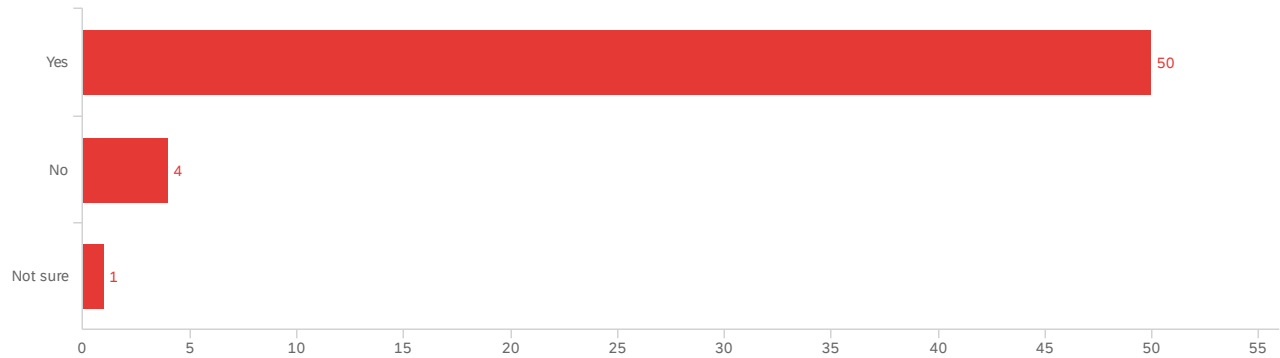


# BBF Survey 2021 Full Data Report

Broad-based Fee Survey Spring 2021

February 26, 2021 2:03 PM EST

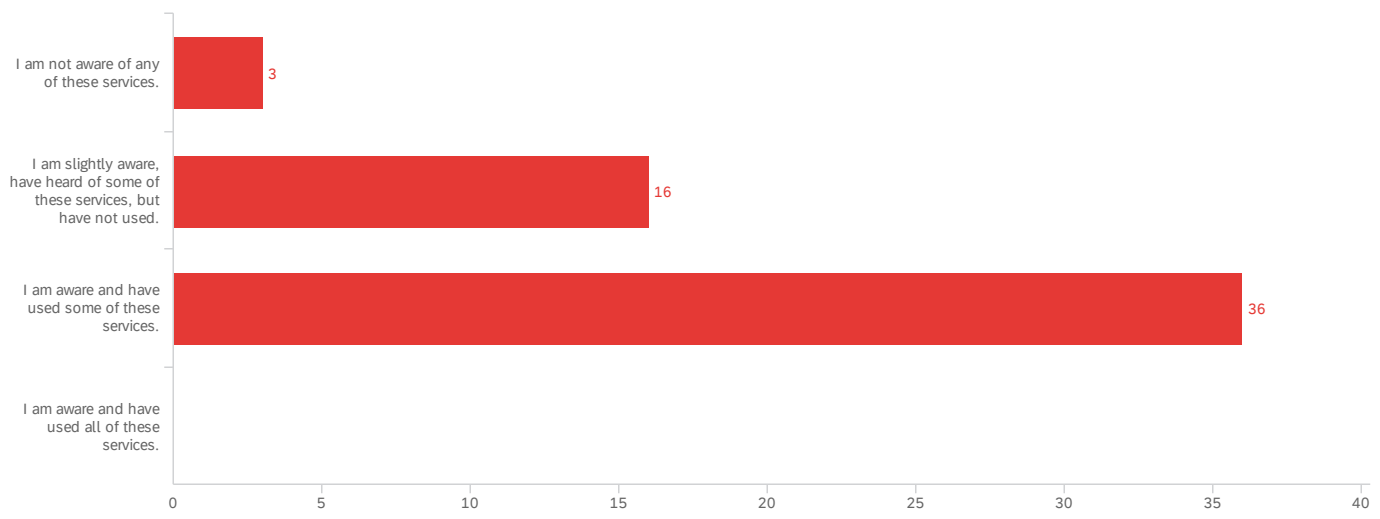
Q2 - Have you read the Spring Broad-based Fees Report (available on the web)?



| # | Field    | Choice Count |
|---|----------|--------------|
| 1 | Yes      | 90.91% 50    |
| 2 | No       | 7.27% 4      |
| 3 | Not sure | 1.82% 1      |
|   |          | 55           |

Showing rows 1 - 4 of 4

Q3 - How aware are you about what services/programs your Broad-based Fee dollars support (e.g., Career Services, Leadership Development Programming, Diversity Programming, Student Union, Student Engagement, health services, technology, electronic libraries, parking/transportation, intercollegiate athletics, intramurals/recreation, support and expansion of academic programs and services)?

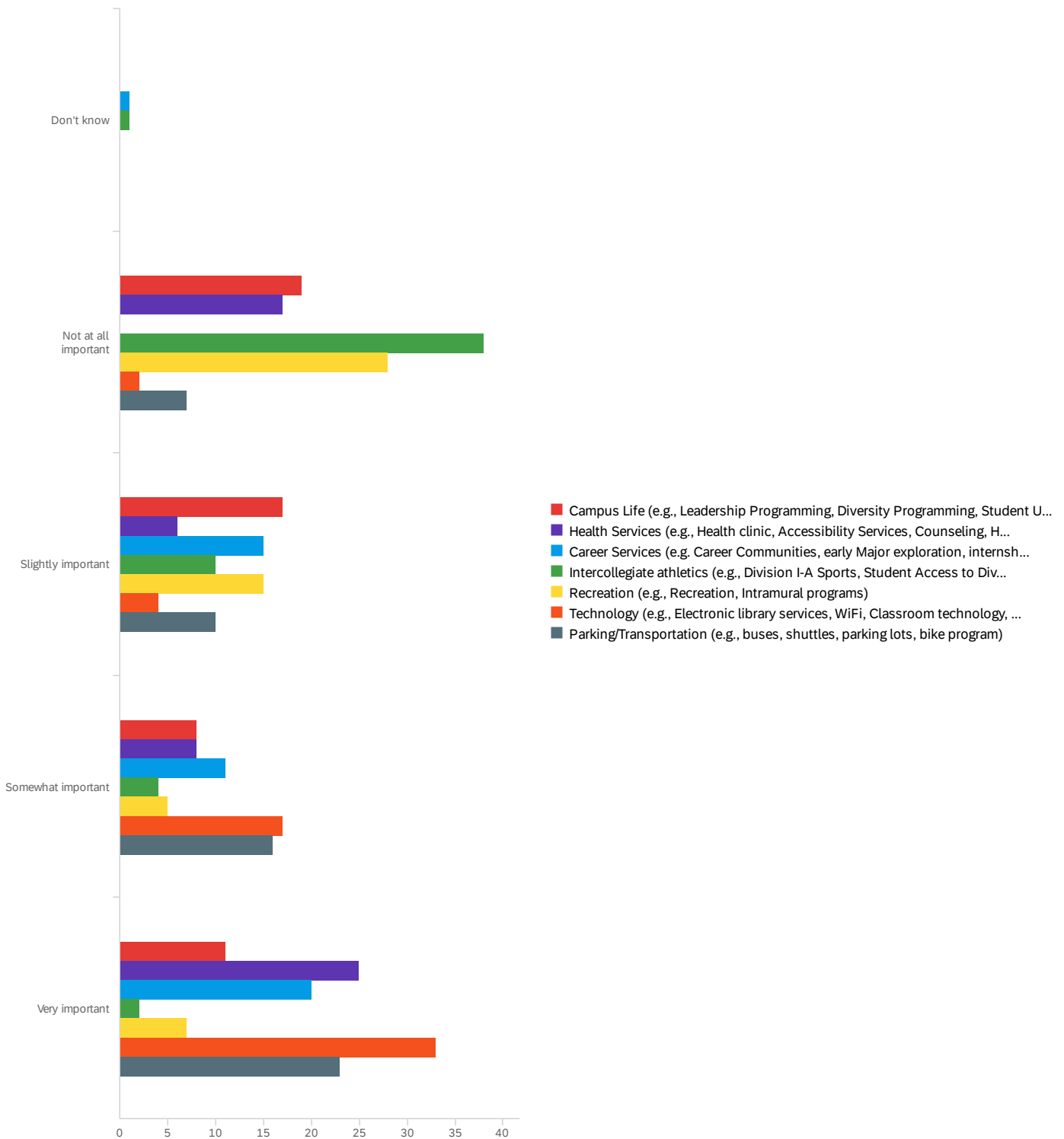


| # | Field   | Choice Count |
|---|---|--------------|
| 1 | I am not aware of any of these services.                                      | 5.45% 3      |
| 2 | I am slightly aware, have heard of some of these services, but have not used. | 29.09% 16    |
| 3 | I am aware and have used some of these services.                              | 65.45% 36    |
| 4 | I am aware and have used all of these services.                               | 0.00% 0      |

55

Showing rows 1 - 5 of 5

## Q4 - How important are each of the following to your experience as a student?



| # | Field  | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | Campus Life (e.g., Leadership Programming, Diversity Programming, Student Union, Student Engagement) | 1.00    | 4.00    | 2.20 | 1.12          | 1.25     | 55    |

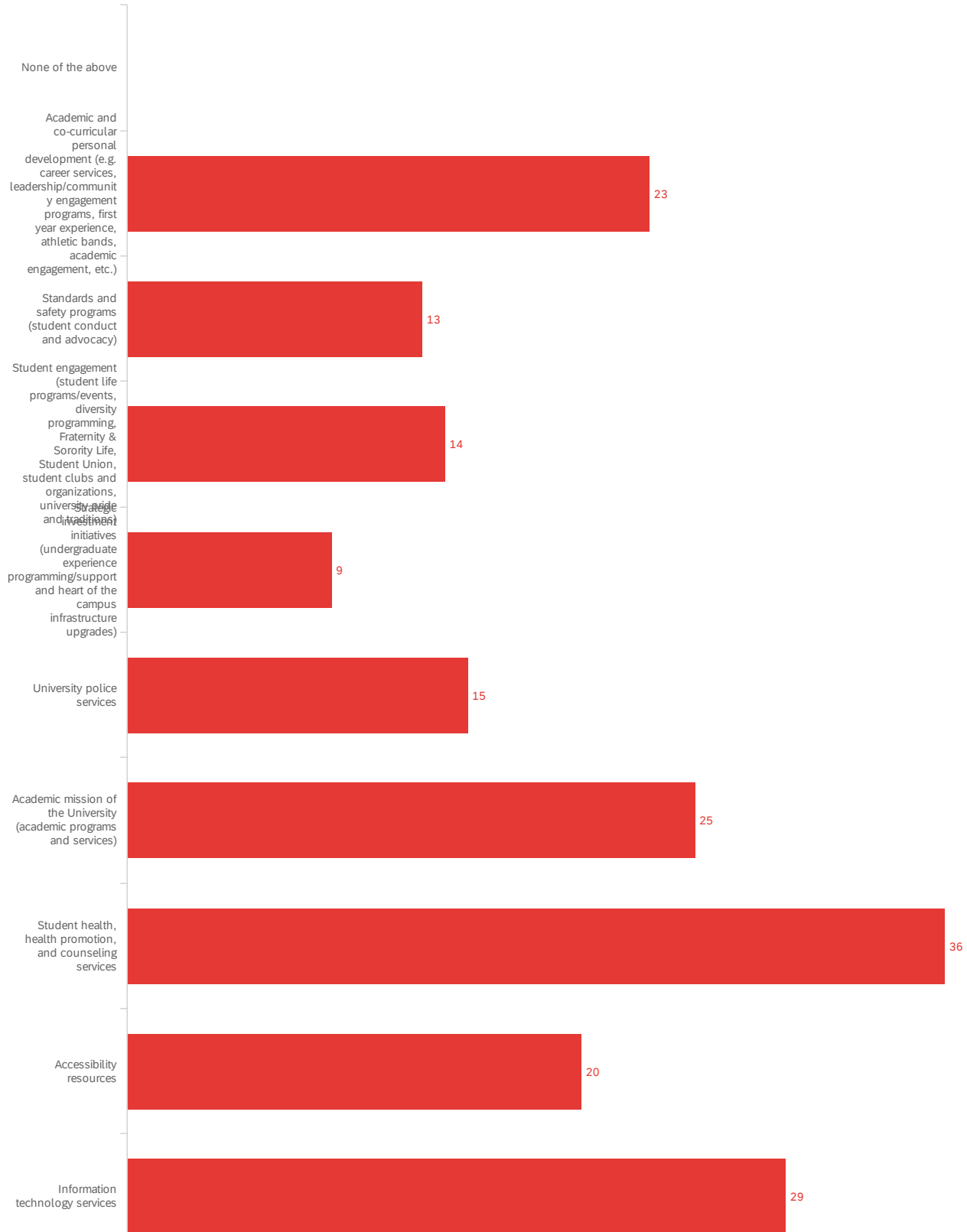
| # | Field   | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|---|---------|---------|------|---------------|----------|-------|
| 2 | Health Services (e.g., Health clinic, Accessibility Services, Counseling, Health Promotion)   | 1.00    | 4.00    | 2.73 | 1.30          | 1.70     | 56    |
| 3 | Career Services (e.g. Career Communities, early Major exploration, internship and job opportunities, resume and interview coaching) | 0.00    | 4.00    | 2.71 | 1.16          | 1.35     | 56    |
| 4 | Intercollegiate athletics (e.g., Division I-A Sports, Student Access to Division 1-A Games and Promotions)                          | 0.00    | 4.00    | 1.42 | 0.80          | 0.64     | 55    |
| 5 | Recreation (e.g., Recreation, Intramural programs)  | 1.00    | 4.00    | 1.84 | 1.04          | 1.08     | 55    |
| 6 | Technology (e.g., Electronic library services, WiFi, Classroom technology, desktop computers and Cybraries)                         | 1.00    | 4.00    | 3.45 | 0.78          | 0.60     | 56    |
| 7 | Parking/Transportation (e.g., buses, shuttles, parking lots, bike program)  | 1.00    | 4.00    | 2.98 | 1.04          | 1.09     | 56    |

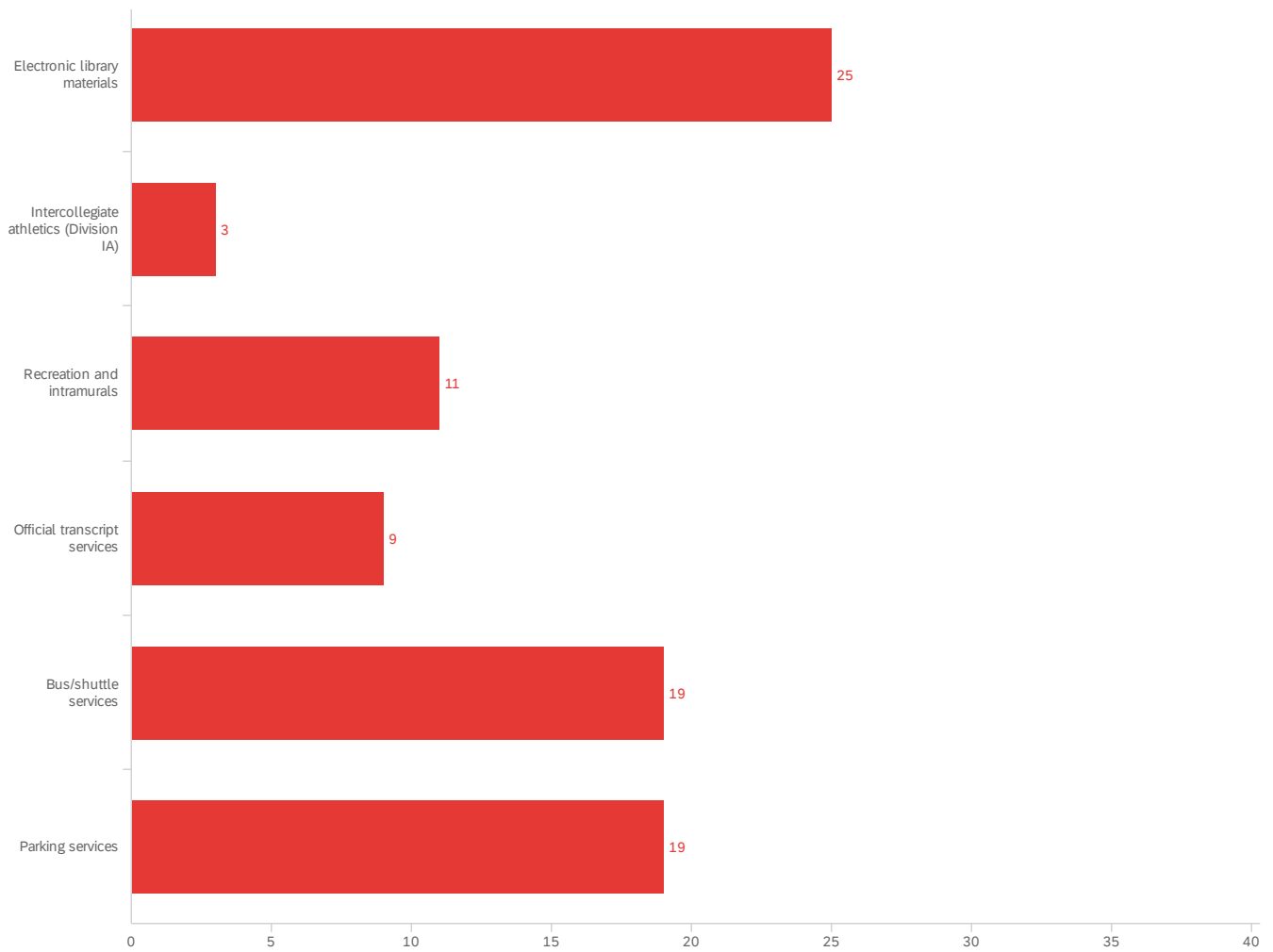
| # | Field   | Don't know | Not at all important | Slightly important | Somewhat important | Very important | Total |
|---|---|------------|----------------------|--------------------|--------------------|----------------|-------|
| 1 | Campus Life (e.g., Leadership Programming, Diversity Programming, Student Union, Student Engagement)                                | 0.00% 0    | 34.55% 19            | 30.91% 17          | 14.55% 8           | 20.00% 11      | 55    |
| 2 | Health Services (e.g., Health clinic, Accessibility Services, Counseling, Health Promotion)   | 0.00% 0    | 30.36% 17            | 10.71% 6           | 14.29% 8           | 44.64% 25      | 56    |
| 3 | Career Services (e.g. Career Communities, early Major exploration, internship and job opportunities, resume and interview coaching) | 1.79% 1    | 16.07% 9             | 26.79% 15          | 19.64% 11          | 35.71% 20      | 56    |
| 4 | Intercollegiate athletics (e.g., Division I-A Sports, Student Access to Division 1-A Games and Promotions)                          | 1.82% 1    | 69.09% 38            | 18.18% 10          | 7.27% 4            | 3.64% 2        | 55    |
| 5 | Recreation (e.g., Recreation, Intramural programs)  | 0.00% 0    | 50.91% 28            | 27.27% 15          | 9.09% 5            | 12.73% 7       | 55    |
| 6 | Technology (e.g., Electronic library services, WiFi, Classroom technology, desktop computers and Cybraries)                         | 0.00% 0    | 3.57% 2              | 7.14% 4            | 30.36% 17          | 58.93% 33      | 56    |
| 7 | Parking/Transportation (e.g., buses, shuttles, parking lots, bike program)  | 0.00% 0    | 12.50% 7             | 17.86% 10          | 28.57% 16          | 41.07% 23      | 56    |

Showing rows 1 - 7 of 7

# Q6 - If you had to select the top five items below as high priorities to receive funding from

## UB Broad-based Fee income, which would you choose?





| #  | Field   | Choice Count |
|----|---|--------------|
| 7  | Student health, health promotion, and counseling services   | 13.33% 36    |
| 9  | Information technology services   | 10.74% 29    |
| 6  | Academic mission of the University (academic programs and services)   | 9.26% 25     |
| 10 | Electronic library materials  | 9.26% 25     |
| 1  | Academic and co-curricular personal development (e.g. career services, leadership/community engagement programs, first year experience, athletic bands, academic engagement, etc.)    | 8.52% 23     |
| 8  | Accessibility resources   | 7.41% 20     |
| 14 | Bus/shuttle services  | 7.04% 19     |
| 15 | Parking services  | 7.04% 19     |
| 5  | University police services  | 5.56% 15     |
| 3  | Student engagement (student life programs/events, diversity programming, Fraternity & Sorority Life, Student Union, student clubs and organizations, university pride and traditions) | 5.19% 14     |
| 2  | Standards and safety programs (student conduct and advocacy)  | 4.81% 13     |

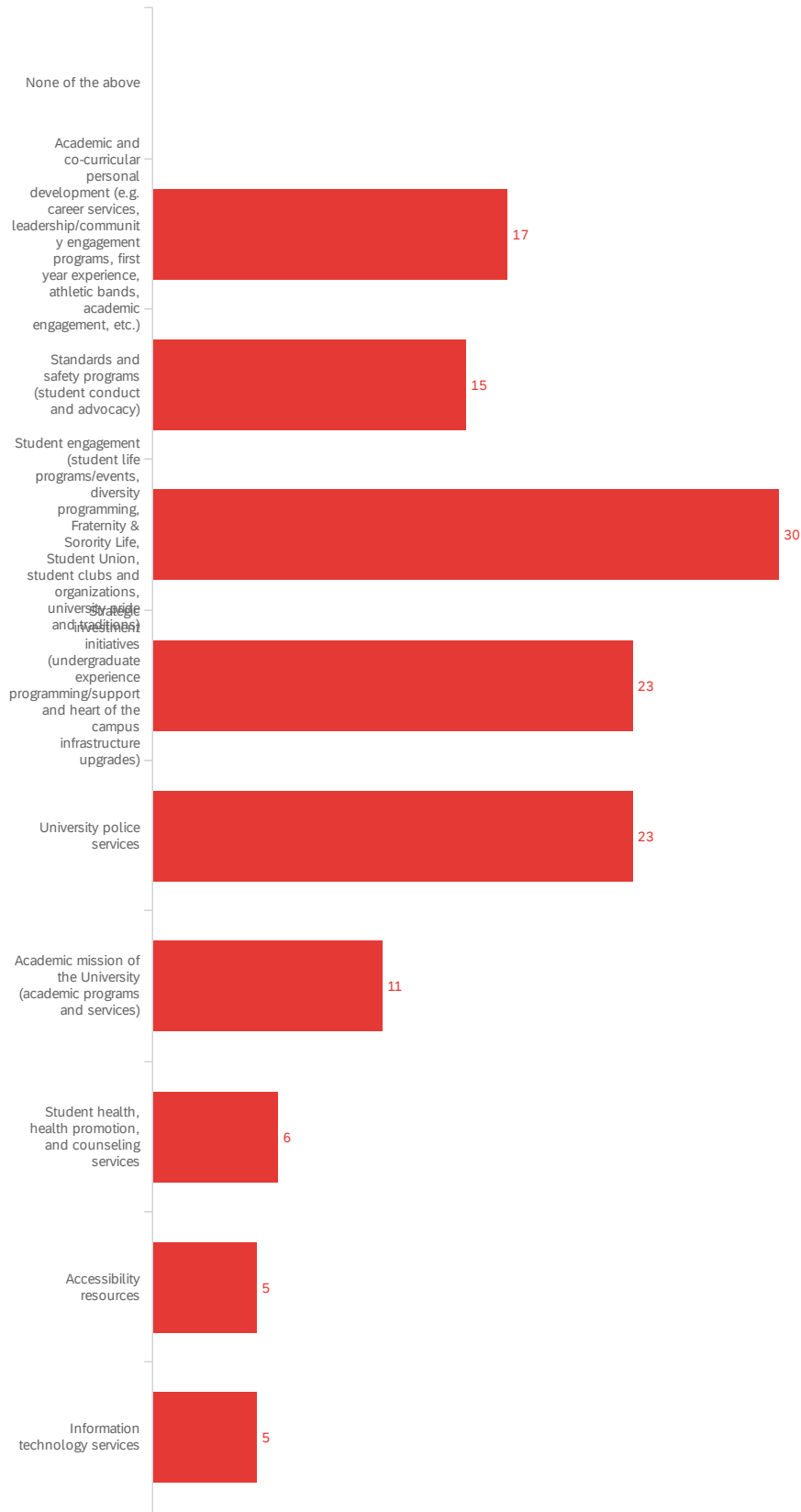
| #  | Field   | Choice | Count |
|----|---|--------|-------|
| 12 | Recreation and intramurals  | 4.07%  | 11    |
| 4  | Strategic investment initiatives (undergraduate experience programming/support and heart of the campus infrastructure upgrades) | 3.33%  | 9     |
| 13 | Official transcript services  | 3.33%  | 9     |
| 11 | Intercollegiate athletics (Division IA)   | 1.11%  | 3     |
| 0  | None of the above   | 0.00%  | 0     |

270

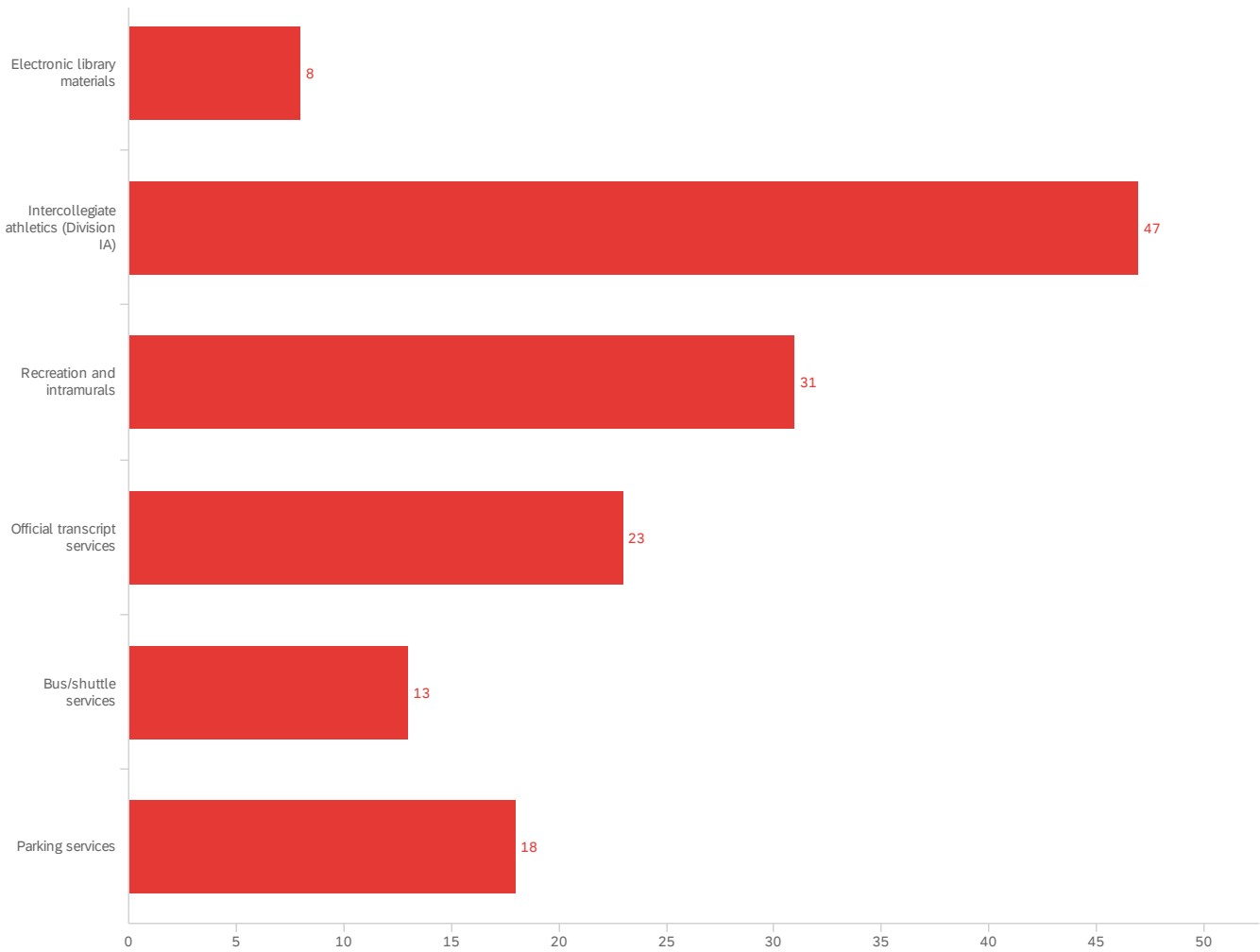
Showing rows 1 - 17 of 17

# Q7 - If you had to select the lowest five items below as low priorities to receive funding

from UB Broad-based Fee income, which would you choose?







| #  | Field   | Choice Count |
|----|---|--------------|
| 11 | Intercollegiate athletics (Division IA)   | 17.09% 47    |
| 12 | Recreation and intramurals  | 11.27% 31    |
| 3  | Student engagement (student life programs/events, diversity programming, Fraternity & Sorority Life, Student Union, student clubs and organizations, university pride and traditions) | 10.91% 30    |
| 4  | Strategic investment initiatives (undergraduate experience programming/support and heart of the campus infrastructure upgrades)   | 8.36% 23     |
| 5  | University police services  | 8.36% 23     |
| 13 | Official transcript services  | 8.36% 23     |
| 15 | Parking services  | 6.55% 18     |
| 1  | Academic and co-curricular personal development (e.g. career services, leadership/community engagement programs, first year experience, athletic bands, academic engagement, etc.)    | 6.18% 17     |
| 2  | Standards and safety programs (student conduct and advocacy)  | 5.45% 15     |
| 14 | Bus/shuttle services  | 4.73% 13     |
| 6  | Academic mission of the University (academic programs and services)   | 4.00% 11     |

| #  | Field   | Choice | Count |
|----|---|--------|-------|
| 10 | Electronic library materials                              | 2.91%  | 8     |
| 7  | Student health, health promotion, and counseling services | 2.18%  | 6     |
| 8  | Accessibility resources                                   | 1.82%  | 5     |
| 9  | Information technology services                           | 1.82%  | 5     |
| 0  | None of the above   | 0.00%  | 0     |

275

Showing rows 1 - 17 of 17

## Q8 - Are there specific services supported by the Broad-Based Fees that you feel are currently insufficient or not as accessible as you would like? Please explain:

Are there specific services supported by the Broad-Based Fees that you feel...

Parking is over-represented in the transportation component of the fee. Parking lots are expensive to maintain, consume a lot of land (covered in impermeable surface) on UB's campuses. For a fraction of the cost of subsidizing other people's parking, UB could offer free Metro and bus passes to every student which would promote the ideals taught in programs.

I believe that the health and wellness fee is not being supported enough. COVID has made it more difficult for students and health and wellness services need to be increased more than just \$15 so they can continue to grow and expand.

### COUNSELING

Bus/shuttle services have been insufficient. I will not be using them anymore because I now have a car, but it has been very frustrating when you need to wait so much time for a stampede bus to drive up. This is especially frustrating when 3 or 4 buses show up at the same time when you've been waiting for over a half hour. If able, I'd say there should be more of a rhyme or reason to this. Such as, if there are two buses at any given place, one of them needs to get going to their next stop so that students aren't left in the freezing cold waiting for buses that are all on the other side of town, chilling together. This is a problem that was especially prevalent in the buses that go from north to south and vice versa.

Hours of access have been limited during Covid

If you're currently not aware, as seems obvious by the timing of this fee-raising initiative, WE ARE IN A GLOBAL PANDEMIC where so many have lost loved ones and sources of income. How you have now decided that this is the time to squeeze MORE out of your student body is beyond my capabilities of understanding. Shame on you. This brings nothing but shame on this institution by showing incredibly callous decision making and money-grubbing at a time when we should be lifting barriers to education, not adding bricks to the wall. It is as though the leadership of this campus and SUNY in general is so out of touch with the people they pretend to serve (when cameras are rolling) that they cannot see how hard these times have affected the student body already. Find another way. As public education, you should be better than this.

No

Career Services is not utilized by most graduate students because they're not geared towards helping graduate students, so it's crap that graduate students are required to pay a fee rather than be able to waive it.

there should be more services such as group exercise programs, free basic training such as MS office (certificate programs), free CPR training, massage services for student's health and wellness

I think that the university is not investing as much as it could in research ("academic programs and services"), which should be central to its function: it's beyond me that almost 20% of the fees go to athletics. This is a university, not a sports arena.

ACCESSIBILITY RESOURCES. Classrooms and education materials are not accessible to disabled students, captioning is not provided. Disabled students are forced to request things they need rather than having accommodation built into every level of UB--this is ultimately more expensive and OTHERING.

I have tried to get counseling through UB in the past and they stated that they did not have enough staff to take on my case. I have been in counseling from an outside system now for over a year and I wish I could have been getting help earlier. I was really disappointed with how UB handled their counseling department

Are there specific services supported by the Broad-Based Fees that you feel...

As a commuter, parking fees are atrocious for the lack of maintenance and availability we receive. Parking/transportation should get funded less if such sub-par service continues. I would like to see the increasingly-popular (pre-Covid) North Campus have more parking spaces or a parking garage coordinated with the Town of Amherst. Even MORE parking was just removed from one of the most-essential lots, Jacobs B, to make room for electric cars, which I would have if I could afford it. Almost nobody on campus is driving these cars. C'mon, this is reality. Three cars or so are there each day for spaces over both Jacobs lots. C'mon. Campus service vehicles are ALSO not electric, so they also should not be able to park there, yet they do. WHY do you insist on constantly making commuters' lives worse with your "parking" arrangements? I've debated getting tickets to not miss classes when I couldn't find a space for 20+ minutes pre-Covid. This is stupid. I've nearly fallen over in the parking lots because plows can't be bothered to plow nor salt when nobody is there over the evening/weekend half the damn time. This is also stupid. The potholes in Hochstetter are larger than my chances of finding parking in non-Covid times after 8:30am. This is extremely stupid. All in all, parking sucks here and the campus design makes it worse. These problems can be mitigated by: 1) recognizing winter in WNY exists and comes during, like, idk, the "winter" months... shocker, amirite? 2) actually plowing the lots in the winter and salting so people do not slide into a pothole in Hochstetter and then fall into the center of the earth, only to be melted by molten magma 3) filling the potholes in Hochstetter, et al, so people do not slide into them and fall into the center of the earth to be incinerated by molten magma 4) giving the more students that enroll each year, wait for it, oh yeah! MORE PARKING, (omg, why couldn't we have thought of that, you must be thinking?) Bruh, why keep taking it away? Unfortunately, this is Buffalo, one of the worst cities for bike travel in the state, so why take away parking as if we're not in/near Buffalo and its erroneous and ugly suburban sprawl when we VERY clearly are? Yes, it sucks, yes I would have an electric car or roadbike with unlimited tires and really dope sneakers, probably something shiny and made of recycled whatever, like you think we can all buy all the time, but I'm driving a second-hand car I got as a gift from my parents, as every WNY student does, because it's easier to pay for a used car and live off-campus than to pay for housing on campus alone, not counting your rickety second-hand bike, which is all you can afford after your rent. It's all down to money, so why must we keep blowing it on "Parking and Transportation" fees that pay for, wait for it, no parking nor any transportation services besides buses? For a second fee to discuss, UB Counseling and the UB Psychiatric Services need more staff and are badly underfunded for what students at this university, what with its terrible parking alone, are dealing with. But seriously, each week, students post on UBreddit that they have terrible experiences with UB Counseling or simply cannot get an appointment because UB Counseling has a skeleton staff that cannot handle the insanely-increasing demand for their services. How can 15 or so full-time therapists and a handful of grad students service the ENTIRE UNIVERSITY? Yes, I go there, and yes, I'm doing well and I'm thankful to have them, but yes, I had to wait about 6 weeks to get an initial consult, which according to more student reports now on social media, are even harder to get appointments for before the actual therapy starts. This is ridiculous. I'd rather have my parking money go to UB Counseling to hire more people and run more programs so I could see my own therapist more than once every 5 weeks roughly. This is not care, this is carelessness on UB's part. It is absolute stupidity to think that 15 therapists +/- some random smattering of grad students can handle a university population of over 30k students alone, not to mention staff and faculty. Everyone here experiences higher levels of stress than the general public, so basing therapist numbers off of the usage rate by the general public is not just stupid, but grossly negligent. When there needs to be anti-suicide nets installed in Clemens, as if it were some Chinese sweat shop making Apple AirPods, you have a problem with underfunding your counseling/psych services. These tragic instances cannot be prevented by the services we have now, nor can they be prevented by the university alone, but having ACTUAL ACCESS TO CARE (gee, I guess UB is very #merica in that regard) can make a big impact, even just on student morale if students are still reluctant to seek care. I'd rather have more such programs for others who need it than any UB athletics, which are also overblown and over-funded. All I have left to say is that, if UB wants to be a great university for its degrees and career opportunities, be like Harvard and don't be known for sports nor potholes nor crap parking nor inadequate mental health services for incoming students, but be known for the success of all students going there instead.

Most on-campus services since almost all classes are virtual (you know, because of a global pandemic).

Cut out the inequitable expenses such as diversity programming that does not help all

Fees are too high and unnecessary

As a graduate student, I do not use the services listed aside from technology. Graduate students should not be required to pay fees.

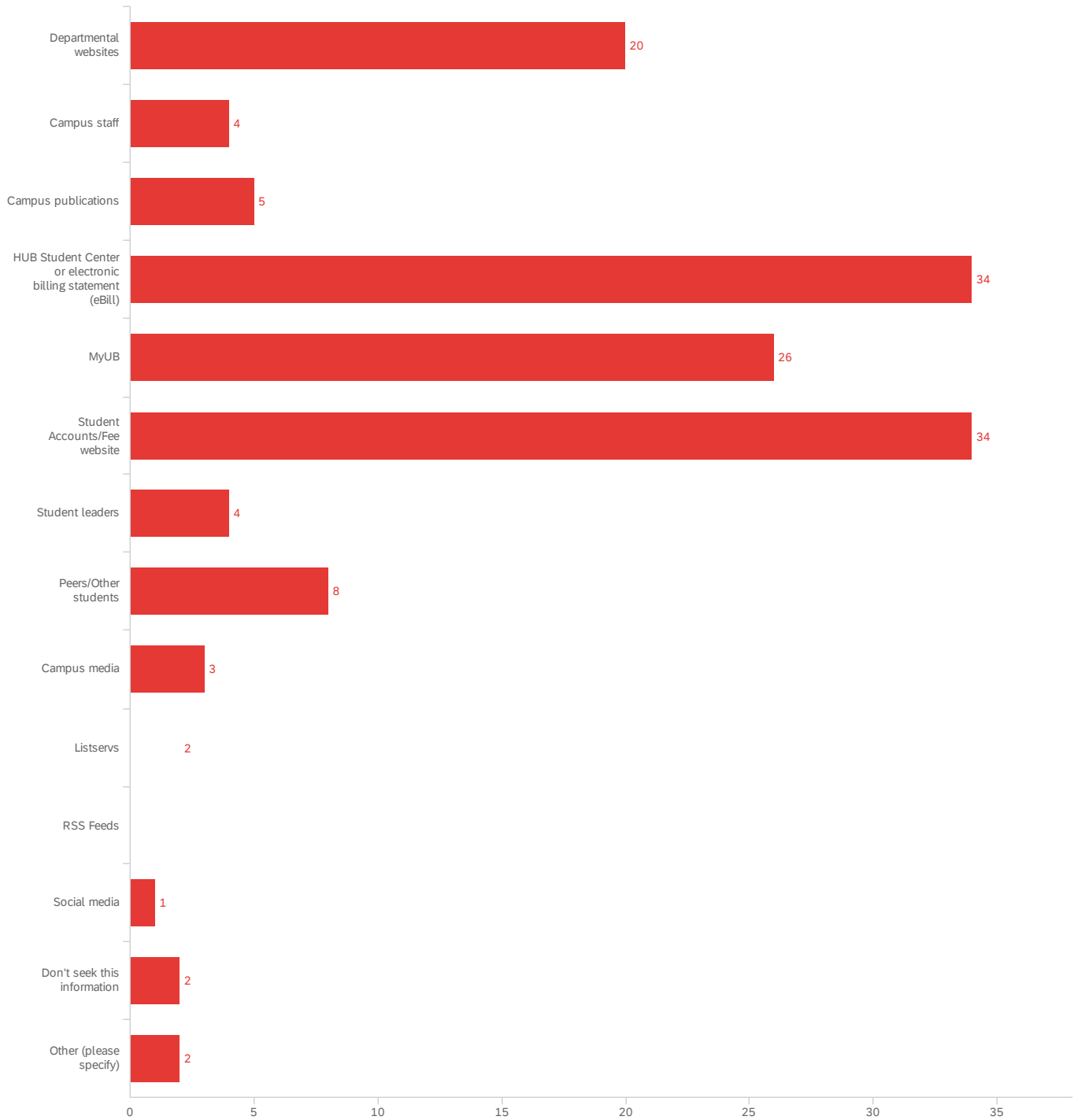
Remove the broad based fees

Your office of accessibility is terrible and also underfunded

You are bankrupting college students during a global pandemic with your increases to the academic fees. Cut investments in infrastructure so that students of modest means can attend the university

Athletics that aren't recreation for all students should be their own thing. I don't want to pay for teams that I don't care about. Sports should be separate from academics.

Q9 - If you want information regarding UB services or the cost of attending UB, where do you go for that information? (Check all that apply)



| # | Field  | Choice Count |
|---|--|--------------|
| 4 | HUB Student Center or electronic billing statement (eBill) | 23.45% 34    |
| 6 | Student Accounts/Fee website                               | 23.45% 34    |

| #  | Field                       | Choice | Count |
|----|-----------------------------|--------|-------|
| 5  | MyUB                        | 17.93% | 26    |
| 1  | Departmental websites       | 13.79% | 20    |
| 8  | Peers/Other students        | 5.52%  | 8     |
| 3  | Campus publications         | 3.45%  | 5     |
| 2  | Campus staff                | 2.76%  | 4     |
| 7  | Student leaders             | 2.76%  | 4     |
| 9  | Campus media                | 2.07%  | 3     |
| 10 | Listservs                   | 1.38%  | 2     |
| 13 | Don't seek this information | 1.38%  | 2     |
| 14 | Other (please specify)      | 1.38%  | 2     |
| 12 | Social media                | 0.69%  | 1     |
| 11 | RSS Feeds                   | 0.00%  | 0     |

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Showing rows 1 - 15 of 15

Q9\_14\_TEXT - Other (please specify)

Other (please specify)

GSEU

My union

**End of Report**