Connect to ResponseWare

ResponseWare must be enabled for participants to use ResponseWare as a response device. The virtual response solution allows participants to respond through web-enabled devices and applications available for smartphones and tablets. If you do not use ResponseWare, skip this task.

How to Set Up ResponseWare

1. Click Click to Connect in the upper right corner of the TurningPoint Cloud Dashboard.
2. Email and Password are automatically populated. Click Sign In.
3. Optionally, click Session Options to configure participant settings. Adjust the session options as necessary and click Save.
   - **Require Participant Accounts** - Place a check in the box next to this option to require participants to have licensed accounts to be able to respond. This option is only available if you have a Concurrent License applied to your Turning Account.
   - **Participant Session Login Information** - First Name, Last Name, User ID and Email can be set to **Optional, Require or Don’t Show**.
     - If set to **Require**, participants will be prompted to enter the required fields prior to joining the session.
     - If set to **Optional**, participants will be prompted to enter the optional fields but can join the session without entering the information.
     - If set to **Don’t Show**, participants will not be prompted to enter the optional fields and the fields will not appear in TurningPoint Cloud reports.
   - **Participant Messaging** - Presenters can configure the messaging feature so that participants can message the presenter and all other participants, the presenter only or disable messaging.
     - Participants may message presenter and all participants - A participant can choose to message the presenter alone or the presenter and all participants in the session.
     - Participants may message the presenter only - A participant can send direct messages to the presenter.
     - Disable participant messaging - Participant messaging is disabled, however presenters retain the ability to message the group or individual participants.
4. Click Start Session.
5. Click Close to return the TurningPoint Cloud Dashboard.
6. Select either PowerPoint Polling or Anywhere Polling from the TurningPoint Cloud Dashboard.