

IT Strategic Transformation Meeting 1-11-06

Attendants: D. Costello, R. Dannenhoffer, C. Dunn, E. Eldayrie, P. Goodman, M. Karwan, M. Levine, S. Morris, B. Murphy, J. Nadbrzuch, S. Peters, B. Pitman, B. Ricotta, S. Roberts, K. Stuber

1. Executive Presentation

- a. Several committee members have met during the past week to continue to put the recommendations together. They looked at the 58 recommendations and figured out a way to articulate them in an easier manner. Four overall strategies have been identified (establish an institutional process for effective IT decision making and funding, enhance IT support for innovation in instruction and research, optimize IT management, and build a robust and adaptable technology foundation.) This is the highest level of the presentation. A 2nd level has been created which included ten major initiatives associated with each of the four strategies. Elias distributed the IT Transformation Roadmap Phase 1 – Draft v3.2 which articulates this.
 - i. Implement proposed governance process recommended by ITST
 - ii. Coordinate and expand IT research computing support, including infrastructure and support staff
 - iii. Enhance innovation in instructional computing support
 - iv. Implement an enterprise-wide security strategy
 - v. Manage the IT service portfolio and implement an assessment process
 - vi. Create a hybrid model for providing seamless user support
 - vii. Build a Human Resources portfolio for IT staff
 - viii. Replace legacy administrative systems and consolidate support
 - ix. Consolidate servers and services
 - x. Improve workstation services
- b. Within the ten categories are the specific recommendations. Those in blue are those that the committee feels that there are enough information to move forward on (can build a business case) and are higher priority as relative to others. Those in black are those that the committee feels can be put off for some time. The committee reviewed the document.
- c. Elias showed the organization of the materials for the presentation, which includes:
 - i. Overview (charge, committee membership, timeline of what has been done, and what still needs to be done which includes funding strategy and operational planning for ex)
 - ii. Where we are (who and where we serve customers, core vs. no-core services, case studies from Mission Review II, IT Investments in Core vs. Utility, distribution of staff/cost/work, inventory, It environment at UB – qualitative, surveyed institutions, components of leading practices, emerging trends/positioning UB for the future
 - iii. IT at UB Today (points of service)
 - iv. Where are we going (building capacity, striking a correct balance, guiding principles)
 - v. Strategic Goals/Recommendations (IT Transformation Framework, IT Transformation Strategic Goals, Major Initiatives, the Value of doing these things, the 10 goals and initiatives)
 - vi. How do we get there (Implementation Strategy, the Governance structure and the Project Portfolio Management structure,

implementation timeline, immediate next steps).

- d. Elias will continue to work on the presentation and update based on the discussion. Specific case studies of IT investment strategies and their outcomes will be prepared and used as part of the presentation.
- e. Sandy reviewed the slides she created about strategic IT and how essential it is for research and instruction. She showed the technology required for each of the strategic strengths and case studies for research and instruction. This information should be used to leverage IT and to set the tone for the presentation.
- f. Elias thanked the committee.
- g. Elias may have a meeting next week to show the final draft.