Survey Results
& Analysis

for

2013 Student IT Experience Survey

University at Buffalo
The State University of New York

Executive Summary

This report contains a detailed statistical analysis of the results to the survey titled *2013 Student IT Experience Survey* . The results analysis includes answers from all respondents who took the survey in the 27 day period from Friday, October 11, 2013 to Wednesday, November 06, 2013. 1924 completed responses were received to the survey during this time.

Survey Results & Analysis

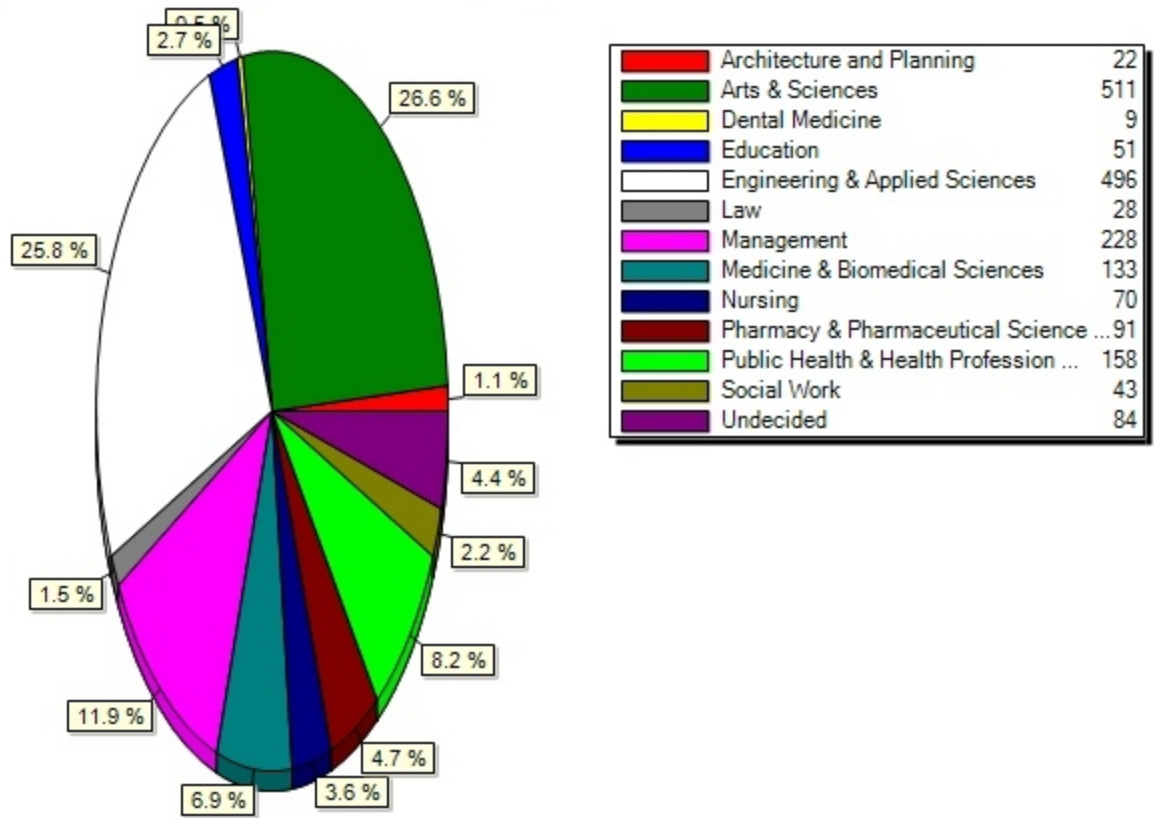**Survey:** 2013 Student IT Experience Survey
Author:
Filter:
Responses Received: 1924

1) What is your class standing?

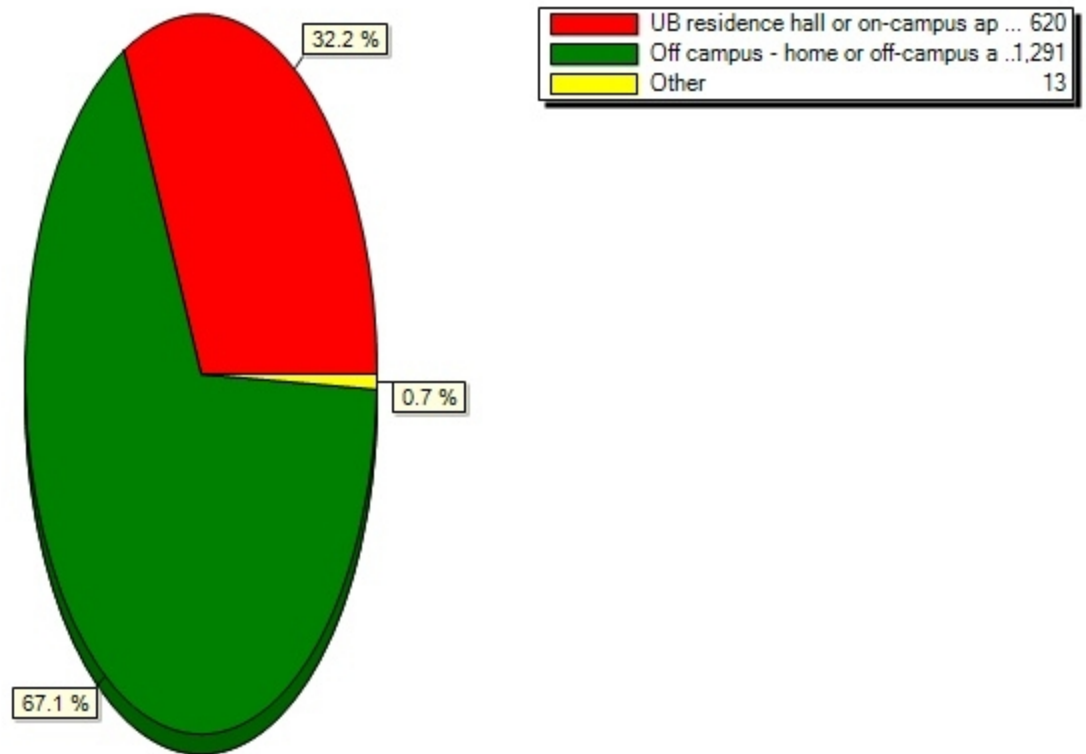| Response	Count	Percent
Freshman	273	14.2%
Sophomore	369	19.2%
Junior	348	18.1%
Senior	340	17.7%
Graduate student - 1st year	324	16.8%
Graduate student - year 2 or more	236	12.3%
Non-degree seeking	15	0.8%
Not sure	19	1.0%

2) In which School or College within the University are you enrolled?

2) In which School or College within the University are you enrolled?

Architecture and Planning	22
Arts & Sciences	511
Dental Medicine	9
Education	51
Engineering & Applied Sciences	496
Law	28
Management	228
Medicine & Biomedical Sciences	133
Nursing	70
Pharmacy & Pharmaceutical Science ...	91
Public Health & Health Profession ...	158
Social Work	43
Undecided	84

3) Where do you reside?

3) Where do you reside?

■ (red)	UB residence hall or on-campus ap ... 620
■ (green)	Off campus - home or off-campus a ..1,291
□ (yellow)	Other 13

Pie chart segments: 32.2 %, 0.7 %, 67.1 %

Other Responses:

commuter
Sweethome Villa
Off Campus house
Liberty Square apartment
sweet home
Collegiate Village
Study Abroad (China)
Study Abroad
Long Island, NY
Online Cohort student
Sweethome

Richmond
sweet home apartment
Villas on Rensch
Greiner Hall B434AA
Custer Street
In Rochester as an online student
Sweethome
Off campus rented house
off-campus apartment
87 Merrimac

4) Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.)

4) Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.

Legend:
- I use this (red)
- I bring this to class (green)

Device	I use this	I bring this to class
Other device (include in comments ...	4.5 %	4.2 %
Other smartphone	2.0 %	1.9 %
Windows smartphone	2.7 %	2.3 %
Android smartphone	34.1 %	30.7 %
iPhone smartphone	40.3 %	36.2 %
Nook tablet	3.0 %	1.7 %
Kindle tablet	7.2 %	3.0 %
Android tablet	8.4 %	6.0 %
iPad tablet	16.7 %	11.3 %
Netbook computer (e.g. Chromebook ...	5.8 %	3.1 %
Laptop computer	83.7 %	50.0 %
Desktop computer	35.9 %	0.8 %
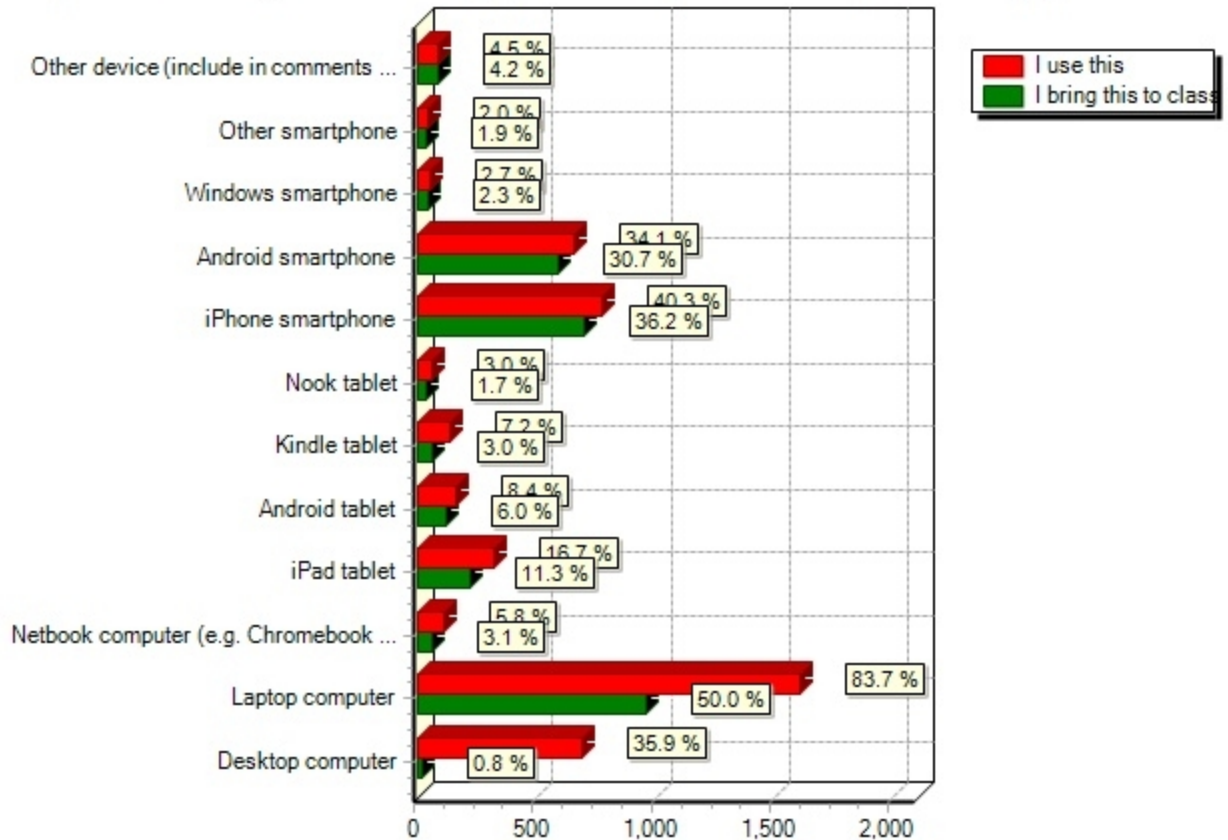
Comment Responses:

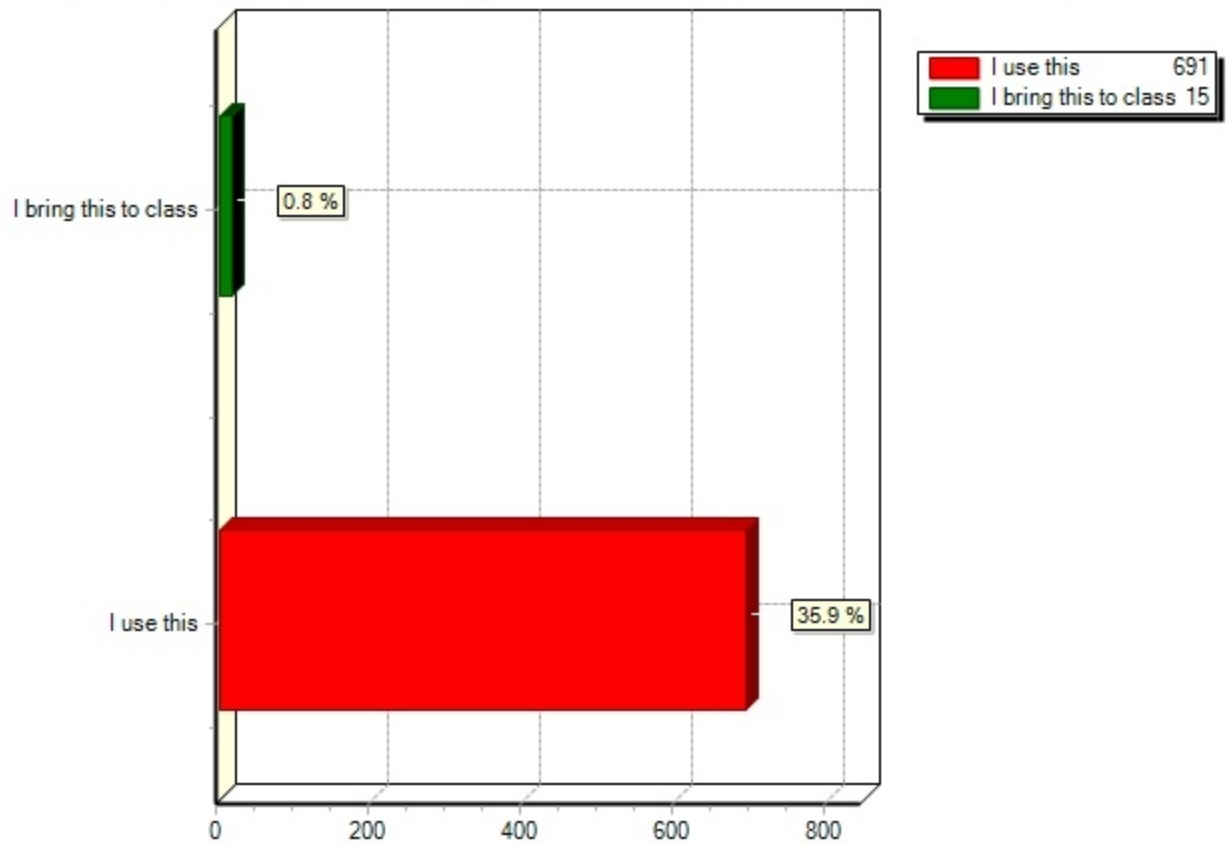| |
|---|
| Microsoft Tablet |
| ipod |
| iPod Touch |
| Surface RT (Windows tablet) |
| Mobile phone |
| I only bring the laptop on occasion |
| iTouch |
| Android tablet is my primary device. |
| iPod |
| iPod Touch to class |
| ipod touch |

phone
iPod touch
Ipod
iPod touch
Kindle Reader
iPod touch
Ultrabook
MS surface
ipod
windows tablet
iPod
Ipod touch
I still use a 2G
Windows 8 Tablet
External hard drive
ipod touch
basic phone
ipod
ipod touch
cell phone
basic cell phone
Go-Phone
Blackberry
iPod - 4th generation
Windows Tablet
I own an Ipod Touch
windows tablet
iPod Touch
iPod
itouch
ipod
Cell phone
iPod Touch
Server, "brought to class" via network.
stupid phone
flip phone

iPod
I have a not-smart phone
Cell phone--not smartphone
ipod
iPod
ipod touch
useful
cellphone
itouch
ipod
ipod touch
iPod
ipod touch
iPod Touch
Windows tablet
Cell phone
ipod
Xbox
Kindle E-reader
nope
BB Playbook
IPod Touch
blackberry
video camera
ipod touch 2nd generation
Done w/ classes
ipod touch
Home server
Nokia 5230
iPod touch
"non-smartphone"
i don't use devices in class.
Windows Tablet
I am enrolled in an online program
Why is Desktop there?
Mobile phone (no smartphone)

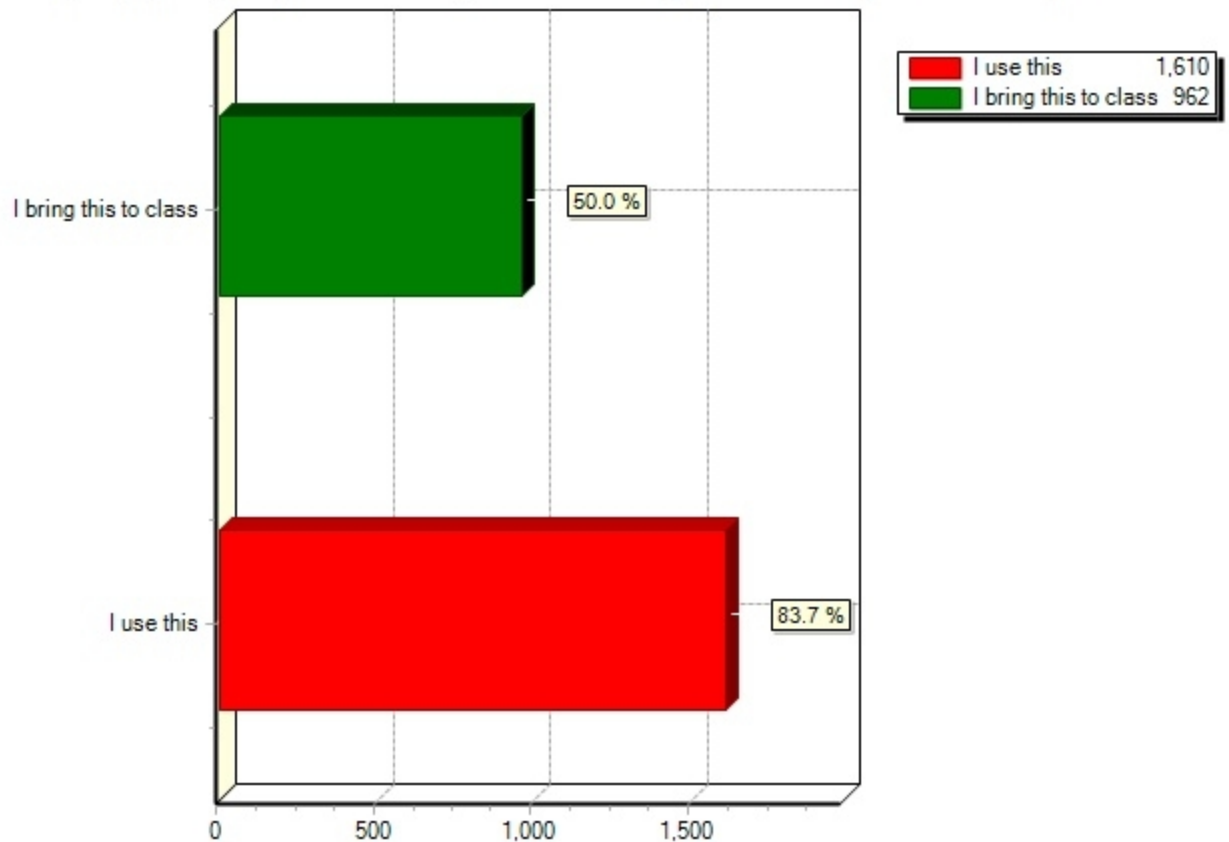| |
|---|
| Live Scribe smart Pen |
| iClicker and calculator |
| iPod |
| dumbphone |
| iPod Touch |
| iTouch |
| kindle |
| kindle ereader, wii, 3dxl |
| Windows Surface |
| the kindle table is an e-reader |
| cell phone |
| Surface PRO |
| Microsoft Surface Tablet |
| dumb phone |
| Windows Tablet |

4.1) Desktop computer(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.1) Desktop computer(Please indicate if you use, own, or bring any of the following devices to class.(Sel

I use this	691
I bring this to class	15

I bring this to class — 0.8 %

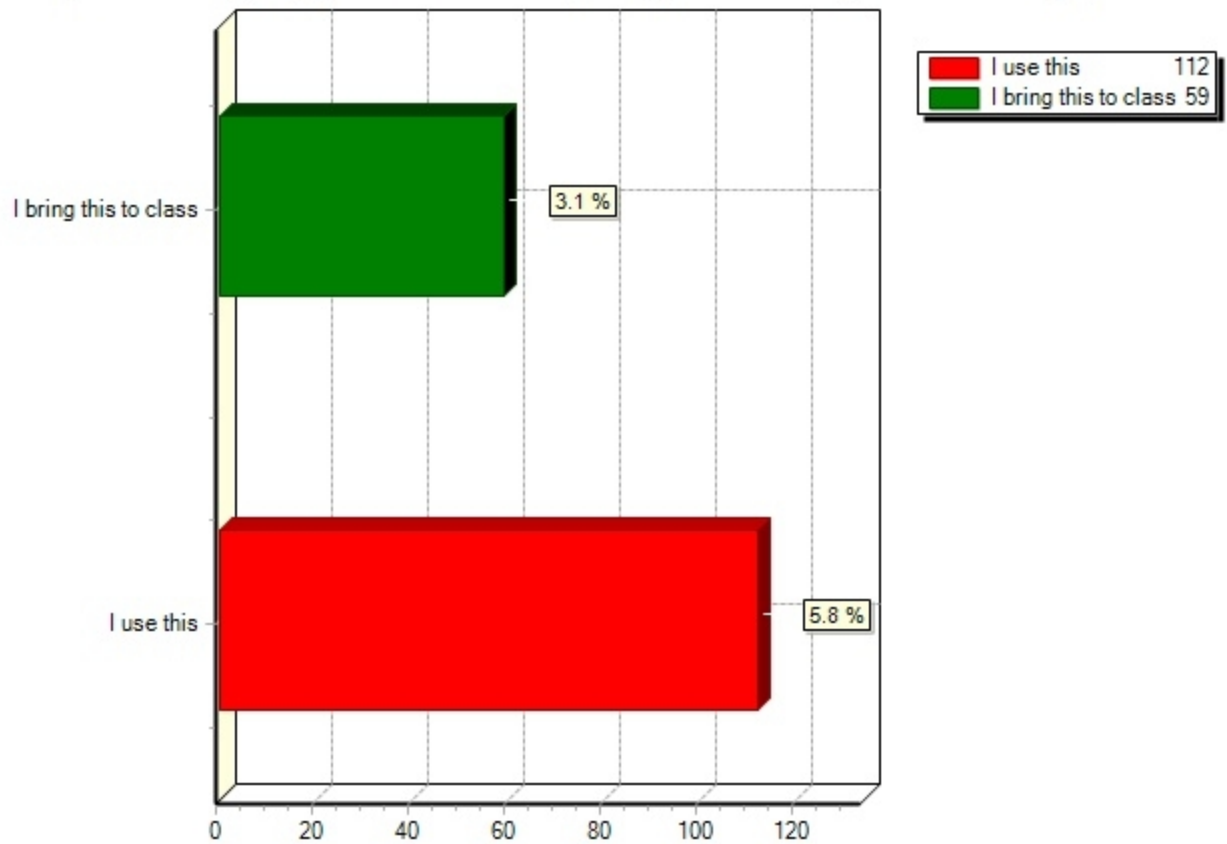I use this — 35.9 %

0   200   400   600   800

4.2) Laptop computer(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.2) Laptop computer(Please indicate if you use, own, or bring any of the following devices to class.(Sele

Legend:
- I use this — 1,610
- I bring this to class — 962
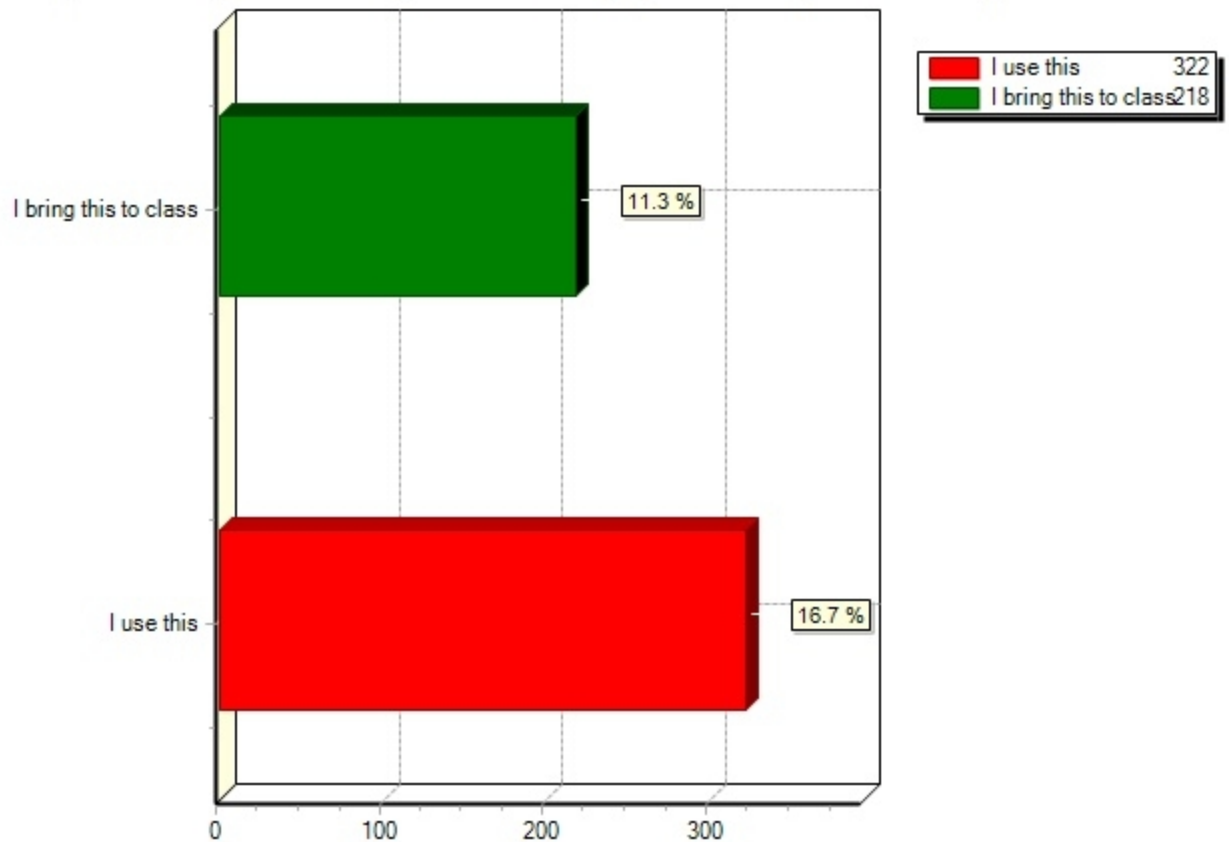
- I bring this to class: 50.0 %
- I use this: 83.7 %

4.3) Netbook computer (e.g. Chromebook, Acer Aspire One)(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

**4.3) Netbook computer (e.g. Chromebook, Acer Aspire One)(Please indicate if you use, own, or bring any of**

Legend:
- I use this — 112
- I bring this to class — 59

I bring this to class — 3.1 %
I use this — 5.8 %

4.4) iPad tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.4) iPad tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select a

I use this	322
I bring this to class	218

I bring this to class — 11.3 %

I use this — 16.7 %
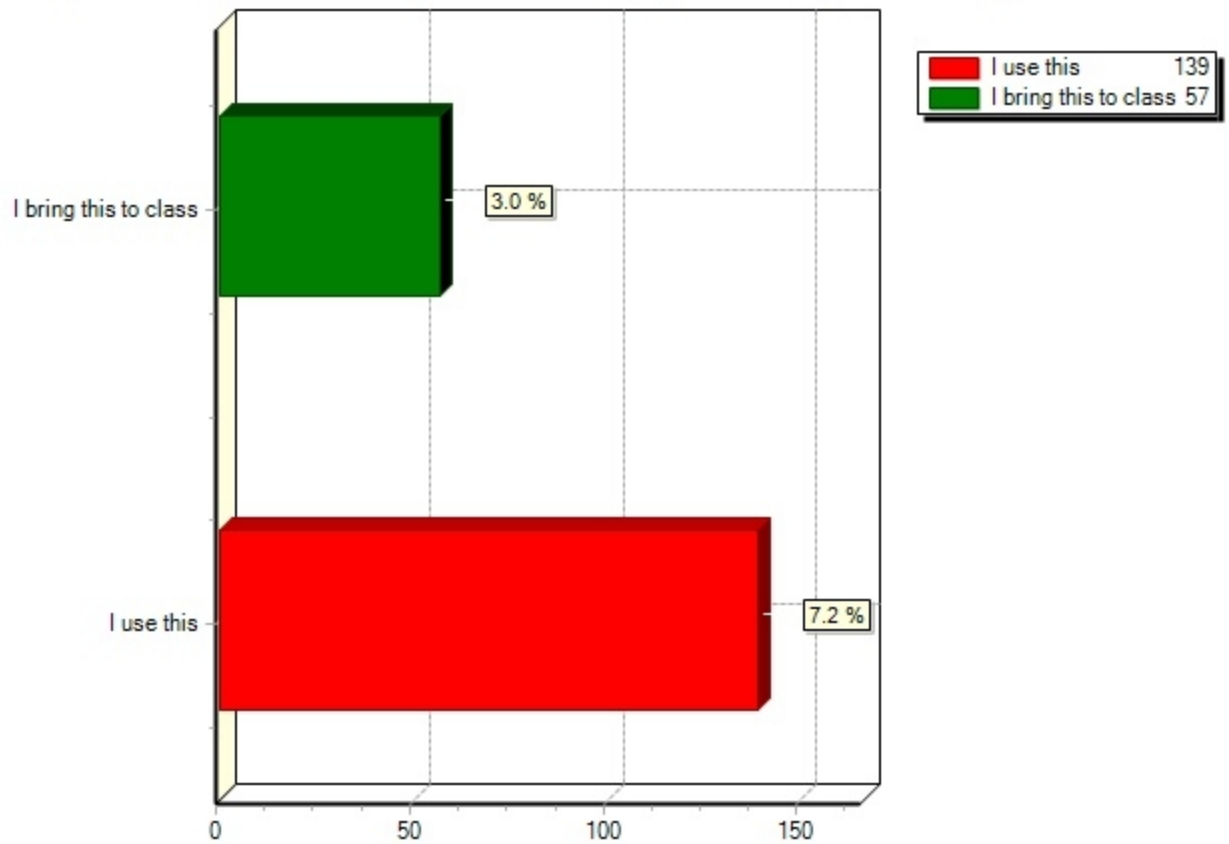
0   100   200   300

4.5) Android tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.5) Android tablet(Please indicate if you use, own, or bring any of the following devices to class.(Selec

Legend:
- I use this — 161
- I bring this to class — 116
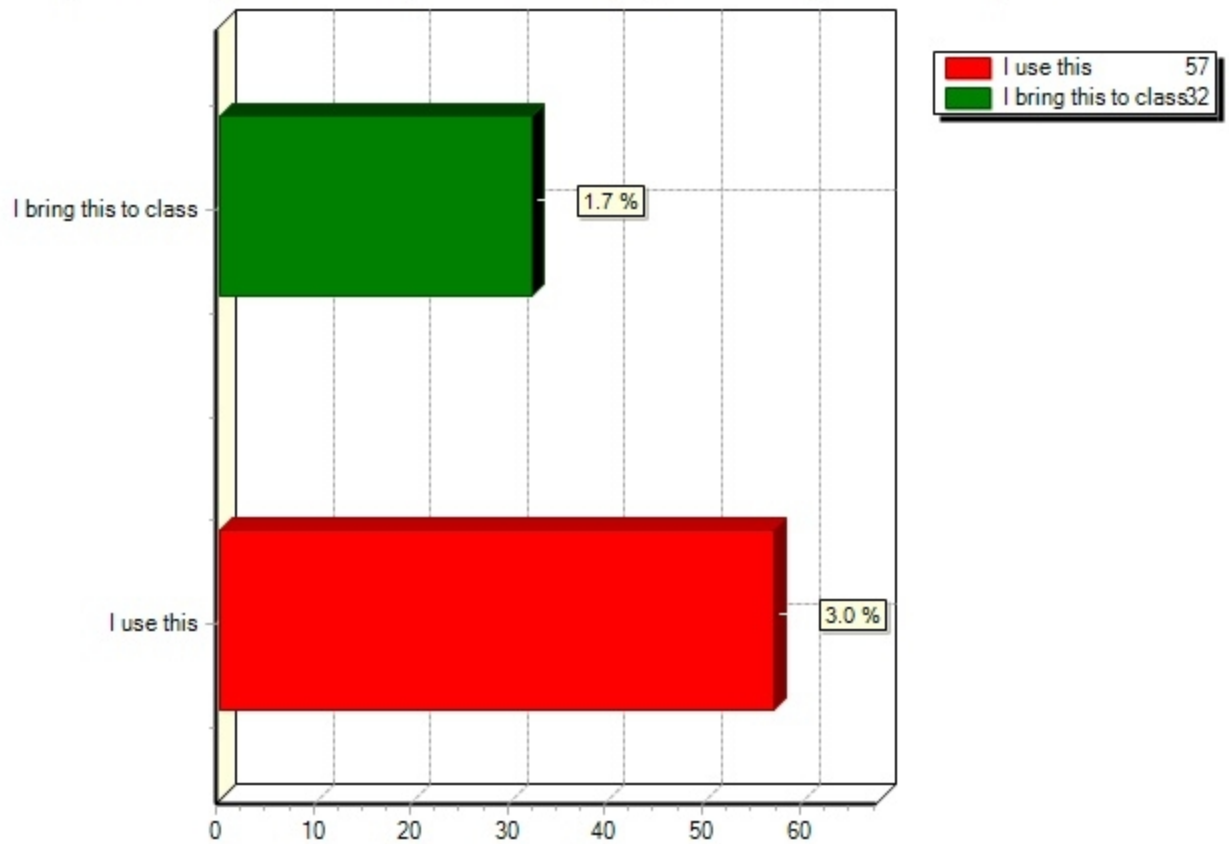
- I bring this to class: 6.0 %
- I use this: 8.4 %
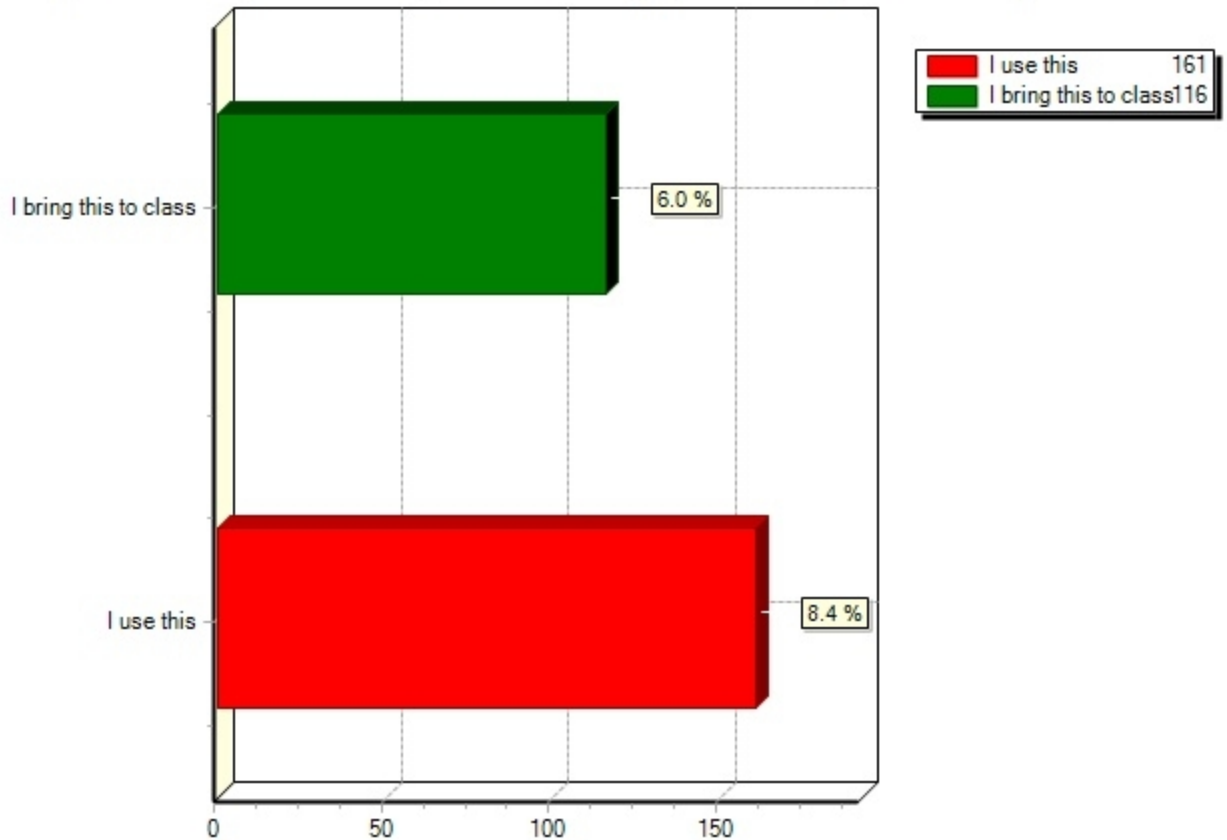
4.6) Kindle tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.6) Kindle tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select

Legend:
- I use this — 139
- I bring this to class — 57

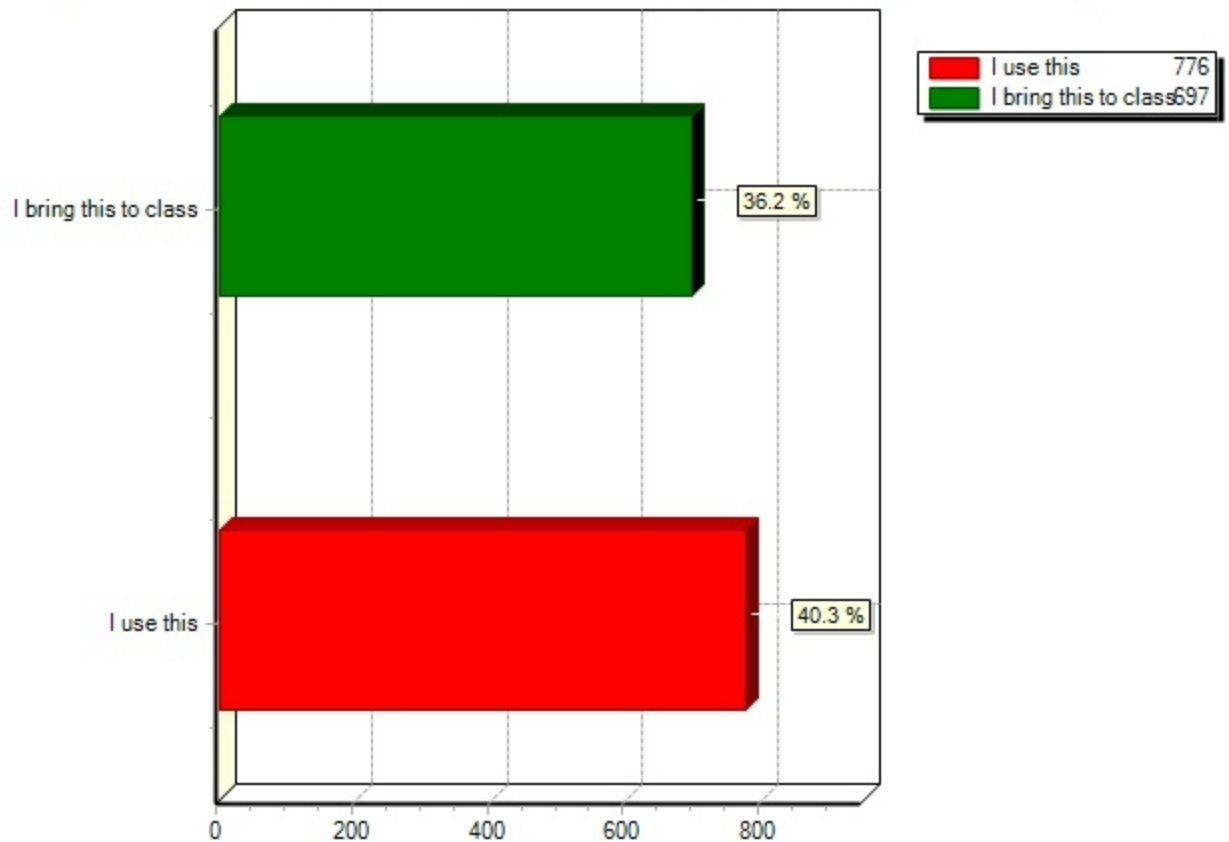| Category	Percentage
I bring this to class	3.0 %
I use this	7.2 %

4.7) Nook tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.7) Nook tablet(Please indicate if you use, own, or bring any of the following devices to class.(Select a

Legend:
- I use this — 57
- I bring this to class — 32

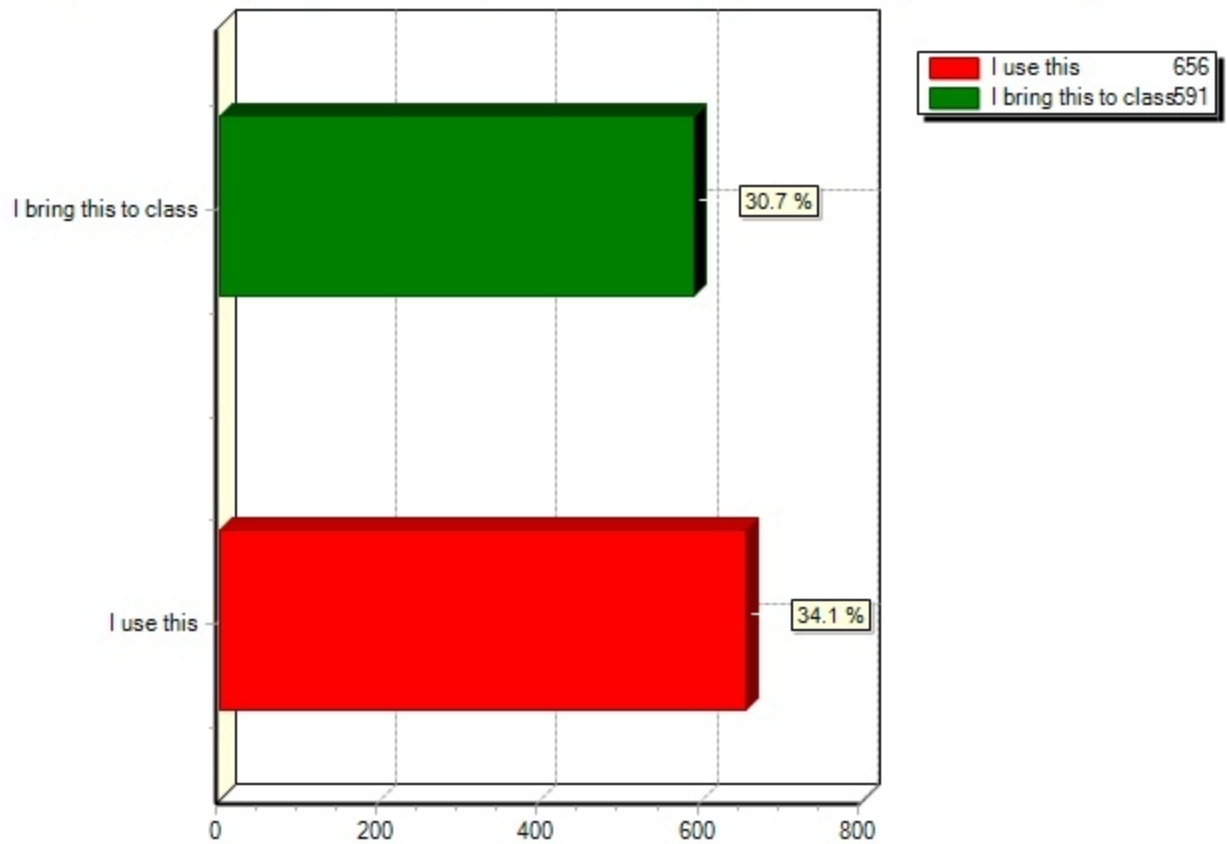- I bring this to class: 1.7 %
- I use this: 3.0 %

4.8) iPhone smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.8) iPhone smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Se
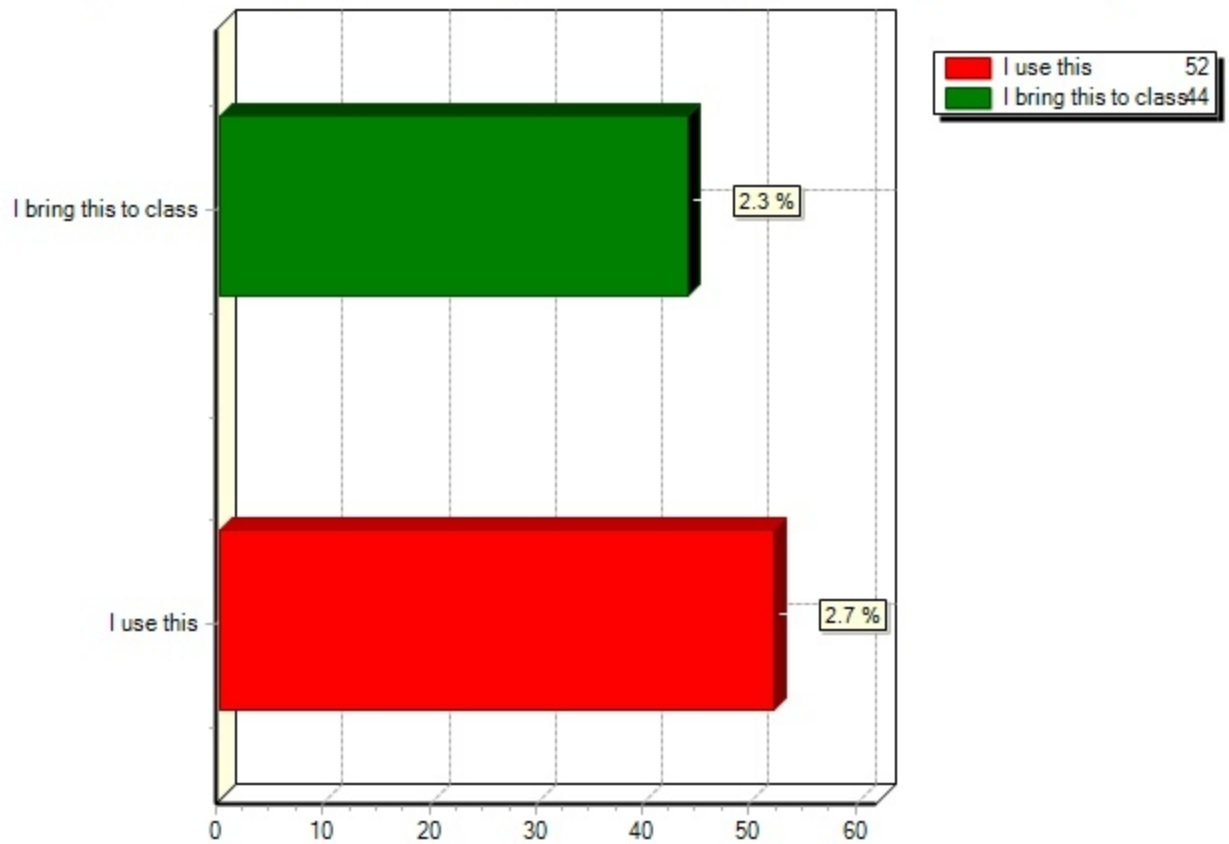

Legend:
- I use this — 776
- I bring this to class — 697

I bring this to class: 36.2 %
I use this: 40.3 %

4.9) Android smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.9) Android smartphone(Please indicate if you use, own, or bring any of the following devices to class.(S

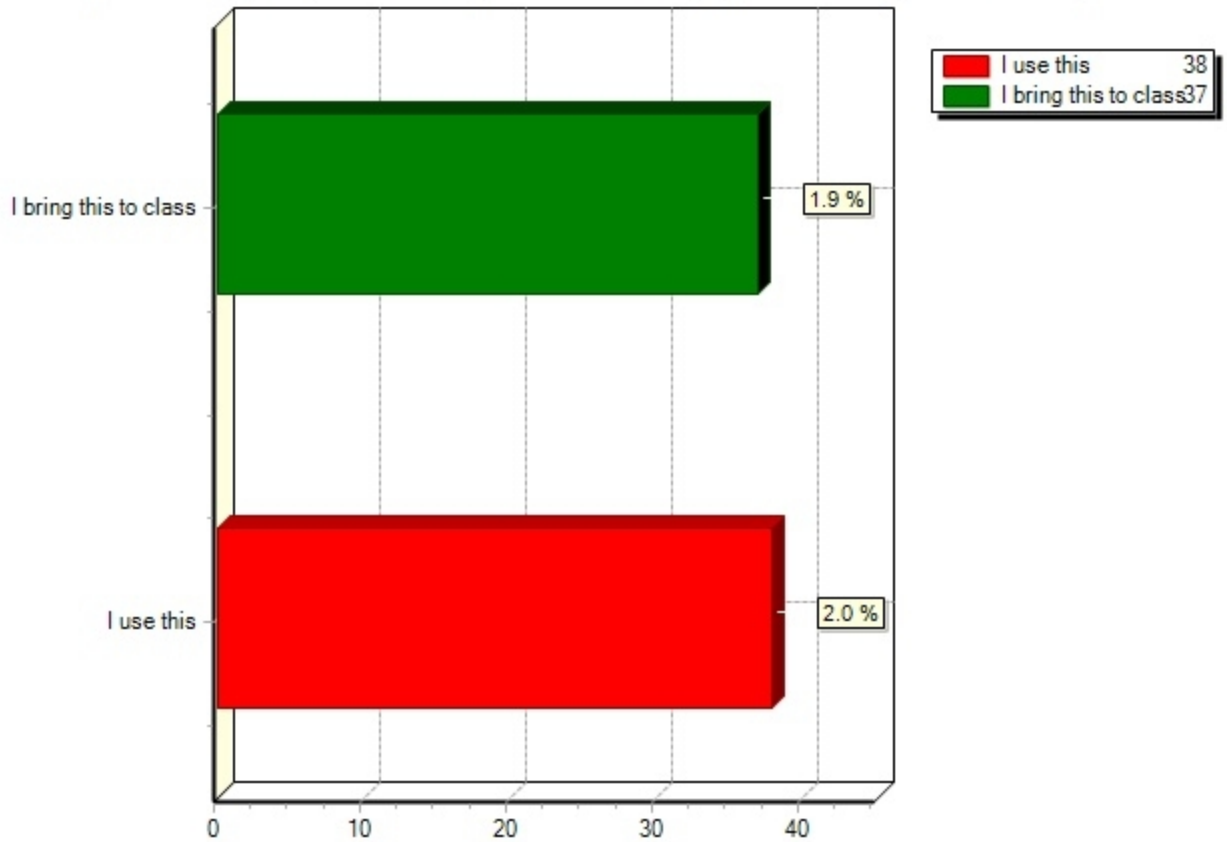|	
I use this	656
I bring this to class	591

- I bring this to class — 30.7 %
- I use this — 34.1 %

4.10) Windows smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.10) Windows smartphone(Please indicate if you use, own, or bring any of the following devices to class.(

Legend:
- I use this — 52
- I bring this to class — 44

| Category	Percentage
I bring this to class	2.3 %
I use this	2.7 %

4.11) Other smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.11) Other smartphone(Please indicate if you use, own, or bring any of the following devices to class.(Se

I use this	38
I bring this to class	37

I bring this to class — 1.9 %

I use this — 2.0 %

0   10   20   30   40

4.12) Other device (include in comments)(Please indicate if you use, own, or bring any of the following devices to class.(Select all that apply.))

4.12) Other device (include in comments)(Please indicate if you use, own, or bring any of the following de

Legend:
- I use this — 87
- I bring this to class — 81

- I bring this to class: 4.2 %
- I use this: 4.5 %
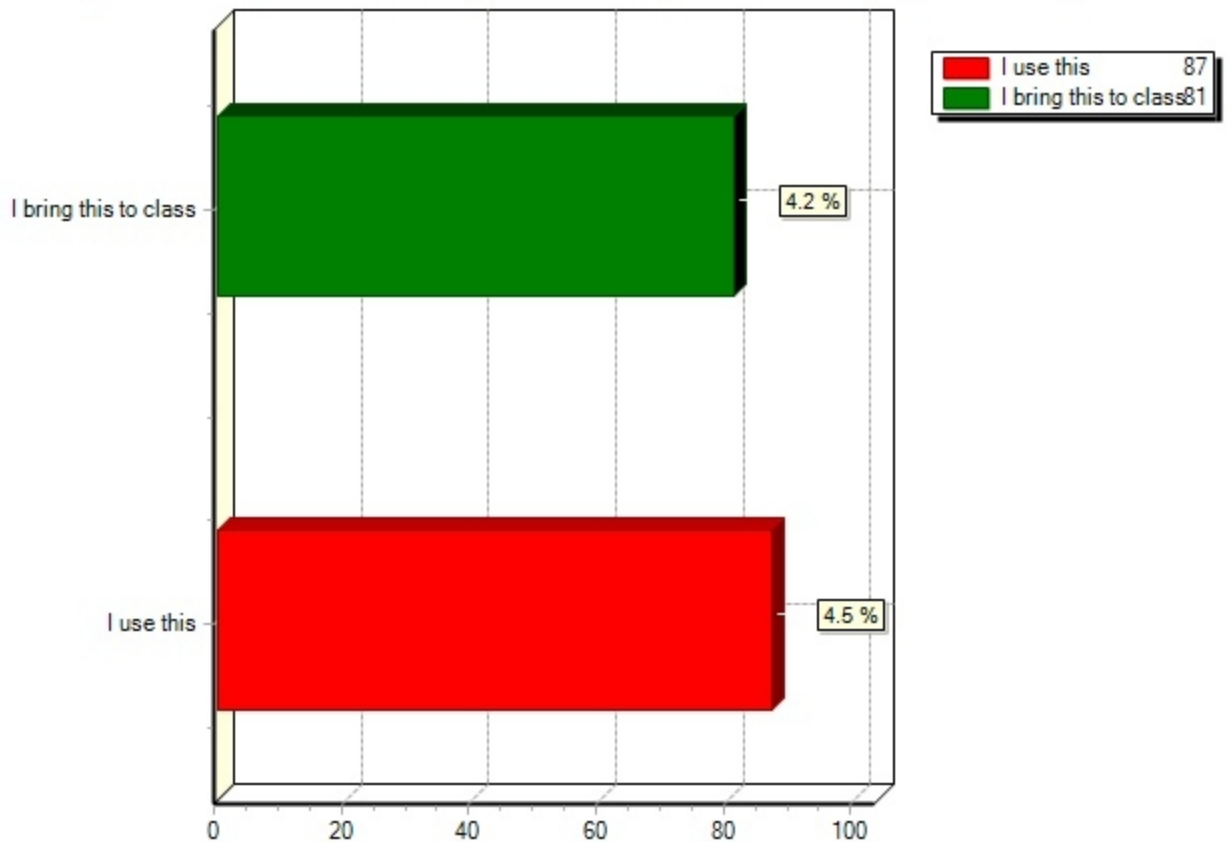
5) How many devices do you have connected online through UB's network?

Base Question	Freshman	Sophomore	Junior	Senior	Graduate student - 1st year	Graduate student - year 2 or more	Non-degree seeking	Not sure
0-1	14.0% (38)	13.8% (51)	20.4% (71)	22.9% (78)	17.9% (58)	23.7% (56)	20.0% (3)	47.4% (9)

2-3	77.2% (210)	78.6% (290)	73.9% (257)	71.2% (242)	77.2% (250)	68.6% (162)	73.3% (11)	47.4% (9)
4-5	7.0% (19)	6.8% (25)	5.2% (18)	4.4% (15)	4.3% (14)	5.9% (14)	6.7% (1)	0.0% (0)
6+	1.8% (5)	0.5% (2)	0.6% (2)	1.5% (5)	0.3% (1)	1.7% (4)	0.0% (0)	5.3% (1)
Other	0.0% (0)	0.3% (1)	0.0% (0)	0.0% (0)	0.3% (1)	0.0% (0)	0.0% (0)	0.0% (0)
Total Counts	272	369	348	340	324	236	15	19

Other Responses:

en
I am in an online only program from home

6) What operating system is on the computer that you use the most?

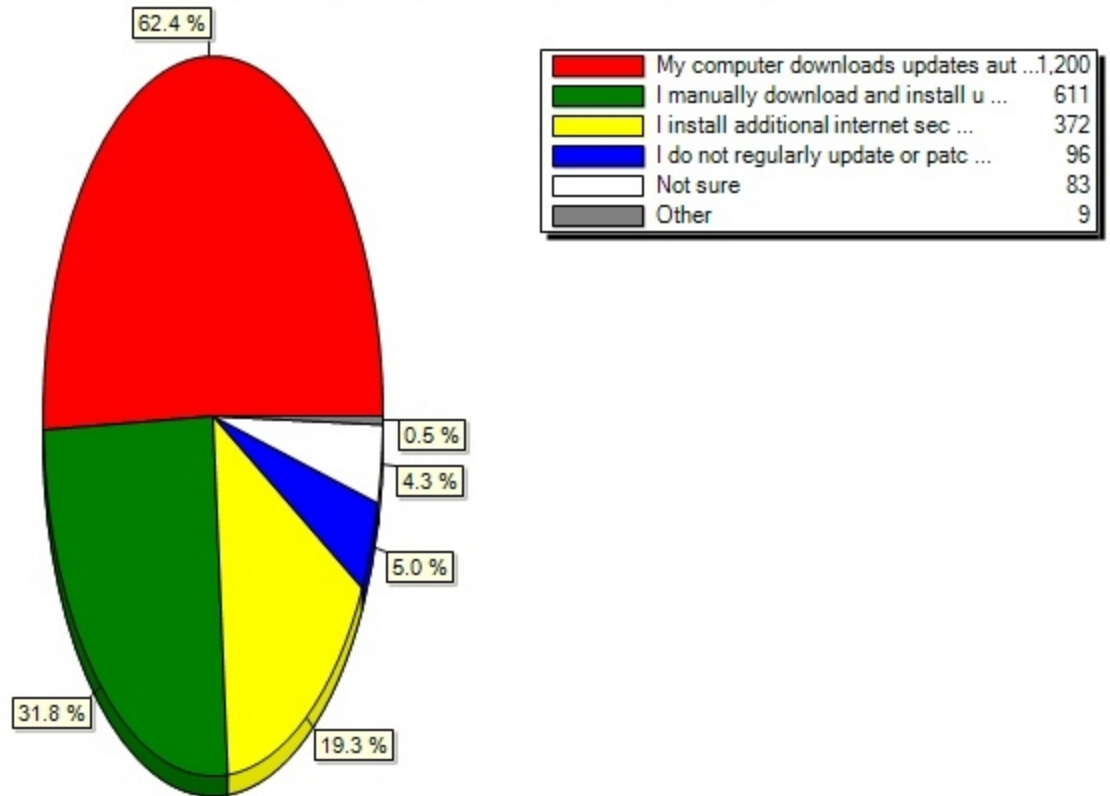**6) What operating system is on the computer that you use the most?**

Windows 8	440
Windows 7	778
Windows Vista or earlier	73
Mac OS X - Mountain Lion (10.8)	273
Mac OS X - Lion (10.7) or earlier	123
Linux or other Unix-based OS	19
Don't know	44
Other	24

24.8 %
43.9 %
1.4 %
2.5 %
1.1 %
6.9 %
15.4 %
4.1 %
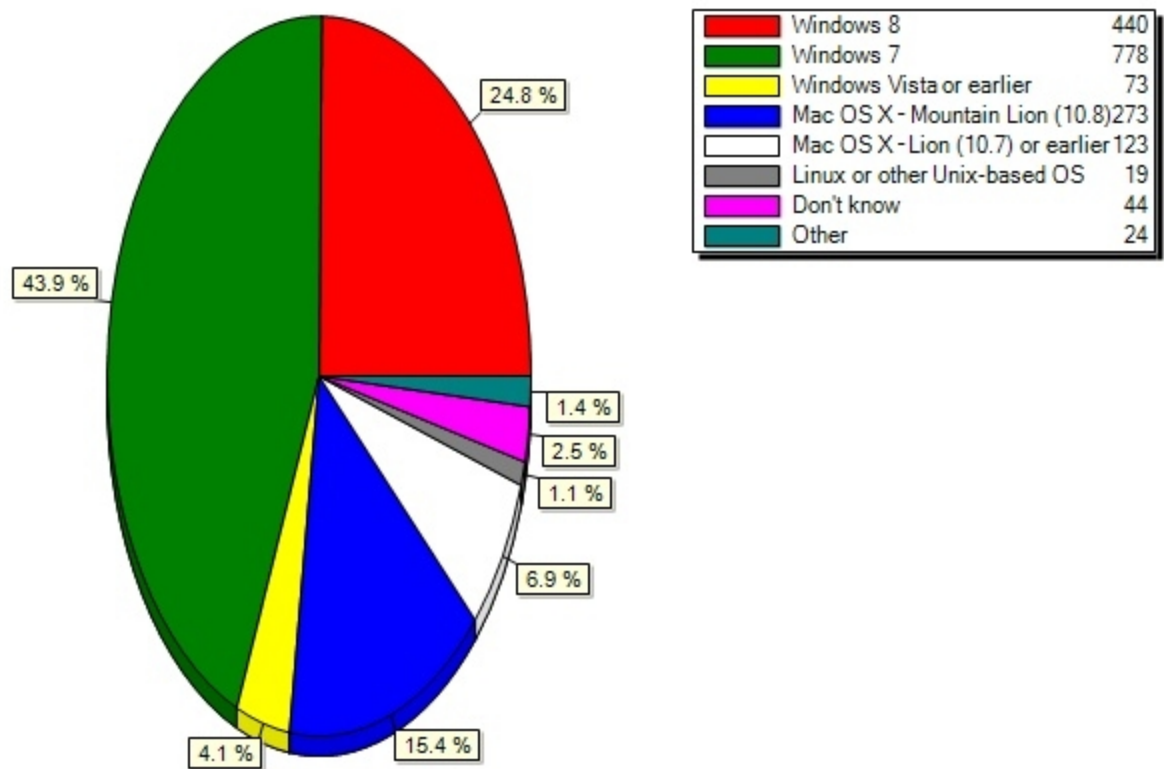
Other Responses:

android
chrome,android
Windows 8 is the worst
Windows XP
Ubuntu 12.04
CHROME OS
Mavorics OS X
Mac OSX Mavericks (10.9)
Windows XP
Mavericks
iOS7

Mac OS X Mavericks
Mac OS X Mavericks
Windows 8.1
Mac OS X - Maverick
Mac OS X - Mavericks (10.9)
Windows 7 and Linux
macair
Mac OS X - Maverick
Win 8, Mac OS X.4, Linux,
Mac OS X Mavericks
OS X 10.9 Mavericks
Mac OS X - Mavericks (10.9)
Mac OS X Mavericks (10.9)
max os x snow leopard
windows 10
your survey is outdated, I use Maverick
iOS 7
mac os x maverick
mac
Mac OS Mavericks
Andriod (Google Chrome)

7) How do you keep your computer's operating system and applications updated ("patched") and secure? (Choose all that apply.)
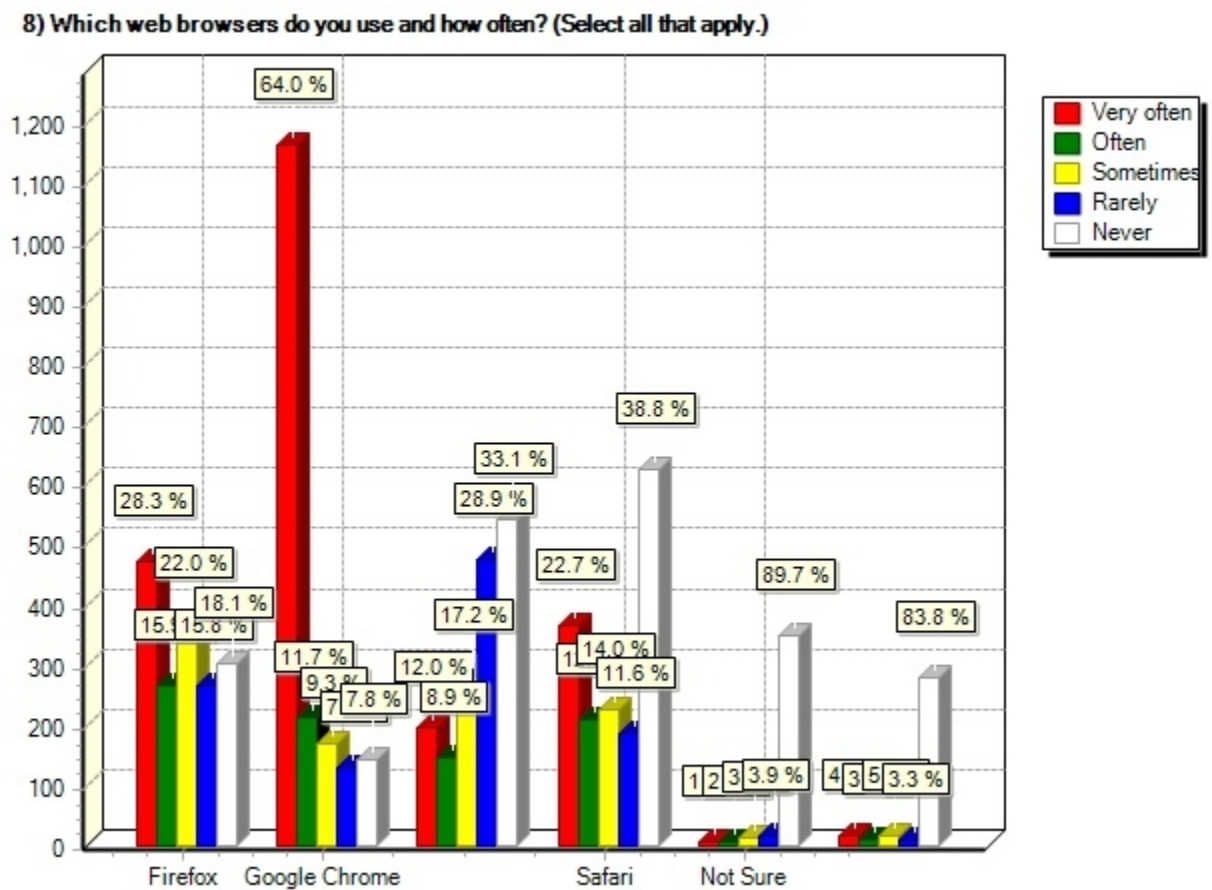
7) How do you keep your computer's operating system and applications updated ("patched") and secure? (Choo

62.4 %

▮ (red)	My computer downloads updates aut ...	1,200
▮ (green)	I manually download and install u ...	611
▮ (yellow)	I install additional internet sec ...	372
▮ (blue)	I do not regularly update or patc ...	96
▯ (white)	Not sure	83
▮ (gray)	Other	9

0.5 %

4.3 %

5.0 %

31.8 %

19.3 %

Other Responses:

I dont have a computer
school computer
MBAM, and CCCleaner
I don't
I set the schedule for auto update
Symantec thourgh UBIT
Disk defrag, registy cleaner. etc.
I use Avast
Configured my firewall, secure passwords
My brother is in IT and sets my comp. up

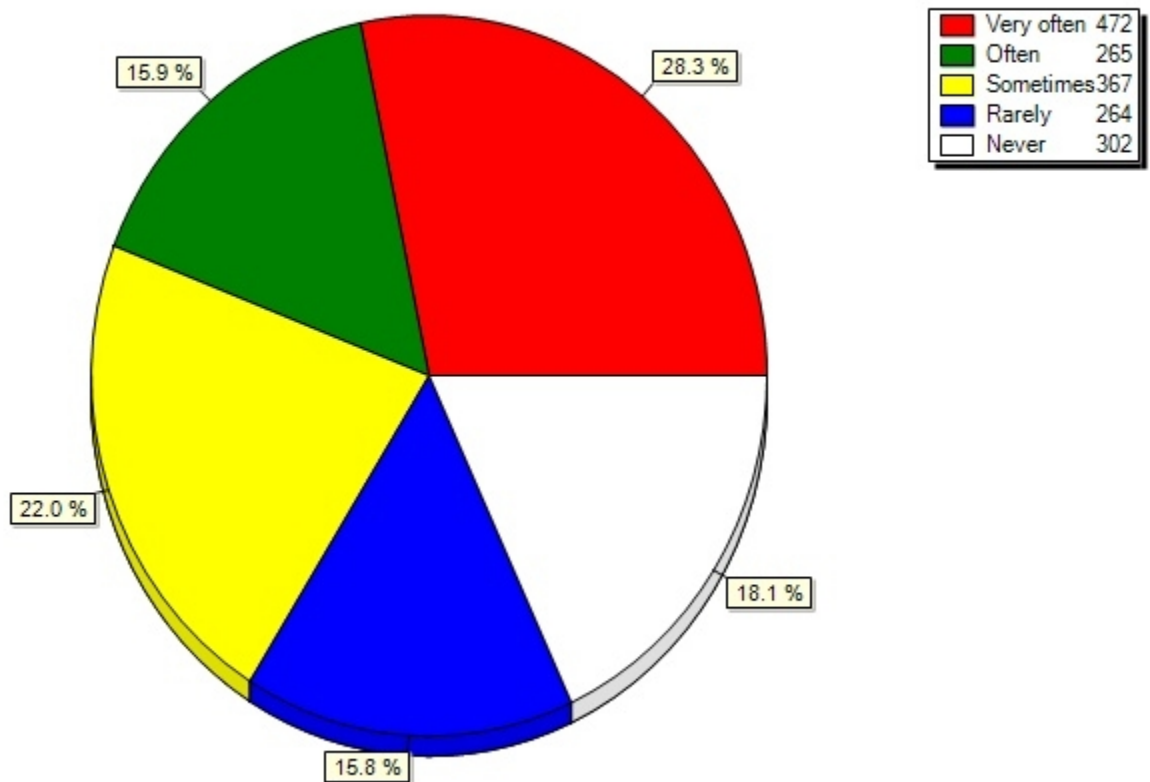8) Which web browsers do you use and how often? (Select all that apply.)

8) Which web browsers do you use and how often? (Select all that apply.)

Legend:
- Very often
- Often
- Sometimes
- Rarely
- Never

Firefox: 28.3 %, 22.0 %, 18.1 %, 15.5 %, 15.6 %
Google Chrome: 64.0 %, 11.7 %, 9.3 %, 7.8 %, 7.8 %
Safari: 33.1 %, 28.9 %, 17.2 %, 12.0 %, 8.9 %, 38.8 %, 22.7 %, 14.0 %, 11.6 %
Not Sure: 89.7 %, 1 2 3 3.9 %
83.8 %, 4 3 5 3.3 %

Comment Responses:

opera
Opera

Safari on android
Opera : Very often (default browser)
Opera
Opera
Maxthon
aol
360
360
Opera 12
Opera
Mercury
Alternate web browsers invade privacy
sougou explorer
IE is only used for UB Housing
opera
Opera
android browser, mobile safari, w3m
Dolphin
opera
Opera
Opera
sogou
I also like OPERA.
Tor
Chromium, Midori, Epiphany, links2, wget
torch
Why is IE even a choice?
Dolphin
Maxthon
opera

8.1) Firefox(Which web browsers do you use and how often? (Select all that apply.))

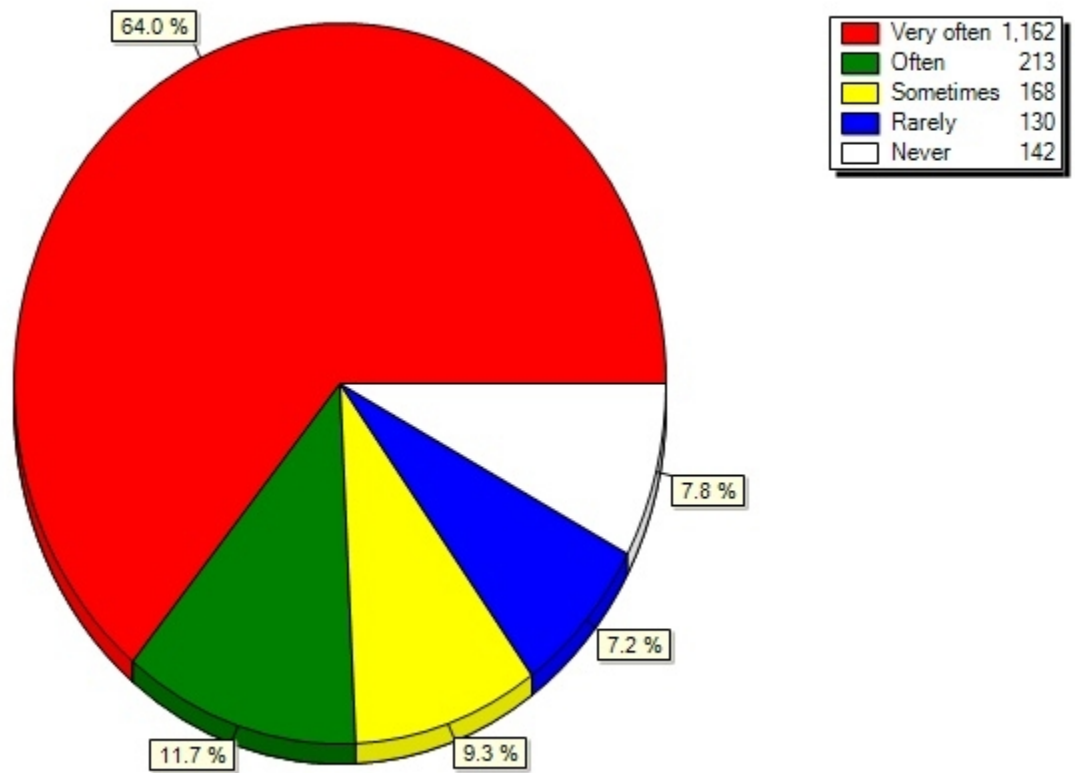|		
Very often	472
Often	265
Sometimes	367
Rarely	264
Never	302

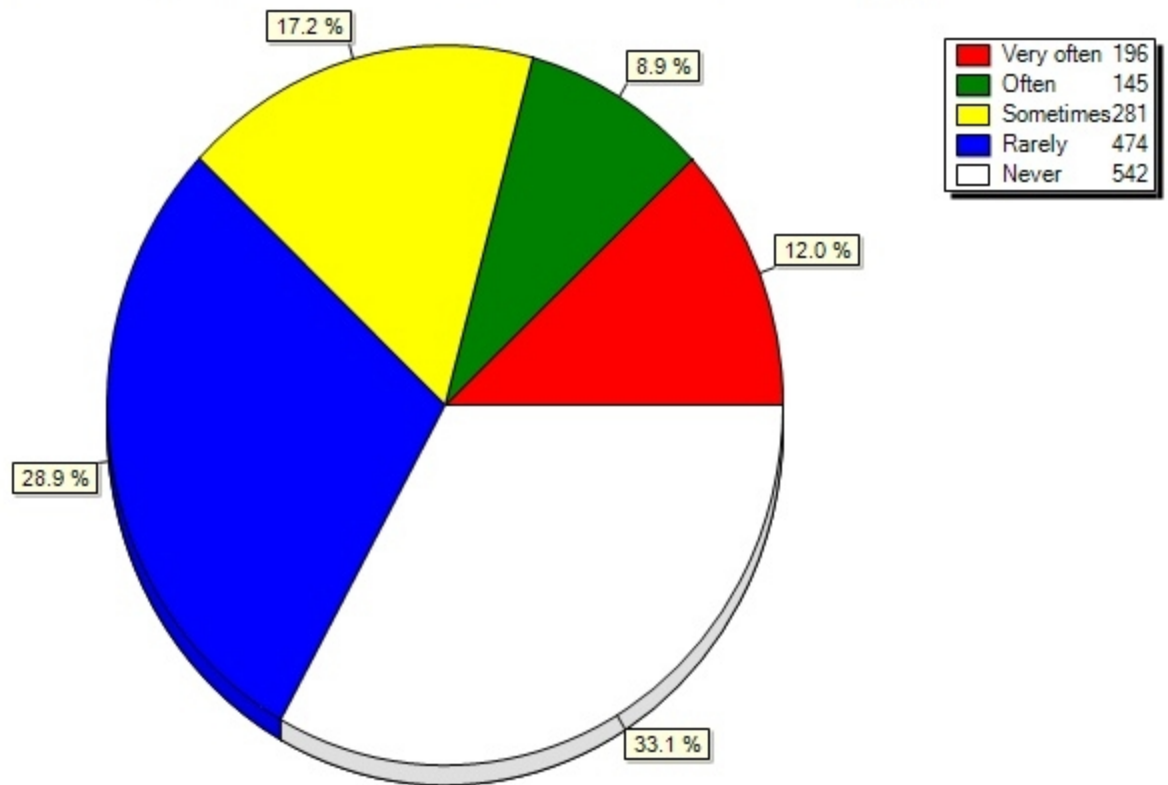28.3 %

15.9 %

22.0 %

15.8 %

18.1 %

8.2) Google Chrome(Which web browsers do you use and how often? (Select all that apply.))

8.2) Google Chrome(Which web browsers do you use and how often? (Select all that apply.))
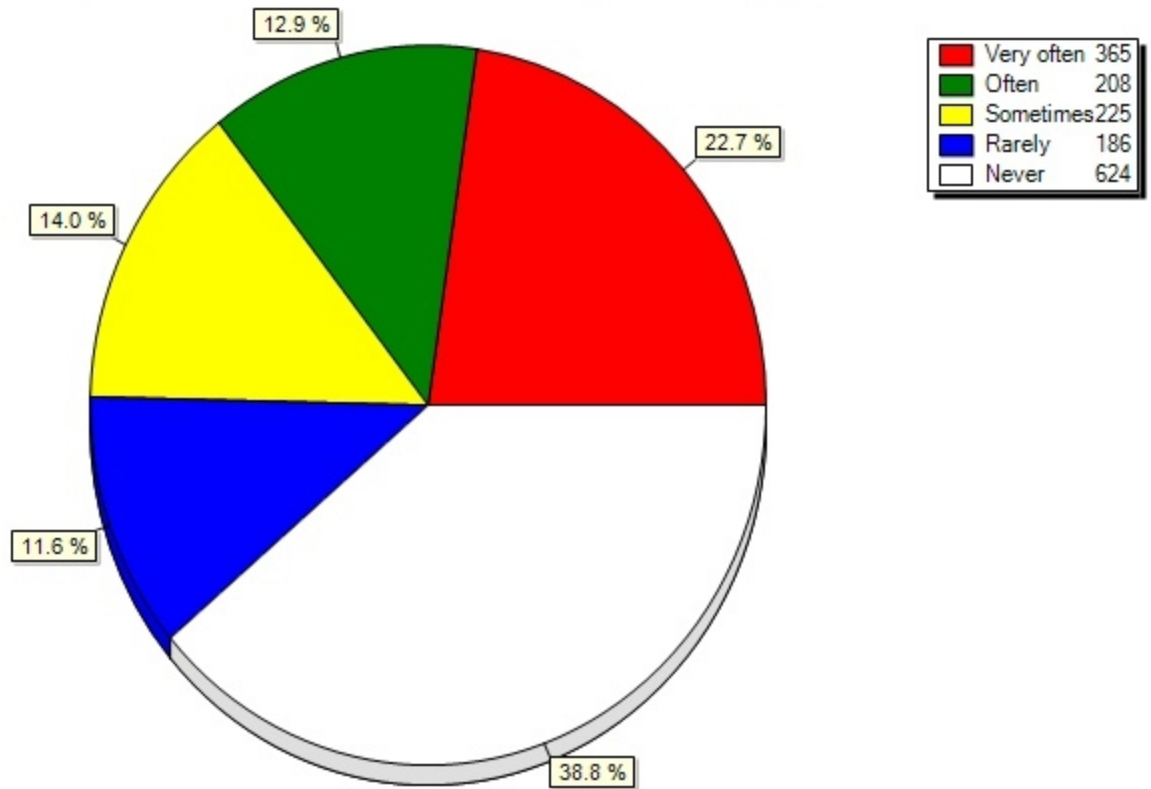
	Very often	1,162
	Often	213
	Sometimes	168
	Rarely	130
	Never	142

64.0 %

7.8 %

7.2 %

11.7 %

9.3 %

8.3) Internet Explorer(Which web browsers do you use and how often? (Select all that apply.))

8.3) Internet Explorer(Which web browsers do you use and how often? (Select all that apply.))

|		
■	Very often	196
■	Often	145
■	Sometimes	281
■	Rarely	474
□	Never	542

8.4) Safari(Which web browsers do you use and how often? (Select all that apply.))

8.4) Safari(Which web browsers do you use and how often? (Select all that apply.))

|		
Very often	365
Often	208
Sometimes	225
Rarely	186
Never	624

12.9 %
22.7 %
14.0 %
11.6 %
38.8 %

8.5) Not Sure(Which web browsers do you use and how often? (Select all that apply.))

8.5) Not Sure(Which web browsers do you use and how often? (Select all that apply.))
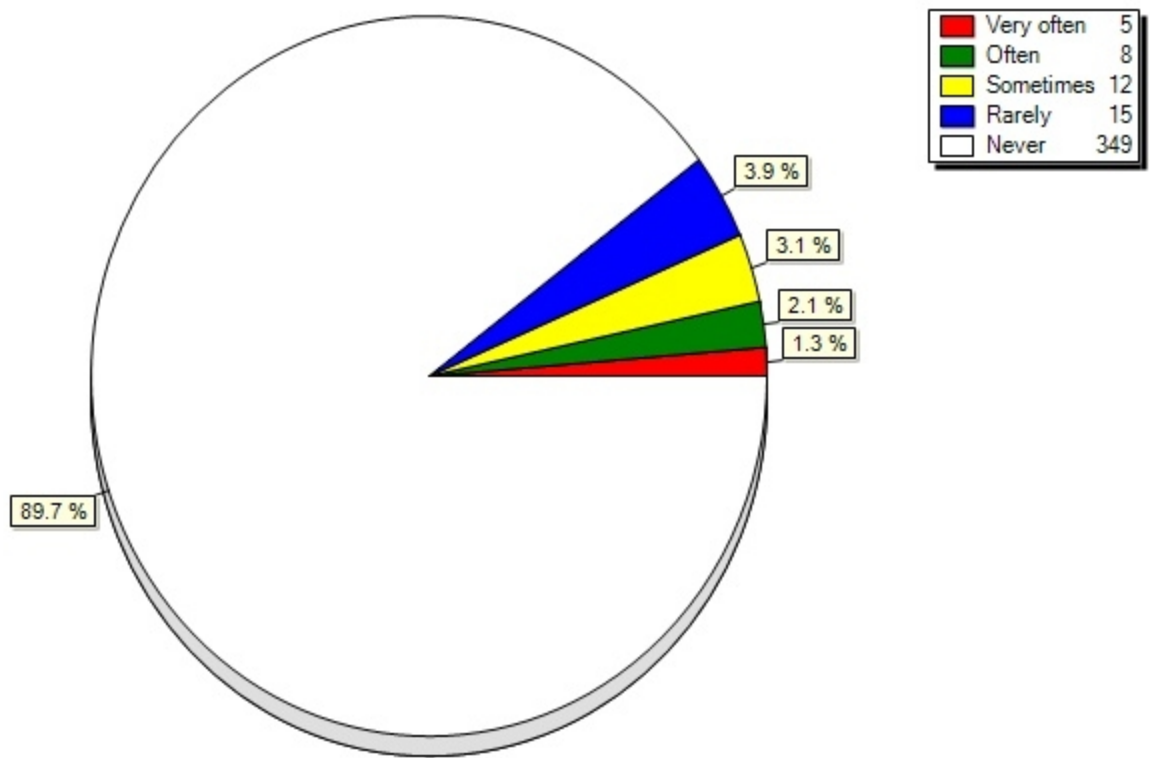
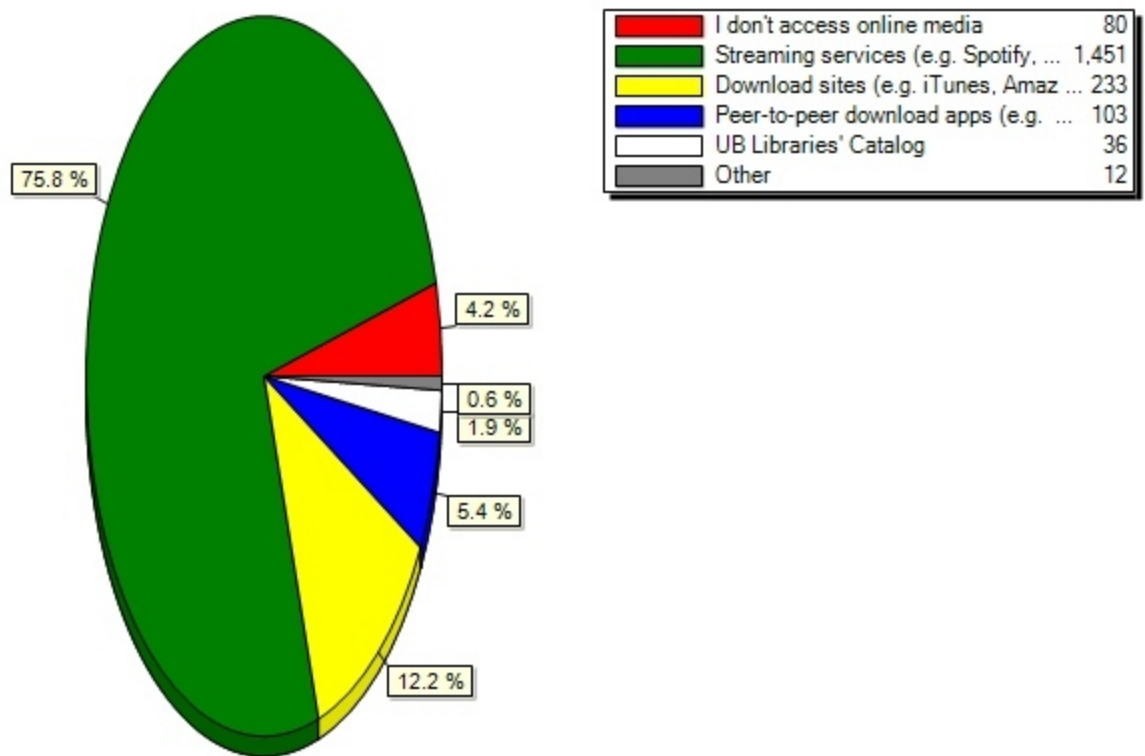|	Very often	5
	Often	8
	Sometimes	12
	Rarely	15
	Never	349

3.9 %

3.1 %

2.1 %

1.3 %

89.7 %

8.6) Other (include in comments)(Which web browsers do you use and how often? (Select all that apply.))

8.6) Other (include in comments)(Which web browsers do you use and how often? (Select all that apply.))

■ Very often	16
■ Often	10
■ Sometimes	17
■ Rarely	11
□ Never	279

3.3 %

5.1 %

3.0 %

4.8 %

83.8 %
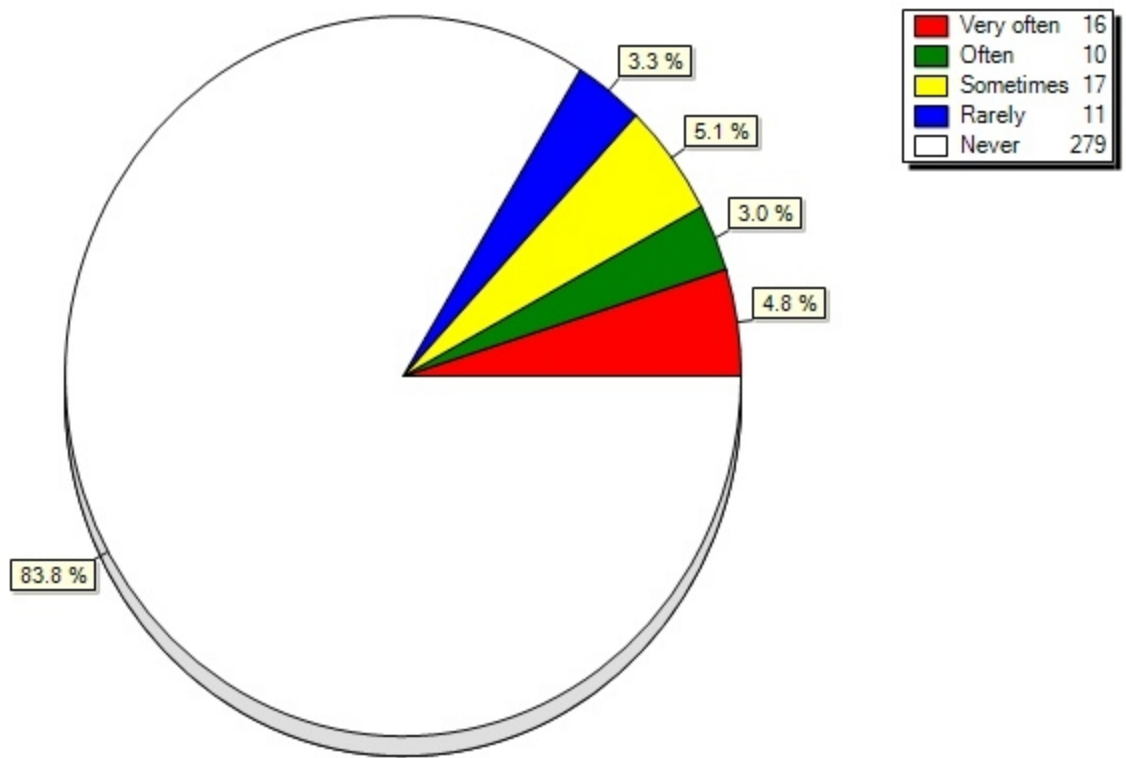
9) What's your preferred method for accessing media (music, videos, games) online?

9) What's your preferred method for accessing media (music, videos, games) online?
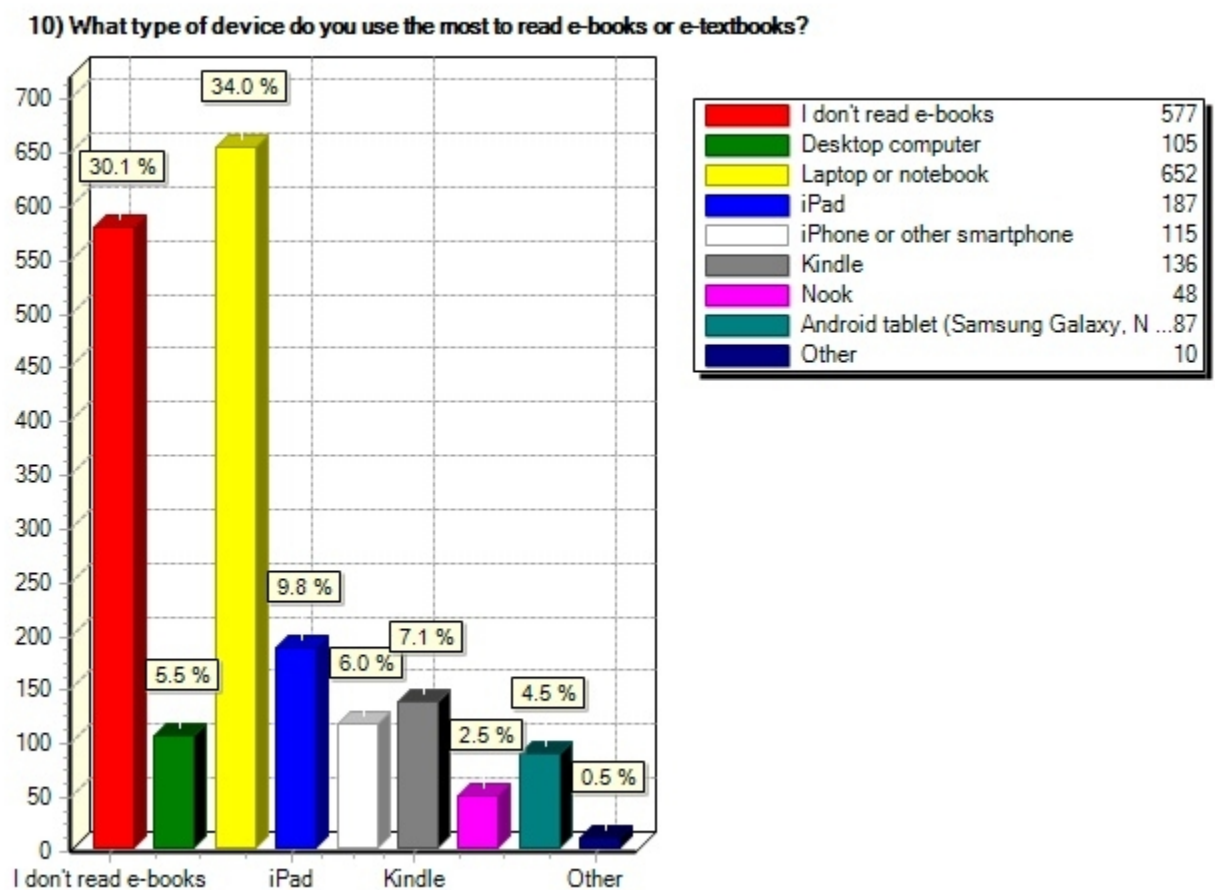
Color	Category	Count
Red	I don't access online media	80
Green	Streaming services (e.g. Spotify, ...	1,451
Yellow	Download sites (e.g. iTunes, Amaz ...	233
Blue	Peer-to-peer download apps (e.g. ...	103
White	UB Libraries' Catalog	36
Gray	Other	12

Pie chart values: 75.8 %, 4.2 %, 0.6 %, 1.9 %, 5.4 %, 12.2 %

Other Responses:

Online stream
YouTube
youtube
I just watch YouTube.
car radio
you
pptv
youtube or google
p2p apps are unsafe and illegal
unknown
Yes

Google and stuff
Netflix only

10) What type of device do you use the most to read e-books or e-textbooks?

10) What type of device do you use the most to read e-books or e-textbooks?

I don't read e-books	577
Desktop computer	105
Laptop or notebook	652
iPad	187
iPhone or other smartphone	115
Kindle	136
Nook	48
Android tablet (Samsung Galaxy, N ...87
Other	10

Other Responses:

HP Tablet
kobo
surface
I use my phone.
hard copy
Windows Tablet
I print stuff out.
iPod Touch
Playbook
Kobo
I print them
Windows Tablet

11) Who provides your cell phone service?

Base Question	Freshman	Sophomore	Junior	Senior	Graduate student - 1st year	Graduate student - year 2 or more	Non-degree seeking	Not sure
I don't own a cell phone	1.5% (4)	0.3% (1)	1.2% (4)	0.6% (2)	0.3% (1)	1.3% (3)	0.0% (0)	5.3% (1)
AT&T	23.2% (63)	27.7% (102)	29.4% (102)	27.2% (92)	44.0% (142)	49.2% (116)	20.0% (3)	21.1% (4)
Verizon Wireless	41.2% (112)	36.4% (134)	40.1% (139)	42.9% (145)	18.9% (61)	26.3% (62)	26.7% (4)	57.9% (11)
T-Mobile	20.6% (56)	16.8% (62)	17.6% (61)	13.3% (45)	26.6% (86)	11.4% (27)	20.0% (3)	5.3% (1)

Sprint	7.7% (21)	12.0% (44)	8.1% (28)	9.5% (32)	3.1% (10)	8.9% (21)	6.7% (1)	0.0% (0)
Virgin Mobile	2.9% (8)	2.7% (10)	1.2% (4)	2.1% (7)	0.3% (1)	1.3% (3)	0.0% (0)	0.0% (0)
Other	2.9% (8)	4.1% (15)	2.6% (9)	4.4% (15)	6.8% (22)	1.7% (4)	26.7% (4)	10.5% (2)
Total Counts	272	368	347	338	323	236	15	19

Other Responses:

Boost Mobile
H2O wireless
Boost Mobile
Straight Talk Wireless
Tracfone
KDDI USA
tracphone
net 10
Simple mobile
Page Plus
simple mobile
Tracfone
lycamobile
Cricket
Lyca
simple mobile
H2O Wireless
metro
Lyca mobile
blue wireless
Lyca
MetroPCS
Simple Mobile
DNA
Lycamobile
Lyca Mobile

straighttalk
tracphone
Blue Wireless
metroPCS
Straight talk
Credo Mobile
Boost Mobile
metro
MetroPCS
straight talk
Net10
Tracfone
Lyca
Lycamobile
Straight Talk/Tracfone
simple mobile
Tracfone
Metro-PCS
straight talk
LycaMobile
Boost Mobile
Tracfone
Tracfone
Skype
Lyca
Lyca
Tracfone
simplemobile
lyca mobile
MVOP using AT&T network
Blackwireless
Page Plus
Simple Mobile
Boost Mobile
lycamobile
ultra

LYCA
Cricket
H2O
lycamobile
simple mobile
Lycamobile
lyca
Lycamobile
Bell
Tracfone
Net Ten
Boost Mobile
straight talk
Cricket
boost mobile
trac phone
japanese

12) Which operating system (OS) do you have on your smartphone?

12) Which operating system (OS) do you have on your smartphone?

44.7 %

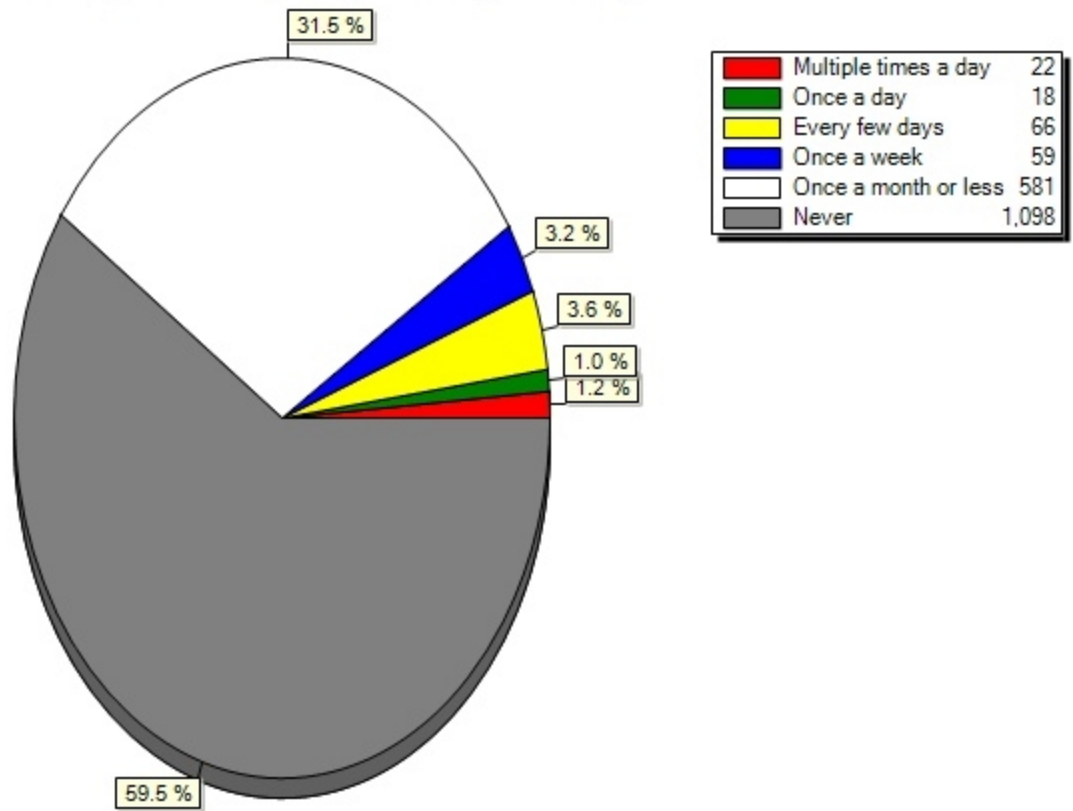|	Android	711
	Apple iOS	825
	BlackBerry	6
	Windows	43
	Other	7

0.4 %

2.7 %

0.4 %

51.8 %
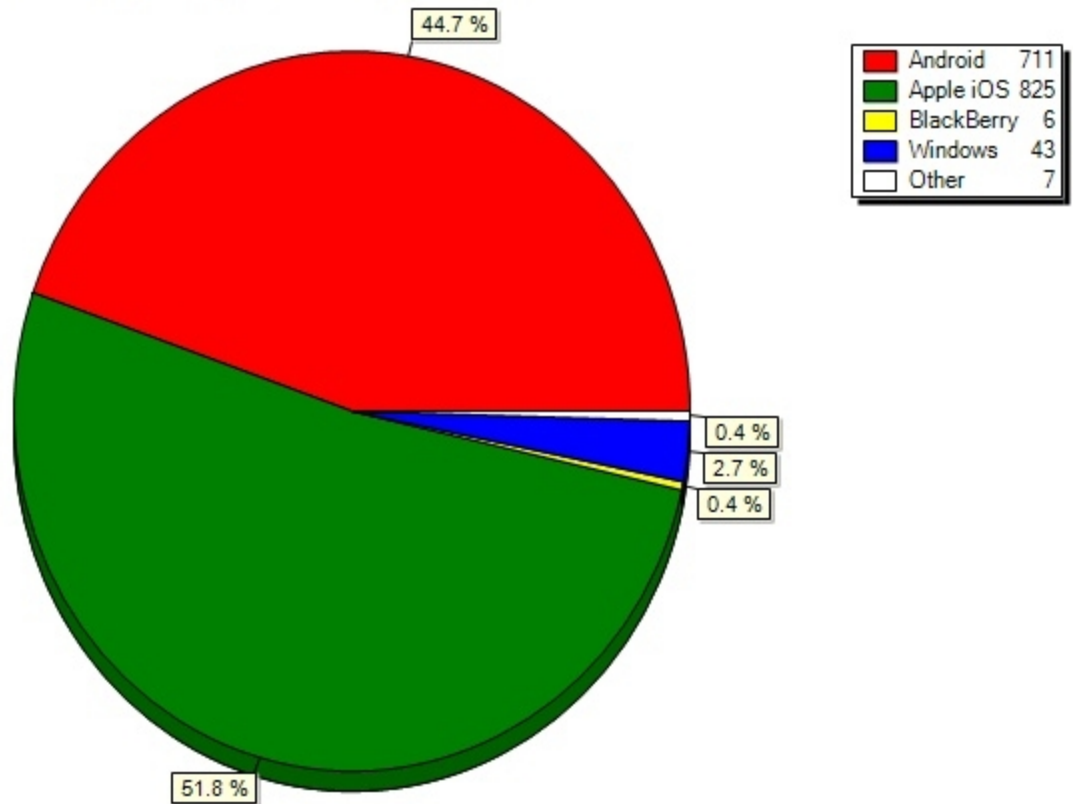
Other Responses:

Not for long
No smartphone
Galaxy
Iphone 4s
Jailbroken iOS
2 phones. android + apple ios

13) How often are you using the following UB services?

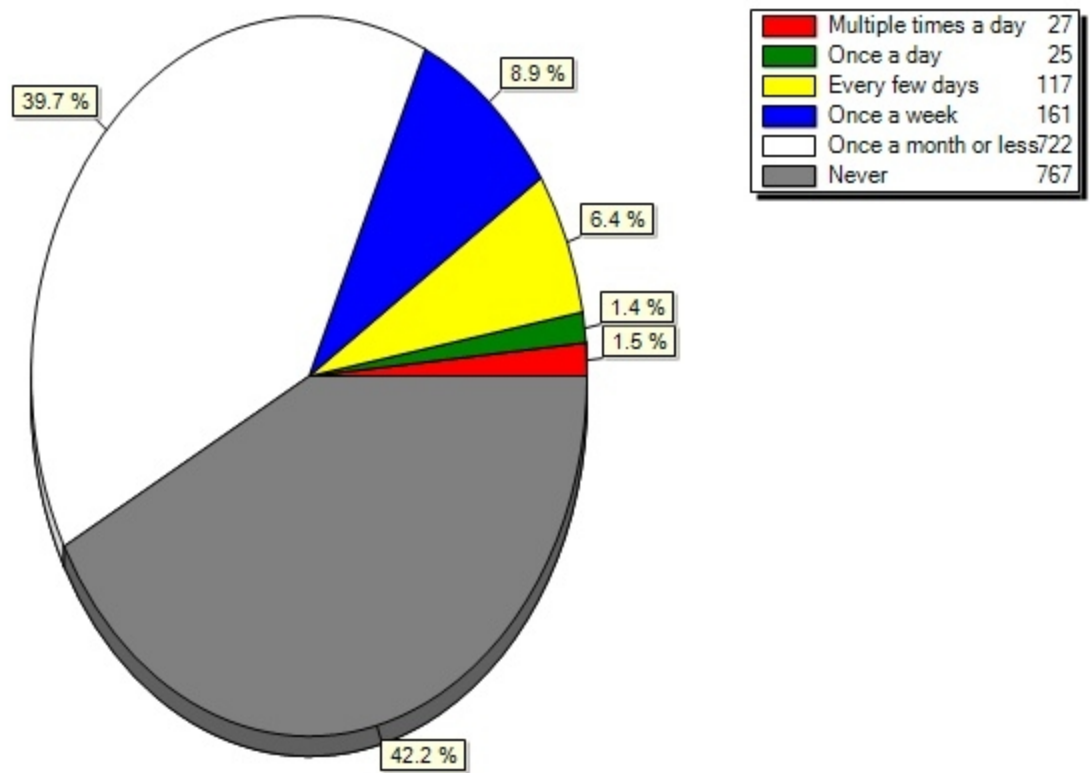|	Multiple times a day	Once a day	Every few days	Once a week	Once a month or less	Never
Ask A Librarian	1.2% (22)	1.0% (18)	3.6% (66)	3.2% (59)	31.5% (581)	59.5% (1098)
Directory (finding people)	1.5% (27)	1.4% (25)	6.4% (117)	8.9% (161)	39.7% (722)	42.2% (767)
HUB Student Center	24.8% (468)	18.7% (353)	29.2% (551)	14.9% (282)	10.6% (201)	1.9% (35)
UB Libraries' website	8.0% (147)	6.0% (110)	19.3% (356)	15.9% (292)	30.9% (568)	19.9% (367)
MyUB	60.2% (1144)	18.2% (346)	13.0% (248)	5.4% (103)	2.4% (45)	0.8% (15)
UBlearns	73.2% (1391)	14.9% (284)	7.9% (151)	1.5% (29)	1.3% (24)	1.2% (22)
UBmail (powered by Google)	84.2% (1598)	9.6% (183)	3.1% (59)	0.6% (11)	0.7% (14)	1.7% (32)

13.1) Ask A Librarian(How often are you using the following UB services?)

13.1) Ask A Librarian(How often are you using the following UB services?)
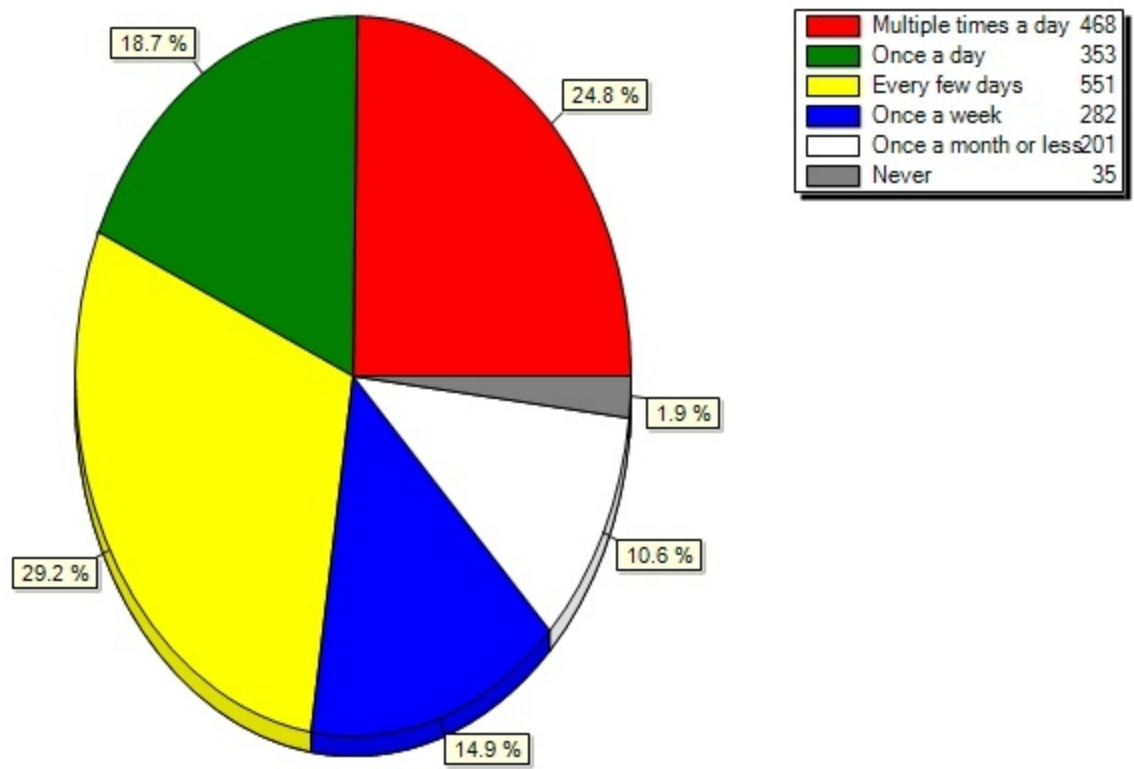

■	Multiple times a day	22
■	Once a day	18
■	Every few days	66
■	Once a week	59
□	Once a month or less	581
■	Never	1,098

13.2) Directory (finding people)(How often are you using the following UB services?)

13.2) Directory (finding people)(How often are you using the following UB services?)
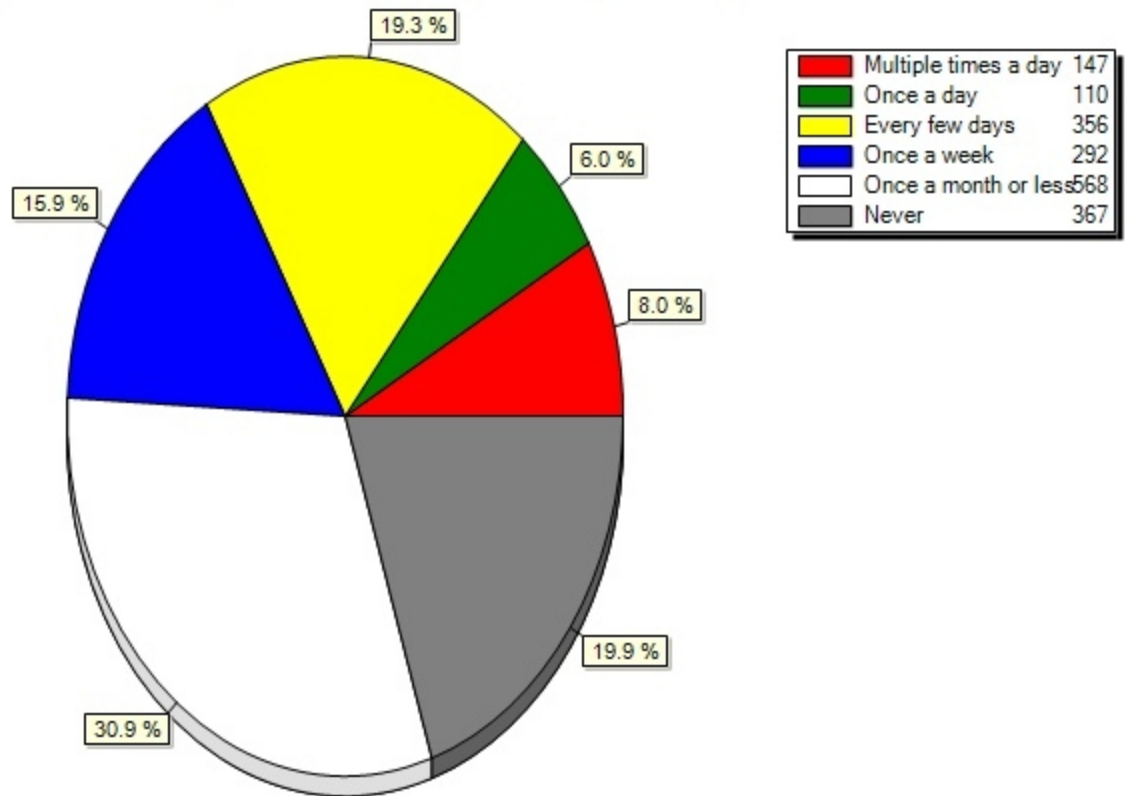

	Legend	
■ (red)	Multiple times a day	27
■ (green)	Once a day	25
■ (yellow)	Every few days	117
■ (blue)	Once a week	161
□ (white)	Once a month or less	722
■ (gray)	Never	767

39.7 %
8.9 %
6.4 %
1.4 %
1.5 %
42.2 %

13.3) HUB Student Center(How often are you using the following UB services?)

13.3) HUB Student Center(How often are you using the following UB services?)
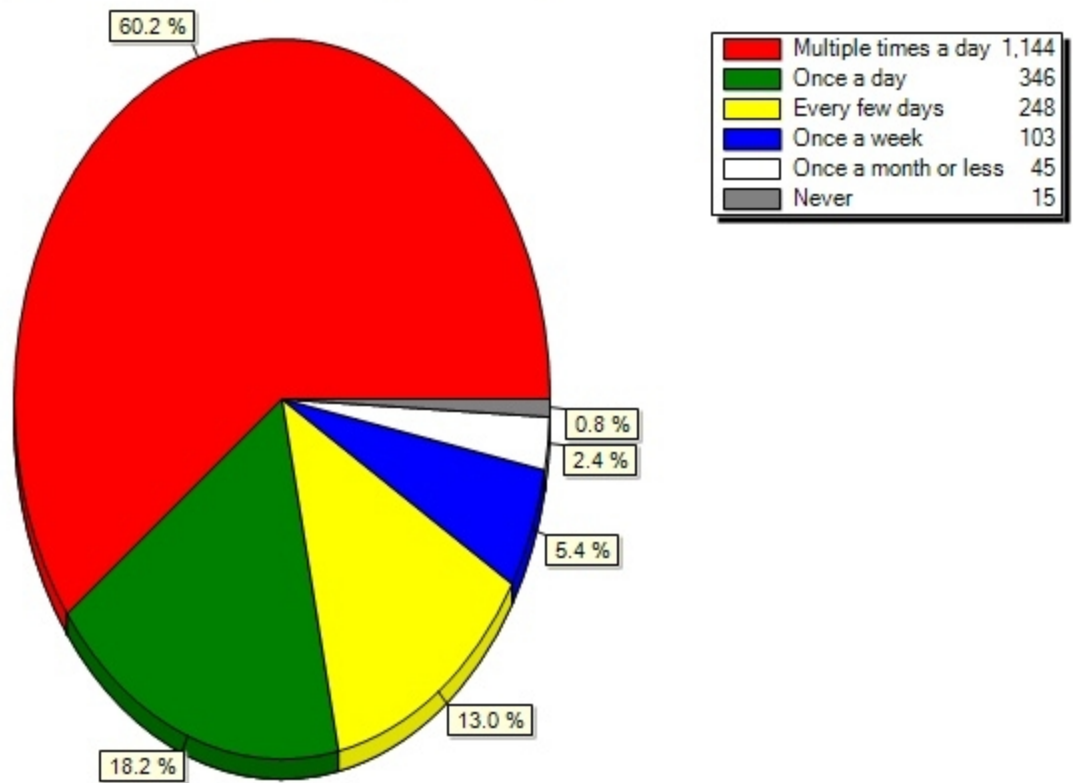

■	Multiple times a day	468
■	Once a day	353
■	Every few days	551
■	Once a week	282
□	Once a month or less	201
■	Never	35

18.7 %
24.8 %
1.9 %
10.6 %
29.2 %
14.9 %

13.4) UB Libraries' website(How often are you using the following UB services?)

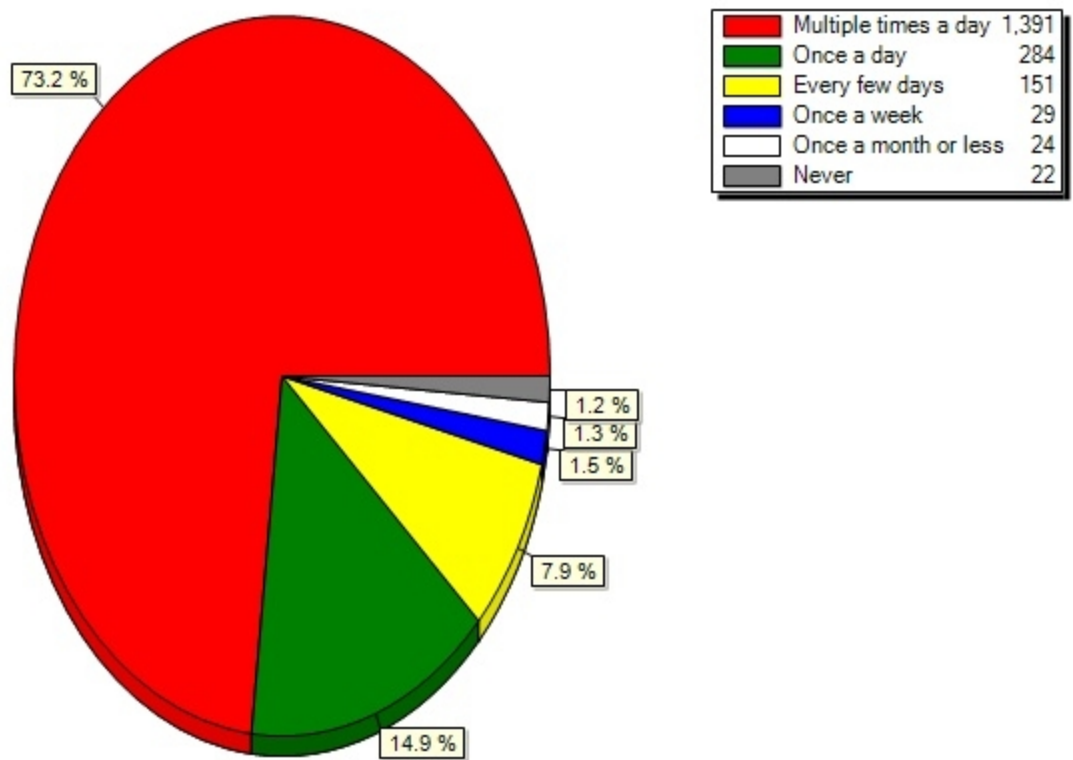**13.4) UB Libraries' website(How often are you using the following UB services?)**

■ Red	Multiple times a day	147
■ Green	Once a day	110
■ Yellow	Every few days	356
■ Blue	Once a week	292
□ White	Once a month or less	568
■ Gray	Never	367

19.3 %
6.0 %
15.9 %
8.0 %
19.9 %
30.9 %

13.5) MyUB(How often are you using the following UB services?)

13.5) MyUB(How often are you using the following UB services?)

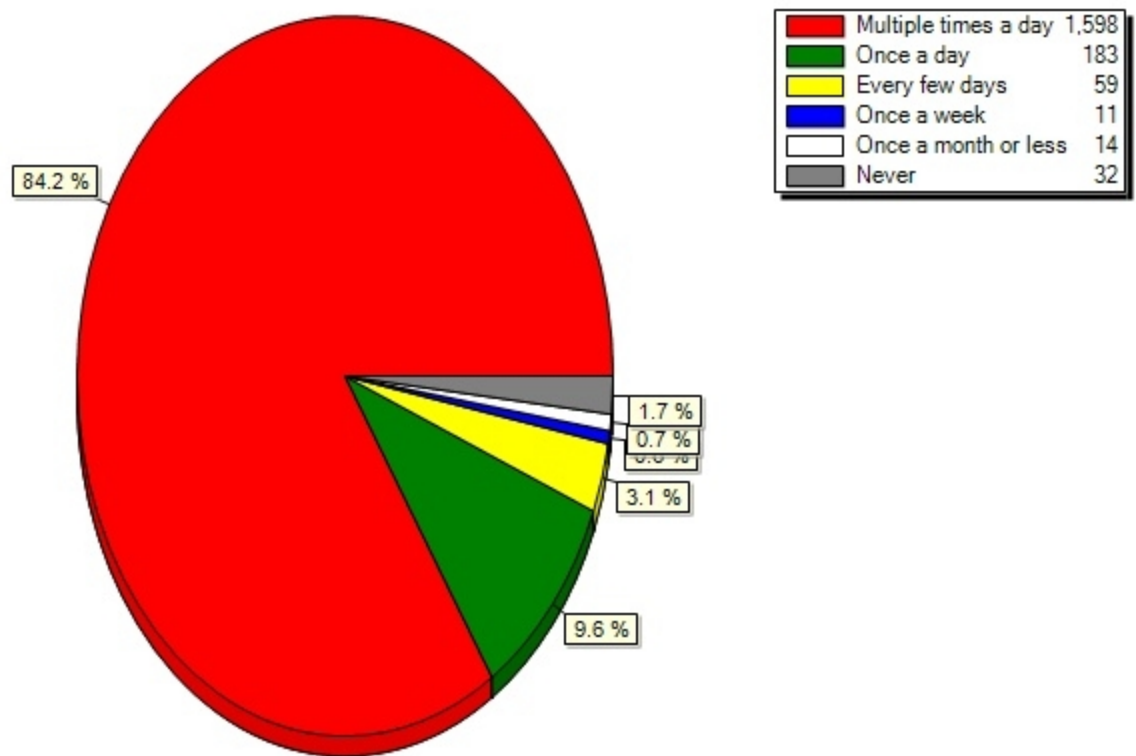|		
■	Multiple times a day	1,144
■	Once a day	346
■	Every few days	248
■	Once a week	103
□	Once a month or less	45
■	Never	15

60.2 %
0.8 %
2.4 %
5.4 %
13.0 %
18.2 %

13.6) UBlearns(How often are you using the following UB services?)

13.6) UBlearns(How often are you using the following UB services?)

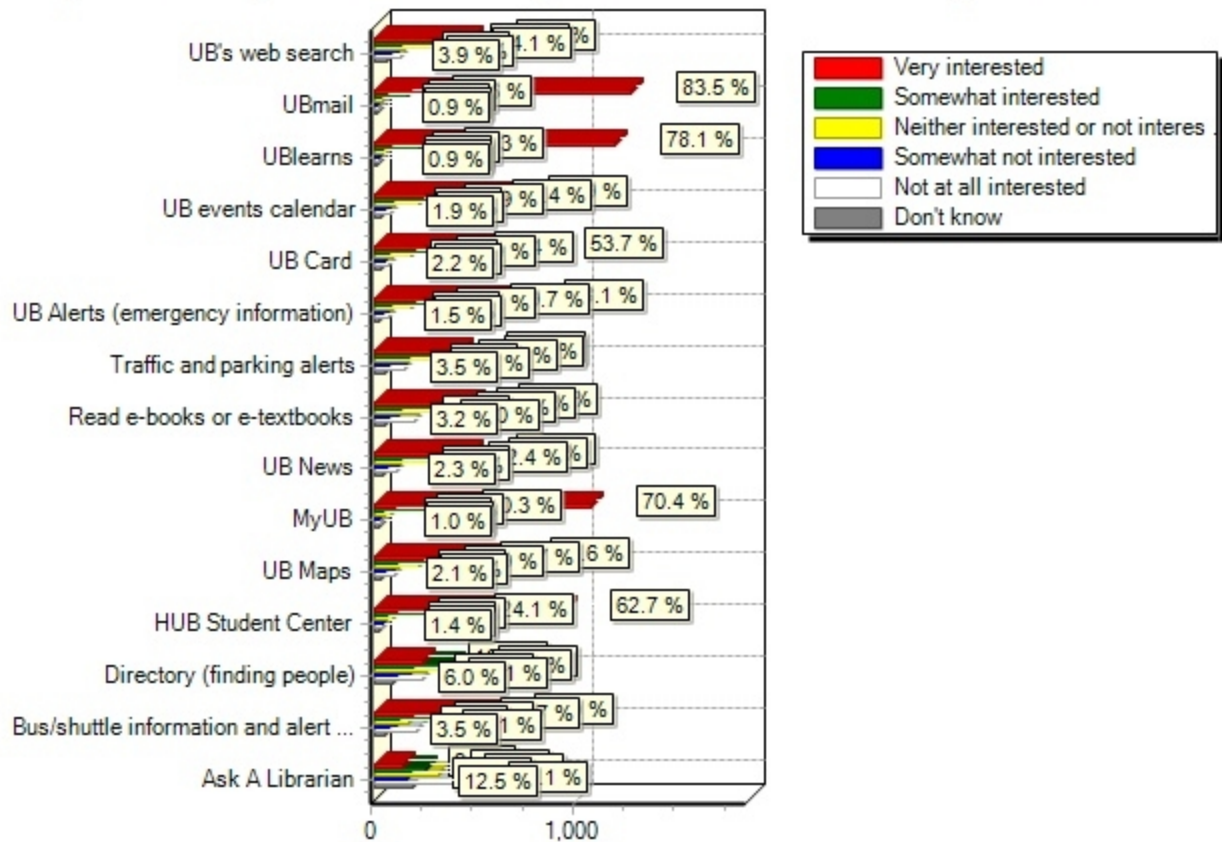|		
■	Multiple times a day	1,391
■	Once a day	284
■	Every few days	151
■	Once a week	29
□	Once a month or less	24
■	Never	22

73.2 %
1.2 %
1.3 %
1.5 %
7.9 %
14.9 %

13.7) UBmail (powered by Google)(How often are you using the following UB services?)

13.7) UBmail (powered by Google)(How often are you using the following UB services?)
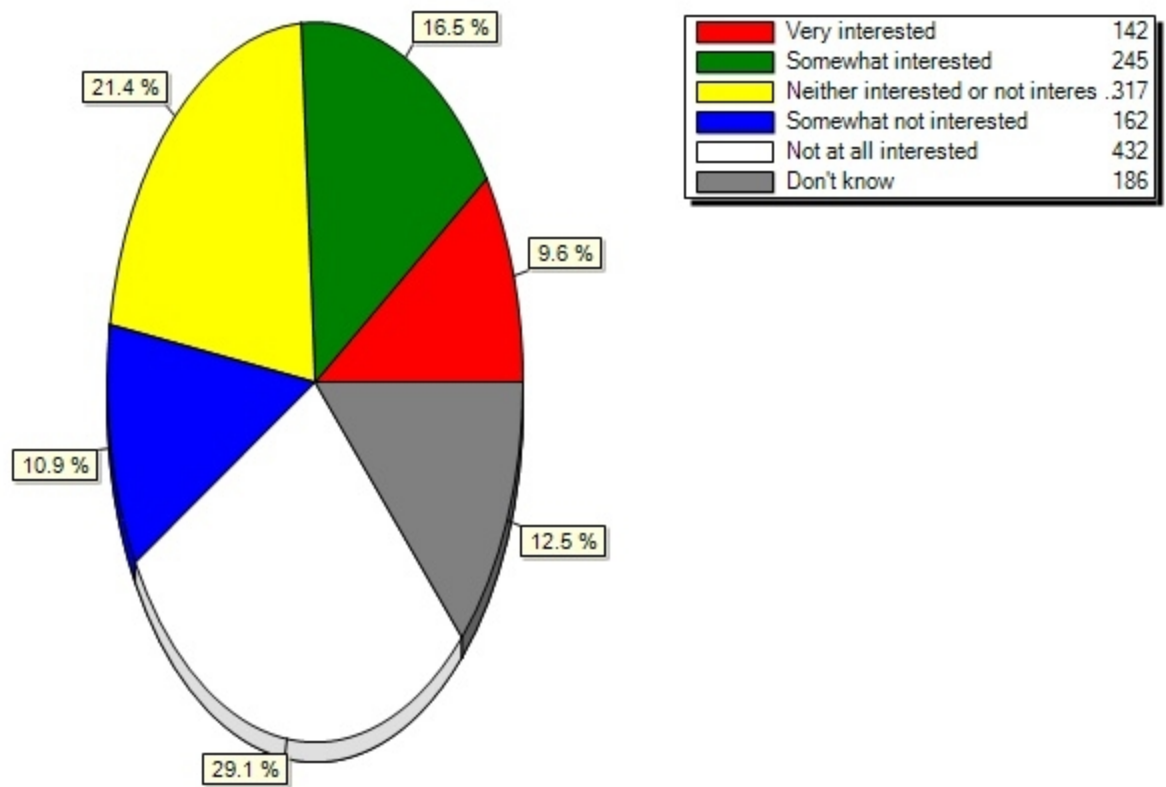
■	Multiple times a day	1,598
■	Once a day	183
■	Every few days	59
■	Once a week	11
□	Once a month or less	14
■	Never	32

84.2 %

1.7 %

0.7 %

3.1 %

9.6 %

14) Please indicate your level of interest in using your mobile device to access the following UB services:

14) Please indicate your level of interest in using your mobile device to access the following UB services
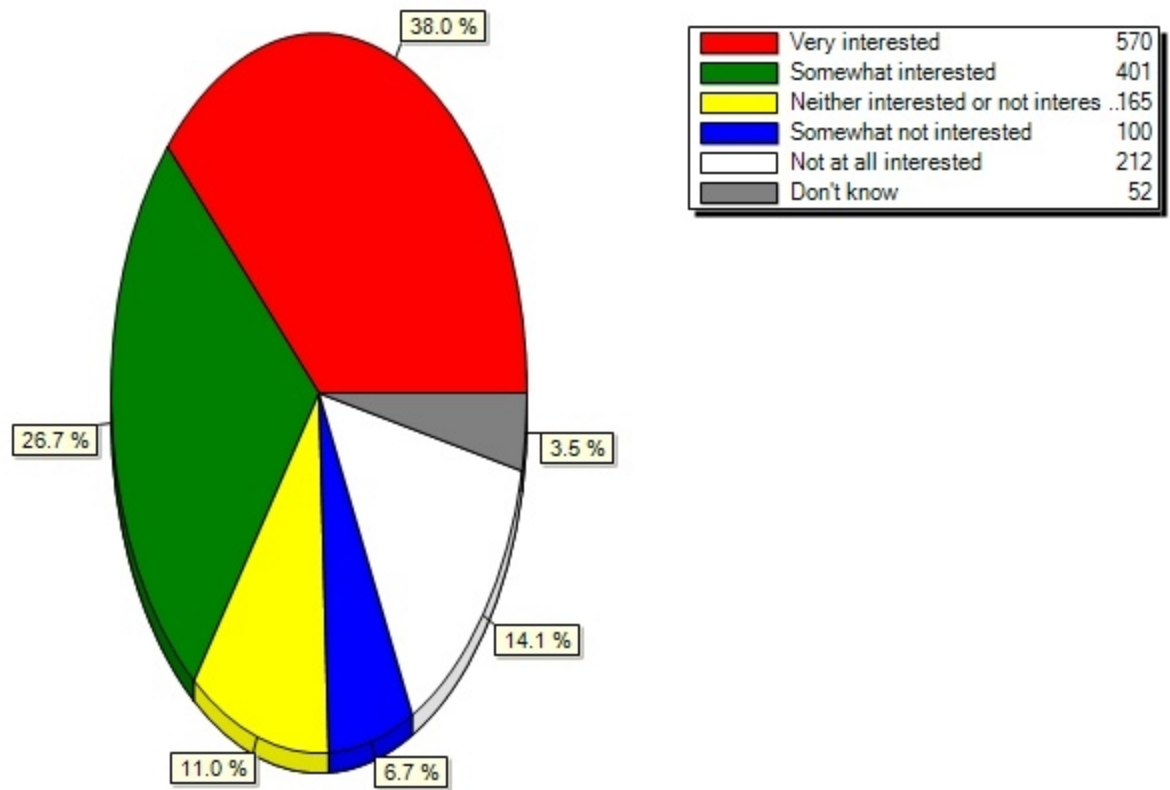

Legend:
- Very interested (red)
- Somewhat interested (green)
- Neither interested or not interes... (yellow)
- Somewhat not interested (blue)
- Not at all interested (white)
- Don't know (gray)

Service	Values shown
UB's web search	3.9 %, 4.1 %
UBmail	0.9 %, 83.5 %
UBlearns	0.9 %, 78.1 %
UB events calendar	1.9 %, 4 %
UB Card	2.2 %, 53.7 %
UB Alerts (emergency information)	1.5 %, .7 %, .1 %
Traffic and parking alerts	3.5 %
Read e-books or e-textbooks	3.2 %, 0 %
UB News	2.3 %, 2.4 %
MyUB	1.0 %, 0.3 %, 70.4 %
UB Maps	2.1 %, 6 %
HUB Student Center	1.4 %, 4.1 %, 62.7 %
Directory (finding people)	6.0 %, 1 %
Bus/shuttle information and alert ...	3.5 %, 1 %, 7 %
Ask A Librarian	12.5 %, 1 %

Axis: 0 ... 1,000

14.1) Ask A Librarian(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.1) Ask A Librarian(Please indicate your level of interest in using your mobile device to access the fol
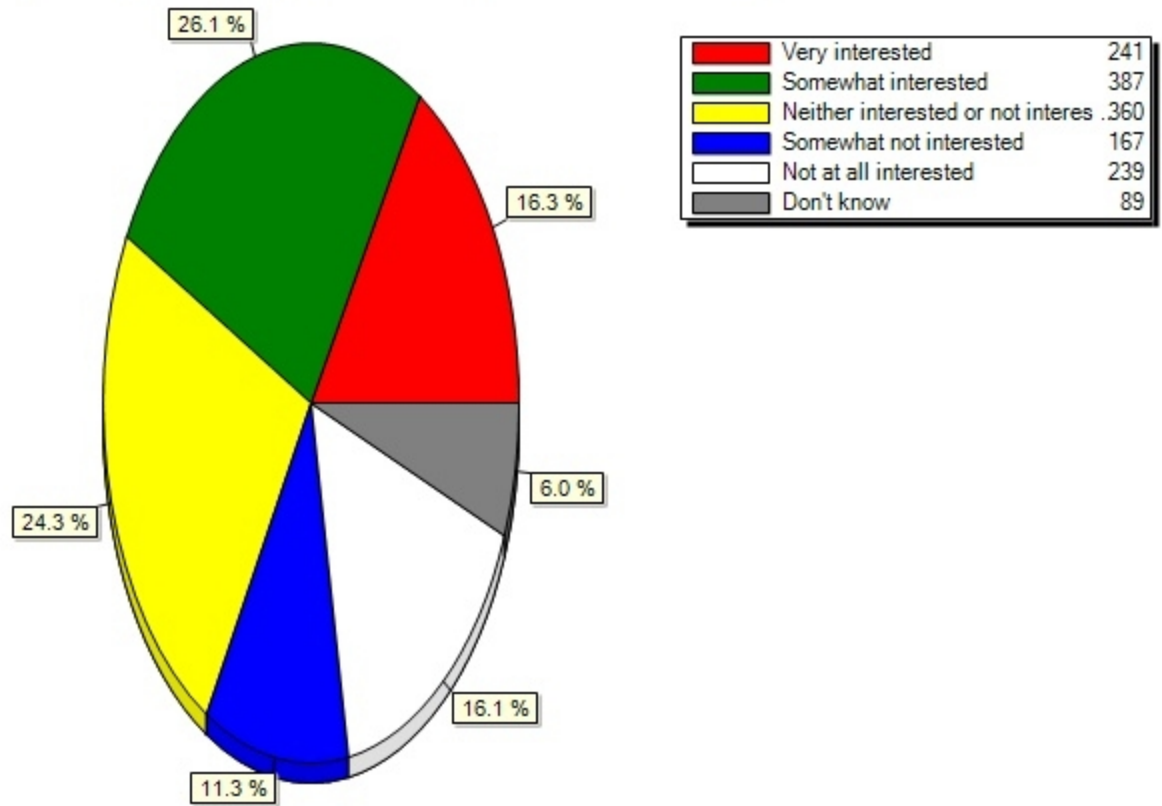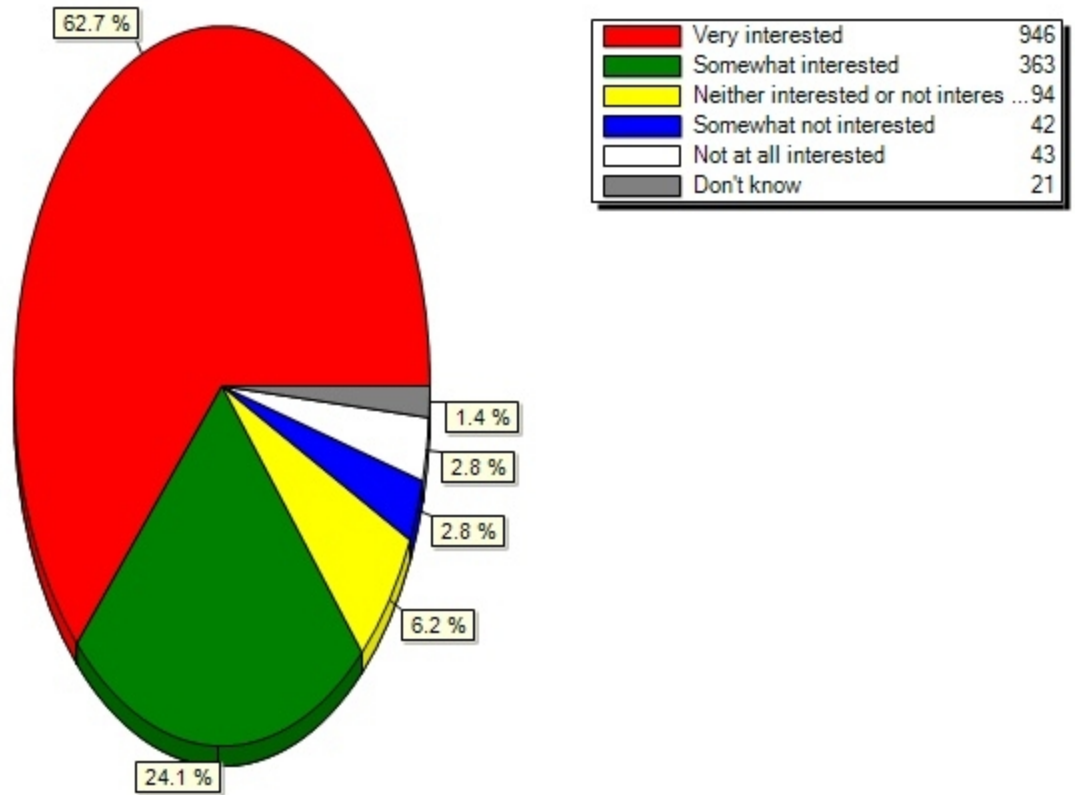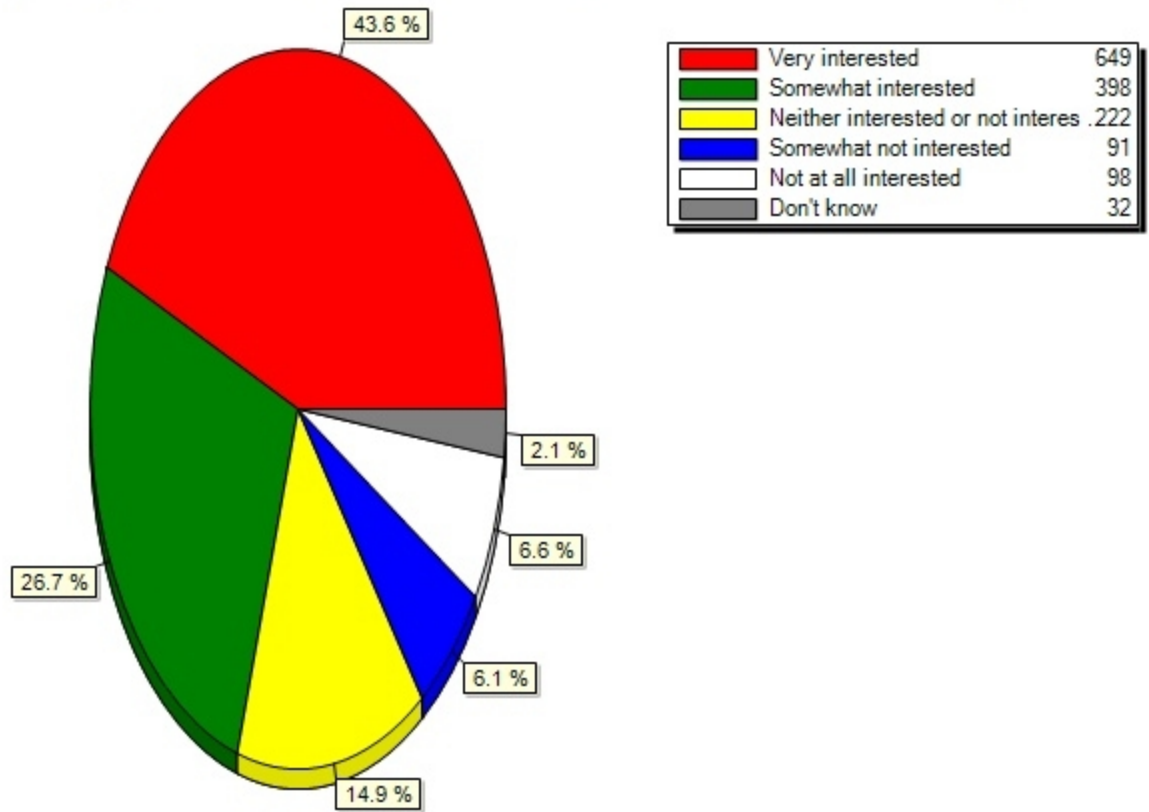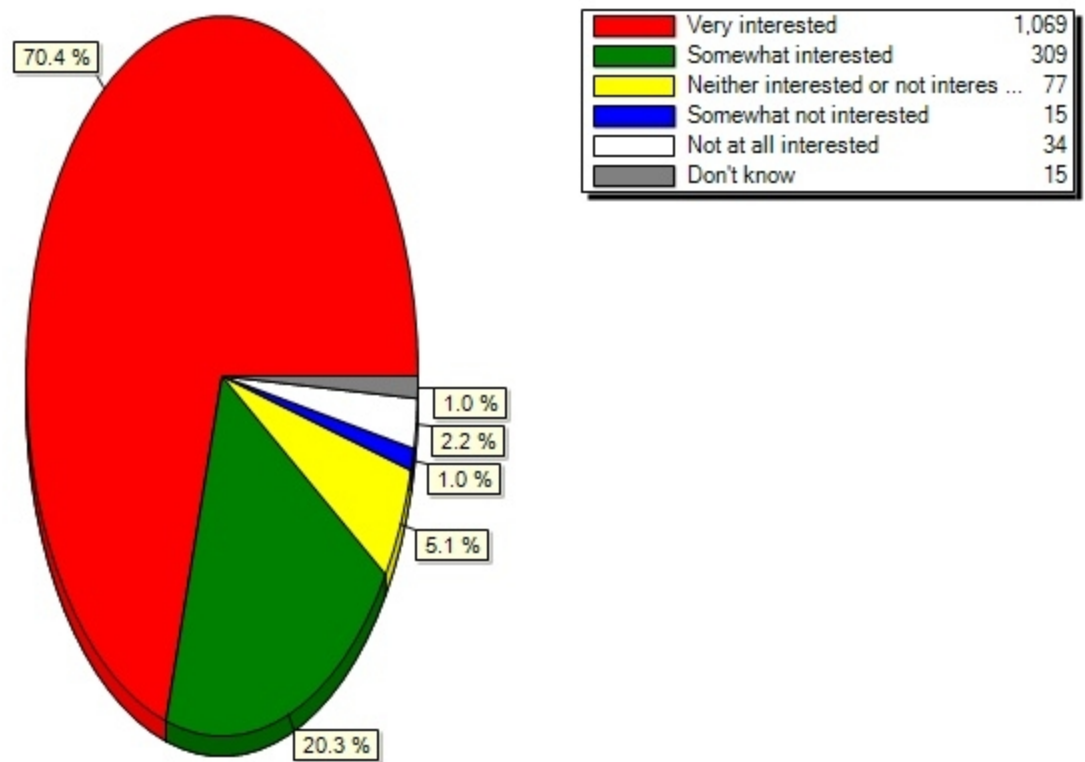

■	Very interested	142
■	Somewhat interested	245
■	Neither interested or not interes	.317
■	Somewhat not interested	162
□	Not at all interested	432
■	Don't know	186

16.5 %
21.4 %
9.6 %
10.9 %
12.5 %
29.1 %

14.2) Bus/shuttle information and alerts(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.2) Bus/shuttle information and alerts(Please indicate your level of interest in using your mobile devic

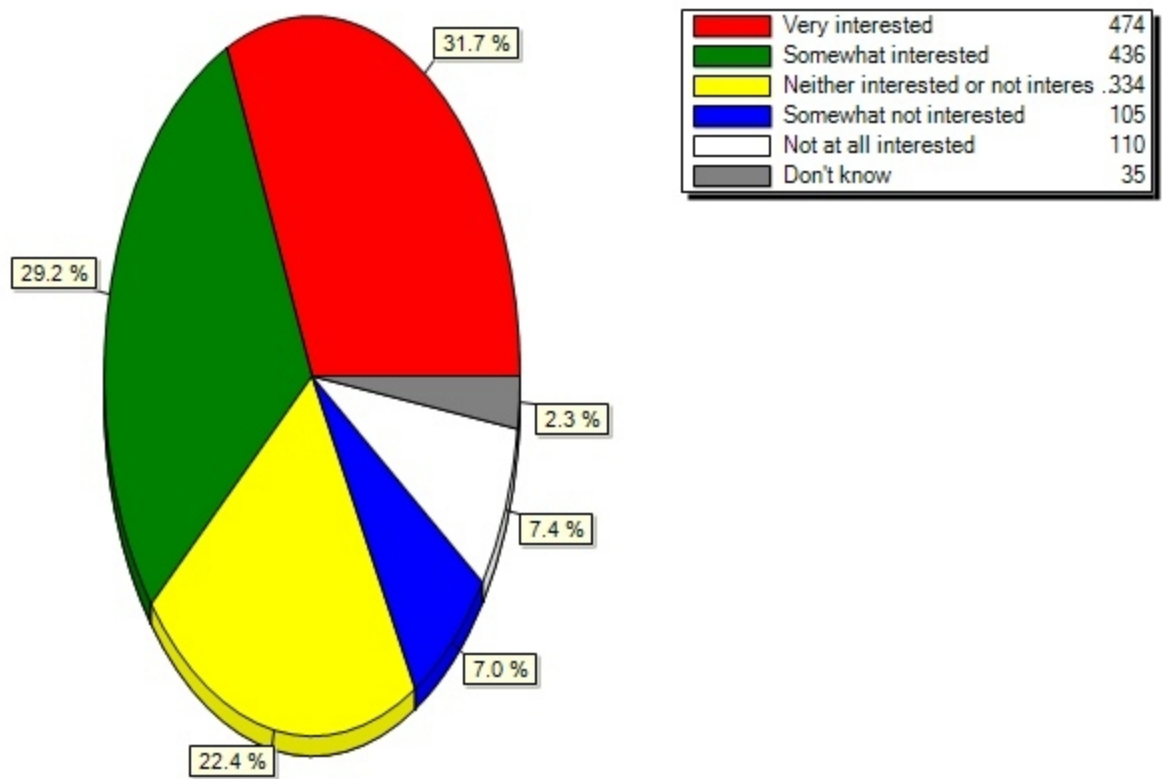|		
■	Very interested	570
■	Somewhat interested	401
■	Neither interested or not interes	.165
■	Somewhat not interested	100
□	Not at all interested	212
■	Don't know	52

38.0 %
26.7 %
3.5 %
14.1 %
11.0 %
6.7 %

14.3) Directory (finding people)(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.3) Directory (finding people)(Please indicate your level of interest in using your mobile device to acc

■ (red)	Very interested	241
■ (green)	Somewhat interested	387
■ (yellow)	Neither interested or not interes	.360
■ (blue)	Somewhat not interested	167
□ (white)	Not at all interested	239
■ (gray)	Don't know	89

26.1 %

16.3 %

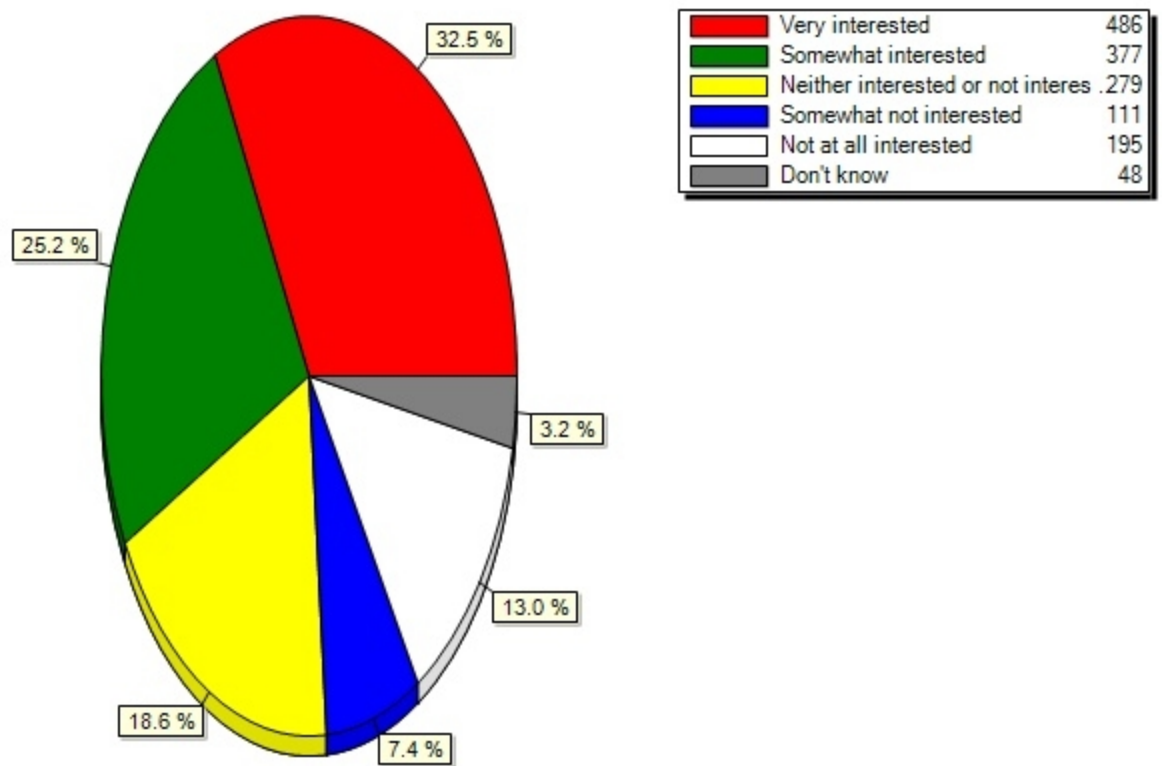6.0 %

24.3 %

16.1 %

11.3 %

14.4) HUB Student Center(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.4) HUB Student Center(Please indicate your level of interest in using your mobile device to access the

■	Very interested	946
■	Somewhat interested	363
■	Neither interested or not interes ...	94
■	Somewhat not interested	42
□	Not at all interested	43
■	Don't know	21

62.7 %

1.4 %

2.8 %

2.8 %

6.2 %

24.1 %

14.5) UB Maps(Please indicate your level of interest in using your mobile device to access the following UB services:)

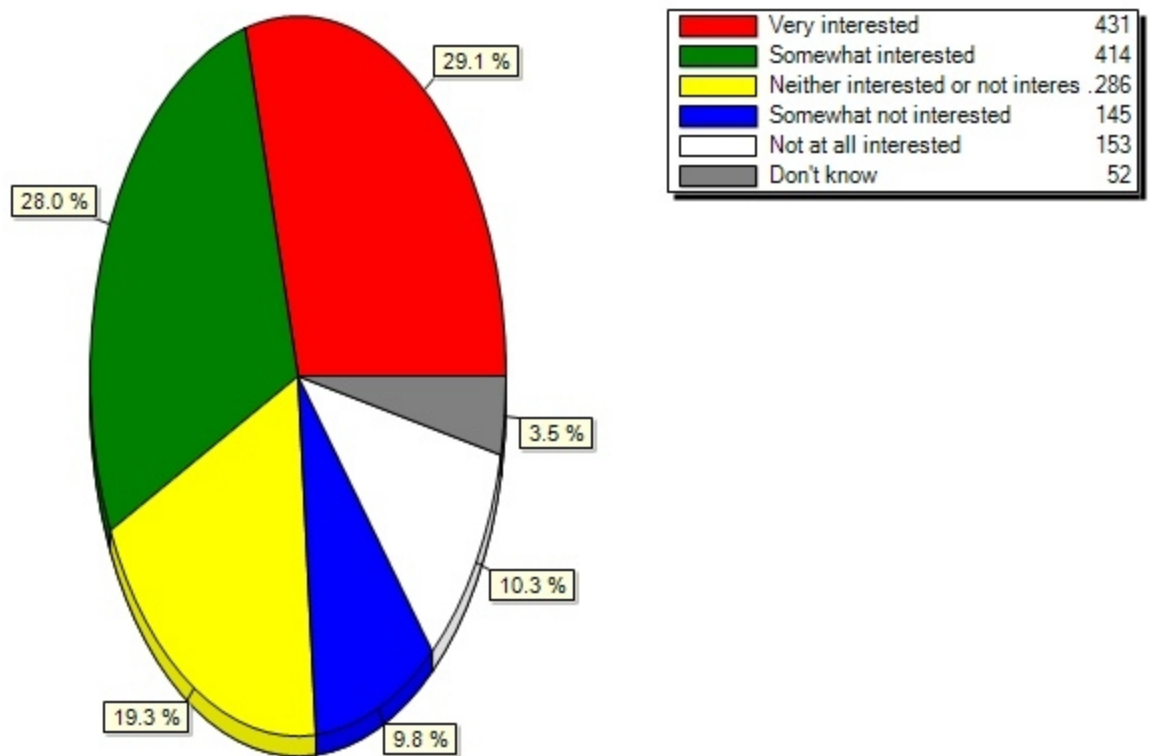**14.5) UB Maps (Please indicate your level of interest in using your mobile device to access the following U**
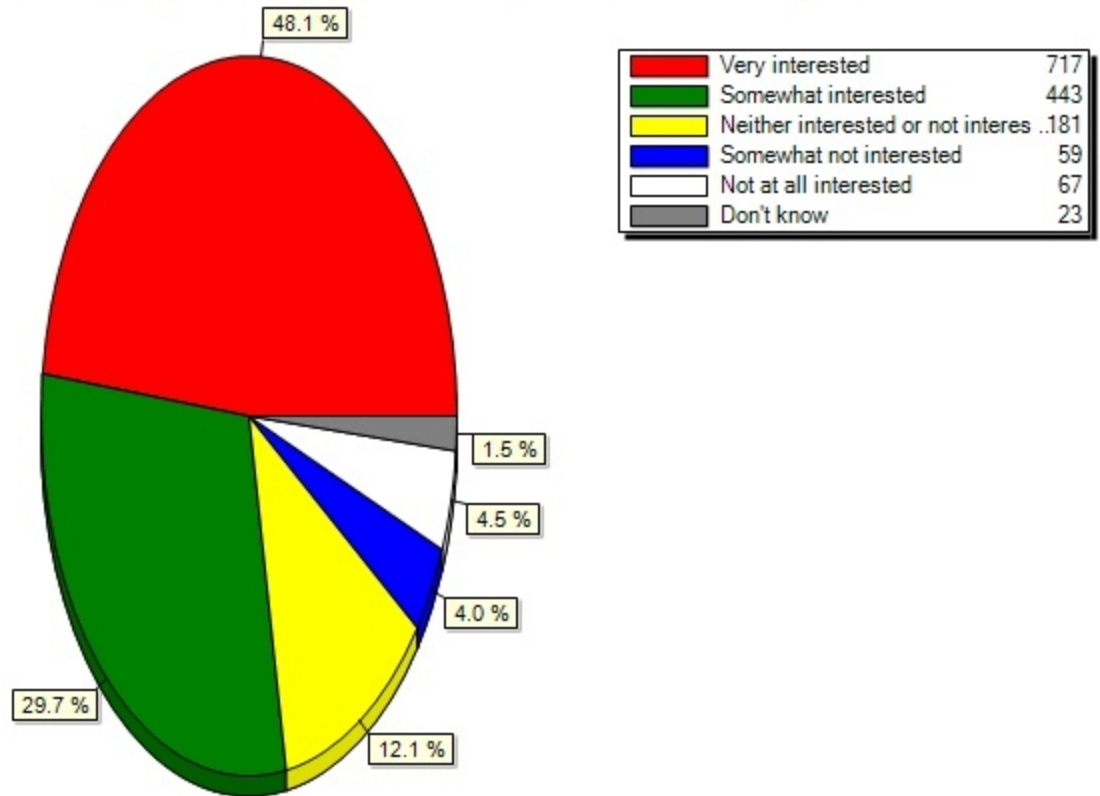
■ (red)	Very interested	649
■ (green)	Somewhat interested	398
■ (yellow)	Neither interested or not interes.	222
■ (blue)	Somewhat not interested	91
☐ (white)	Not at all interested	98
■ (gray)	Don't know	32

43.6 %

2.1 %

6.6 %

26.7 %

6.1 %

14.9 %

14.6) MyUB(Please indicate your level of interest in using your mobile device to access the following UB services:)

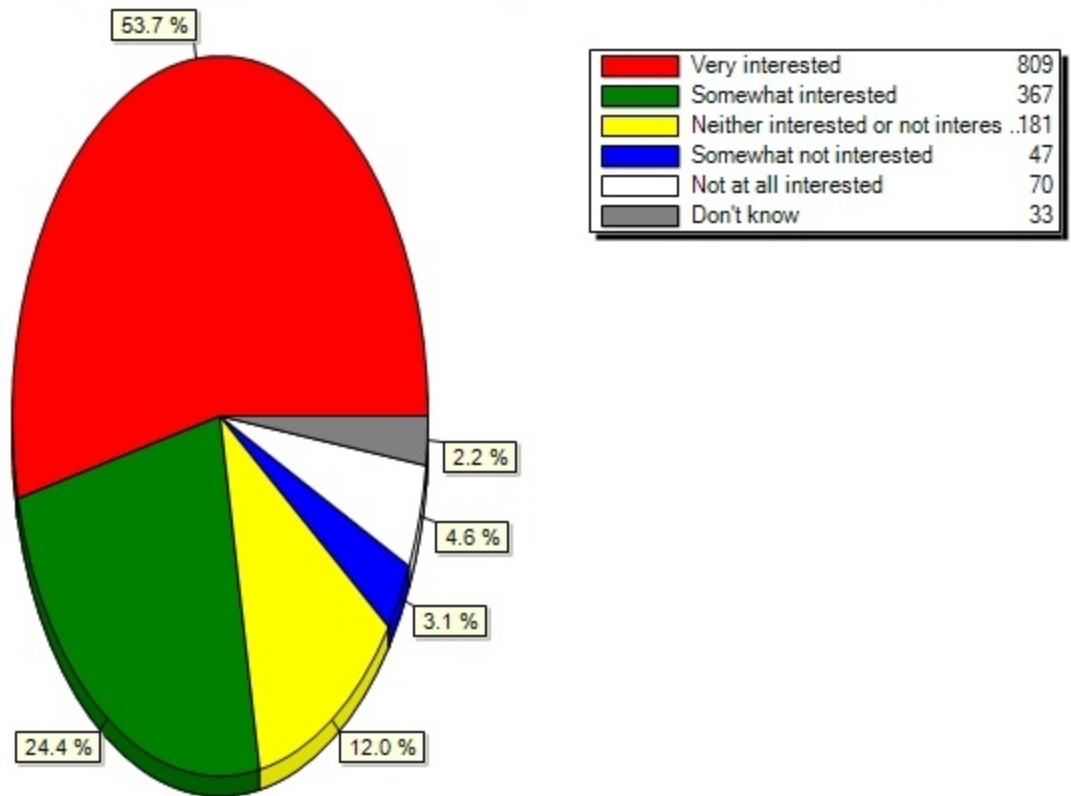**14.6) MyUB(Please indicate your level of interest in using your mobile device to access the following UB s**

■	Very interested	1,069
■	Somewhat interested	309
■	Neither interested or not interes ...	77
■	Somewhat not interested	15
▢	Not at all interested	34
■	Don't know	15

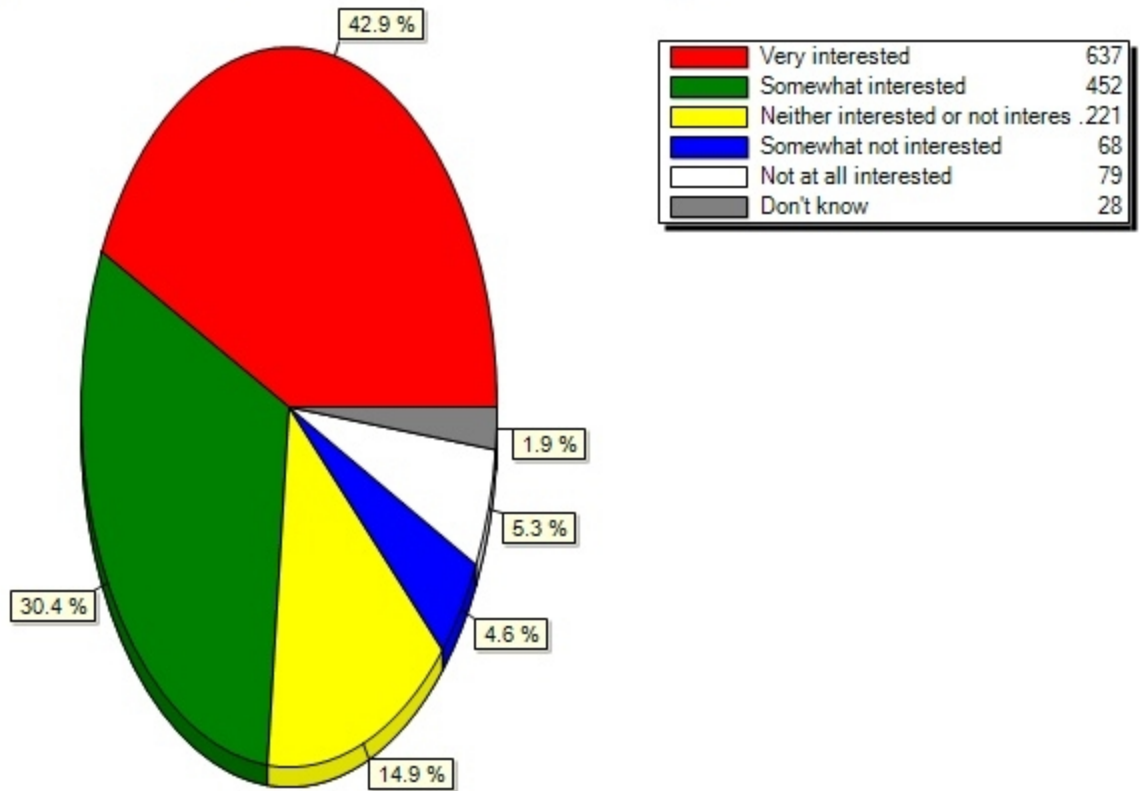70.4 %
1.0 %
2.2 %
1.0 %
5.1 %
20.3 %

14.7) UB News(Please indicate your level of interest in using your mobile device to access the following UB services:)

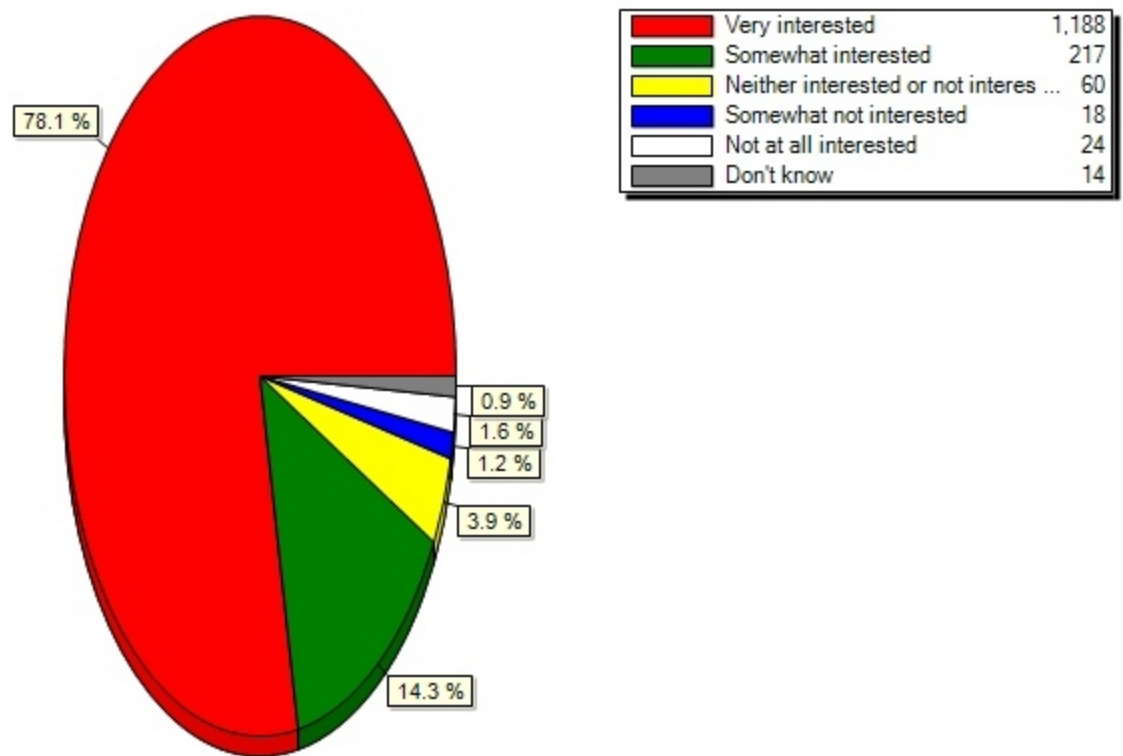**14.7) UB News (Please indicate your level of interest in using your mobile device to access the following U**

🟥	Very interested	474
🟩	Somewhat interested	436
🟨	Neither interested or not interes	.334
🟦	Somewhat not interested	105
⬜	Not at all interested	110
⬛	Don't know	35

31.7 %

29.2 %

2.3 %

7.4 %

7.0 %

22.4 %

14.8) Read e-books or e-textbooks(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.8) Read e-books or e-textbooks(Please indicate your level of interest in using your mobile device to ac

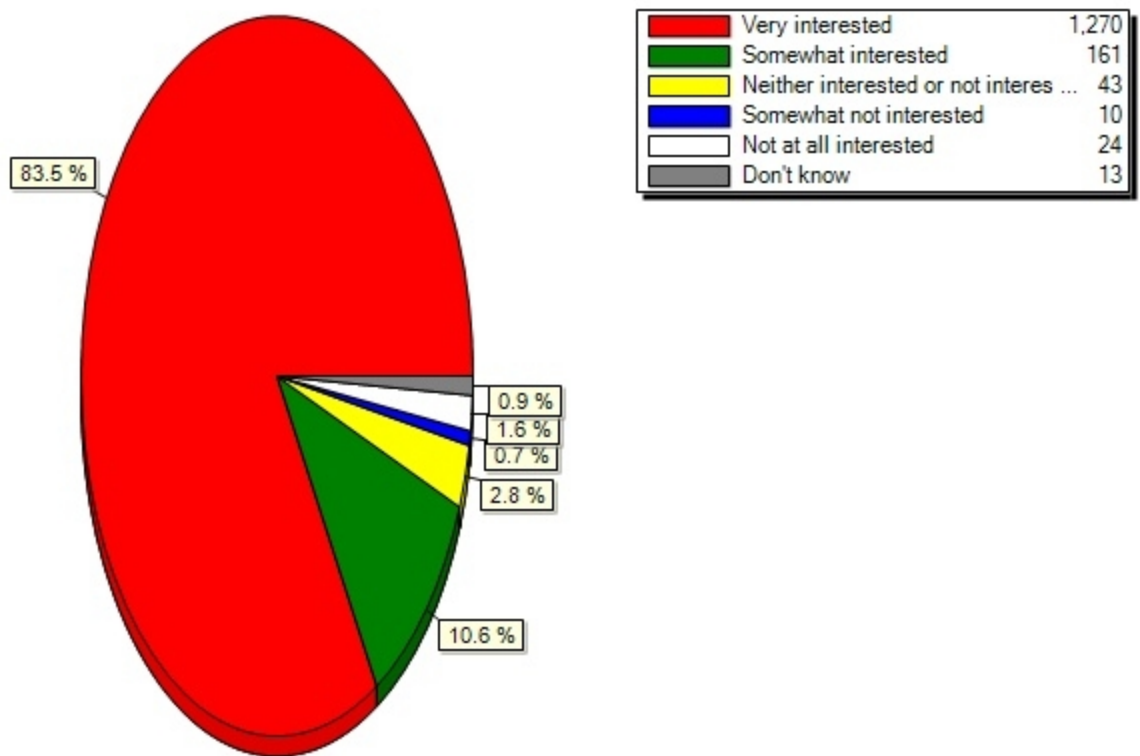|		
Very interested	486
Somewhat interested	377
Neither interested or not interes	.279
Somewhat not interested	111
Not at all interested	195
Don't know	48

32.5 %

25.2 %

3.2 %

13.0 %

18.6 %

7.4 %

14.9) Traffic and parking alerts(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.9) Traffic and parking alerts(Please indicate your level of interest in using your mobile device to acc

🟥	Very interested	431
🟩	Somewhat interested	414
🟨	Neither interested or not interes	.286
🟦	Somewhat not interested	145
⬜	Not at all interested	153
⬛	Don't know	52

29.1 %

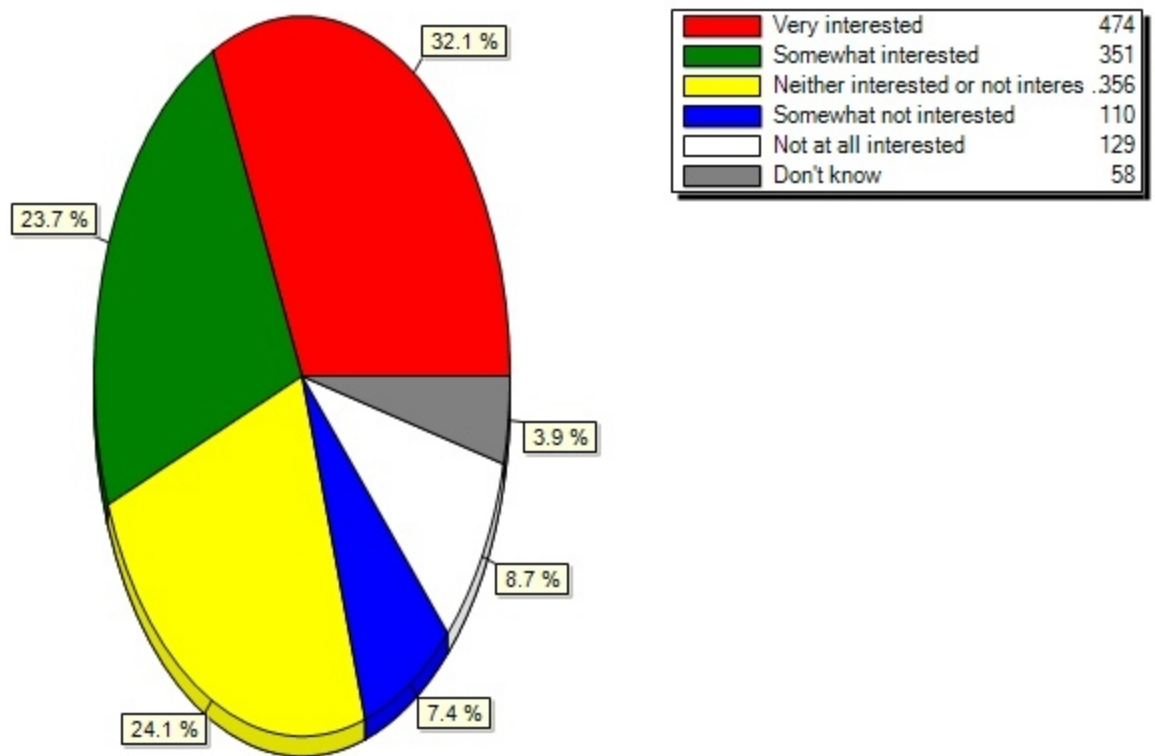28.0 %

3.5 %

10.3 %

19.3 %

9.8 %

14.10) UB Alerts (emergency information)(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.10) UB Alerts (emergency information)(Please indicate your level of interest in using your mobile devic

■	Very interested	717
■	Somewhat interested	443
■	Neither interested or not interes ..	181
■	Somewhat not interested	59
☐	Not at all interested	67
■	Don't know	23

48.1 %
1.5 %
4.5 %
4.0 %
29.7 %
12.1 %

14.11) UB Card(Please indicate your level of interest in using your mobile device to access the following UB services:)

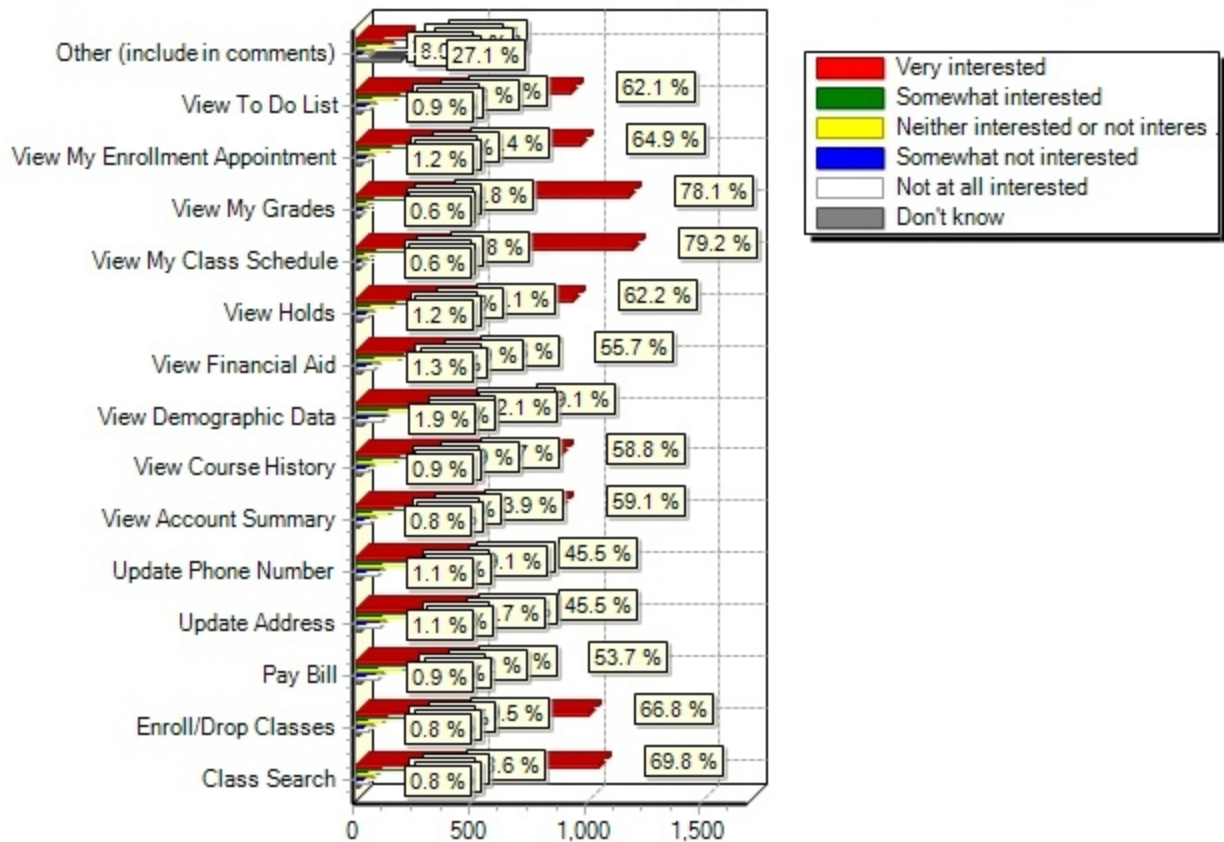**14.11) UB Card(Please indicate your level of interest in using your mobile device to access the following**

53.7 %

■	Very interested	809
■	Somewhat interested	367
■	Neither interested or not interes ..181	
■	Somewhat not interested	47
□	Not at all interested	70
■	Don't know	33

2.2 %

4.6 %

3.1 %

24.4 %

12.0 %

14.12) UB events calendar(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.12) UB events calendar(Please indicate your level of interest in using your mobile device to access the

🟥	Very interested	637
🟩	Somewhat interested	452
🟨	Neither interested or not interes	.221
🟦	Somewhat not interested	68
⬜	Not at all interested	79
⬛	Don't know	28

42.9 %

1.9 %

5.3 %

4.6 %

30.4 %

14.9 %

14.13) UBlearns(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.13) UBlearns(Please indicate your level of interest in using your mobile device to access the following

Very interested	1,188
Somewhat interested	217
Neither interested or not interes ...	60
Somewhat not interested	18
Not at all interested	24
Don't know	14

78.1 %

0.9 %
1.6 %
1.2 %

3.9 %

14.3 %

14.14) UBmail(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.14) UBmail(Please indicate your level of interest in using your mobile device to access the following U

	Very interested	1,270
	Somewhat interested	161
	Neither interested or not interes ...	43
	Somewhat not interested	10
	Not at all interested	24
	Don't know	13

83.5 %

0.9 %
1.6 %
0.7 %
2.8 %

10.6 %

14.15) UB's web search(Please indicate your level of interest in using your mobile device to access the following UB services:)

14.15) UB's web search(Please indicate your level of interest in using your mobile device to access the fo

Very interested	474
Somewhat interested	351
Neither interested or not interes	.356
Somewhat not interested	110
Not at all interested	129
Don't know	58

32.1 %
23.7 %
3.9 %
8.7 %
7.4 %
24.1 %

15) If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:
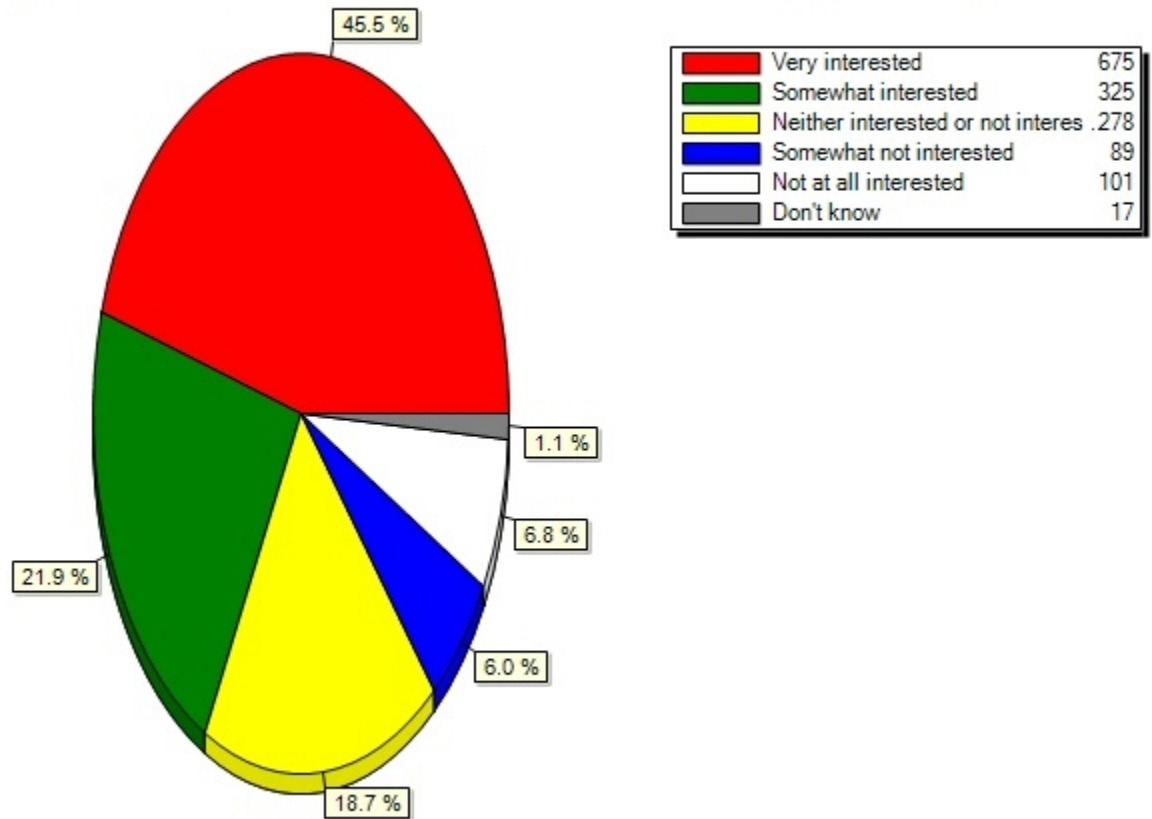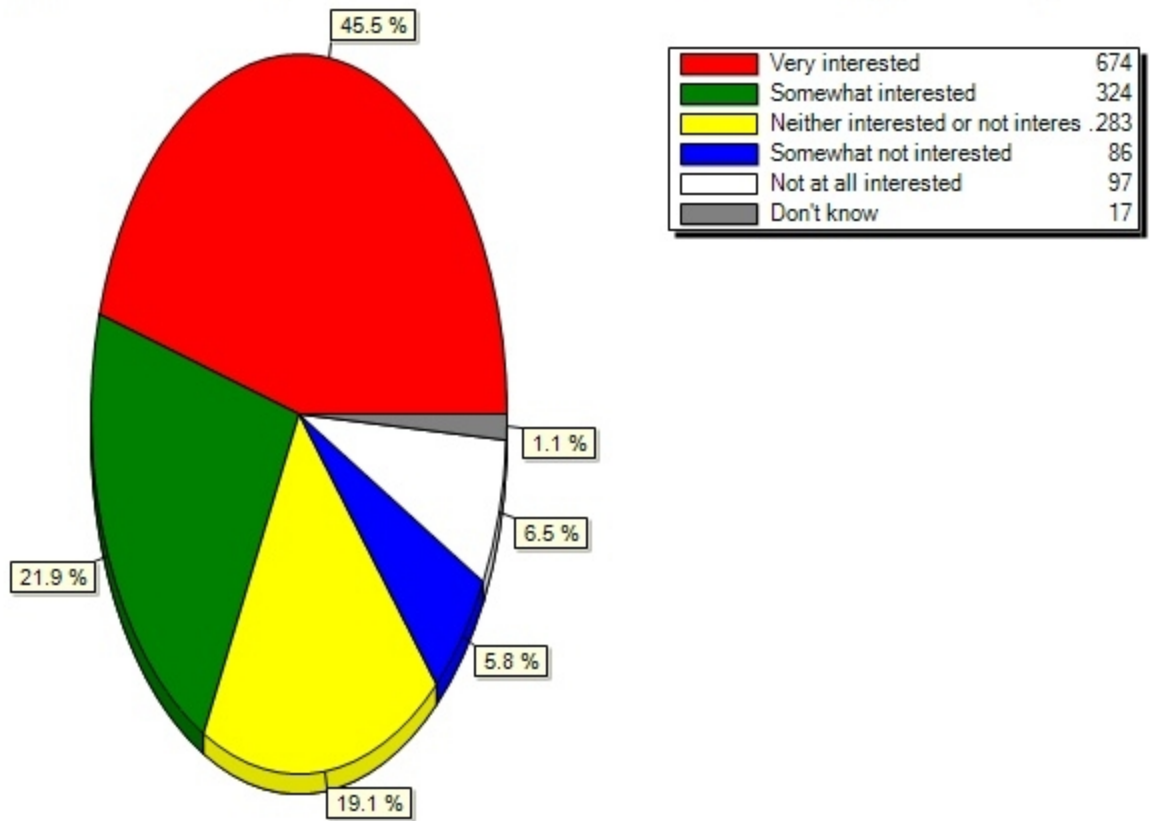
15) If the HUB Student Center is made available as a mobile app, please indicate your interest in using th
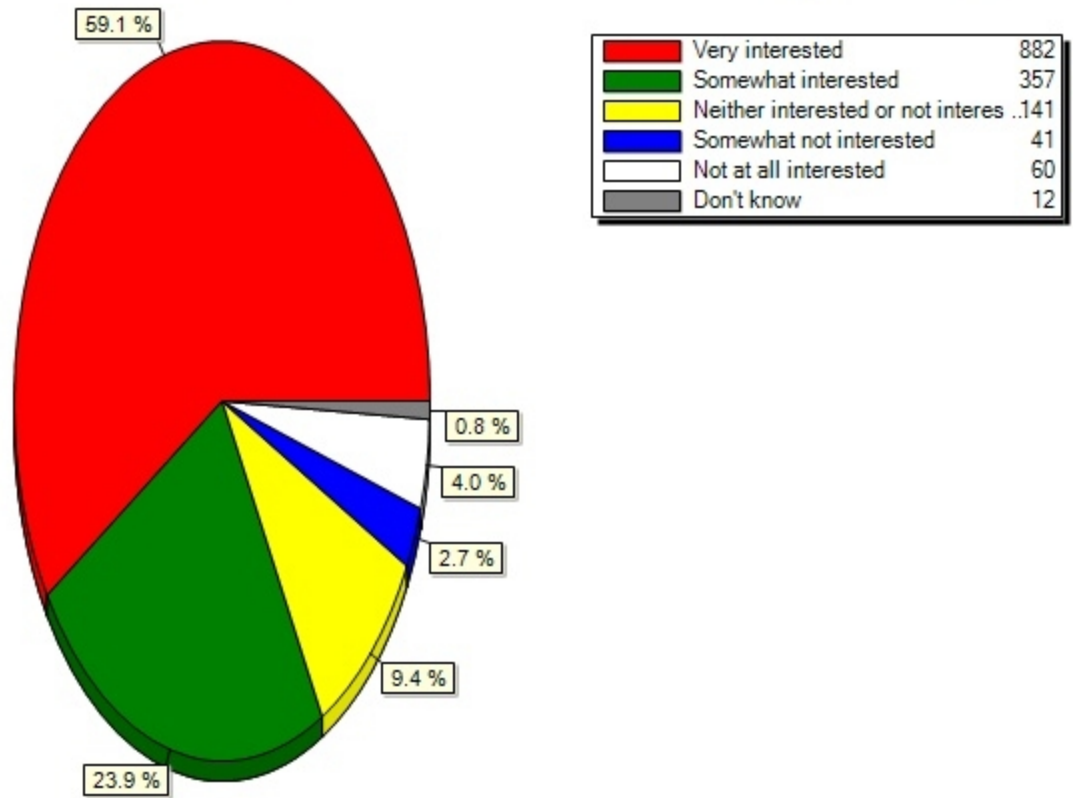

Legend:
- Very interested (red)
- Somewhat interested (green)
- Neither interested or not interes (yellow)
- Somewhat not interested (blue)
- Not at all interested (white)
- Don't know (grey)

Categories (top to bottom):
- Other (include in comments): 8.% 27.1%
- View To Do List: 0.9% ... % % 62.1%
- View My Enrollment Appointment: 1.2% .4% 64.9%
- View My Grades: 0.6% .8% 78.1%
- View My Class Schedule: 0.6% 8% 79.2%
- View Holds: 1.2% .1% 62.2%
- View Financial Aid: 1.3% % % 55.7%
- View Demographic Data: 1.9% 2.1% 9.1%
- View Course History: 0.9% % 7% 58.8%
- View Account Summary: 0.8% 3.9% 59.1%
- Update Phone Number: 1.1% .1% 45.5%
- Update Address: 1.1% .7% 45.5%
- Pay Bill: 0.9% % % 53.7%
- Enroll/Drop Classes: 0.8% .5% 66.8%
- Class Search: 0.8% .6% 69.8%

Axis: 0, 500, 1,000, 1,500

Comment Responses:

i didn't even know thereis an app!
Do it!
extra-curricular activities
I prefer to do these in person
Print at school from my laptop
dining hall menus
my academic advisement report
I prefer the earlier system before HUB.
i clicked other by accident
medical insurance
View unofficial transcript

lecture notes
I would very much like all of these.
i don't have a smart phone

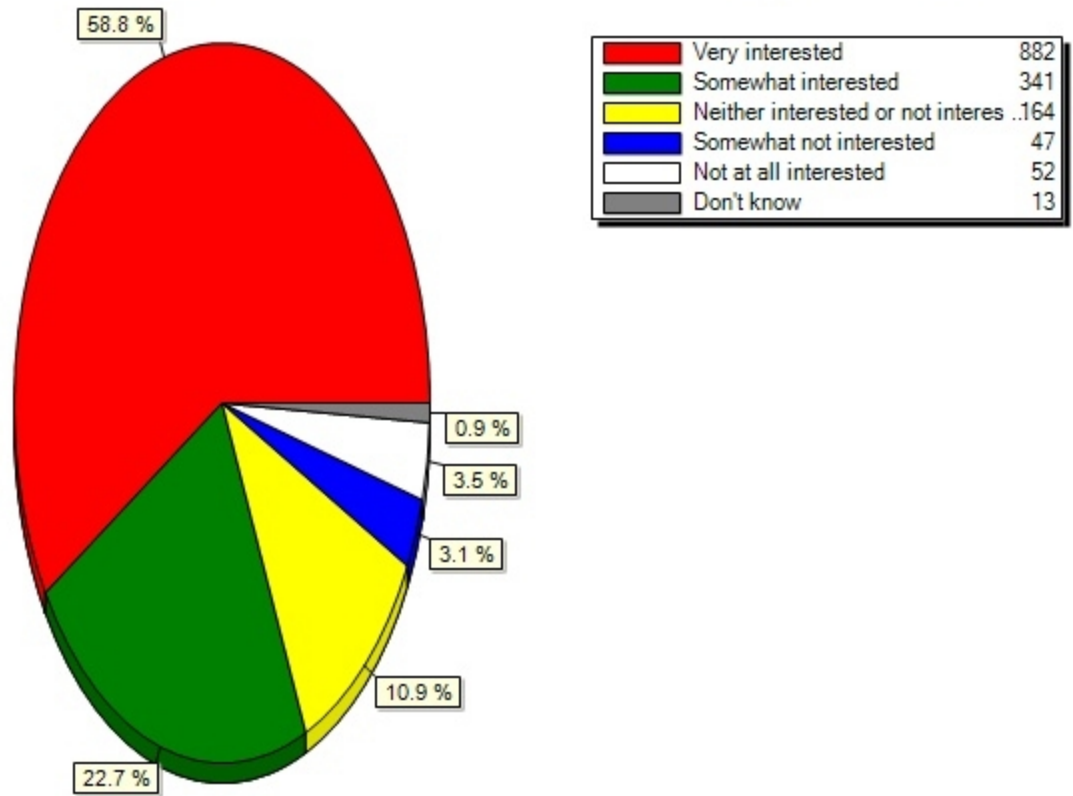**15.1) Class Search(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)**

15.1) Class Search(If the HUB Student Center is made available as a mobile app, please indicate your inter

69.8 %

0.8 %

3.3 %

1.6 %

5.9 %

18.6 %

Very interested	1,048
Somewhat interested	280
Neither interested or not interes ...	88
Somewhat not interested	24
Not at all interested	50
Don't know	12
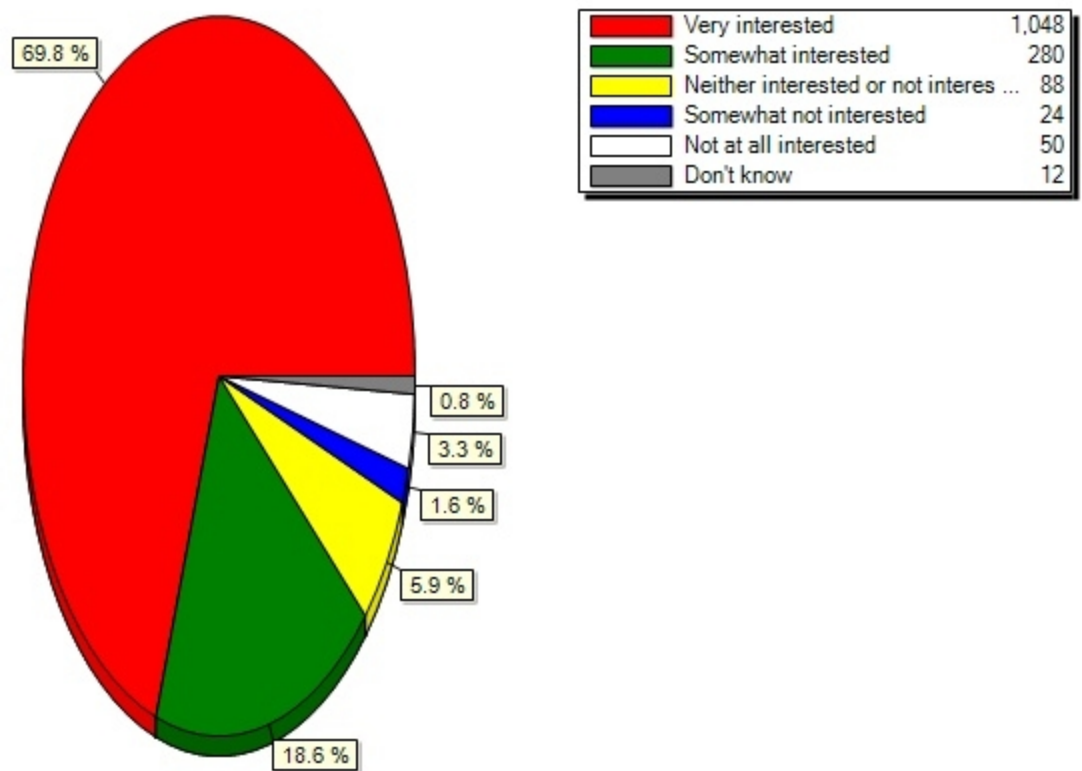
15.2) Enroll/Drop Classes(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)
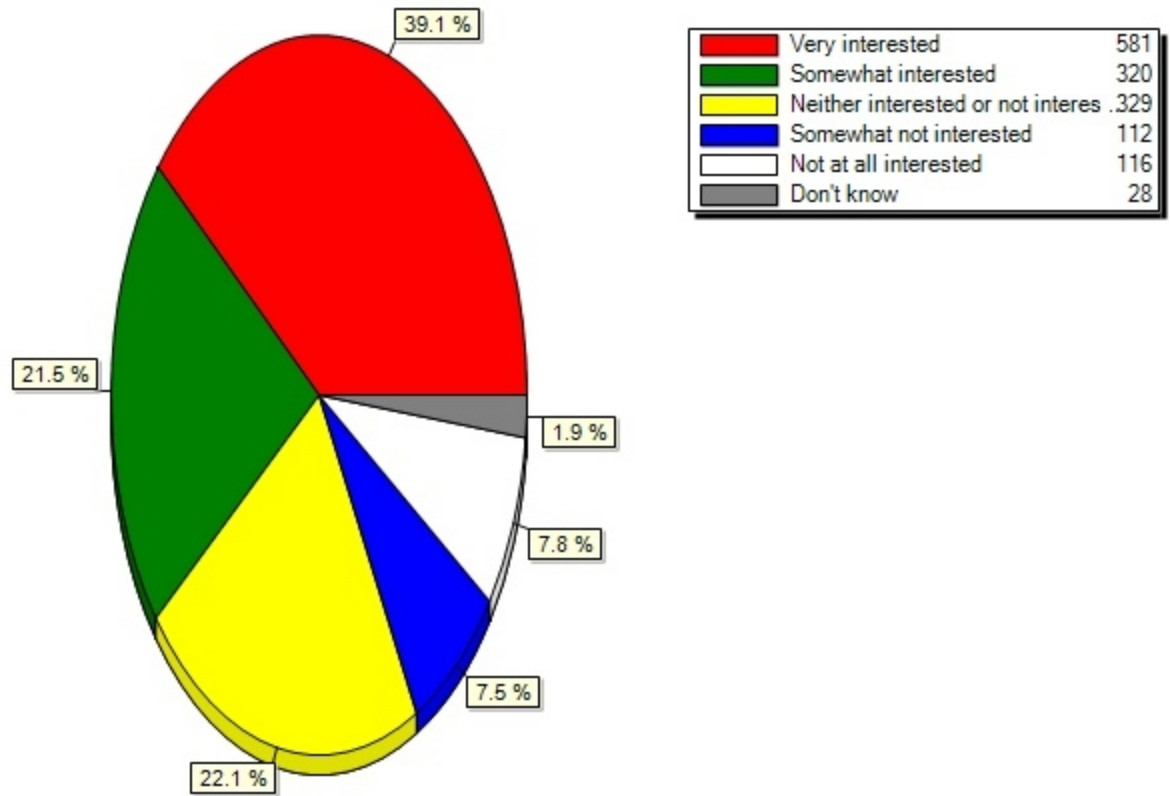
15.2) Enroll/Drop Classes(If the HUB Student Center is made available as a mobile app, please indicate you

■	Very interested	1,006
■	Somewhat interested	293
■	Neither interested or not interes ...	114
■	Somewhat not interested	27
□	Not at all interested	53
■	Don't know	12

66.8 %

0.8 %

3.5 %

1.8 %

7.6 %

19.5 %
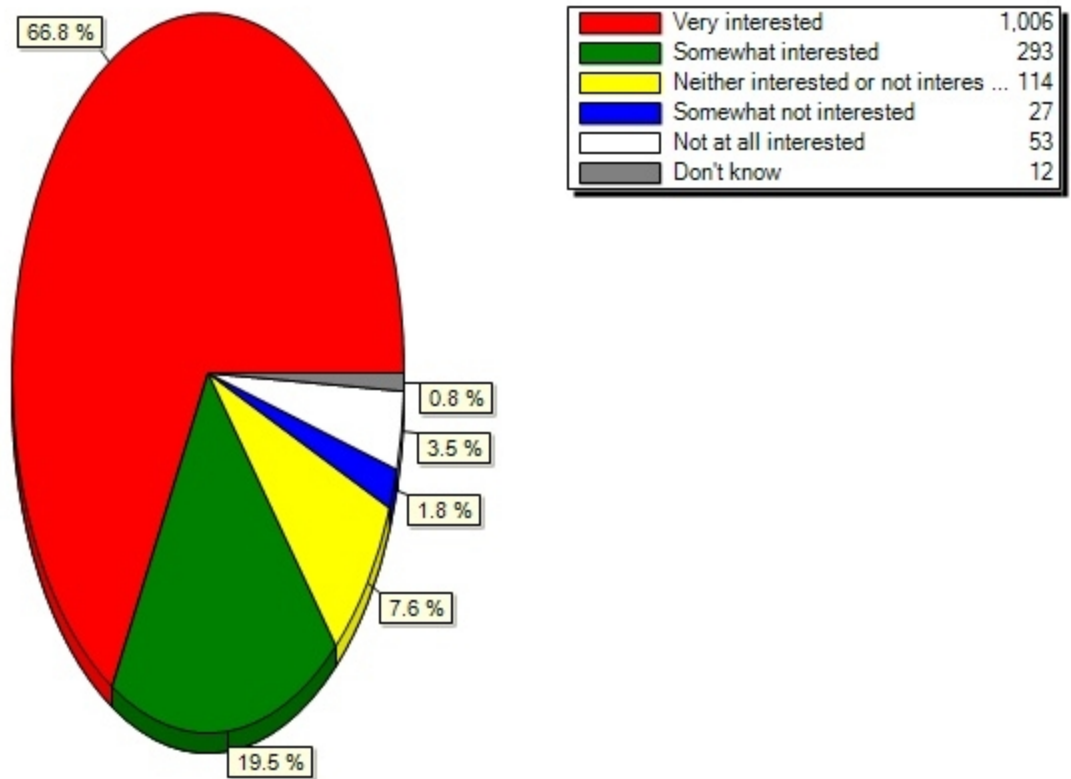
15.3) Pay Bill(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.3) Pay Bill(If the HUB Student Center is made available as a mobile app, please indicate your interest
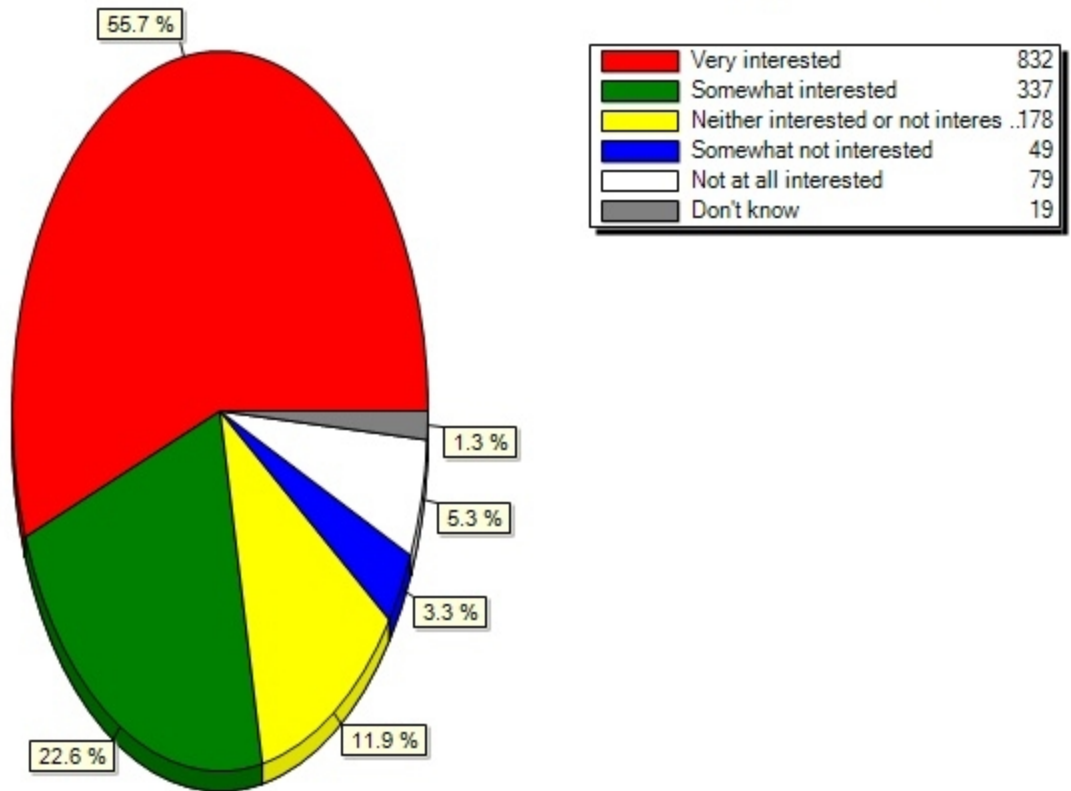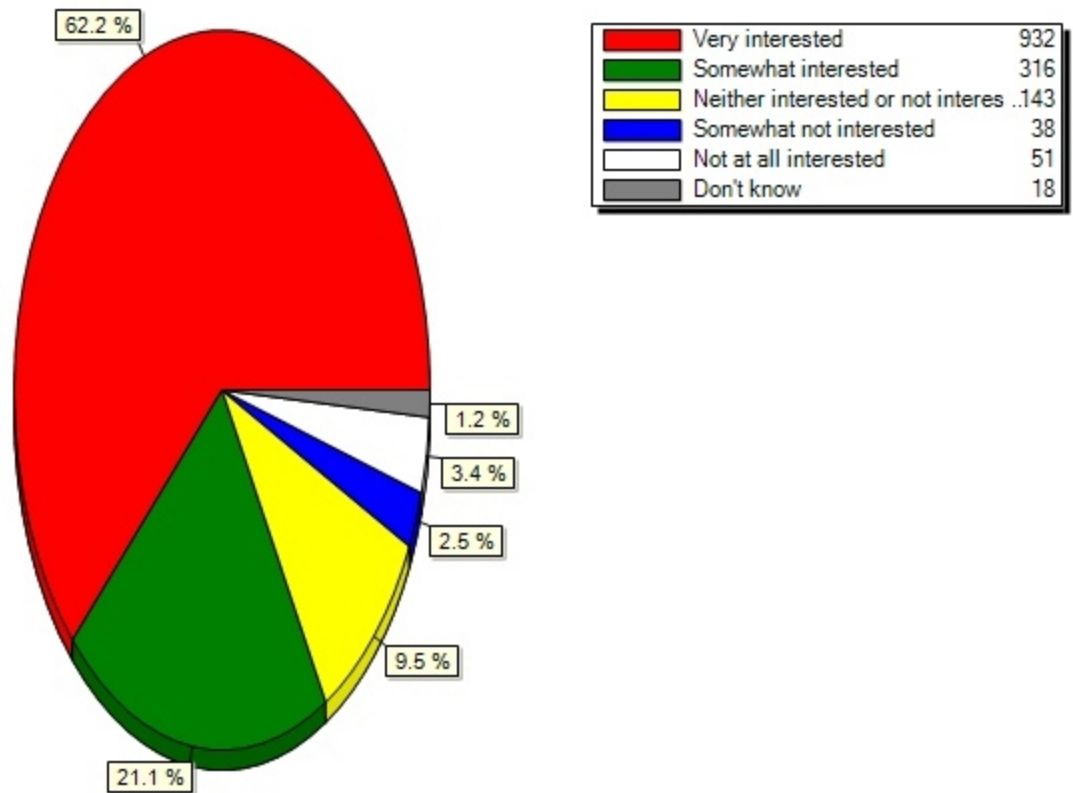
🟥	Very interested	806
🟩	Somewhat interested	326
🟨	Neither interested or not interes ..198	
🟦	Somewhat not interested	65
⬜	Not at all interested	93
⬛	Don't know	13

53.7 %
0.9 %
6.2 %
4.3 %
21.7 %
13.2 %
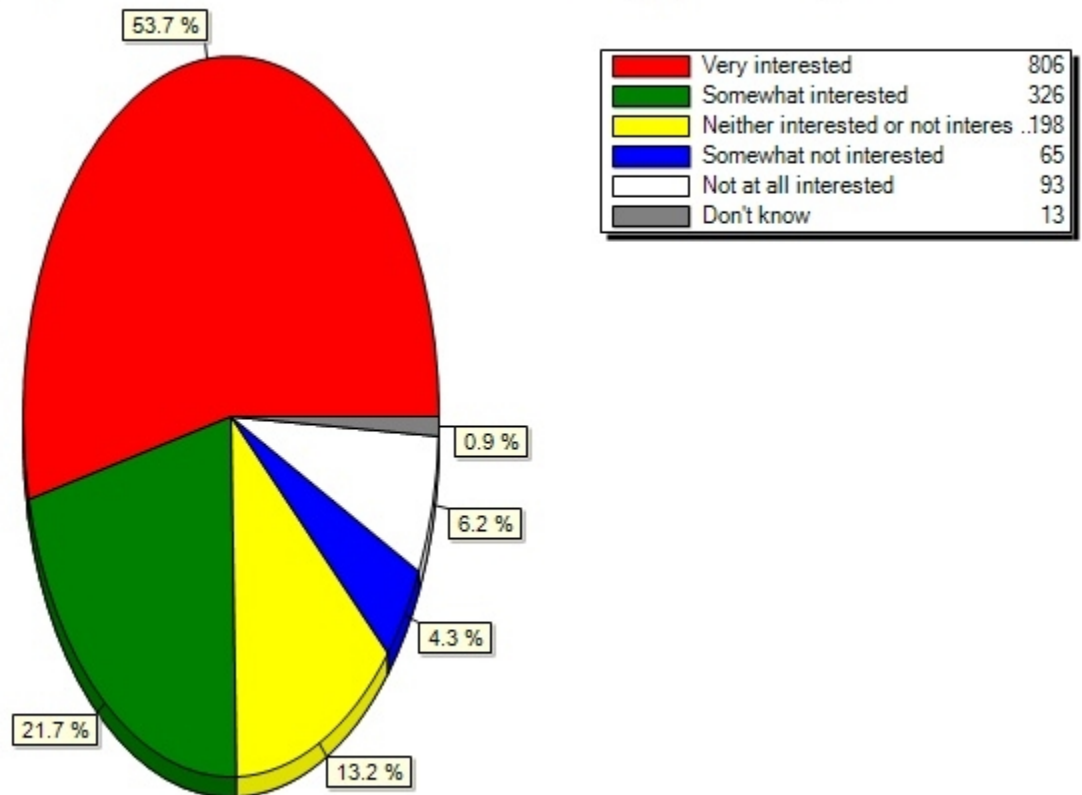
15.4) Update Address(If the HUB Student Center is made available as a mobile

app, please indicate your interest in using the following features on a mobile device:)

45.5 %

	Very interested	675
	Somewhat interested	325
	Neither interested or not interes	.278
	Somewhat not interested	89
	Not at all interested	101
	Don't know	17

1.1 %

6.8 %

21.9 %

6.0 %

18.7 %

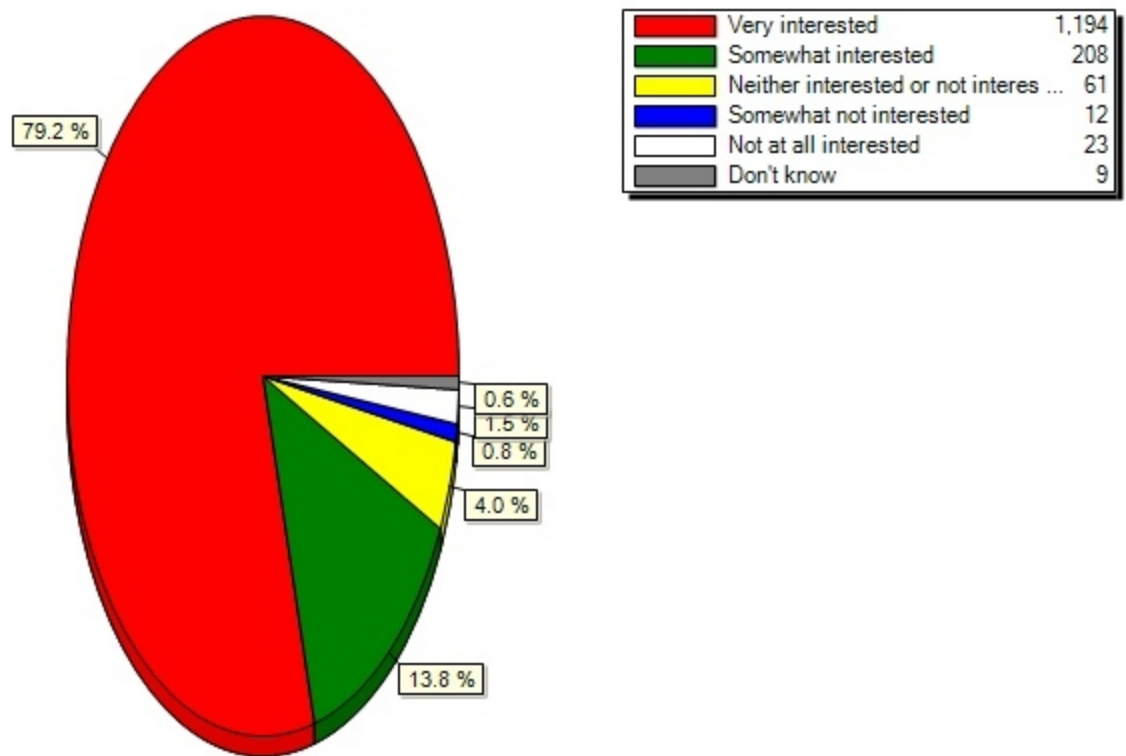15.5) Update Phone Number(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.5) Update Phone Number(If the HUB Student Center is made available as a mobile app, please indicate you

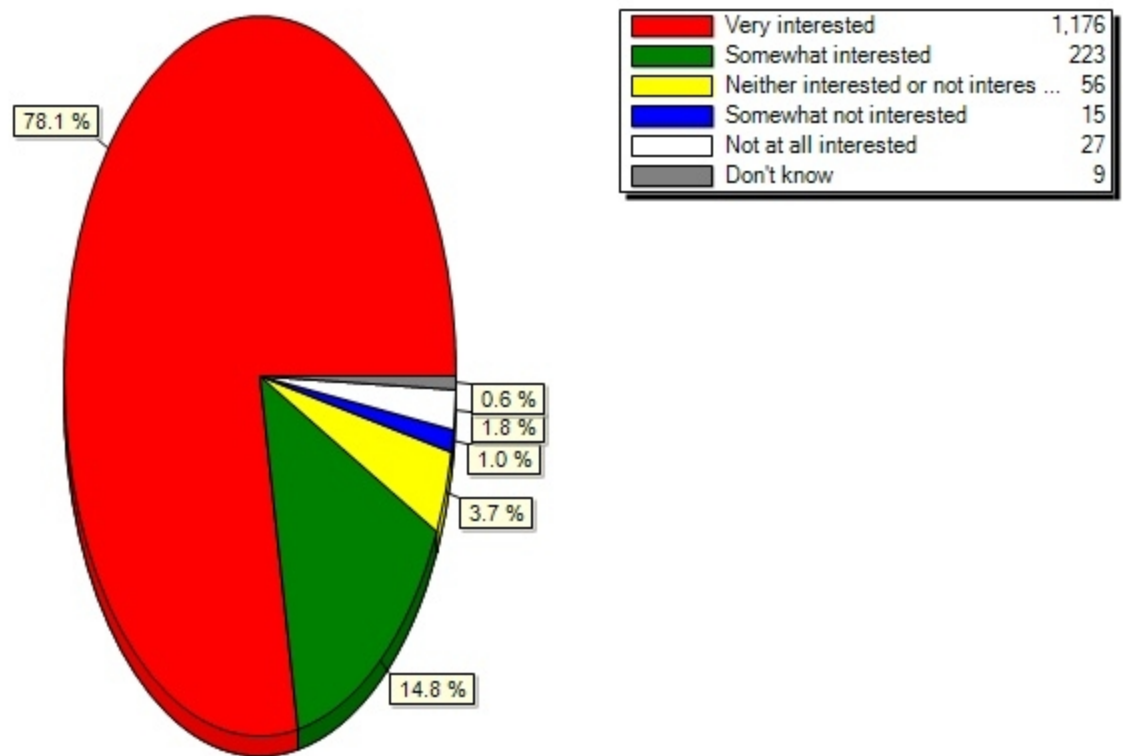|		
🟥	Very interested	674
🟩	Somewhat interested	324
🟨	Neither interested or not interes	.283
🟦	Somewhat not interested	86
⬜	Not at all interested	97
⬛	Don't know	17

45.5 %

1.1 %

6.5 %

21.9 %

5.8 %

19.1 %

15.6) View Account Summary(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.6) View Account Summary(If the HUB Student Center is made available as a mobile app, please indicate yo

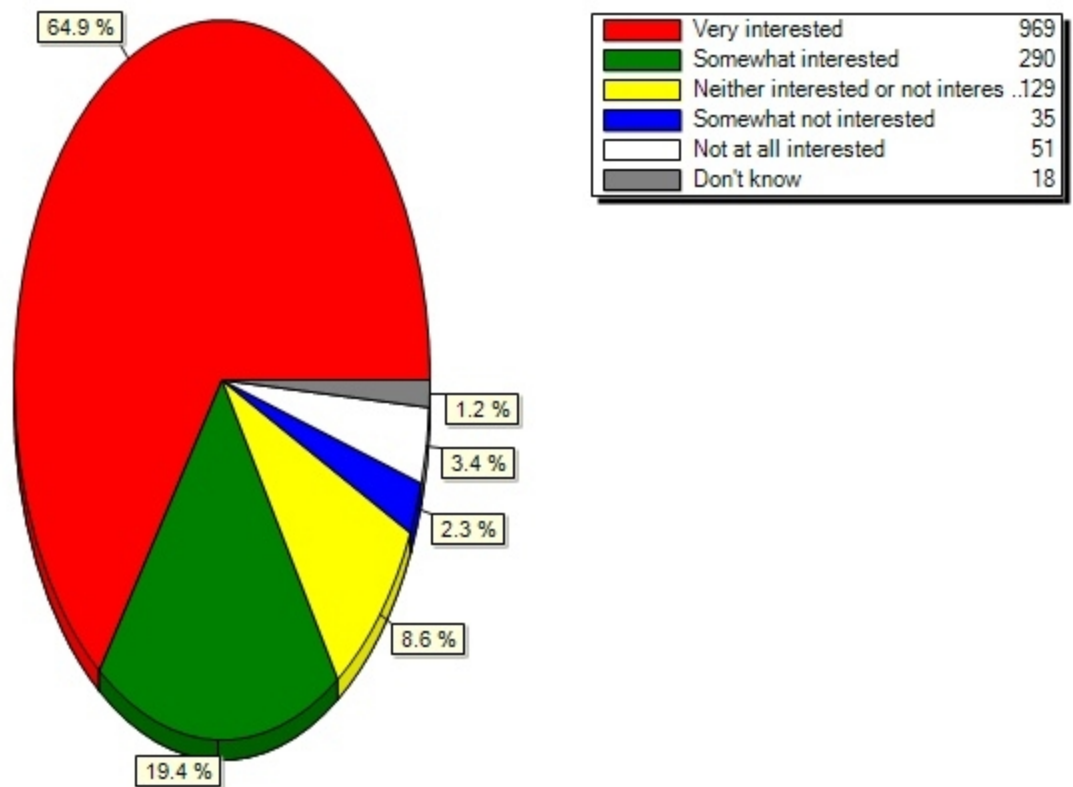|		
■	Very interested	882
■	Somewhat interested	357
■	Neither interested or not interes	..141
■	Somewhat not interested	41
□	Not at all interested	60
■	Don't know	12

59.1 %

0.8 %

4.0 %

2.7 %

9.4 %

23.9 %

15.7) View Course History(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

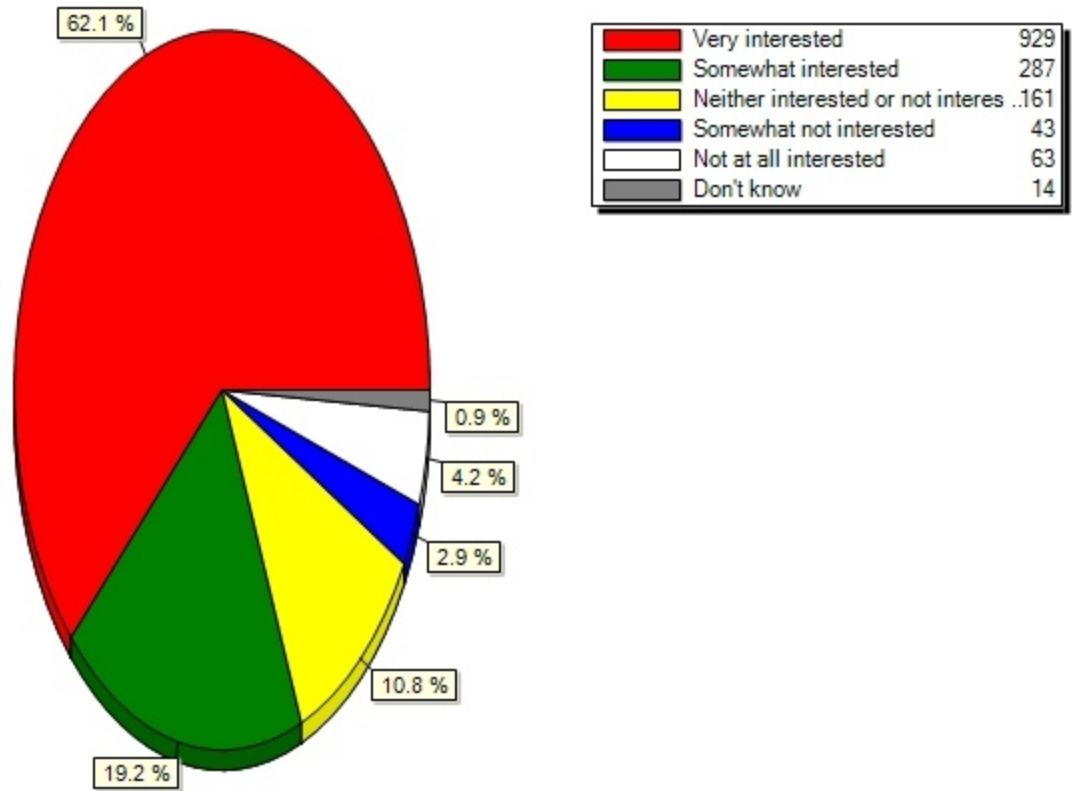**15.7) View Course History(If the HUB Student Center is made available as a mobile app, please indicate you**

■	Very interested	882
■	Somewhat interested	341
■	Neither interested or not interes	..164
■	Somewhat not interested	47
□	Not at all interested	52
■	Don't know	13

58.8 %
0.9 %
3.5 %
3.1 %
10.9 %
22.7 %

15.8) View Demographic Data(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.8) View Demographic Data(If the HUB Student Center is made available as a mobile app, please indicate y

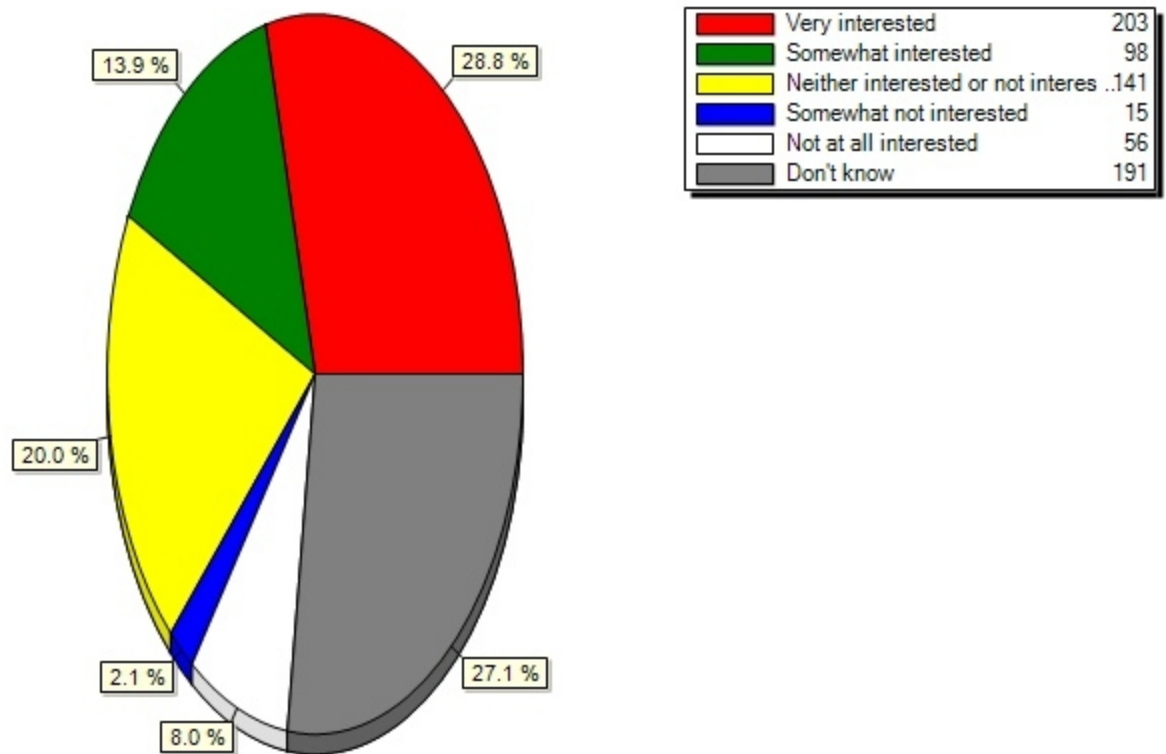|		
■ (red)	Very interested	581
■ (green)	Somewhat interested	320
■ (yellow)	Neither interested or not interes	.329
■ (blue)	Somewhat not interested	112
□ (white)	Not at all interested	116
■ (gray)	Don't know	28

39.1 %
21.5 %
22.1 %
7.5 %
7.8 %
1.9 %

15.9) View Financial Aid(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.9) View Financial Aid(If the HUB Student Center is made available as a mobile app, please indicate your

■	Very interested	832
■	Somewhat interested	337
■	Neither interested or not interes	..178
■	Somewhat not interested	49
□	Not at all interested	79
■	Don't know	19

55.7 %

1.3 %

5.3 %

3.3 %

22.6 %

11.9 %

15.10) View Holds(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.10) View Holds (If the HUB Student Center is made available as a mobile app, please indicate your intere

■	Very interested	932
■	Somewhat interested	316
■	Neither interested or not interes ..143	
■	Somewhat not interested	38
□	Not at all interested	51
■	Don't know	18

62.2 %
1.2 %
3.4 %
2.5 %
9.5 %
21.1 %

15.11) View My Class Schedule(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.11) View My Class Schedule(If the HUB Student Center is made available as a mobile app, please indicate

	Very interested	1,194
	Somewhat interested	208
	Neither interested or not interes ...	61
	Somewhat not interested	12
	Not at all interested	23
	Don't know	9

79.2 %

0.6 %
1.5 %
0.8 %

4.0 %

13.8 %

15.12) View My Grades(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.12) View My Grades (If the HUB Student Center is made available as a mobile app, please indicate your in

■	Very interested	1,176
■	Somewhat interested	223
■	Neither interested or not interes ...	56
■	Somewhat not interested	15
☐	Not at all interested	27
■	Don't know	9

78.1 %

0.6 %
1.8 %
1.0 %

3.7 %

14.8 %

15.13) View My Enrollment Appointment(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.13) View My Enrollment Appointment(If the HUB Student Center is made available as a mobile app, please

🟥	Very interested	969
🟩	Somewhat interested	290
🟨	Neither interested or not interes	..129
🟦	Somewhat not interested	35
⬜	Not at all interested	51
⬛	Don't know	18

64.9 %

1.2 %

3.4 %

2.3 %

8.6 %

19.4 %

15.14) View To Do List(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.14) View To Do List(If the HUB Student Center is made available as a mobile app, please indicate your i

■ (red)	Very interested	929
■ (green)	Somewhat interested	287
■ (yellow)	Neither interested or not interes	..161
■ (blue)	Somewhat not interested	43
□ (white)	Not at all interested	63
■ (gray)	Don't know	14

62.1 %

0.9 %

4.2 %

2.9 %

10.8 %

19.2 %

15.15) Other (include in comments)(If the HUB Student Center is made available as a mobile app, please indicate your interest in using the following features on a mobile device:)

15.15) Other (include in comments)(If the HUB Student Center is made available as a mobile app, please ind

🟥	Very interested	203
🟩	Somewhat interested	98
🟨	Neither interested or not interes	..141
🟦	Somewhat not interested	15
⬜	Not at all interested	56
⬛	Don't know	191

28.8 %
13.9 %
20.0 %
2.1 %
8.0 %
27.1 %

16) If you have used the UB Mobile app (pictured below) on your mobile device, do you have any suggestions for improving it? (If not, skip to the next question.)

If you have used the UB Mobile app (pictured below) on your mobile device, do you have any suggestions for improving it? (If not, skip to the next question.)
Not used, but will install now
Its perfectly fine.

That it works for the KINDLE FIRE HD.. Just because it says andriod doesn't mean it will work on a kindle.. need to make it compatible for a kindle
Make it reload a bit faster. The transportation tracker lags a bit.
needs links to my ub
organize and specify the events maybe. make types of events from different clubs or organizeion.
yes i have used it, and it would be helpful if it showed when the bus is schedualed to leave the mall and market stops
Nope, its perfect and very helpful.
not bad
Just make sure its basically bug free before you launch to users...
It would be good if this app can show how many cars are in each parking lot and how many available sopts are there.
uploading too slow
wasnt helpful at all...i deleted it
I dont like having to be re-directed to another page when I click on the dining info button
I really like it so far
Able to go back multiple times without having to sign back in
I don't like the large icons. It doesn't look professional. They look cartoon-like.
no
Make it faster.
no not yet. Ive only used it once
Search for Classes
I don't recommend to put menu on the first page
I didn't know there was a UB mobile app!
Works well enough, usually use it to quick pull up a map to find locations I am unfamiliar with. Would appreciate something that is just as useful for grads and undergrads, eg "Dining" is usually not useful for grads
The Stampede tracker should be improved. I think instead of the map, there should be a timer for when exactlly the next stampede bus will be at each stop.
When checking on campus stampede/shuttle bus schedule, I don't need it to download the entire document onto my smartphone, but just load it on the app. If possible, it is better to show the bus schedule for next 1-5 hours. That would be much more convenient and user-friendly.
slow. I prefer the version before this one
Have not used it.
I don't use it very often.
Make it better. Crashes a lot. Also, hard to navigate

NO
When I click "myub", it will jump to the browser. I hope myub can be opened in this app rather than jumping to a browser.
Have a direct source for accessing the UB Hub and Student Center
By adding more items.
simpler design maybe customization option for homepage i.e if one only really uses app for transport updates and emergency info then the homepage for the app will only display those icons most used. cut down on loading time or running time for app don't 'hide' or make many options too hard to find
Build in a web browser in the app and have it remember credentials
It is very annoying and tedious to have to log in each time I open the app. I find it easier to just use the website on my phone along with the blackboard app.
It is a great app, but at times gives a long lag and freezes. Information is really up-to-date
the reaction on andriod is slow
Place the UBLearn and UBMail at the very first beginning. These are two very frequently used things.
A little more appealing to the eyes.That's all.
Throw it out and start from scratch. Make it completely from scratch, do not use a template and format it towards UB, make it completely for UB.
Shuttle schdule and campus maps should be available offline.
Faster processing. Better interface for maps.
no
It does not seems to be updated and UI could be more user friendly
make myub in app instead of a link
none
It would be conveniant if it can show my where I am currently at when I use the maps. The app sometimes is not reliable. It would crash.
make it faster and easier to find things
add dining and campus cash
where is the email and ub learns?
It hasn't been very reliable to me in the past I have received constant error screens.
give the ability to download the bus schedule and maps
UB Learns quick link!!! that is what I use the most!
Its not that great
no imput
It crashes, fix it.
The maps could be easier to use

Add in UBlearns, and allow users to stay signed in.
Include Ub learns in the top
campus dining on home page
Currently on trying to access any service it directs it to my browser on mobile would be better if it is accessed on the application itself It would be great if you include applications like ublearns within the ub application Furthermore, it could locate the nearest bus stop(helpful for new students).
Loading faster and making the map more like google maps, how it keeps up with were you are going, not just where you were at the time that you searched it.
Not really
I think GUI can be much better then the existing one
It's a little slow and it feels out-dated. Im sure there are talented students that could do so much more with the app.
The app runs quite slow, but it is useful at times.
UBLEARNS notification list should be on the front page. that's what we use and only use everyday.
The maps stop working in online mode sometimes
The app has to be updated....
makethe format similar to any google based app
If we could stay logged into ublearns all the time
include UB mail into it
It would be nice if the transportation tracker specified the shuttle info and made it easier to use.
Make everything within the app, so my phone does not have to open a web browser to view the information I look at.
Faster reponse time, improved GUI. There's a lot going on at once and it's not very efficient. Relatively unecessary things such as find people/find departments should be elsewhere, not at the top of the app. Improved aesthetics would be nice also, but not a priority or even relevant to the functionality of the app.
It should be able to syncronize withy personal account. In the case of the dinning and maps sections it need a lot of inmprovement. The maps shoul have inner maps for each building and a gps option, that would of been very helpful when I first got here. The gps on the app does not work at all. And the app should have info about the dinning, it usually sends the user to the desktop site, wich in some cases has NO information at all about nutrition facts and other stuff
The app should have things like bus schedule available offline too and update it when the device is connected to internet.
It can be customised to the user's preferences using a one time login option
Have not used.

Often it says offline even when I am online (but may have to do with internet connection, not 100% sure).
Greater reliability
too slow and sometimes crash. dont have exit botton.
When i try to open UBHub student center then it takes a long time to open on a smartphone. would consider a little improvement in that.
make it usable outside of UBs wireless network
very cumbersome to login, hard to click icons. Makes it difficult to use it
Get rid of find people and find departments entry boxes, hide that junk under some menus.
Have a continually logged in selection. That way we do not have to keep entering the password to log in.
Add a real time update bar, like in the news channels
Incorporate UB mail within the app
the map that shows the stampede bus status gives an external link. instead, it should have an in-app map
I like the way it is.
Perhaps more of a "holo" interface?
tracking for the north intracampus shuttle
There can be more offline content available.
Can show the available parking spot
no
unable to change the date of menus in mobile version
My UB, HUB
It would be nice to have information about the athletic facilities (hours, alerts, maintenance) without being rerouted to the website.
It tends to crash a lot.
NA
Make it more school oriented
Make the app more appealing and change the interface it uses
Not at this time.
UB learns, UB mail
The interface is ugly and lack luster. The app is mostly just bringing you to a mobile web optimized website. Change this
academic
Adding a direct access to UBmail
it is better than before myUB. I really like it
doesn't have ubmail

go through everything as simple as possible
Some links require that we use a webpage or download another app. I hope that we can do all of them in one app.
It is user friendly.Improve transportation tracking.
No improvements suggested
More information about bus schedules and bus times
it takes long time to load. so i uninstalled it.
never used it
Allow pdf offline access in the transport section
It should list the most important updates first
Make it a bit more faster
Takes a very long time to load
NO
Connecting errors occur very often. Give more info about dining menu it would very helpful.
UB HUB and UB learns are the most important and should be placed near the top. There is no need for social media because we already have the facebook app on our phone. Also the layout is unappealing.
fix the issue where I can not log on for it continually goes back to sign on page
sometimes it doesnot work in Androit system
Looks fine. The search fields could maybe be parked inside a separate page or something; most people don't have any useful information on their UB directory pages.
more search area
No. It's ok
Dining should not link to a web page, should be in the app.
No
Expand and create a better a more interactive user interface
It should be all made offline, especially the map. Map should be made more precisely so that people will find the UB map more reliable than UB in google map.
No
I have it and it was really helpful after moving here but i found it to be really extremely slow in the maps department.
It would been better to have better search engine. When I searched a person to find out an office, It could not search it, and lead me to the web browser to find it.
Please post the schedule of UB Stampede like it is on the Stampede stops.
Can be made more user friendly with updated news

it actually be an app, not just something that links you to a webpage
ub learns?
put UB Mail, the HUB and UB learns on the first page rather than: maps, dining and libraries. people check Ub mail 3 times a day and UB learns in every class
the traansportation tracker could be imporved
improving location accuracy
more options
Need better appearance
Update the nutrition for the dining food availible here at UB.
The transportation tracker is not very effective becuase it's not live.
make UB mail a higher icon
It's really slow, but I love using the mail and the dining
Hope to get easily accesse to UB HUB
Transport tracker could be less clunky/cumbersome... but I make this observation with the realization that the University is largely at the mercy of the vendor.
I do not have this.
If possible have UB learns and HUB merged onto it. Also the transportation tracker tends to be very off (at least as of last year)
seems fine to me as is
clear, simple
have it less cluttered, condense it. its difficult to click on tiny buttons with a phone and fat fingers. also have it all open as one page (dining doesnt open in a new window)
never used it
I could not access to google play, so I wonder if we can download the app directly to computers.
never used it before
Remove the glitchs, way to many that make it hard to see anything on it.
I wish it didn't take you to external links for certain items and that the UB Card was more mobile friendly. I love using the maps with this and it is very user friendly.
Add a UB Card option to look up how many meal plans you have left
A easier way to see the events. They are too cramped into one space. Also, some of the stuff takes a bit longer to load and sometimes crashes
add the private part on it, so i can check my grades and class, and add reminder.
Adding a hub feature would make the app actually useful
I haven't.

I would want Ublearns and UBmail to be on the main page for easy access.
let us log in using mobile devices (cell phones)
make faster
add my grades up front
no
I do not have a mobile device capable of using this app.
Interface could be made easier to use and clutter free.
include the current location of stampede
I can't log into myUB or UBlearns on the UB moblie app or on the browser on my smartphone.
Make UB Learns on the front page and make it so its easier to go to each class and scroll back without reloading UB Learns
It allways stop when i click dinning
instead of putting the timings of the buses on a PDF, it should be on a easier scroll-able screen with bigger text. Currently I need to download the PDF and zoom in to see bus timings.
I've used it, and I feel that it could be a lot more polished, and user friendly. It could also be a lot faster. (Often Crashes)
where is the hub, ublearns and the ubemail
Why there is no such apps for WP?
better interface/ more interactive
The app is great as it is. Thank you!!!
Everything seems great but some options STILL needs the web browser, such as the meal menu at the dining section. I think it's about time for you guys to make a 'decent' program layout instead of using the web browser (and I think you guys can do it!!!)
no comments
estimated times of bus arrival.
Looks very user friendly.
Updating the "Nutrition" section of dining would be great. I need to watch my iron levels very carefully, but because only some places have their info up I am very limited.
I don't know why, but UB Mobile app is slower than UB on Safari.
It looks good
make a off line map would be better because many times we cannot get connected to ub secure when car is moving
N/A
where can I get quick access to the UBmail
You could try and change the interface and the responsiveness. Sometimes it

takes too long to open the app, but that might just be a problem with my phone. Other than that the app is pretty adequate and easy to navigate.
Make it easier to track when busses are comming.
Have access to the HUB
I've never used it
Its not the best looking app. Redesign to look better (google/apple/microsoft "minimal" design)
Android version is to slow, frame rate too low.
Quick acess tab to ublearns would be nice
it is good
When i use this app to open a word in the ublearn, it only show 1/5 of the whole document.
too slow
Make the app actually do things other than bring you to al ink of a website, so that way it loads faster and looks better.
In transport, tracking the location of the shuttle will be very useful.
open my UB directly in the app, not with the browser
The app is very slow and full of glitches
make it so it logs you in automatically instead of having to log into it each time
Under dining, separate the dining halls and then put the hours, location, menu, etc in one area
I wish I could access the hub and learns from my mobile app.... I downloaded the blackboard app for that, but i am unable to log in or use my email on my phone.
Please make it a native application.
Smaller, easier to search on
This looks like you are not utilizing screen real estate properly. Find people and find departments are too big and are a waste of space. Have tabs at the bottom, one of which is a search option
instead of everything being a link to the website it should be an actual app,not links to the website.
mad ugly doeeeee
Would like if it sent me alerts.
Add things about the commons
Its good
interactive directions not just a static map
Sometimes the times are not accurate and I have spotted spelling mistakes before
To show score and updates of sproting events mid game

No directions for the map. I mean I can find where is the building I want but there is no directions for me.
Its kinda clunky. I use it most to check my email since I also have the ublearns app. I feel like email is what most people will use most often. It would be nice if it were more easily accessable. Plus the fact that my phone capitalizes when it wants to is really annoying when putting in my username and password.
make it customize-able
automatically log in
Maybe it can provide many more resources and update news and events more often.
Better bus times
Never used
I wasn't aware there was an app, I plan to search for it!
It should be way more up to date so people will actually use it and use it frequently. It feels like the app was just made to be made, not really to be utilized.
Make search bars smaller and menu larger
I deleted it because non of the information I found on it was useful to me
I don't care about athletics. Don't put it there
Sometimes it does not load properly. as for the ublearns site, we are required to log in a few times - that can be very annoying.
Put ub leans on it
more options
Make it more functional if it's possible. not just some links to the website
Start over. There needs to be a better design in general as far as functionality is concerned, as well as the myubcard mobile site.
It would be a much better app if clicking on something doesn't redirect somewhere in the web browser. There should be more features built in.
there should be a tab that directs you to HUB
would like to see full bus schedule on the app.
Using ublearns, I cannot download a material instructors uploaded.
N/A
it would be better if it everything can still be accessed even when you are not using the ub internet or wifi in general
The Maps app uses Apple iphone maps program instead of Google maps which is more detailed.
Add functions
Sometimes it says it is offline even though I am using Wi-Fi.
More cached pages w/slow internet/faster function Easier functional navigation

| |
|---|
| in sub sites |
| Put the schedule of the stampede on the app. Put more of the menu of shops that are on campus. |
| Have spots for UBLearns/UBmail Make it Customizable |
| The C3 menu is wrong almost every night |
| UI should be improved. |
| Make the log out symbol bigger and readily available. |
| n/a |
| Try to make things load within the app. When I have used it, it just feels like its a page full of links, instead of an app. You click on something and it makes you open a web browser. You should make it, so you can access as much as possible in off line mode, and things that need to be online should load inside the app and be user friendly (buttons, menus, ect...) for a touch screen device. |
| Make it more reliable, seems to always crash or something else wrong with it. |
| The icons look stupid and the colors don't match very well |
| make it faster |
| They should put more flexibility to the app,then just putting pictures specially with the map. |
| sometimes its difficult to connect to many services. Should improve on that, also make it more user friendly |
| transport page doesn't load correctly sometimes. |
| it's slow and crashes often. |
| my ub should be made available in the app instead of opening up the browser(in android) |
| it's kinda halfway made it. it is not comprehensive enough to use it at daily basis |
| Please add a mobile version of HUB! |
| needs a HUB button,My Schedule button, UB Learns button,and a Mail button for direct access because those are used most often for classes |
| no |
| the search bar could be hiding upside. |
| I think automatic log in is needed for personal devices. |
| I used it for traffic info when we were on our way to come see Michio Kaku. It was kind of slow and I had some trouble navigating quickly. |
| I downloaded this app originally and deleted it because I didn't find it useful and it was very buggy -- it has very little to do with academics. |
| It's alright. I don't always use it. The WiFi is pretty bad though. |
| please make the maps more clear |
| more information to be covered |
| I would suggest adding icons for UBLearns, MyUB, and HUB accross the top |

banner instead of maps/dining/libraries/transportation
Looks very primitive
Make it more smoother and faster.
Make bus direction clearer, so we can determine if it's a white or a blue bus. Also, more information on places like governors dining hall.
I would like the app to not open my web browser just have everything in the app
I have, it is very broken and show, it needs to be more fluid. and the maps are terrible
Expand the app so that it doesn't simply redirect you to the myUB website, instead having it shown as part of the app.
it should also say the hours of opeaion of the libraries, resaurants/cafe shops and gyms
Perfect!
detail information about school event
Social Media
improve the transport traker. it is a bit slow at the momernt. and include the ub north shuttle as well in the tracker.
Be able to use UB ID Card via phone! :) VIEW HOW MANY MEALS YOU HAVE LEFT!
Ability to view meal/dining dollar balance
Never see this.
no its perfect
i have been using blackboard i did'nt know there was an app specifically for ub
I think its a great app!!
Maybe we can Rank the order of the Item ourselves.
keep me signed into it
For transportation have the live map on the app as well. Put emergency updates on it and allow for searching for articles through the library, and state library current printer wait and computer availability
i think that it should look very similar to the HUB/Student Center, so that we don't need to learn a new layout. There should also be a section for higher priority things, and the option to put icons that you use more in the place that you want them, to avoid needing to go through multiple places...
Remove social media, we already have apps for that. Only thing I need is times of buses, maybe news. And Faculty Directory
not having it link to a website but instead having its own page
Add UB Learns
Looks good
it seems to be a webpage based app.It seem loads a webpage every time you

are going next page.Experience is not that good.And UI should be improved...cooler the better.
I just didn't find it easily navigable. Not sure how I would improve it. Think I opened it a total of 5 times.
Don't have pop outs to Safari. Have it all within the app.
It needs the bus schedule and maybe wait times for the location you choose. RIT has a really good app for their bus system.
no
include the hub and way to access mail and ublearns.
Make UBMail it's own option instead of having students go through the HUB
It is glitchy and you need to restart on the maps taking up more of my time
too compelcated for an app
more connection between students and teachers
Make the interface more intuitive. I have to go back and forth until I find the right tab I need for information.
no
add a UB card account icon/access link
sorta of boring looking, could use link to UB mail directly
Should include our own student center which is HUB, UBLEARNS and UBMAIL. It would be more convenient for us.
n/a
I don't like how you can't access ublearns on the app but you have to go into another app to access it and I don't like the layout for it
the hub center should be included and put in a more important position.
When I'm into this app,the reaction speed was too slow.
Had to remove from my iOS device because it kept crashing my other applications.
Make it color coded.
ability to add events to calendar and notifications for events etc.
I've used it, but have no suggestions. Good app to have!
shuttle tracking could be better, same with campus maps- let me search and show in relation to my location
need to updates on the events going on in school.
no
No- looks good
100% there needs to be a link to MYUB/HUB/UBMail/UBLearns...a large majority of classes use these as a daily communication. I could rather have these items be listed first.
i didn't even know UB had a mobile app

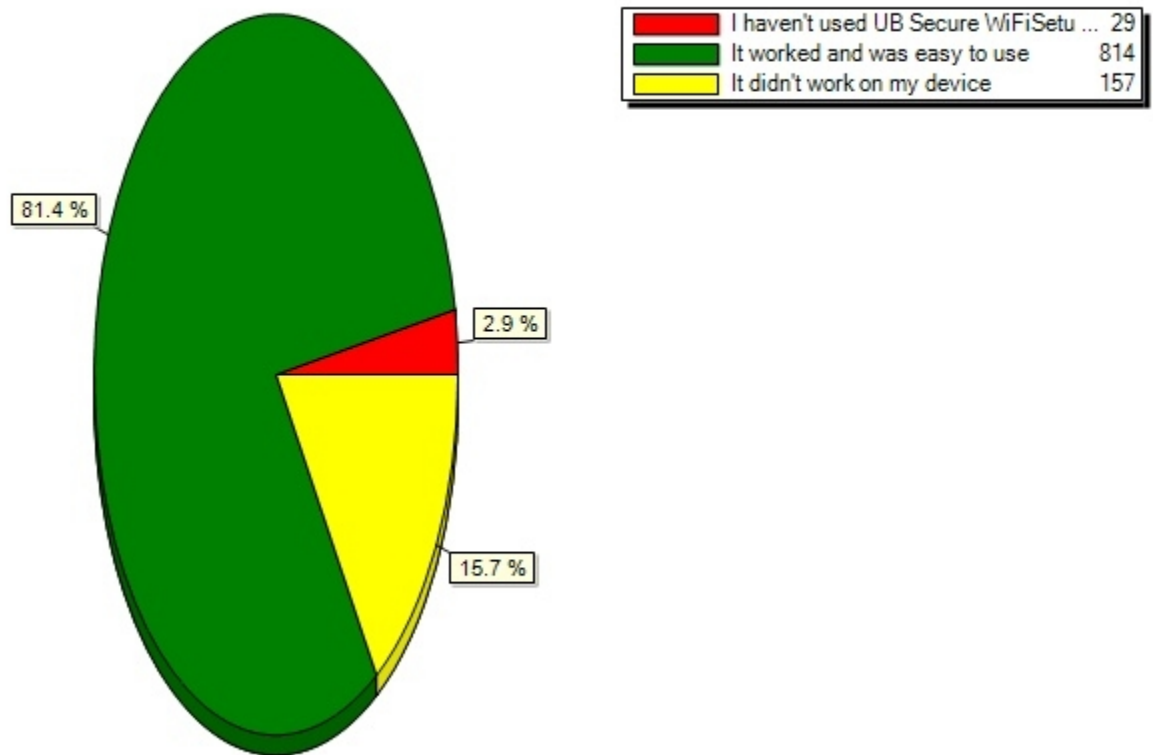| |
|---|
| better maps |
| require improvement in the maps. it hardly indicate my location. |
| It looks nice. Can we transfer money from our own account into UB card? Does that need extra fees? |
| I've never been able to access MyUB through my phone using this app or using safari. |
| Speed |
| Maps should connect to my gps so i know where exactly i am on the map. |
| Interactive maps |
| competitable for ios |
| do not link to the mobile web, include them inside |
| I did not know there was a ubmobile app until now |
| none |
| It takes a very long time to load and the dining services do not have all of the options the myubcard website has. |
| The map is kind of hard to use, I should be able to type in the building im looking for and it should give me directions to it from where I'm located |
| if there`s a function enabling friends to talk with each other by using wifi,it will be perfect! |
| no |
| Please include myUB. find people and find departments are not very useful |
| Have UB Mail as one of main things |
| It can have a more aesthetically appealing look |
| Its pretty good |
| The tracking the stampede feature should refresh on its own every 3 or so minutes. |
| should have the blackboard built into it instead of directing to webiste |
| A general search bar to search the whole application instead of people/departments |
| Have not used this, didn't know it existed |
| no it is quite organized and easy to see |
| good |
| no |

17) Have you used the UB Secure WiFiSetup tool (pictured below)?

17) Have you used the UB Secure WiFiSetup tool (pictured below)?

52.3 %

Yes, I used it	1,001
No, I didn't use it	913

47.7 %
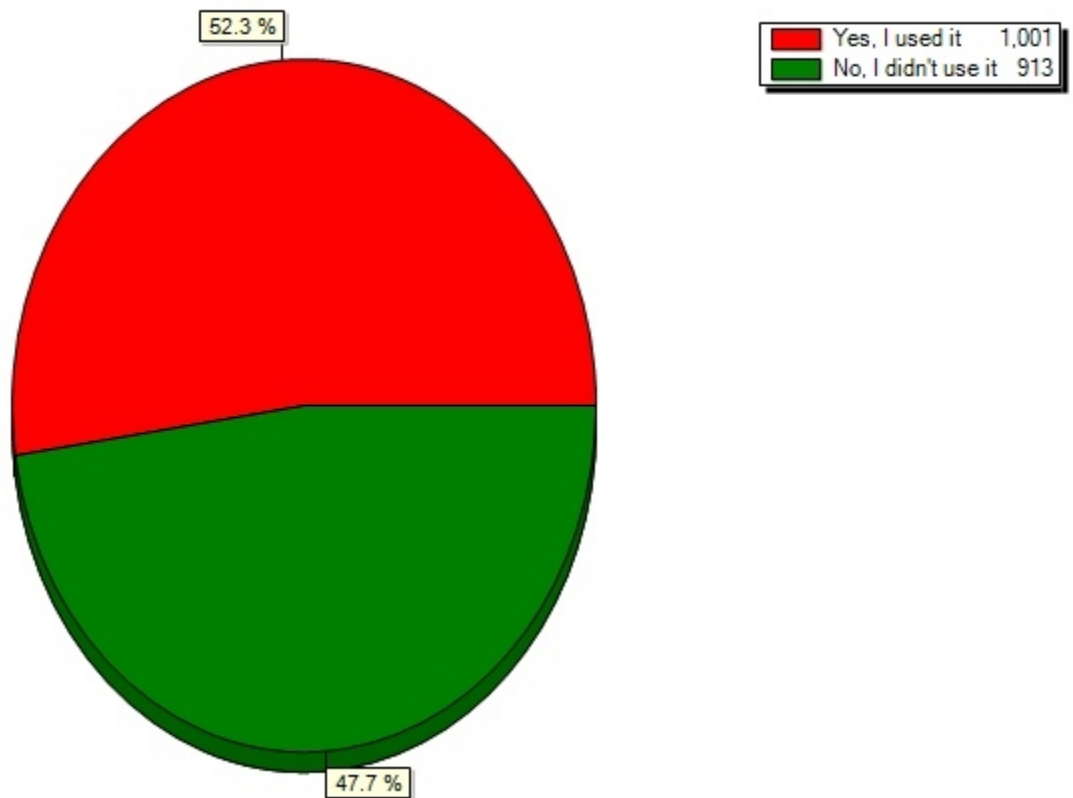
18) What was your experience with UB Secure WiFiSetup?

18) What was your experience with UB Secure WiFiSetup?

🟥	I haven't used UB Secure WiFiSetu ...	29
🟩	It worked and was easy to use	814
🟨	It didn't work on my device	157

81.4 %

2.9 %

15.7 %

19) If UB Secure WiFiSetup didn't work for you, please tell us what happened.

If UB Secure WiFiSetup didn't work for you, please tell us what happened.
It would not connect
It said that I wasn't allowed to log in to it
It would be connected so long as I didn't move. As soon as I move 10 feet it searches for new wi-fi and disconnects me, usually connecting to UB wireless which isn't secure (as I'm sure you know).

Every so often my laptop would lose the connection and I would have to sign in to get it back.
I tried to connect my Chromebook and it would not connect. I followed the instructions and am relatively tech-savvy. It was very frustrating.
Well, it's not that it didn't work. It took quite a few tries to get to work. The system overall is glitchy.
It will drop the signal on campus at various locations especially on baldy and O'Brian hall
XpressConnect says you can delete the app after you set it up - this is not true. It required me to put a PIN on my tablet, which I did not want to do, but not on my phone. (Tablet runs Android 4.3, phone Android 4.2.2) I couldn't even configure the tablet (I went to the help desk) but I was able to configure my phone - after my account was taken off a network black list from something that happened in 2010.
It worked on the laptop, when I set it up a year ago. The netbook didn't allow me to access the site. When it did access, the system didn't allow the netbook to be registered to the network.
I download the app and I know that it is suppose to keep the internet on my phone at all times even when I turn on my wifi to use it and it doesn't work. I will turn on my wifi and then the internet will not be working and then I would open the internet type in myub.buffalo.edu and then I haven to long in my information before the wifi is actived on my phone all the time.
Can connect sometimes, but not all the time.
I don't know. It didnt work.
Said I didnt have the right username and password
It always cannot connect with the Internet. When I connect it sucessfully, it might fall off in a few minutes.
the Wifi is suck in goodyear dorm, only some few place can search the wifi and connect.
Couldn't authenciate
Completely setup, said it was all setup, never connects automatically.
It's supposed to automatically connect my device to the secure network. It worked on my computer but never works on my phone. I constantly have to sign in and even then sometimes it doesn't work. Really annoying.
i used it for my android phone it said it could not authenticate
kept getting stuck at some step (i think authentication)
It took multiple attempts to be able to connect. From time to time I arrive on campus and my phone and tablet aren't automatically connected to the wifi. I have to manually select them from the list and tell the device to connect.
Does not connect actumatically
It wasn't connecting properly or it would connect then disconnect almost

immediately
It took long time to connect. I connected via wireless.
It kept saying it was connected, but never actually connects
It just wouldn't connect so I called IT and they fixed it
Unfortunately it wouldn't recognize my device and requires I constantly input my log in even after I have saved the information.
It wouldn't install on my Windows 8 Ultrabook -- I went to UBIT help desk in Lockwood and they couldn't fix it either.
I prefer connecting to Wireless or UB guest. it connects easily
it always made me sign out everytime my phone was on standby mode
Mac browser window popped up with Wifisetup does not run Java by default, which is required by Wifisetup. Had to reopen in a full web browser.
There was an issue with the new provider/setup wizard that led to problems with connecting. I had to go to IT services, where the problem was solved as a matter of chance (according to the IT employee).
It gets disconnected often
I couldn't connect to any network
My computer is just retarded and didn't like the network.
I did everything I was prompted to do, but kept encountering an error.
I have login every time to different servers because the signal is weak
Although it works here and there, it tends to not automatically connect to UB Secure, thus resulting in signing in all the time. This is quite annoying, and then I tend to lose connection very often in my room.
It keeps connecing then disconnecting.
I use windows 8 and my laptop continually disconnects from UB Secure. Then it won't reconnect. WiFiSetup gave me an error msg (said it didn't recognize credentials or something). Even UBIT was not able to solve the problem.
no connection, application crashed
does not work with windows 8
Will not allow me to connect to UBSecure at all now.
It would not automatically connect when I was on campus (I live on campus) I had to reconnect every time.
it took long time to connect and disconnect automatically. so i used the ub guest instead.
It disconnects me from the wifi frequently
I does not connect to my smartphone automatically. very annoying. have to type passwrk every hour or so
The UB Secure network doesn't auto-login my laptop, so I have to re-enter my id/password every time I use it. This makes it no better than UB Wireless. In

addition, the UB Secure network is unreliable, frequently disconnecting me in the middle of a session. This makes it worse than UB Wireless.
The previous question had no option that I had struggled with the WiFiSetup. I needed to ask the Help Desk in Lockwood Library in order to setup my phone (android).
Android device continually disconnected from the network and drained the battery. Uninstalled and continued to use UB Guest as this network always works
I couldn't log in to UB Secure using my laptop. It keeps on asking me my UB id and password. Ironically, I can log in to Secure wifi with the same information using my smartphone.
Tried it on my laptop but kept getting errors, it worked on my phone
I couldn't connect it using the UB Secure Wifi Setup
it connected but five minutes after it disconnected
It goes in and out of service.
it took forever for it to log in and set up on windows 8. Wasnt connected everytime i turn on my computer
it always loops back to the iniatial page and I can not log on
not connected on sumsang phone
It didn't allow my laptop to connect automatically because there was an invalid connection?
the process could not be completed.Even the helper at CIT could not help.
It connects and disconnects and does take into consideration my credentials
It drops too offen when I use it on an andorid device!!
When setting it up on my Android phone, the XpressConnect app didn't work; it was a while ago, so I don't know any specifics, but while it said it connected, I was never able to use the WiFi. When trying to use it for my Linux laptop, I couldn't get it to connect, nor were there any instructions online of how to do so.
It says the authentication cannot be verified
Most time I can't connect to it. It limits the articles when searching on database.
cant connect to the wifi
After installation nothing happened. had to connect to ub wireless...
i downloaded a secure app on my android and then it would not connect!
My phone for some reason won't let me connect even after putting in my id and password.
It downloaded and then crashed my wifi system on my computer
It did work last year for me. But now its taking to long to get connected or most of the times it does not get connected
I had no idea why I could not connect any of my devices, I went to IT Help Desk, they had to reset my password and like magic, everything connected. I have not

had a problem since.
I kept on attempting to run it and it would never resolve.
setup problem. could not connect to the wireless system.
It worked the first time, then I could never connect again
I'm not sure.
Connection was unsuccessful, had to manually connect
Not sure, i have authentication problem with ubsecure in my laptop. but i can connect to ub wireless
I constantly have to reconnect my laptop to the wifi, while my phone has no trouble staying connected all the time.
Whenever my phone connects to UB Wifi it doesn't bring up the login page so it doesn't actually work.
It worked on my phone, but it does not work on my laptop. Every time I open my computer a screen pops up asking me to log in to ub wireless.
I guess there is no mentioned solution to make it work on Linux?
just say wrong log in name or wrong code.
I installed it on my mobile device, but it does not consistently pick up the ub_secure network. I have to manually connect to ub_wireless instead
I disconnects randomly all the time on any of my devices.
I don't think there's much more to say. It didn't work and I'm annoyed that I have to use guest services every time I use the wi-fi on campus.
It doesn't connect to UB Secure automatically. I will still end up connecting to UB Wireless or secure manually
It was very difficult to download UB Secure because it seemed to require an internet connection for me to do so.
It cannot connect to my device even though I am inside one of the academic building with wireless router.
I was unable to connect to the internet.
My wifi connection still disconnect at time and doesn't reconnect by itself. I have to login every times by entering the password again.
It was forcing me to set a password on my device. Im not going to download and use an app that forces me to change my device settings and operations. I especially dont want to add a password to my device to use this service because of the hassle to enter a password in every time I turn on my device (I turn it on and off very frequently).
It said that it was installed however, my device actually has more trouble connecting now...
Windows 8.1 drops the wifi connection constantly
There was a bunch of complicated stuff I had to do and in the end the app I had to download to use it didn't work.

It wouldn't connect/problems with network/ my drivers were updated as well so it was the subpar network that was the problem
Didn't stay connected
It worked at first but did not function well as it was reconnecting
errored out on Widnows 8. Set up manually. UB_Secure is flakey at best.
i have a windows 8 os. And even though i used the setup tool i still have to connect manually sometimes.
My laptop gets disconnected from UB_Secure wifi network repeatedly. FYI, I use original Windows 8.1 from MS Dreamspark.
The app kept on failing
It cant get the ip address and on my laptop it randomly kicks me off The Help Desk Says it's because of it's operating system
For some reason it could never finish and I continuously have a limited connection and have to reconnect. My computer is brand new as well.
The Java application would not launch in Debian. I configured my wireless connection manually anyway.
I couldnt get it to open
I get kicked off UB Secure on a regular basis. Even when I am in the middle of using the internet
i tried connecting an really old smarthphone. It NEVER worked
It's is a real pain using my tablet, it wont connect while in the wizard but sometimes after i close the wizard it will connect to secure by itself. Very frusterationg (samsung tab original)
Ub secure never maintains a connection. Constantly drops and reconnects (this seems to be only in my dorm room)
The downloaded program never ran.
It just said pop-up blocked and nothing was ever available to download. I am able to connect to UB Secure but manually every time. its sort of frustrating
It won't connect through my phone
Can be used perfectly on Mac and iPhone, but can not be used on my Android phone. Don't know why.
Would never connect to UBSecure.
I did all the steps but I still had to log in every time I connected to a new wifi router on campus.
my labtop still requires a ubit name and password every single login.
It did not work on my kindle. I am not sure why.
It took too long to connect and then timed out.
My device gets booted off UB Secure within minutes of connecting
It worked but wifi setup is clunky

It has been erratic on iOS 7 and windows 8.1. Didn't even work on windows 8.1 I've been forced to use UB Wireless on both.
Kept having to reset up connection
There was an error when running on windows 8
I still have to sign on every time I close my laptop, like I did before when I didn't have this software.
It fails all the time. Works occasionally.
It fails miserably many times and I have a lot of problems accessing UB Secure. Highly disappointing. Specially for Windows 8
It keeps kicking me out
I keep getting kicked out of the internet, both on my phone and my new laptop. VERY ANNOYING. I heard UB's internet system isn't geared up for Windows 8 yet. That's pathetic.
It crashes and won't let me use it.
The WiFiSetup worked however my computer hardly connects automatically when I am in the library.

20) My Virtual Computing Lab offers access to UB-licensed software from your personal computer, which can save you a trip to the Cybrary. Current software includes Adobe Acrobat Pro, Dreamweaver, Adobe Photoshop, ArcGIS, Karel the Robot, Maple, Mathematica, MATLAB, Minitab, Microsoft Office 2010, SAS, SPSS Statistics, and Visual Studio Express. What additional software would you like to see available?

My Virtual Computing Lab offers access to UB-licensed software from your personal computer, which can save you a trip to the Cybrary. Current software includes Adobe Acrobat Pro, Dreamweaver, Adobe Photoshop, ArcGIS, Karel the Robot, Maple, Mathematica, MATLAB, Minitab, Microsoft Office 2010, SAS, SPSS Statistics, and Visual Studio Express. What additional software would you like to see available?
Winzip
Adobe lightroom Adobe Illustrator Adobe Indesign

Cadence
R, Varbrul, Elan, Praat
Not sure, I don't know what a majority of the above services are.
None
R
AutoCAD
Photoshop Final Cut
Latex
MATLAB's toolboxes.
unsure
media streaming for macs
Video editing software for film classes.
norton internet security
CAD
PTC Creo (Pro/ENGINEER)
lightroom, macintosh apps and softwares.
java
Windows 7
Video editing software if it isn't available. Something better than Moviemaker.
n/a
Adobe illustrator for free download
Prism Graphpad
QQ
none that I can think of
A database software
office visio
MS office2010
Advanced Design Systems
AutoCAD
Microsoft Sharepoint
Solid Works
Nitro PDF Office Package
Creo Parametric and Creo Simulate
I didn't even know about this! Please advertise more.
none
SAP ERP, QUICKBOOK

avast antivirus, microsoft silverlight,
Stella
AutoCAD
I didn't find the link of Adobe.
Microsoft operating system
Dreamweaver
sktech up 3DMax Auoto CAD
N/A
AutoCAD, 3dMax
Mastering in the various sciences
None
secure software
Exelis ENVI, Python IDE like Spyder, R
MS Office 2013
All of them is ideal but I am happy with what we have.Add Cadence if you can.
real player for online lectures streaming
Adobe Illustrator, InDesign
Stella
maple, Matlab, minitab, spss,microsoft,
Geomagic StarCD ANSYS Workbench
Stata
Final Cut Pro, Adobe Premiere, Adobe After Effects
Matlab full installation, not the virtual access
no
SolidWorks
CloudEra CDH4
IBM Websphere or RAD
none
Peachtree, ACL
matlab
none
autocad
AutoCAD. It's really the only thing missing. (Possibly a java environment)
I DIDNT EVEN KNOW THAT IT WAS AVAILABLE...
Video/Media Players
IntelliJ IDEA

Auto-CAD, SolidWorks
Adobe Premiere Pro
chemdraw
SAP2000
Eclipse IDE
Sibelius or Finale (music notation software) as well as MacGamut or Auralia (music theory software)
none
Not sure
none
Office 2013
Microsoft Office 2010
AutoCAD, PROe and Rhino
Windows 8
I'm not sure.
Eclipse
Microsoft publisher and excell
I cannot not think of any right now...
all utilities software
None
SAP 2000, AutoCAD
There should be enough university provided software to discourage torrenting.
Adobe Illustrator
Tested File Sharing Software, such as Dropbox
Cadence Virtuoso, AutoCad
ANSYS, AUTOCAD
hangeul 2013
photoshop
autodesk inventor
Software students need to use for class, such as PeachTree for accounting, instead of having to purchase it.
Auto desk inventor and advanced design systems
Kiel and windows 8 os
ANSYS fluent
Labview Microsoft Office 2013
mesquite
photoshop

Irfanview, peachtree, mesquite
AutoCAD
Creo Parametric, Simulate, and others ANSYS
Adobe After Effects, Adobe Illustrator. Although, I imagine that licences are quite expensive.
MATLAB
Multisim
AUTO CAD, CATIA
eclipse
Adobe After Effects
Microsoft Office anti-virus softwares
Pro E
?
STATA
Ansys
This is a good selection
Photoshop
Multisim, Linux
cadence
Some sort of streaming online movie site like we had last year, I think everyone would love to use it, its just that only a few people knew about it
Labview
Anti virus, windows 8
no comment
None
ms office for macbook
Creo pro-e and other modeling software would a great help for the engineerings at UB
make MATLAB not crash. and intall it in all SENS computers
Cadence
Autocad
Perhaps some Autodesk programs for Engineering students.
I am satisfied with the current software available.
photoshop
Adobe Creative Camtasia
Dictation software (Dragon dictate, ideally)
Greater dedicated server space to save assignments, available on other

locations via the Internet.
matlab,microsoft office 2010,visual studio express
NA
AutoCad
Bentley software(MicroStation)
Adobe Illustrator, Video editing software
solidworks
AutoCAD, solidworks
newer microsoft office
Adobe Photoshop
The one for ecology (BIO 319)
Ansys Fluent
Solidworks,Ansys
N/A
ENVI/IDL ERDAS
All that I need is available.
CutePDF, GnuPlot (not necessary)
this is good
solidworks
Eclipse, Xampp
excel 2010
MATLAB, Maple, Adobe Photoshop
All of CS6
LabView AutoCAD Autodesk Inventor
C++
Nero
ADS
none
Adobe Photoshop
PowerWorld, PSCAD
software that allowed students to print from their pc at campus.
computer repair software
na
nil
Microsoft word 2013
Cadence Virtuoso

SAS is the main one I use.
n/a
Autocad
rossetta stone
Adobe InDesign
N/A
Nitro Pro
none
NI LabVIEW
Creo Parametric ANSYS Solid Works CATIA
Adobe-related package
microsoft onenote
ProE Wildfire, Catia
I think these softwares are more than enough. I don't think anymore softwares are needed. It is my opinion though.
i forget what it's called but we have a histology program for medical and dental students which is not easy to reach
that's enough for me
Norton antivirus
Avast,
PTC Creo, it is a computer design program
Apple Suite
CorelDraw
Easier access to Photoshop
Any sort of Anti-virus... not Norton preferably, but maybe Kaspersky
Convert file format software
Auto CAD
Virtual Diessection Software (used in BIO 200)
Prism
SAS
cadence
3D art software like: Bruce, Daz3D, Rhino, CAD,etc. Computer Programming software like: Java, Visual Basic, C++, etc.
C and C++
None, I've never used it. It seems like a lot
Adobe Illustrator, Adobe InDesign, STAAD.Pro (Structural Engineering software) or SolidWorks, RISA 2D, RISA 3D, and SAP2000. I would LOVE to have access

to STAAD.Pro and SAP2000.
Java
microsoft publisher
matlab
Photoshop for mac!
Stella
final cut
Cadence
windows updates
Microsoft Visio
Windows 7, because I hate Windows 8
teamviewer or other romote destop softwares
None.
accouting related software
Photoshop elements 11
This gives us alot of software, and I don't see any others that we would need.
Microsoft Office 2007
Multisim, Keil
imovie
Mesquite; not really totally necessary, because it would probably just be easier to download it on whatever computer you're using, but it's buggy if you try to use it from your student drive.
labview proE
Endnote
LabView
image J
cplex
None.
Corel graphics suite, Newtek 3d Lightwave
Can you install QQ pinyin or Sogou pinyin(both are free softwares that allow you to type in both English and Chinese)on the computers in the library? We are currently using ABC, which is a very out-of-date software and it is hard to use(compare with the two softwares mentioned above).
photoshop
AutoCad
I would like to see internet usage available, as it is sometimes difficult to do projects going between regular web browsing and then my virtual computing lab.
PRO E

Bootcamp
gimp
Note Takers that are easy to use for classes
draw pad attached to computers
Illustrator
Photoshop!! iMovie
All applicable software found in the major specific computer labs like Hoch 430 and Ketter 208.
Frag stats, envi
Eclipse, VirtualBox, Vim, OpenVPN
Multisim
none
These are great.
A decent anti-virus program
matlab
You need more updated versions of programs.
Microsoft Office 2013
Adobe Premier Pro
none that i know of
Adob Photoshop Lightroom
none
nothing
n/a
Video editing software
none
AutoCAD Adobe Premier FL Studio or Ablenton Live or any such software for easy audio manipulation. It would be great if AutoCAD was available!!!
n/a
Sony Vegas
I HAD NO IDEA ABOUT THIS! SO COOL!
Photoshop
quicken home and business
Maya
none
photoshop
Final Cut
Final Cut pro

cadence
Parallels
Flash player
Nivo or other software related to making research study data easier to manage
AutoDesk Inventor, ProE, Creo, SolidWorks, etc
jgrasp
Abaqus
Mesquite
The software that is required for the Bio 200 labs. (Mesquite, VFrog)
n/a
None
more adobe products
photoshop
creo solidworks
autocad
Eclipse SVN/GIT
None
Bette Photoshop
autodesk softwares
Adobe Flash
R statistics, ENVI
COSMOL
Eclipse, Filezilla
Java
Linux machines are not available to graduate students yet. I'd like to see them being available to grad students.
Adobe Premiere Pro CS6
Photoshop, C++
SYSTAT
ANSYS
Ansys, Cero/Pro E, Catia
adobe master suite pro tools
Virtual Box or VMware
haven't used any
Labview
Eclipse netbeans
CAD, ADS, POWERWORD

none
none that I can think of right now :(
CATIA
Na
It would be helpful to move the software to a 2nd device. Few students have just a single PC for the 4-8 years as a student at UB.
VFrog on Macs.
Microsoft Visio, Microsoft Project Microsoft Excel with the ability to use add-ins like data analysis toolpack since this often wont allow
Adobe Illustrator,
autocad
Pro/Engineer,AutoCAD
R python
none
more software for mac
STATA, Nutrition Pro
N/A
stella epanet
N/A
chembiodraw
parallel(for mac)
Mesquite
Djvu reader!!!!!!!
anti virus software
Creo, LabView, Multisim
ERDAS
Adobe InDesign would be awesome
Sony Vegas
I already use Mathematica.
N/A
no
Rhino 5.0 Adobe Illustrator Adobe Indesign
cadence
eviews
Windows
a good antivirus
Office 2013

ProTools FlStudio
STAAD
I think these are enough and most of students need to use Microsoft Office.
Other brand of antivirus
Java/Eclipse Tecplot
Some music software would be really cool
any relational database system
Solidworks, 3d Studio Max, Inventor, Adobe Creative Suite (CS)
Visual Studio Professional Envi Erdas
this i s good
None I can think of at the moment.
SAP 2000,AutoCAD
visual c++
CCleaner Pro********** LogMeIn Ignition
Photoshop, microsoft office 2000 (2010 doesn't work on my computer)
Adobe Acrobat Pro
PTC Creo
maple
None
newest verison of microsoft office, legal software
ProE, Catia
Microsoft Office 2013; Pages; Keynote
Quickbooks
COMSOL
Windows, Microsoft Project, Primavera
Creo programs such as creo parametric
I use SPSS the most
windows 7 OS
More matlab toolboxes
pdf-xchange
adobe illustrator and indesign, google sketch up
autocad, comsol
Adobe Illustrator
MATLAB
windows 8
Adobe Illustrator

Autocad Rhino 5 Revit
Lightroom
Prism
ANSYS, Eclipse JavaIDE
Eviews
Labview, Igor, Mathcad
Top of the line Virus protection software
Internet explorer
Solidworks Autodesk Inventor
lightroom
photoshop
Anything required for a class. UBIT should send a memo to professors telling them that if they require the use of a piece of software for their course, they should submit an application to have it made available on MVCL. I personally suggested Minitab be added to MVCL and the professor whose course requires it has since updated his syllabus with instruction on how to access it, saving students who don't run Windows a lot of trouble. Specifically, BIO 205 taught by Dr. Grayson Snyder requires RasTop, a free molecular modeling program. It could be added. For BIO 205, there are example molecule files distributed on CD with the course's textbook; students should be told how they can copy the files to their UB network drives and access them on the Virtual Lab; or, they could be posted to UBLearns and students could download them using a browser within MVCL, which might be less confusing to the layperson.
don't know
vreo
Engineering programs
Eclipse
Adobe premiere
updates minitab so its easier to use. its too complicated the way it is right now
Sketchup Pro 2013, AutoCad, Inventor
SALT
adobe illustrator
itunes
Cadence
Office 2013 CAD
Video editing software
dtSearch desktop
not sure
Autodesk Inventor

ansys and solidworks
Elsevier Interactive 3D anatomy. This would be INCREDIBLYYYYYYY helpful for so many of UB's programs, many other schools offer this to their students at no cost.
Adobe Flash
sims
Solidworks
Unsure.
Lightwright WISIWYG Autodesk Inventor AutoCAD Vectorworks
Adobe CS6 MakeMusic Finale
LabVIEW
AUTO CAD
Linux
CAD
N/A
None
Eviews
Revit, illustrator, AutoCAD, Sketch book Pro
None
Photoshop or some video editor for windows
Solid works, pro-e
Microsoft Windows (full version not the updates) Latest Versions of the above softwares
no
Adobe Illustrator, Adobe Flash.
Having the Autodesk programs would be cool
That's enough.
none these are engouhg
More Adobe products for graphic design.
none
CAD,
pymol
Inspiration (Mind-mapping software)
none
Mendeley
Visio
music/video editing software

Visio, Adobe Livecycle (part of adobe acrobat pro)
n/a
Labview
lightroom
I know that CAD is available for free for students but the student version doesnt have the same features as the paid version. Which is you cant analyze stresses and the such.
iMovie or some type of video editing software
photoshop
none
Adobe InDesign
Multisim Active HDL Xilinx ISE
no
Visio,MS Project
MultiSim
These are all great options (which I wasnt even aware of)
Nothing else
I have no suggestions.
none
Keil uVission Agilent ADS
autocad
Photoshop maybe
Win8.1
I really really really like having mathematica available!!!!!!
Eviews Stata
microsoft one note
Solid Works
I don't use much software, so I don't have any recommendations at this time.
sas
PHOTOSHOP
Coral Paintshop Pro
Adobe Illustrator, Rhino
matlab
CAD
chemdraw, oringin,scifinder
Virtual Machine, Lightroom
microsoft office 2013

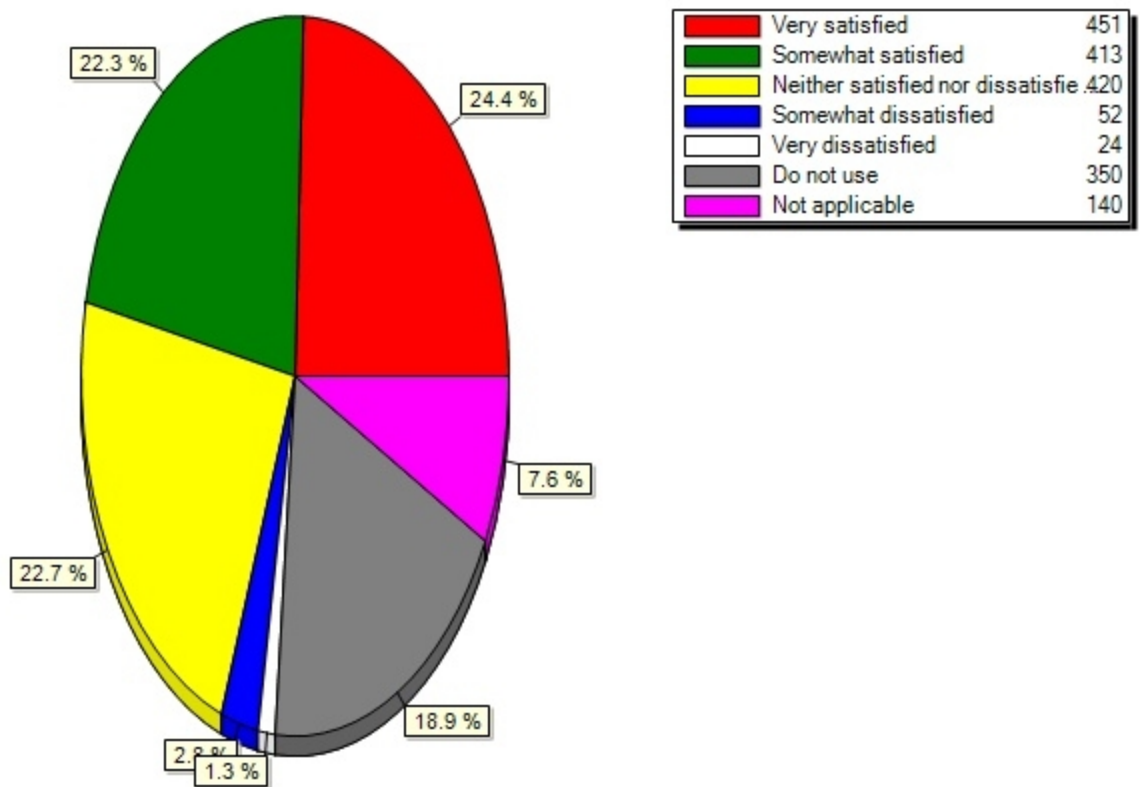| Microsoft Visio |
| N/A |
| Kaspersky antivirus |
| Systat |
| endnote |
| I enjoy what there is to offer now. |

21) From the list of services below, please indicate your level of satisfaction with each:

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Do not use	Not applicable
CIT Help Desk	24.4% (451)	22.3% (413)	22.7% (420)	2.8% (52)	1.3% (24)	18.9% (350)	7.6% (140)
Course capture/recordings	18.1% (329)	22.9% (416)	23.2% (423)	3.9% (71)	1.5% (27)	20.5% (374)	9.9% (180)
HUB Student Center	32.2% (600)	40.6% (756)	12.3% (229)	9.5% (176)	2.8% (52)	1.2% (23)	1.3% (25)
Library e-books	18.0% (329)	21.6% (395)	24.0% (440)	3.3% (61)	0.7% (12)	22.1% (404)	10.4% (190)
Library website	25.8% (475)	30.3% (558)	22.8% (419)	2.6% (48)	0.8% (14)	11.5% (212)	6.2% (114)
Mobile device support	16.5% (301)	25.1% (456)	23.8% (434)	8.8% (161)	2.7% (49)	14.8% (269)	8.2% (150)
MyUB	45.6% (851)	38.9% (725)	9.8% (183)	3.7% (69)	0.5% (10)	0.5% (9)	1.0% (19)
Public printing (iprint)	32.8% (605)	32.4% (598)	13.8% (254)	8.3% (153)	4.0% (73)	6.1% (112)	2.6% (48)
Public workstations	29.0% (532)	35.6% (652)	18.0% (330)	5.5% (100)	2.1% (39)	6.2% (113)	3.7% (67)

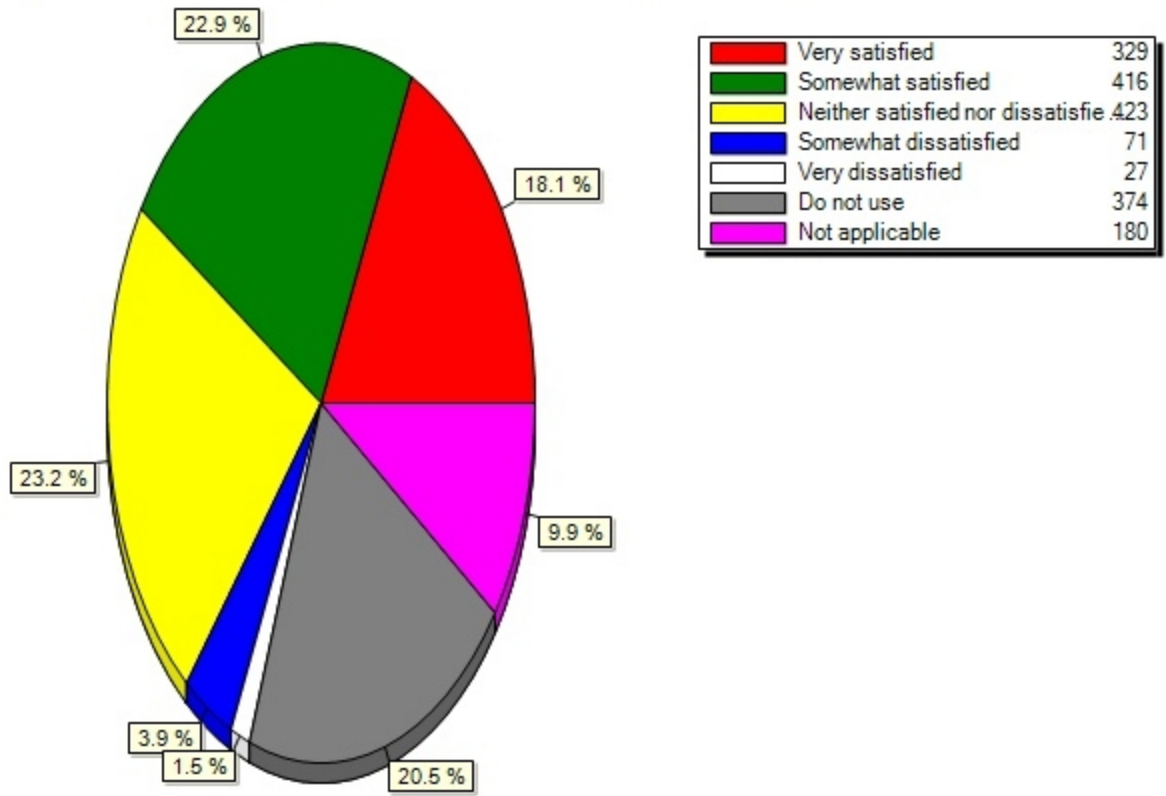|							
UBclicks	13.2% (239)	15.4% (280)	22.5% (409)	1.5% (28)	1.3% (23)	30.7% (557)	15.4% (280)
UBlearns	46.6% (863)	38.7% (717)	9.3% (173)	3.7% (69)	0.3% (6)	0.6% (11)	0.8% (14)
Virtual Conference (Lync)	9.7% (176)	12.3% (223)	22.4% (407)	0.8% (15)	0.6% (11)	35.8% (651)	18.4% (335)
VITEC Solutions computer repair	8.8% (160)	11.1% (202)	22.6% (410)	1.3% (23)	1.2% (22)	36.2% (658)	18.9% (343)
Wi-Fi access	25.2% (466)	35.9% (664)	11.7% (216)	15.2% (280)	8.4% (156)	2.1% (38)	1.5% (28)

21.1) CIT Help Desk(From the list of services below, please indicate your level of satisfaction with each:)

21.1) CIT Help Desk(From the list of services below, please indicate your level of satisfaction with each:

■	Very satisfied	451
■	Somewhat satisfied	413
■	Neither satisfied nor dissatisfie.	420
■	Somewhat dissatisfied	52
□	Very dissatisfied	24
■	Do not use	350
■	Not applicable	140

22.3 %

24.4 %

7.6 %
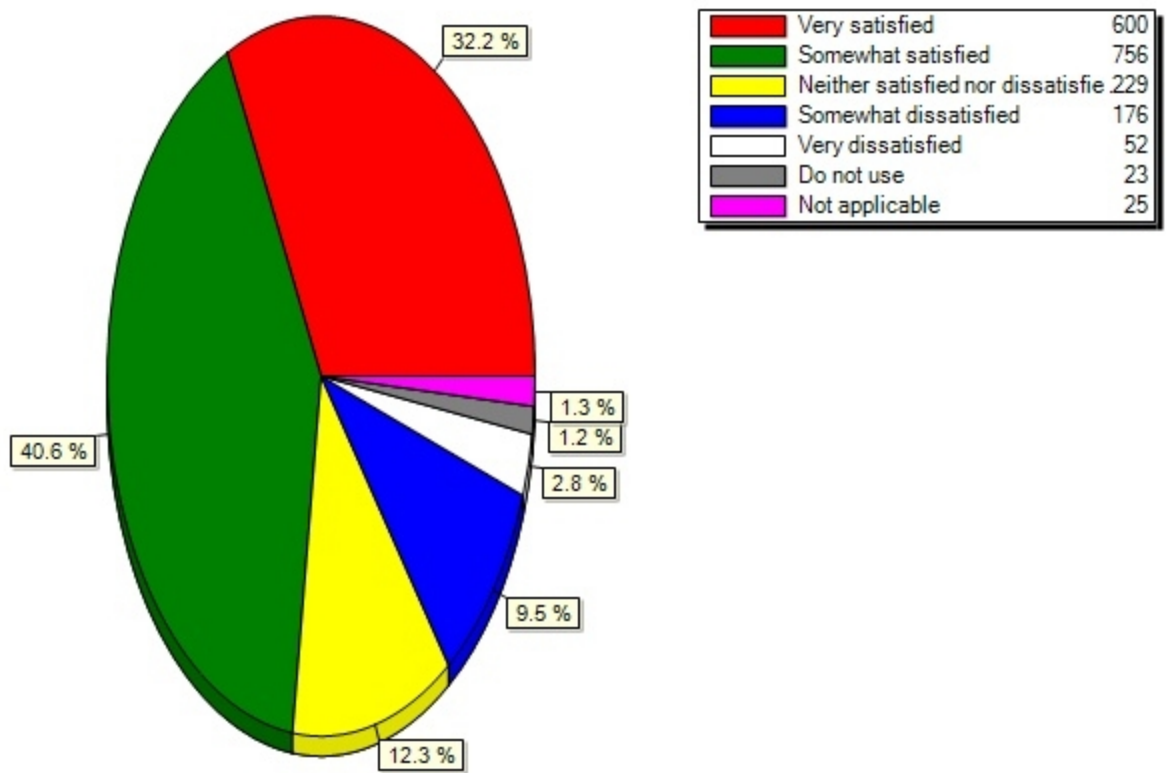
22.7 %

18.9 %

2.8 %

1.3 %

21.2) Course capture/recordings(From the list of services below, please indicate your level of satisfaction with each:)

21.2) Course capture/recordings(From the list of services below, please indicate your level of satisfactio

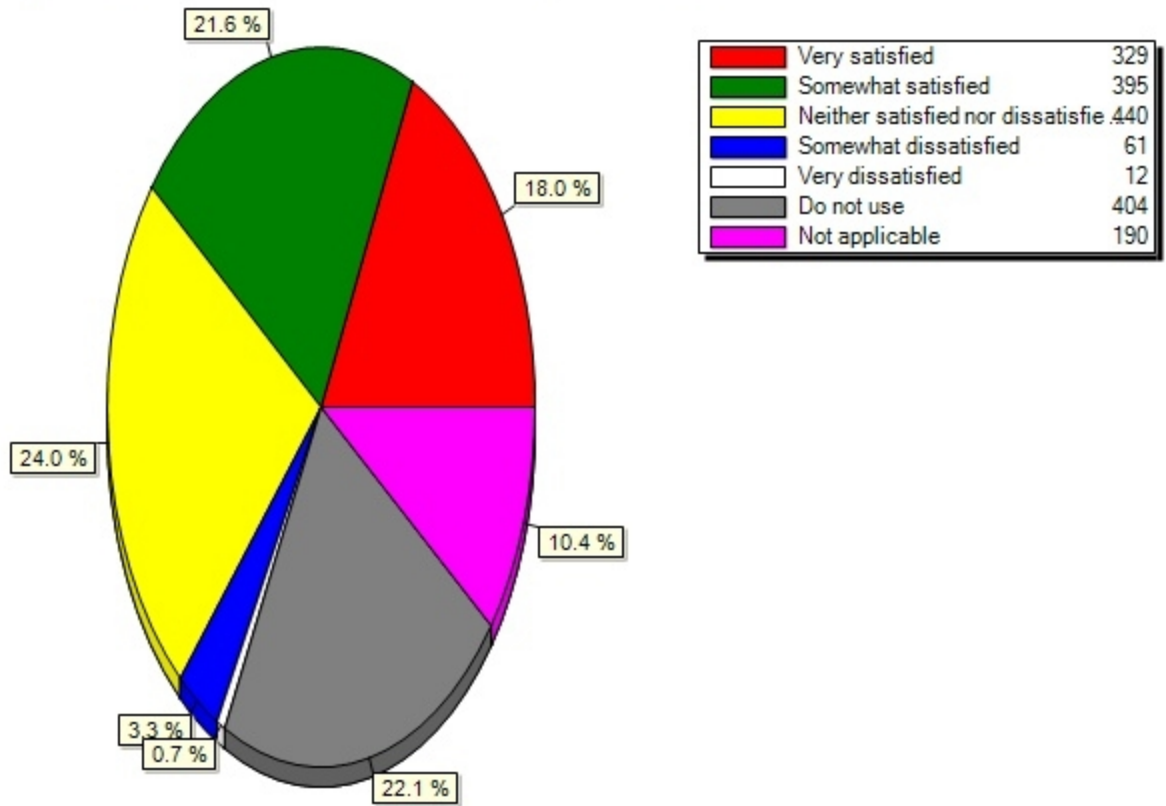|		
Very satisfied	329
Somewhat satisfied	416
Neither satisfied nor dissatisfie	423
Somewhat dissatisfied	71
Very dissatisfied	27
Do not use	374
Not applicable	180

21.3) HUB Student Center(From the list of services below, please indicate your level of satisfaction with each:)

21.3) HUB Student Center(From the list of services below, please indicate your level of satisfaction with

■ (red)	Very satisfied	600
■ (green)	Somewhat satisfied	756
■ (yellow)	Neither satisfied nor dissatisfie	229
■ (blue)	Somewhat dissatisfied	176
□ (white)	Very dissatisfied	52
■ (gray)	Do not use	23
■ (magenta)	Not applicable	25

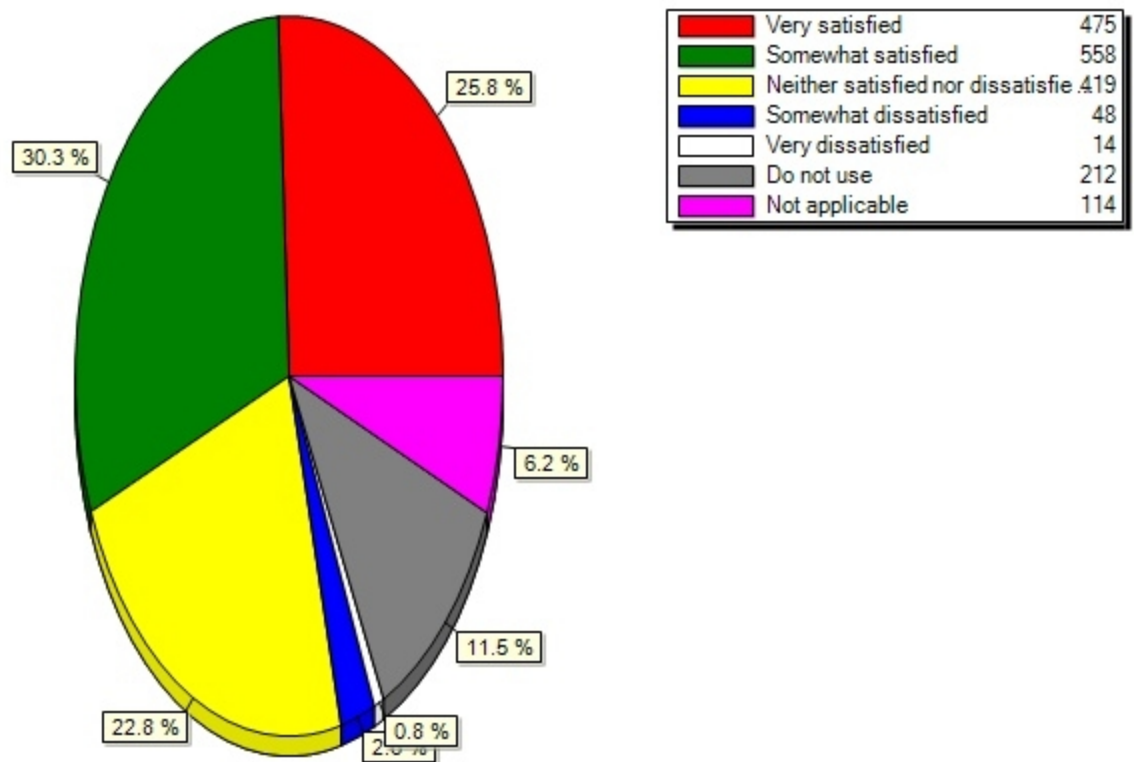Pie chart values: 32.2 %, 40.6 %, 12.3 %, 9.5 %, 2.8 %, 1.2 %, 1.3 %

21.4) Library e-books(From the list of services below, please indicate your level of satisfaction with each:)

21.4) Library e-books(From the list of services below, please indicate your level of satisfaction with eac

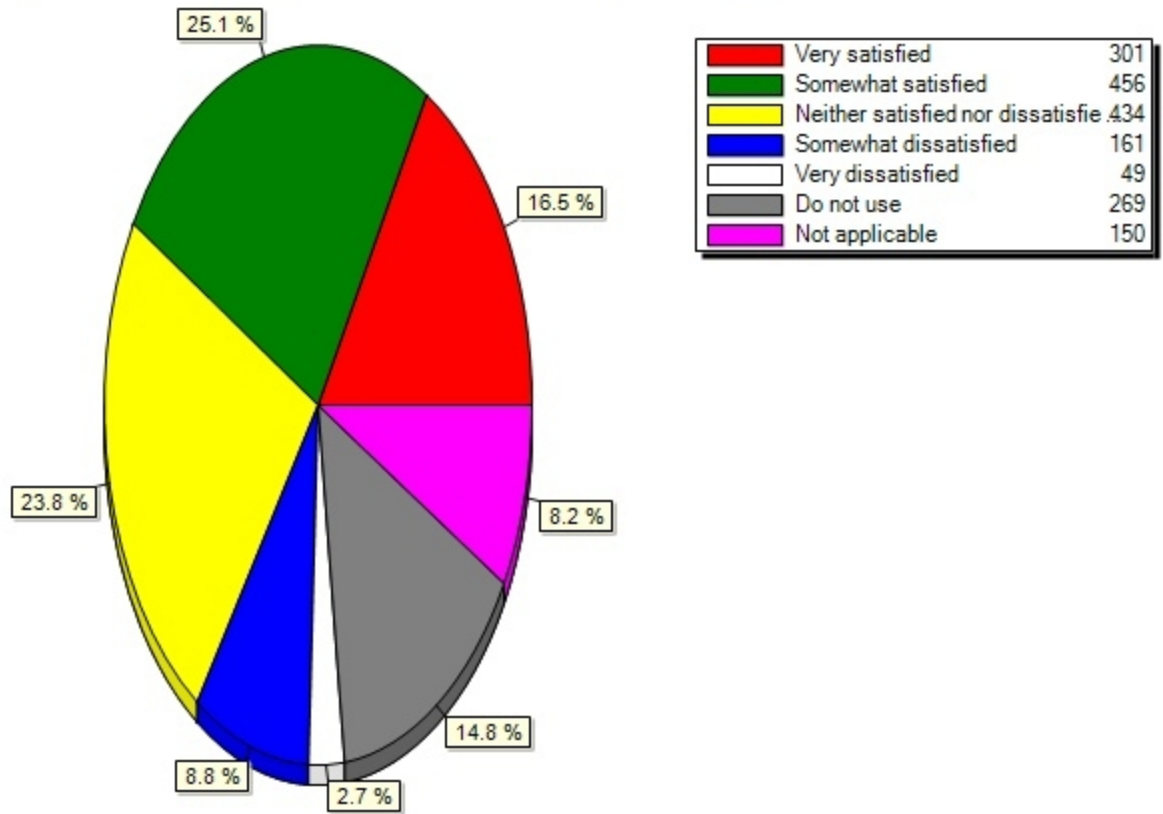|		
Very satisfied	329
Somewhat satisfied	395
Neither satisfied nor dissatisfie	440
Somewhat dissatisfied	61
Very dissatisfied	12
Do not use	404
Not applicable	190

21.5) Library website(From the list of services below, please indicate your level of satisfaction with each:)

21.5) Library website(From the list of services below, please indicate your level of satisfaction with eac

🟥	Very satisfied	475
🟩	Somewhat satisfied	558
🟨	Neither satisfied nor dissatisfie	419
🟦	Somewhat dissatisfied	48
⬜	Very dissatisfied	14
⬛	Do not use	212
🟪	Not applicable	114

25.8 %

30.3 %
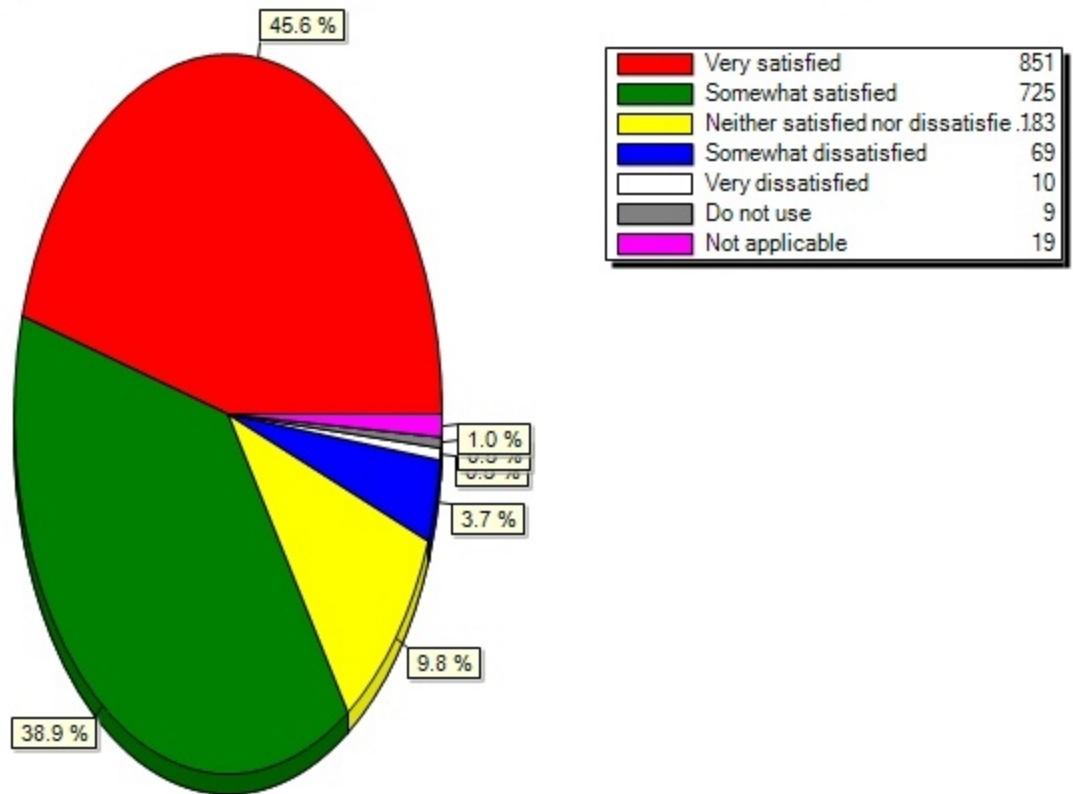
6.2 %

11.5 %

22.8 %

0.8 %

2.6 %

21.6) Mobile device support(From the list of services below, please indicate your level of satisfaction with each:)

21.6) Mobile device support(From the list of services below, please indicate your level of satisfaction wi

25.1 %

16.5 %

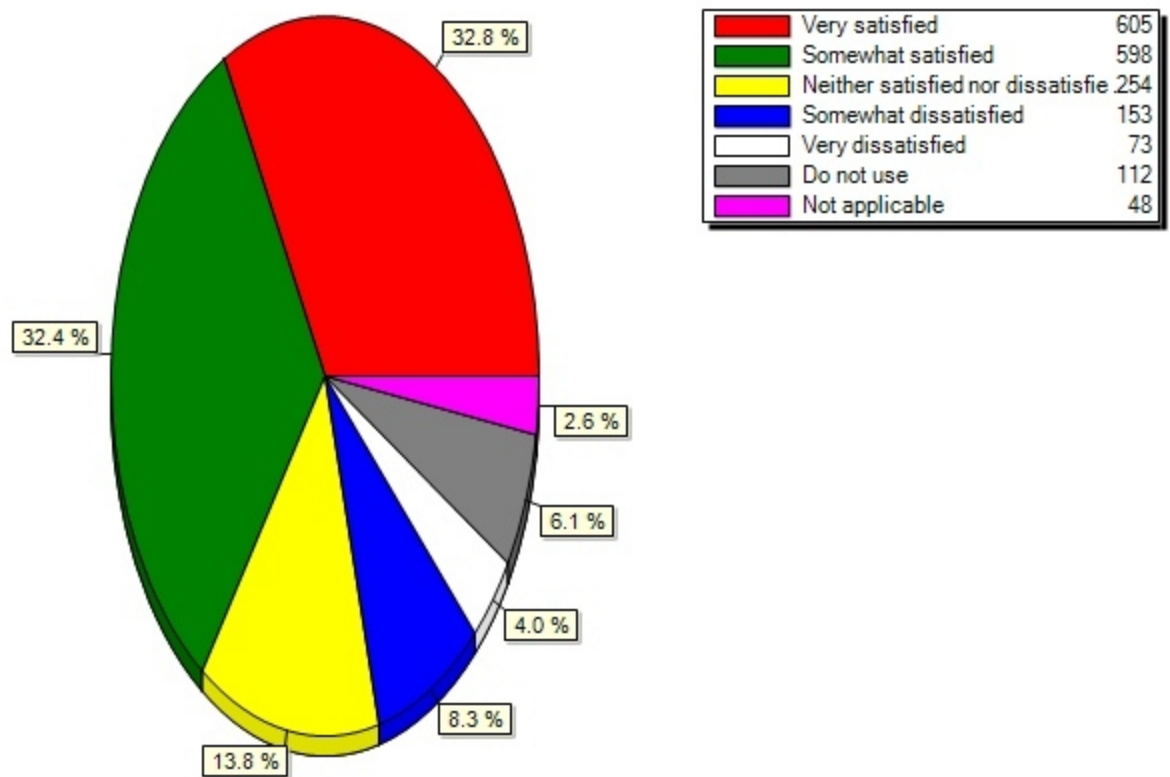|		
■ Red	Very satisfied	301
■ Green	Somewhat satisfied	456
■ Yellow	Neither satisfied nor dissatisfie	434
■ Blue	Somewhat dissatisfied	161
□ White	Very dissatisfied	49
■ Gray	Do not use	269
■ Magenta	Not applicable	150

23.8 %

8.2 %

14.8 %

8.8 %

2.7 %

21.7) MyUB(From the list of services below, please indicate your level of satisfaction with each:)

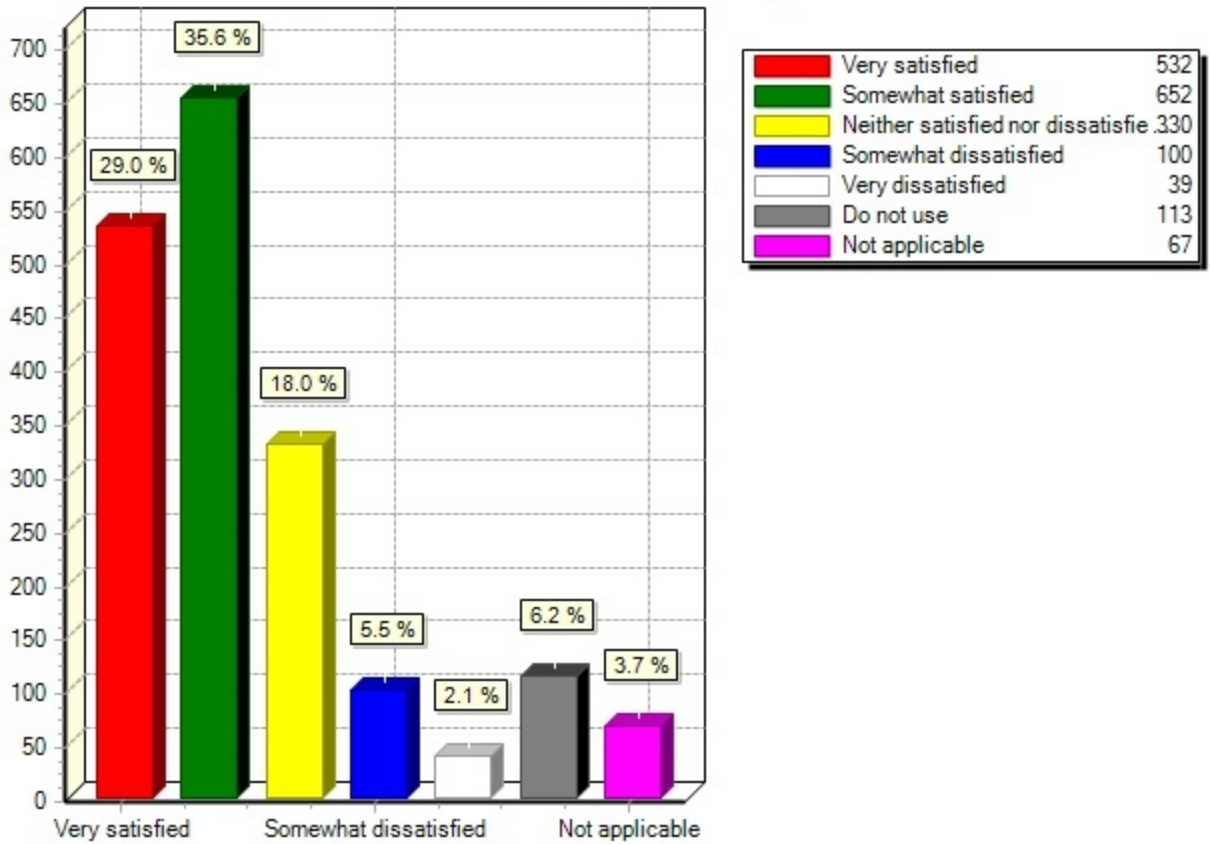**21.7) MyUB(From the list of services below, please indicate your level of satisfaction with each:)**

■	Very satisfied	851
■	Somewhat satisfied	725
■	Neither satisfied nor dissatisfie.	183
■	Somewhat dissatisfied	69
□	Very dissatisfied	10
■	Do not use	9
■	Not applicable	19

Pie chart labels: 45.6 %, 38.9 %, 9.8 %, 3.7 %, 1.0 %

21.8) Public printing (iprint)(From the list of services below, please indicate your level of satisfaction with each:)

21.8) Public printing (iprint)(From the list of services below, please indicate your level of satisfaction

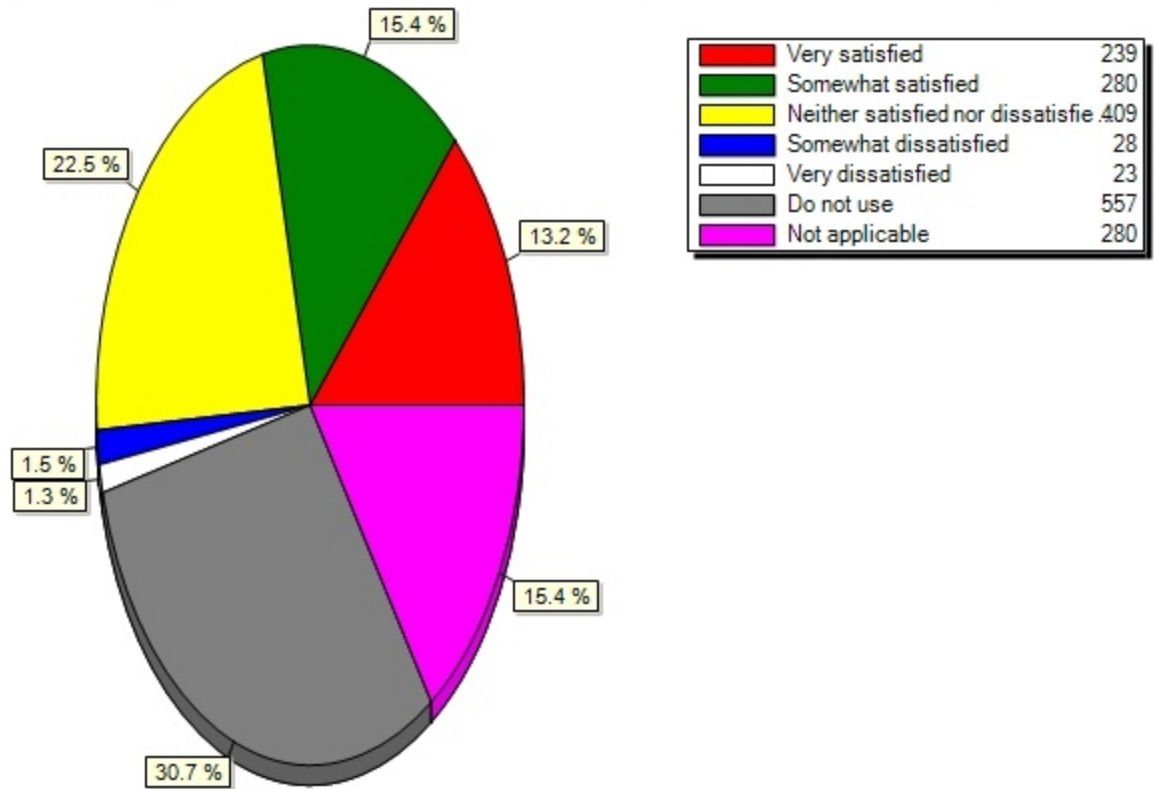| | Very satisfied | 605 |
	Somewhat satisfied	598
	Neither satisfied nor dissatisfie	254
	Somewhat dissatisfied	153
	Very dissatisfied	73
	Do not use	112
	Not applicable	48

32.8 %
32.4 %
2.6 %
6.1 %
4.0 %
8.3 %
13.8 %

21.9) Public workstations(From the list of services below, please indicate your level of satisfaction with each:)

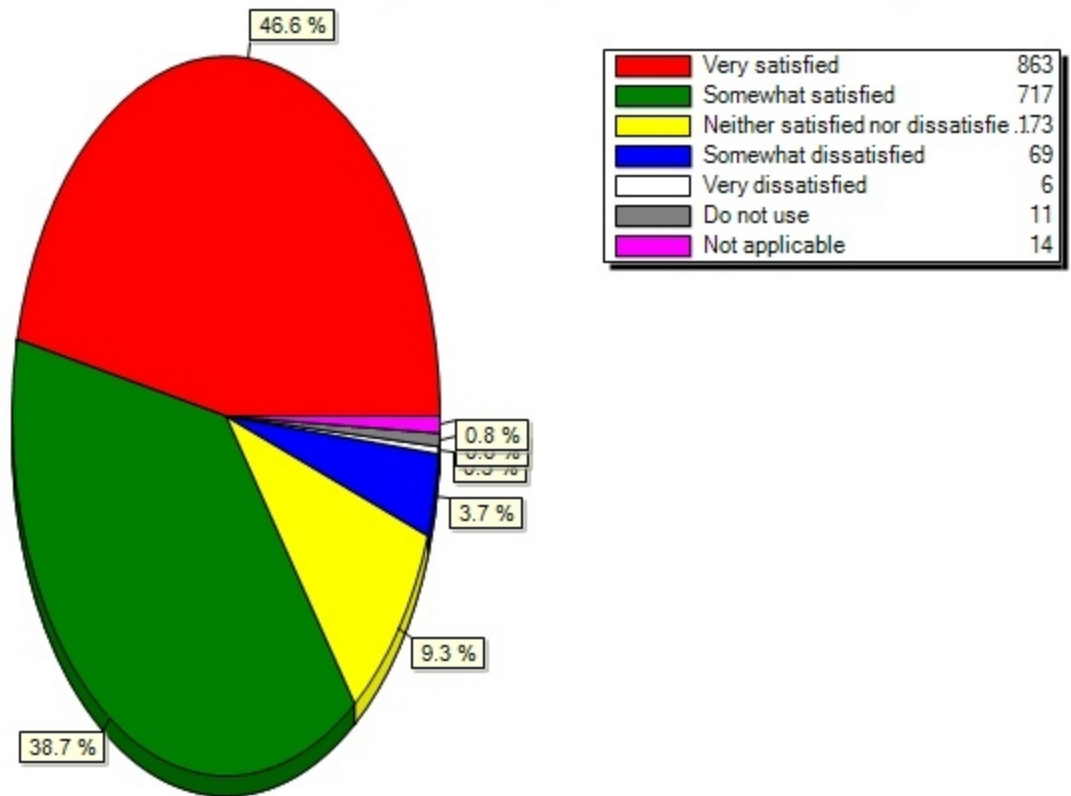**21.9) Public workstations(From the list of services below, please indicate your level of satisfaction with**

■	Very satisfied	532
■	Somewhat satisfied	652
■	Neither satisfied nor dissatisfie	330
■	Somewhat dissatisfied	100
□	Very dissatisfied	39
■	Do not use	113
■	Not applicable	67

21.10) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)

21.10) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)

■	Very satisfied	239
■	Somewhat satisfied	280
■	Neither satisfied nor dissatisfie	409
■	Somewhat dissatisfied	28
□	Very dissatisfied	23
■	Do not use	557
■	Not applicable	280

Pie chart percentages: 15.4 %, 22.5 %, 13.2 %, 1.5 %, 1.3 %, 15.4 %, 30.7 %
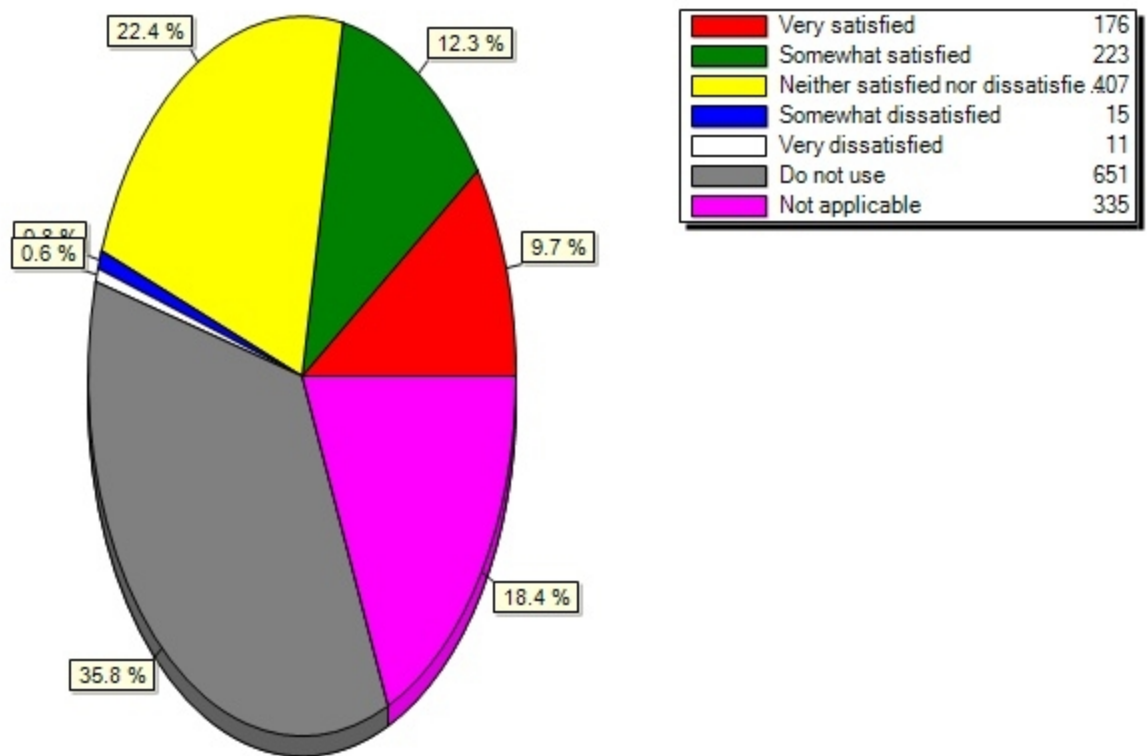
21.11) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)

21.11) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)

46.6 %

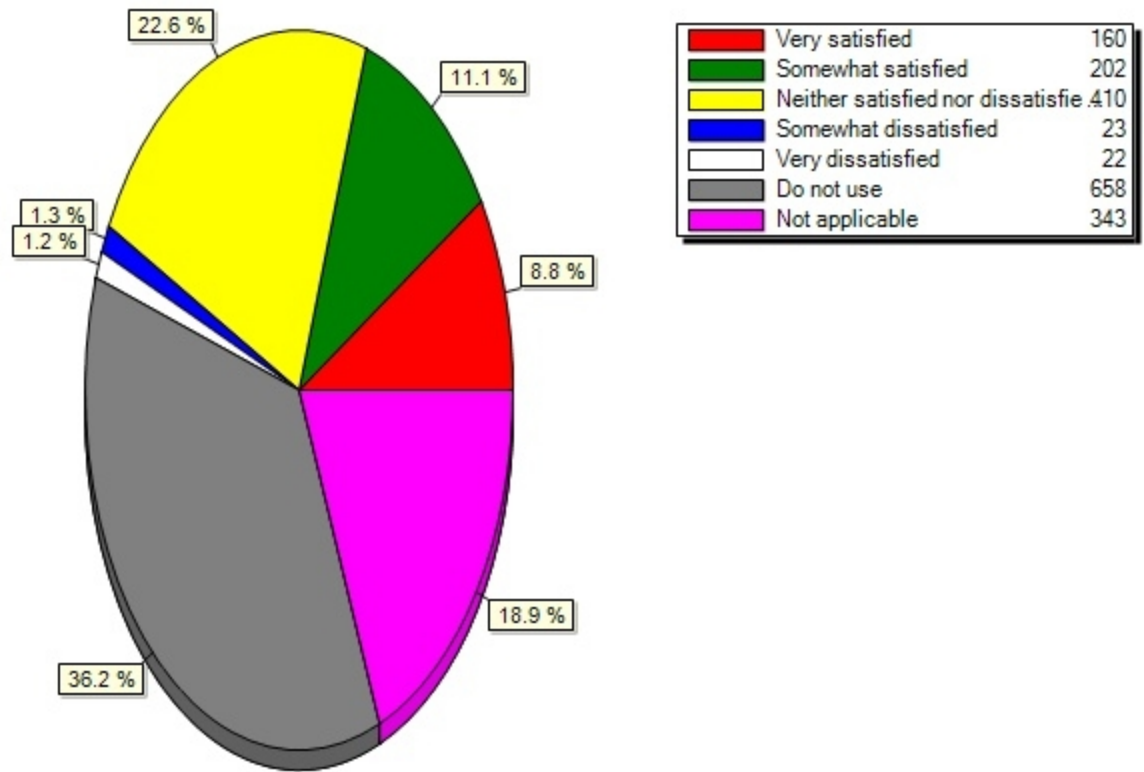|	Very satisfied	863
	Somewhat satisfied	717
	Neither satisfied nor dissatisfie.	173
	Somewhat dissatisfied	69
	Very dissatisfied	6
	Do not use	11
	Not applicable	14

0.8 %

3.7 %

9.3 %

38.7 %

21.12) Virtual Conference (Lync)(From the list of services below, please indicate your level of satisfaction with each:)

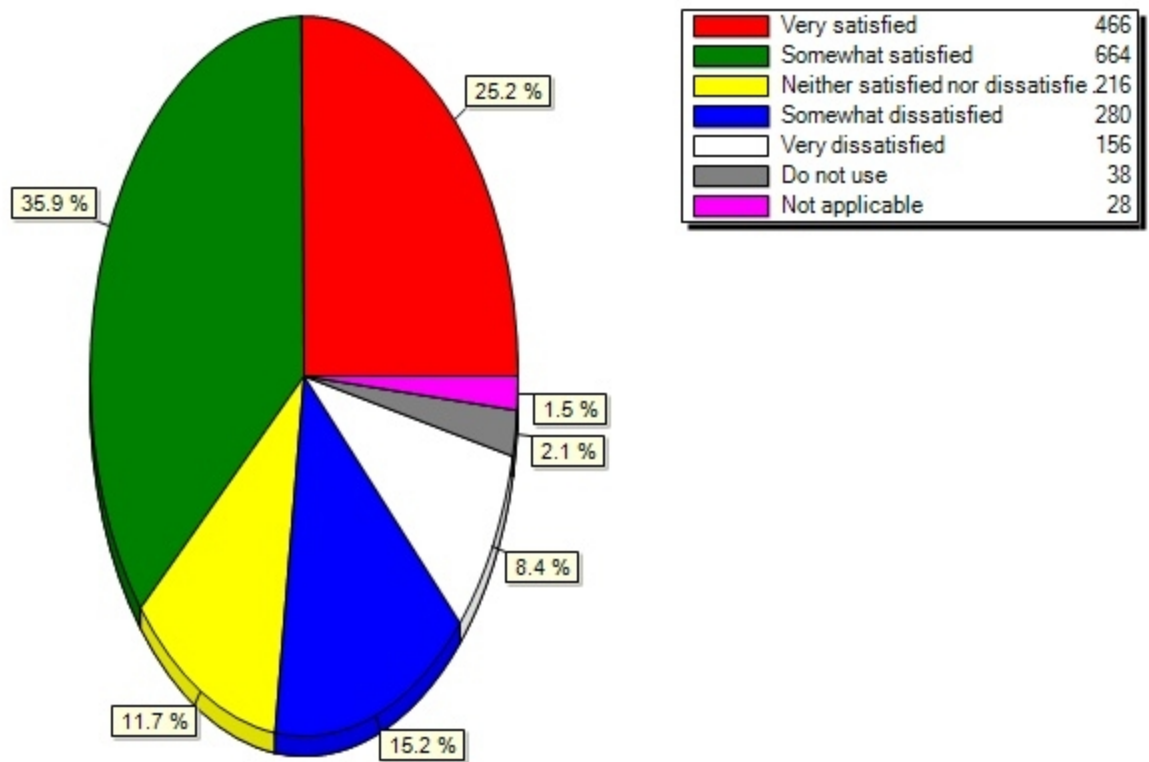**21.12) Virtual Conference (Lync)(From the list of services below, please indicate your level of satisfacti**

Very satisfied	176
Somewhat satisfied	223
Neither satisfied nor dissatisfie	407
Somewhat dissatisfied	15
Very dissatisfied	11
Do not use	651
Not applicable	335

22.4 %

12.3 %

9.7 %

0.8 %
0.6 %

18.4 %

35.8 %

21.13) VITEC Solutions computer repair(From the list of services below, please indicate your level of satisfaction with each:)

21.13) VITEC Solutions computer repair(From the list of services below, please indicate your level of sati

■ Red	Very satisfied	160
■ Green	Somewhat satisfied	202
□ Yellow	Neither satisfied nor dissatisfie	410
■ Blue	Somewhat dissatisfied	23
□ White	Very dissatisfied	22
■ Grey	Do not use	658
■ Magenta	Not applicable	343

Pie chart values: 22.6 %, 11.1 %, 8.8 %, 1.3 %, 1.2 %, 18.9 %, 36.2 %
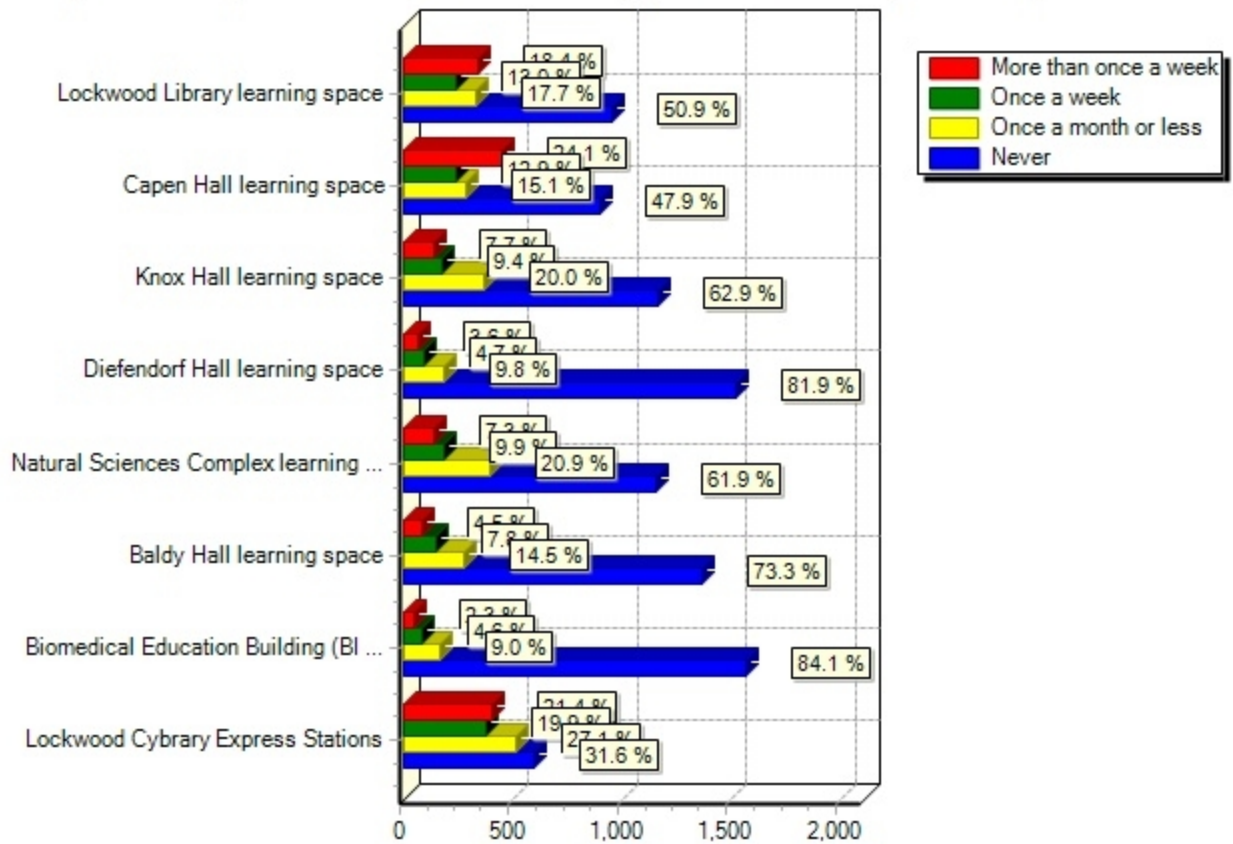
21.14) Wi-Fi access(From the list of services below, please indicate your level of satisfaction with each:)

21.14) Wi-Fi access(From the list of services below, please indicate your level of satisfaction with each:
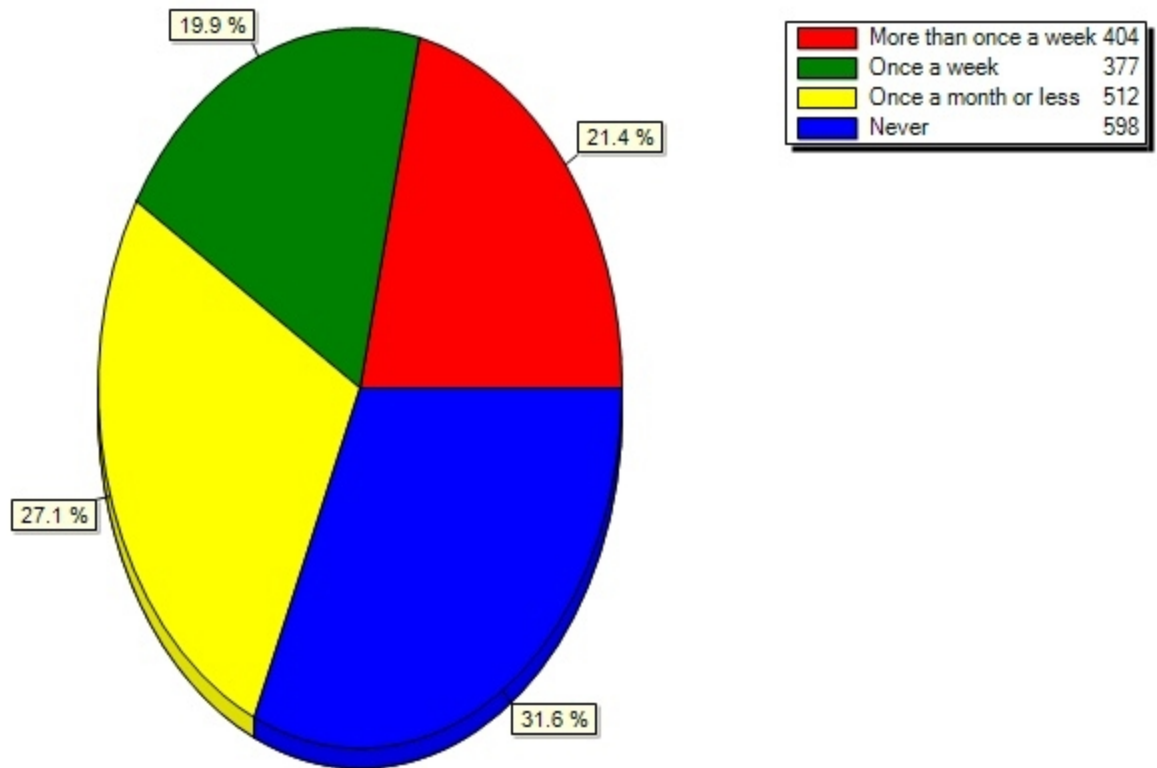

■	Very satisfied	466
■	Somewhat satisfied	664
■	Neither satisfied nor dissatisfie	216
■	Somewhat dissatisfied	280
□	Very dissatisfied	156
■	Do not use	38
■	Not applicable	28

25.2 %
35.9 %
1.5 %
2.1 %
8.4 %
11.7 %
15.2 %

22) How often do you use each of these informal learning spaces or workstations? (pictured below)

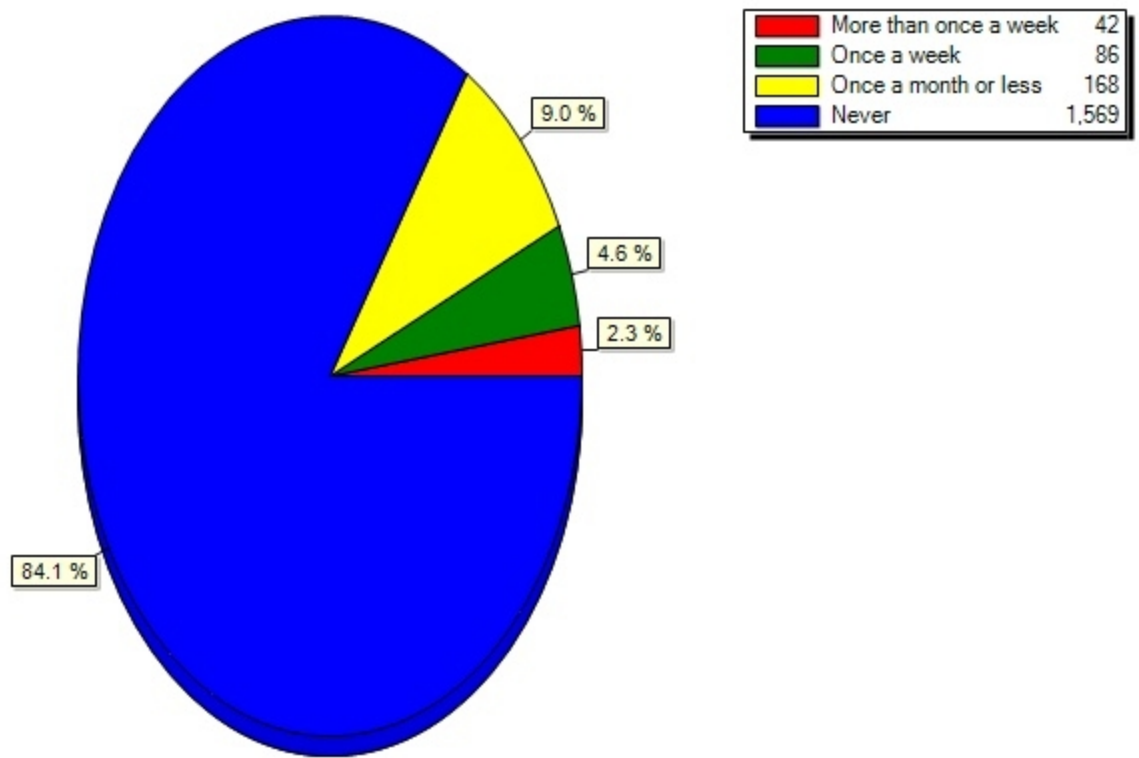**22) How often do you use each of these informal learning spaces or workstations? (pictured below)**

Legend:
- More than once a week (red)
- Once a week (green)
- Once a month or less (yellow)
- Never (blue)

Learning space	More than once a week	Once a week	Once a month or less	Never
Lockwood Library learning space	18.4 %	13.0 %	17.7 %	50.9 %
Capen Hall learning space	24.1 %	13.0 %	15.1 %	47.9 %
Knox Hall learning space	7.7 %	9.4 %	20.0 %	62.9 %
Diefendorf Hall learning space	3.6 %	4.7 %	9.8 %	81.9 %
Natural Sciences Complex learning ...	7.3 %	9.9 %	20.9 %	61.9 %
Baldy Hall learning space	4.5 %	7.8 %	14.5 %	73.3 %
Biomedical Education Building (BI ...	2.3 %	4.6 %	9.0 %	84.1 %
Lockwood Cybrary Express Stations	21.4 %	19.0 %	27.1 %	31.6 %

22.1) Lockwood Cybrary Express Stations(How often do you use each of these informal learning spaces or workstations? (pictured below))

22.1) Lockwood Cybrary Express Stations(How often do you use each of these informal learning spaces or wor

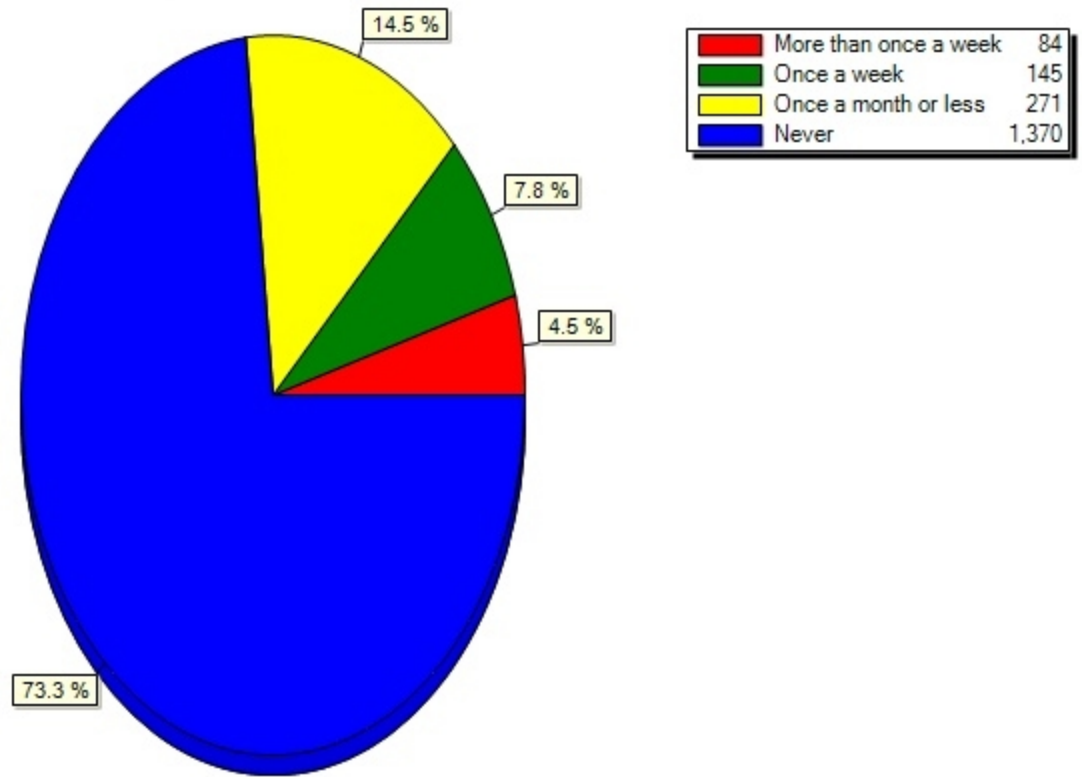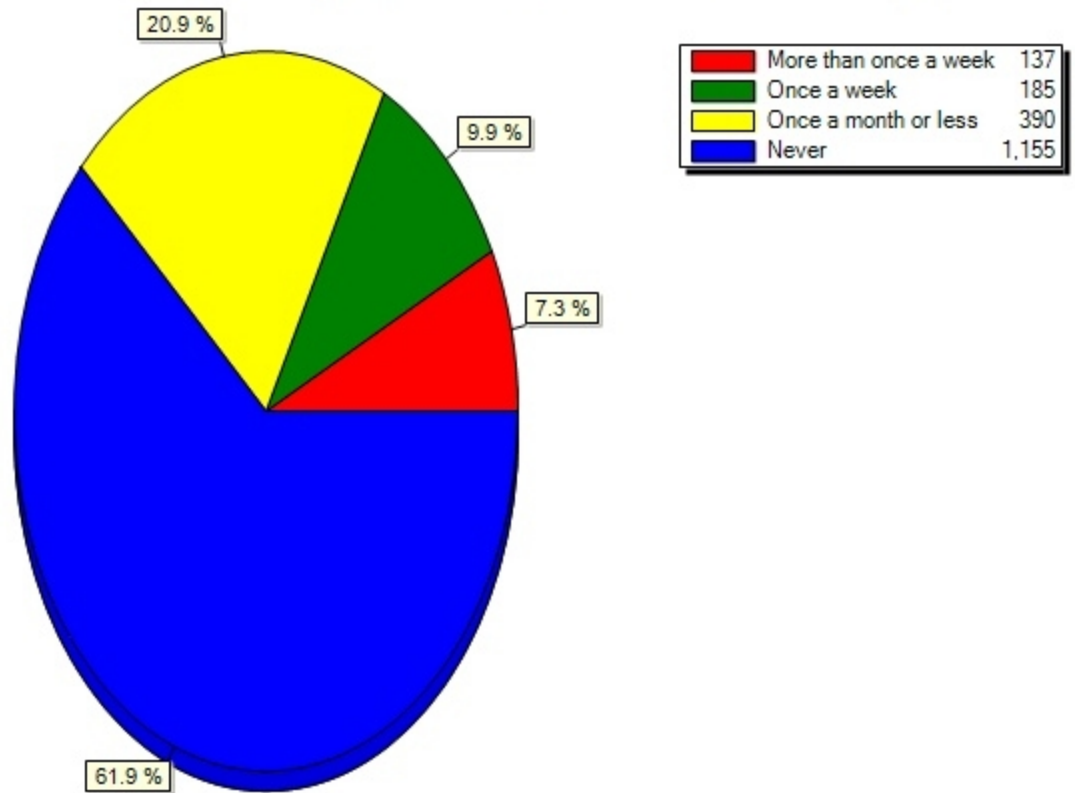|		
More than once a week	404
Once a week	377
Once a month or less	512
Never	598

19.9 %
21.4 %
27.1 %
31.6 %

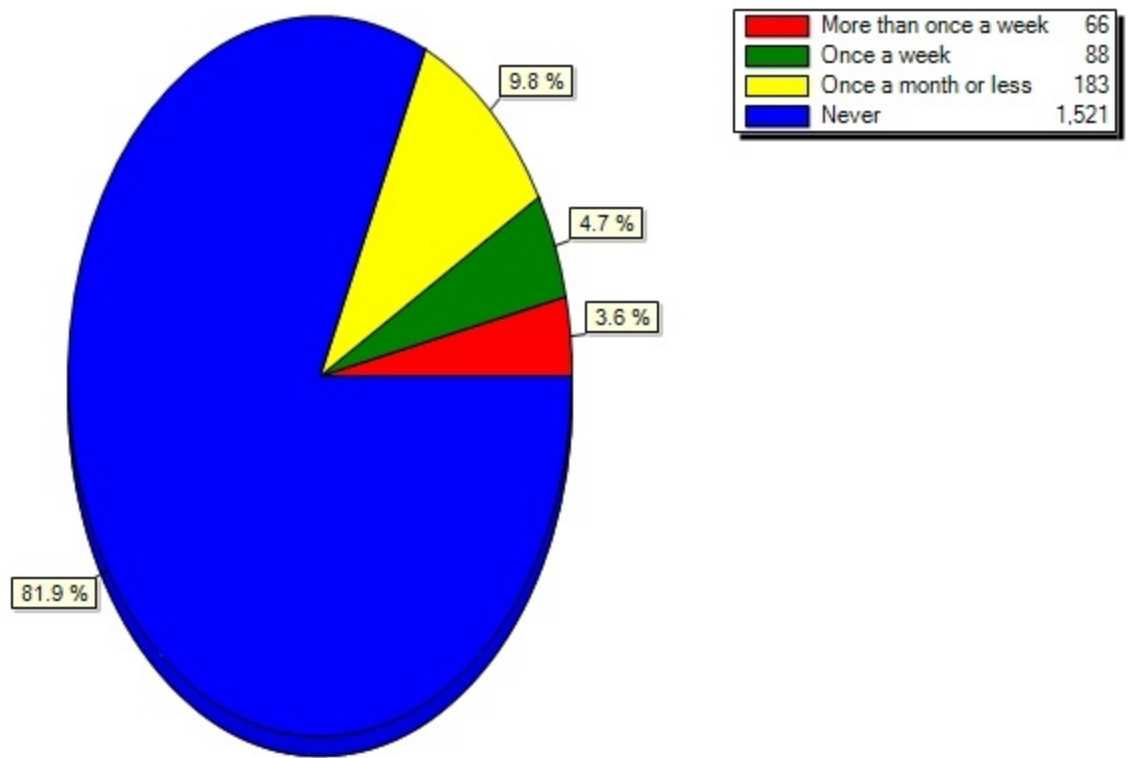**22.2) Biomedical Education Building (BIOED) learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))**

22.2) Biomedical Education Building (BIOED) learning space(How often do you use each of these informal lea

	More than once a week	42
	Once a week	86
	Once a month or less	168
	Never	1,569

9.0 %

4.6 %

2.3 %

84.1 %

22.3) Baldy Hall learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

22.3) Baldy Hall learning space(How often do you use each of these informal learning spaces or workstation
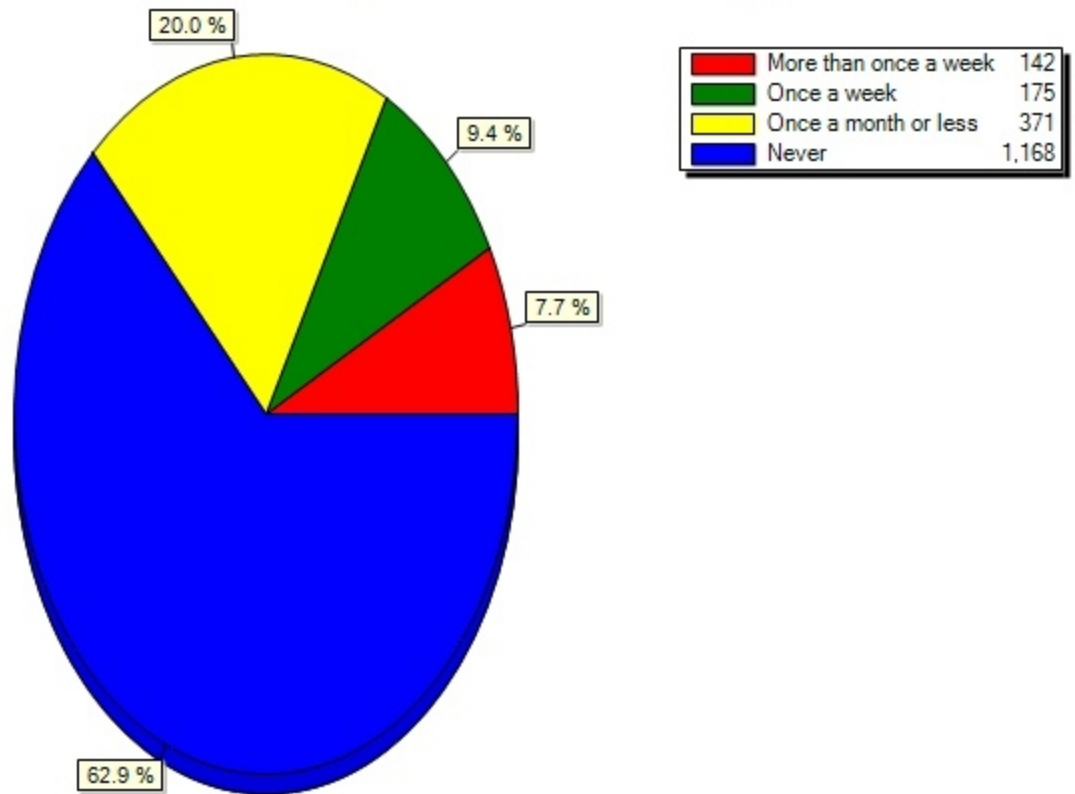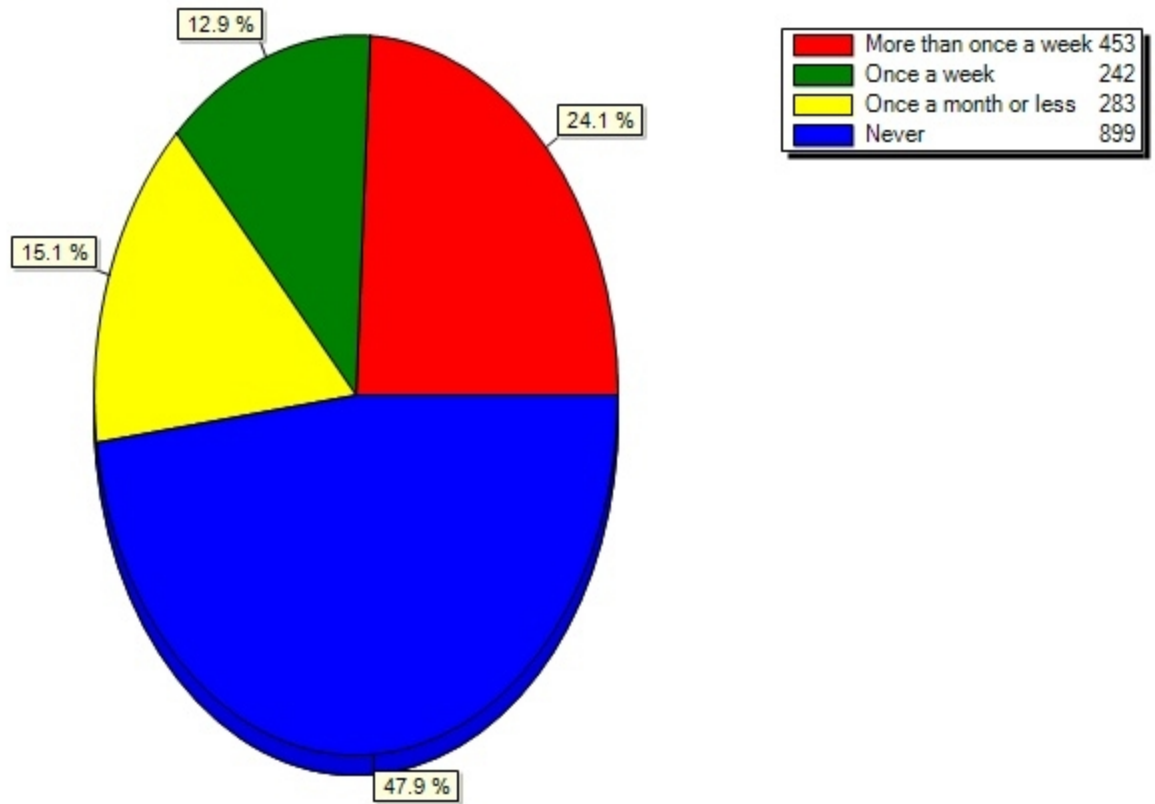

■	More than once a week	84
■	Once a week	145
■	Once a month or less	271
■	Never	1,370

14.5 %

7.8 %

4.5 %

73.3 %

22.4) Natural Sciences Complex learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

22.4) Natural Sciences Complex learning space(How often do you use each of these informal learning spaces

■ (red)	More than once a week	137
■ (green)	Once a week	185
■ (yellow)	Once a month or less	390
■ (blue)	Never	1,155

20.9 %

9.9 %

7.3 %

61.9 %

22.5) Diefendorf Hall learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

■	More than once a week	66
■	Once a week	88
■	Once a month or less	183
■	Never	1,521

9.8 %

4.7 %

3.6 %

81.9 %

22.6) Knox Hall learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

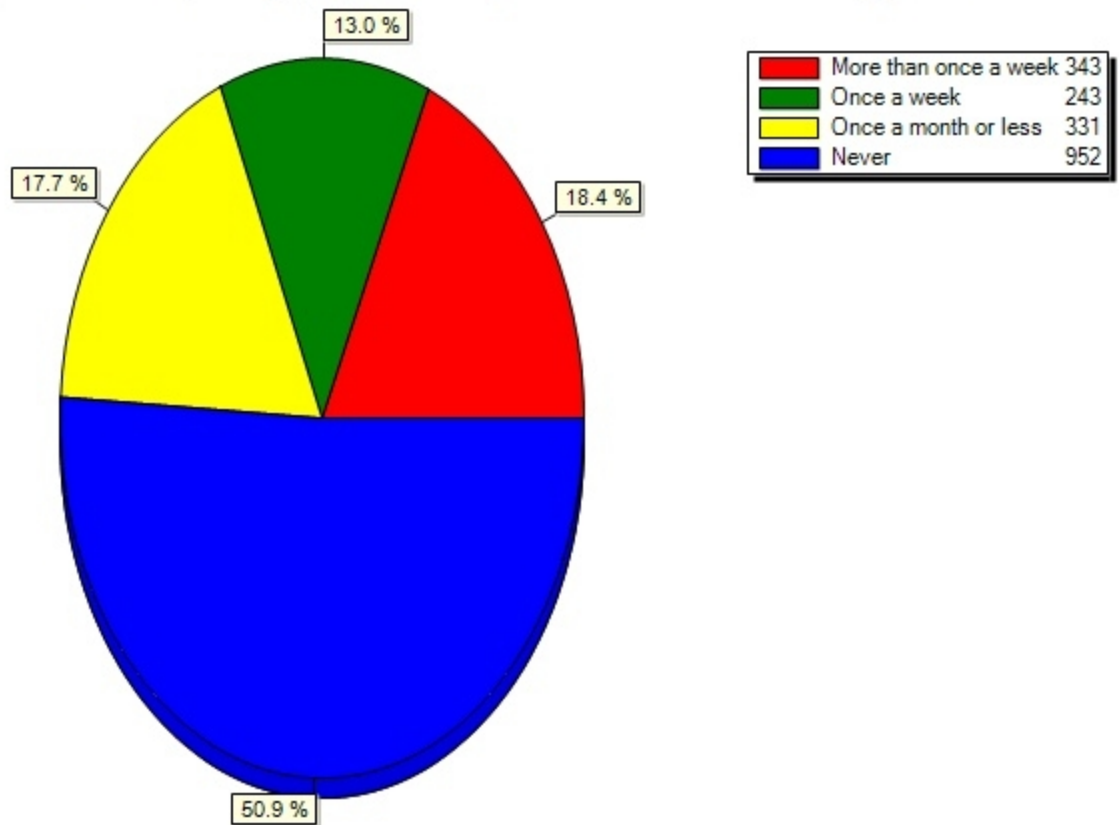**22.6) Knox Hall learning space(How often do you use each of these informal learning spaces or workstations**

■	More than once a week	142
■	Once a week	175
■	Once a month or less	371
■	Never	1,168

20.0 %

9.4 %

7.7 %

62.9 %

22.7) Capen Hall learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

22.7) Capen Hall learning space(How often do you use each of these informal learning spaces or workstation

More than once a week		453
Once a week		242
Once a month or less		283
Never		899

12.9 %

24.1 %

15.1 %

47.9 %

22.8) Lockwood Library learning space(How often do you use each of these informal learning spaces or workstations? (pictured below))

22.8) Lockwood Library learning space(How often do you use each of these informal learning spaces or works

More than once a week	343
Once a week	243
Once a month or less	331
Never	952

(Pie chart percentages: 13.0 %, 18.4 %, 17.7 %, 50.9 %)

23) What would make the informal learning spaces more useful or attractive to use?

What would make the informal learning spaces more useful or attractive to use?
May be providing with television in each room.
These learning spaces are often in use and hard to find.
have one in CAPEN!
Having a learning space nearer to a cafe will be a ideal place in my opinion. It

should have a lot of ventilation, good WiFi reception and numerous power points to connect various devices. Having a good seating arrangement is a must.
get free food maybe?
They look fine, but I don't have a need to go into those buildings. If I need a place to work, I go back to my apartment in Flint.
Nothing
Mac plugins
the spaces are not inviting to use the technology. I never actually knew that I could use the tv/mponitors etc for school work. maybe there should be signs that indicate what the stations can be used for.
Well I wasnt aware of these locations. I believe if were advised it would be more useful to the student body
coffee stations
Information! I didn't know most of those existed, much less what they offer.
Better lighting in places like lockwood library
More seating
people to help keep the "silent study" library more silent
Desktop computers
Tell people about them. Awareness may not be high enough amongst the student body.
group solitude. less distractions except eachother.
more chairs and desks
capen and lockwood
more available seating
If there were more of them in more places. Most buildings I go into do not have much of a learning space or it is usually crowded.
more seats.
The Knox learning space is generally used as a sitting area for students waiting for their next class. It really isn't known as a learning space, more of a waiting area. I also had no idea that Baldy had a learning space, and I have no ida where the BIOED building is.
More awareness
less garbage around the area
more advertise, less reserve time
nothing I guess...Im just not on campus for very long..and if I am I am in the library where it is quiet
Move them to less high traffic areas
need reservation
more seating, more stations

More outlets. Sometimes it is hard to find a place to plug in a laptop.
More similar spaces in Ellicott complex
Better maintenance, Miracast/Chromecast/Wireless Display Mirroring
more outlets and easy accessibility to books
More information to make us aware of such facilities. Students don't get to know them very much. Once they see the pictures and description, they would be very interested in that. Moreover, the details about how to book those rooms should be made available, besides at circulation desk of libraries.
It's not that they're not easy to use, I tend to study alone, so using a learning space would be less useful. Occasionally, classes will move to the learning space, but they tend to stay in the classrooms. Unless the learning space also includes the library itself, then I have used Capen's and Lockwood's learning spaces as well.
N/A
more computers available
Need more spots open because sometimes there is no more space for anyone to sit to study.
More seating. It's usually full whenever I want to use them. Also, more isolation / quiet.
Knowing where they are
N/A
More outlets and quiet areas like HSL
i didn't know that many of them existed.
If the quiet section of Capen was actually quiet.
never even knew they existed
make it more well known where they are
Addition of more power outlets and increasing the level of ambience of these places
Staying quiet.
More chairs and availability. For example, the one in Knox has only four chairs.
By affording more computers there.
with offering cafe or snacks.
some I personally have never seen or heard about (maybe a UB 101 topic may remedy that --if that's what the class is called) More outlets Some I don't use because they are in heavy traffic locations not condusive to studying Also some areas like the knox learning space have barely any room to do work at
Having facilities near them, like bathrooms and water fountains, also having couches instead of chairs that are uncomfortable or your legs just dangle off of
Natural Sciences Complex rarely has available seating. People resort to sitting on the floor or in the windows along the back of the building (around the corner

from Mrs. Rich's). It would be very beneficial to have more available seating with outlets in that complex.
Knowing where they are and offering more available seating
Some more bean bags thrown in there , would be good.
clean the computer spaces more such as keyboards and area surrounding computer
More ports as we all have electronic items .
a bit more quiet
Make them known?
more outlets, brighter colors
if you could reserve on of the rooms for specific times and dates
If they are not around people and are secluded, that would be more useful since people can really concentrate on studies, and not get disturbed by people passing them every now and then.
Comfortable seats, clean tables, more power points and a quiet environment.
By providing more ports for charging
Faster computers
More Chairs/ tables
If I was just more aware of them. I forget about them.
mostly they are
Pretty satisfied with them
comfy
Knowing where they are
More walls
In closed rooms as opposed to building lobbies or hallways so that a group can work privately especially when dealing with sensitive topics.
having a computer already hooked up to the learning space
Better lighting.
more sofas for relaxed reading in ipads or laptops.
I am just reading about these spaces right now I never knew they existed.
More seating
More charging points please !
Easire Access or more of them
More seating
Not sure
power outlets,computers, easily accessible and available
More outlets

More seats
More private cabins should be provided
Clean and comfortable furniture
If there was more access to computers and time limits
some, like the capen hall learning space should be more accecible
If they are located in low traffic areas.
More of them..maybe a building of just study areas.
girls
If they were in a separate quiet environment and were larger. Water bottle filling stations nearby as well.
Expand the spaces
More privacy.
Silence
Having more power sockets around the table because everyone now has a laptop or at least a mobile
Comfy furniture
peace
Few chairs at express stations
If I know where to find them.
To be more enclosed. Free from noise.
More availability in Alfiero
bright colors
If there weren't that many people walking around. I need a quiet learning space to study in.
bigger and quieter space
more seats and tables
If I knew they existed
More desk space
Providing high speed systems,making the environment pleasant. ..
MORE. Of chairs, which should have nice cushioning for tired bodies when late night studying is essential. Charging points. Adapters maybe? Vending machines with more snack varieties, and most are willing to spend #3 or $4 for a midnight munchie that's actually wholesome and filling.
More locations
Being more clear who can use them and when
more outlets!!!
More areas near windows!
If there are strict rules regarding noise tolerance because that is the main

reason why I have stopped going to the Capen library and other library spaces in general
Couches, coffee
individual study spaces
Make their existence known
I like my study areas to be relatively secluded, and have different options for how to sit, for example a table and a comfy chair.
Nothing, I just prefer to study in the dorms
cleaner
i think they are ok, I've never used them because everytime I'm around they are occupied, I usually use the libraries
more charging points for laptops
Better keyboards on Express Stations. The space bars, etc. are often nonresponsive or damaged by long use.
GOOD ENOUGH
increase their number, they are always full with people.
MORE OUTLETS!!!!
Nicer Furniture, more outlets and pretty interior
More signs indicating where they are because I didn't know they existed except for the one in NSC
More seats
?
More outlets, with chairs near it.
I think better lighting makes studying a lot more comfortable. Sometimes the lights are really dim.
More of them
more seating and OUTLETS
If i knew where they were or if they had a few desktop computers located around them
health science library upstairs
Charging port should be available for each desk. Learning space locations should be displayed on notice boards.
Complete silent study space as provided at health science library in south campus
If the places offered more free tutoring or help with certain subjects.
more filtered water bottle stations
If we can have some people walk around the quiet study area and tell people to stop talking and making noise, that will be wonderful.
Some white board and opther teaching supplies would help it make a better

place for studying
I didn't even know some of those existed to be honest.
Personally, maybe design however, I don't use them because i'm not someone who likes to study those places
Provide power outlets for charging laptops and devices
More group study rooms
Better hours.
Knowing their availability and what they offer (specifically, how to use the TVs and such). Also, the Knox one is way too noisy from traffic, so it's essentially unusable as a learning space
More of them
Easier to access and make more learning spaces so the spaces won't be as crowded
More computers in Capen
I dont know what these are
Updated technology to fit todays student (more flatscreens and Imacs!), fresh paint, and comfortable seating like those in the cybrary room with the desk attached to them
More tables and chairs
Didn't even know there was one in DFN. Would be good to know where it is!
You should place a sign on the door about study groups that are taking place and welcoming people to join in and leave the door open when there's nobody using it or people don't mind people coming in. A whiteboard could make the learning spaces more attractive and useful since people could write their ideas up where everyone can see rather than on one person laptop or one person's paper so everyone must crowd around him or her.
more chairs, more space to set up and work other than at a desk
If students actually knew about them, and where they were.
more friends
i do not know some places even though i am a senior. need to inform people more.
easy access to food - vending machines
if they were more promoted
Quiet environment
more learning spaces on south campus
Nothing that comes to mind
free food
table support attached to the chair/sofa, more applicable to Knox learning space
I didn't know of all of them.

More quiet study signs more comfortable chairs with cushions
more privacy, and availability, I like the capen and lockwood learning space
I think these places are really comfortable to study. I do not think anything more is required. In fact, I plan to explore and use them regularly.
More available
what floor is the lockwood learning spce on?
Honestly cannot say, because I've never used one.
location
Closed environment. Easier accesibility to learning spaces in Capen and Lockwood
Increasing the number of systems.
More publicized
I did not even know that such places existed. It should be advertised more on the library website i guess.
Computers that actually worked. In the Lockwood cybrary, the computers are too slow to be useful in a hurry.
Some of the locations are in an open spcae so there are limited privacy. Not only that most of the time the study areas are usually taken.
provide enough comfortable couches in the library rather than hard chairs.
na
location
To actually know about them. Are they always available? Is it first-come-first-serve?
Notice that they exist. I did not know more than Knox, and Lockwood existed. I just learned of the Diefendorf space.
Outlets
Serene
This is the first I have heard of these. This is my first semester at UB -- might be something to make students more aware of.
Peace and quiet. Many students opt to study in quieter settings with less background noise and fewer distractions, as opposed to in public spaces or hallways that are crowded constantly. The technological resources would be put to far better use in a more private setting.
N/A
Make students more aware that the spaces are available
If they are made more private and have sockets.
nice chair
nothing
updated firnature

The presence of tables and power ports for electronic devices
booking system for the group study room in silverman's library messed my sign up. I could not even get the email from the UB and I and my teammates had to let go of the opportunities to use the group study room.
I think they are quite attractive and they have all the basic things.
Better colored interiors
better chairs
quiet
Having more coaches, desks,and specially having computers.
too have macs as well as pcs
They should be more advertised. I am a commuter, therefore I don't know the campus that well. I didn't even know most of these existed, although i wish i did; they all look pretty cool.
having more computers
Knowing these were available for use. I didn't know most of these spots were at UB.
more lighting, more outlets that actually work, new carpet, if the janitors actually cleaned it, fresh paint
Encouraging people to be quiet
Relaxing color set for the funitures(chairs and tables)
quiet environment
The Natural Sciences Complex learning spaces are run down. What are the TV's even useful for?
More outlets
Not sure
more advertised..i didnt know half of these areas existed
secluded and not near a lot of traffic (unlike NSC) plenty of electrical outlets for devices natural lighting and generally beautiful space
The knox hall space is a tad outdated
Knowing about them and how to access them
Better more comfortable chairs
The informal learning spaces are a fantastic idea. However, my one regret - particularly with the ones installed in the Baldy 3rd hallway facing Jacobs/Alfiero, is that the screens have fans so loud that they destroy the ability to have a quiet workspace. I wouldn't mind it if the fans could be turned off when the screens weren't in use, but the area is too disruptive to be used at the moment. Adapters/cables locked down would also be helpful (for us annoying Mac users shunned to Mini DisplayPort) as well.
i use furnas 1019 everyday

I did not know any of these places existed. I am a new graduate student and I only use the South Campus library because I hate the North Campus libraries. They are old and confusing. The South Campus Library is simple, close to my house and has everything I need. Plus it's silent and I am here to do work- not socialize.
inform more people about the space, and how they could access these places
capen
I feel like many are busy and loud the tv's although have a purpose also seem unnessesary and are very rarely in use as group work is done in the librarys
For the knox one and others like that it would be nicer if it was somewhere more private because people just sit there and don't use them.
ensure cleanliness
online access, more learning space
Fit many charging ports
Easier access
Bigger signs so I know they exist
Being informed about it.
have online reservation available
More advertisment for them, I never heard of half of them.
Easier to set up an appointment to use them. Another thing I would suggest is having whiteboards in Capen instead of blackboards. Also, the rooms should have more electrial outlets, so maybe extension cords?
Bigger areas
More information available. I had never heard of most of these spaces
More computers to access.
Usually they're simply already taken up. I would probably use them more if I had a reason to be there (like a club or similar) instead of the library. Also, I had no idea most of these existed.
Not so cold and smelly. Nicer chairs More spaces
most of the places i never been there is because I never heard of that.
Health Science Library
more space
More space and more seating so there is less crowding.
could you make the silent study area more quiet, because there are always someone there talking and laughing, even thought there are reminders on the wall and desk.
Why don't the Lockwood Cybrary Express Stations ever work? They continuously log you off, won't load documents, and will just randomly quit out of pages.

real desk spaces, many more chairs
make people be quiet in silent study areas and stop people from playing video games/cooking smelly food & leaving their food/trash everywhere
some need to be more oppen to students and nicer up keep
If it was advertised more to students to be used.
increasing sitting space
Not sure, I dont really use them
No noise
Being a bit more seperate from the foot traffic of ub.
It would be nice to have more express stations in the Student Union
capen should get power outlets at group study area
there is very limited number of seating and desks, need more areas like this or some desks on each level of a building
Knowing where they are.
knowing about them
Hardware seems complicated from far, not user friendly
N/A
If I knew about more of them. The only two areas I know of are the NSC and Lockwood print station spaces. Advertise more! I'm always looking for a nice place to study if only I knew about them!
I didn't even know they existed, maybe a promotion would help using it.
no comments
It needs to be cleaned more often and I like the new updated look.
be easier to find
I would like to see more of them and more outlets near them for computers and such.
Separate desks
I don't know, headphone rentals? do we have that?
more of them
More space, its hard to find good space near my classes without a bunch of people already there
more desks would be helpful
More outlets
I don't know.
Probably making the new students aware of where theses areas are. As a new student three years ago I had to find these areas because I did not know where they were.
more outlets in capen

If there were less people
More seating area
I usually don't prefer using the learning space too much because some of them (Like the Knox Learning Space) do not have tables where I can spread my materials around. I mostly use the libraries. However having tables near the learning spaces will not be attractive.
A lot of spaces and power outlets. And silent study area.
putting one in the law school
Yes more spacious.
more space
More of a regular cleanup as well as more spaces to sit rather than two chairs.
If they were located in places that tons of people don't walk by
silence
more plug in
More technology
better chairs
Knowledge on how to use or access them, possibly from within our departments
If they were less public.
plenty of outlets dor power cords for laptops and more table space to work on
More rooms separated from common areas
Private
more printing, scanning, photocopying devices close to each of them Maybe more computers
I didn't know any of them existed! But I'll definitely use them now.
I think they are fine as is.
If I knew about them before now. I'm going to go find them, they look useful.
If they weren't so close to people walking by/noise.
Individual rooms
Nothing, they are quite nice. I just never have a chance to use them because they are always full.
The seat and table are designed like for relaxation instead of learning or discussion. If I have to choose, I rather go back to my room or library to study
Specify that they are there and available
Putting them in rooms so it's not as noisy.
Make more of them.
More tables
The silent study areas in lockwood and the group study areas in Capen

N/a
More outlets, more computers
Make more like the NSC i like that work space but it is always crowded
Knowing when they are available
we can talk and eat there
Information to students of its availability
xbox and playstations
Idk, perhaps just the fact that some are stashed in corners like the diefendorf learning space makes it unappealing. Kids like to be connected these days.
water fountain and electrical plug in.
Love the couches in the cybrary
Less space in lockwood 5 th and 4 th floor, sometimes can't find vacant carrels
Provide more resource and make it much comfortable, such as much tidy and many more seats available!
have them in quieter areas
Advertise it vigorously! I never knew of most of these places. Will definitely visit them and use them, now that I'm aware that such places exist.
More sits and spaces. Nicer and cleaner environment.
More places to sit/ bigger areas
Put one in Wende Hall
Clean and comfort
more chairs and open space
More chairs.
I never know what those TV screens are used for because I never see them on..
More privacy
Some seats at the NSC learning space are quite ruined. Otherwise, they're just great! Maybe some more seats at NSC
For those of us whose programs have much group work they would be very useful, but for those of us who bring laptops cant use the screens which dont have built in computers
Ability to reserve for group meetings
having charging stations at them
Nothing, I just prefer books to screens.
rooms you can sign out
Please keep the libraries warmer.
Knowing that they exist and where they are.
Nothing
provide enough sockets and screed projecter

Closed areas; whiteboards for group work
Make it more quiet by building independent cells maybe
Make more of them in areas that are less congested.
Make it easier to make a reservation and give the circulation desk a way to access a schedule that had a visual so it was easier to know when there are reservations and when they are not so students don't waste there time looking on the website.
Not sure
Need to be more of them, never available
A lot of the spaces that are in convenient places are rarely available to use because they are constantly being used.
More Advertising
More computers
cook hall
placing more workstations
allowing to install other softwares
it is was larger and bigger for more people to access it
If I knew how to use them, or if I had a need for them.
being in my house
More private corner and study rooms
N/A
Private space
please more announcement about learning space
More area to work. More chairs with desks on them to put my books and papers on.
increase the size of the area
Cleaner and in a quieter space.
All is good.
FREE FOOD!!!
Put more tables/chairs in, these spaces are almost always full.
knowing about it would help
Making sure they are clean and free of garbage.
probably couldn't be done, but more outlets to charge computers
The areas are often times too loud
Putting different signs on those places
larger and more efficient tables/desk
If I was ever able to connect to UB wireless without a huge hassle

more computers
if they were closer to the residence halls
more stations
how to book these rooms,these information should be provided.
BIG STAPLERS FOR PHD STUDENTS WITH BIG THINGS TO STAPLE
more charging points could be provided
I don't know how thought it this idea, intention was good, but you executed very poorly; not really considered user on mind.
quiet w/ computers
Maybe if they were more private
add more desktop and silent study space
New chairs
independent space
More knowledge of them, I did not know of all these spaces.
More chairs
More seats
collections; sources; quite area for studies
Cables/cords available
1) Increase the number of stations.
Understand how they work and what is available
Most of these i didnt know existed, or their always full by the time i see them.
Capen Library: more outlets and get rid of green carpeting on third floor
Bring back the old lockwood 420, the body chairs and vibe made relaxation possible on campus
Nothing
Pictures!
silent studies or more couches
Make a large whiteboard available. I know Diefendorf has or had a few small rolling whiteboards, but Knox for example could benefit from a whiteboard on the wall.
free food
Accessability
If it was in a room rather than in an open space.
providing more rooms
cleaner and more updated furniture. the school needs to be updated
If we knew where they are and how to use them!
Advertise it more, i didnt know they existed

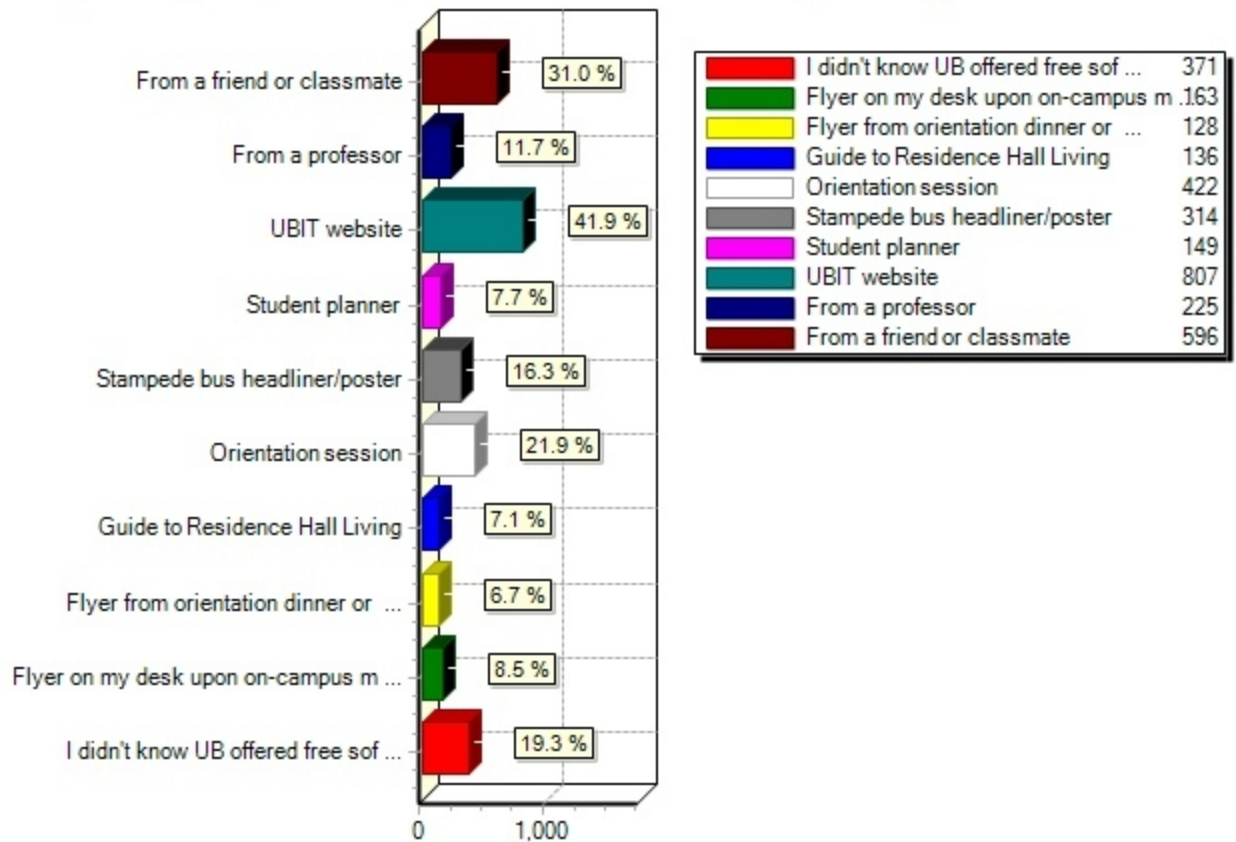| |
|---|
| Empty Classrooms |
| Quiet cubicle desks |
| More chairs. Signs to direct you to these spaces. |
| if mit were'n this comfortable it would be used more for work than for social-rest activties |
| comfy chair |
| make easy to reserve it |
| My only experience is with the Lockwood Cybrary, and it is great so far. |
| no of charging points can be increased |
| Promote them more. I didn't know some of these existed. |
| I had no idea about any of these but Lockwood. |
| More seclusion from students walking around the areas. |
| More outlets |
| I just don't really need them |
| Maybe the electrical socket outlets. |
| more room. it is hard to find an open space to sit and study because there are so many people. i've never had a problem with the computer areas though. also it would be nice to inform the location of some of these learning spaces such as capen hall learning space. |
| With only one class, I'm at work before class and go home after class. Usually they're loud and busy though. |
| I was unaware of these spaces |
| More outlets and single table study areas |
| I cannot comment; I am in an online-only program. |
| more computer accesss, more quiet areas that can have food, more privacy |
| All of the places that I use, they are sometimes dirty, and some are broken, which makes it difficult to concentrate. |
| If I knew where some of them were |
| For capen to be less of a homeless shelter |
| Charging points that work |
| More computers are needed. A LOT of computers only play sound on one side of my headphones and my headphone's ain't broken |
| If there were more advertised |
| more privacy |
| cafetaria in HSL. more hours of operation.; |
| Access to the availability of learning space, sometimes are too crowded, and the clear category of quiet learning spcae |
| Bigger spaces |

Quiet areas
More Power Plug Points
They are just not located in South Campus. My home is closer and I prefer studying at home.
Clean chairs and tables
Have computers in lockwood learning spaces
no more broken computers in capen 3rd floor. people destroy the mouses
They're in a public area which people are already seated at, and nobody wants to stand and use these
Quiet environment.
Letting us know how and where to book them
Less waiting time
Need one in BRB
I didn't even know there was a Diefendorf learning space. More advertisement.
not sure
More strictness on being quiet or at least not obnoxiously loud.
technology updates, features, more seating
How clean and well-kept they are
If there is information if we should book the room and its avaliablity. Maybe a timesheet online for us to reserve the room with our UB id.
Hours of operations and parking
some places do not have a plug to hook up your computer. Many place do but while on the 3rd floor of the lockwood library there was not enough place to plug into.
n/a
being on south campus
Update the rental rooms in thelibrary! white boards smart boards!!!!!
Power points
South Campus needs more of these!
Actually knowing about them
I'm a law student. - Have our own library
I think they're good enough as they are at present if one's intention is just to study
More power plugs, more swivel chairs. Some kind of noise-filtering.
More seating near NSC cafe - there is tons of unused space in the hallway leading to the math building. While I am on south campus only this year, I spent every day in NSC last year and there was never enough places to sit, even in the hallways of NSC.

Cleaner.
I even do not know where are they...
bright colours
limit the noise
I prefer to study at home
More outlets.
they seem closed off and that students cant use them
availability
More information about where they are and the hours. As a part time commuter I feel I miss a lot of this.
more space on south campus
The ILS's in the hallways are to public. You don't want to use them because you feel like you are disturbing everyone else.
There needs to be a learning space in Farber or another building on South.
Colorful, happy, motivational, comfy and awakening atmosphere. A newly renovated feel.
Less crowded locations with power outlets and express beverage/snack machines
I didn't know that that some of these existed... so plublicity would help.
fewer people yelling and talking on the phone in the library
more outlets, more seating
If i were on campus and using them, I would be likely to use if they were clean, or offered sanitizing wipes so that I could wipe down before use
More computers! Waiting time for computers is long suring the week!!
Promotion about the learning spaces, I didn't know that many of these places existed, especially the ones on south campus.
Nothing I simply live off campus and cannot make the trip to North campus as often as I would like.
Have big signs pointing to them.
All of them are nice, I just don't use some because I'm not around there during my day.
Knowing they existed.
more cabins or small rooms
More privacy and more seats and tables. Most of these places are loud and noisy and have a lot of traffic. I wouldn't be able to concentrate or study here.
Not having those little box computers that use VM software at Lockwood. I understand that it saves space, but my god does it lag everything up. You could easily spend a total of 5 minutes out of your allotted 15 minutes just for it to load something.

more outlets
N/A
they are always filled up
Computer friendly desks
more table space would definitely be more attractive/useful. some areas have enough spaces to sit but no tables. also charging stations closeby would be great for mobile working
Make them more visible
A projector to project and discuss
Even better wifi connection
more seclusion
Make these locations more widely known (fliers).
They all look helpful and attractive to use, but I have never heard of many of the spaces. Knowing that these spaces are available freshman year would have been very helpful. For students living on South the Biomed and Diefendorf rooms would be very beneficial.
More space, and organization. Better furniture
Having more workstations
I don't go to North, so the one's on South I was not even aware of
desk tops, more space, group tables, white boards
To have more places to work. More desks and chairs.
white boards
I did not know some of these areas existed.

24) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti-virus and firewall? (Select all that apply.) Stampede Bus Headliner/Poster

24) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti

I didn't know UB offered free sof ...	371
Flyer on my desk upon on-campus m ..	163
Flyer from orientation dinner or ...	128
Guide to Residence Hall Living	136
Orientation session	422
Stampede bus headliner/poster	314
Student planner	149
UBIT website	807
From a professor	225
From a friend or classmate	596

From a friend or classmate — 31.0 %
From a professor — 11.7 %
UBIT website — 41.9 %
Student planner — 7.7 %
Stampede bus headliner/poster — 16.3 %
Orientation session — 21.9 %
Guide to Residence Hall Living — 7.1 %
Flyer from orientation dinner or ... — 6.7 %
Flyer on my desk upon on-campus m ... — 8.5 %
I didn't know UB offered free sof ... — 19.3 %

0   1,000

25) Do you remember seeing this flyer when you moved in this fall?

25) Do you remember seeing this flyer when you moved in this fall?
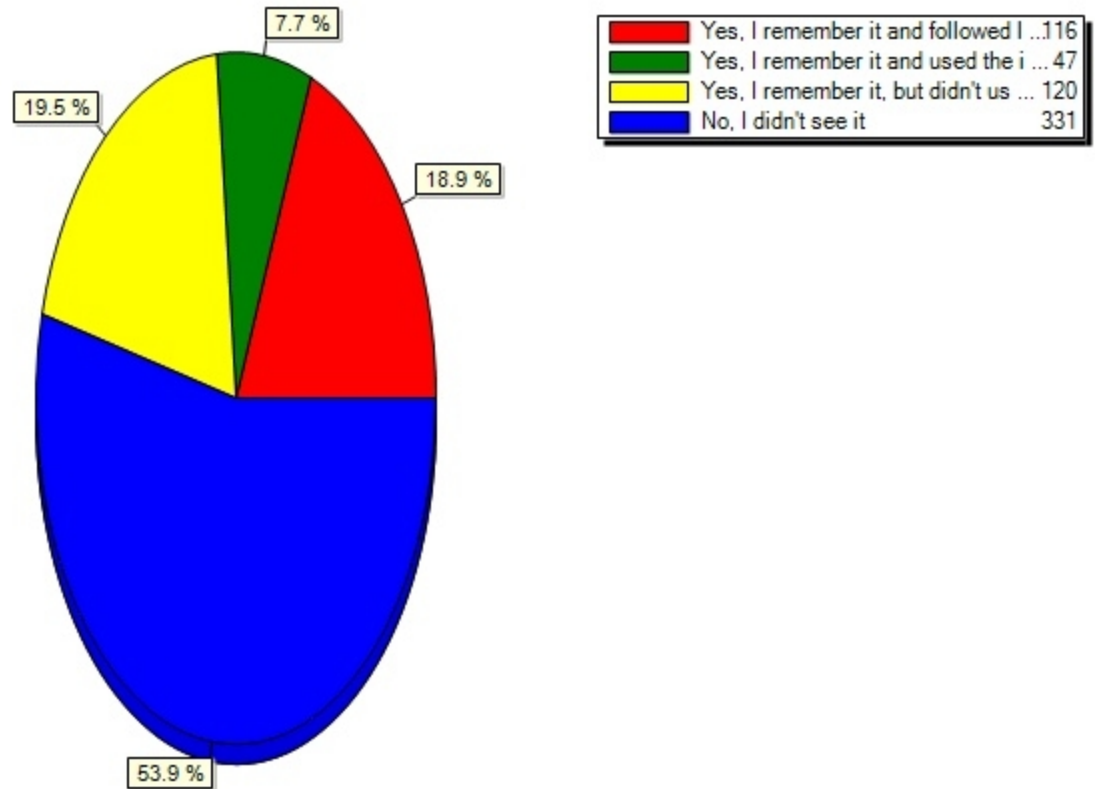
Yes, I remember it and followed I ..116
Yes, I remember it and used the i ... 47
Yes, I remember it, but didn't us ... 120
No, I didn't see it 331

7.7 %
19.5 %
18.9 %
53.9 %

26) Did you see this poster in a residence hall or as a table tent in an on-campus dining location this fall? (Select all that apply.)

26) Did you see this poster in a residence hall or as a table tent in an on-campus dining location this fa

Legend:
- Yes, I saw the poster and used th ...351
- Yes, I saw the poster, but didn't ... 652
- Yes, I saw the table tent and use ... 67
- Yes, I saw the table tent, but di ... 180
- No, I didn't see either 744

Chart values:
- No, I didn't see either: 38.7 %
- Yes, I saw the table tent, but di ...: 9.4 %
- Yes, I saw the table tent and use ...: 3.5 %
- Yes, I saw the poster, but didn't ...: 33.9 %
- Yes, I saw the poster and used th ...: 18.2 %
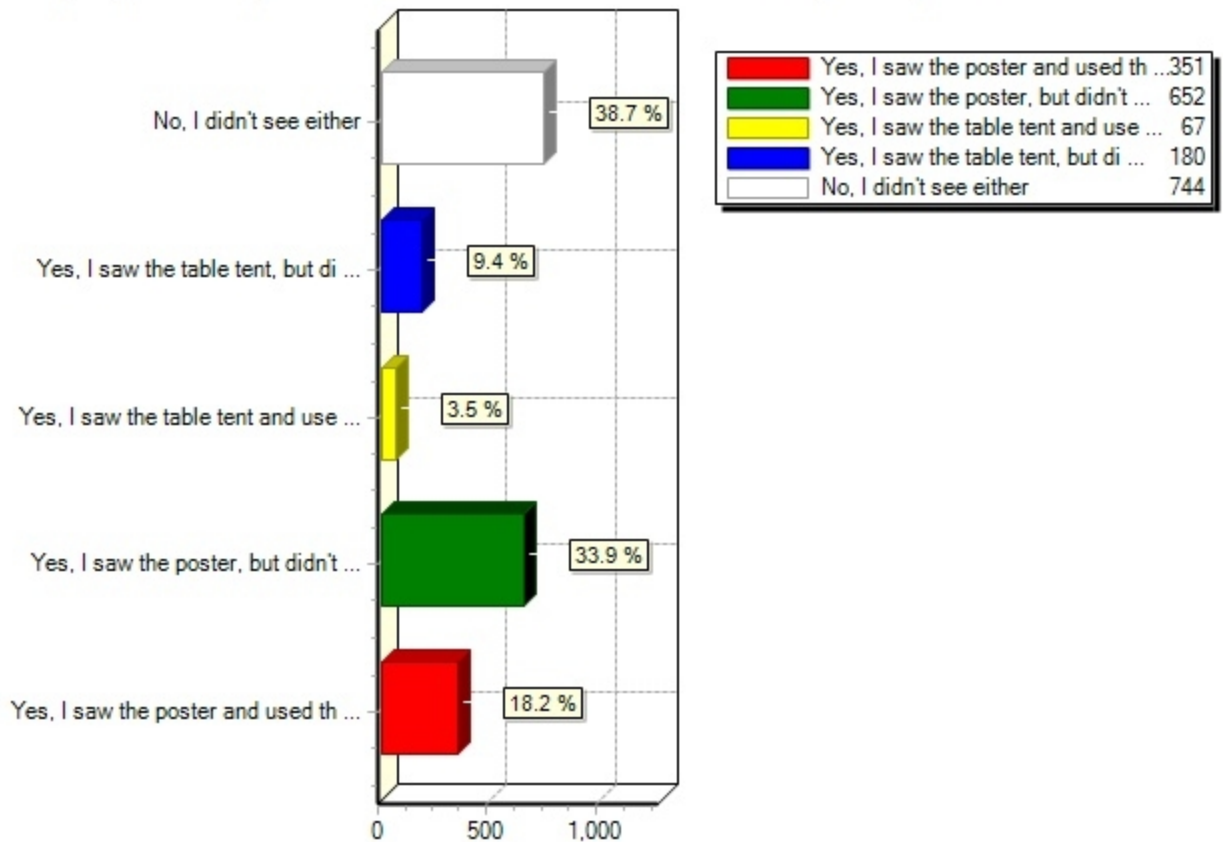
27) If you attended an undergrad or transfer student orientation fair or dinner/breakfast this summer, do you remember seeing this flyer?

27) If you attended an undergrad or transfer student orientation fair or dinner/breakfast this summer, do

12.8 %

6.2 %

14.2 %

13.3 %

53.5 %

■ (red)	Yes, I remember seeing it and fol ..179
■ (green)	Yes, I remember it and used the i ... 83
■ (yellow)	Yes, I remember it, but didn't us ... 171
■ (blue)	No, I attended an orientation fai ... 190
□ (white)	No, I didn't attend an orientatio ... 718
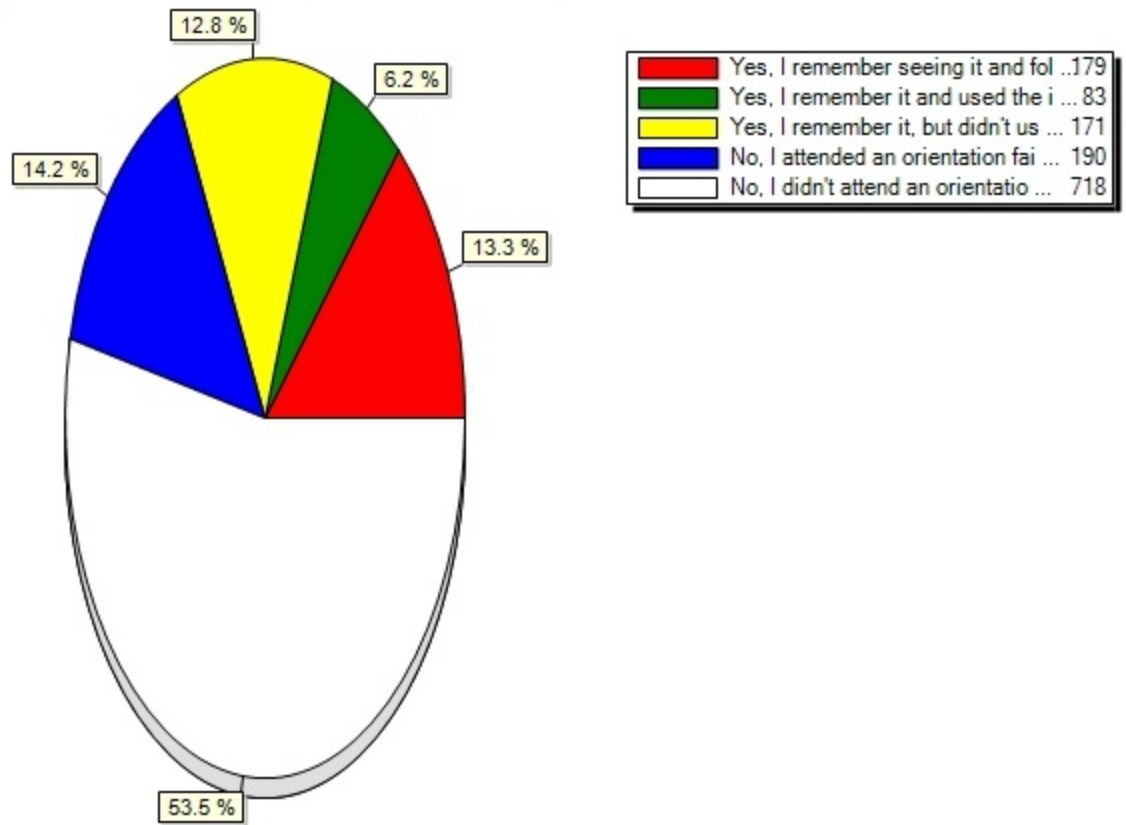
28) If you attended a graduate student orientation fair this summer, do you remember seeing this flyer?

28) If you attended a graduate student orientation fair this summer, do you remember seeing this flyer?

Yes, I remember seeing it and fol ...	48
Yes, I remember it and used the i ...	16
Yes, I remember it, but didn't us ...	29
No, I attended an orientation fai ...	157
No, I didn't attend an orientatio ...	306

Percentages shown on chart: 28.2 %, 5.2 %, 2.9 %, 8.6 %, 55.0 %
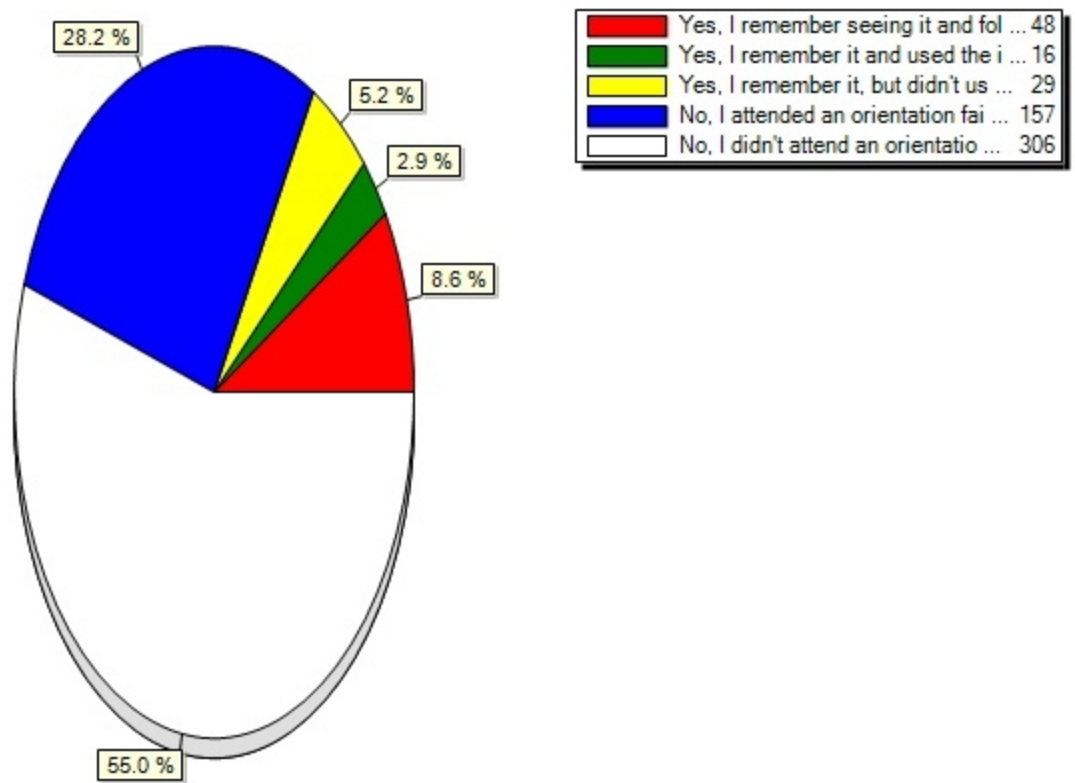
29) Have you seen the UBIT Newsletter?

29) Have you seen the UBIT Newsletter?

■ Red	Yes, I saw the newsletter and enj ...	249
■ Green	Yes, I saw the newsletter, but di ...	185
■ Yellow	No, I haven't seen the newsletter	1,468

9.7 %

13.1 %

77.2 %
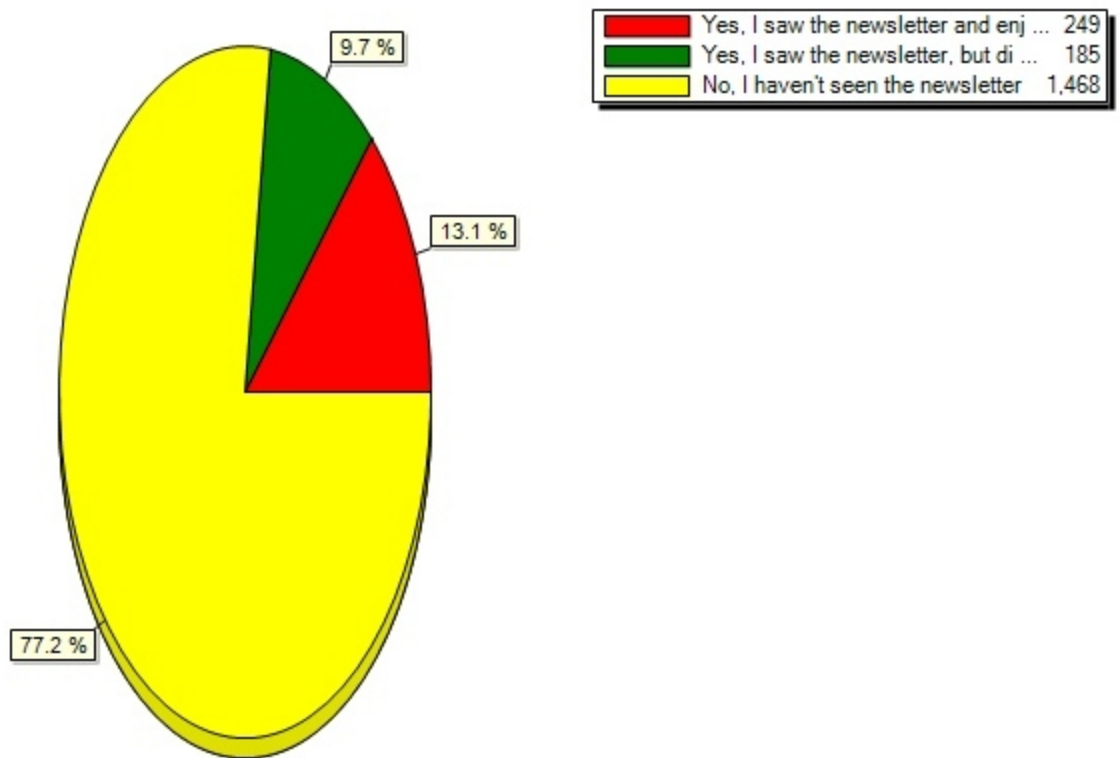
30) If you didn't find the newsletter interesting or useful, what IT topics would you be interested in reading about in the future?

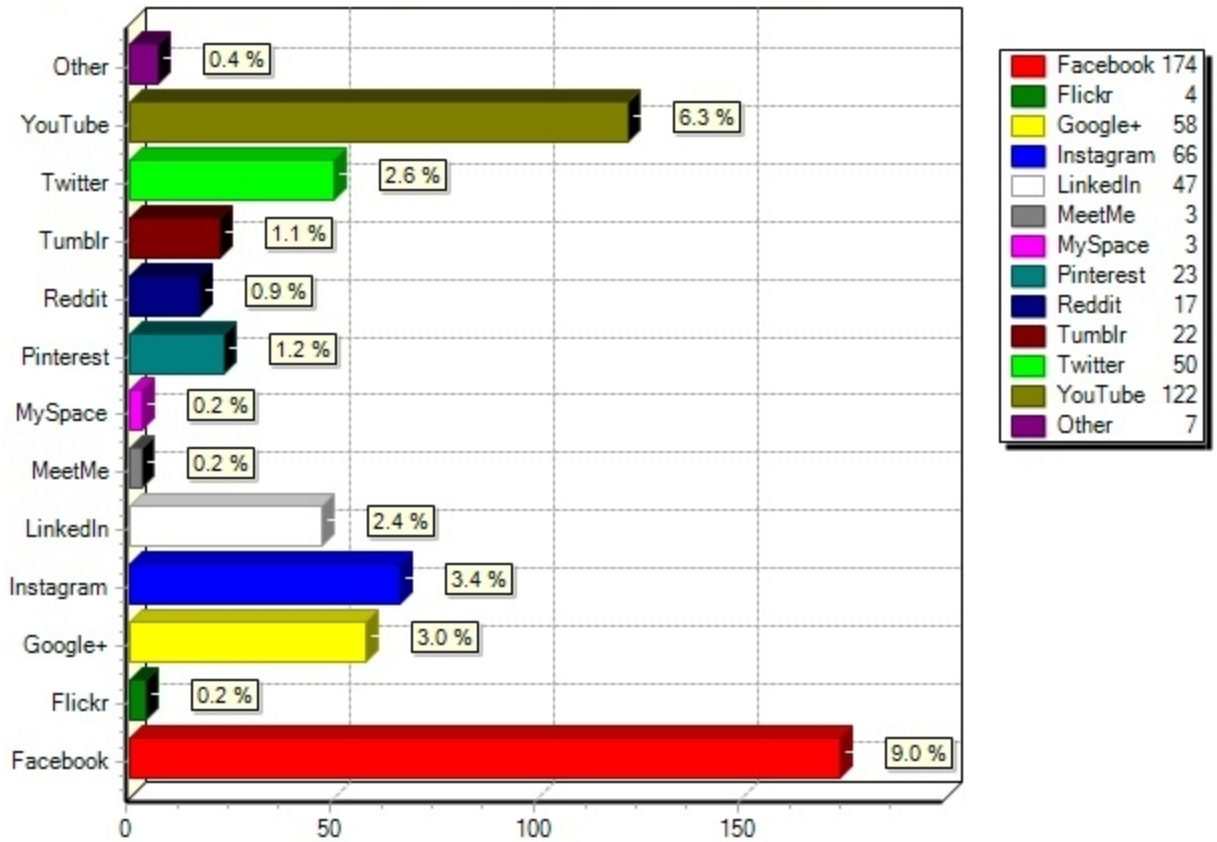| If you didn't find the newsletter interesting or useful, what IT topics would you be interested in reading about in the future? |
|---|
| n/a |
| meaningful newsletter |
| There was no option to say I did not read it |

More information about sports games and other recreation activities.
No idea
Wifi services details
I don't IT topics interesting in general. Sorry.
software updates, general website info, CIT help
I think for most students, they don't look at IT stuff unless they suddenly encounter a problem. So it is useful to have information in the student planners and maybe on MyUb (by setting up a permanent link at the side, maybe?). By the way, I find UB's overall web design pretty awful. The words are really small and hard to read, and the grey font color makes everything so much worse. And the whole blue color layout is pretty awful too. I understand it is the school color, but at least make it a little more aesthetically pleasing.
None, quit wasting my money.
The new software UB is providing and about all the better ways the UB secure connection can work. Would love to know about all the new, free and interesting educational and entertaining(music/games) sites
cheaper more reliable printing
On demand technologies for students. Courses that students need to take for meeting the modern challenges and why
job posting
NEW SOFWARE AVAILABLE
message?
N/A
Updates about the advanced technologies
yes
I'm really into new technology, so it would be great to read about things like the xbox 1, ps4, galaxy gear, and galaxy round to name a few
how to's: use excel
somethiong realted to my course
NEWS about activities and seminar and entertainment.
None
I just read what cite this was.
Windows Phone Develope
new softwares
science and new invitations
ub alert
how to
no idea
more color

relevant things to how we can make things easier on ourselves in terms of keeping track of things
It still seemed unclear as to what was being discussed.
The updated software about math, like Mathematica and Maple.
didn't pay much attention to the content
Unsure.
None
photoshop
I would be more interested if the website was more accessible and user friendly. The services are useful, but getting to them is a major pain.

31) Which social media websites do you currently use? (Select all that apply.)

31) Which social media websites do you currently use? (Select all that apply.)

Bar chart with percentages:
- Other: 0.4 %
- YouTube: 6.3 %
- Twitter: 2.6 %
- Tumblr: 1.1 %
- Reddit: 0.9 %
- Pinterest: 1.2 %
- MySpace: 0.2 %
- MeetMe: 0.2 %
- LinkedIn: 2.4 %
- Instagram: 3.4 %
- Google+: 3.0 %
- Flickr: 0.2 %
- Facebook: 9.0 %

Legend:
Site	Count
Facebook	174
Flickr	4
Google+	58
Instagram	66
LinkedIn	47
MeetMe	3
MySpace	3
Pinterest	23
Reddit	17
Tumblr	22
Twitter	50
YouTube	122
Other	7

Other Responses:

whatapps
IFunny
vine
QQ
StumbleUpon, Whisper
Blogger
vine
Renren
baidu

32) Which UB Facebook pages do you currently like and follow? (Select all that apply.)

32) Which UB Facebook pages do you currently like and follow? (Select all that apply.)

University at Buffalo (official)	115
UB Student Experience	54
UB Class of 2014	19
UB Class of 2015	30
UB Class of 2016	25
UB Class of 2017	23
Other	11

- Other: 0.6 %
- UB Class of 2017: 1.2 %
- UB Class of 2016: 1.3 %
- UB Class of 2015: 1.6 %
- UB Class of 2014: 1.0 %
- UB Student Experience: 2.8 %
- University at Buffalo (official): 6.0 %
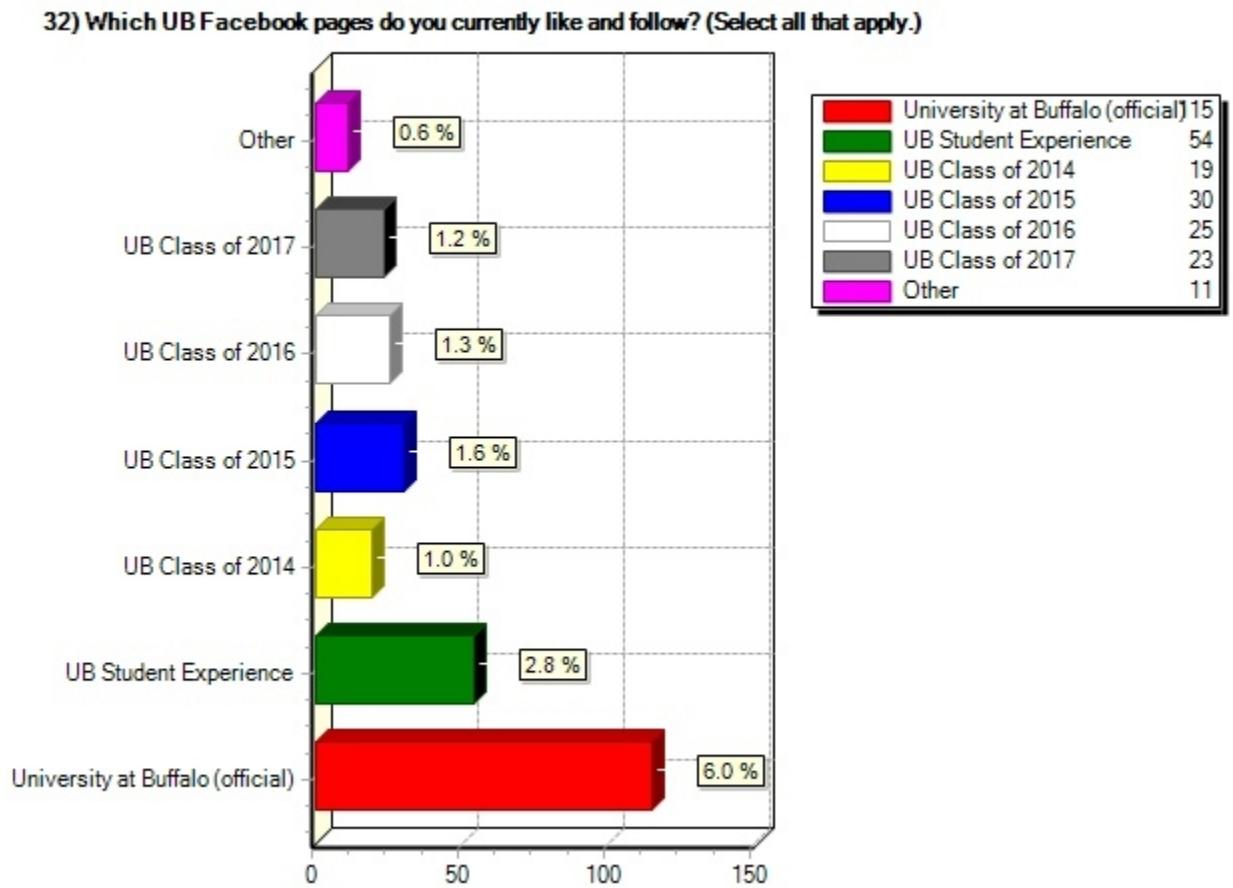
Other Responses:

ub rugby

UB Electrical Engineering
ISA page
Academies
UB DLIS, UB GSA
Pretty much all of the UB buying/selling
None
UB SMBS
UB Equestrian Team
Anthropology and Study Abroad
NONE

34) In what type of learning environment, or setting in which a course takes place, do you tend to learn most?

34) In what type of learning environment, or setting in which a course takes place, do you tend to learn m

![red] Courses with no online components	362
![green] Courses with some online componen ..	1,201
![yellow] Courses that are completely onlin ...	100
![blue] No preference	237

19.1 %

63.2 %

12.5 %

5.3 %
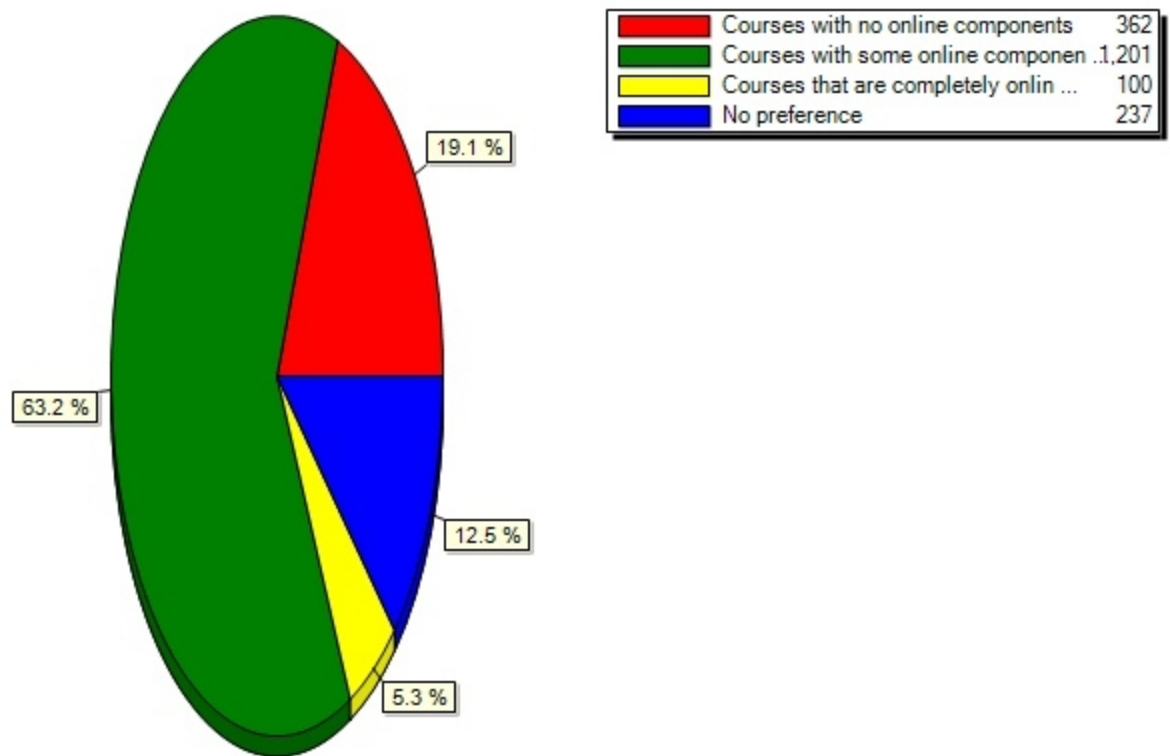
35) To what extent do you agree with the following statements?

	Strongly agree	Agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
I get more actively involved in the courses	22.9% (429)	36.0% (675)	25.2% (472)	8.5% (160)	5.1% (96)	2.3% (43)

that use technology						
By the time I graduate, the technology I have used in my courses will have adequately prepared me for the workplace	18.4% (342)	43.5% (810)	25.0% (465)	7.3% (135)	2.6% (48)	3.2% (60)
I skip classes when materials from course lectures are available online	9.4% (174)	20.1% (374)	18.9% (351)	17.8% (330)	31.1% (579)	2.7% (51)
When I entered college, I was adequately prepared to use technology needed in my courses	26.1% (485)	41.7% (774)	18.5% (344)	10.2% (190)	2.3% (43)	1.2% (22)
Technology makes me feel more connected to what's going on at the university	27.0% (500)	41.9% (778)	20.5% (381)	6.1% (114)	2.9% (54)	1.5% (28)
Technology better prepares me for future educational plans (i.e. transferring to another degree program, getting into graduate school)	28.2% (525)	42.5% (790)	20.6% (383)	4.2% (78)	1.8% (33)	2.7% (50)
Technology makes me feel connected to other students	25.5% (475)	37.1% (691)	21.4% (399)	9.1% (169)	5.2% (97)	1.6% (30)
Technology makes me feel connected to professors	23.4% (435)	42.6% (794)	18.7% (349)	8.5% (158)	5.0% (94)	1.7% (32)
Technology helps me achieve my academic outcomes	27.1% (501)	44.6% (825)	19.6% (362)	5.0% (92)	2.2% (40)	1.7% (31)
The use of mobile devices in class can enhance learning	21.0% (389)	31.7% (589)	25.0% (464)	12.6% (234)	7.1% (132)	2.6% (48)
I am more likely to get involved in a campus activity when made aware of it through	26.4% (490)	38.3% (711)	23.8% (441)	6.3% (116)	3.1% (57)	2.2% (40)

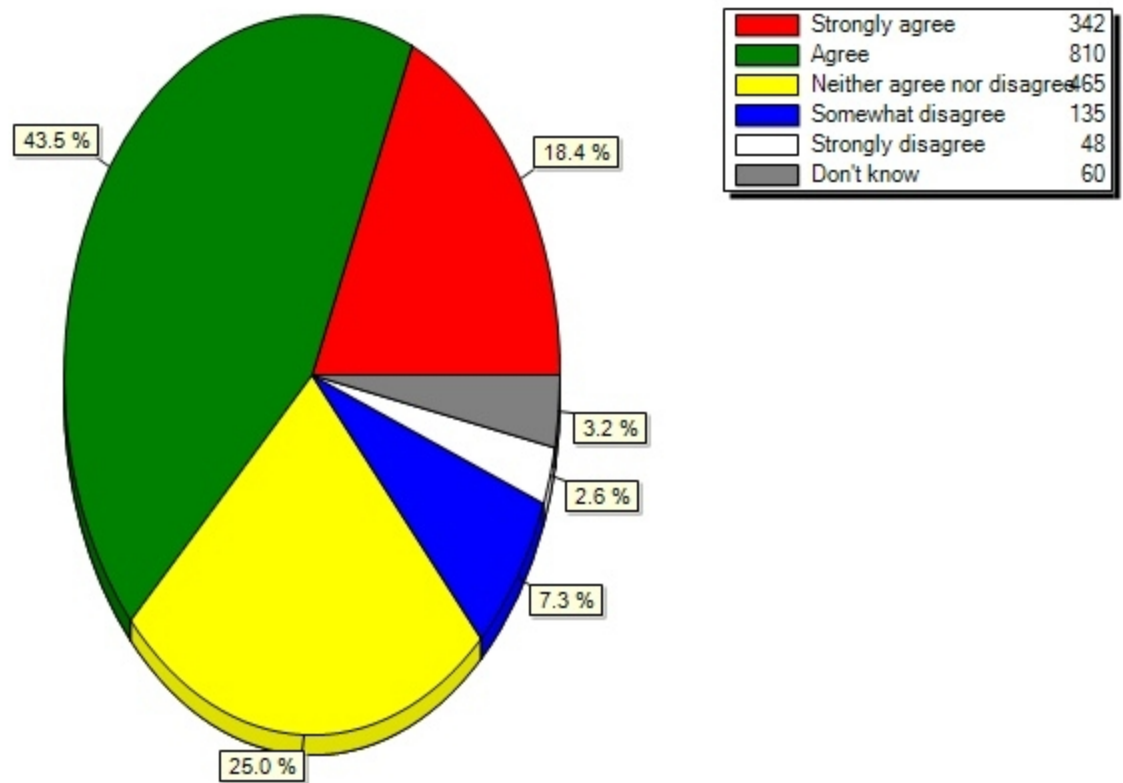| technology						
Technology makes my education more affordable	20.8% (385)	25.6% (475)	30.0% (557)	9.5% (176)	8.6% (160)	5.4% (101)

35.1) I get more actively involved in the courses that use technology(To what extent do you agree with the following statements?)

35.1) I get more actively involved in the courses that use technology(To what extent do you agree with the

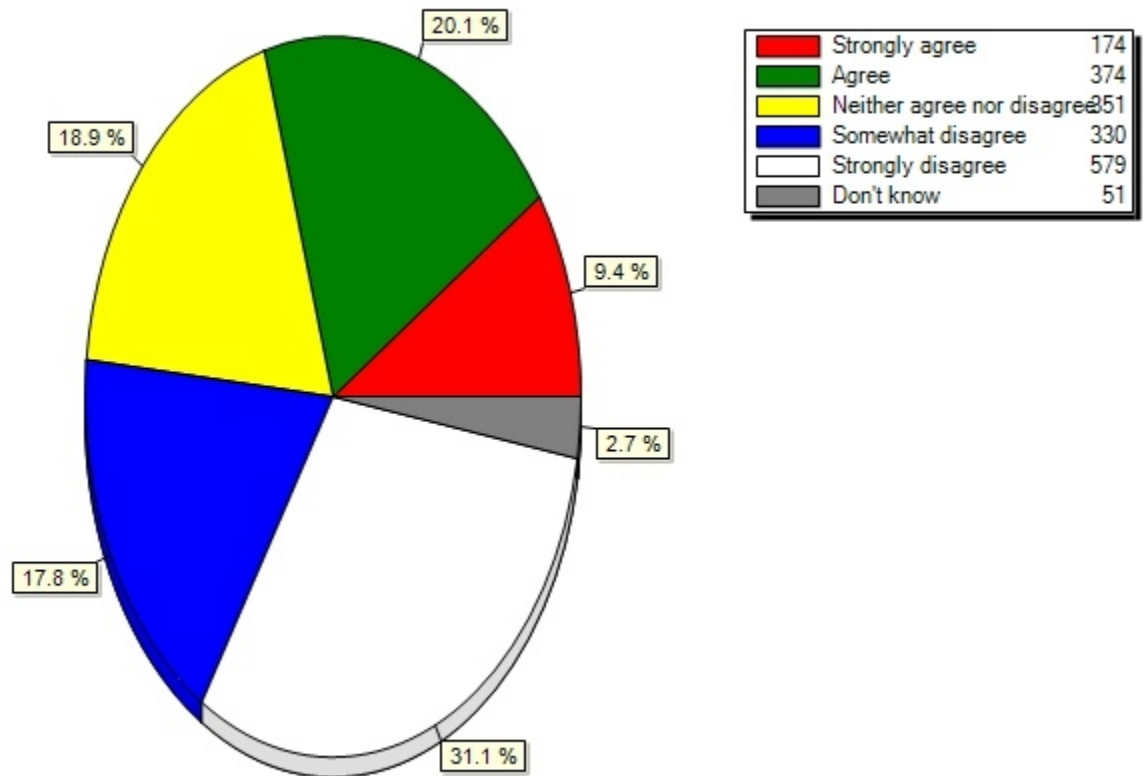|		
Strongly agree		429
Agree		675
Neither agree nor disagree		472
Somewhat disagree		160
Strongly disagree		96
Don't know		43

22.9 %
36.0 %
2.3 %
5.1 %
8.5 %
25.2 %
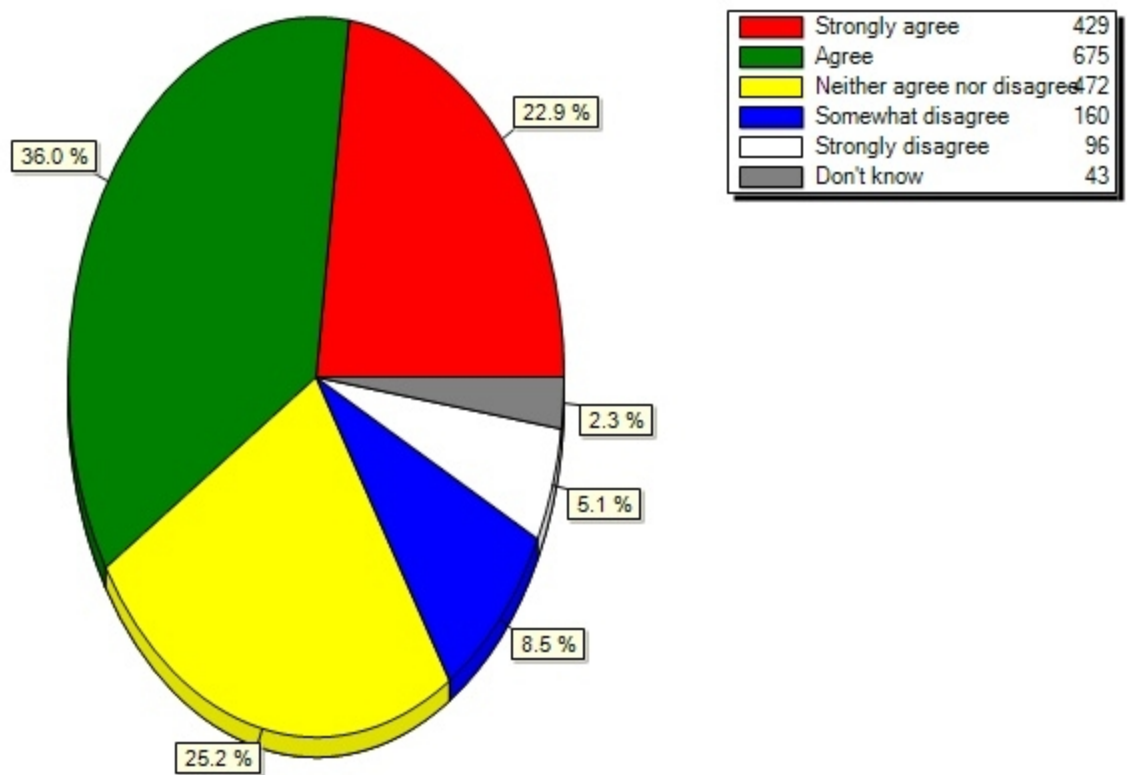
35.2) By the time I graduate, the technology I have used in my courses will have adequately prepared me for the workplace(To what extent do you agree with the following statements?)

35.2) By the time I graduate, the technology I have used in my courses will have adequately prepared me f

Strongly agree		342
Agree		810
Neither agree nor disagree		465
Somewhat disagree		135
Strongly disagree		48
Don't know		60

43.5 %
18.4 %
3.2 %
2.6 %
7.3 %
25.0 %

35.3) I skip classes when materials from course lectures are available online(To what extent do you agree with the following statements?)
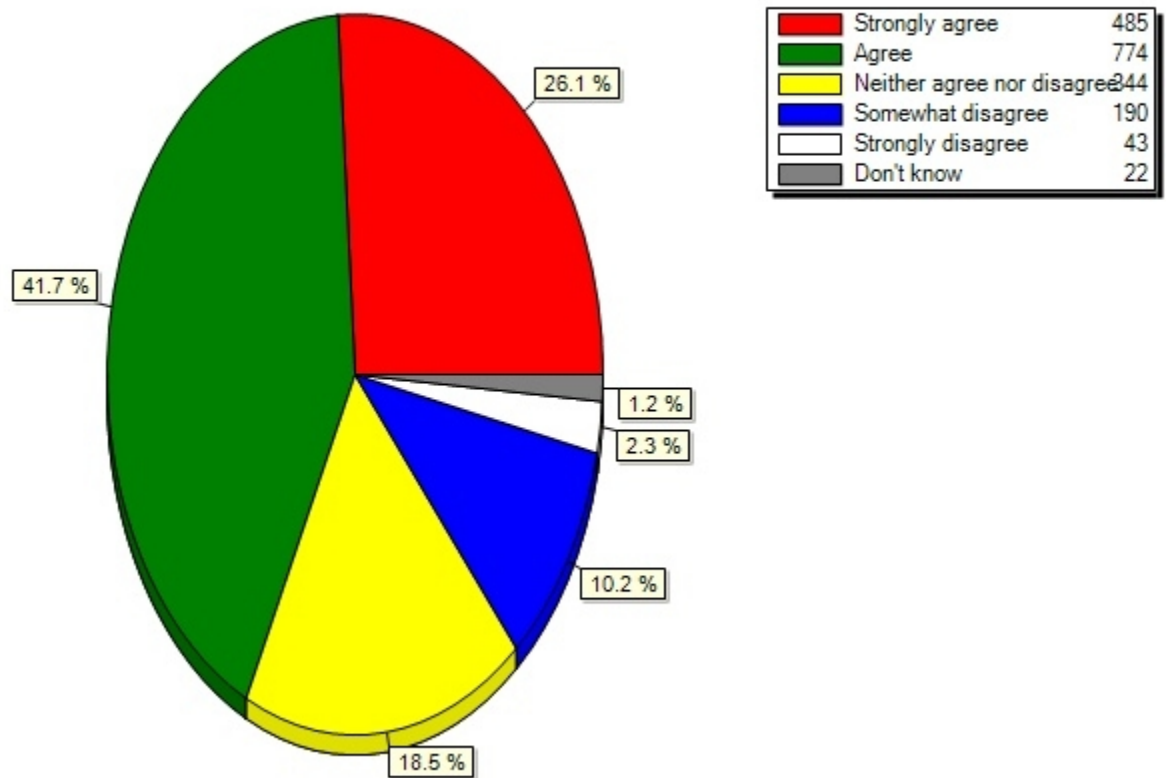
35.3) I skip classes when materials from course lectures are available online(To what extent do you agree

🟥	Strongly agree	174
🟩	Agree	374
🟨	Neither agree nor disagree	351
🟦	Somewhat disagree	330
⬜	Strongly disagree	579
⬛	Don't know	51

20.1 %
18.9 %
9.4 %
2.7 %
17.8 %
31.1 %

35.4) When I entered college, I was adequately prepared to use technology needed in my courses (To what extent do you agree with the following
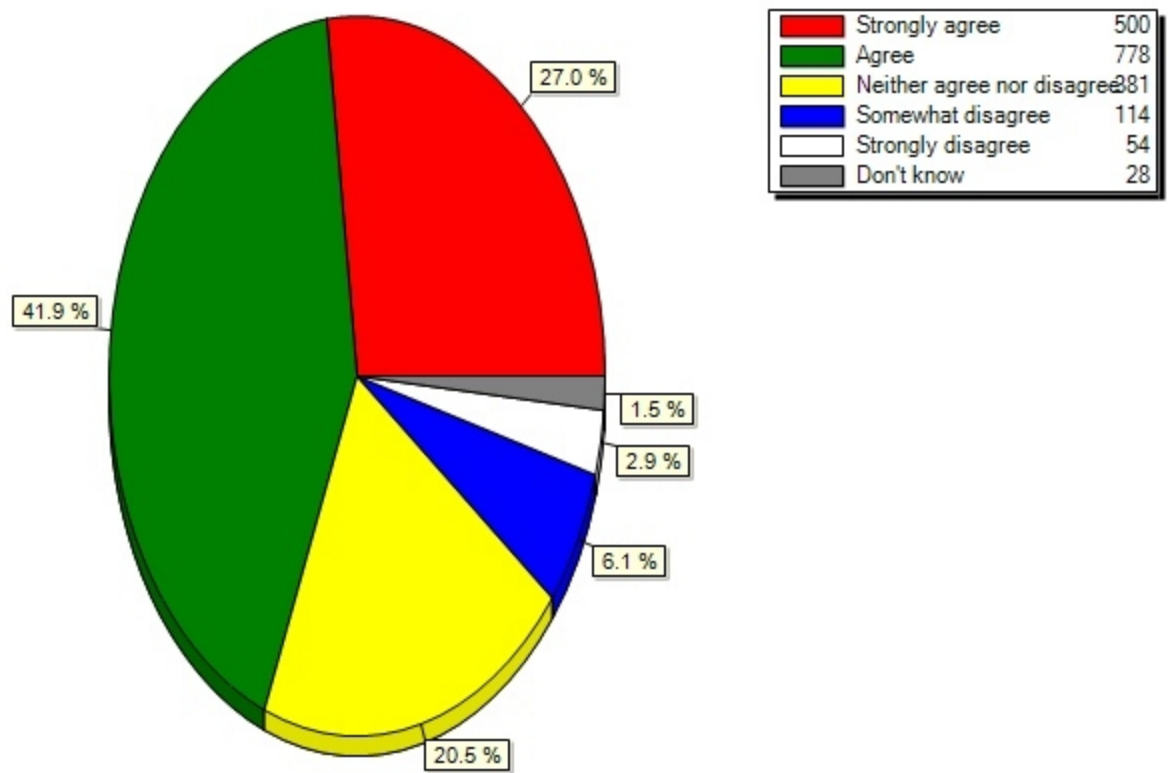
statements?)

35.4) When I entered college, I was adequately prepared to use technology needed in my courses (To what ex

■	Strongly agree	485
■	Agree	774
■	Neither agree nor disagree	344
■	Somewhat disagree	190
□	Strongly disagree	43
■	Don't know	22

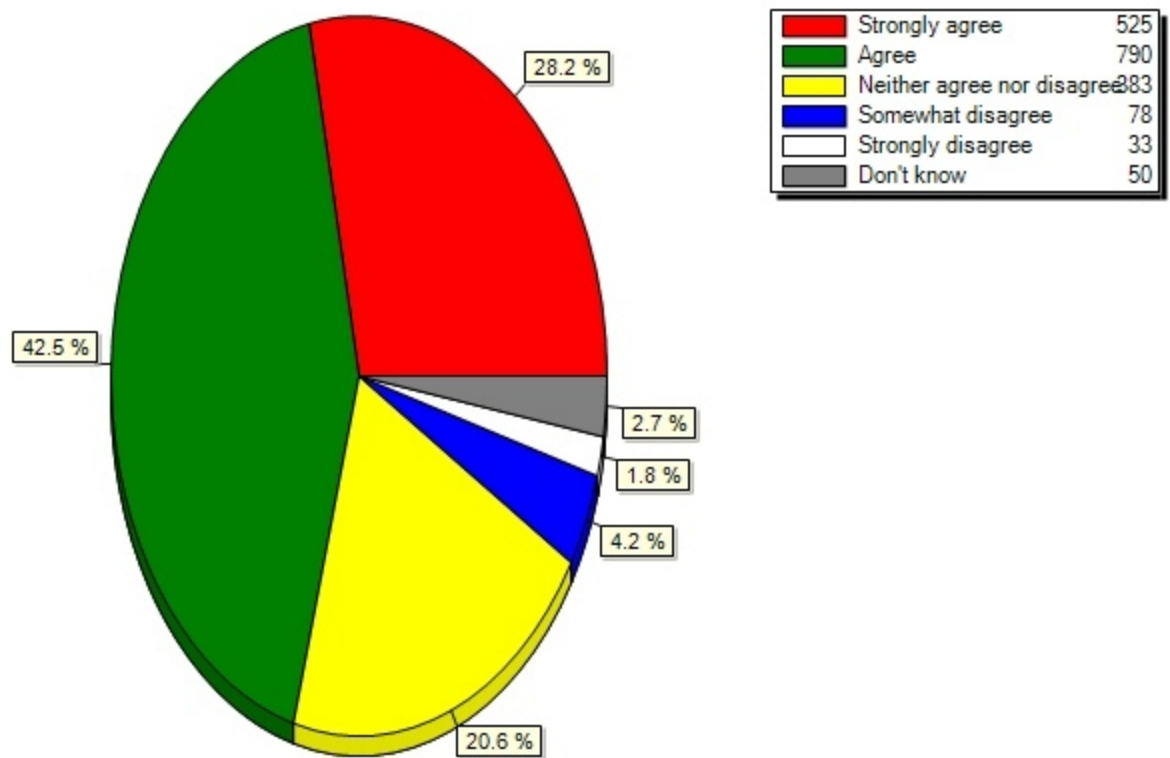26.1 %

41.7 %

1.2 %

2.3 %

10.2 %

18.5 %

35.5) Technology makes me feel more connected to what's going on at the university(To what extent do you agree with the following statements?)

35.5) Technology makes me feel more connected to what's going on at the university(To what extent do you a

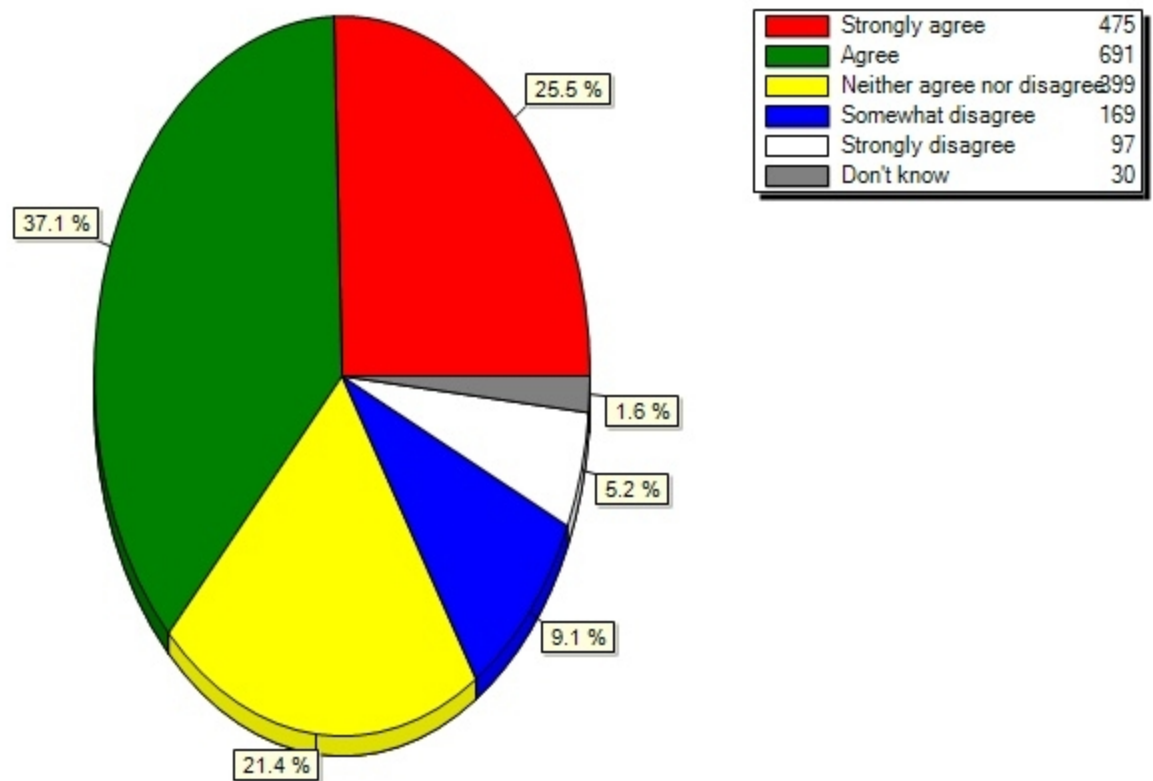|		
🟥	Strongly agree	500
🟩	Agree	778
🟨	Neither agree nor disagree	381
🟦	Somewhat disagree	114
⬜	Strongly disagree	54
⬛	Don't know	28

27.0 %
41.9 %
1.5 %
2.9 %
6.1 %
20.5 %

35.6) Technology better prepares me for future educational plans (i.e. transferring to another degree program, getting into graduate school)(To what extent do you agree with the following statements?)

35.6) Technology better prepares me for future educational plans (i.e. transferring to another degree prog

■	Strongly agree	525
■	Agree	790
■	Neither agree nor disagree	383
■	Somewhat disagree	78
□	Strongly disagree	33
■	Don't know	50

28.2 %
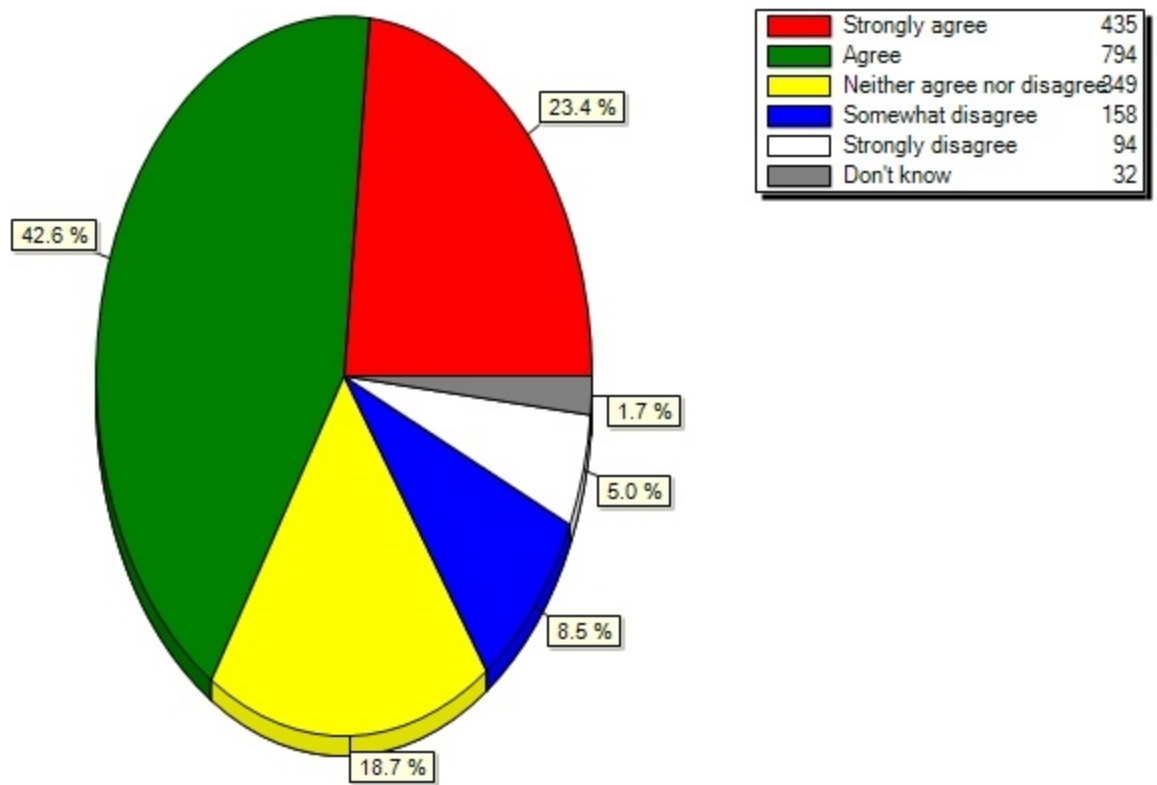42.5 %
2.7 %
1.8 %
4.2 %
20.6 %

35.7) Technology makes me feel connected to other students(To what extent do you agree with the following statements?)

35.7) Technology makes me feel connected to other students(To what extent do you agree with the following

■	Strongly agree	475
■	Agree	691
■	Neither agree nor disagree	399
■	Somewhat disagree	169
□	Strongly disagree	97
■	Don't know	30

25.5 %
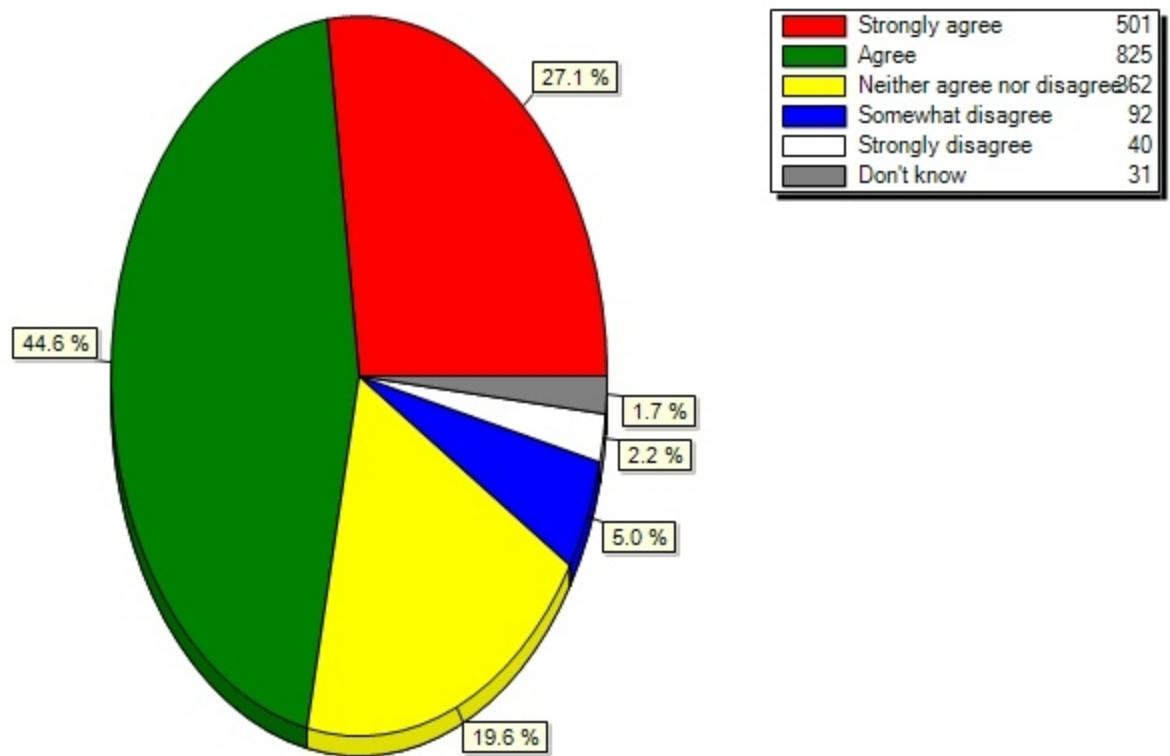
37.1 %

1.6 %

5.2 %

9.1 %

21.4 %

35.8) Technology makes me feel connected to professors(To what extent do you agree with the following statements?)

35.8) Technology makes me feel connected to professors(To what extent do you agree with the following stat

■	Strongly agree	435
■	Agree	794
■	Neither agree nor disagree	349
■	Somewhat disagree	158
☐	Strongly disagree	94
■	Don't know	32

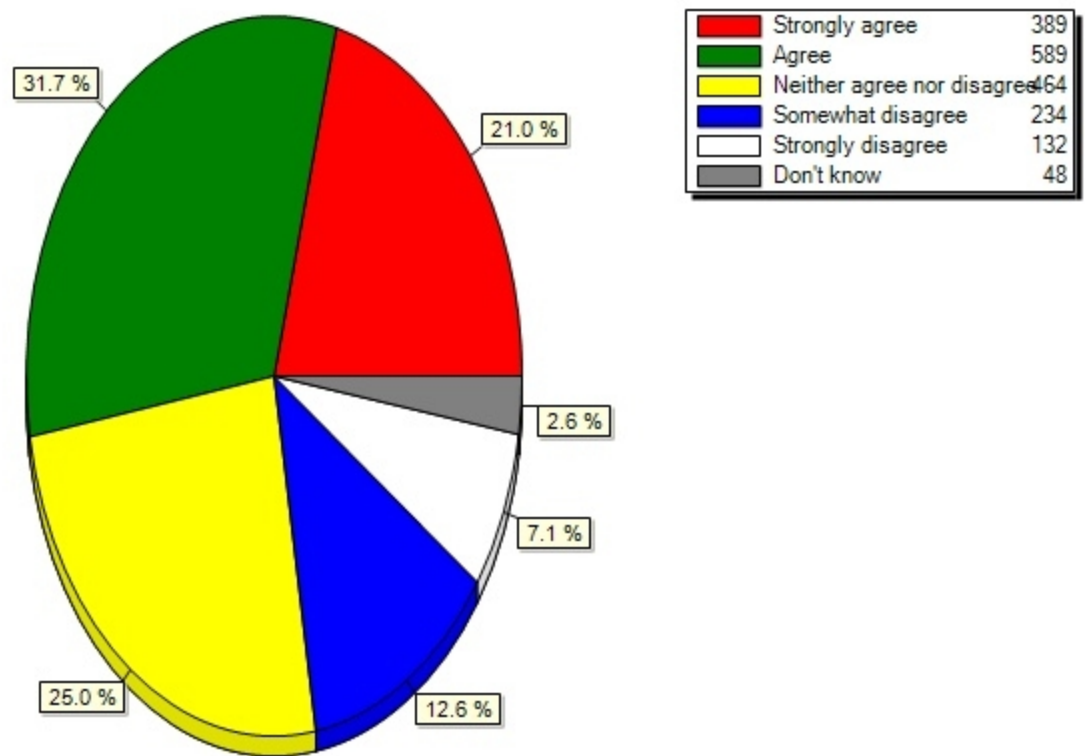23.4 %

42.6 %

1.7 %

5.0 %

8.5 %

18.7 %

35.9) Technology helps me achieve my academic outcomes(To what extent do you agree with the following statements?)

35.9) Technology helps me achieve my academic outcomes(To what extent do you agree with the following stat

■	Strongly agree	501
■	Agree	825
■	Neither agree nor disagree	362
■	Somewhat disagree	92
□	Strongly disagree	40
■	Don't know	31

27.1 %

44.6 %
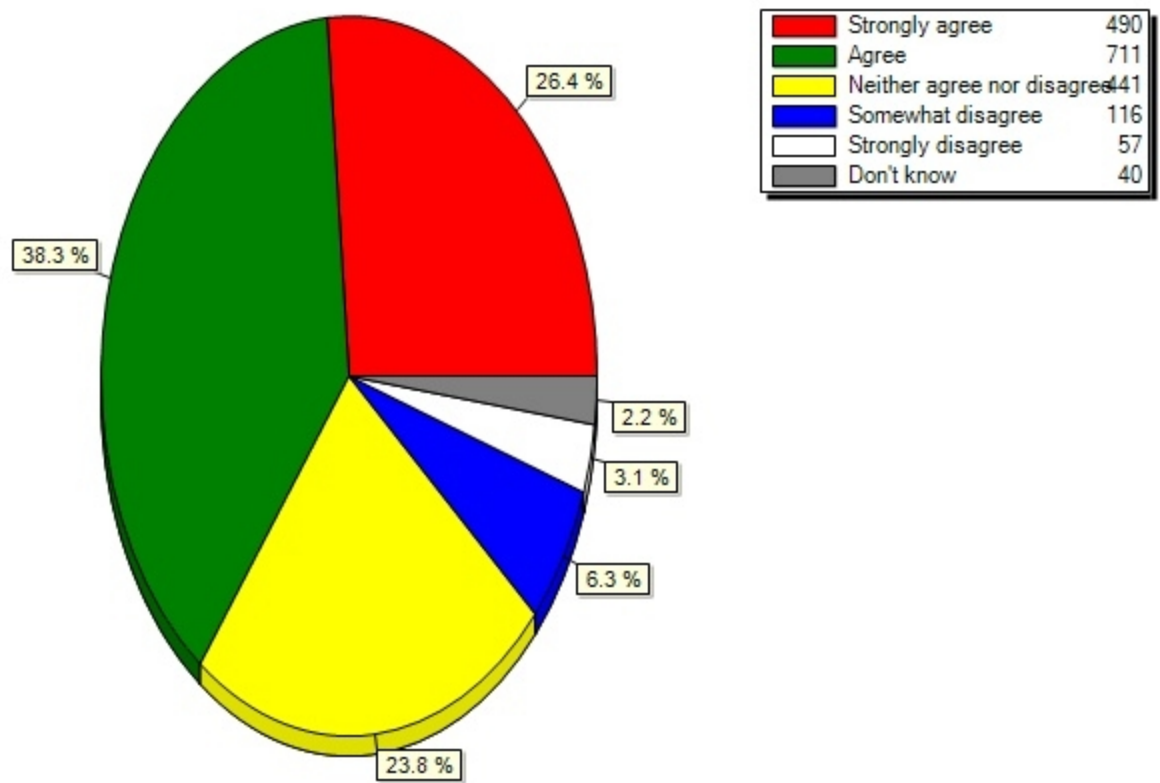
1.7 %

2.2 %

5.0 %

19.6 %

35.10) The use of mobile devices in class can enhance learning(To what extent do you agree with the following statements?)

35.10) The use of mobile devices in class can enhance learning(To what extent do you agree with the follow

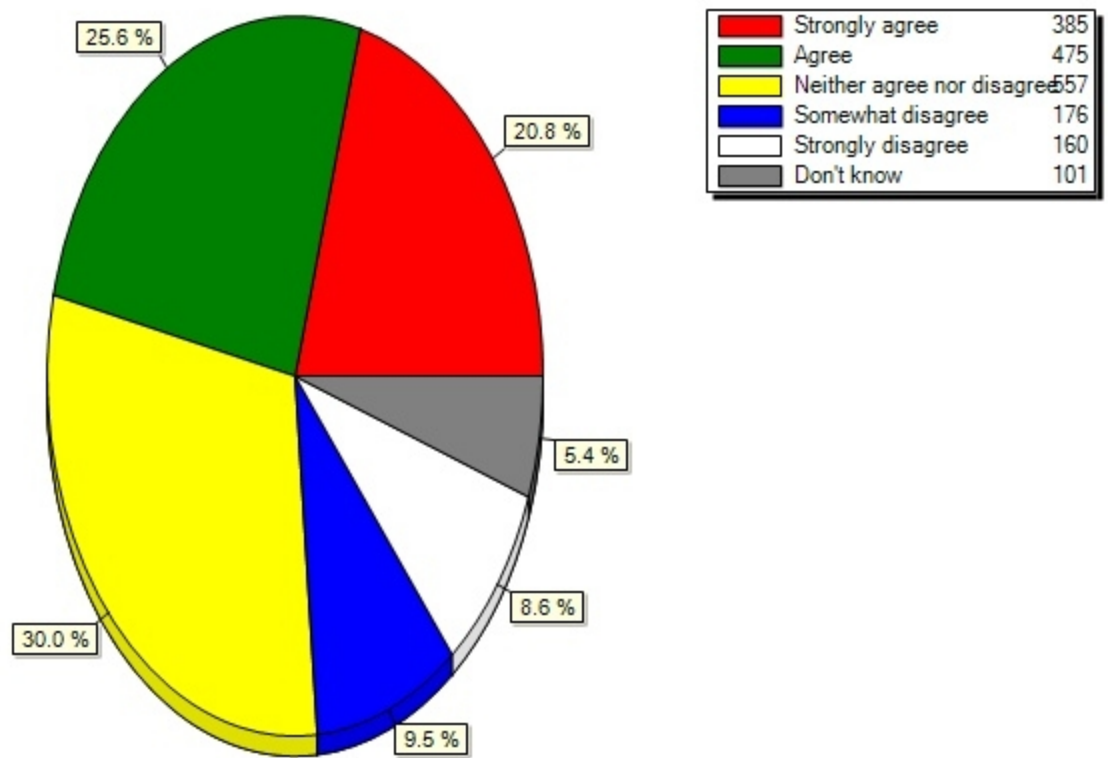|		
■	Strongly agree	389
■	Agree	589
■	Neither agree nor disagree	464
■	Somewhat disagree	234
□	Strongly disagree	132
■	Don't know	48

31.7 %

21.0 %

2.6 %

7.1 %

25.0 %

12.6 %

35.11) I am more likely to get involved in a campus activity when made aware of it through technology(To what extent do you agree with the following statements?)

35.11) I am more likely to get involved in a campus activity when made aware of it through technology(To w

■	Strongly agree	490
■	Agree	711
■	Neither agree nor disagree	441
■	Somewhat disagree	116
□	Strongly disagree	57
■	Don't know	40

26.4 %
38.3 %
2.2 %
3.1 %
6.3 %
23.8 %

35.12) Technology makes my education more affordable(To what extent do you agree with the following statements?)

35.12) Technology makes my education more affordable(To what extent do you agree with the following statem

■ (red)	Strongly agree	385
■ (green)	Agree	475
■ (yellow)	Neither agree nor disagree	557
■ (blue)	Somewhat disagree	176
□ (white)	Strongly disagree	160
■ (grey)	Don't know	101

Pie chart values: 25.6 %, 20.8 %, 5.4 %, 8.6 %, 9.5 %, 30.0 %

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