the moment
nothing
Nothing
Maybe a text of the list of technology that you have available for free.
Just asking around and seeing what is available to me
Nothing
ubit guide
More information
orientation class
Hand outs for IT support or contact numbers and places to go for help.
If i got frequent reminders about IT information
Everything was pretty easy to use, in all honesty.
email with all that is offered and links to each in the email.
There should be more of an introduction to this for freshman classes so that you can access and take advantage of all the services for the whole 4 years. Many of these things I did not realize until junior or senior year.
knowledge of UBIT
Nothing
Nothing
If we went over it during orientation
I like the fact that we have access to so many computers and printers. And the email alerts we receive, even though text update would be good as well.
More printing sites, especially on South campus
UB secure WiFi has a problem with smartphones, it continuously disconnects from our phones. I hope you fix this problem soon. Thanks!
Nothing, good job
If it had more utility for my classes.
n/a
Availability

A more in depth description of the resources available to us during orientation
more knowledge at my freshman year. I have learned as I went through college. It would've been nice to know about all of my resources coming into school, not leaving school.
A brochure during move in
if i could access wifi without having to download software first. i can access guest wifi but cant use my student login.
better wifi
If the network was more secure. I keep getting viruses from UB's network.
N/A
Nothing during orietntion I had a ethernet problem but it was fixed accordingly!
More-comprehensive explanations on the UB / MyUB websites (video how-to's, more up-to-date PDF files, etc)
Better wifi coverage. Sometimes I can get a signal and it goes out, or sometimes the wifi would just stop working. It is better, but I can be in the Atrium at the front of the Student Union and be unable to use wifi
I'm not really sure. My a more comprehensive overview or alerts of changes.
On move in day, a UBIT rep on my floor... Everyone on my floor had difficulty connecting to Wi-Fi
Better Wifi connectivity
didn't know how to log in at first
Already pretty familiar
Nothing
not sure
Upgrade wi fi and more seating areas
help desk in the cybrary
better wifi
I really think UB should release its Adobe Photoshop program to its students. As an art sudent, I have to either go to the graphic design labs to work or choose to pay for the software on my own. In addition, a cheaper option is to just torrent it, but I kind of want the real program. It would be so much easier if we could download it onto our own laptops through UB. GIMP just doesn't do the trick.
it would have made it easier if someone were to explain to me how it worked during orientation.
NA
a time-to-time session on UB IT services
More outreach, being aware of everything present
Email tutorial
Easier mobile access

More emails.
Thinking back to freshman year, I guess a series of e-mails in my ubmail box wouldn't go amiss.
Nothing, really
More emails
The Wi-Fi login app Xpress Connect never worked on my Android Smartphone (Galaxy S3), I wasted many hours over my UB career trying to connect, and still do. I've sworn many times and gotten very frustrated by this "easy" thing.
Better wifi in my room, one half of my room doesn't get wifi
I need to know how to access AccessPharmacy off campus.
N/A
i dont know
Nothing i can think of in particular
Design a course on it
I don't even know what that is.
N/A
I would like to see a single map of all the public computers available to UB students on all campuses with their hours.
If I got emails about all of the services
My professors suggesting information
n/a
Nothing really. Everything was explained during orientation when I was a freshman. If I needed help, I would just go to the UBIT website and see who I could contact.
No complaints! It works great!
Advertisements
Updating UBlearns oftently so it customize to Firefox. Making password change easier so that I can be able to update my password often. It's a long process.
optional survey
Knowledge of how to use things
nothing
Maybe an in person info session or during syallbus week professors mention it and put it on the syallbus
Discounts on adobe products.
Manual should be given mentioning the important features during orientation.
N/A
I found it very easy to do the technological things that I needed to do, like connecting to wifi and downloading microsoft word 2016.

I think maybe creating a little booklet about UBIT such as the one's that are produced by campus dining and shops. The booklets could clue everyone in on every resource available through UBIT services and where and when they can utilize them.
websites
Emails sent about new software, updates, and outages.
better wifi connection. often times i cannot connect to ub secure or eduroam
To be aware of everything that UB has to offer. I still dont know where everything is nor do I necessarily know where to begin to try to find it.
better understanding of the hub as a freshman. scheduling was always a pain. hopefully the new schedule builder will help with that.
I usually gloss over information about Information Technology at UB. I guess I need something to make me more interested in it.
more bandwidth for wifi- I have trouble maintaining access on smartphone. Video editing tools would be excellens!!
Just it needs to be regular and more student friendly. Thank you!
Maybe some help installing the free software, I am not very tech-savvy so it usually takes me a long time
Having professor utilize more of the services offered by UB
BETTER WIFI IN ROOMS!!!
Provide more info at orientation
send emails
I have no idea.
a comprehensive list of services and how or where to access them
Steps on how to connect to Wifi on campus.
Having a session that introduced us to all the UBIT technology we can utilize.
I assume that it would be better if the shuttles can provide WiFi.
The ability to print wirelessly is a big plus that I wish I knew about sooner.
none
Nothing
nothing
a course explaining how to use it that is manditory for all students.
A section should be included in orientation, like Library Skills or Alcohol Edu
Just a little more information given. I had to ask a lot of upperclassmen for help and it would have been nice if they taught us at orientation or something.
Everything went pretty well for the most part.
Understanding the UBbox system better and how to utilize the remote access computer to a fuller extent.
That I didn't need to have any of my UBIT name capitalized to log in.

More email communication about certain technology
Nothing
A guide for the different stuff available
More information sent out
UBIT software and remote desktop connections are easier for me to get a grasp what should be done. Also using iprintanywhere usage should be more easily spread to the students. For me I told most people to use it more easily. So, Create a video for instructions. That reaches users more I believe.
WI-FI signals in Commons / Baird practice rooms / outside of building!!!
Nothing, I found it quite easy! thanks
A information brochure given to me as soon as I moved in to my apartment/dorm room?
Nothing particularly comes to mind.
It would have been easier to get started with Information Technology at UB if someone would have mentioned it at freshman orientation.
very easy to browse through Informative
Nothing
If we had small mandatory orientations for all the available technology, it would've been much preferred.
nothing
More representatives
an email with all the available services, links, websites, locations to go to, and software
Some public computers only connect to color-printers which make me pay extra money when I need something to print out in black and white
I had an issue with getting my UBIT name cleared. The problem could not be resolved until I found a piece of paper sent in the mail many months before. This is a terrible system of setting up accounts. There should be a time in orientation to do this, or the code should be sent via e-mail to the primary email address specified previously which other people from UB used before I could set up my UBIT account.
An information pamphlet explaining the finer details of Information Technology at UB would have made it easier to get started.
Someone to explain all of its benefits to me.
More people telling me about it.
Wished I was better informed
Fast booting of desktops
n/a
More people talking about it/emails

I really dislike how you can't save anything to computers even to print.
n/a
social media
I feel that more information about UBIT could have been provided at the Transfer Student Orientation
information readily available
Clearer info about the wifi
email talking about it
The school website
Being able to easily connect my wireless printer to the school wifi
less times to sign in constantly
Good now, thank you!!!
A brief introduction about UBIT at orientation.
n/a
A brief presentation during orientation may have been beneficial. I feel as though almost all technology information is distributed through flyers/posters/online, and having an actual human present would be nice.
it was easy to begin with.
A simpler MyUB Hub Center its a little difficult to navigate.
nothing
I don't think anything would have made it easier than it already was.
accessability
Sometimes I can't log onto my PC on campus and I don't think it was ever set up right. They should tell you how to get help with this.
Tnx
VPN service at home. Since I upgraded my laptop to win 10, vpn is not working in my new laptop. Hope there is a solution for that so that it will be easier to use more UBIT service.
Nothing, it was very easy
?
How about more lab rooms that are open for the students.
The ease of accessability and use of the technologies offered.
If professors had more knowledge about these things
Having more people talk about it
If we were placed in a lecture during orientation about it
Possible course on how to print. Signs aren't very helpful.
I wish orientation would have more about UBIT and the services that it comes with. UBIT is a very common and popular service provided to us UB students

and it took a while to become accustomed to the service.
A training session!
Nothing, it's pretty self-eplanatory and there is a lot of information availbale online.
Full and thourough knowledge of what services are available. More advertisements would be nice during orientation and whenever something new becomes available for students
Nothing, however, push the free software harder. It's one of the few really useful services offered at this campus.
smartphone
I'm aware of most of the project, but it can be difficult to keep up with all of the different projects in the works. The biggest issue I have is printing stations, I mainly stay in Cooke and Hochstetter, and neither building has printers.
I wished that there was a separate session during orientation that went over everything about the information technology at UB
Knowing what was available
Give a step by step protocol when it comes to using technology.
Nothing
the help from my high school friend.
brochure
N/A
Browsing
n/a
Nothing everything is perfect
Nothing at all, everything is already perfect as it is! Thank you UB for being the best university.
This kind of survey that students might get a prize.
N/A
knowing about the prinitng allo0wance
Learning about it in UB Seminar classes
If it was implemented in the freshman seminar.
orientation guide
wetwertyu6
better wifi
More text alerts
N/A
a
Nothing

Friends can help me get access to IT in UB.
A guide in orientation folder
Maybe short emails on updates that I will read as a pastime.
Make it run faster. lol.
Reliable sever.
made getting onto UB secure faster and easier
Better wifi support for Linux. If I had to type in my terminal to configure config files just to log into WPA2 enterprise, something definitely needs to be fix!!! I still can't recieve signals in my dorm even though on windows OS, UB_Secure works fine.
maybe a quick link to a directory of how to viseos or available technologies on the log in page? for the most part I would consider it fairly easy as it is
Clearer method of hooking up to wifi.
One on one login/start during orientation
An information guide
be more informed about it
I felt pretty well informed to begin with.
none
Fix the printer options on computers, I have to log in and out multiple times before the BW printer becomes available.
I can't think of anything major; UBIT does a great job with what they do.
Start with a website link maybe.
i dont know
An email with useful information like where are the tech sights where can i get help services that they provide etc
N/A
it's hard to say
very easy to use. I like it a lot
Have the UBIT workers more accessible and have it more obvious where they are located/what hours to go/what you can go to them for.
explanations in person during orientation
Please make the printing easier from a remote location
It already is pretty simple.
more information about their overall scope
free tablets
People sharing experiences on how to use them and how helpful they've actually been for them.
UB gave me plenty of information on what resources were available to me.

A lot of the public computers just do not want to connect to a printer, so I have to submit it over the website which takes too long and comes out sloppy when I want to put multiple powerpoint slides on a page.
Maybe quick responses on line I think, or even live chat, it's everywhere now, and might provide more jobs for students. :)
Proper instructions on the UB page
evrything is well thought for students to follow and easy acess
Nothing
If certain links or tips were given in my student planner.
nothing
An informational video on student Hub, free software, and technology use provided in the libraries. Having a phone call with my advisor to explain how the HUB works was very confusing and confused me.
A checklist of things I can do when I start school here.
Power outlets in the librarys and printers that are connected to the computers.
Not be bad and un helpful
onions
"What would have made it easier for you to get started?" How about asking what can actually be improved at UB? Well hey, I'm so super-duper glad you asked. For one, UBSecure is garbage. I can never connect my devices to the network; and it's not a problem with my devices, because they can connect to the other Wifi signals without a problem. Consequently, I use an insecure connection whenever I'm on campus. Also, the concept of the UBIT fairy is juvenile and embarrassing, and is an insult to the entirety of the UB community.
nothing
Seminar class should introduce it and explain more in depth about it
Youtube videos
I think it's relatively easy as it is now.
1) a tutorial video when using something for the 1st time. 2) Also prompt us to pick a preferred method of receiving ALERT MESSAGES from the university, ie. let us PICK in the beginning of the Semester (Email / Text / Facebook / etc) for Emergency Messsages
Wifi easier to connect more computers accessible more charging stations
i think that it should be more advertised how to access eduroam. I did not know you had to download it to access it, unlike UBsecure.
More staff on hand during move in
Something at Orientation
alittle more information when i first got here
It would have been easier if there was a demonstration directly to the students in the library or even during orientation.

im not so sure :)
instead of having a millions websites for everything, everything should be in one place
Perhaps an orientation session or class seminar dedicated to UB IT.
More information at orientation
N/A
yes
n/a
The process was actually super easy except I had a hard time finding where I got the free software after I googled UBIT. On the UBIT page all the set-up stuff link is kind of hidden.
Actually knowing what the new things that UB was trying to implement, not just having flyers becasue, lets be honest no one is going to take the time to read them.
A section about it at orientation
NA
printing on capen 3rd renting headphone or phone charger service
I don't really understand what you mean, "getting started." I find the printing system annoying. There should be more than 2 places on campus to print documents. Otherwise, I think the IT support is doing well.
nothing-it was great!
As international students, we got our UB IT name and password very late
options for crome os users
Really encourage people that MyUB will get you everywhere you need to go
Class
I dont know, but this survey is too long..
More information about it through posters
more videos on insta!
A short discussion (5 min) during orientation. (I transferred to UB)
An online guide sent through email.
I think it's good the way it is.
Being informed of such because I didn't know it existed until now.
A information session at orientation
better wifi
N/A
If I had known more information about it
gdhjfgjhfgj
I have already started, just not satisfied with the random glitches with personal

device printing software.
More information about the free software and antivirus offered
printers on 3rd floor silverman library. But, that will lead me to take the stairs less to go up and down. how about getting rid of elevators and only have them available for the disabled?
Maybe a better myUB website notice system about Information Technology. I entered myUB everyday and I did not notice much of information about UBIT.
I can't think of anything. Maybe a text message?
Computers that are kept clean.
Honestly I am not sure because I don't know what that is or how to go about getting started with it.
more emails with instructions
I think the instructions that were delivered upon enrollment helped enough, and I haven't experienced any problems myself.
Just using it and getting to know the technology.
Get rid of Blackboard.
if HUB was more user friendly
I am not sure.
More information at orientation
nothing you guys do very well people that complain don't understand that UB has a great system and they need to get over themselves
Better assistance at orientation for law students.
I already feel it is easier to get started with UBIT. I had enough information in several types. I also saw few video tutorilas and instructions on how to use several softwares/trouble shooting/Remote desktop..... Thanks for providing such a great help.
Knowing more about free MS Office and WiFi boosters
orientation
It would make easier for me as a freshman to get started with Information Technology at Ub as looking up all the information in my UBIT account and through email and some kinds of online posters.
to understand how to download things easier
A more streamlined website, easier to use.
N/A
nothing
More free softwares available to personally own pcs. At least Matlab.
Nothing
It wasnt too hard so I don't know
Nothing. It was pretty straightforward.

The secure Wifi is awful and I wish we got wifi on the buses.
Cyberary
A better orientation
Information email about relevant services available
N/A
Up to date software/hardware on computers available
I think a better version of UBlearns with a better discussion page and updating the iprint option wherein we can give the print command from any where and do not have to got to library to do so or download the virtual software to do so.
N/a
n/a
Clearer messages on what UB has to offer their students
I don't feel anything was missing
A brief introduction during the orientation.
No printing consultants.
Understanding how the computing centers operate in terms of protocols and printing instructions. I went in flying blind. It's not the most challenging thing to ever accomplish, but if you keep in mind that a lot of people have technology phobias or are just nervous about working with computers that aren't theirs, in an environment that is not theirs, it can be a bit off-putting. So knowledge of some basic "Dos and Don'ts" would be helpful.
Better ui
Instructions in the UBIT website
more information via email
More information given to me at orientation. I'm a transfer student and I don't know about half of this stuff.
a quick youtube tutorial
An email containing all the info that I needed to know
More access to computers.
It would be helpful to have a dedicated Phone App for this service
An email listing all the available facilities
Information Sessions
This is an incredibly poorly written survey. Aha!e considering it was created by the iT department.
Not yet. It is good enough for me :D
Having a friend who works for UBIT.
Nothing.
N/A

I think we need a lot of new computers. The computers we have now are real slow...
step by step video guide
It is already made very easy. Thank you!
WiFi everywhere on campus
Orientation session as incoming student
Proper orientation session
Found it pretty easy to use. No issues here.
If my phone would simply be remembered; I usually just turn data on my phone because it's such a hassle to log-in every time
Brief over view tutorial video?
More opportunities / info available online.
UBIT
A video
Nothing in particular, though in regard to printing in Capen i wish I could sit while printing, and I wish I didn't have to wait for someone to fetch my printing for me. I wish I could grab my own print jobs out of the printer immediately rather than having to wait and find it
Idk
N/A
Information session
N/A
Ub learns
There were no hassles
I dont know.
Make the interface more user friendly.
I think whatever the university is doing in the sector of information technology is very good. I think the CIO is doing a great job!
Seeing more about it
N/A
Nothing
No comments
I'm not quite sure how I could get started more with IT. Perhaps a small course in what they offer and how to sign up for updates would be good. (Similar to how we are required to do the library course)
Workshop
Digital Map stations on bus stops and indication of bus number of stops behind mostly in off hours or summer.

flayers everywhere.
An app that can access most of the UB services easily
guides from email
Knowing about the power outlets on the 3rd floor of capen at first.
Courses
Easier access to wifi networks on Apple TV.
More during orientation
Email with all the links.
An email on them with a link taking me to the webpage
Assistance from friends.
Maybe a seminar class, nothing really.
faster and stable internet in dorm
Tell us more about it at orientation.
Emails
I feel like I had an easy time getting started with Information Technology at UB.
N/A
The official Website and the orientations
Knowing about UBIT fairy, UB BOX and other services would have made the transition easier. Also knowing the services that are available for printing.
They should introduce UBIT services on the freshman orientation but my OAs did not mention anything about UBIT.
It is fine as is
An email sent to the UB email before the semester started.
working wifi when I lived on campus
Maybe an info session
Perhaps an introductory email explaining where to find particular information and what is available to us as students.
Having more IT support on south campus
Knowing about it
everything on campus is satisfied! Thanks!
I don't understand the question
Learning how to find the software tab on myub website and what options are available through myub for current students.
Teachers explaining in class.
I dont' know.
An email would be a good start.
Better orientation; practical description

NOTHING
More support for personal computer issues that isn't expensive
Opportunity to learn more about computers
More information about IT
N/a
Orientation on it for students that didn't go to undergrad at UB and started directly in the graduate pharmacy program
UB does a very good job in information technology. By providing free Softwares and giving unlimited data storage to students, it attracts everyone's eye. The school from which I came here to UB, didn't have access to this due to which I didn't expect much. However, UB has proved that they are working upon each and every field to make UB a best place for the students. I am glad I chose UB. To get started with Information Technology at UB wasn't a difficult task, everything seemed simple. Maintaining standards would be the thing UB needs to do right now as they already look very advanced and grown.
information technology seminars
An informational session before classes started.
Something
Probably more information about how to get in contact with them.
Nothing
Better step by step guides
Text me with new updates.
nothing
Doing it with an instructor.
I don't know
Not having such awful wifi connections. Wifi boost made it worse and very unstable. Also why the hell is ubbox a thing. You know we all have unlimited access to Google drive right? Why are you wasting my tuition money on a redundant service.
Cant think of any.
The user interface of Hub Student Center on mobile phones needs to be improved. We never get full screen view on cellphones.
Free lecture or seminar
More info
Faster and more stable WiFi connection around campus. Upgrading the computers in Lockwood Cybrary; computers there are very slow and it takes forever to run softwares like Matlab.
Help desk of UB IT
emails

I didn't have any issues at all really! So far it has all been pretty user friendly.
Ubbox is pretty handy.
more info at orientation (from someone who actually likes and uses technology)
idk
nothing
Hearing more about it
more flyers in libraries
An information session at the beginning of semester
Easier to set up eduroam
Mention services at my orientation
go over it all at both the freshman orientation and transfer student orientation.
Orientation
If possible, I would like to use more professional scientific figure drawing software, like Prism Graph Pad, which is useful for publication, but there is not access to student right now.
More UBIT Fairies, a very diverse group of fairies. Like the Powerpuff girls, but with two girls and a boy.
Nothing, I think they're doing a good job.
An email detailing everything
information about it, for starters
ub website
information sheets given and postings
If one could set their own UBIT name and password at 1st login like signing up for any websites, it'd be great and easier for new students.
Nothing! Everything is great
More engineering software for student in the engineering program
Nothing
If they were open longer in the evenings and on weekends
Instruction Booklet
All information discussed in this survey could have been sent as links to websites on my non-UB email account.
My lounge in griener has very poor internet connection.
More awareness from the beginning.
None
Access to all UBIT softwares on my laptop.
Perhaps a class at orientation in more detail about advantages, tools, advice
Easier VPN and virtual computing environment.

Learn more about it
Na
dont know
Nothing
A complete introduction to everything that UBIT offers - it has taken me 4 years to learn everything when it could be done at orientation
A nicer user friendly app
Nothing really, my overall experience has been good.
Where the internet is not working on campus, current time
Seems good as is. Fairly easy to operate.
N/A
Nothing, really.
You should be able to pause live Echo streams
Email to me
Having a more detailed orientation segment for incoming freshmen to allow them to fully understand the technologies/websites available for their use and how to use them.
Interactive Presentation.
It would have been easier if someone told us about the information technology. I haven't heard much about it besides fliers and pictures on the website.
None
Nothing; You're doing an excellent job
Nothing
maybe more information at transfer-student orientation
Having a clear idea how to download for certain types of computer and software
It's easy enough as it is
Brochure during orientation
Probably a seminar on arrival to UB
Being told about more services and such.
A session about the various services available
i feel what ever is done by ub till date is easy and also helpful and being an college student i cant aspect more easier than this this is easy for me or i think any other student.
A simple brochure explaining all the services they provide
Orientation video
A short tutorial video exposing all of the areas to explore.
It's relatively easy at it stands. I don't need more assistance personally
N/A

More advertising of services
Nothing really
N/A
Able to be noticed more easily for help
Nothing!
Nothing in particular. I was able to grasp the basics within the first week during orientation. Everything else just came by through word from friends or classes.
Letting us know we need to bring a router to the residence hall if 2 roommates both use Ethernet connections
set up more UB IT stations in various places for help with UB IT
Better organized information
perhaps an email informing me on what services UBIT provided
an more detailed explanation about what UBIT does in the flyer in the dorms - the one I got was pretty vague.
Nothing.
Just send an email to them.
Nothing!
More information on how to get started.
Provide some training videos.
An email and directions in it.
Better mobile interfaces Simpler, consolidated services Single page login and services Working full featured mobile app for android
Regular emails announcing new programs/services and how to use them
Not sure
Known about it sooner
A sheet explaining it included in my welcome packet
A presentation at Orientation. I don't recall there being a presentation on UBIT
Lessons on how to use the UB HUB and UB learns site!
Information ok connecting game consoles
ub website
Updates at the beginning of the semester through email
Nothing
Knowing more about what type of software was available via orientation.
Better access to printers through laptop
Separate emails about the separate services offered
Cell phone access
If Hub were better

A better explanation of MyUB and HUB during orientation could have made using it for the first few times much easier!
Better upload and save program in UB learn is very needed.
I thought it was pretty easy
Having more knowledge about everything they have to offer.
Nothing it would have been nice if UB box was released before my senior year
I don't know.
Not sure, as I'm pretty comfortable with information technology... Maybe a step by step guide e-mailed out? An infographic? An interactive infographic?
A bit more advertisement to spread awareness and possible kiosks during the orientation period could help students gain easier access during the most crowded time of the year.
Being told more information about it when becoming a new student at UB
Nothing I can think of. It was an easy process
UBIT
Everything about ub learns is a very good tool to be used. However, other technology need to be more advertised with a wide range
More information about its services from my freshman year here
Easier to use the website.
No opinion.
i have no idea
An email explaining the information technology.
Wifi growths connected during the day.
Having one site that has links to information on all the things you can do, and having this site emailed to us the tell us about the site existing.
Better wifi
An email detailing how.
Ad
An email with all details
If there were more ways to let the public know about the information technology at ub then I would have known stuff better earlier.
I think it's already easily accessible.
Formal introduction
You did a great job.
More information at orientation
Perhaps hearing about it through class. It's difficult to access pertinent information through email, and new information on the UBIT website may only be found if one is looking for it.

information session at the first orientation
fix hub
A quick guide on the top 10 things to know about UBIT
N/A
Introductory email sent with links and additional information
Nothing I think the current program runs great
Ads
Having a UBIT rep. speak to grad students at the start of fall semester. Especially if new items are unveiled over the summer, such a UBBox.
-_._._/-
I'm pretty ok
I have had a lot of issues connecting to Wi-fi and staying connected
Nothing
I have technical experience, so I try to fix any problem I have. I would love for UBIT to listen to what I have tried and not waste time redoing what I've already done.
More information provided at orientation
Getting info about it the different resources earlier
Sending out a guideline in how to use the print system
More advertising?
Instructions for connecting to UBSecure/eduroam and for setting up UBVPN need to be easier to find and easier to set up.
Easier to understand instructions
Info on where to find and what each station does
A link which would contain all the important links with brief description of each link like UBLearns,UBSoftware,StudentCenter,Bullseye etc
Text or email about services
Nothing could have made it easier.
Every things is good
information during graduate orientation
Nothing
Receiving more emails on the matter.
A step by step guide included with our move in information would have made it a lot easier.
Nothing much.
Nothing, the school does enough work spreading the word about the new things happening on campus, which include the news about technology.
More information

More emails regarding what is and is not offered
A guide to hooking up my Apple TV
A comprehensive all-in-one guide on my table during move-in.
Any kind of information informing me of literally any of the services available
I do not use assistive tech
Send the information through email
It was easy as is
Being more informed of new things being done on campus about it.
Better functioning wi-fi in Clemens.
More-easily read explanations on the website. Also, a website that is easier to look at... right now, it is old, small, and all condensed. It does not make you want to read it, or use it. Something new, and updated, might seriously help people simply because it's easier and more attractive to use.
More outreach about the services available. Also, more Linux machines, 24 x 7 printing servies, free softwares especially MATLAB would help since a relevant question about them was not asked in the survey.
Really knowing anything about it. I don't know if it's because I'm a Graduate student who lives off-campus but honestly I feel like I know nothing. I still have no idea how to get onto the wifi - so literally anything would have been helpful.
Nothing!
A more detailed overview of the things at UBIT website would do lots of good.
I think since I am not always on campus some emails with the information or FB posts would make me more aware of everything that is going on with IT at UB. I did learn about some pretty cool things from this survey though which I will look into!
I don't know
Email
Information packet for new students.
Receiving an email about it
More information on how to use and when it would be useful in my education
MORE SPACE TO STORE FILES TEMPORARILY IN THE LIBRARY COMPUTERS. PLS.!
Signs on move in day
I wish someone would actually tell me about these things. I'm starting to feel left out.
Better response times when needing help with an issue.
orientations and emails
Intro to in at orientation
Nothing.

I wish my Chromecast would work in my room.
It is kind of a lot to do at first once you decide to go to the school. So perhaps more interactive to do lists sent out to new students
An introduction lecture maybe
An orientation guide specific to technology
a better orientation video and more staff on hand to handle SOS calls
Nothing at all, it is completely self explanatory.
More information via e-mail is required. Anyways the service or information provided was satisfactory.
shorten the required sexual and drug related instructional online courses for freshman and add another course that is about navigating the UB website / UBIT page
Universal Web app for the myub app, otherwise must use desktop site to access my ub while on my mobile device.
A class for it at orientation
basic instructions
nothing really
more detailed manual
A couple of information sessions like the lab safety training for example.
Better explanation during freshman year
It was very easy and worked well.
I am not sure how to answer this question I don't know much about IT
More informative emails about software most students use on a daily basis
the wifi not being horrendous
If I was provided with more information and resources.
If the wifi worked all the time
access to wifi even before getting UBIT password. UBIT password was given at orientation. before that there was no access to wifi
Talk about it during orientation
help with printing at first
Honestly just knowing more about it
N/a
Explaining the printing processes during orientation
I think a short video specifically for students who only attend on-line would have been quite helpful.
Nothing, it is all good
Showing students around the HUB website during orientation. Every single person said they were not going to because someone else would, but no one

ever did.
more user friendly website
More advertisement about it. I mostly learned about UBIT through friends.
Easier wireless printing at the law school. The computers in OBrian, 2nd floor, should have full versions of Word. Cant print from certain law school computers.
N/A I haven't had any problems that weren't my own fault
The only think I've been unsatisfied with is printing. There have been multiple times when I've sent a document to print (either from my laptop or from the computers in Capen) and it has not shown up for me to pay and release the document... other times it will become available to release - but only after a delay (~10 mins)
nothing
Better wifi
A little bit of more information during orientation would have helped
Email
Better wifi
Email, LinkedIn
Nothing y'all are great
I dont know
UBIT website
The UB website is atrocious. So fixing that would definitely make it easier.
As a graduate student who has navigated technology websites across a few universities, I can say that UBIT is the best and easiest to use so I'm not sure something would've made it easier since I already knew what to look for.
Nothing
Knowing how discussion boards on UB learns worked ahead of time (before applicable classes).
I want downloadable version of MATLAB on my labtop, because using virtual computing lab is too slow.
Orientation
nothing
if I had an interest in it
UBE 101
The line in 2nd floor capen print station is too long
None
Email with links to what is offered giving the short gist for each item in a one line of text
More awareness
Faster Logins

Better instructions on how to print from a public computer.
An orientation regarding what is available and how to access it would have made things easier.
email important info and post it. send emergency by text
an email
Better explanations of how it works
A how-to online
Better comparability with IOS devices. The blackboard app and UB app don't save my email and password. Additionally the user interface isn't friendly for iOS users.
This doesn't necessarily apply to the question. But the only problem I have with UBIT is that theres no wifi in Baldy walkway, or the seating area with the microwaves outside of the SRC.
...
More helpful staff
Nothing, it was great!
NA
Updated web instructions
Word of mouth campaign
The IT experience at the medical school is frustrating. Whenever I need to see the video for class in the SMBS computer the new web browser does not work. If this only happened once it would not be so frustrating, but it seems like the resources we need, the IT is not able to support it. Also, we are doing anatomy presentations in the medical school and the CT Scan viewing software did not work on the school computer and I had to download on my own computer. I have constant issues upload reports that I will be graded on. My transition to medical school would have been much easier without having to do deal with IT issues on school computers.
N/A
Emails
More information on the myub page
Offer classes
Nothing
Not sure. However, my new printer cannot print wirelessly because it will not work with the encryption of the wifi available. The UBIT person could not help me. VERY disappointing.
More info
Nothing.
I don't think I've really had that much trouble with IT at UB. I suppose more emails about new services would be great though.

Knowledge of free microsoft office available
more workshops
its already brilliant.
Better information about services
The website is too confusing. Registering online is a difficult process. The website is not user-friendly.
Video tutorials
a pamphlet of info
N/A
N/A
nothing
Having different links sent to our UBIT accounts to different videos to show us students how everything works.
detailed information on the website
The wifi and posters
A class
Maybe a mandatory information session like Alcohol Edu
I still don't understand the purpose of UBbox or what to use it for.
No
please fix the wifi in goodyear. I get a solid 2/5 mps and am forced to use a ethernet cable in my room . that would b cool
An email telling me of all the available free software and the increase in wifi program.
Knowledge from professors
nothing. I was satisfied.
i don't know
Direct Assistance and increase accessibility to Step-by-step instructions posted online
N/A
Knowing that a certain service in it exists via flyers.
being comfortable going into the library to work and study
N/A - all seems fairly straightforward and easy to follow
Being made aware of all the technology available to me as a student through email or social media
Nothing I can think of - everything I've used has been straightforward.
Learning about it in freshman UB Seminar.
N/a
Explaining what the question means will be a start

free laptop !!
Nothing I was very informed with what to expect.
Stay classy
Help with setting up printing on personal laptop.
Nothing.
I'm happy with my experience with UB technology.
An interactive program at orientation
I am satisfied with the system now.
training
An instructional walk through
its own website, or send more emails.
Better information outreach - I haven't heard of a lot of the things the survey discussed
Nothing everything is properly explained on the website with proper steps
Info on where I could go to ask questions/get IT help in person...I'd rather talk to a person than go back and forth via email as it is very frustrating to me #realpeopletoanswermyITquestions
Being informed about where to go for IT help.
A starter PDF guide during orientation or listed on the website
Nothing. Keep up the good work
Information packet
More information about news!
The information I received from papers in my room.
Nothing. Everything went smoothly when I moved in a couple years ago.
Freshman seminar telling us about it
specific email ~
to talk to us about it in orientation instead of everything else
The servers are sometimes buggy therefore, logging onto a computer, wifi, email and resources as such can prove somewhat difficult.
Learning about the new and updated programs. Being a graduate student on the south campus, you don't really know what's going on with north campus
Have a graduate orientation about the campus and services. OUT grad orientation was only about the department.
A clear pamphlet on how to sign up for UB alerts, download software and mobile printing! I still don't know how to set up iprint on my laptop!
It was pretty hard to figure out how to get connected to the wifi the first few weeks. Maybe making initial sign ups and registration easier
Information at orientation

Taking a one-time class
n/a
NIL
An optional, brief tutorial prior to enrollment, or during the first few weeks of school.
Ironically, more information. Emails are the best format of communication for more in-depth information such as technology options at UB.
I didn't have any issues
To be informed about it in general
More detailed instructions on the UBIT website and an easier way to locate information for how to use certain technology.
More involved in orientation like a workshop.
A class or maybe an event telling the information technology at UB
It could be better if you provide mac computers in libraries.
Nothing
N/A
Having a tutorial
A workshop on how to use ub learns
MS Office- give access code instead of software download
More information on it
If my high school had had a similar way of using a technology system it would have helped me tremendously.
A better hub system
How to set up the WiFi and knowing where the ethernet port is in the residential dorms.
Nothing at all, it was pretty easy to figure out. thank you!
Phone service
Emails or signs around campus to indicate where someone is to help with IT. Maybe also times they are available.
Emails
A session explaining about it would have made it easier for me to get started with Information Technology at UB
I think everything is really great now
Nothing :)
The engineering department needs more computers. In my undergraduate at the Univ of Toledo, there was an excessive amount of computers and computer labs. These computers are required to perform the tasks needed to solve our problems on certain programs. Also, the printers were located in the computer labs. This was nice because if the page did not come out like you wanted, you

could just sit back down and reprint easily. But, here at Buffalo, I need to go to another building to receive my pages I want to print (Say going from Ketter to Bell). This would make life a lot simpler.
A tech presentation on how to use specific tech services at UB would be a great quick addition to orientation. i.e. "show how" more than just "tell".
If the wifi worked
A one time step by step set up guide to get me connected with all UBIT services i wish to follow or use.
Since 2013 this has improved, however it may still be helpful for students to receive an email with videos showing how to utilize some of UB's Services online.
Info session
Making it a requirement
Presentation at orientation, or this survey earlier on in the year.
You guys do a great job. Just all the transfer students know about the medical insurance waiver.
orientation
Last year in Student Union and in other places around campus, my Android phone would not connect up to the Wifi even though my computer could. Please make sure that doesnt happen again
A simpler website
Someone told me directly
I would of enjoyed this if I was accompanied with UB's untapped secret special one...Mr Victor. E. Bull.
Nothing. Please don't use our cellphones or personal computers as pre-requisite materials for classes. Needing a smart phone for such a dumb thing as a clicker would be overkill and should be illegal. That would hike up the amount of money one student would have to have per year to about \$1200 and more depending on the circumstance/provider.
Nothing it was easy
A better mobile app and a website page on intructions
None
email
everything is fine
Free stuff
Detailed brochure as to what is offered and how to login/ access wifi. Explanation why buffalo.edu is not https
Nothing, the current way is fine
More App tools
Its presently good.

nothing really.
Provide information on the information technology frequency through msg to mobile phones or make a notification coming through UB app
More information sent to me through email or other type of media.
Information at Orientation
Having had some knowledge of it coming in. As a graduate student we don't get any of the normal transfer student/undergraduate learning of offerings.
Improved wifi connections
Better portal
presentation during intl. orientation week + email by ISSS
If it was easier to navigate
Website.
More access and awareness towards the usage and knowledge about the systems.
I appreciated the step-by-step process online for setting everything up, but more detail would have been helpful. As a new UB student, some of the terminology used wasn't clear at first.
Be honest i think if we learn more aboutnit in orientation it would be better. Some of the upper classmen heard about it from friends
Nothing
I think it's already easy to get started. All the information is provided and help was available.
Send less emails but more text messages
It was very satisfying.
UB Help Desk
Facebook page
More communication in Jacobs center. There's no flyers on tables like Knox
Being told about it
Better information on website
Explanation at orientation.
Practice
Technologies available in the classroom. They make me easier to teach. Thank you.
Fingerprint sign in on ub learns and hub mobile apps
a short video tutorial overview on myub
We are provided instructions and helpful tips all around the campus in terms or posters or UB IT Site. UBIT site is really robust and has solutions to almost all our Questions.
the internet often gets disconnected and often doesnt get connected at all. and

myub app often fail on my android phone. so i uninstalled it though i really needed it on my phone. so it needs more attention.
I haven't really had any problems with IT at UB.
For classes that require certain technology, a short presentation of where to find and how to install software
the way it is designed now is the easiest and simplest
An easier sign on for the wifi (eduroam can be a little tricky and fitty)
A session about all the available IT facilities present at UB
Youtube videos
Not sure
An easier website format.
More information presented regarding the program.
It is Flyer in the dormitory or email from university.
Direct emails with a link to the page where I could read how it woks
MyHub would be a good location for these resources.
Ubit is pretty great, actually. The only thing I miss is UB Micro where you could get Windows for very cheap.
Exposure that the technology exists, probably through emails.
The orientation helped a lot and other than that I would say more walk-throughs on myUB
Orientation to it.
Information given on the first move-in day on how to setup TVs, Wi-Fi, etc.
its easy just as it is
n/a
"HUB/Student Services" Section of myUB needs to much more user friendly. Trying to find information on there can be a nightmare. I might not use a lot of technology, but I'm not techno-illiterate either. I had no idea UBIT offered free software. Would have been nice to know before I paid for a subscription to Microsoft Office. Also - please recognize that not every student gets text messages on their phone or uses social media. If there is an emergency that affects me like an active shooter, an automated phone call warning me to stay off campus would be nice. And automated phone call for closings would be great too. But - that system should be set up to where the phone calls only go out to people who take classes in the affected building. If the law school closes, I want to know because that's where I attend. If some building that undergrads frequent closes, I have no concern. Again, not everyone has immersed themselves in all of the current technology. I know you guys are the IT department so its important for you to stay on top of all of the latest gadgets, but there are some of us on the campus that still enjoy the simple life. Please remember that.

Learning to use Information Technology at UB has been very straight forward and easy. I referenced the UB IT website, when needed. So far, it has answered all my questions.
It would have been easier if emails had been sent.
Anything
UB should make laptop trackers free for everyone in case their laptops get stolen or lost.
the new printing system has created difficulties for me to print
An introduction e-mail.
nothing
not sure
Overall works great
I dont really like relying too much on technology in general. Maybe a sort of guide
-
a youtube video
N/A
More easily accessible
Instruction manual
If I got an email telling me about all the steps & important information.
Maybe more accessible information like flyers or posters.
I don't feel like I was lacking any important information; maybe post the phone number in more places online.
Good and Upgraded UI and less website
Knowing about the software device from the website.
More information emails from UB IT
Instead of the useless mandatory library workshop, showcase all the free software and services from ubit.
More information on it.
More computer terminals available
through email or orientation
More posters around campus + emails to student's @buffalo.edu
More social media advertisment
If the WiFi in my lab worked.
I wish I'd known about the free software option earlier.
An optional e-course on technology and how to optimally use it on campus.
It was the simplest it could be so im not exactly sure.
Probably have more of an information session about it during orientation.

A detailed session along with timely notification via email
N/A
Just have the computers work without crashing I was in the middle of a paper and the computer just froze and logged off. I couldn't even retrieve my work because that option isn't available on word on the school computers
A seminar or section devoted to it in orientation.
information send via @buffalo.edu email
I have been mostly satisfied with everything so far.
A help room instead of a help desk. It's hard to get help at the desk
An informative email.
Better wifi and YouTube tutorials
An informative email
If I'd known about more of it when I began as a grad student.
Make more different languages
I haven't really had an issue!
Welcome email, workshops
More awareness and links from Hub or MyUB page
email
Better wifi
better access to the wifi when it is "limited"
Better printing
Everything was pretty easy to figure out.
I don't know.
Nothing
A course on how to use it that we could do at home if we needed to.
Nothing
accessibility, more places on campus to get IT help
printing
dindu
move the scanner from capen 2nd floor to 1st floor
A basic rundown of tech resources freshman year.
More workshops and awareness of free programs that exist in UB. Graduate student are very busy teaching and writing papers. So, they need more information.
Nothing
Organized system so that I can find what I need easily.
I wish the staff were better trained. Most of the time, they couldn't help solve my

issues because they didn't know how or they didn't have access to do it.
A starter pack for students to understand that we do have access to a multitude of resources!
An email detailing how the password is to be set. Also, text alerts during outages would be most useful. I use UBLearns and MyUB Faculty HUB a lot for my class, so it would be really helpful if I received texts/emails (to my non-UB id)during outages.
none.
More emails
Organized instruction for all students
email services and training workshops
More Mobile availability for HUB. I let UBLearns stay logged in.
Packet of information mailed to me, given to me my first day, and information posters all over the place
seeing it in person
My experience with UBIT has been exceptionally user friendly, smooth and quick. Keep up the good work. Thanks to the entire UBIT Team.
More available information
Orientation
more printing station on south campus
grad student orientation
If I had more exposure to this information when i went to orientation
site references in things such as the move-in guide
More IT talk at orientation!
I cannot think of anything at the moment. Since I am a mathematics major, we usually do not use many technological tools. It usually suffices to have a chalkboard.
much better information and guide during orientation
Offer students time to get settled before over load with info
Easier printing
The prompts and user interface
Providing a list of instructions on how to access all UB wireless/technology sources.
Since I'm off campus most of the time I usually use my own technology for what I have to get done. I never needed to use UBIT enough to look into it much
Honestly you guys do a good job. I just only look up things when they become pertinent to my schooling, so I never see the extra stuff
Promotion about every possible feature of IT of UB in the College to reach all the students.

It's all pretty easy and user friendly.
If there was more information about it at orientation i would have known more about it
online training
A simpler printing system and more reliable wifi.
Possibly a quick video sent to all students via email with all UB's Information Technology.
An informational session through library services
Organization
A more clear explanation of features and options available to students during orientation. I don't remember being told about all of the UBIT features offered to us at UB during orientation.
There should be a common page with all the steps in standard procedure which a student can follow.
Some of the problems take too long time due to connecting to different offices and directors of such problems despite the fact that they are part of technical problems.
NA
I did not have any issues getting started with IT at UB.
SMS alerts for International Students
An information session on IT Services during orientation.
Clear guide during orientation.
Nothing
I think myUB and remotely printing.
A video guide on how to use it all. From the schedule builder, to how to print something in the library.
More stuff on ub learns
Facebook
Understanding the whole concept
orientation
its easy as is
An email that isn't filled with a essay of words, one that just gets to the point and is easy to follow. Using bullets or something so it can get right to the point. If i wanted to know about a certain thing I would want to be able to look at a title with bullets on it, not read through an entire essay formatted email to find one thing.
UB Secure needs to be improved to work more easily with all laptops.
Having a paper brochure that tells me the important stuff I need to know
An email with basic guide and also outlining the resources available for use.

Computer Knowledge
Make it simple to read, understand, and apply right away when visiting it help site. UBIT desk help is very limited in solving it problems.
orientation
I think it would have been beneficial to receive a general email including all of the information about UB technology and what is available each semester because you don't remember everything from orientation and things are constantly being updated.
The current process is great.
knowledge in depth
Maybe receiving a guide through email to do various different wifi setups..
Overall explanatory document
I still don't know what it is so maybe more than juts posters on the wall. Talk about it somewhere maybe have OLs mention it during orientation.
emails
The general necessities were pretty clearly laid out on the website so I didn't have too much problem with that.
If you guys walked through wifi set up at orientation and iprint anywhere which I still can't get to work at Kapoor hall after several attempts and communicating with IT help desk
I think overall UBIT does a good job. If someone could fix the printing situation in Silverman that'd be great.
Online assistance with IT stuff.
Nothing really, i was eased in pretty well.
N/a
The classroom professor was very helpful in the beginning of class. They had it on their tools
Maybe a technology seminar in the freshman orientation.
It was honestly very easy and straightforward.
An orientation, or a specific place (online) to view of available information on this topic, but having it all in one place would be convenient
Possibly a better Orientation presentation.
So many damn websites that are not centralized; ive been going here for 3 years and dont know 1/2 the stuff UBIT can do for me or help with Becouse its not shared or explained in a logical and simple manner like everything else at UB
Being in the environmental design program, having free access to indesign/illustrator/photoshop from him would make my life a lot easier. I live off campus and work off campus and can not access the programs my professors require without purchasing them...

no thing
ORIENTATION
An info session in class.
I struggled with the wifi for the first month or so. It would've helped if I knew the best network to join in regards to my location
A more user-friendly MYUB site. There were a handful of items that were difficult to locate, or notifications that popped up in inconspicuous locations. There were times were I didn't even notice them until days later.
Class on it at orientation
More information at orientation
It was not that hard.
Nothing they're doing a great job. However some professors do not know how to use UBLearns well.
More flyers around campus for me to see, the little ones in the classrooms that have a Sudoku on the back.
My Adviser walking me through the process
Maybe having an overview or presentation during orientation could be nice.
Go back to the old printing system
friends
There are a lot of services that UB offers but I think that there isn't a lot of effort (at least in my experience) to make these things known. Maybe a 1-2 minute speech at the start of classes campus-wide and more in-depth emails can help.
Nothing
A video course to walkthrough everything available and how to set everything up.
not sure
Insight in how to set up wifi
I always check my emails so it would be great to get any information from there.
n/a
More information when first enrolled
More user friendly website and tutorial guides.
Please make it easier for students to print directly from laptops. The iPrint anywhere is an excellent step forward but it still has many bugs (won't send jobs to the virtual release station). Also, printing at Capen usually results in mistakes and errors that waste paper and force students to reprint numerous times.
NA
A proper session in orientation for "IT at UB" for MBA students as well.
Orientation session on the topic or an email.
Nothing

An email detailing all of the information as well as a letter sent in the mail.
Contacting info through email
An informative session at orientation about how to work MyUB
All in all it is a pretty good process.
n/a
I don't have any input on this. I am a 38 year old grad student without time for orientation seminars or really anything. I find what I need when I need it.
Fairly easy now, perhaps more prominent cit desk in SU.
more presentations
I'm truly impressed by the complete cluelessness about online students displayed by this INFORMATION TECHNOLOGY survey!!!! OMFG
n/a
If there were any form of incentive.
Knowing where to find the infromation
Not sure yet. Will be enrolled as a part-time masters student in fall 2017
N/a
If I had known there were more resources. Some of the things like ubit fairy I had never heard of until now.
Access to the programs should be outlined in the libraries course.
More awareness and how to use it
a \$75 amazon gift card
The University at Buffalo is currently doing a great job in getting students started with Information Technology at UB. Keep up the good work.
The RA giving everybody a simple one page flyer.
N/A
n/a
Nothing. Good Job!
Help center at my dorm
A FAQ guide would be handy when looking up certain problems that I may face.
Having a It booth not only in lockwood but capen as well
,
More time between classes
A big class at orientation on the great things UB offers.
Improve on printing connection.
Email
It would have been nice for someone to explain to me how the new lprint from personal computers work. I lost points on a lab and spent \$10 for one lab report because the system would not print in color correctly and the people in

Lockwood were unsympathetic. So From now on I know to use the computers in capen to print in color to guarantee that it will be done correctly.
Have it talked well about at orientation
An email with instructions/pdf
I don't know what "Information Technology" at UB is.
Fuck you
n/a
Nothing
the orientation week at the beginning of the semester
Nothing
I just kind of go without it.
If the wifi signal was stronger in my room (Goodyear end of south wing)
An informative web page with all the information in one place
Nothing
the orientation days at the beginning of the semester
A more comprehensive guide on how to set up the wifi in my laptop. It took time to set it up as the wrong one was picked.
Just knowing all of the services UBIT offers because I don't know about most of the services and benefits
N/A
Idk
E nail
More advertising, I learned about most of UBIT on my own or from another individual.
More news about what is provided around.
Time to learn
An email tutorial about the new updates. How to use the UBbox?
I wish the "other" comments in the survey could allow more characters. I believe that the UBIT information has been pretty good so far, and we were given a good amount of information at orientation at the Law School.
It was pretty easy already
Nothing
make iprint from computer faster and reliable.
If there had been more information on it at orientation.
More informative orientation.
The wifi on campus.
N/A
A tutorial

More basic knowledge about it
More broken technology.
Getting me more involved.
More reliable printing
If only it was a lot more closer to NYC.
Finding out new things/technologies are out when i am at printing stations
No
Nothing, it wasn't too bad starting out and figuring it out. Maybe a link for a brief tutorial on the home page, or under a tab for new students.
I'm not sure
step by step guide
Being aware of things
Improve downloads
Nothing
A list of things that UB offers to students.
Nothing
Video tutorials
An interest in it.
Nothing really. A few classes make you use some of the features to get started before you start exploring on your own. The social media aspect kind of scared me away from it otherwise.
A booklet that says what programs are given.
UB website
Perhaps a seminar about it.
If I was able to know my UBIT name and set a password in July, before I arrived for Fall semester, it would be easier to get familiar with UBIT website and services.
Nada
More awareness about it.
An announcement of some sort, like a heads up to let me know what's what.
get informed
If they would have had a class at orientation where you would set some of it up.
It can occasionally be difficult to find a specific page on the UBIT website.
Informational email for online students
User Manual
through emails
Nothing.

Maybe mail to my house saying how important it was.
Nothing, I think UB does a great job.
Detailed email and seminar
A better question would be, why the fuck did I ever go to UB?
I wish I was taught how to use the schedule builder when registering for classes and just how to sign up for classes online in general.
A better functioning and looking website
More information about where to go and how to access help and the free programs that are offered when I started at UB. (Transfer student)
I have had no problem starting with IT and UB
Initially getting my password was difficult
Video
Possibly more emails
Better interfaces
Sometimes I think the website is really confusing and it's difficult to get to where I need to go on the UB website
I dont know
Information dissemination through e-mail about new/available IT services
If there was a class given at orientation about it.
the access
I did not have any trouble to get started with UB IT services.
The current way UB IT is used and to get started with is good the way it is
ease of access
It was very easy
none
It was very easy. We were given clear instructions on arrival about to get started.
the advertisement of free software also special offers in different types
A class
UBLearns is not user-friendly by any means. Also, each professor utilizes it different which adds to the confusion. More streamlined interface with fewer buttons linking to the same place or linking to unimportant places. Decrease options for professors to add discussion groups, modules, grading (should be up front not buried in tools). Easier communication with classmates, such as a roster of students in class and possible like facebook a way to know who is only and when; in order to chat. More ways to communicate online with classmates and professors.
I am an online student, so I didn't know about many of the technology offerings. I have had trouble finding what I want in MyHUB. And, I can't watch the lectures

or get the notes from UBLearns on my iPad. I'd also like some information on using the library online. I'd really like a course catalog or access to sample syllabi for the courses offered in my program.
Better use of technology in classes. Like the smartphones which are the most popularly used pieces of technology to advance learning and participation in class.
Not applicable
NO WAY
A one-page overview of the most important things UB offers and where to locate services on campus prior to entering as a graduate student.
All professors sticking to one single way of disseminating course info. Some use UBLearns, some Piazza and some personal websites. It's irritating as a student I feel. One stop all solution portal.
More direct information provided to students, through e-mail most likely, of all the different opportunities and help. There were several items on this survey I had never even heard of.
If my laptop hadn't broken within the first month of college.
I think they could explain it more at orientation.
An information session or other presentation on the services available at UB.
People to talk and communicate with. :)
More info
The S drive for on-campus computers are way too small. 250MB is not enough for essential documents and class recordings.
I am satisfied with how I got started with UBIT.
Having access to my UB email sooner (didn't get access until I moved into the country)
More clear indications of where to go for assistance.
An increase in mobile friendly access.
Have someone email me about it with something interesting to say.
I am a third year graduate student at UB and I feel like I am still learning about what resources are available and useful to me. I think graduate orientation programs could provide a little bit more in terms of basic IT resource guidance. I've learned what is available to me from other students over time and from the graduate/teaching assistant training that takes place in August (this helped primarily with understanding UBLearns).
After completing this survey, it is clear that there are many things available that I'm not aware of. Perhaps an introductory technology course for all incoming students would help so that we know what is available to us.
unsure
Maybe an informational video?

People helping set up in dorms first week
Informal training session
if my friend didnt tell me i wouldnt have known about the free software. i have not had problems with ubit or the wifi on campus.
Introductions on the Orientation and UB email help me most.
clear display of direction and more advertisement on what is available for students such as free software
More information
More how to videos
The website could be a little easier to navigate.
More info at orientation
I think fully instruction showing on the orientation is better for me to understand.
Step by step tutorial on how everything worked and how to go about signing up for things.
someone explaining to me all the upgrades since i haven't been in school here for 12 years
Buy more software(for instance Adobe)
I guess if my own computer worked a little faster? Otherwise, I have no had any IT trouble.
some kind of web based orientation or presentation about UBIT and what it offers. Make it a mandatory part of orientation.
Nothing could be easier!
maybe a pamphlet or guide in the mail
Receive email about that
A tutorial
Free printing
I dont know!
More helpful IT desk attendents
Nothing
Nothing much more
Emails with info.
A technology workshop!
Inclusion of its features and resources in the required intro to UB course (100-level).
Because I am a distance learning student I was unaware of all the on-campus options. I would have appreciated if a tutorial was sent out on how to access the library (one of my professions sent us a youtube, which was great, but it would have been helpful before all the courses started).
n/a

E-mail
E-mail
Nothing. I am satisfied.
I didnt think it was hard at all to get starteeted IT at UB
The student email is very annoying to login to because the username has to be typed in in twice.
More informative emails
Surveys that offer prizes lol
Tutorial
A pamphlet with step by step easy instructions and other information at orientation or dorm check in.
nothing. the set up process was seamless!
More info about services
Orientation
It's more difficult to print this year than last year, so fixing the iprint system would have been helpful.
nothing
Being given a booklet on all the technology resources UB offers at orientation.
N/A
More readily available info
Having them come to the dorms
More awareness
More info on it before classes started.
Response time be quicker
Don't have any issues
understanding computers
I feel that the technology is easy to use and I always received quick assistance when needed
A more informative session during orientation and continual updates.
UBIT presentation to be mandatory during orientation.
IT at Ub has been pretty easy going for me in the four years I have been here. The only thing that can get irritating is some of the computers at print stations only have the color printer available at times.
Both Ublearn apps and eduroam is not applicable for windows smartphones, please fix these problems as soon as possible. It's really hard for windows phone users to get up to UBIT.
An orientation email to our buffalo email addresses would have been awesome.
Faster computers that have fewer glitches than the network boxes that are used

in the libraries. Especially for the time limited use stations so that most of the work time allotted isn't spent waiting for the computer to respond or load, instead of being able to quickly finish what you need to do.
More information given specifically at orientation
An email about what they do so I would know what to go to them for.
nothing
nothing
Nothing. All was done efficiently and professionally.
A presentation during orientation.
Having a group meeting about it.
Email to specific pages on the website, such as printing or informing on the Microsoft Office and other software.
If we received a paper during orientation that talked about Information Technology at UB, it would of made it easier to get started with Information Technology at UB.
Not sure
It was already pretty easy.
to go over it better as a freshman- I mostly found out about it through friends
an email
with assistants
More promotions or information in my emails
I'm no sure.
I feel that the website is a little hard to navigate. I'm not sure what would make it better, but I think it could use a little work.
Screencast how-to videos
N/A
A class in the beginning of freshman year.
HUB always shuts down the first time I open it after logging in, and works the second time
More exposure to the services offered by UBIT
How to do information page and checklist
Including in orientation. Tell students to bring laptops.
To get informed via mail
my ub
email updates or alerts on myub regarding the new tech or advances in tech. as a grad student i don't get to campus a lot and barely ever to north. if i am on campus it is to the library, wende, or harriman halls.
I think everything is ok

Just an E-mail sent to me is fine.
nothing, it is fine the way it is
a brochure given at orientation
If they explained how to hook up your gaming consuls better and told you where the cable boxes in the dorm rooms are
Nothing, I think that IT at UB is very available and visual should I have a concern or need help.
location -- its always so busy when I want to use technology.
If the locations I could go to were more obvious and made known
MAKE WIFI EASY TO CONNECT TO
email and with link
Class at orientation for UB Learns, the HUB, etc
knowing where to sign up
nothing
Perhaps an overview email of services, not just a link directing to tech site
help stations clearly marked in librarys
My name was misspelled in the system
technology orientation
Not aure
To buy a new laptop that doesn't shut down on me.
more information at orientation having staff let students alert students of updates in class
The UB Print Anywhere is a good improvement. However, it will be better if students can set how many slides can be printed on a page when we want to print the docs. This will save a lot of printing quota
Not having to deal with Pathfinder, Digication and the ever-confusing class-enrollment section of the hub.
A separate tabs like Ub learns, HUB student center
no idea
Presentation at orientation
not sure
Its already good
Nothing I think you do a great job!!!
A guide for freshmen students omlome
I didn't know a lot about what is offered. I never had to go to any orientation as a dual admission commuting student. Possibly missed other communications, thinking they were unimportant at the time.
Better knowledge about information technology.

If i could take notes easily in the class.
You'd help everyone if you let us get our own documents from printers. Printing is so damn slow on campus I bought my own printer.
Maybe if I learned more about it at orientation freshman year.
I do not know, it is not of concern.
Having better accessibility to ubit help during the beginning of the semester.
Nothing, very easy to get started.
I don't think there's anything that could have made it easier for me to get started with Information Technology at UB.
Probably more direct emails to notify me of what's going on in the UBIT world
N/A
Off campus students seem to have a certain lack of awareness when it comes to services offered. Perhaps during the first week of classes some sort of walk in tour of the UBIT facilities...where and how to print...etc.
A mini course before starting grad school here--much is similar to what my undergraduate institution used but it would have been beneficial to have an informal introduction to the services, or at least be directed towards videos or articles that explained what UBHUB (and UBLearns, etc.) does.
More information
Improve the user interface
Not sure what you mean by information technology
Nothing, I thought it was pretty good.
Some sort of information packet when I received my acceptance information prior to classes beginning. Maybe a more step-by-step guide of important things to know/what is offered about IT at UB.
Since I got a job at UBIT, not much
Seminar as freshmen
What is "Information Technology at UB"?
Possibly a longer introduction to it during orientation. Maybe a step-by-step process.
An email giving an overview with links of the services UBIT offers old and new
Perhaps a very brief crash course on the essentials. i.e. how to install software on a personal computer; personal troubleshooting tips; a simplistic and user friendly class registry; etc....
Maybe a quick information time during opening weekend or during orientation
nothing
Knowing more about it would have made it easier. Maybe getting emails about it or having an optional seminar students could attend that tells you about it.
,

Now what kind of a question is that?
More information on the ub box.
A link when first assigned your UB email address with directions on where to find different links through UBIT
The printing has been inconsistent-- often times the computers do not connect to the printer at some of the printing centers and this can be inconvenient.
discount on my tuition
Using WIFI as a guest visiting the campus prior to enrolling as a student could have been better. Making the access more convenient might be helpful for prospective students who visit in the future. Also, I think I somehow stumbled onto the Microsoft Imagine site though don't remember it being explicitly linked with the other UB software links.
Being told about it via email
Nothing
Knowing what it is
An introductory course
Sending out regularl emails
It could not be any easier. We got all the information during initial orientation.
sms announcements
Better interface on mobile devices (like an Android smartphone)
If I had been provided with more helpful basic information
If it was more promoted it would've benefited me.
A mandatory weekend seminar.
An email with pertinent information.
Nothing worth noting
no complains. everything is easy to access for the most part.
An orientation or seminar would have been helpful to let me know about the services that Information Technology offers.
a guide pdf with simple format
It was pretty easy
More frequent hours for help at the help desk in Squire Hall
Knowing about UBbox sooner. Having a means of properly disconnecting USB devices from the small computer boxes at public areas, so my flash drives don't get corrupted, having a list of graduate courses and what requirements they fulfill per discipline.
As a student that transferred into the school between the Fall and Spring semesters, I was not given much a technology-oriented tool to use.
a demo at the beginning of the course
I don't know

Nothing really
Tutorial walk throughs
i dont know
Everything is pretty good right now so nothing
unsure
It takes a long time to get your UBIT name, getting that faster would be nice. Not all professors are technology friendly (some don't even use powerpoints) and not all areas on campus are up to speed. The anthropology department is severely lacking in their technology.
clearer directions on how to connect to wifi having to download cloudpath was not intuitive flyer was useless and there were no real directions. had to google it all luckily it was similar to another university or blog post because if explicit directions were on the ub site they difficult to find or did a horrible job of explaining
I'm, it seems that UBIT is doing a lot, I just wasn't aware of it as a freshman.
Accessibility anywhere anytime
Direct invitation/directions through email
I would of liked a little more knowledge about UB's information technology
nothing its great
Nothing, everything's great
A more thorough handbook or the option for an introductory course.
More announcements about the new technology and information sessions on how to use or install it and what you can use it for.
na
Email with all the technology available listed.
Emails regarding updates and how it can help me
Text messages
For them to have easy steps to get the technology and easy ways to sk for help.
NA
A more open platform for usage of technology
An email telling me everything that is offered
Nothing I am pretty good on UB information technology
Nothing, I found it easy to get started with Information Technology at UB.
Need to have a mandatory presentation during the orientation for grad students period. There are so many things in this topic and we did not get much info about them. We have to learn about it from 0 and it does take some time.
More information packets or some type of SHORT orientation.
free kodak
More helpful beginner information sent to transfer students

Pretty simple to get started.
Nothing really, you kind of just have to right? I mean internets...you need that shit
Nothing.
Nothing, the information that was provided was sufficient in order to get started here at UB.
keeping lockwood 24 hoirs
tv services
Nothing this is aggravating
-
.
Simplify steps to use virtual lab
Making wifi access from phones easier- i set up my laptop just fine but my phone still doesnt connect right
-
To know that it existed....
an intro to computing class
N/A
It would be nice to have more or extended help desk hours in south campus.
A one page flier mailed to my address.
A required survey on where and what UBIT is, along with all of the services offered.
not a clue maybe longer range faster wifi coverage
Introduce it in the orientation in more details
In depth orientation
Comprehensive email? Possibly multiple targeted emails? I'm honestly not certain; grad/off campus experience is very different than undergrad/on-campus one.
None
n/a
can't think of anything off the top of my head
I would have loved to know that I could get free software before my 4th year at UB,
An online list of resources divided by physical resources vs. online.
E mail
Employee orientation with IT presentation.
Have someone come into the classroom
n/a

Doing more research for myself
I would have liked to have known that UBIT even existed. I was not ware of the organization or what it offered.
Better explanations of the hub and ublearns when i first started as a freshman.
A seminar on to how to download the free software
A mini seminar for non-traditional students.
printing from my personal computer to the general print stations
having a coherent design with HUB and all its sub units. (like the course builder is a whole new interface, and i love it, except there is no consistency of design). keep things simple, classy, and intuitive, unlike the current maze of HUB!
Probably to spend more time getting the broken computers on the second floor of Capen Library fixed is a good start!
I think its pretty solid as is
More access to the knowledge available such as a "welcome" email once the account is created with the helpful information
Hva eprintets in 3rd floor
If there was a seminar to make sure everyone knew how to connect to each Wifi. Wifi is important to one of my classes and for some reason it won't work on my phone, so I just use data.
none
N/A
A comprehensive guide
such surveys
I haven't had any issues besides the wifi.
If the information was easily accessible.
A personal Phone call to cover best practices for online learning and device quirks
more flyers
It is easily accessible in daytime any convenient time.
Quick use pamphlet
If you introduce the new technology through email with more detail description would make me feel easier to be applicable. Also to advertise or announcing carnival, festival and any UB events thorough Instagram, Facebook and other social medial with pictures would make students to be participated more.
More knowledge of what is available. A technology packet?
Information about how to use the HUB.
an email that contains all the details and information sent to me
Emails from the school/information sessions
An email communicating this.

If there was an email or a packet we got the first day of school or after we signed up to come here with all the information we need. I feel ass freshmen come in they rread everything before coming to school becuae they dont want to misss out on anything.
Nothing. You guys are doing a great job.
Nothing. Everything has been easy for me to learn.
I did not have a problem getting starting with UBIT. The website is clear, and I definitely use the free products such as antivirus and Microsoft Office provided. I also have used the My Virtual Computing Lab for SPSS. My issue is the technology in the classrooms in Baldy Hall. As a student and an instructor using this equipment, it often takes time away from scheduled course time because the equipment is old, outdated, and not maintained. Going into centrally scheduled classrooms, the technology is beautiful and has extremely clear instructions on how to operate it. Other classrooms in Baldy Hall, particularly on the fifth floor, have a different setup in every room and is usually a mess of cords. It gets to the point where we'd prefer not to use the tech because it's such a hassle, which impacts the learning of the students, since the tech can afford us so much. I truly hope that these outdated classrooms can get a tech facelift sometime soon, particularly since the technology fee and fees in general have been increasing since I've come here for grad school.
Have a side by side help bar.
It would be nice if there was a single spot to go for all info regarding technology, software, announcements
A tab in UBIT that explains all of the features available to students
Less emails
A quick-guide when first logging into UBLeans that briefly goes over different features.
i would like the ub app to be more user friendly
Information about it via email.
Notification from UB Email and UBIT website
no comments
Maybe have a brochure when we first get into our dorms that has a list of things and phone numbers if we need assistance, but other than that I think it's great!
As a transfer student a little more introduction to its services. I felt like i had to find out about about them myself whether that was by seeing posters or looking it up myself.
more relevant data being distributed. Formulate a survey to address which students want to receive information pertaining to different things
A better introduction to everything available to me when I transferred in.
In the beginning of the summer, it was difficult to use the Nursing Lounge printer.

None
better wi fi especially in Fronczak. It was bad to begin with, and after the boost, things took a turn for the worse.
Knowing about the free software when arriving. Also, learning how printing works would've been helpful
Activating account password easy
More people explaining how to gain access and how to use certain aspects of it.
I have trouble printing in Baird library all the time because the printer is never connected. I wish the UBIT helpdesk could better assist with printing issues in libraries other than Silverman and Lockwood.
I think the HUB student Center sometimes works not very well, The website looks so confused and not clear enough.
said it to me upfront
it was generally easy
A video
getting it on an as-needed basis
Specific UBIT booklet in the welcome packages for the dorms/apartments instead of the general campus handbook.
A tutorial of some sort on how to use hub and ublearns
Make the alerts through the UB app since I cannot get free text messaging, so I can still get the alerts on my phone which is faster and more real time than email.
Encourage people to be strong and independent b/c all this information is freely available and none of this stuff is rocket science
Faster internet, easier set up for UBIT name as a freshman.
I don't know
having better personal technology to use for class.
I found it easy to get started and I'm not a very computer literate person.
More informative emails
better instructions
detailed emails. flyers.
Starting with UBIT was very smooth and those in the library on South Campus are very helpful.
Nothing.
Good technology support for IT from UB
email list of instructions/information about UBIT
More streamlined internet connectivity. More information about services that are available.
special workshops or courses about new technologies for TAs , presenters and

people who are planning for working in industry
The wifi in the beginning of my schooling wasn't the best. In addition I didn't know we got access to half of these free programs
Nothing it was perf
I keep UB strictly separate from my personal life, so if I was ever told to sign up for texts or follow on twitter/facebook/any social media, I would ignore it. I see UB on social media as something for students wanting to be involved in extracurricular activities, which I do not. In the future I don't want to have to check twitter or something to find out if busses are delayed or traffic or closings.
If it was provided at orientation
An entire video that explains it all.
I'm not really sure.
My UB link
A "how to" video would have been nice. I had to stumble thru it all, still am at times. How to : access the HUB student center, how to use it, how to "shop" for classes, enroll, pay, student loan requests for each semester, off-campus student waivers, accessing UBLeads (I had no idea it existed til after the class started), how to use it. These things are not easily discovered by a new student.
N/a
Email
A general body meeting to learn about all that UBIT has to offer
I didn't really have a tough time since there were always people to ask.
Actually fix the wifi so students can log on
More information at orientation
n/a
a lot of times the computer I go to use in lockwood it down, or wont let me log in. This is troubling because there already very limited seats.
More access
Having someone actually explain it.
For the wifi to actually work
Being a senior, the school has made incredible technological changes to the campus. The wifi and access to printers is amazing. I find it fairly easy to use the all of the resources available to me.
It's already very easy! Nothing much to do in order to get started.
Nothing, I thought it was easy to get started.
An orientation or e-mail highlighting all that is available
Emails with all I would need to know about Information Technology at UB.
I feel like if it were brought up at orientation I would have been able to better navigate UB's online recourses.

A more detailed brochure with steps by steps guide.
Better wifi A presentation freshman year
Online presentation because i am a commuter student and work part time, so i am on campus at weird times of the day.
Text messages
I couldnt connect to the wifi for my first 3 days here which was infuriating.
Maybe starter courses on information technology that is online
I feel like UB made it pretty easy to actually.
Presentation at orientation
I quick video briefly talking about available services.
Automatically set up engineering students with the linux lab in Bell and Furnas instead of making them register seperately
renting headphone and chargers
I'm good
An email listing which technologies would be usable for each major
more widespread information that was well distributed and about things students genuinely need/want to know about
Having user settings such as browser bookmarks/settings and application preferences being saved.
Simple directions and the advantages of what wifi is better. Also, information on the best softwares to avoid virsues.
more emails
I am not in Information Technology at UB.
a comprehensive guide about all services offered
Nothing. There has been consistent and constant upgrading and communication regarding these upgrades.
Um I wish someone taught me how to print things on school computers because printing at UB is very, very, very, VERY strange
I check my email anywhere from 5-10 times a day, so for me if an email was sent outlining these topics and what, technology wise, the university offers it would be very informative. However, I learned about most of the software available either in class from my professors or talking with them outside of class.
Proper Orientation
None, thanks.
In class mentions by guest speaker or prefessor.
advertising at the millard fillmore academic center where a huge majority of my classes are located
A one-on-one guide from an IT specialist
Nothing would've necessarily made it any easier than it already is. Significantly

more workstations in the libraries would be nice though.
Better WIFI
Maybe it's just transition, but the wi-fi has gone from reliable to spotty in the last year or so. The eduroam network drops on both my laptop and smartphone.
More information on myUB I guess
Not much it's fairly easily to figure things out, however, I feel like not too many people really utilize the mobile printing or UBbox.
I wish more information was included with your acceptance letter. Or maybe another package was sent out just after with info for logging in and all UBIT has to offer
The wifi working
Maybe more clear direction pointing to it. I feel like I "find" a lot of these things, not informed about them
speaker in ub seminar course
Very satisfied already
Email updates
Fun
A general education class on basic IT.
Better app and faster wifi
The HUB site interacts like many sites that haven't been updated since 2004, if it was more functional I would probably be more interested in it. Most annoying is the inability to use the back button
N/A
More e-mails telling me about this stuff
posted around campus more and not just the UBIT fairy
email us some 'how-to's' on different things that might be useful to a student
Probably someone forcing me to know it. As I wasn't going out of my way to know.
An intro email when I registered (as a new student)for classes informing me of the IT website.
A seminar
More active social media. More interesting advertisements. More investment on advertasing the things UB offers.
N/a
None.
one-pager included in acceptance package that denotes free software and instructions on how to access
Better wifi
Not a single thing.UB's technology was easy to setup

if the ubit ap keeps youu logged in
A designated information session about it during Freshman Orientation.
a basic email of where to find neat and concise information on a website. or a neat chart/ at the UBIT office
N/A
I don't know. I'm just not interested in it.
An email that took me directly to links to set up what needed to be set up.
AN orientation when I first started. I didn't get that, I kind of figured out things for myself as I went along.
Mention more about it during orientations.
N/A I've found the ubit department to be quite competent. Wifi was awful freshman year, but I have yet to have an issue this year so there's nothing for me to add here anymore
Video tutorials may be very useful
A detailed video
More emails
An email with a video embedded to demonstrate ways in which it can be used and for which purposes
N/A
Links provided on MYUB website.
I'm not sure what that is.
N/A
better help desk. not very helpful
I am not sure what would have helped. It was easy to get started once I had my password reset. Thank you.
nothing
no clue
A wifi connection that doesn't drop
Not sure what would make it easier. I never had a hard time getting used to it or learning how to use it.
Printing from my own laptop in the computer lab.
Sending and email that had right in the headlines Information about Technology. Or having students sign up for the texting. This would make it easier for students who don't live on campus to see what is going on
An email explaining everything available to us before I came to UB as a freshman student.
A clear and easy access guide to all perks that come with ub information tech
Be more open of the available services, many of the things I haven't heard about yet

Interface of UB website and app should be upgraded to a greater extent
It was always easy. Nothing more I could really add.
More printers
Nothing much, I know what I'm doing
checklist with all information/resources
I don't know, maybe a pdf about all the things to know about UBIT in the HUB or something. I'm just spitballing ideas here, you don't have to do it.
To have a pamphlet that describes all the services UBIT offers.
adding links to UBLeads and MyHUB
Nothing, orientation covered the basics.
help with setting up my UB email on my Android tablet.
functional wifi
An email about all of the information technology
How to
Better information about how we can go in for help, maybe. It's not very difficult to begin with.
Feeling like I have a better knowledge of technology overall.
An e-brochure of information. Students over in Singapore do not really get much information or e-services offered by home campus such as the free software or Ubbox
More presentations at Orientation
More information about UBIT services in welcome/orientation information for graduate students
Nothing, great job!
someone to help with it
More desire
If you had an easily accessible tutorial on MyUB
Nothing, it seem alright
A seminar
An email talking about information technology at UB
If a teacher forced me to use it.
Better Wifi connections.
I found the items I use to be easy and when I contacted IT for assistance they were very prompt and resolved the situation quickly!
It is really already very easy to get started with IT at UB as of now
It was easy enough and the help desk was pretty helpful
If there was a video tutorial on UBLeads that was easily accessible.
Actually, it did well.Thanks!

Knowing more about all that UB has to offer as a freshman
Knowing how to use myub.
It was fairly simple as is.
Help desk assistance
Getting started is very easy on North campus. Even as a new transfer student I was able to easily connect to WiFi and use printing services.
Information technology workers in each of the buildings on move in day.
many available computers
Optional tutorial
offering an online webinar of the services offered and how to use them
making the UB Hub run smoother. Signing up for classes is a chore as is doing everything else on UB Hub. Hit the back button once and you lose all of your progress on the site. Class search is awful. Why is it not possible to display all of the classes for a major? That should be easily done. Also when selecting labs for a class, the little box with all the times of the classes you've already signed up for or put in your cart disappears. So if you forget or didn't write every class you've thought about taking down, then you have to pick a lab, exit out, look up the times of your classes, type a new search in, select the class, select a lab, delete the first instance. You should just keep the box in the corner. Also a lot of the time when enrolling in classes the cancel button does absolutely nothing. And why does the Hub have to time out after ten minutes? Its not like its really protecting anything half the time. Myub never times out and theres a link to Hub right there. If I have the Hub open I probably have Myub open. So why erase everything I was doing every time I leave the computer for a few minutes when all I have to do is click the Big HUB button on Myub to reopen it? Everything else is fine, just fix the Hub.
More information about IT services at UB, particularly South Campus
It would be easier if they sent out an individual packet on technology at UB to get started with Information Technology.
I think a mandatory information session would have been most helpful.
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