HUB: Lost UBIT Name/Password

There are times that students forget their UBIT login and password. Fortunately, UB has a process for you to follow.

Undergraduate Applicants/Including Transfer Students
Before you can access services at UB you must use your UBITName, single-use password, UB Person Number and date of birth to claim your account and make it usable. You can find more information by going to: http://www.buffalo.edu/ubit/service-guides/accounts/your-ubitname-account/getting-started-with-your-account.html

Returning or Previous Students enrolled in coursework at UB after January 1, 2011 (Spring 2011 semester)
If you are returning to UB or need to access the HUB Student Center to request a transcript, your old UBITName account will be reactivated:

- You can use your account immediately if you remember your password; you do not need to claim your account.

- Email or FAX a copy of government-issued photo ID with your date of birth on it, along with a telephone number where you can be reached. Send this to the CIT Help Desk if you don't remember your password. You will receive new claim credentials and will need to claim your account again.

- You can claim your account by going to: http://www.buffalo.edu/ubit/service-guides/accounts/your-ubitname-account/getting-started-with-your-account/activate.html

CIT Helpdesk email address is: cit-helpdesk@buffalo.edu

CIT's Fax number is: 716-645-3617