

Comprehensive Fee Survey Spring 2020

Description:

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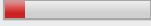
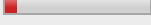
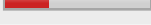
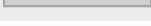
Total Respondents: 36

Q1. Have you read the Spring Broad-based Fees Report (available on the web)?			
Count	Percent		
28	77.78%		Yes
8	22.22%		No
0	0.00%		Not Sure
36 Respondents			


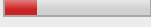

Q2. How aware are you about what services/programs your Broad-based Fee dollars support (e.g., Career Services, Leadership Development Programming, Diversity Programming, Student Union, Student Engagement, health services, technology, electronic libraries, parking/transportation, intercollegiate athletics, and intramurals/recreation)?			
Count	Percent		
0	0.00%		I am aware and have used all of these services
25	69.44%		I am aware and have used some of these services
11	30.56%		I am slightly aware, have heard of some of these services but have not used
0	0.00%		I am not aware of any of these services
36 Respondents			

Q3. How important are each of the following to your experience as a student? - Campus Life (e.g., Career Services, Leadership Programming, Diversity Programming, Student Union, Student Engagement)			
Count	Percent		
10	27.78%		Very important
4	11.11%		Somewhat important
7	19.44%		Slightly important
14	38.89%		Not important at all
1	2.78%		Don't know
36 Respondents			

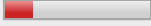

Q4. How important are each of the following to your experience as a student? - Health Services (e.g., Health clinic, Accessibility Services, Counseling, Health Promotion)

Count	Percent		
17	47.22%		Very important
5	13.89%		Somewhat important
3	8.33%		Slightly important
11	30.56%		Not important at all
0	0.00%		Don't know
36	Respondents		


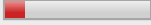
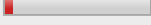
Q5. How important are each of the following to your experience as a student? - Intercollegiate athletics (e.g., Division I-A Sports, Student Access to Division 1-A Games and Promotions)

Count	Percent		
1	2.78%		Very important
6	16.67%		Somewhat important
8	22.22%		Slightly important
20	55.56%		Not important at all
1	2.78%		Don't know
36	Respondents		


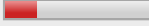
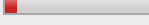
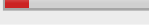
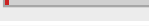
Q6. How important are each of the following to your experience as a student? - Recreation (e.g., Recreation, Intramural programs)

Count	Percent		
5	13.89%		Very important
7	19.44%		Somewhat important
6	16.67%		Slightly important
18	50.00%		Not important at all
0	0.00%		Don't know
36	Respondents		


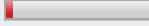
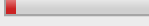
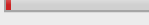
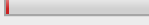
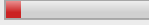
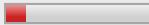
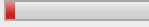
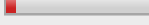
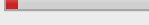
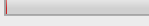
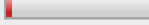
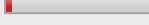
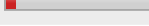
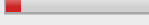
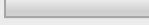
Q7. How important are each of the following to your experience as a student? - Technology (e.g., Electronic library services, WiFi, Classroom technology, desktop computers and Cybaries)

Count	Percent		
26	72.22%		Very important
5	13.89%		Somewhat important
2	5.56%		Slightly important
3	8.33%		Not important at all
0	0.00%		Don't know
36	Respondents		

Q8. How important are each of the following to your experience as a student? - Parking/Transportation (e.g., buses, shuttles, parking lots, bike program)

Count	Percent		
18	50.00%		Very important
8	22.22%		Somewhat important
3	8.33%		Slightly important
6	16.67%		Not important at all
1	2.78%		Don't know
36	Respondents		

Q9. If you had to select the top five items below as high priorities to receive funding from UB Broad-based Fee income, which would you choose?

Count	Respondent %	Response %	
19	54.29%	11.87%	 Academic and co-curricular personal development (e.g. career services, leadership/community engagement programs, first year experience, athletic bands, academic engagement, etc.)
8	22.86%	5.00%	 Standards and safety programs (student conduct and advocacy)
11	31.43%	6.88%	 Student engagement (student life programs/events, diversity programming, Fraternity & Sorority Life, Student Union, student clubs and organizations, university pride and traditions)
5	14.29%	3.13%	 Strategic investment initiatives (undergraduate experience programming/support and heart of the campus infrastructure upgrades)
3	8.57%	1.88%	 University police services
17	48.57%	10.63%	 Academic mission of the University (academic programs and services)
22	62.86%	13.75%	 Student health, health promotion, and counseling services
10	28.57%	6.25%	 Accessibility resources
11	31.43%	6.88%	 Information technology services
13	37.14%	8.12%	 Electronic library materials
1	2.86%	0.63%	 Intercollegiate athletics (Division IA)
6	17.14%	3.75%	 Recreation and intramurals
6	17.14%	3.75%	 Official transcript services
11	31.43%	6.88%	 Bus/shuttle services
17	48.57%	10.63%	 Parking services
0	0.00%	0.00%	 None of the above
35	Respondents		
160	Responses		

Q10. If you had to select the lowest five items below as low priorities to receive funding from UB Broad-based Fee income, which would you choose?				
Count	Respondent %	Response %		
6	18.18%	4.38%		Academic and co-curricular personal development (e.g. career services, leadership/community engagement programs, first year experience, athletic bands, academic engagement, etc.)
4	12.12%	2.92%		Standards and safety programs (student conduct and advocacy)
16	48.48%	11.68%		Student engagement (student life programs/events, diversity programming, Fraternity & Sorority Life, Student Union, student clubs and organizations, university pride and traditions)
13	39.39%	9.49%		Strategic investment initiatives (undergraduate experience programming/support and heart of the campus infrastructure upgrades)
10	30.30%	7.30%		University police services
2	6.06%	1.46%		Academic mission of the University (academic programs and services)
2	6.06%	1.46%		Student health, health promotion and counseling services
7	21.21%	5.11%		Accessibility resources
4	12.12%	2.92%		Information technology services
7	21.21%	5.11%		Electronic library materials
21	63.64%	15.33%		Intercollegiate athletics (Division IA)
16	48.48%	11.68%		Recreation and intramurals
12	36.36%	8.76%		Official transcript services
8	24.24%	5.84%		Bus/shuttle services
6	18.18%	4.38%		Parking services
3	9.09%	2.19%		None of the above
33 Respondents				
137 Responses				

Q11. Are there specific services supported by the Broad-Based Fees that you feel are currently insufficient or not as accessible as you would like? Please explain:																								
Count	Percent																							
21	100.00%																							
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>4.76%</td> <td></td> <td>As a transfer student I feel as if nothing is accessible as i would like. I am just unaware of most of these things.</td> <td></td> </tr> <tr> <td>1</td> <td>4.76%</td> <td></td> <td>Being an online only student, most of the fees are simply a tax on my program and raises the tuition. The tuition is artificially lower than private university tuition, but they do not have fees. By the time fees are added into the U.B tuition, the price is equal. Given that most of the time, students can find graduate tuition vouchers for private university which lowers the cost of attending, UB is simply more expensive that places like N.U. and Canisius.</td> <td></td> </tr> <tr> <td>1</td> <td>4.76%</td> <td></td> <td>Better parking</td> <td></td> </tr> </tbody> </table>					Count	Percent				1	4.76%		As a transfer student I feel as if nothing is accessible as i would like. I am just unaware of most of these things.		1	4.76%		Being an online only student, most of the fees are simply a tax on my program and raises the tuition. The tuition is artificially lower than private university tuition, but they do not have fees. By the time fees are added into the U.B tuition, the price is equal. Given that most of the time, students can find graduate tuition vouchers for private university which lowers the cost of attending, UB is simply more expensive that places like N.U. and Canisius.		1	4.76%		Better parking	
Count	Percent																							
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1	4.76%		Better parking																					

1	4.76%		Bus/ Shuttle Services. It will be nice to have a heated main bus stop. Such as the Flint Loop stop in north and Main Circle in South.
1	4.76%		I feel that we, UB students, should have the option of paying into the Athletics program and it isn't fair that our money is being spent on players in the forms of scholarships and the like. I feel that you guys have a large enough budget from the state government and from the federal government to support these organization instead of just sucking the money out of us UB students. You guys already get over \$795 million dollars from the state government and yet you guys keep on increasing the prices of everything every year. All in all, I am very disappointed in you.
1	4.76%		If the fees are being increased across the board, I'd like to see a parking ramp in the near future, and a ramp close to the Academic Spine (Capen, O'Brian, Baldy, Park). There is never enough parking there and I arrive at 7:45am most days to lots that are over half full, with the spring weather making parking harder to come by in the upcoming weeks. I think it's utterly ridiculous that there are spaces many campus lots that are for "service vehicles" when hardly any "service vehicles" park in student lots to begin with. I also think that the long lines of paid spaces in Hochstetter need to go, since we already pay more than enough for lots that have too few spots, are too spread out and not condensed into even a 2-story garage, and that, most importantly, are hardly ever kept up with in the winter. There's always ice an no one seems to know how to use salt anywhere in the lots I park in, which are Jacobs B and C this semester. I've often slid, and I'm a cautious driver. I would hope that students who are commuters living off-campus wouldn't have to continue to pay for busing services we don't use and lots that are so unkempt and tiny to the point of being no more than glorified driveways. If such a 2-story parking garage was installed in any one of the Jacobs lots, I'd hope the construction would start and FINISH over the summer intersession as to not further mutilate the already-desperate parking situation on North Campus. I know there were rumors before on Reddit (not the most accurate source of information) that it was the Town of Amherst that wouldn't permit such a garage, but appealing the situation would be more than worth it in my opinion. As a commuter, finding out how much I pay for the "Transportation" fee is disgusting with the poor services I receive. Can't the bus portion of the fee be tacked onto dorm fees (people there are exceedingly more likely to use it than commuters) so commuters like myself can be able to put our money towards the pathetic parking lots we get stuck with for not having the money to afford a dorm? All in all, I'm sure you can tell the extent of my frustrations with the notoriously bad parking situation that all commuters past and present laugh and complain about on a daily, if not hourly, basis. I feel that I pay too much and get NOTHING for my money. I'd consider my access to the funds I pay for these fees almost entirely inaccessible to me and other commuters who arrive anytime between 8:00am and 6:00pm Monday-Thursday (the Law School doesn't run many classes on Fridays, so we luck out there after 3pm). As much as I love this school and my studies here and my planned graduate studies here in the future, I can't see how this situation has gotten this bad without someone stepping in to construct a garage. More lots are not the answer, more spaces for your exponentially increasing number of students and staff is. I'd like to see my money go towards the following in chronological order: the elimination of bus fees as a portion of the transportation fee for commuters, the actual salting of parking lots, increased snow removal services, quicker pothole patching services (especially in Hochstetter), the removal of most paid spaces on campus or the transfer of them to a visitor's lot, the removal of all but 2 service vehicle spots in ANY and ALL lots accessible to students (put them in faculty/staff lots), the construction of a small, 2-level parking garage near the Law School and School of Management, the construction of a similar one near the back-of-campus Engineering building lots (the one behind the Math building could serve a lot of people just as the one near the professional schools). If the surveyors would like to contact me for my point of view, to hear more from a commuter who's dedicated to UB (I also have 2 campus jobs) about the Transportation fee situation and ideas to make things better for off-campus residents, my UB email is: albernas@buffalo.edu Don't hesitate to contact me if this survey response is not clear enough or needs elaboration to explain my daily experience with what "transportation services" are supposed to cover.
1	4.76%		Library need more silent places for students to study. It needs to make good use of space. Also, it is a long time for students to wait when students need help from counseling service center. The food in SU is not diversity and capen coffee is closed too early. Students need more food when they tired. Official transcript fee may charge by need. Fitness center is too small for a largest and the most comprehensive university in New York State.
1	4.76%		Parking should be free no matter what for all students (undergrad, grad, part time, full time, etc.). I understand the logic of paid spaces. Parking is scarce, especially in high traffic areas like buildings off of Flint loop, and if there are paid spaces then it is easier to delegate parking - if you pay for this premium spot you have the best space. Especially, for those who need it when rushing cause not everyone is going to pay for parking if they have the time to find parking. But it is ridiculous that I 1. have to incur so much on parking fees (at least 300 dollars a month) just to park my car and attend class. Last semester I paid almost \$150 in parking tickets because of app delays with your Parkmobile app (Wifi is a related issue - The wifi isn't amazing outside unless you are deep inside the spine and the cell towers seem to have lower reception on campus). I am a college student who is on a very tight budget and I sadly had to cut hours at work to take classes at night just so I don't have to spend this much on parking (which is effecting my housing situation at the moment). Staff has way too much parking in hot spots like Hochstetter or red zones that aren't being fully utilized so why can't you put a little more money into parking services so I don't have to choose whether to be 20 minutes late trying to find parking at a hot spot hour (ie. 7 am-12 pm) or to just not make class that day because it's so hectic.

Hopefully, the fee can go towards having a moderator in high traffic areas to help facilitate parking and minimize rushing students and staff from almost causing accidents in tiny parking lots. It is just super unacceptable to have to pay this much out of pocket daily and you should consider increasing it a few more dollars at the beginning to accommodate these problems and reinforce some of the rules like on-campus students not being able to park in some areas during the day because its really taking up spaces closer to the buildings. Buses aren't always the solution for everyone because there is a handful of people, like me, whose schedule is relentless and everything is planned to a T and adding a 10-20 min. The bus ride around campus to get back to my car just doesn't work. Thank you for taking the time to read a few of my suggestions and concerns.

1	4.76%	<input type="checkbox"/>	Parking, it's terrible.
1	4.76%	<input type="checkbox"/>	Recreation: Machines have been broken in the Richmond Gym since last semester and nothing is being done about it. IT: Internet has gotten worse since last semester Student Advocacy: not enough done to solve problems on campus
1	4.76%	<input type="checkbox"/>	Student health is insufficient for students who live on North campus.
1	4.76%	<input type="checkbox"/>	The parking on campus is terrible. A majority of the lots are full by 9:30am. At least 30 min is needed to spend waiting and scoping out a spot while another 0 students are doing the same in EACH lot.
1	4.76%	<input type="checkbox"/>	There is no psychiatrist in the UB health service center.
1	4.76%	<input type="checkbox"/>	There should be a student health center on the North Campus as the majority of UB Students have classes in the North Campus.
1	4.76%	<input type="checkbox"/>	UB Counseling Services. The current state of free therapy/counseling is absolutely ridiculous. Students can now only attend 10 sessions per year, cannot attend weekly, only biweekly, and there are not enough counselors. There is a long wait list and the services only support 45 minute appointments. If someone were actually going through a crisis I don't know how these services would be of any help. They do not pair you with a counselor based on your individual needs or situation, and there is no development of a tailored treatment plan for you. It is very concerning considering there are 30,000 students at UB. I would literally rather my money for Fall Fest and Spring Fest go towards hiring more counselors and therapists.
1	4.76%	<input type="checkbox"/>	Yes. South campus buildings are horrible, dirty, and outdated. Spend less money on a stupid field house/athletics that no one cares or uses, and spend it on students who actually go to class/pay tuition.
1	4.76%	<input type="checkbox"/>	Yes. These include the accessibility resources, parking services, and academic mission of the university.

21 Respondents

Q12. If you want information regarding UB services or the cost of attending UB, where do you go for that information? (Check all that apply)

Count	Respondent %	Response %	
12	38.71%	14.46%	<input type="checkbox"/> Departmental websites
3	9.68%	3.61%	<input type="checkbox"/> Campus staff
2	6.45%	2.41%	<input type="checkbox"/> Campus publications
21	67.74%	25.30%	<input type="checkbox"/> HUB Student Center or electronic billing statement (eBill)
16	51.61%	19.28%	<input type="checkbox"/> MyUB
18	58.06%	21.69%	<input type="checkbox"/> Student Accounts/Fee website
0	0.00%	0.00%	<input type="checkbox"/> Student leaders
3	9.68%	3.61%	<input type="checkbox"/> Peers/Other students
1	3.23%	1.20%	<input type="checkbox"/> Campus media
2	6.45%	2.41%	<input type="checkbox"/> Listservs
0	0.00%	0.00%	<input type="checkbox"/> RSS Feeds
0	0.00%	0.00%	<input type="checkbox"/> Social media

2 6.45% 2.41%  Don't seek this information

3 9.68% 3.61%  Other (please specify)

Count	Percent
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1	33.33%		FA
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1	33.33%		Google
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1	33.33%		USnews
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31 Respondents

83 Responses