State Citibank Visa Non-Employee Travel (NET) Online Statement Access

To access your monthly billing statement, please log on to the CitiManager® web portal at https://home.cards.citidirect.com.

**If you already have a PCard your NET card statement is included in the same signon. Click on the drop down at the top of the page to toggle between Pcard and NET card.**

The self-registration link is located just below the text **First time users** on the CitiManager® home page. Prior to accessing the self-registration link, it is important to have the following information available:

1. Full 16-digit card number
2. Account name, (your name) exactly as it appears on the face of the card
3. Account address, exactly as it appears on the screen print received.
Eight Steps to CitiManager® Self-Registration:

Step 1: Click on Self-registration for cardholders.

Step 2: Enter account information exactly as it appears on your statement. The account information marked with an asterisk identifies required fields.

Step 3: Select Continue to proceed, Cancel if you need to return to previous screen or Clear if you need to edit the information entered.

Step 4: Once the card details are entered correctly, you will be able to establish a Username and Password.

Username Guidelines: Unique, seven (7) to 50 characters, no special characters, not case sensitive

Password Guidelines: Six (6) to 20 characters, case sensitive, must include one upper and one lowercase alpha and at least one number, special characters and spaces are acceptable, no one identical character consecutively.

NOTE: Username is locked after 90 days of inactivity and a new Password cannot be the same as the last three (3) passwords created.

Step 5: Select Continue to proceed, Cancel if you need to return to previous screen or Clear if you need to edit the information entered.

Step 6: Once your Username and Password have been established, you will receive a final review and confirmation screen. The final screen is a confirmation that your self-registration process is complete.

Step 7: Click OK in order to complete your first login and set up your challenge questions as part of Citi’s dual authentication security procedures.

Step 8: Click Save to complete your challenge question setup and access the CitiManager® Cardholder home screen.
Viewing and Printing Online Statements

After signing on to the CitiManager® home page:

**Step 1:** Click on the **Web Tools** tab.

**Step 2:** Click on Citidirect Card Management System.

**Step 3:** Click on the next line that starts with NYS NET.

**Step 4:** Hover the mouse over the menu field named “Inquiry”, click on “Statement”.

**Step 5:** Click on “Search” to list the statements available for viewing and printing.

**Step 6:** Click on the account number link to access the desired billing cycle. Click on the “Print Statement” button to print.

For assistance contact Citi Customer Services:
Citibank Internet Systems Support Helpdesk
Toll Free: (800) 248-4553, option 1