Viewing and Printing Online Statements

After signing on to the CitiManager® home page:

Step 1: Click on the **Web Tools** tab.

Step 2: Click on Citidirect Card Management System**.**

Step 3: Click on the next line that starts with NYS-P, which is your level of hierarchy.

Step 4: Hover the mouse over the menu field named "Inquiry", click on "Statement".

Step 5: Click on "Search" to list the statements available for viewing and printing.

Step 6: Click on the account number link to access the desired billing cycle. Click on the "Print Statement" button to print.
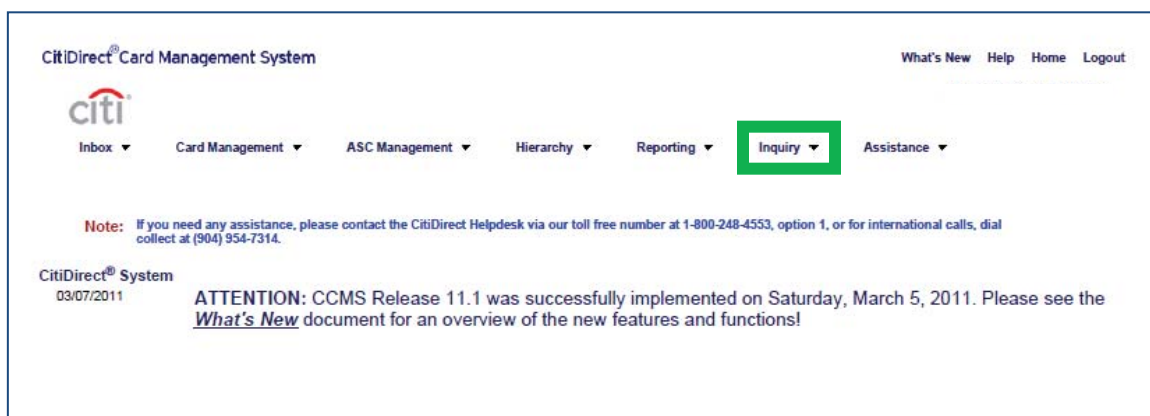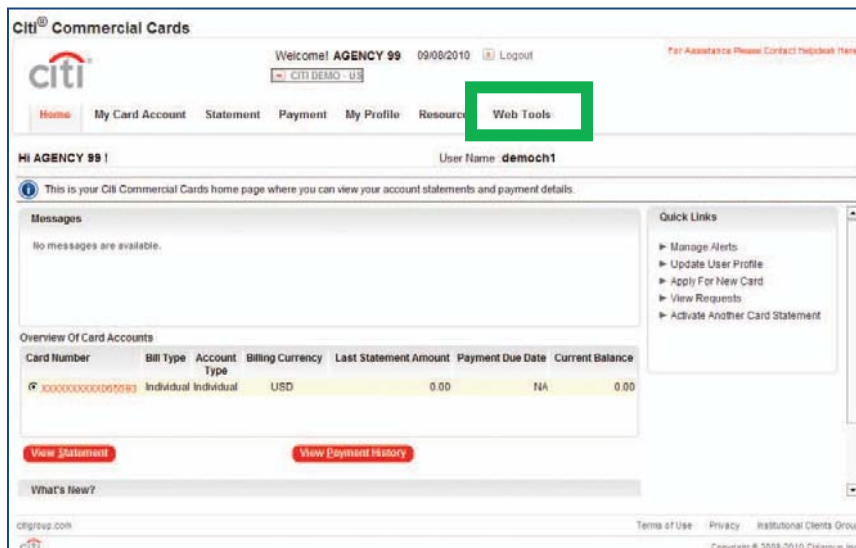
For assistance contact Citi Customer Services:
Citibank Internet Systems Support Helpdesk
Toll Free: (800) 248-4553, option 1