

Survey Results  
& Analysis  
for  
2015 UBIT Student Experience Survey



Wednesday, February 03, 2016  
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## Executive Summary

This report contains a detailed statistical analysis of the results to the survey titled *2015 UBIT Student Experience Survey*. The results analysis includes answers from all respondents who took the survey in the 20 day period from Wednesday, October 14, 2015 to Tuesday, November 03, 2015. 1168 completed responses were received to the survey during this time.

# Survey Results & Analysis

**Survey:** 2015 UBIT Student Experience Survey

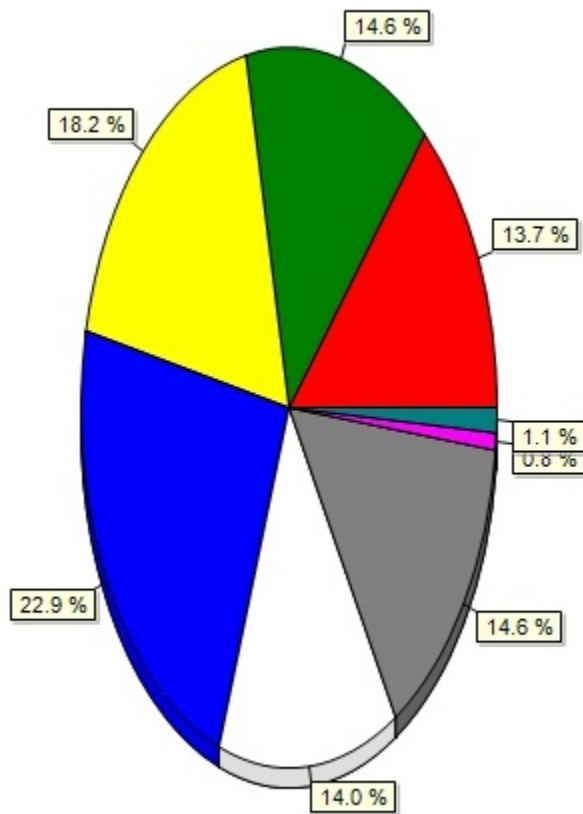
**Author:**

**Filter:**

**Responses Received:** 1168

## 1) What is your class standing?

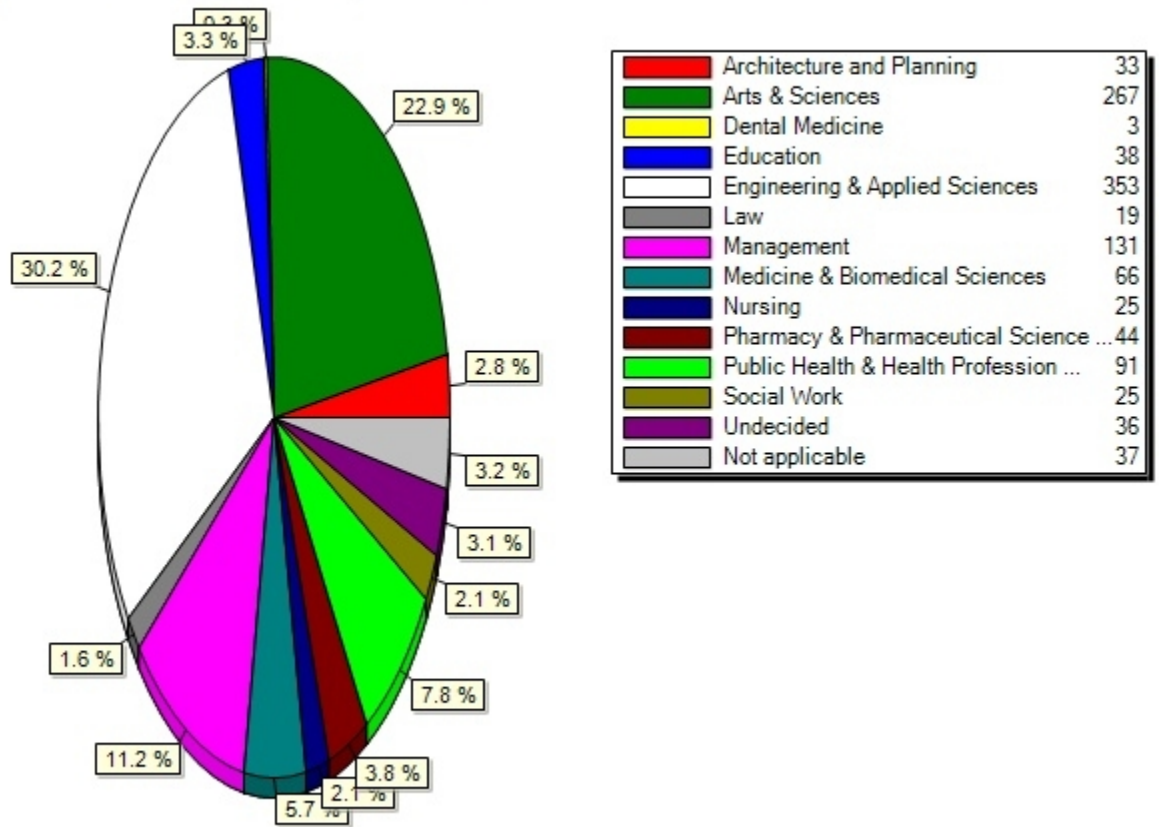
1) What is your class standing?



Freshman	160
Sophomore	171
Junior	213
Senior	268
Graduate student - 1st year	164
Graduate student - year 2 or more	170
Non-degree seeking student	9
Not sure	13

2) In which UB College or School are you enrolled?

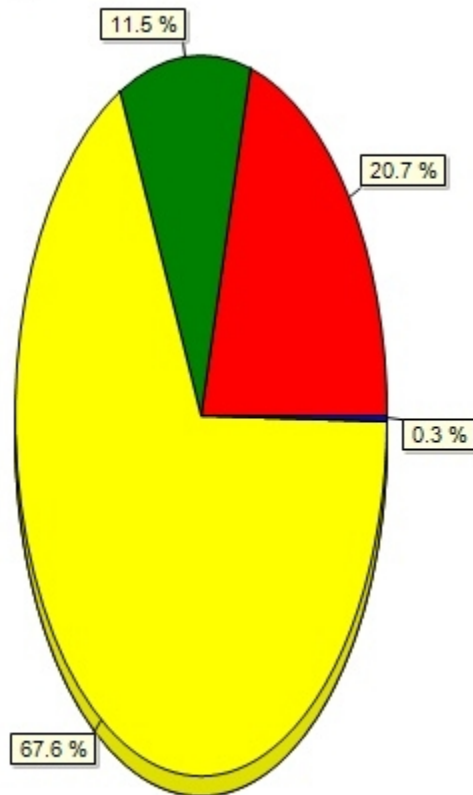
2) In which UB College or School are you enrolled?



3) Where do you live?



### 3) Where do you live?

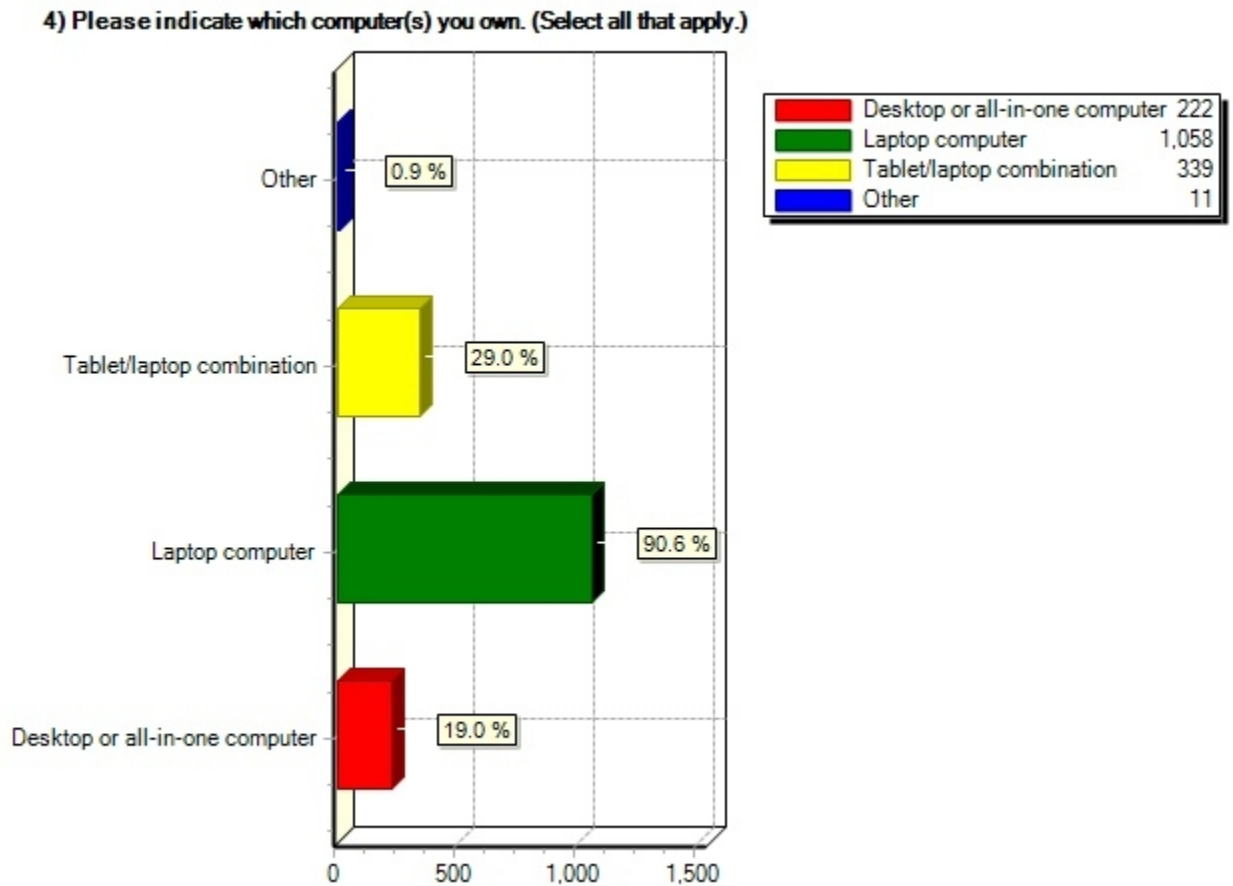


UB residence hall	242
On-campus apartment	134
Off-campus - home or off-campus apartment	789
Other	3

### Other Responses:

off campus apartment
Red Jacket
Rochester, NY
Richmond Quad

4) Please indicate which computer(s) you own. (Select all that apply.)



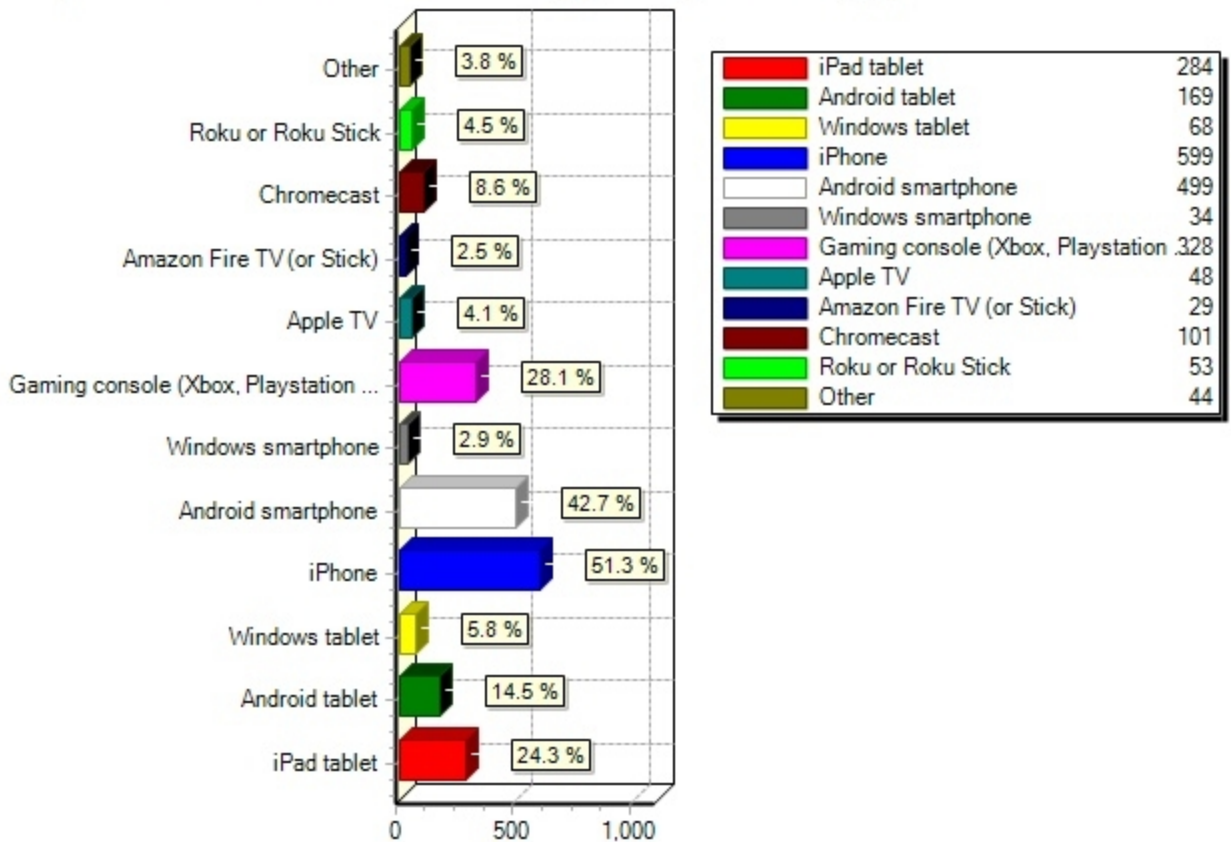
Other Responses:

None
Chromebook
Chromebook
iphone
none

cell phone
i do not own a computer
every cell phone is a cpu now
Currently do not own any computers
iPad
Servers

5) Please indicate which mobile and media device(s) you own. (Select all that apply.)

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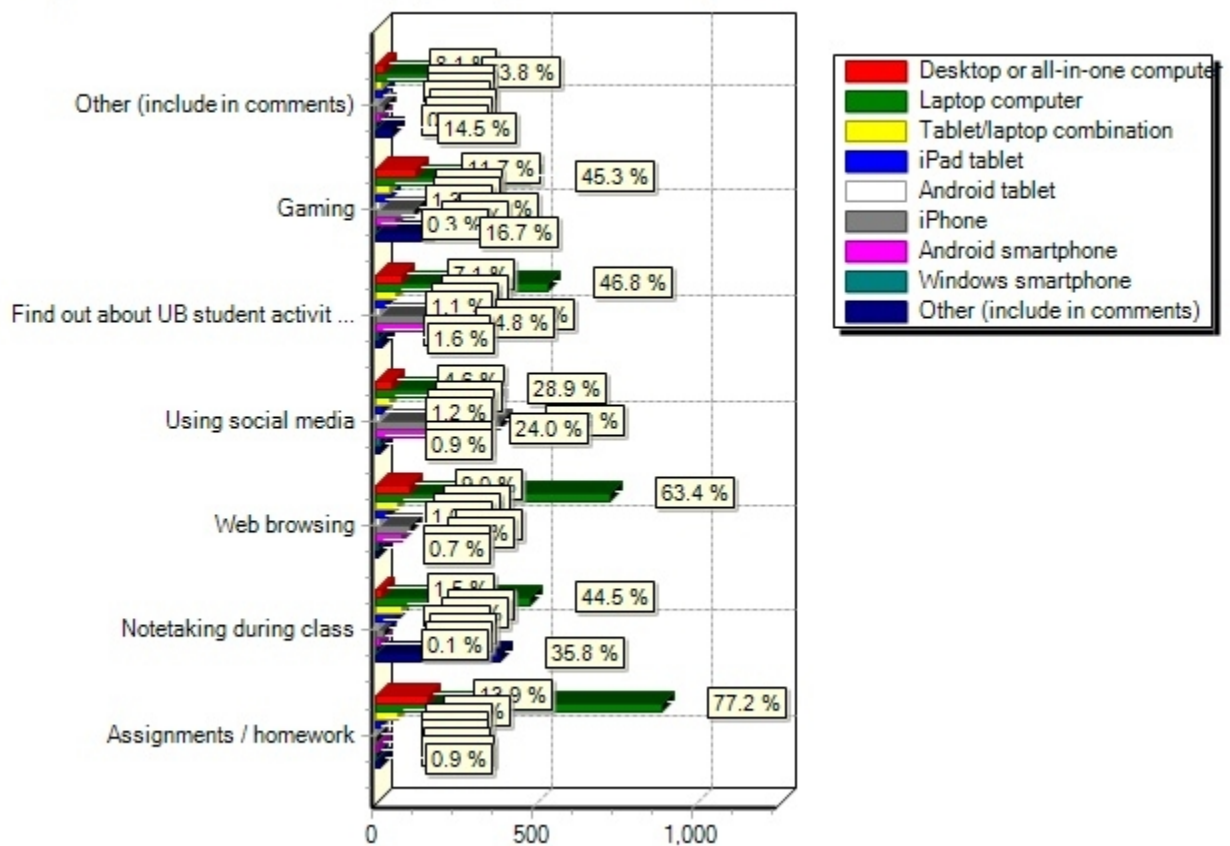
Other Responses:

ipod touch
apple watch
Kindle Fire
galaxy
iPod
iPod Touch 5th gen
iPod Classic
Kindle
Amazon Kindle Fire
iPod Touch 5th Gen
Verizon Slide

Nintendo 3ds, gameboy advance sp
Ipod 4
Ipod
Amazon Kindle Fire
Kindle Fire
nook
Amazon Kindle Fire
ipod touch
iPod 4th gen.
Custom Raspberry Pi Media Center
3DS
Kindle Fire
SURFACE 3
Surface Pro 3
cell phone
PCDuino
kindle
kindle tablet
Vizio Smart TV
redmi
Kindle Fire tablet
android tablet
standard cell phone
Kindle and Kindle Fire
iPod
Kindle
ipod touch 5th generation
Kindle, Samsung Smart TV
Smart TV (vizio)
Kindle
Blackberry
TI-84 Graphic Calculator
Zune HD
Lg g2 mini
BlackBerry smartphone
kindle fire

6) Please indicate which devices you primarily use for the following activities:

6) Please indicate which devices you primarily use for the following activities:



Comment Responses:

notebook
Specialized apps
random things
Paper
Wii or Gameboy
windows tablet
Notetaking, paper
Notebook. Really. I use iPad to read.
paper and pen
watching movies
pen and paper
i take notes in my notebook
pencil-paper/ ps4
Email
take notes in notebook. Gaming on game s
Notebook
I take notes in a notebook.
Pen&Paper notes
take notes by hand
notebook, ps4
I take notes using paper
Notebooks
Notebook
Xbox one
I use pen and paper for notetaking
I handwrite notes
Don't use electronics for note taking
by hand
notetaking- handwritting
Pen and paper
making flyers and posters
Xbox
PS4 for gaming
Notebook
Notebook
Paper Notebook

Notebook
Colleged ruled notebook, xbox one
take notes on paper
PS4
written notes in class
Paper and Pen
notetaking done by hand
I do notetaking on real notebooks.
paper
Handwritten notes
Pen and paper; Xbox 360, PS4
I take all notes by hand
i take notes in a spiral paper notebook
I take notes on paper
I take notes on paper, do not do gaming
UB Library Computer
Paper & pen
write out by hand, ps4
Notetaking is done on paper
Xbox one
xbox
Gaming-XBox 360
On Paper
Xbox
Playstation 4
a notebook
notebooks
Library computer/gamecube (gaming)
videos
I take notes with pen and paper
Notebooks for notetaking
I use paper to take notes during class.
reddit app on my phone
I take written notes in class
I take notesby hand
I take notes on the notebook.



take picture
I take notes on paper
Note book
take notes by hand
no gaming, notes on paper
Note taking by hand. Use netflix on WiiU
most teachers do not allow electronics
i hand write all my notes
notetaking done with pens and paper
Pencil and paper for notes.
Writing notebook.
Reading books.
I write down all my notes
notetaking I do with pen and paper
ps 4
Note taking using notebook and pen
I take notes by hand; with a pen and pap
Notetaking: pencil/paper. Gaming: 360/PS
Gaming on Xbox One, Notetaking on paper
I don't game or use Other on column
Notes are taken in a notebook
notetaking= notebook
movie
Notebook
Online shopping
Time management
notes in notebook
Ps3
Consoles (Xbox One, PS4)
for notes i write
I use paper for notetaking
playstation 4
desktop @ home, laptop on campus
Use Laptop when at COE for work
Old fashioned Writing
Handwritten Notes, PS3 for gaming

notebook
Xbox 360
talking with friends back home.
notebook
I use pen and paper for notes
I use a notebook to take notes
PS4
Playstation for games
Paper and Pen
I use my iPod touch for a lot of these
nawa
notebook
I take notes with a notebook and pen
Notebook, Xbox 360, Programming
i also watch videos on my ipad
notebook
Notes in notebook, not on social media
Notebook
i hand write notes
Notes by hand, gaming on consoles
Hand take notes. No social media.
Note take sometimes. 1/5 classes
notebook & pen
I handwrite my notes and I don't game.
Xbox
Notes are handwritten
Use pen and paper for notes in class.
i take notes using a pencil and paper
Assignments/note taking i use pen/paper
Gaming: Wii U, Other: Shopping
Notetaking is done with my Chromebook
pen and paper
Gaming console
Use pen/paper in class
use notebook
xbox

xbox one
i take notews on paper
notebook
Book
printed notes and pen
I make notes on paper.
I stream music on my laptop
PS4
pen/paper, Playstation 4
paper and pen
I take notes by hand
pen and paper
Take notes by hand.
notes in notebook/games on Xbox
Notebook, PS3
Notebooks
Note taking: notebook
I hand write my notes; I don't game
other = n/a
I don't game
public Lockwood and health science notes
gaming: xbox one, note taking: notebook
i use paper for notetaking
notebook
PS4 for gamien
on paper
I take notes on paper.
I use a notebook for school
I take notes in a notebook with pen andp
Use Xbox One for gaming
notetaking on paper, no gaming
I handwrite notes
Notetaking: by hand; UB events: displays
I take notes in notebook
Hand take notes
actaul paper notebook

Notebook
For notes I use pen and paper
I am an ABD grad student. No fun times.
paper and pen
pen/paper, xbox360
notebook
Movies and TV Shows
PS4
Pen and paper
I take notes with a pen and notebook.
Assignments/homework split b/w pcandtab
notebook
paper
paper
I write the note with a pen
pen and paper
pencil and paper
note and slide print-outs. physical copy
hand write notes
Paper and Pencil, no social media.
Playstation 4 for gaming
use paper during class, xbox for gaming
PS3
I take notes on paper.
Notebook for notetaking during class
Notetaking is done on pen and paper.
note taking notebook
xbox360
handwritten
Take notes using pen and paper
I take notes with pen and paper.
PS4
Most of the work in the UB computers
pen
I take notes the old fashioned way-paper
Notebook for note taking

PS3
Paper
handwriting
Xbox for gaming
Take notes on paper
Playstation 4
Don't have time for gaming!
pen and paper
notetaking on paper
I hand write my notes for memory.
Chromebook
take notes by hand
texting duh
Stupid: used in conjunction, no primary
XBOX 360
Notebook
xbox
notebook
Handwritten notes, XBOX ONE, kindle fire
Normally hand write notes
Written notes.
console
ps4
physical notebook, xbox one
handwritten notes for notetaking
Music
I don't use a device for notetaking; pen
Handwritten, Flyers, N/A
Professional softwares
Notetaking done by hand
take notes on paper in class; don't game
Book
xbox360
Notebook,Fliers and I dont play games
Gaming on PS3, Watching movies on laptop
Xbox

notetaking - actual note
I take handwritten notes, use ps4
i note take on paper
Gaming-Xbox
notebooks
Handwritten notes
Dont typically game and take notes by ha
for gaming i use x box one
I take handwritten notes during classes
N/A
notebook
Portability
I prefer hardcopy notes
Written
Xbox
notebook, personal gratification
I use hand writted notes
Hand written notes
Paper, don't game
notebook
use of paper for note taking
Notebook or N/A
paper
Notebooks
For note-taking I use printed out notes
gaming ps4
Notebook
paper/pen (really old school I know)
hand written notes
paper
handwritten notes for notetaking
physical notepad
I use a pen and paper for note taking
Xbox One
I take my notes in a notebook
notebook for notetaking

pen and paper
Notetaking with plain old paper notes
Pen and Paper
Sheet of Paper (Engineering Paper)
Notetaking during class- I use notebooks
i take notes with a pen and paper
Notebook for taking notes.
Use a notebook for notes and an xbox
hobbies
none
PS4 is what i own for gaming.
Notetaking with pen/paper. Gaming = PS4
Written
I write on notebooks for notetaking
notes by writing
notetaking in notebooks, gaming on xbox
Game on Xbox
gaming is on my xbox
Other is N/A
notebook
Notetaking: notebook, gaming: Xbox One
Paper and pencil for notes.
Notebook
Notes are written on paper
I dont use any devices for note taking
notebook,none
I use all technology at my disposables
I actually use a notebook for notes.
Old school notebook for notetaking, ps4
notepad
Notebook, Xbox
I handwrite notes during class.
Notetaking on paper
pen and paper
i take notes by hand on paper
I do all my notetaking with paper & pen.

i hand write notes
web is now 50/50 phone and laptop
For gaming I use a Playstation 4
Written Notes
notebook
Paper notebook
paper
paper
Notetaking during Class : Notebooks
play station
Pencil and paper for taking notes
Xbox One for gaming
Nintendo Wii
I sometimes play on my Playstation 4
I take notes in notebooks
I don't game
A4 paper
Call friends and relatives through Skype
pen and paper
XBox
notebook
On paper.
Reading
notebook/pen
Notetaking with pen and paper
Xbox One
Xbox
I use paper and pen for note taking
hAand written notes
Notebook
dont really game
I use desktops for drafting
Notebook
xbox one, ps3
printed handout
I use paper

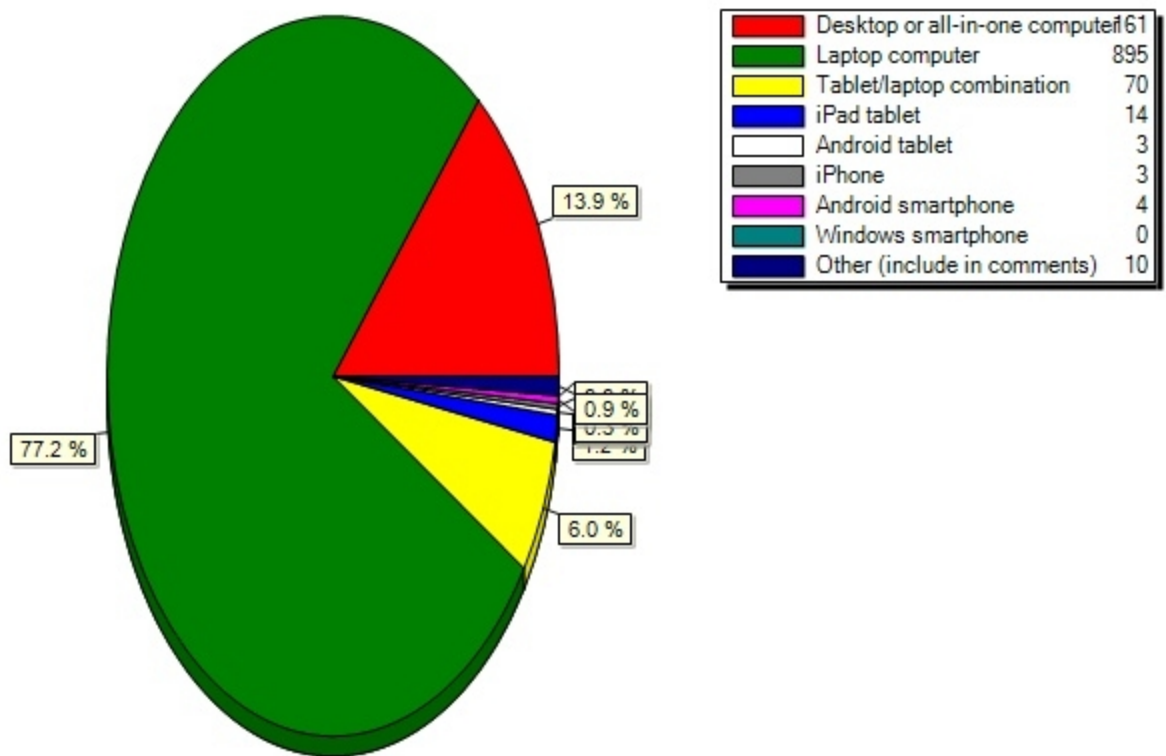


I take notes with paper and pen lol
i use notebooks for note taking
Find out about UB events through people
Notebook
I use pen and paper.
paper
I take notes by hand in class.
Paper and pen
writing
Paper
in Notebooks
notetaking- by hand in notebook
A notebook
Gamecube
don't use technology
I note take ina notebook and I dont game
none or in notebook
Pen/Paper
Notebooks
notebook
I game on my xbox one
Only take handwritten notes
I do not use social media at all
paper
Notebook/printer paper
I don't use technology for notetaking.
Notes by hand, and i do not play games
I take notes on paper. I do not game.
Playstation
Paper Notepad, Watching Movies
Notebook
Notetaking is done on paper
Take notes on paper, play games on ps4
PS4 for gaming
Xbox
Notebooks

Paper and pens
Notebook
Use pen and paper for notetaking
Remote Work
Paper
I take handwritten notes
notebooks
Playstation 4
ps4
I use notebooks for a lot of my work
Old fashioned notebook and pencil.
Pen and paper for Notetaking
blackberry smartphone
notes on paper; games on xbox
Paper and pen
take notes using paper
paper
I use a paper notebook for notetaking du
Notebook
paper
xbox

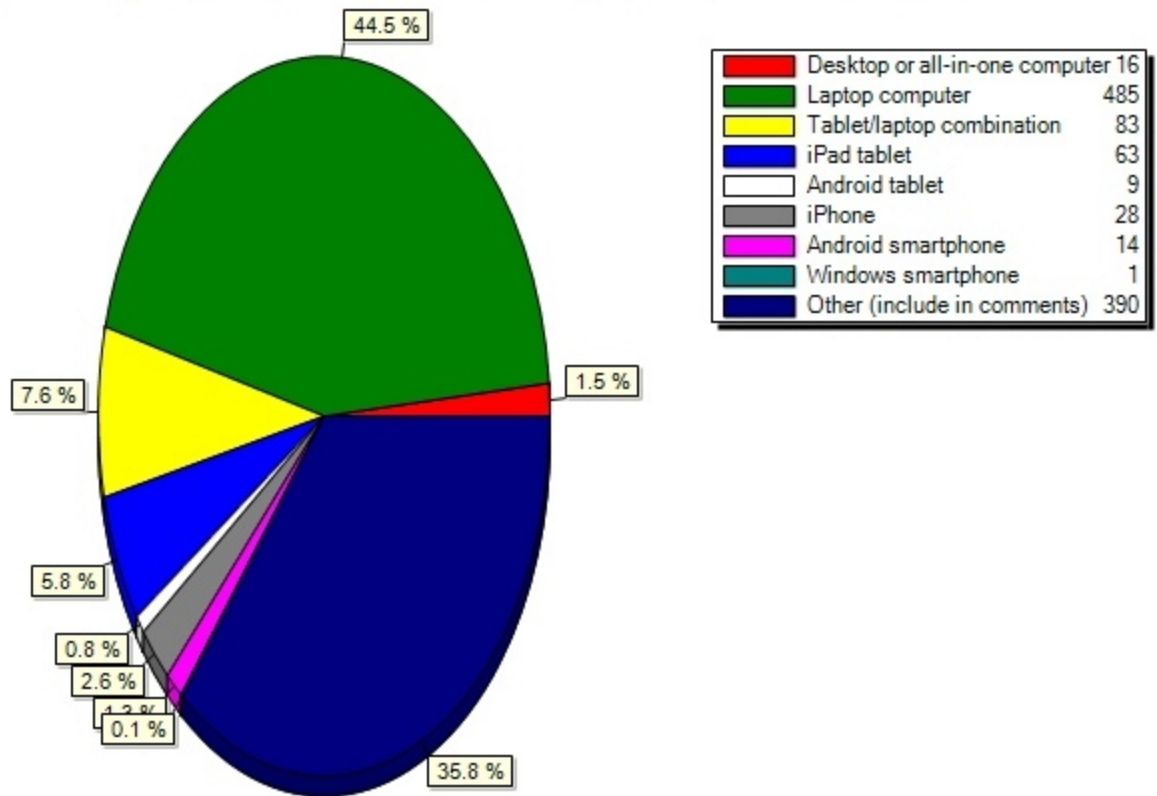
6.1) Assignments / homework(Please indicate which devices you primarily use for the following activities: )

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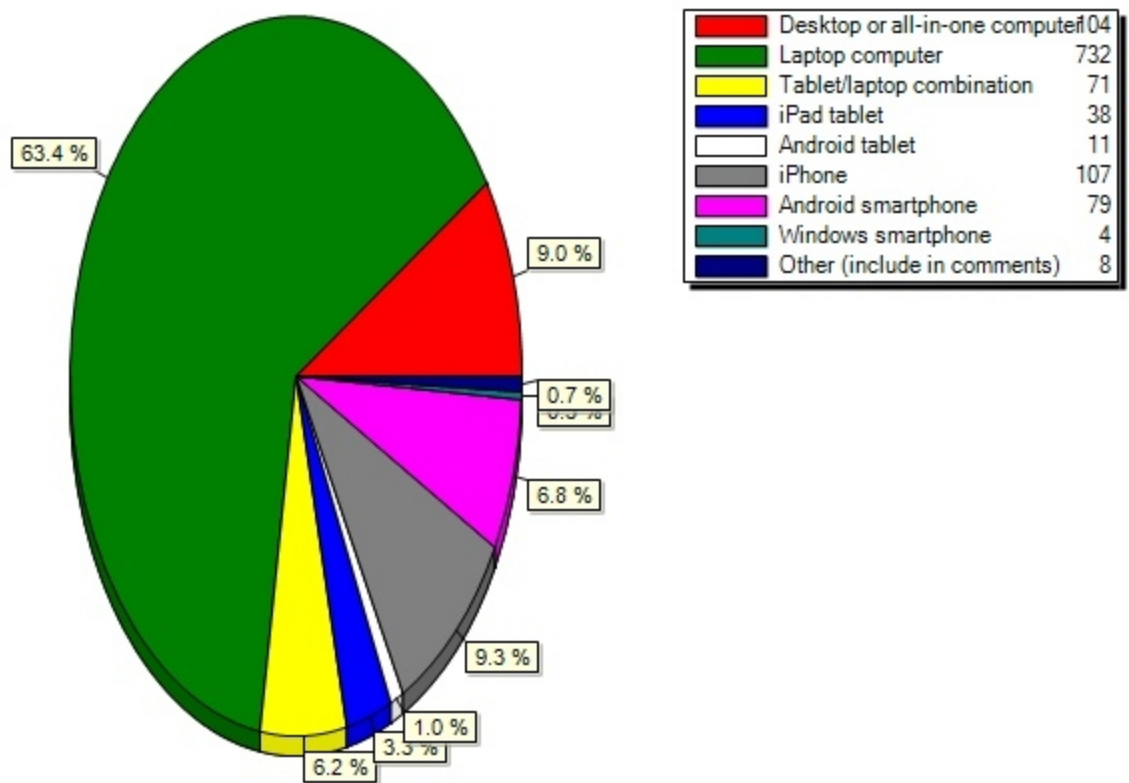
6.2) Notetaking during class(Please indicate which devices you primarily use for the following activities: )

6.2) Notetaking during class(Please indicate which devices you primarily use for the following activities:



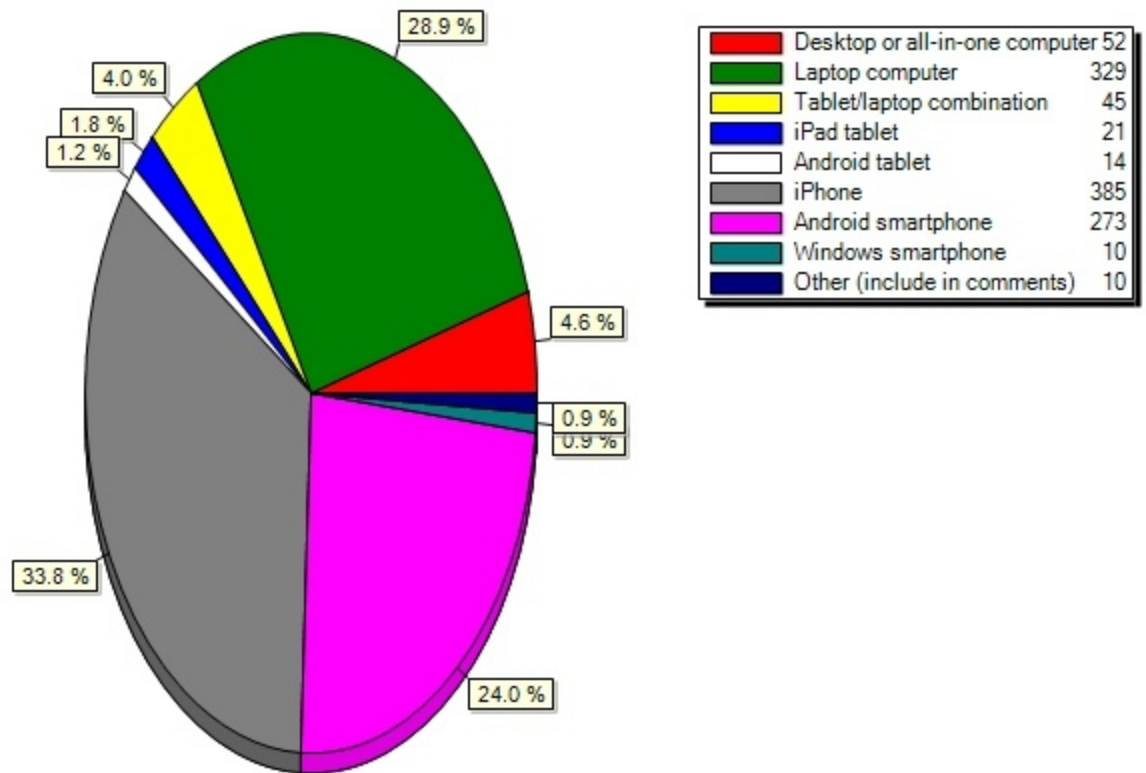
6.3) Web browsing(Please indicate which devices you primarily use for the following activities: )

6.3) Web browsing(Please indicate which devices you primarily use for the following activities: )



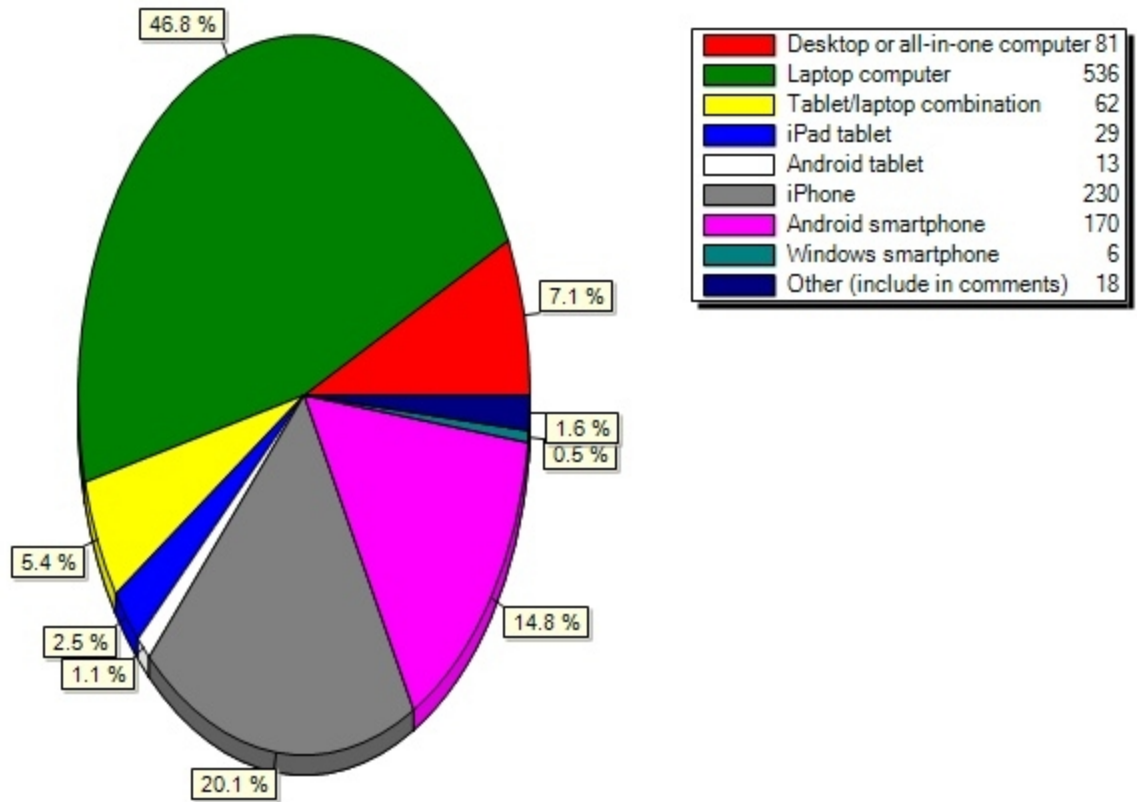
6.4) Using social media(Please indicate which devices you primarily use for the following activities: )

6.4) Using social media(Please indicate which devices you primarily use for the following activities: )



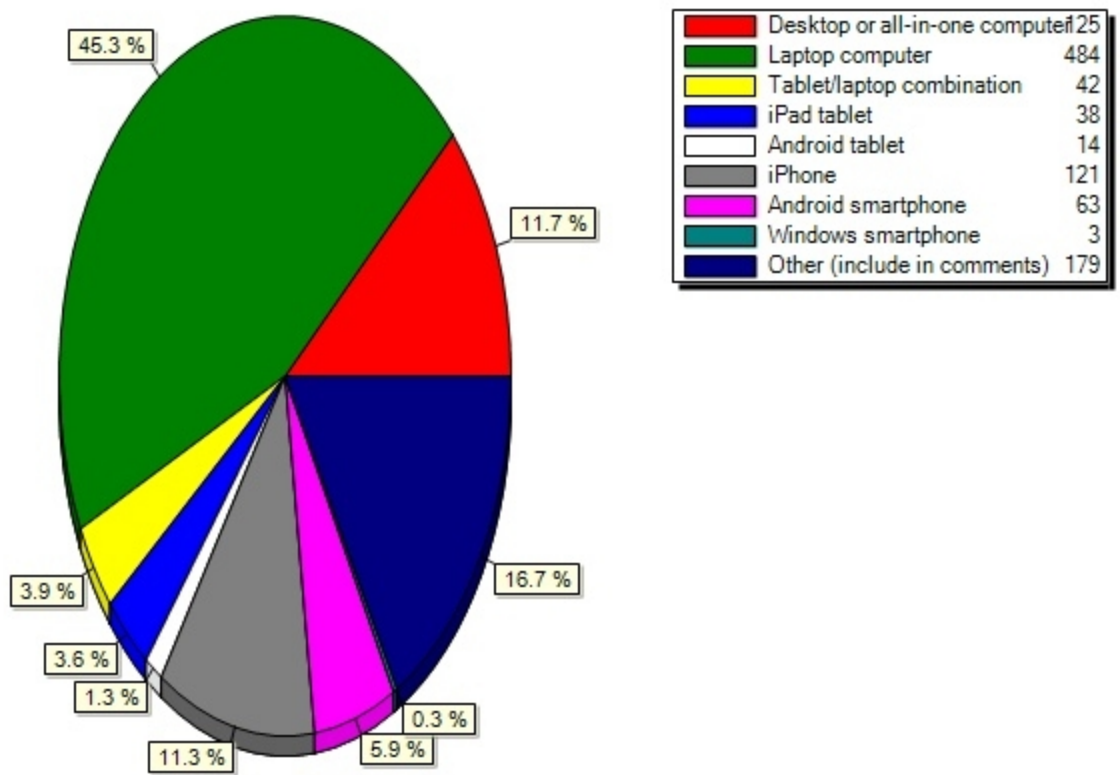
6.5) Find out about UB student activities / events(Please indicate which devices you primarily use for the following activities: )

6.5) Find out about UB student activities / events(Please indicate which devices you primarily use for the



6.6) Gaming(Please indicate which devices you primarily use for the following activities: )

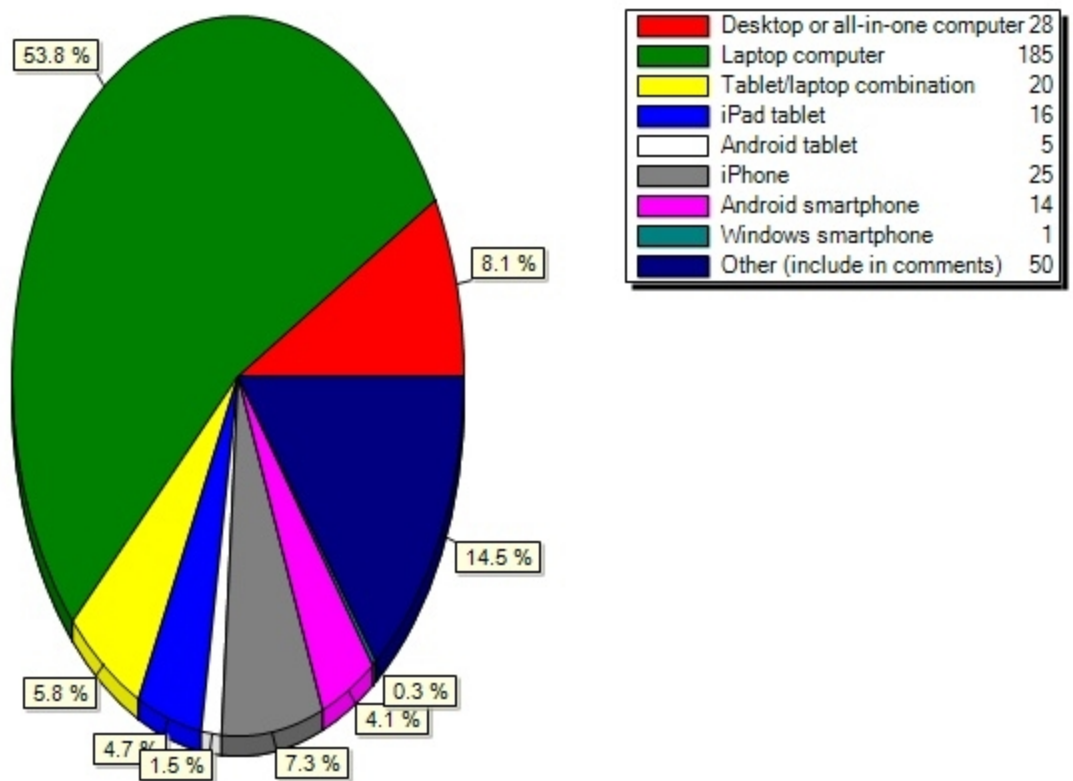
6.6) Gaming(Please indicate which devices you primarily use for the following activities: )



6.7) Other (include in comments)(Please indicate which devices you primarily use for the following activities: )

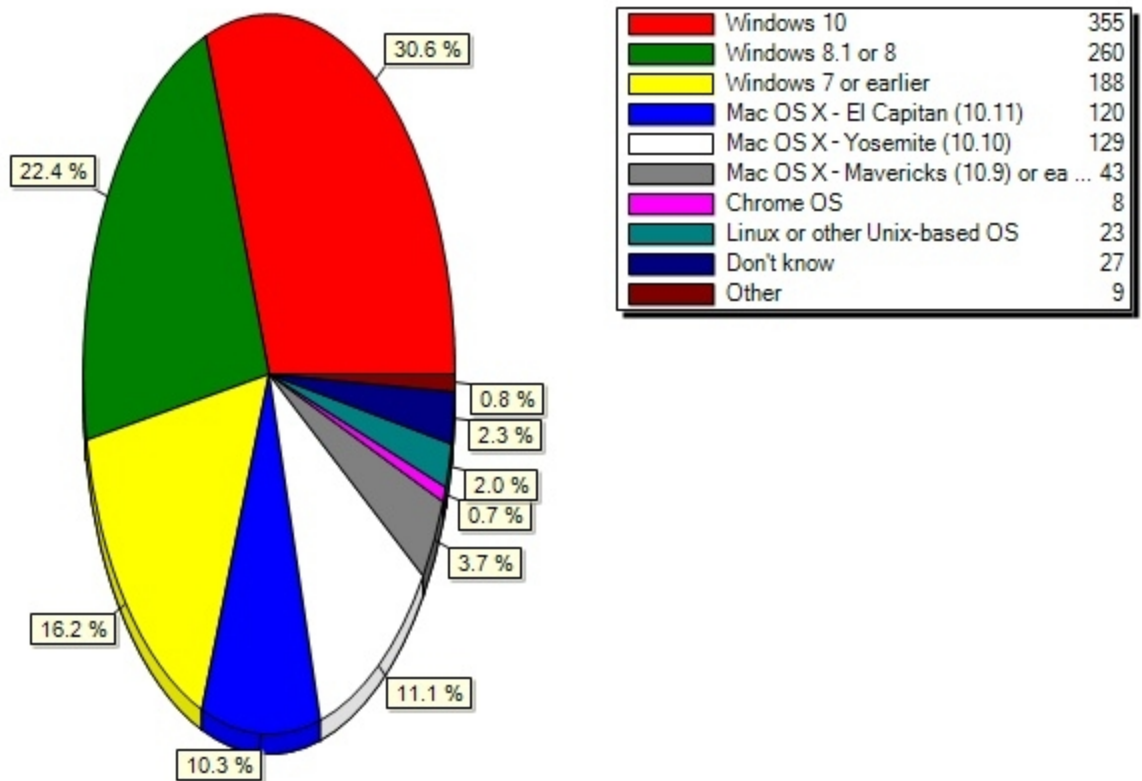


6.7) Other (include in comments)(Please indicate which devices you primarily use for the following activit



7) What operating system is on the computer that you use the most?

7) What operating system is on the computer that you use the most?

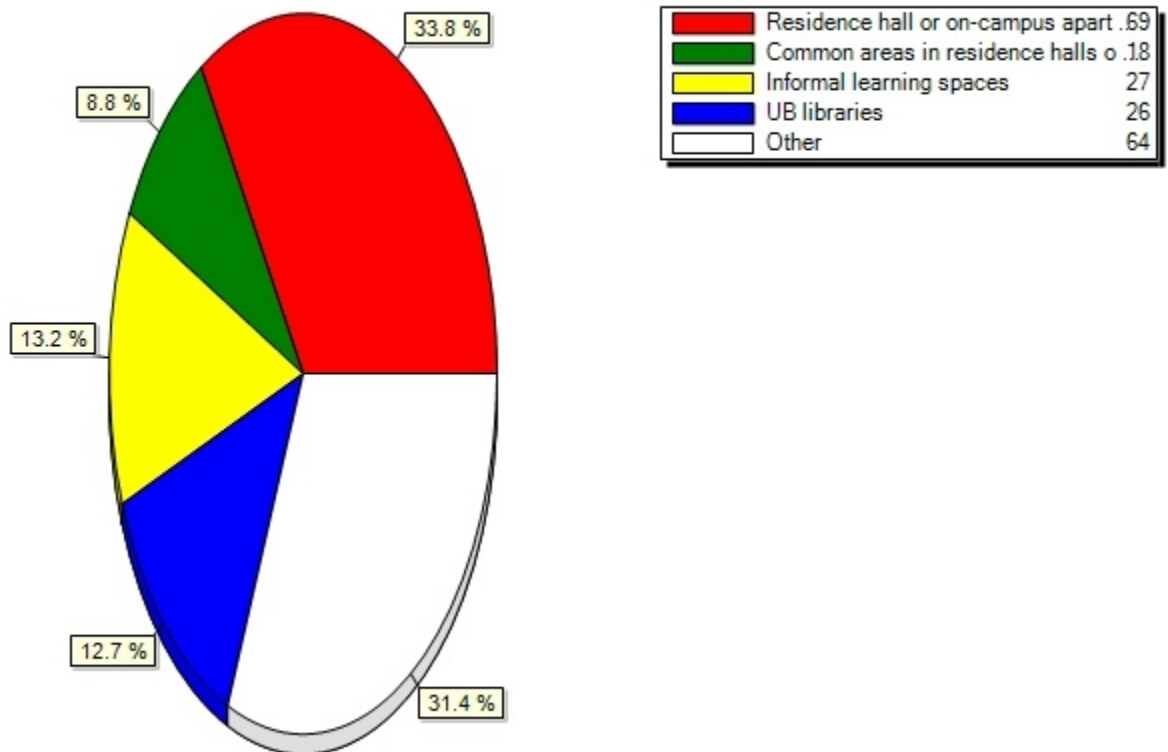


Other Responses:

Windows Vista
school computers
Whatever the newest Windows is
dual boot w/ Lunix Mint
Windows 10 and Linux
UB library ?
Windows Vista
Whatever system lockwood cybrary has
I use both yosemite and windows 10
windows 7

8) Where are you most interested in using your digital media player (i.e. Roku, Google Chromecast, Apple TV, Amazon Fire TV)?

8) Where are you most interested in using your digital media player (i.e. Roku, Google Chromecast, Apple T



Other Responses:

off campus

Home
home
Off Campus Apartment
My house
at home off campus
my own house
home
home
Home
Alumni Arena
Everywhere
my apartment
Home (apartment not affiliated with UB)
Home
my apartment
I'm off campus--online student
at home
Off campus apartment
home
my home
Home
none?
Home
at home
My department office
home
Home-off campus
Home
home
Off-Campus Apartment
Chromecast didn't work in dorm last year
architecture studios
Off-Campus apartment
home
Home
Home

Home
home
Home
Home
Off campus apartment
Off-campus apartment room
off campus apartment
Home
At home
at home
Home
Home
Home
home
home
Home
Home -TV
Home
Home
my home
At home
Home, I wouldn't use it at school
house
home
off campus apartment
home

9) Who provides your cell phone service?

Base Question	Freshman	Sophomore	Junior	Senior	Graduate student - 1st year	Graduate student - year 2 or more	Non-degree seeking student	Not sure
I don't own a cell phone	0.6% (1)	0.6% (1)	0.5% (1)	0.8% (2)	0.6% (1)	0.0% (0)	0.0% (0)	0.0% (0)
AT&T	24.7% (39)	21.2% (36)	29.2% (62)	21.4% (57)	19.6% (32)	27.8% (47)	22.2% (2)	25.0% (3)
Blue	0.0% (0)	0.0% (0)	0.0% (0)	0.4% (1)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Cricket	1.9% (3)	1.2% (2)	0.5% (1)	0.8% (2)	2.5% (4)	1.2% (2)	0.0% (0)	0.0% (0)
MetroPCS	1.3% (2)	0.6% (1)	2.4% (5)	0.8% (2)	0.6% (1)	0.6% (1)	0.0% (0)	0.0% (0)
Sprint	7.6% (12)	8.8% (15)	5.2% (11)	9.0% (24)	4.9% (8)	5.3% (9)	0.0% (0)	0.0% (0)
T-Mobile	17.1% (27)	24.1% (41)	23.6% (50)	28.9% (77)	29.4% (48)	22.5% (38)	22.2% (2)	8.3% (1)
Tracfone	1.9% (3)	0.6% (1)	0.9% (2)	0.8% (2)	0.6% (1)	1.2% (2)	11.1% (1)	0.0% (0)
US Cellular	0.0% (0)	0.0% (0)	0.5% (1)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Verizon Wireless	36.1% (57)	39.4% (67)	34.0% (72)	33.5% (89)	33.7% (55)	35.5% (60)	33.3% (3)	50.0% (6)
Virgin Mobile	3.2% (5)	1.8% (3)	0.9% (2)	2.3% (6)	2.5% (4)	1.8% (3)	0.0% (0)	0.0% (0)
Other	5.7% (9)	1.8% (3)	2.4% (5)	1.5% (4)	5.5% (9)	4.1% (7)	11.1% (1)	16.7% (2)
Total Counts	158	170	212	266	163	169	9	12

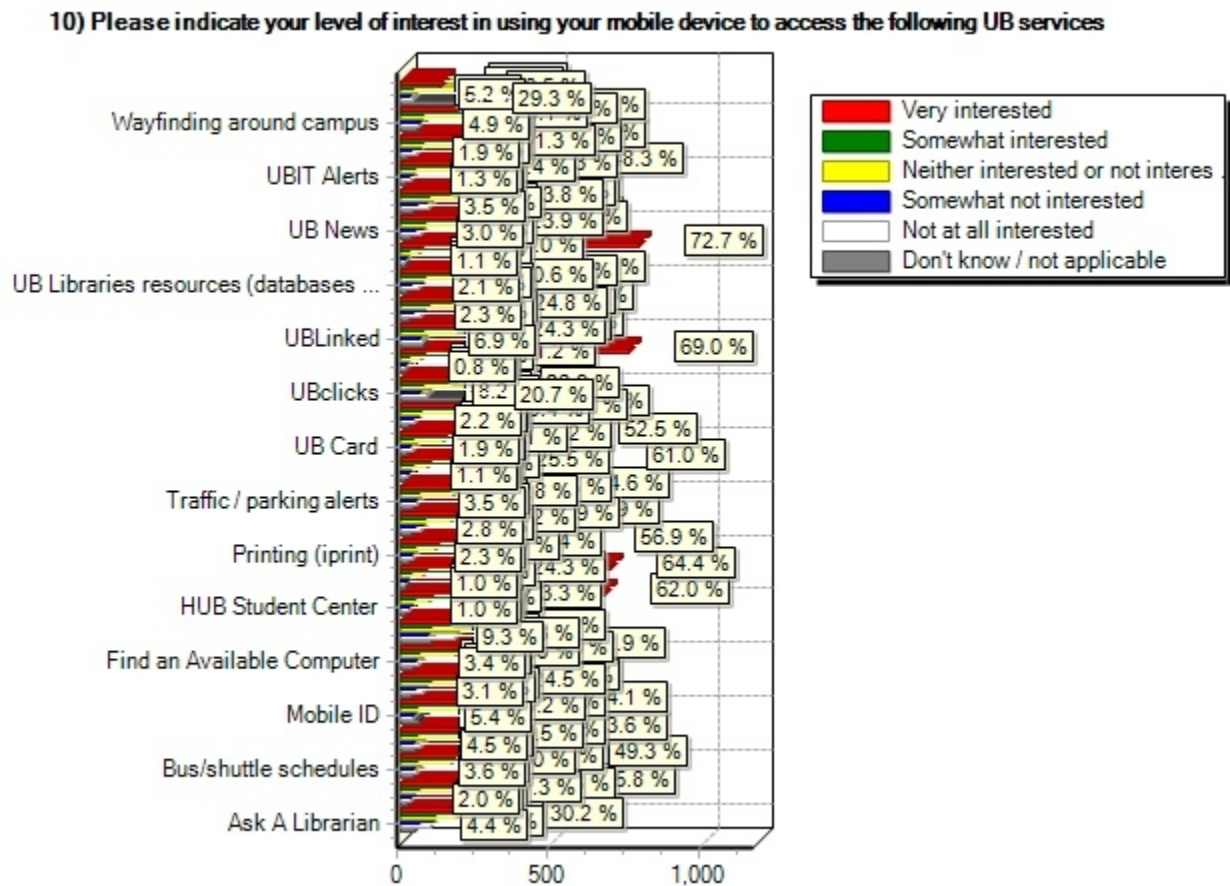
Other Responses:

simple mobile
Republic Wireless
boost mobile
boost mobile
Republic Wireless

boost mobile
I only use wifi.
UltraMobile
Univision
simple mobile
H2O Wireless
Ultra Mobile
Republic Wireless
Ultra.me
Republic Wireless(cheapest company EVER)
lycamobile
Ultra Mobile operates on Tmobile network
Ultra
Ultra Mobile
Sprint Prepaid
UltraMobile
LycaMobile
Straight Talk
Lyca
lyca
Family Mobile
ultra mobile
Lyca mobile
Consumer Cellular
Straight Talk
Indigo Wireless
Tim Mobile (from Brazil)
Ultra mobile
H2O
Simple Mobile
ultra
Simple Mobile (uses T-Mobile network)
H2o
red pocket
Boost Mobile
H2O

boost mobile
Singtel (Singapore)

10) Please indicate your level of interest in using your mobile device to access the following UB services:



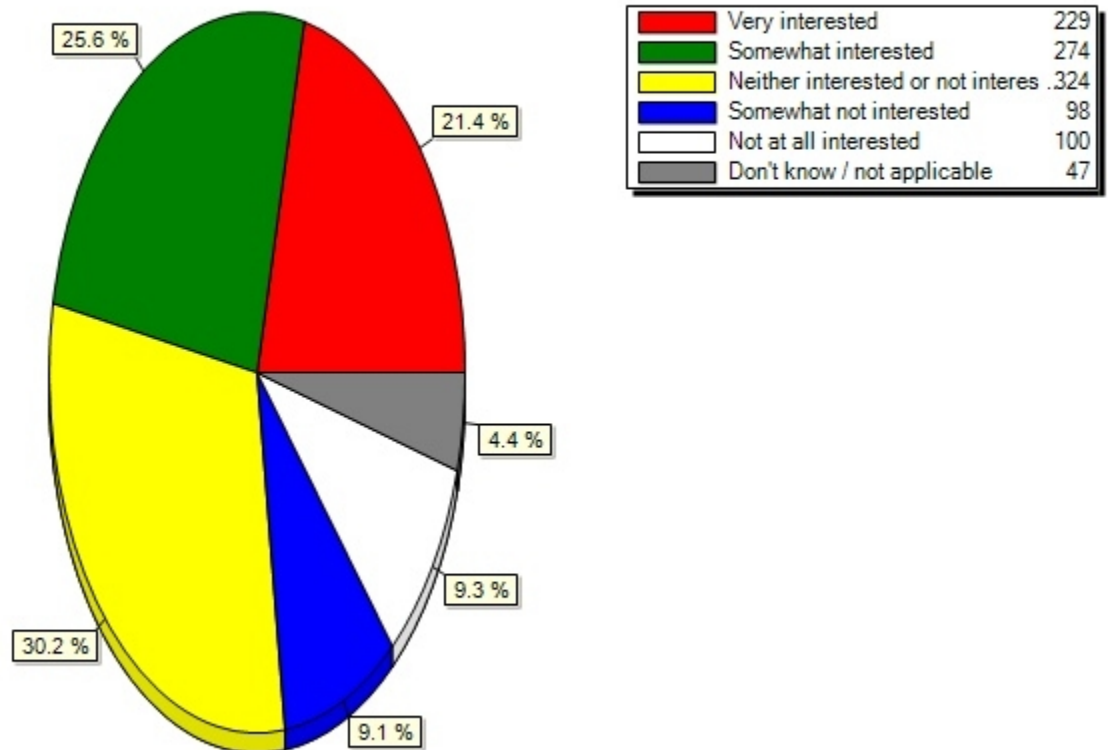


Comment Responses:

restaurants, campus cash, dining dollars
dining services updates and info
Charging Stations
EOP events, scholarship opportunities
hall interconnectivity information
i would use my phone for everything
Available Electric Charging Spots
UB card balance
Professor information
PARKING AVAILABILITY
taking notes and daily schedule
Ub Opinions?
i use computer and news
I don't like to use my mobile device for
hello
Scan & Print
graduating in december; none apply
More library tech please
BullsEye
I don't have any other suggestions yet
Club timings
Print from tablet or iphone
hours of operation of restaurants
UB Sports
Everything is mobile, catchup

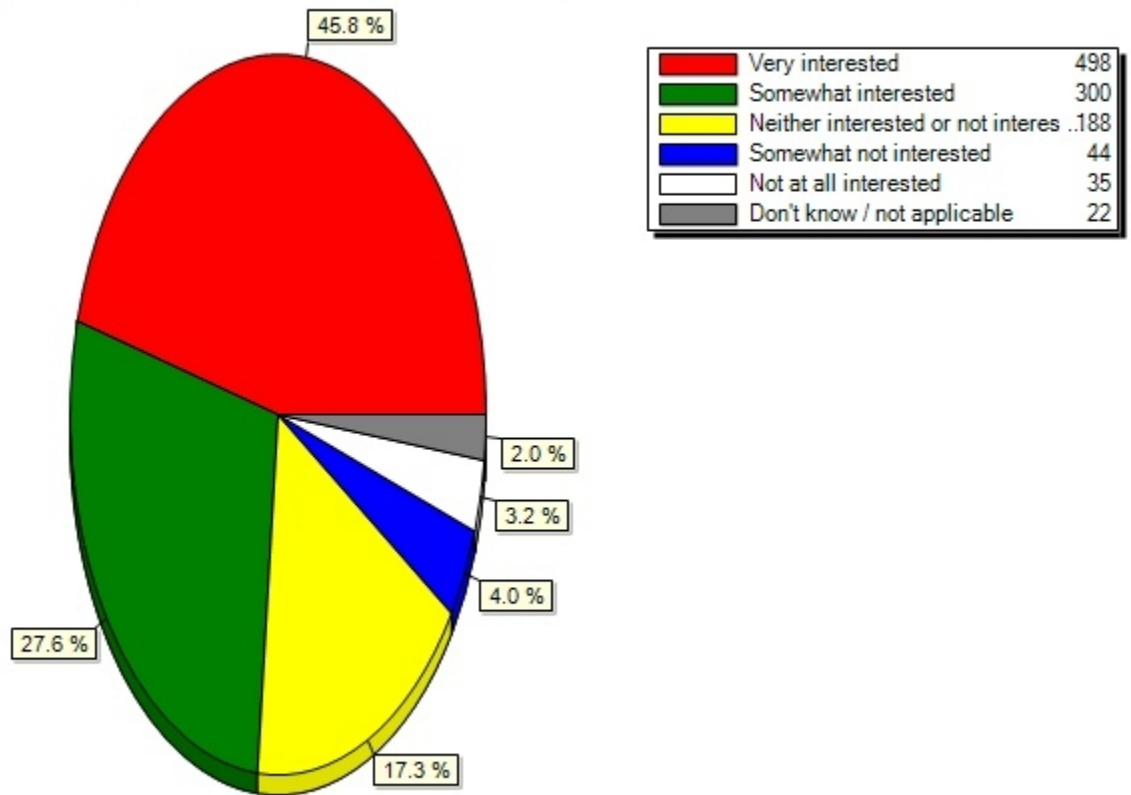
10.1) Ask A Librarian(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.1) Ask A Librarian(Please indicate your level of interest in using your mobile device to access the fol



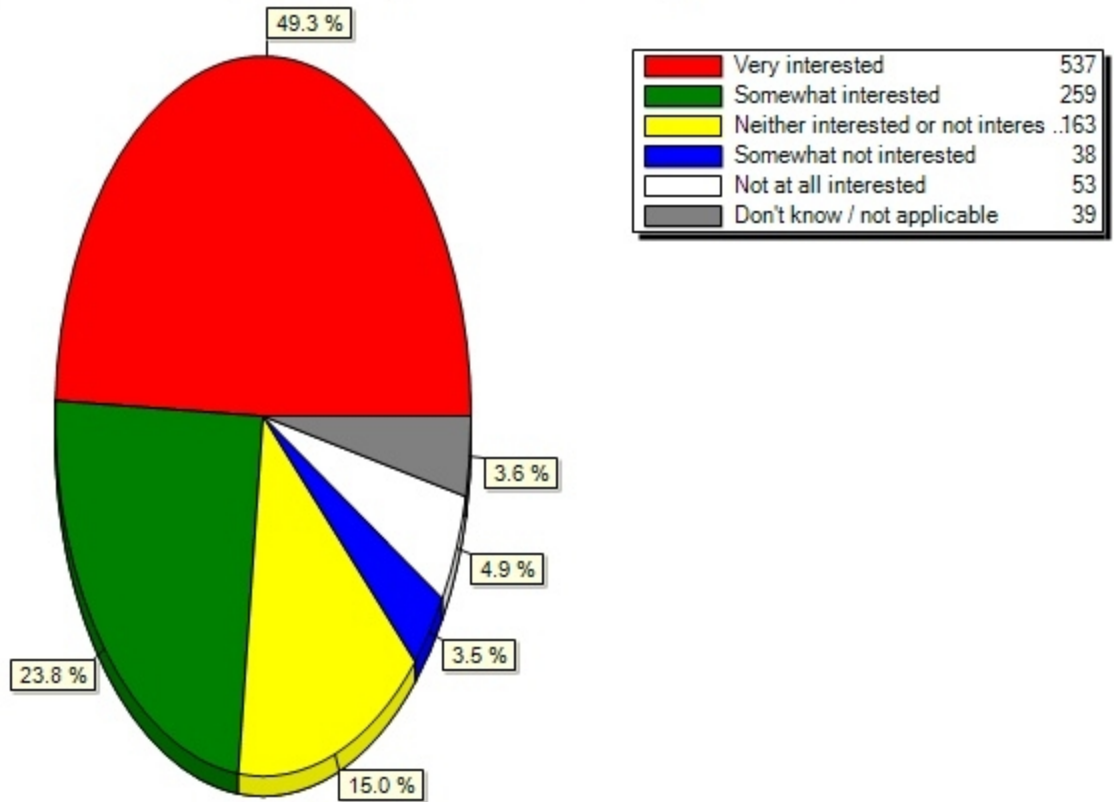
10.2) Buffalo.edu(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.2) Buffalo.edu(Please indicate your level of interest in using your mobile device to access the followi



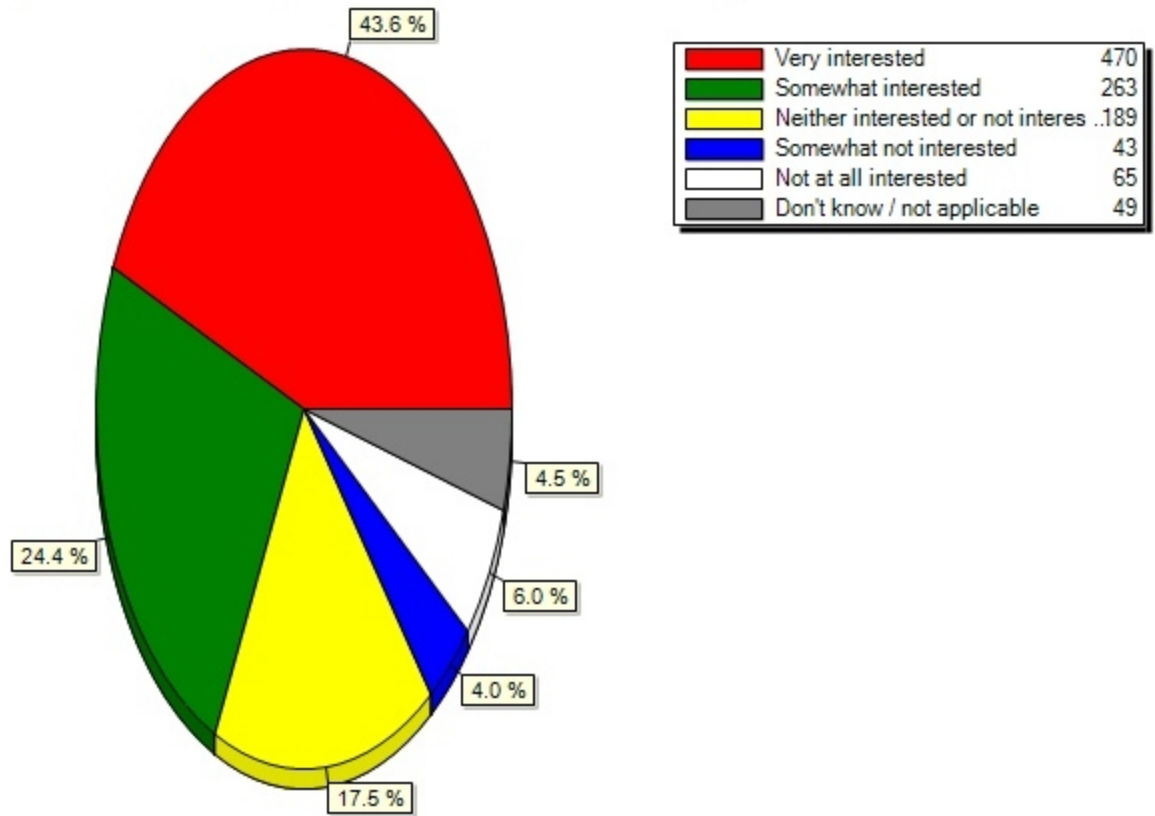
10.3) Bus/shuttle schedules(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.3) Bus/shuttle schedules(Please indicate your level of interest in using your mobile device to access t



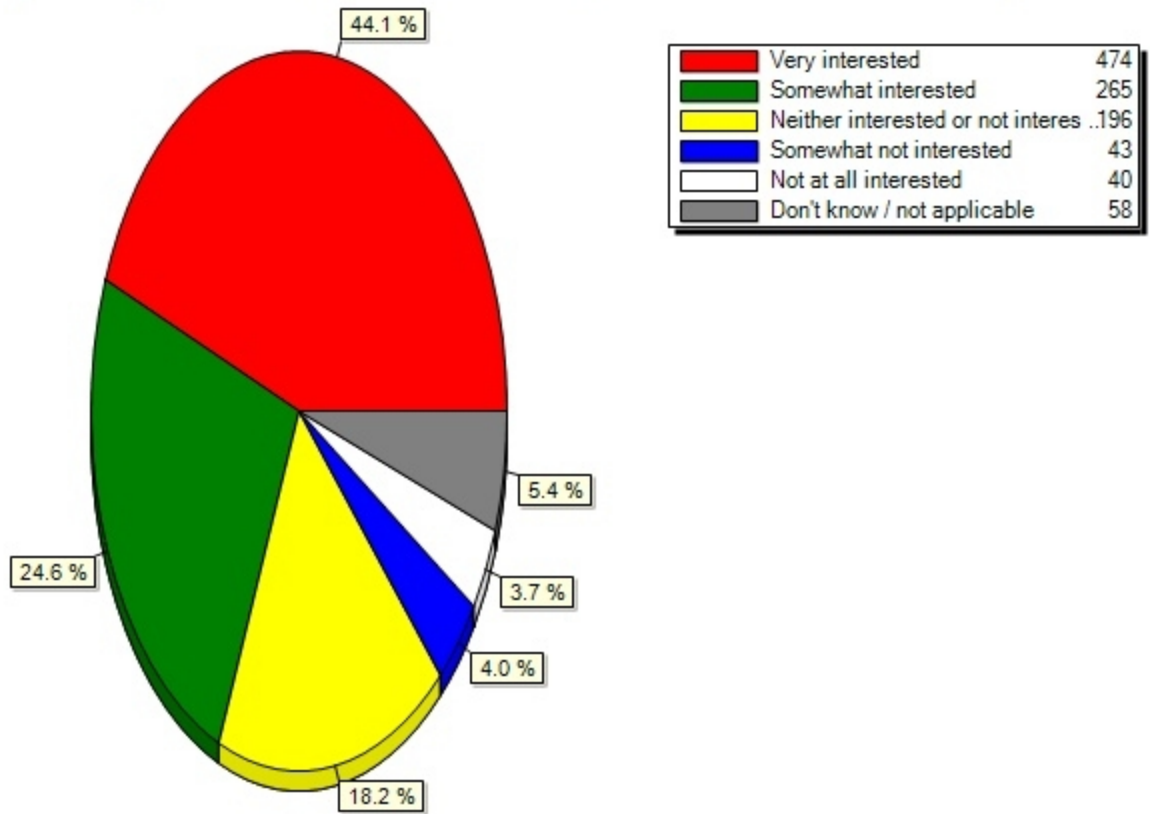
10.4) Transportation tracker(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.4) Transportation tracker(Please indicate your level of interest in using your mobile device to access



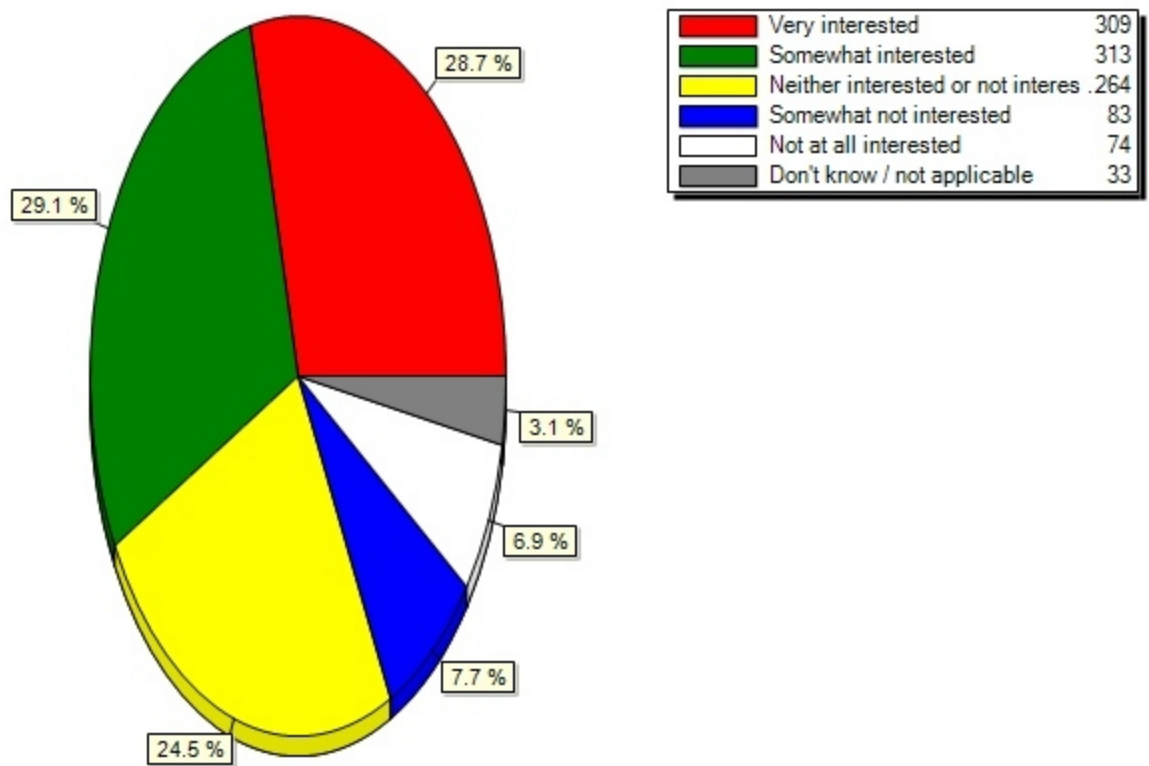
10.5) Mobile ID(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.5) Mobile ID(Please indicate your level of interest in using your mobile device to access the following



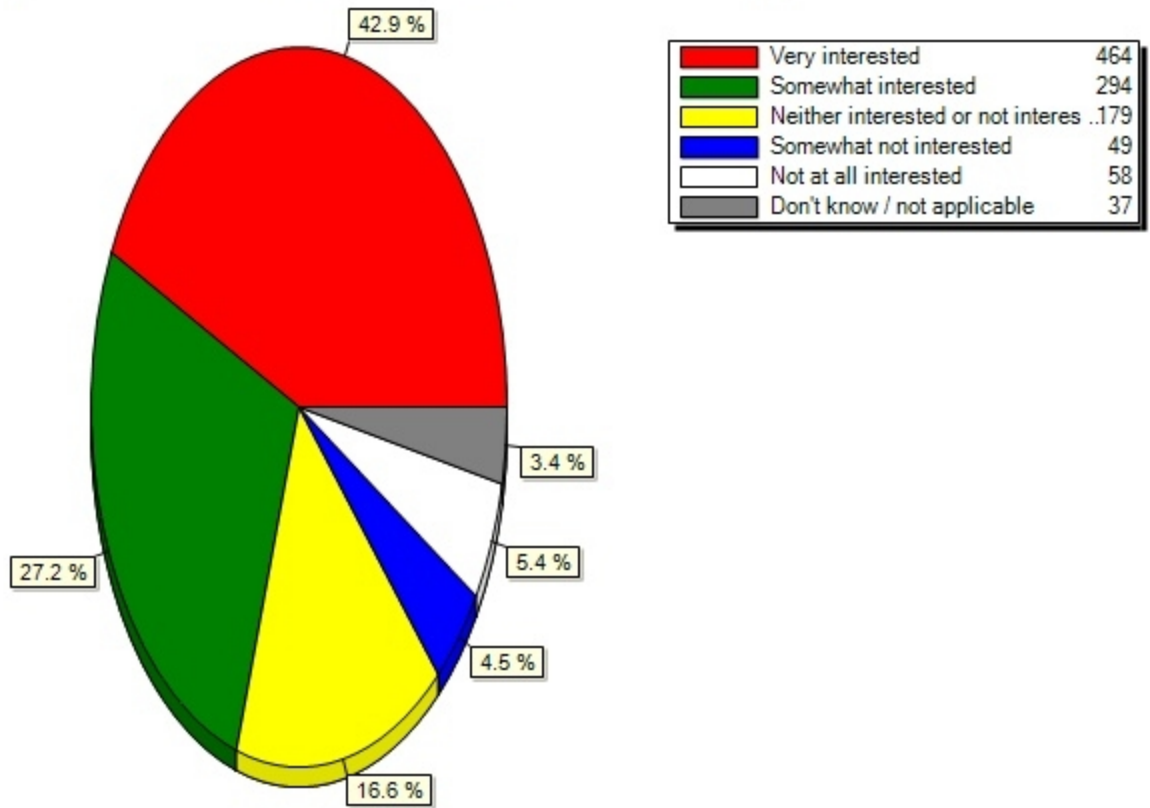
10.6) Directory (finding people)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.6) Directory (finding people)(Please indicate your level of interest in using your mobile device to acc



10.7) Find an Available Computer(Please indicate your level of interest in using your mobile device to access the following UB services:)

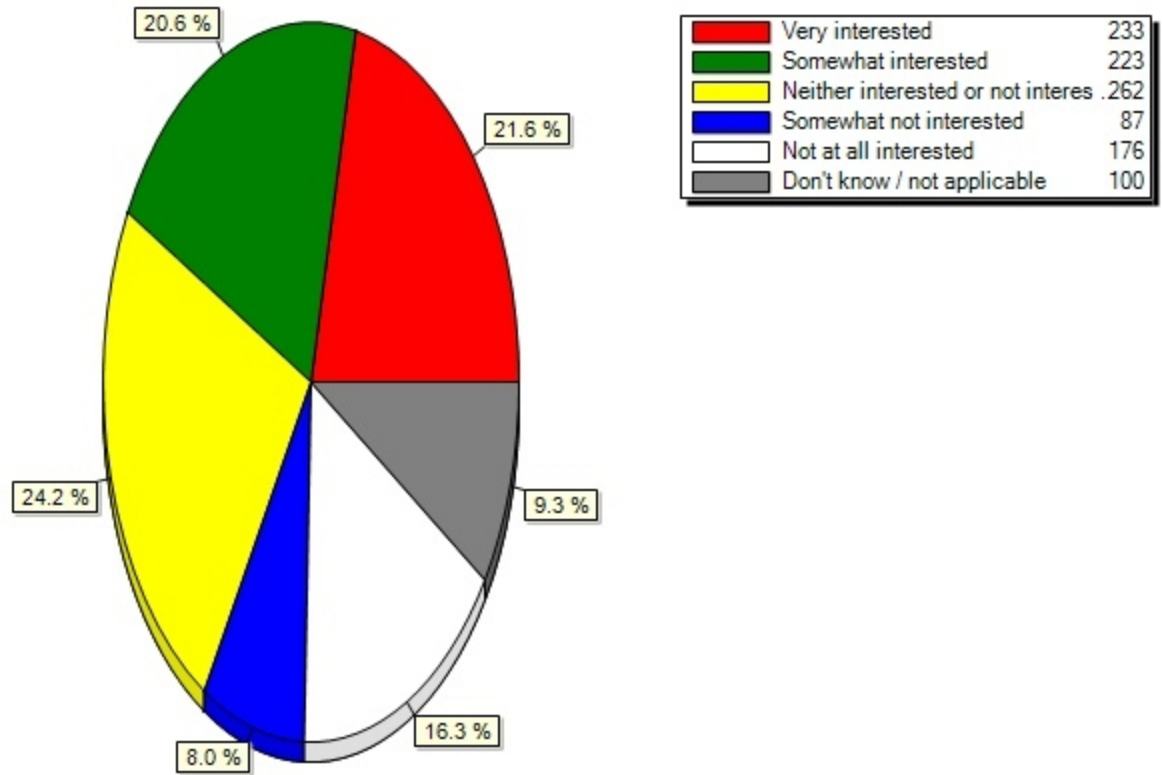
10.7) Find an Available Computer(Please indicate your level of interest in using your mobile device to acc



10.8) Housing info. at UB(Please indicate your level of interest in using your mobile device to access the following UB services:)

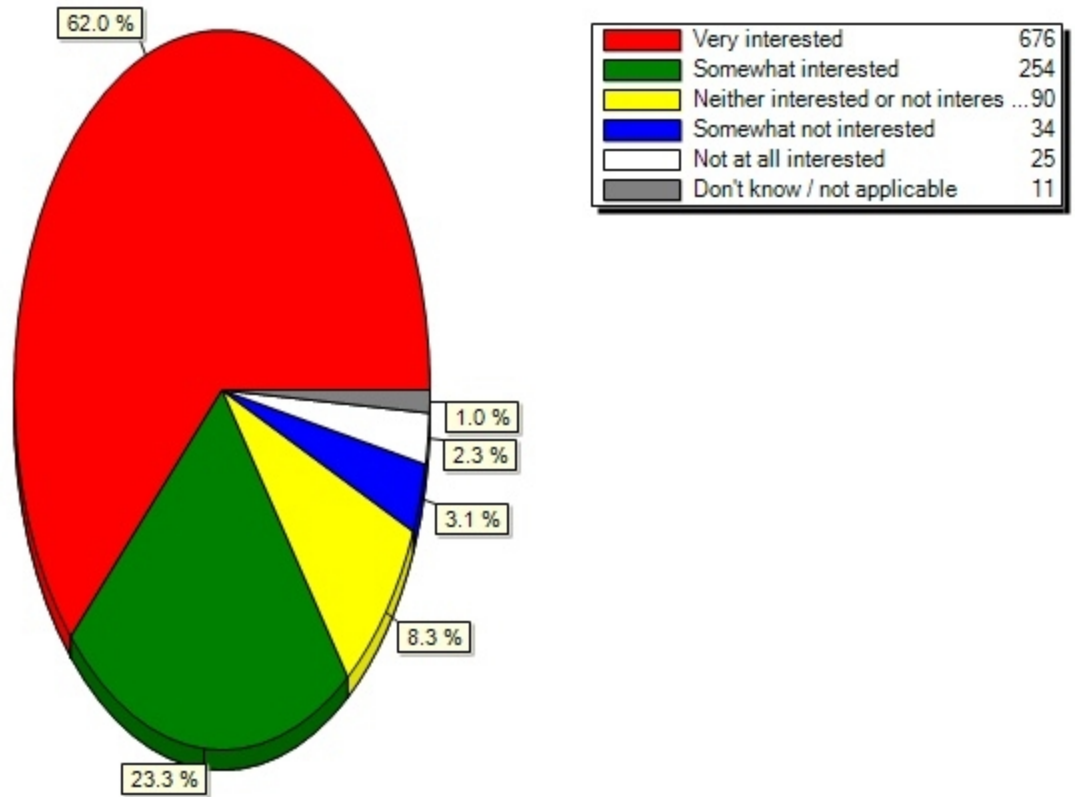


10.8) Housing info. at UB(Please indicate your level of interest in using your mobile device to access the



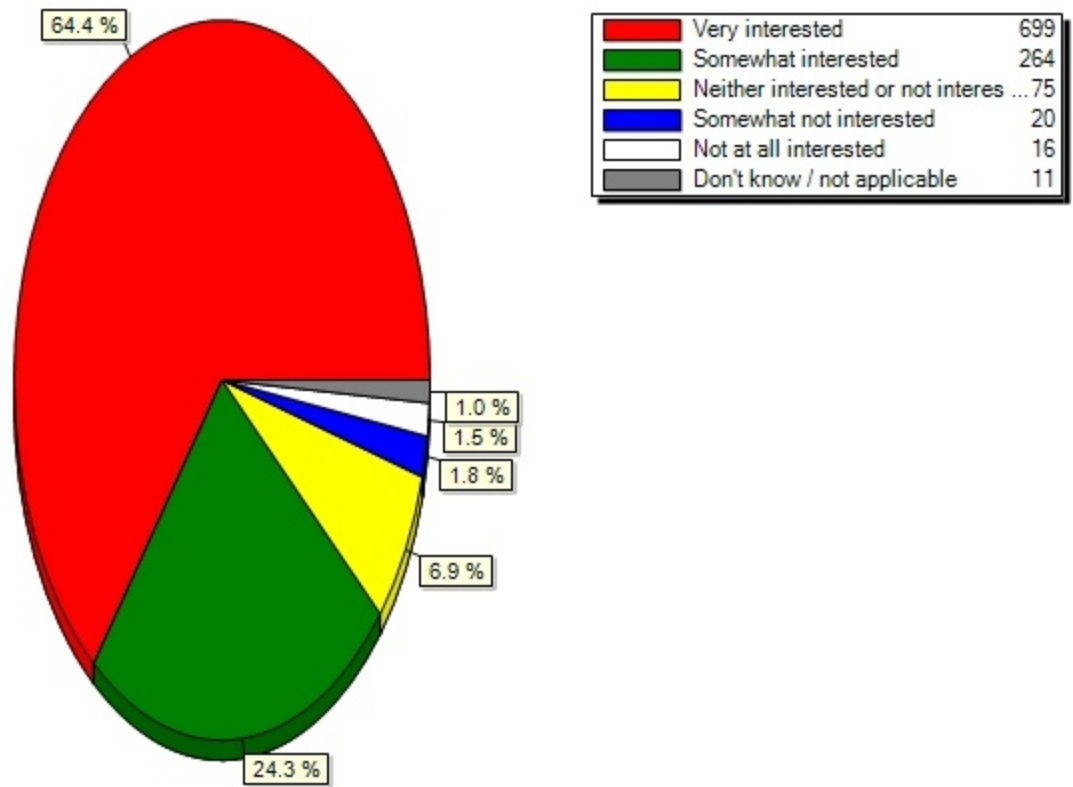
10.9) HUB Student Center(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.9) HUB Student Center(Please indicate your level of interest in using your mobile device to access the



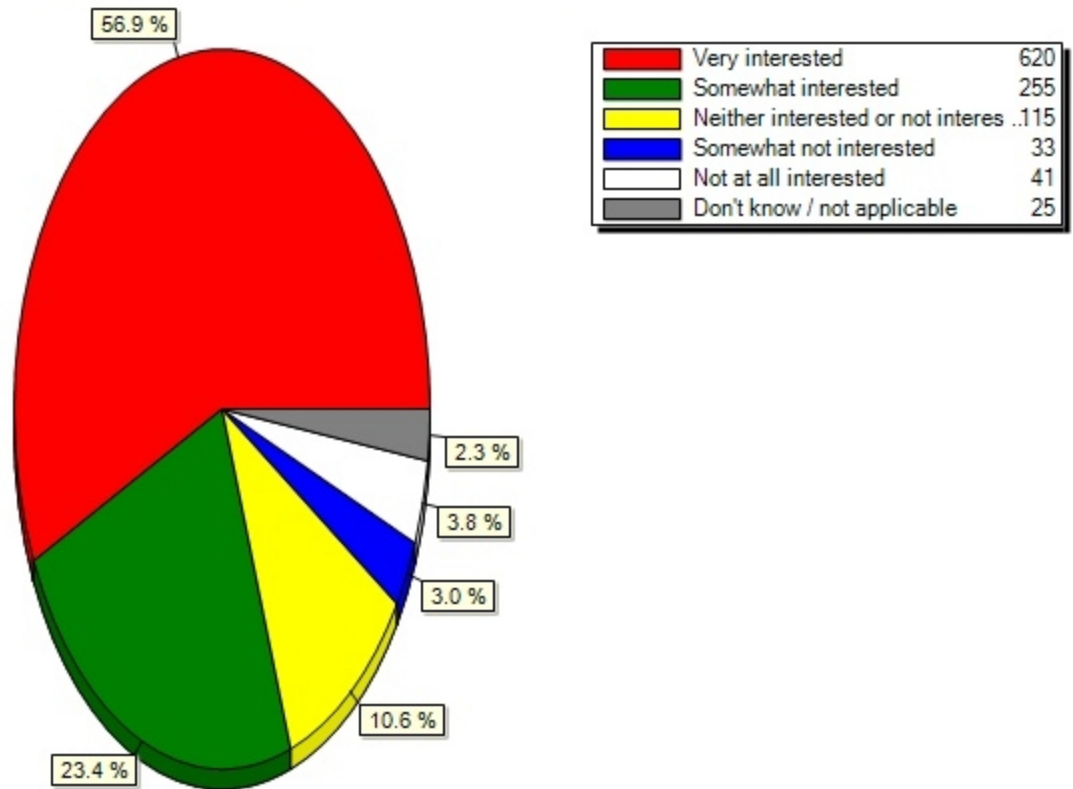
10.10) MyUB(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.10) MyUB(Please indicate your level of interest in using your mobile device to access the following UB



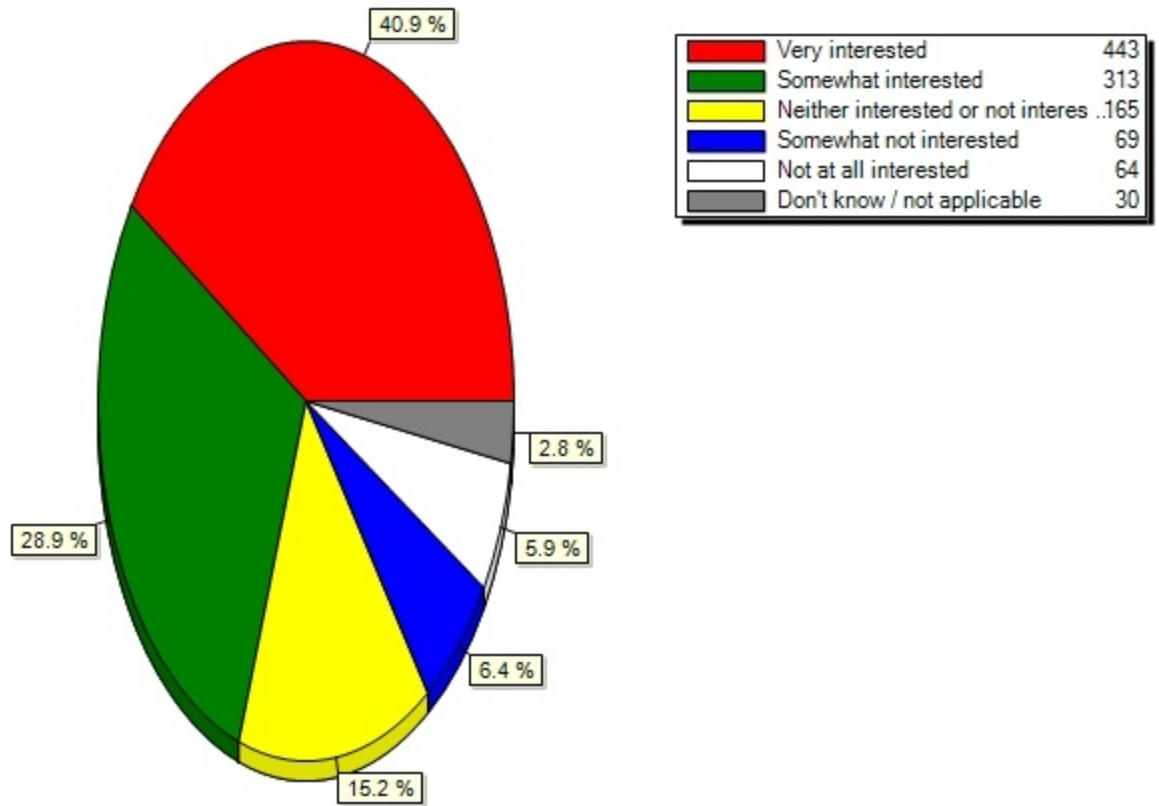
10.11) Printing (iprint)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.11) Printing (iprint)(Please indicate your level of interest in using your mobile device to access the



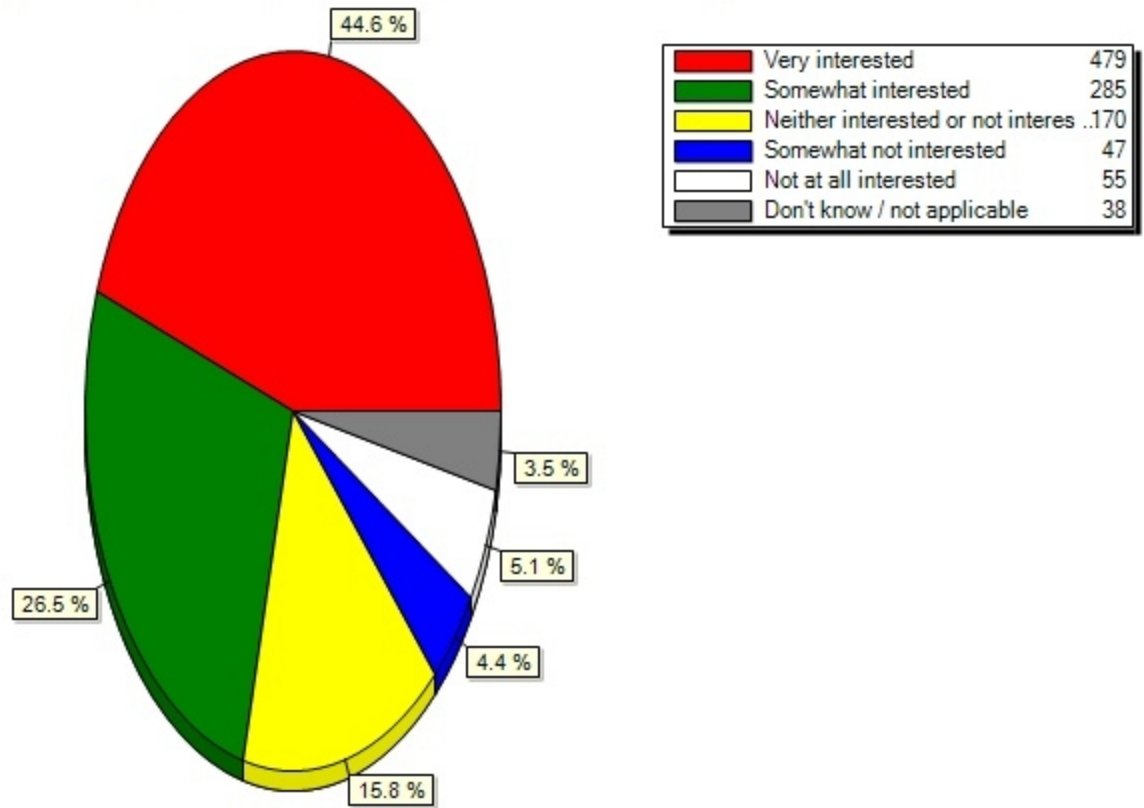
10.12) Read e-books or e-textbooks(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.12) Read e-books or e-textbooks(Please indicate your level of interest in using your mobile device to a



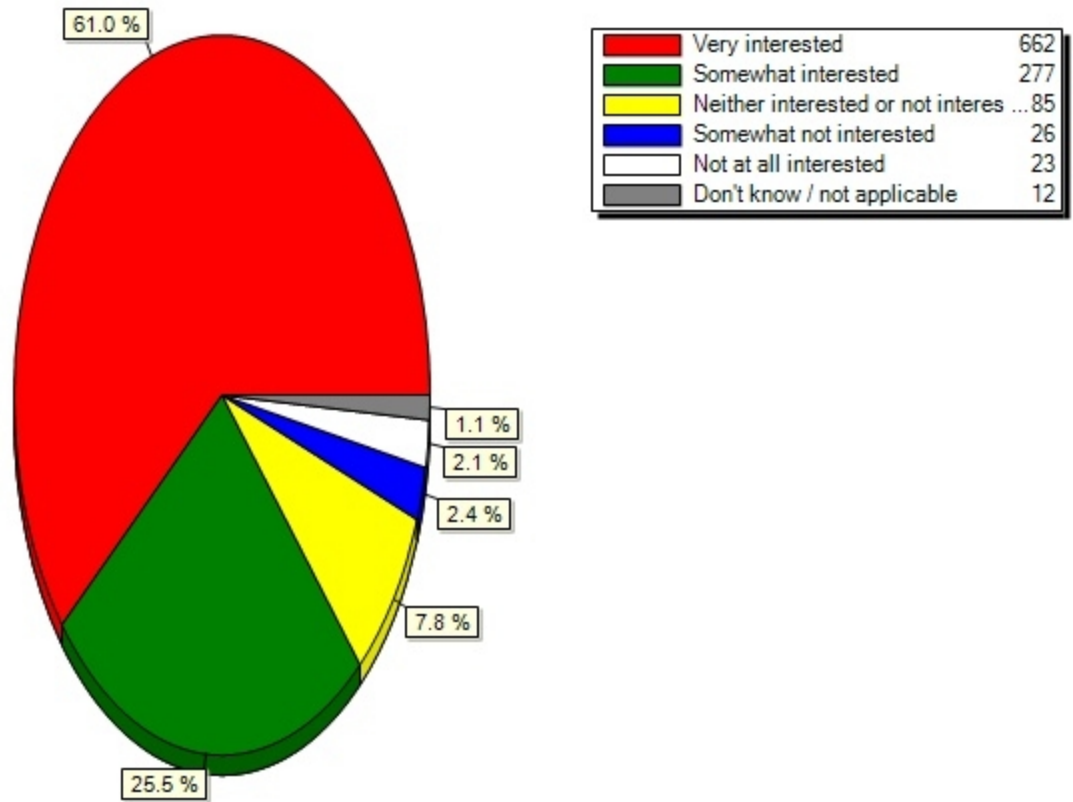
10.13) Traffic / parking alerts(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.13) Traffic / parking alerts(Please indicate your level of interest in using your mobile device to acce



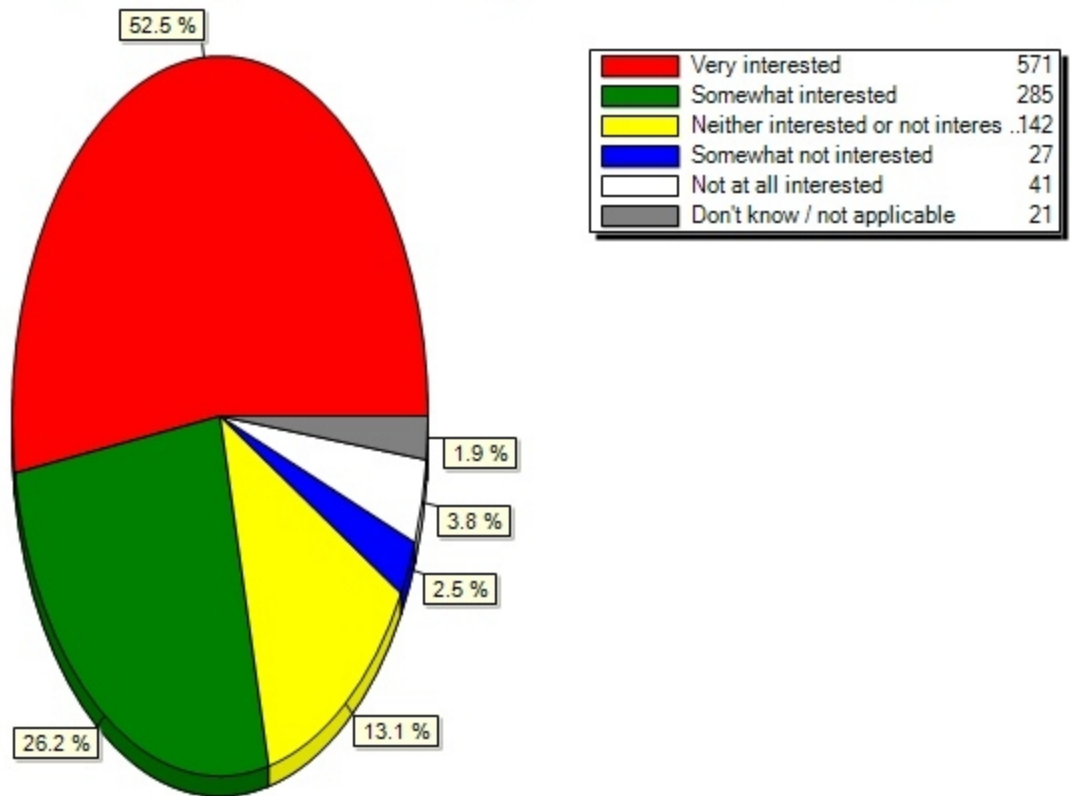
10.14) UB Alerts (emergency info.)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.14) UB Alerts (emergency info.)(Please indicate your level of interest in using your mobile device to a



10.15) UB Card(Please indicate your level of interest in using your mobile device to access the following UB services:)

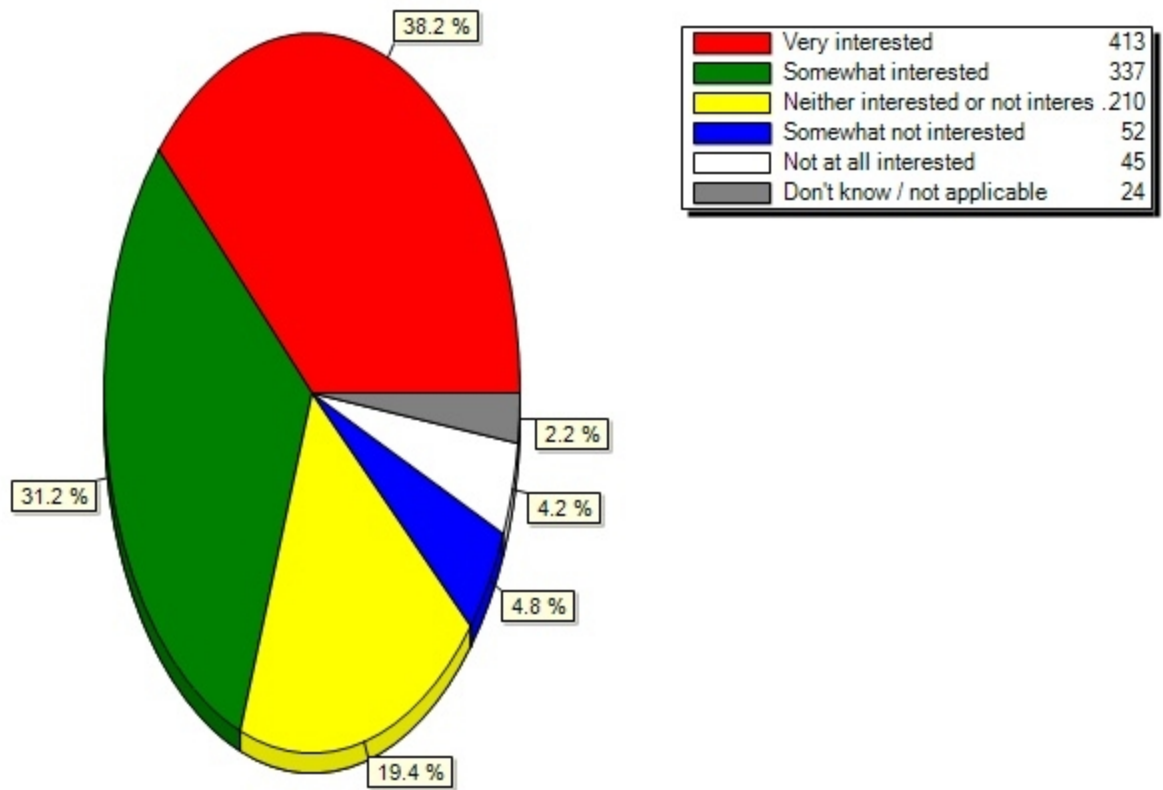
10.15) UB Card(Please indicate your level of interest in using your mobile device to access the following



10.16) UB Events Calendar(Please indicate your level of interest in using your mobile device to access the following UB services:)

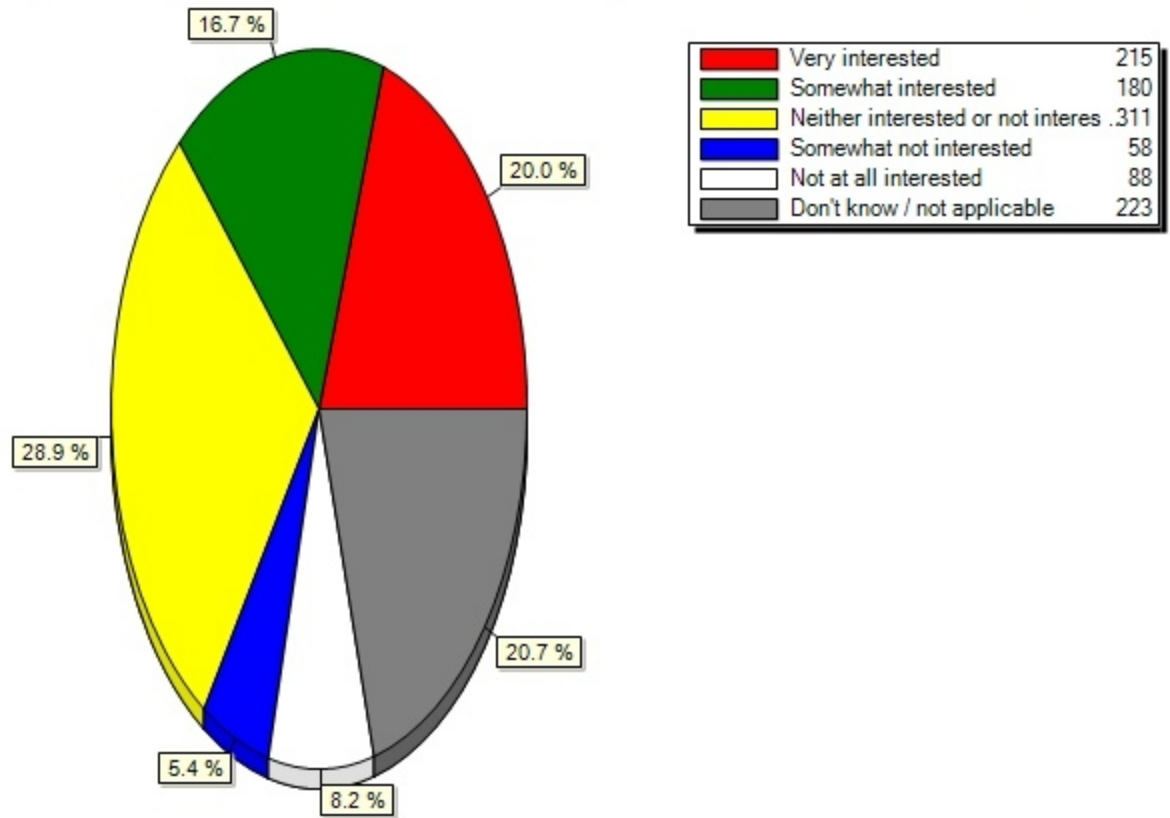


10.16) UB Events Calendar(Please indicate your level of interest in using your mobile device to access the



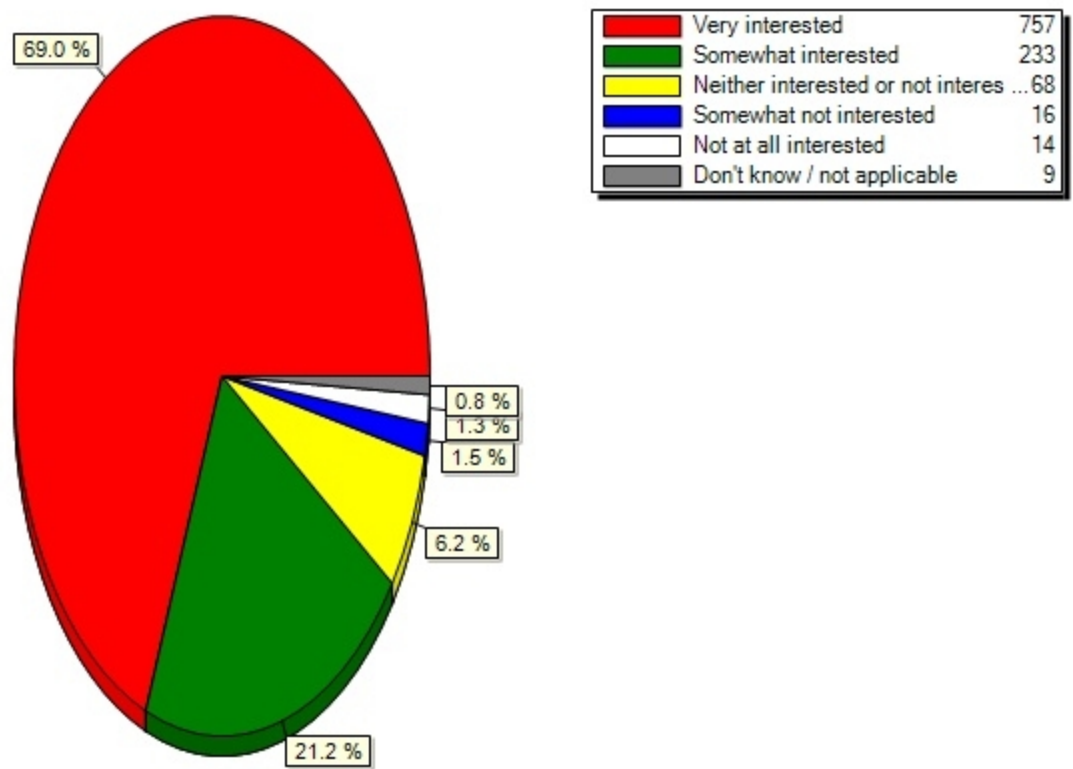
10.17) UBclicks(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.17) UBclicks(Please indicate your level of interest in using your mobile device to access the following



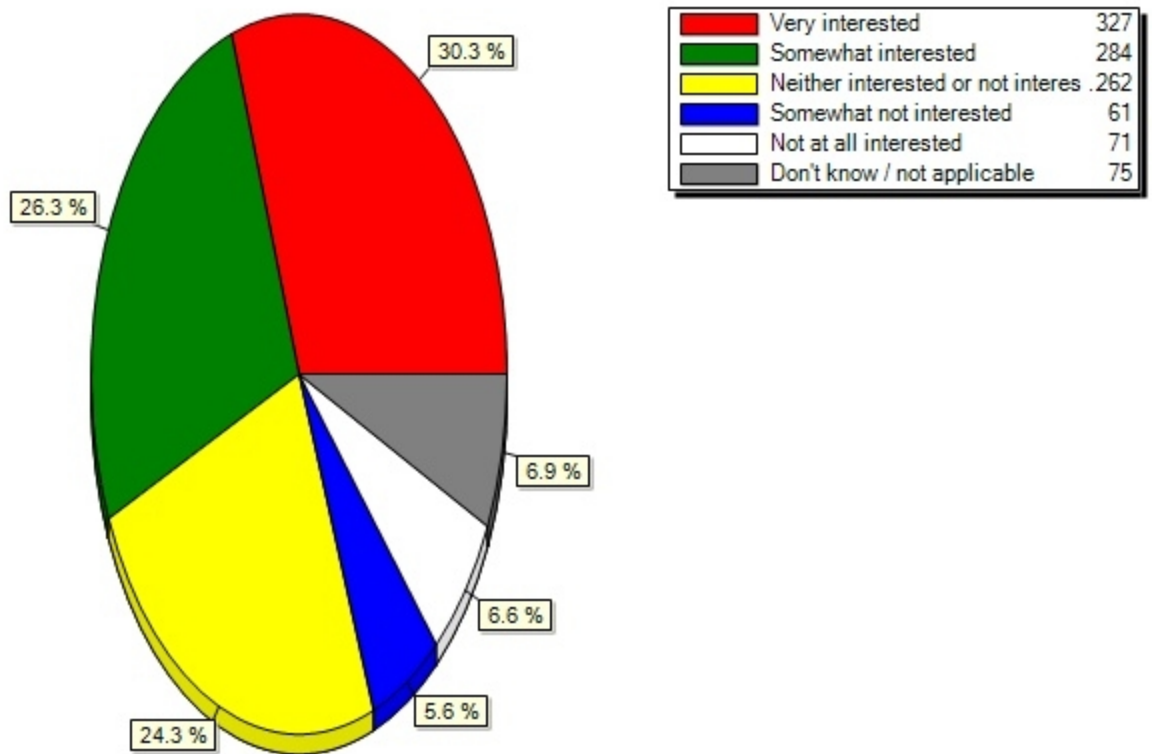
10.18) UBlearns(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.18) UBlearns(Please indicate your level of interest in using your mobile device to access the following



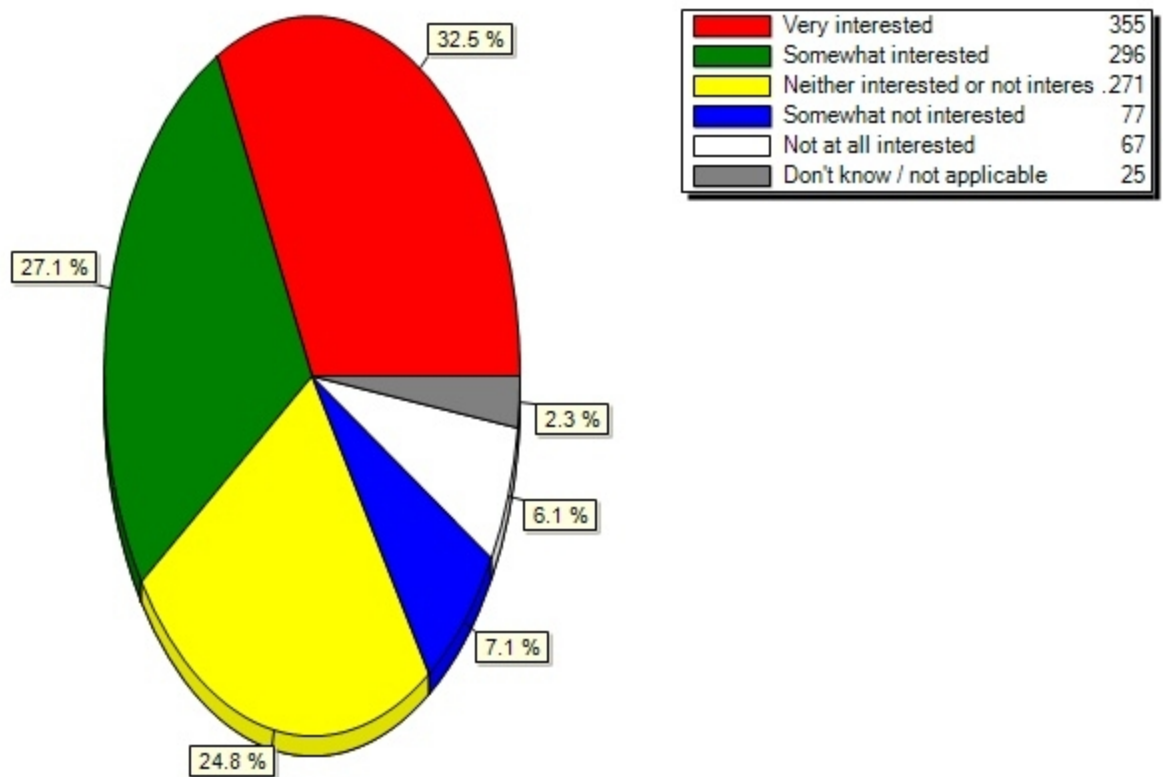
10.19) UBLinked(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.19) UBLinked(Please indicate your level of interest in using your mobile device to access the following



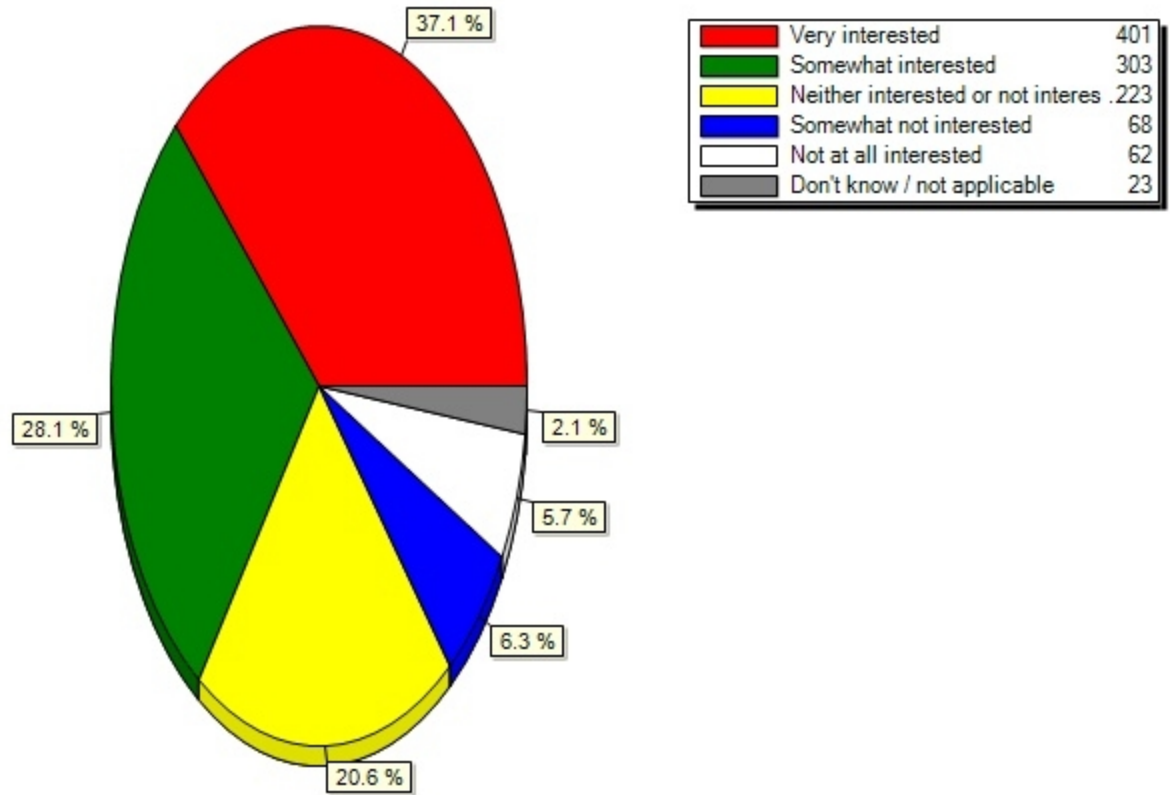
10.20) UB Libraries website(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.20) UB Libraries website(Please indicate your level of interest in using your mobile device to access t



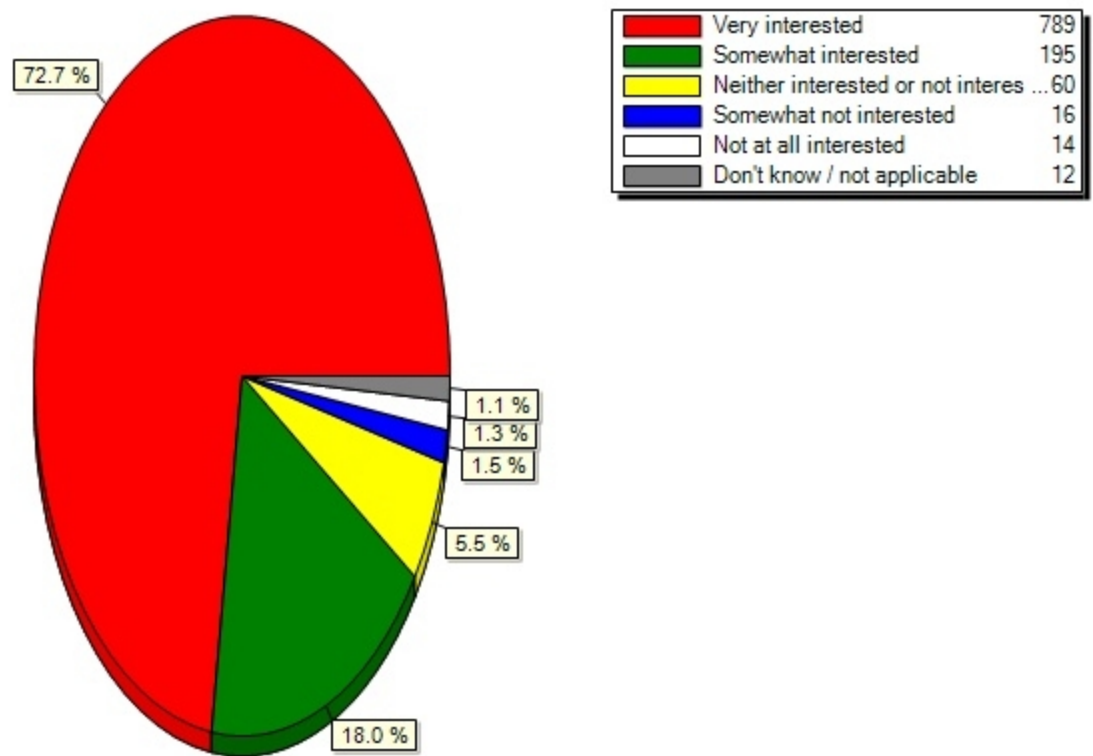
10.21) UB Libraries resources (databases, e-books, e-journals)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.21) UB Libraries resources (databases, e-books, e-journals)(Please indicate your level of interest in u



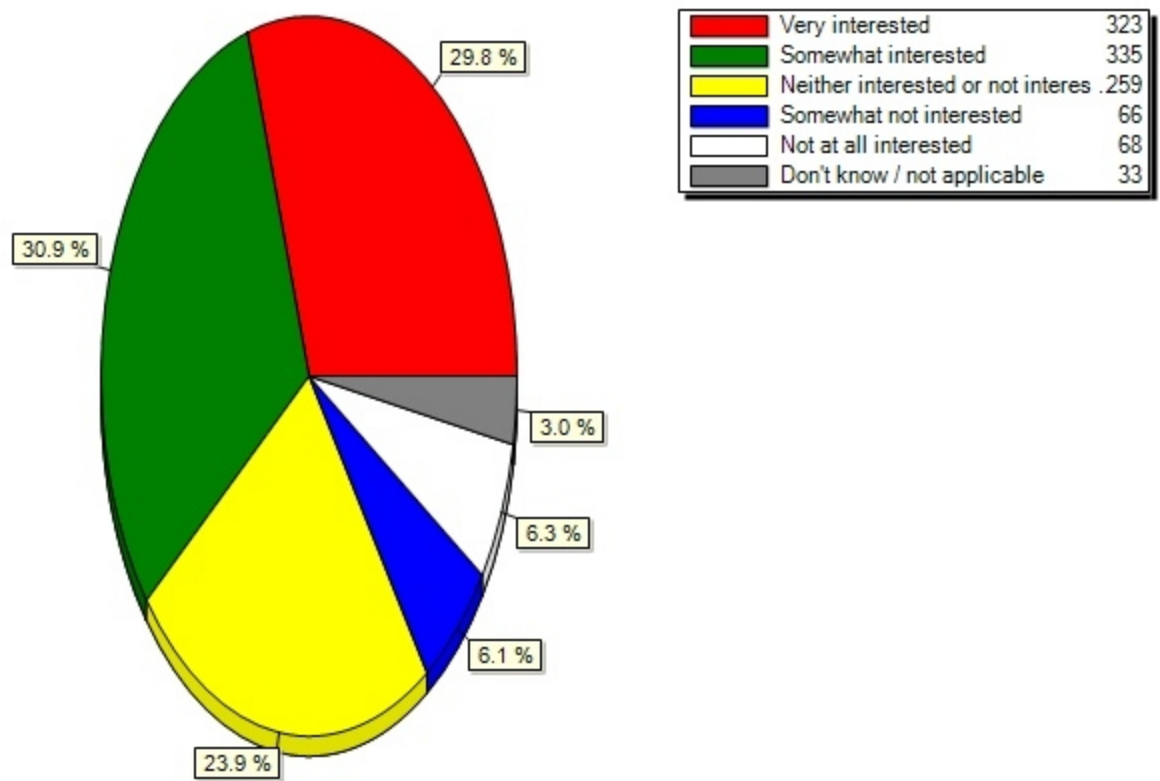
10.22) UBmail (Powered by Google)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.22) UBmail (Powered by Google)(Please indicate your level of interest in using your mobile device to ac



10.23) UB News(Please indicate your level of interest in using your mobile device to access the following UB services:)

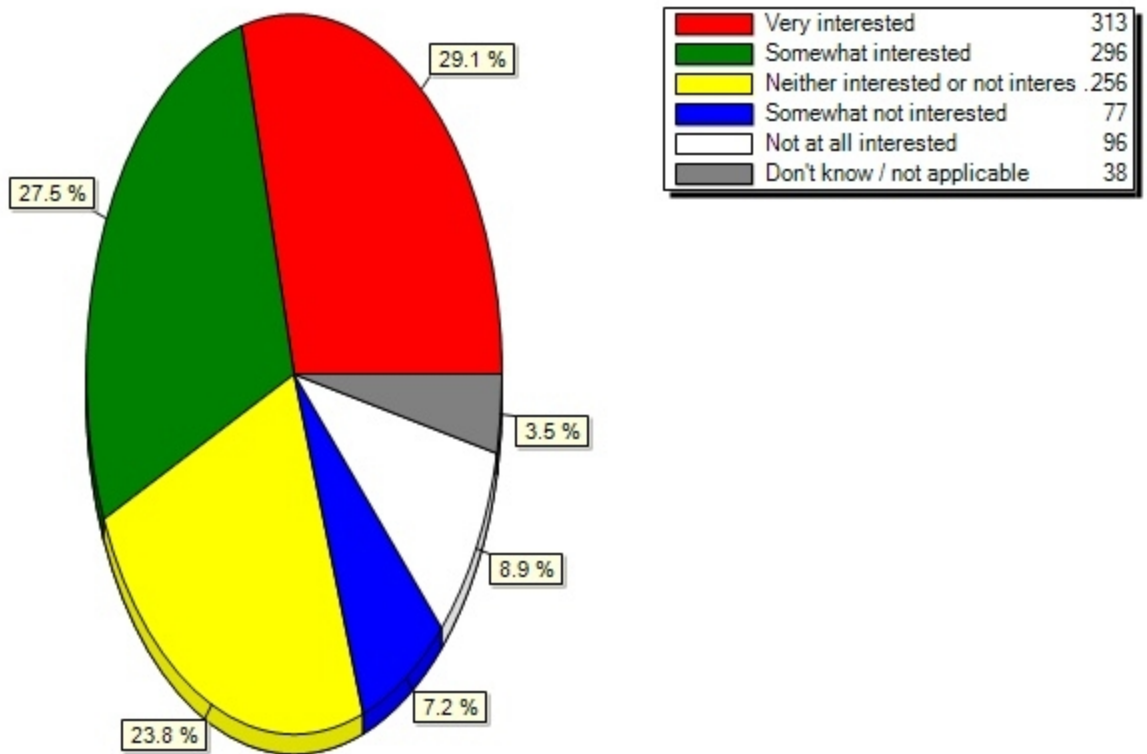
10.23) UB News (Please indicate your level of interest in using your mobile device to access the following



10.24) UB social media (Please indicate your level of interest in using your mobile device to access the following UB services:)

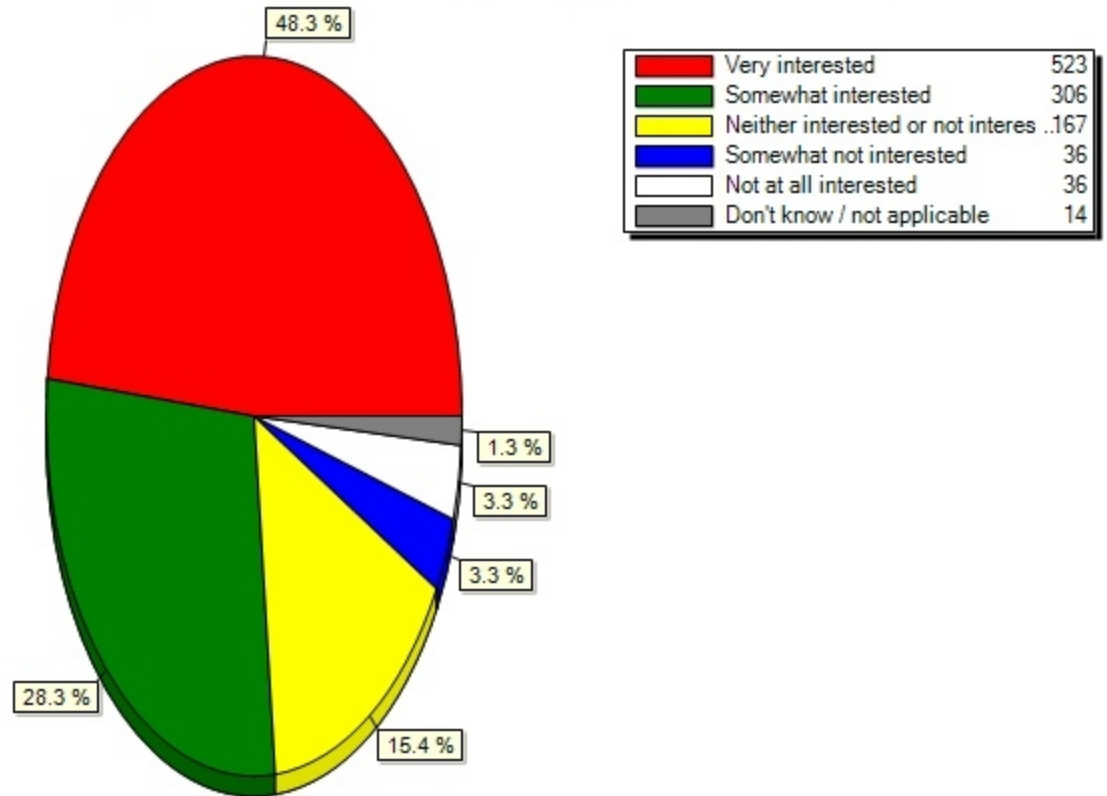


10.24) UB social media(Please indicate your level of interest in using your mobile device to access the fo



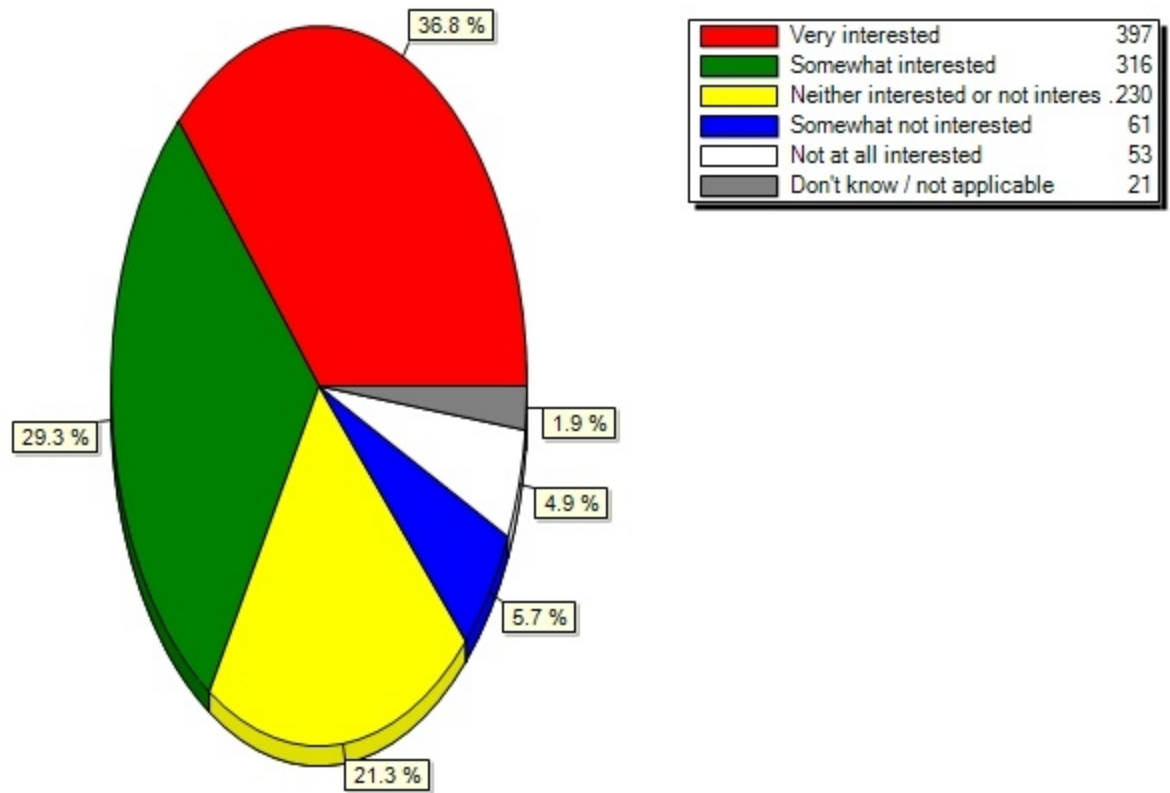
10.25) UBIT Alerts(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.25) UBIT Alerts(Please indicate your level of interest in using your mobile device to access the follow



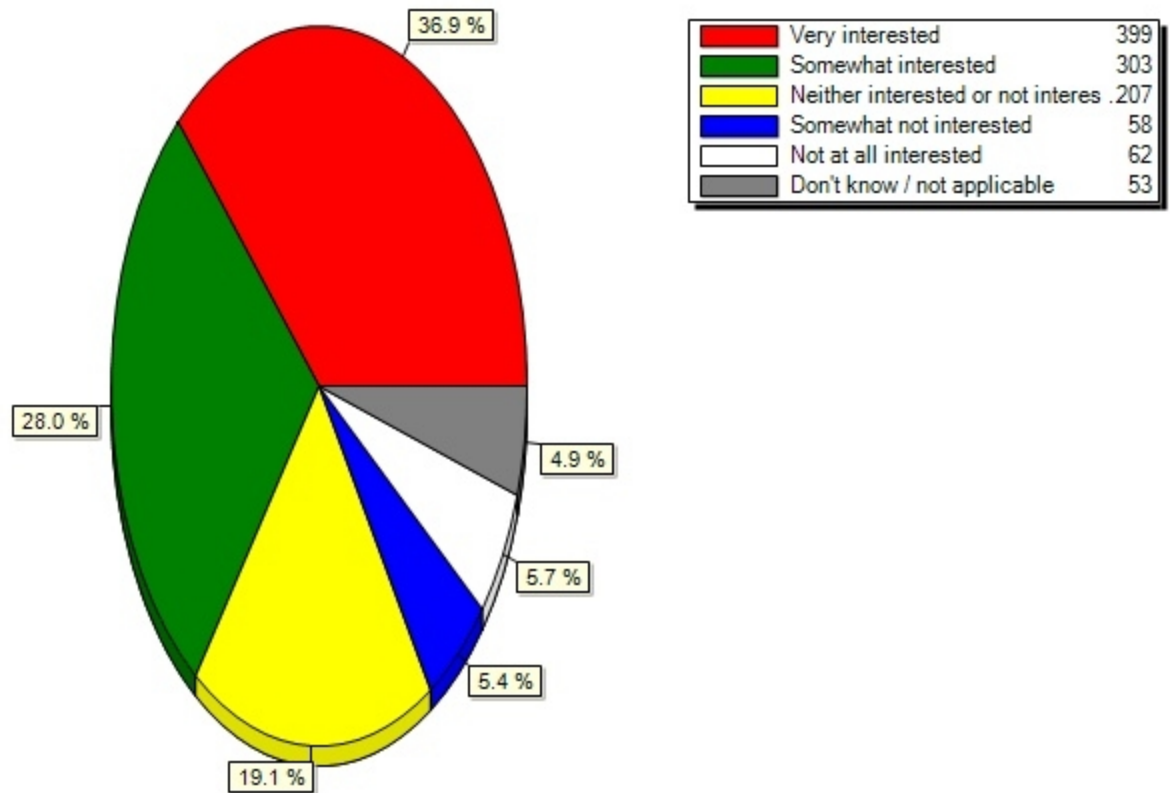
10.26) UBIT Website(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.26) UBIT Website(Please indicate your level of interest in using your mobile device to access the follo



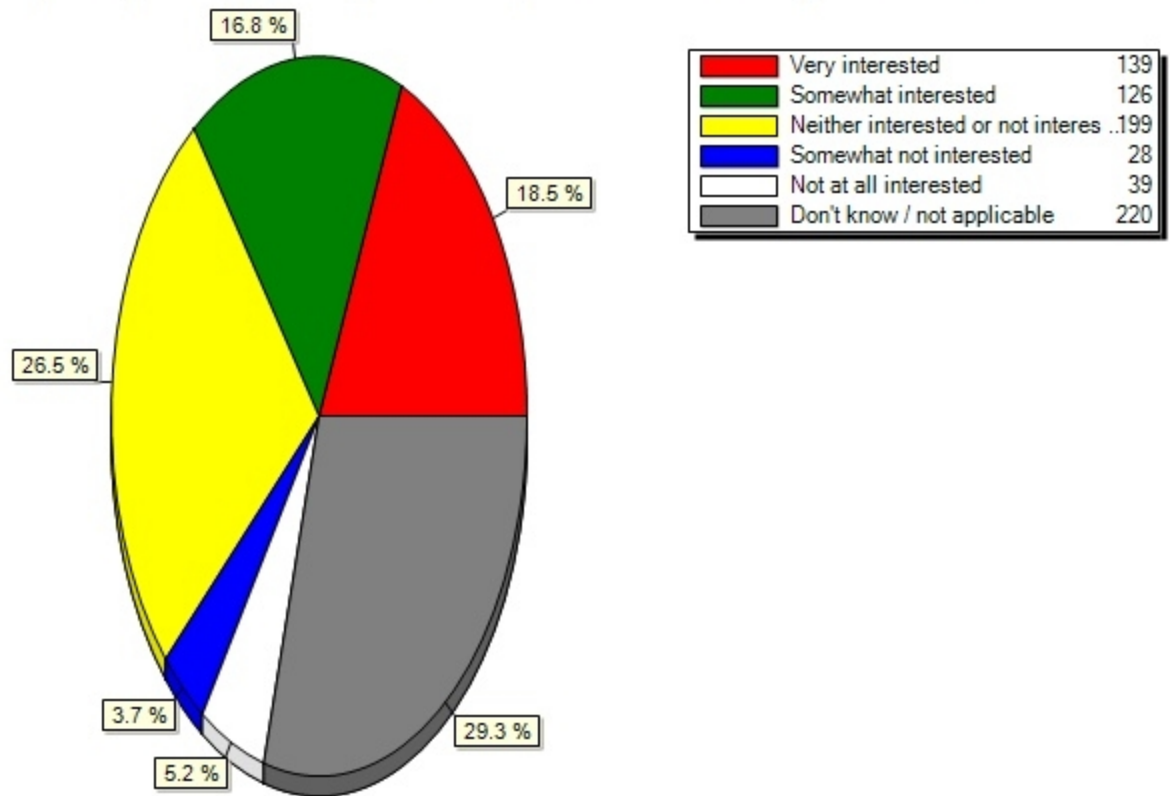
10.27) Wayfinding around campus(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.27) Wayfinding around campus(Please indicate your level of interest in using your mobile device to acce



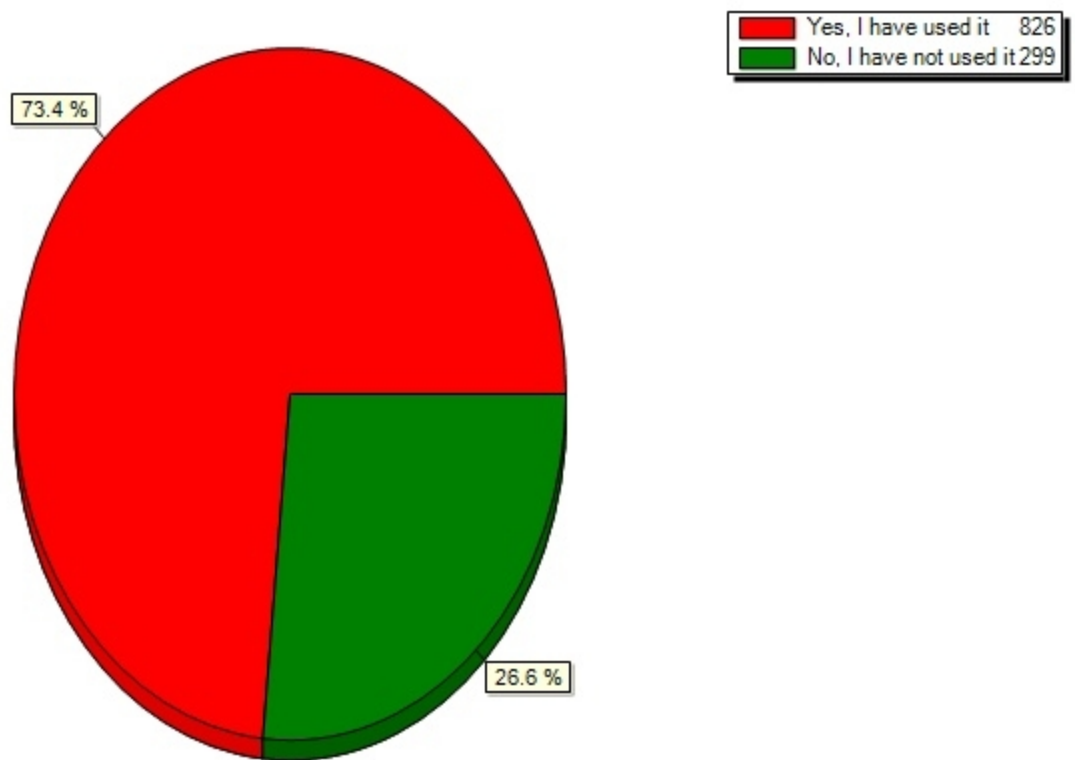
10.28) Other (include in comments)(Please indicate your level of interest in using your mobile device to access the following UB services:)

10.28) Other (include in comments)(Please indicate your level of interest in using your mobile device to a



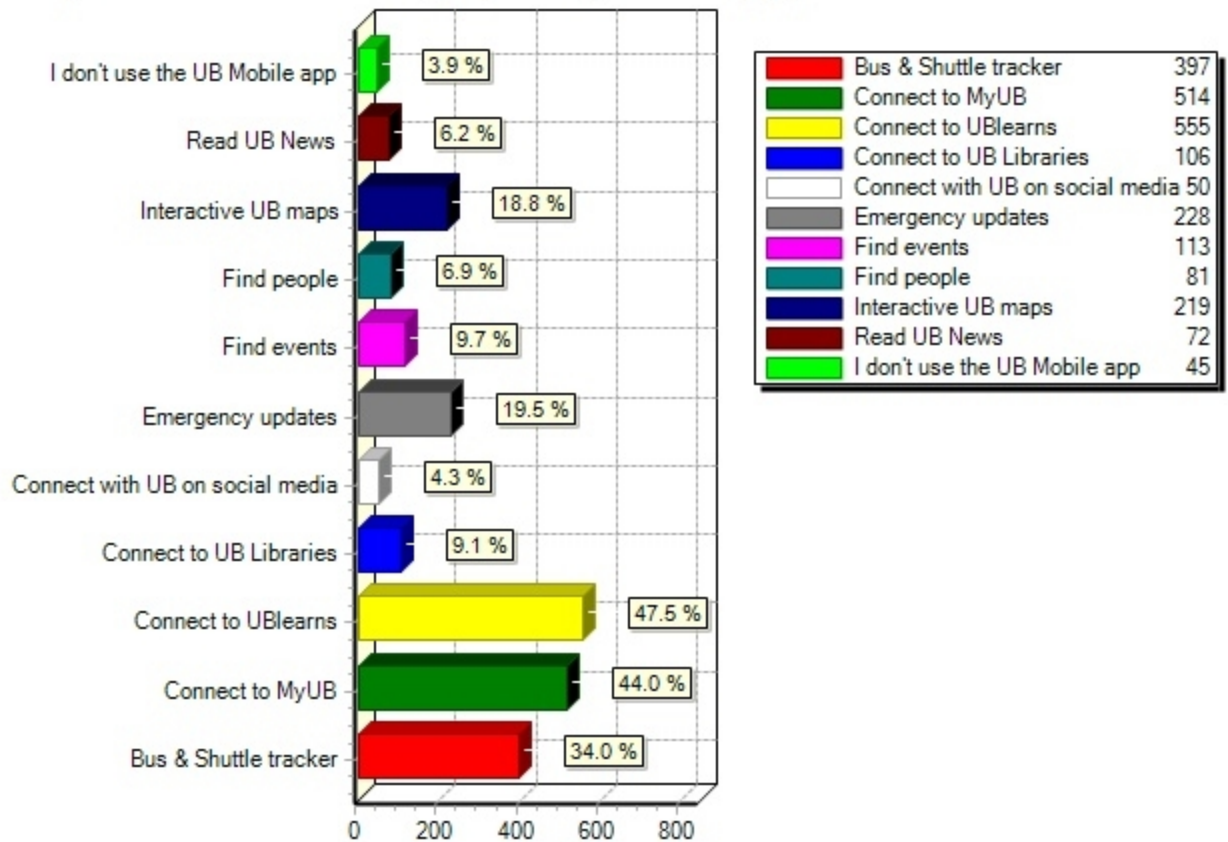
11) Have you used the UB Mobile app? (pictured below)

11) Have you used the UB Mobile app? (pictured below)



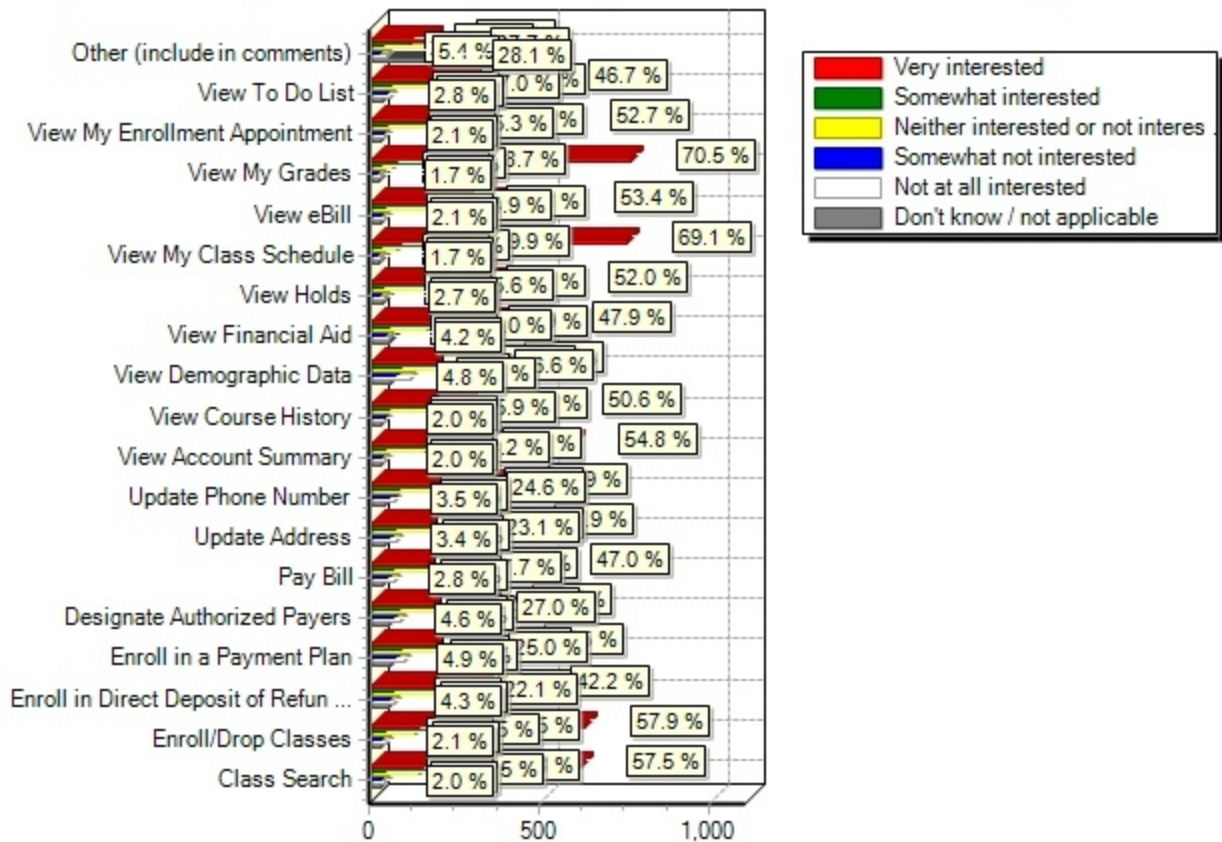
12) What features of the UB Mobile app do you use? (Select all that apply.)

12) What features of the UB Mobile app do you use? (Select all that apply.)



13) Please indicate your interest in using the following features on a HUB Student Center mobile app:

13) Please indicate your interest in using the following features on a HUB Student Center mobile app:



Comment Responses:

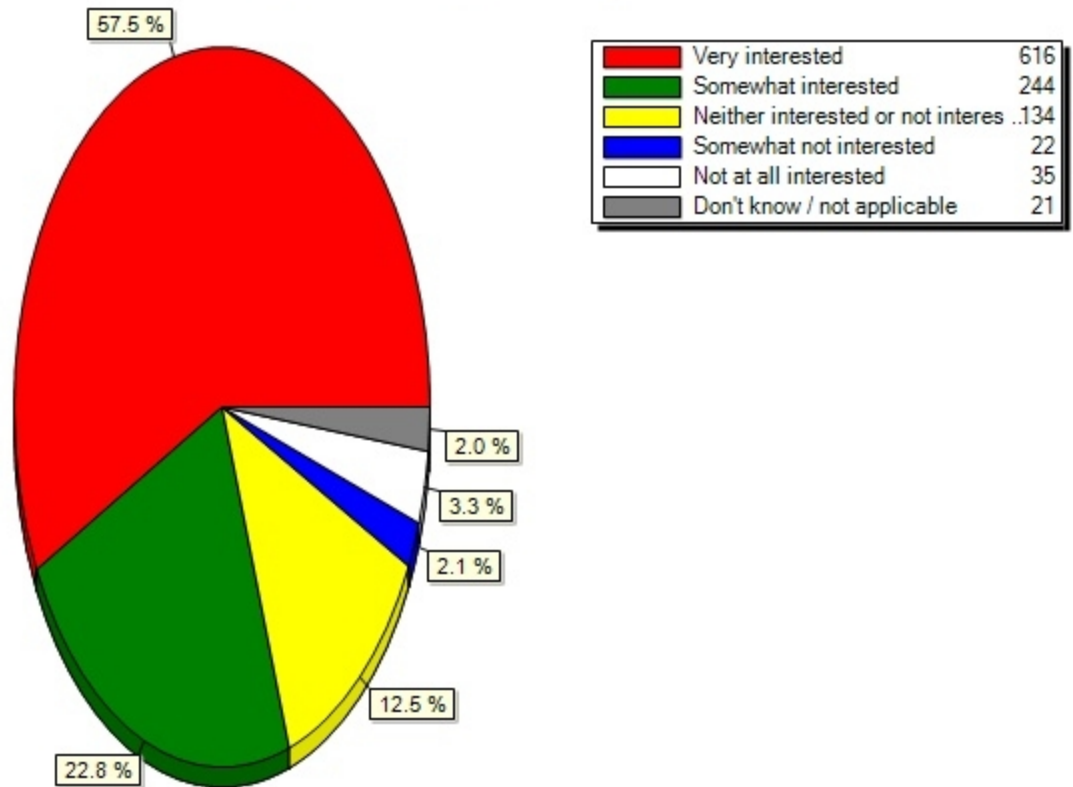
course catalog
add ub cash
Deal with your Holds
view my gpa
app needs more feature-stopped using
financial aid and related payment stuff
uncomfortable about phone getting stolen
Financial stuff=desktop only
I rather use a computer for these things
HUB is terrible so app will be too
Map with GPS



Other: Contact/Advisor Information
i use computer
I prefer to do payments with laptop
mobile devices not safe for banking info
view class section I am registered in
I need to see a sample before I rate it.
In short: anything I could do otherwise.
Parking
Advising Appointments
Also to check activities in UB
none
I want access to all these thing 24/7
Stream specific events timings notificat
Mobile app is very clumsy to use
Credits for Courses
I don't have any other suggestions yet
Paking tickets

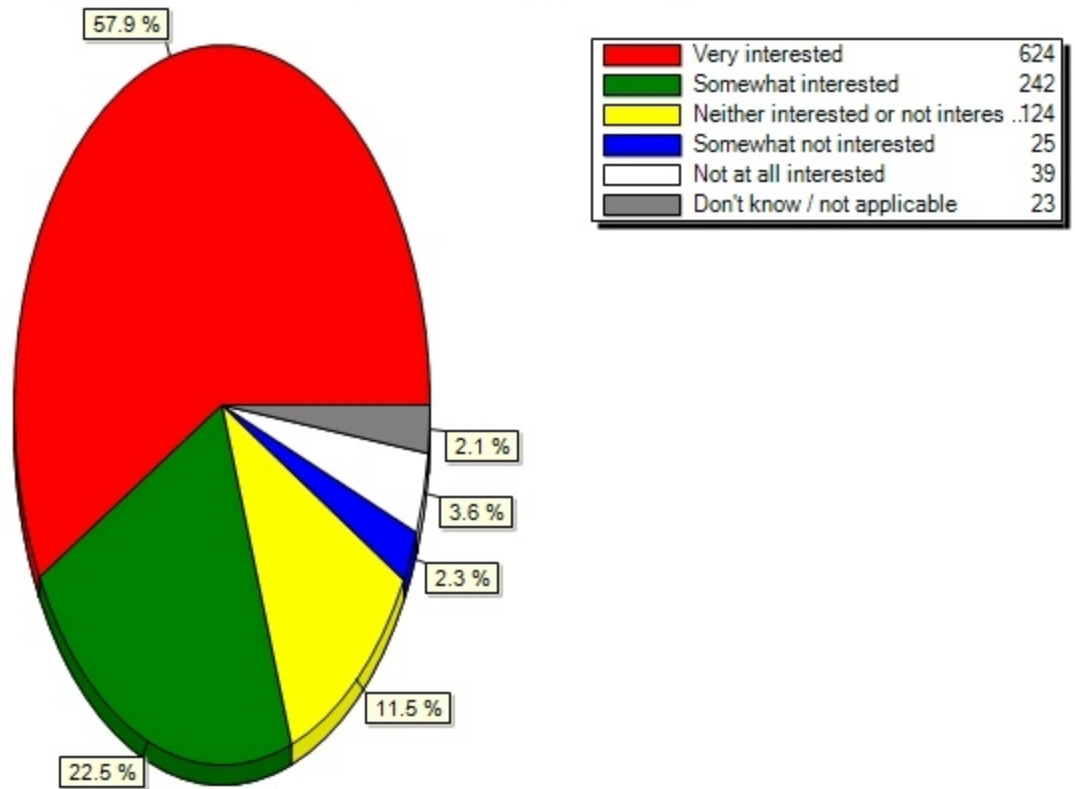
13.1) Class Search(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.1) Class Search(Please indicate your interest in using the following features on a HUB Student Center m



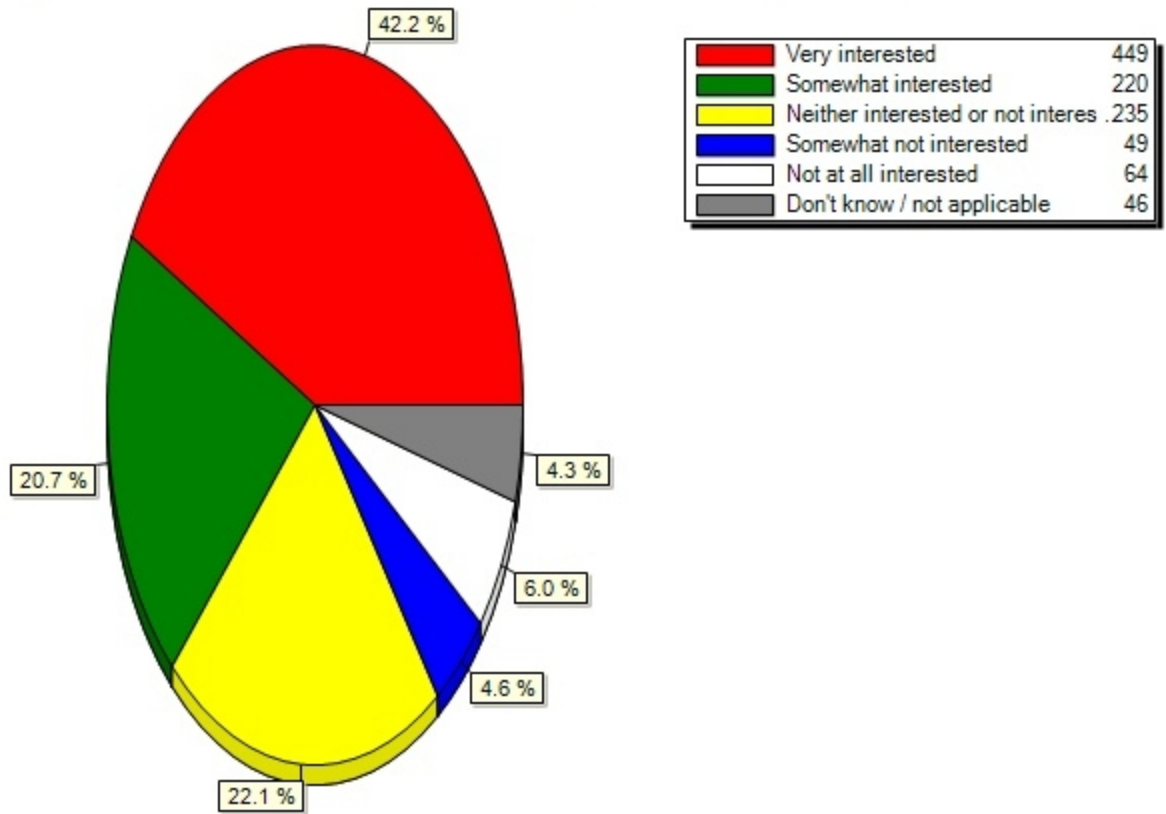
13.2) Enroll/Drop Classes(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.2) Enroll/Drop Classes(Please indicate your interest in using the following features on a HUB Student C



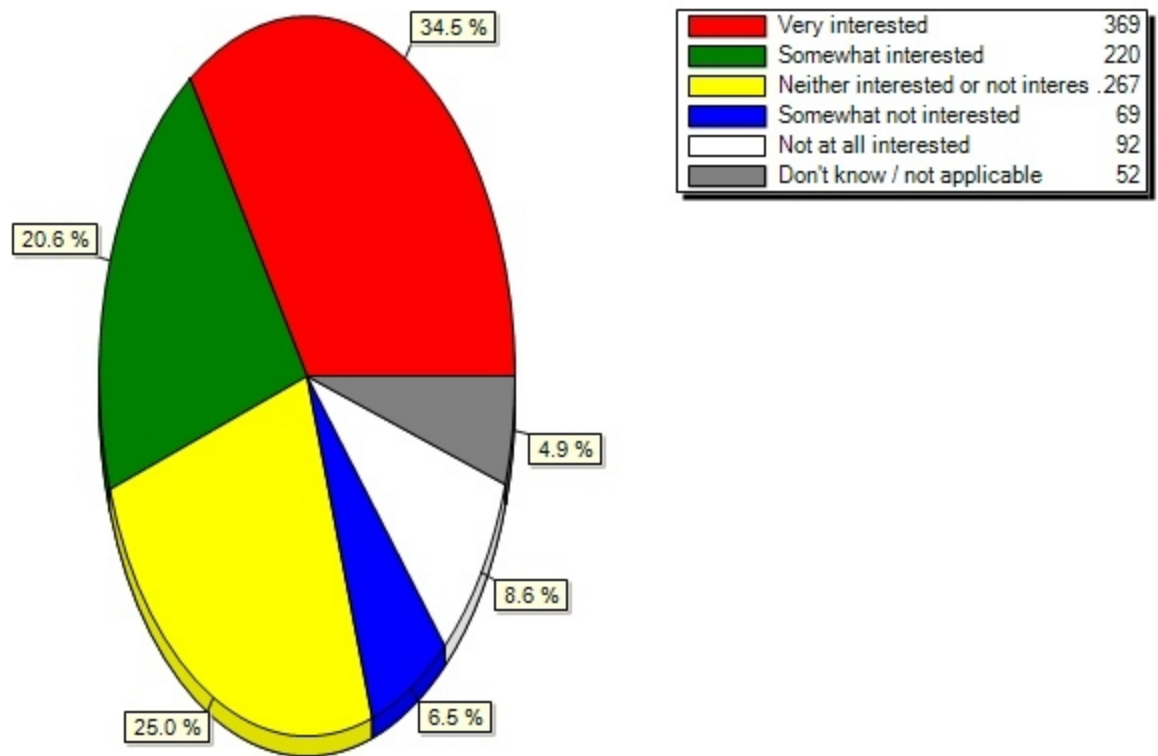
13.3) Enroll in Direct Deposit of Refunds(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.3) Enroll in Direct Deposit of Refunds(Please indicate your interest in using the following features on



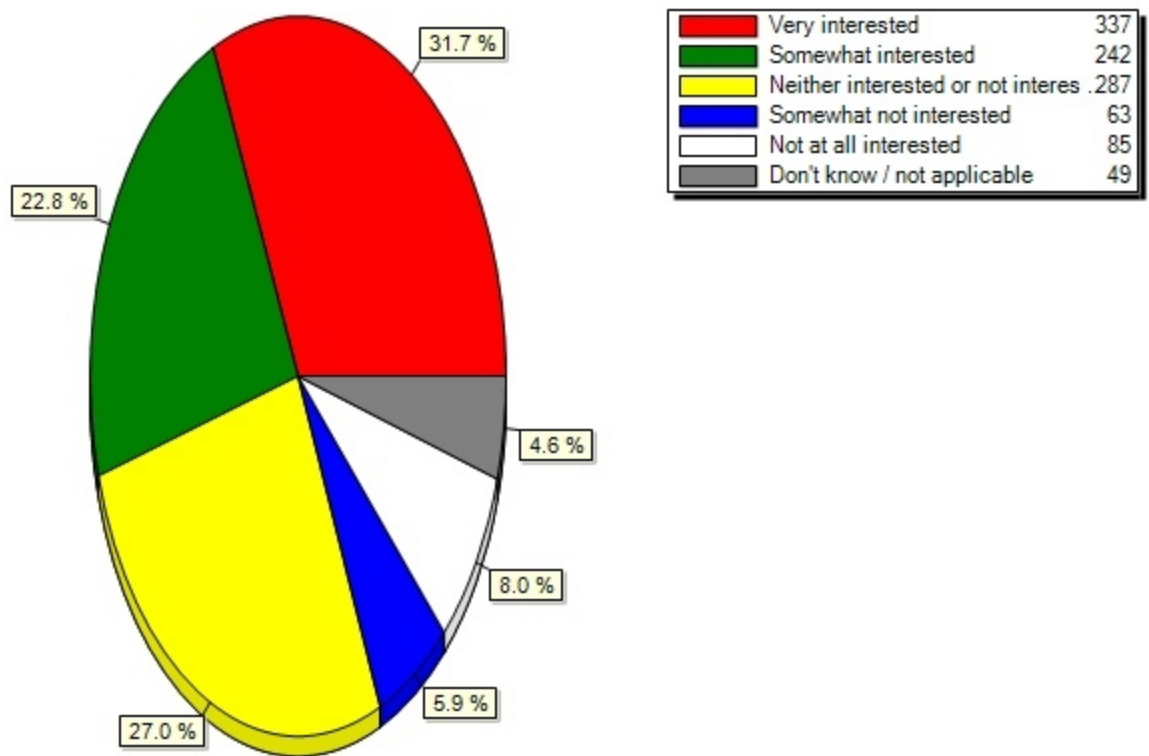
13.4) Enroll in a Payment Plan(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

**13.4) Enroll in a Payment Plan(Please indicate your interest in using the following features on a HUB Stud**



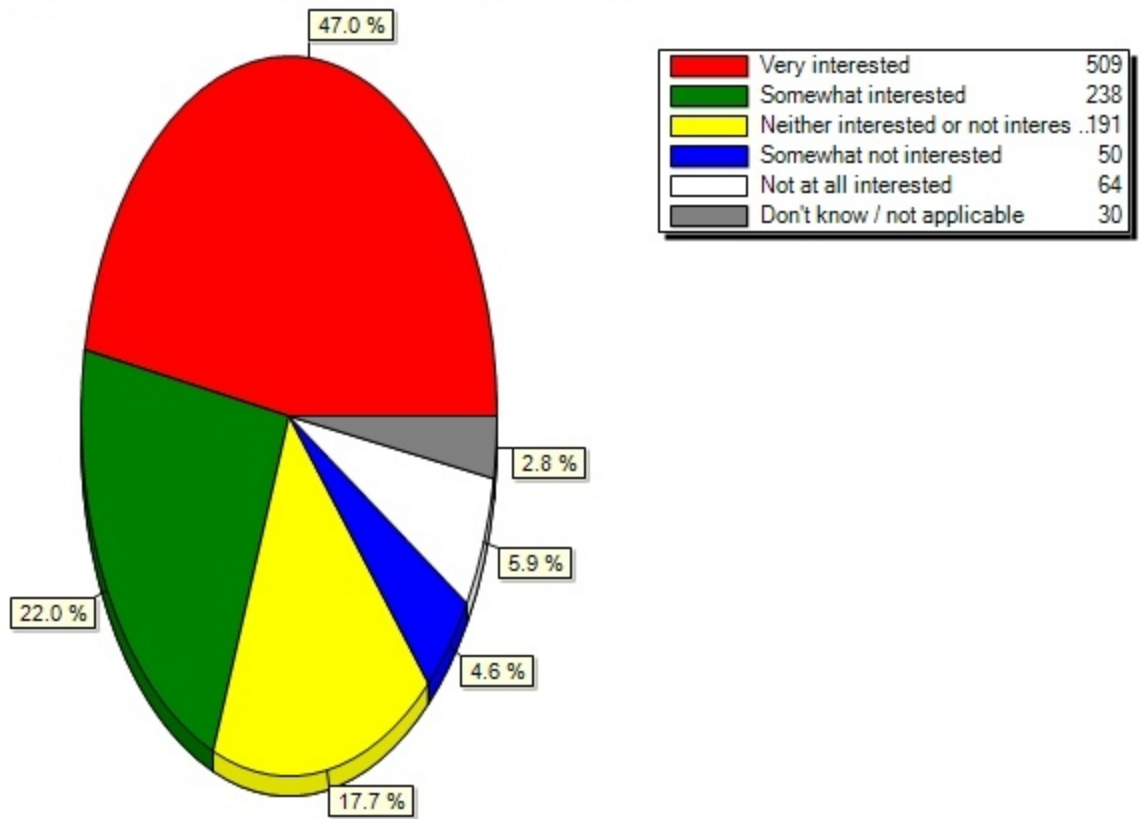
**13.5) Designate Authorized Payers(Please indicate your interest in using the following features on a HUB Student Center mobile app:)**

**13.5) Designate Authorized Payers(Please indicate your interest in using the following features on a HUB S**



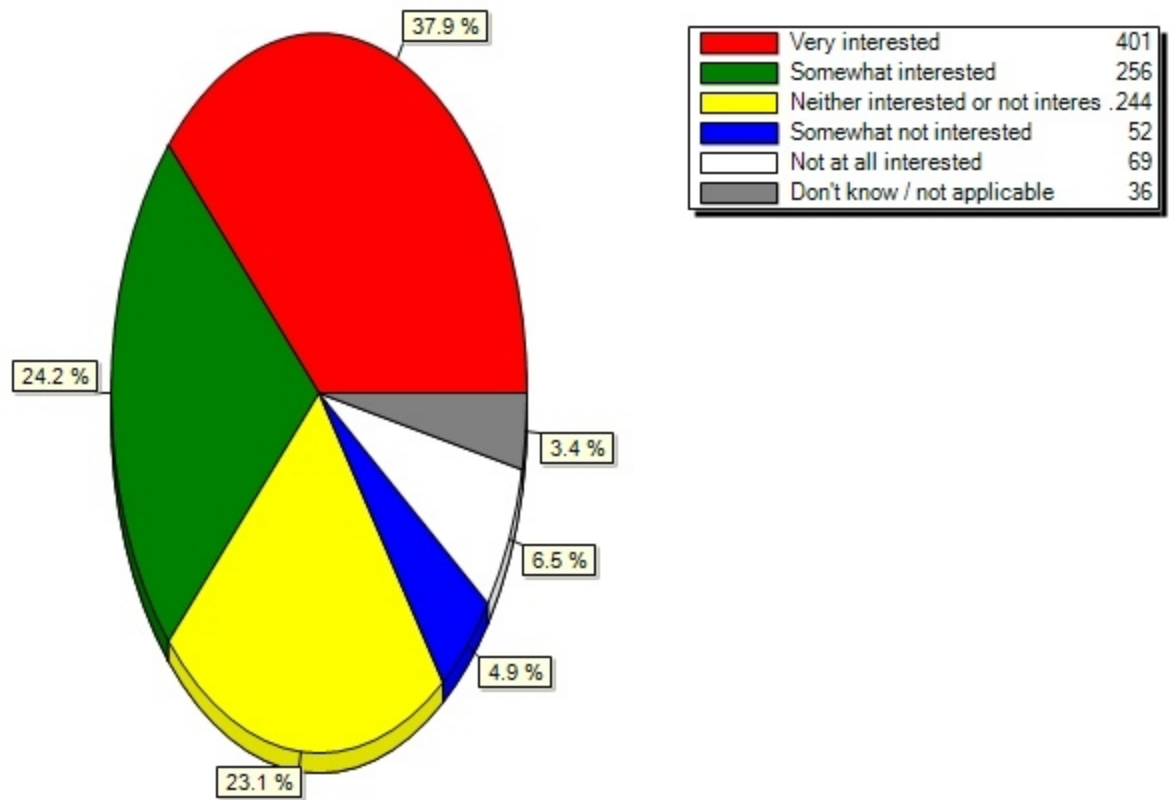
**13.6) Pay Bill(Please indicate your interest in using the following features on a HUB Student Center mobile app:)**

13.6) Pay Bill(Please indicate your interest in using the following features on a HUB Student Center mobil



13.7) Update Address(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

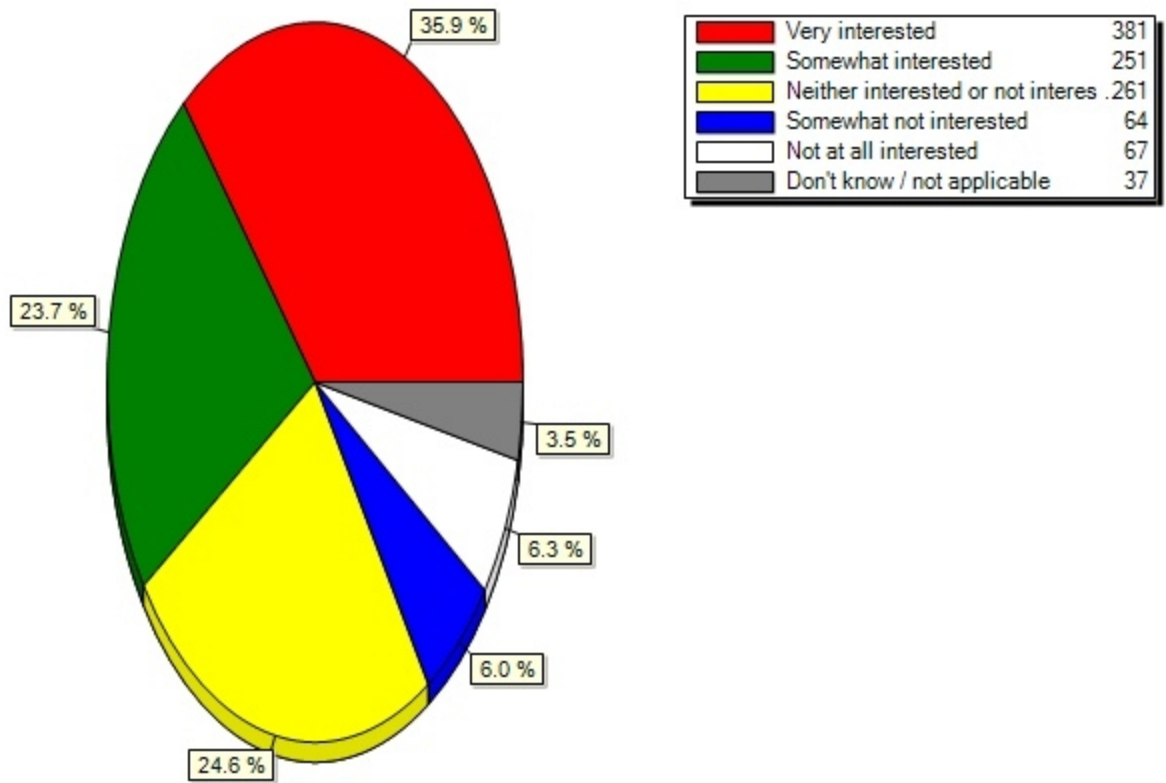
13.7) Update Address(Please indicate your interest in using the following features on a HUB Student Center



13.8) Update Phone Number(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

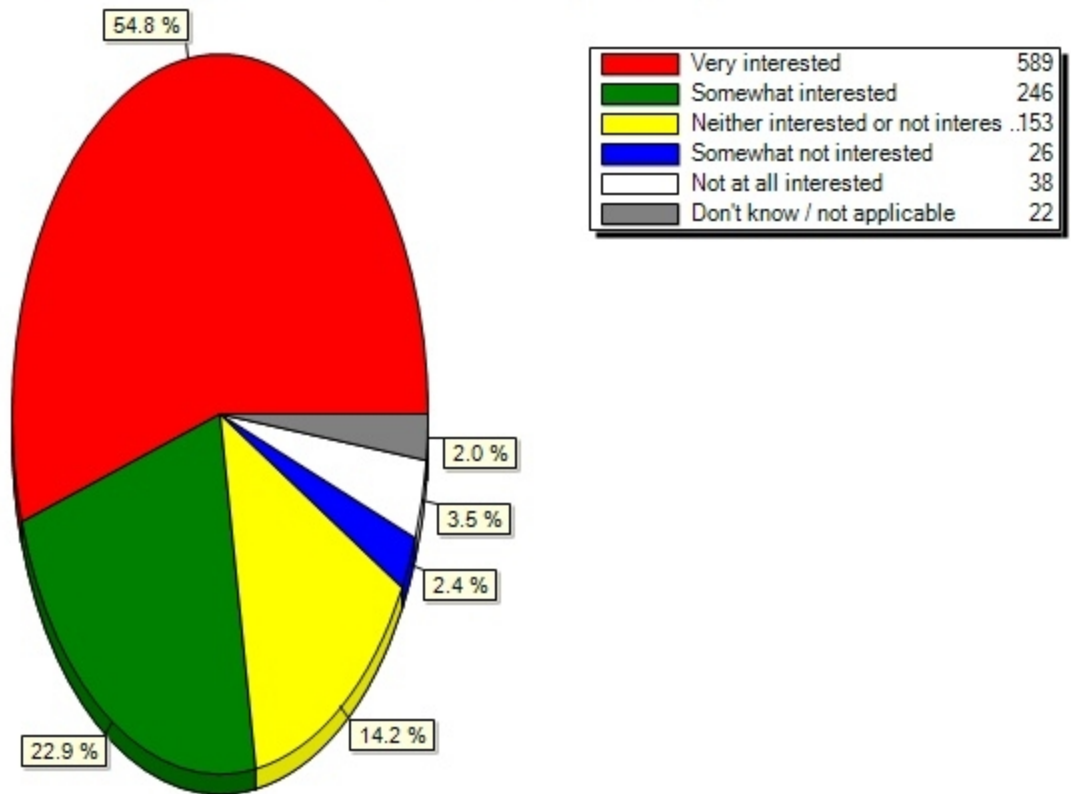


13.8) Update Phone Number(Please indicate your interest in using the following features on a HUB Student C



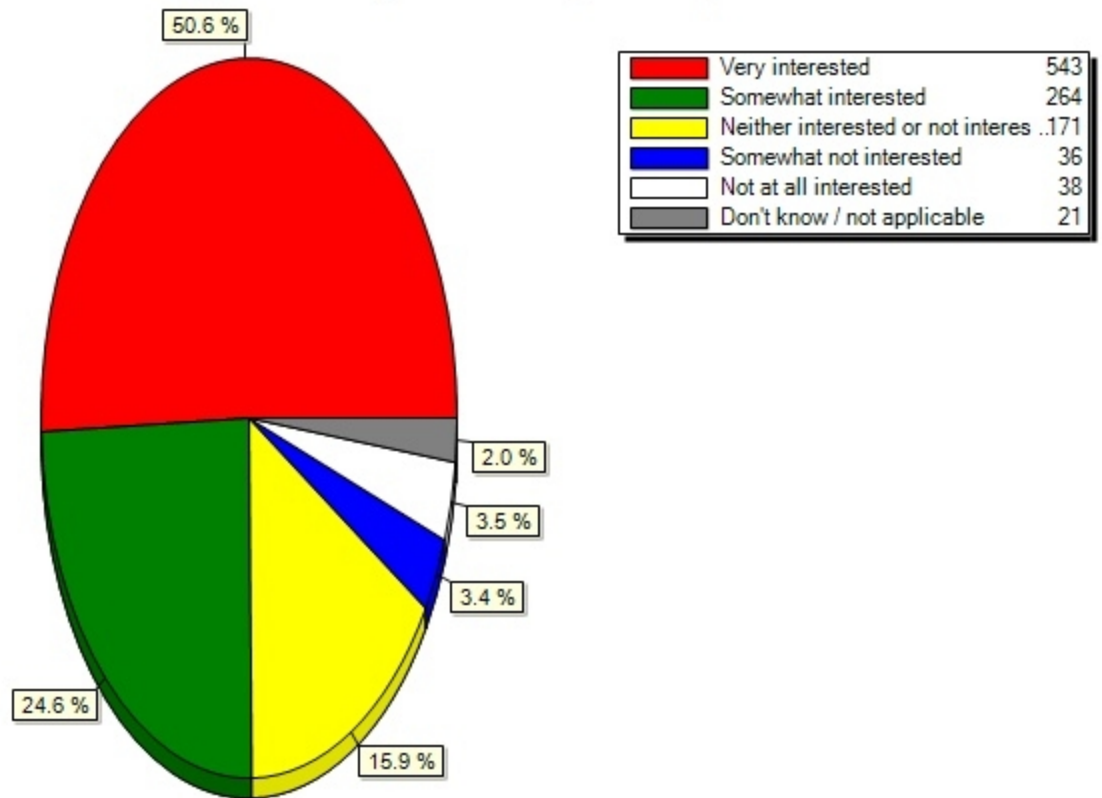
13.9) View Account Summary(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.9) View Account Summary(Please indicate your interest in using the following features on a HUB Student



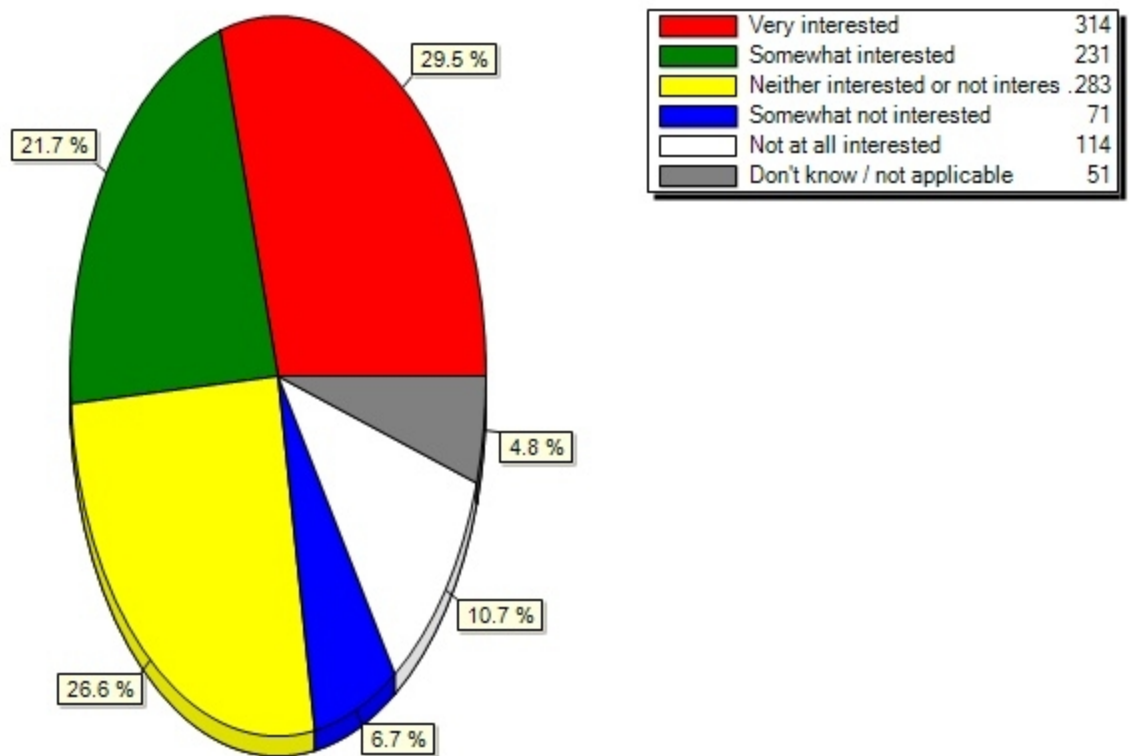
13.10) View Course History(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.10) View Course History(Please indicate your interest in using the following features on a HUB Student



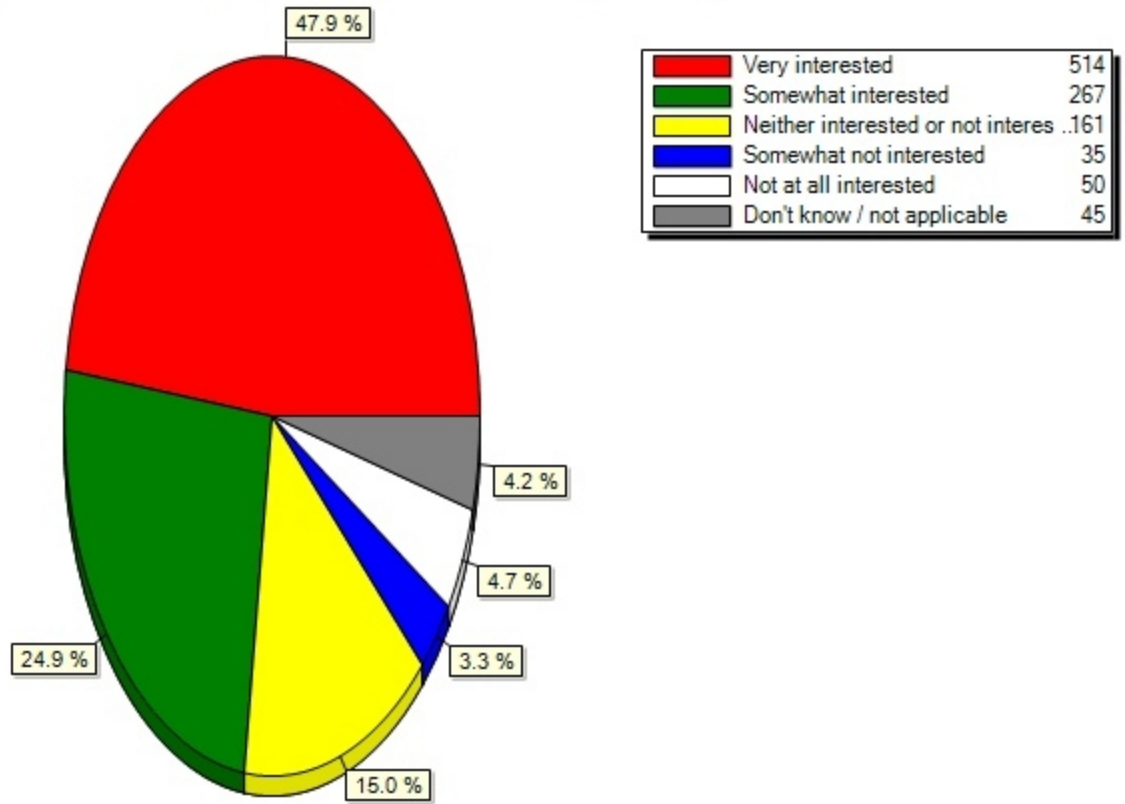
13.11) View Demographic Data(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.11) View Demographic Data(Please indicate your interest in using the following features on a HUB Studen



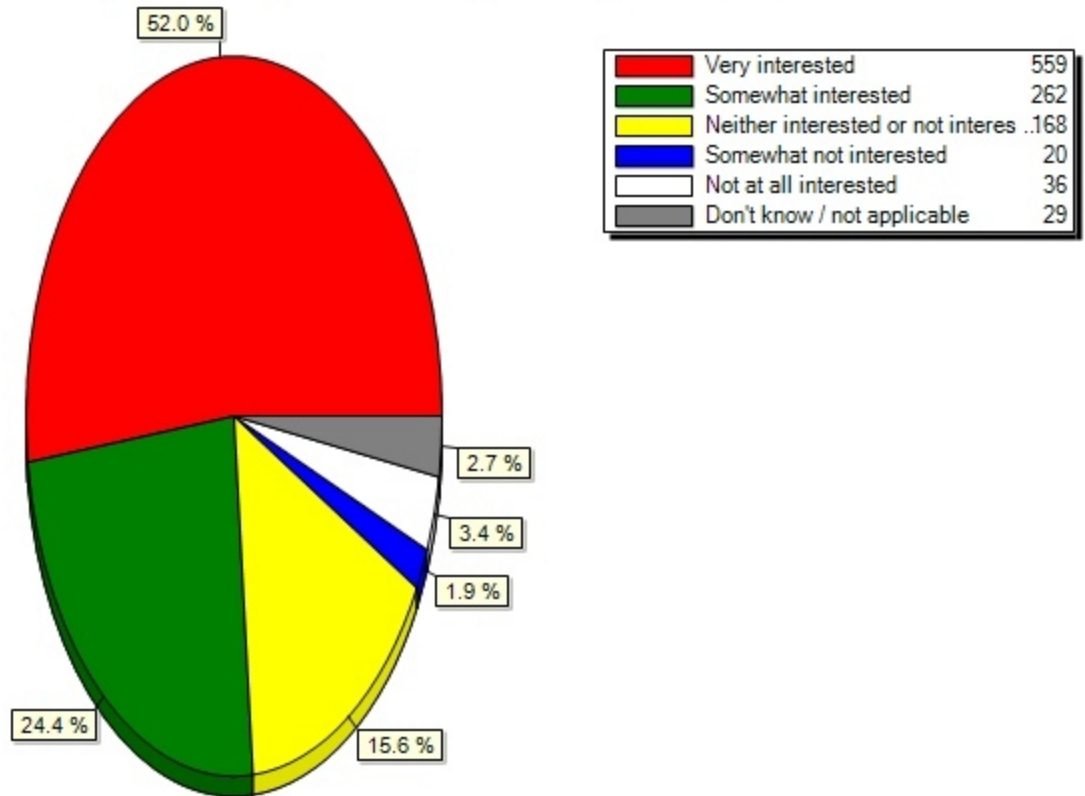
13.12) View Financial Aid(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.12) View Financial Aid(Please indicate your interest in using the following features on a HUB Student C



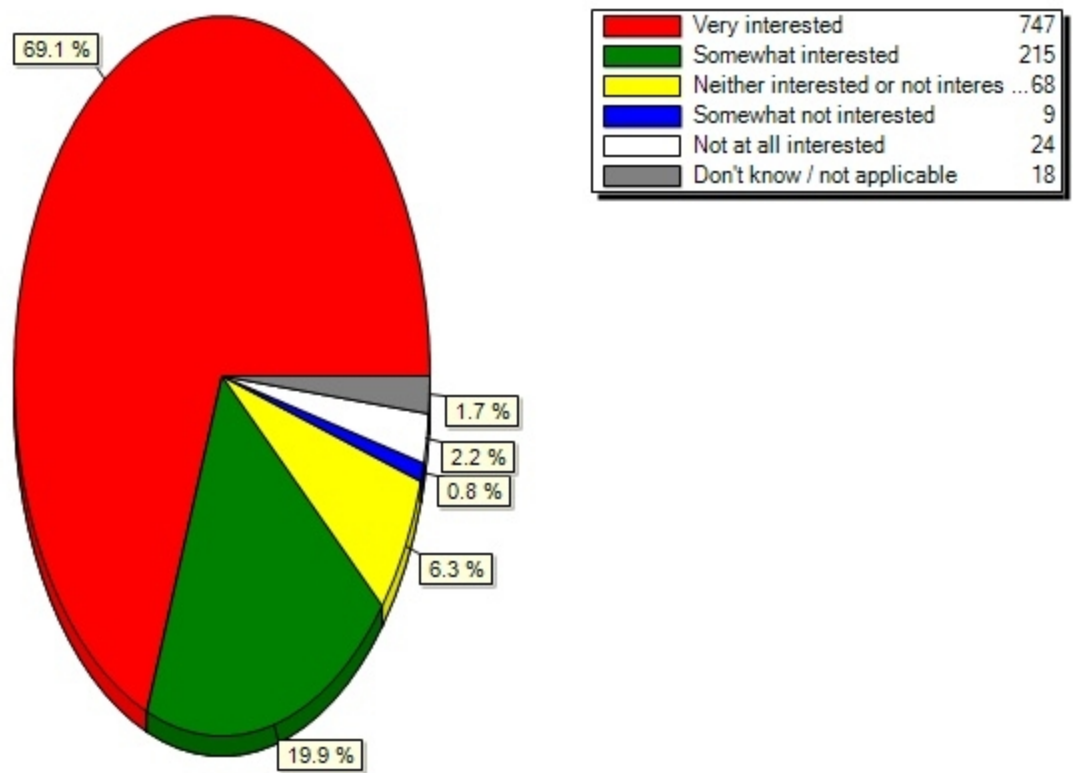
13.13) View Holds(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.13) View Holds(Please indicate your interest in using the following features on a HUB Student Center mo



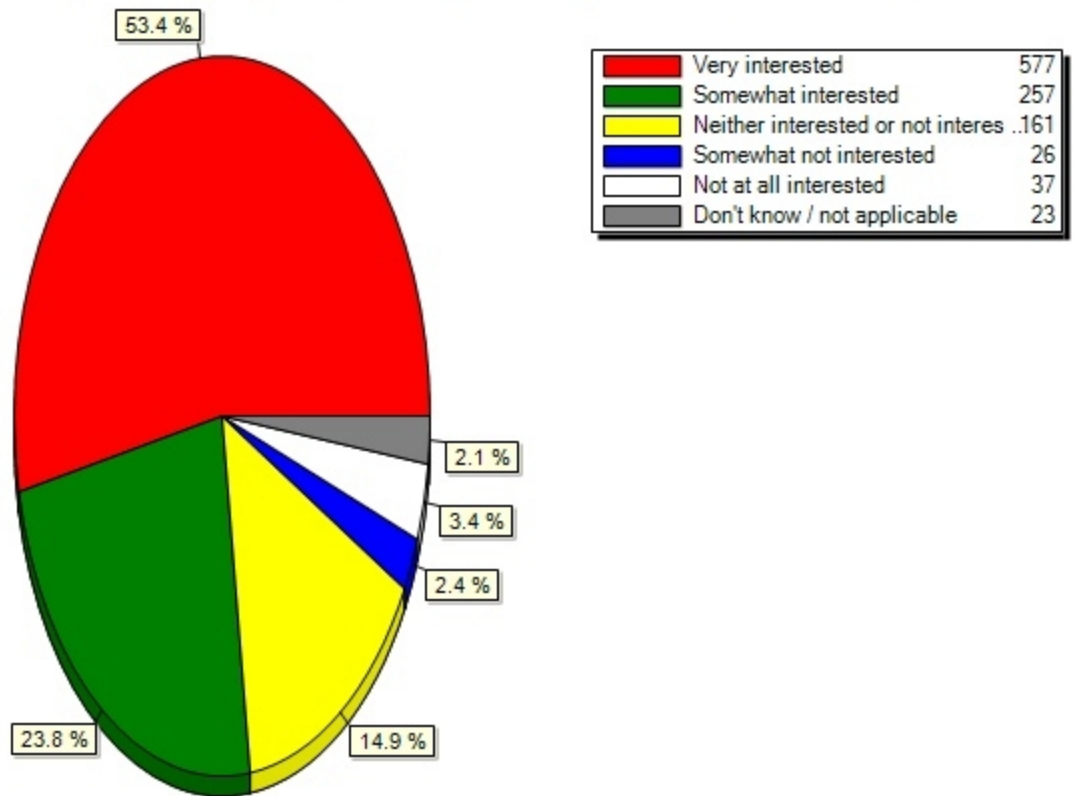
13.14) View My Class Schedule(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.14) View My Class Schedule(Please indicate your interest in using the following features on a HUB Stude



13.15) View eBill(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

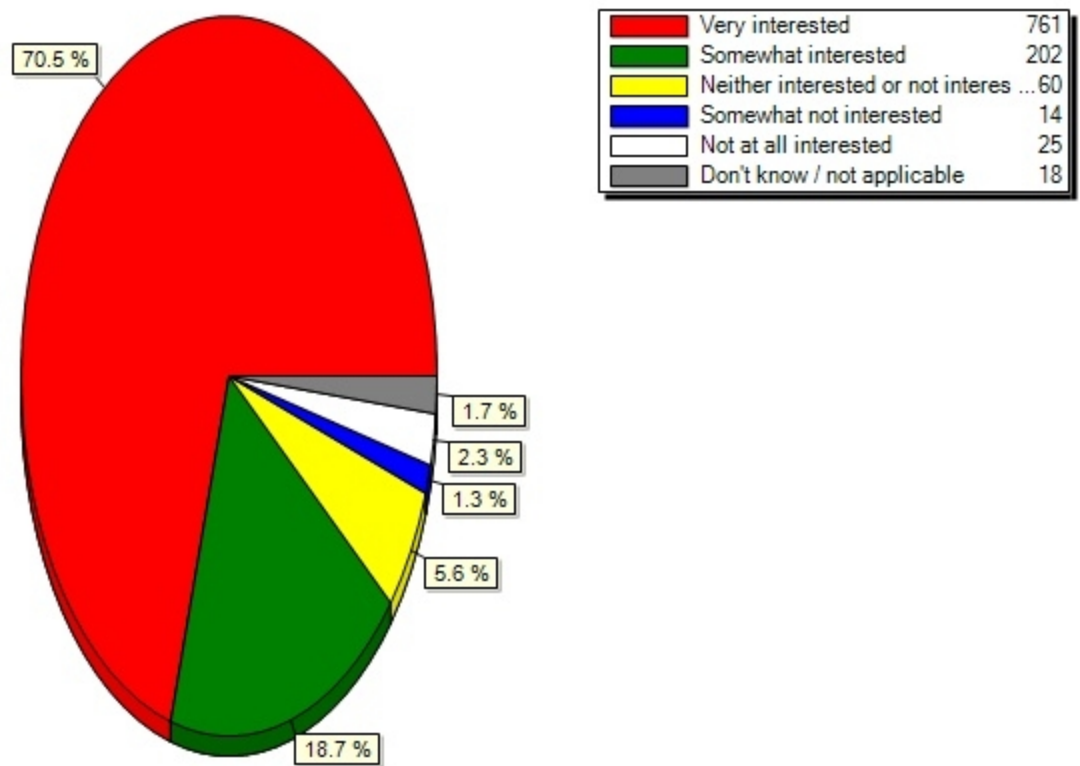
13.15) View eBill(Please indicate your interest in using the following features on a HUB Student Center mo



13.16) View My Grades(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

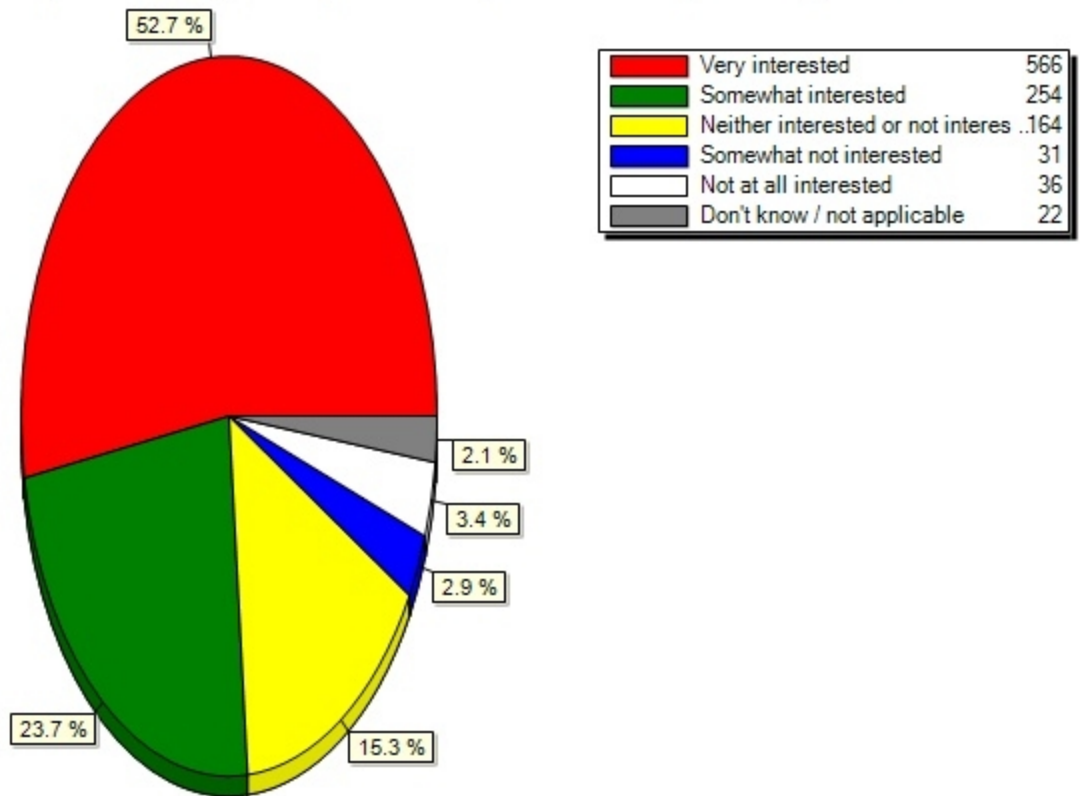


**13.16) View My Grades(Please indicate your interest in using the following features on a HUB Student Center**



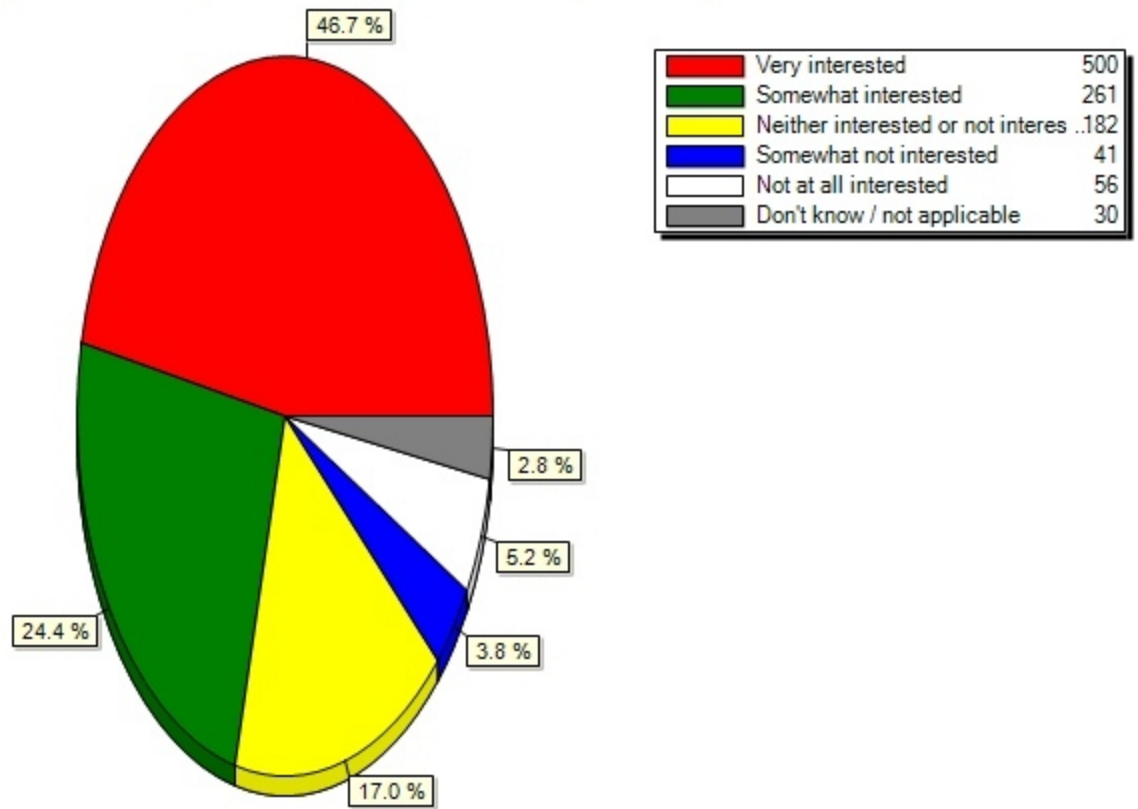
**13.17) View My Enrollment Appointment(Please indicate your interest in using the following features on a HUB Student Center mobile app:)**

13.17) View My Enrollment Appointment(Please indicate your interest in using the following features on a H



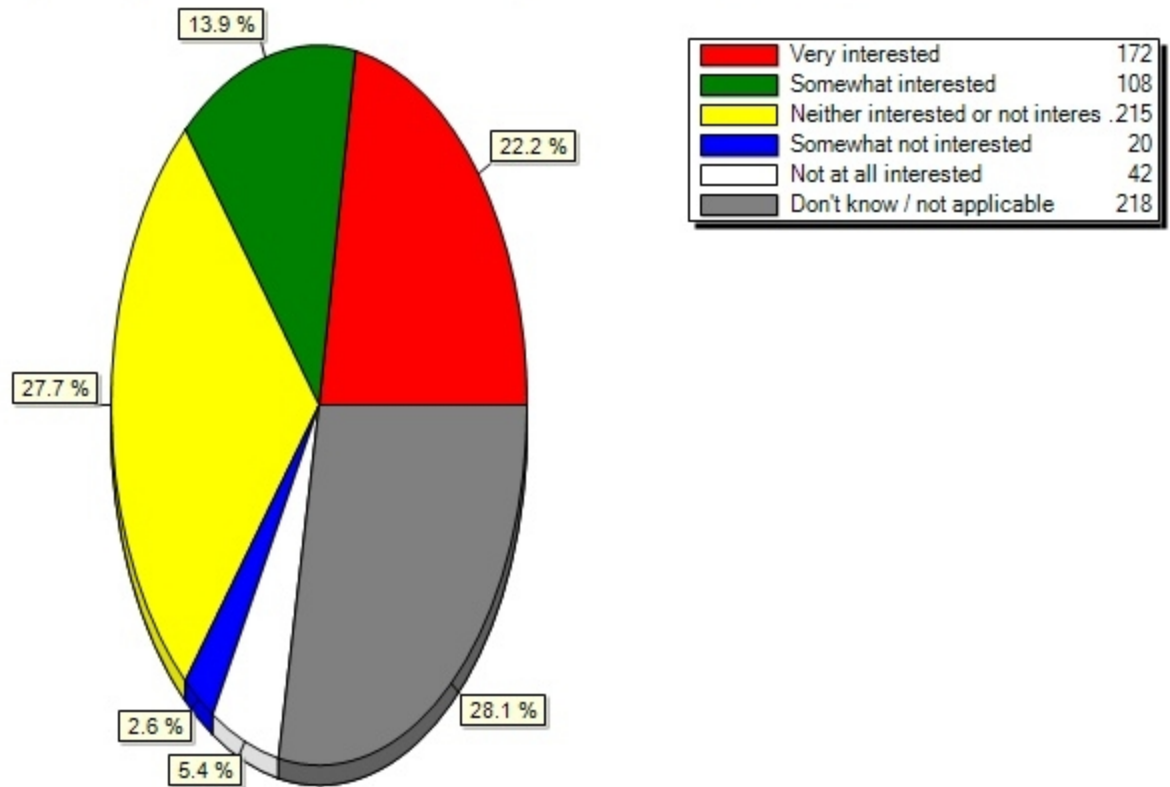
13.18) View To Do List(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.18) View To Do List(Please indicate your interest in using the following features on a HUB Student Cent



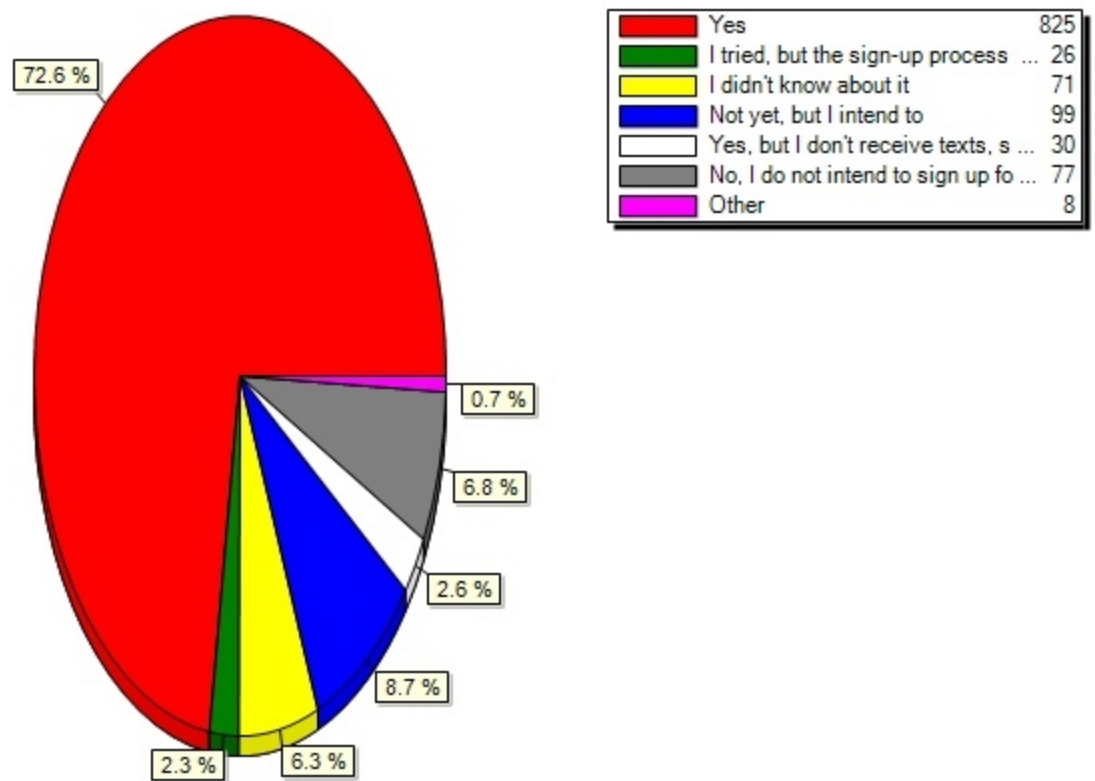
13.19) Other (include in comments)(Please indicate your interest in using the following features on a HUB Student Center mobile app:)

13.19) Other (include in comments)(Please indicate your interest in using the following features on a HUB



14) Have you signed up for UB Alert at [emergency.buffalo.edu](http://emergency.buffalo.edu) to receive text or email messages in case of a campus emergency?

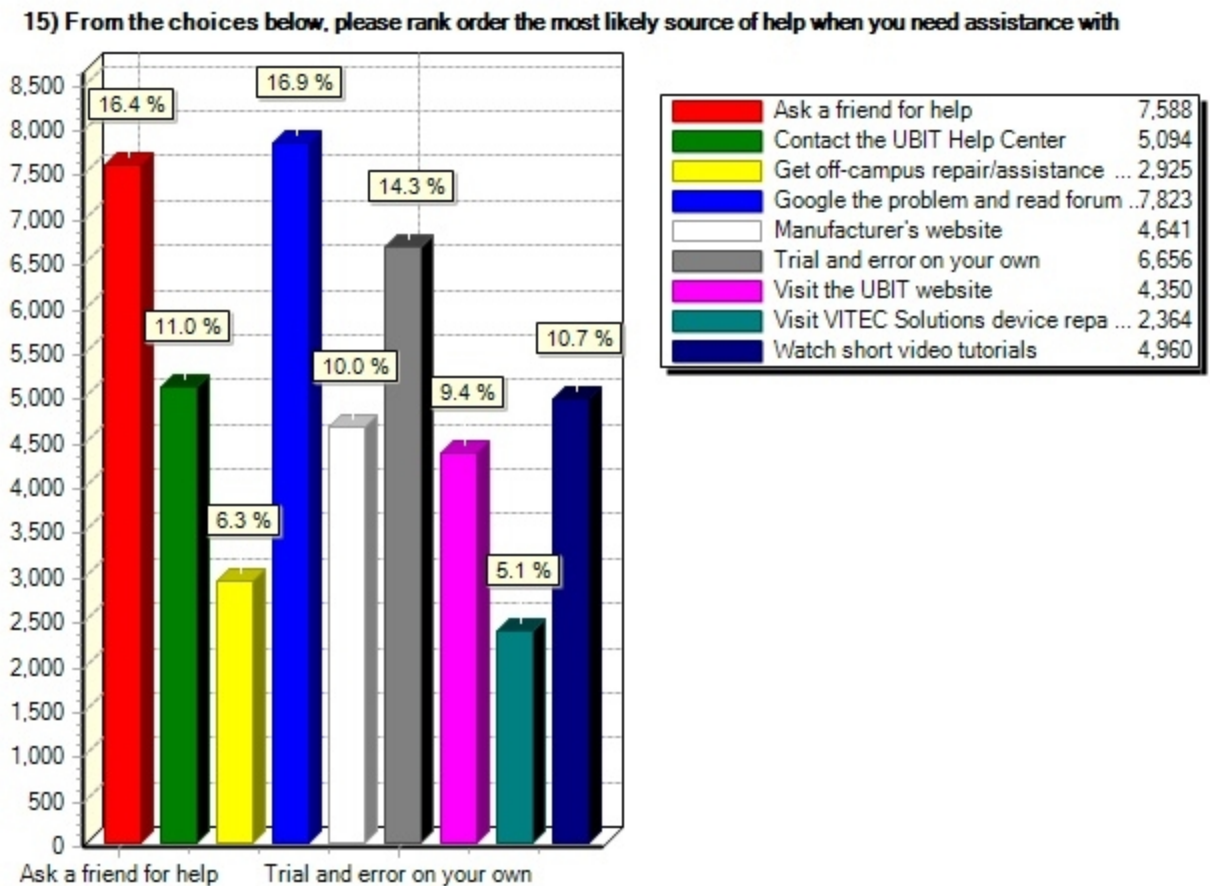
14) Have you signed up for UB Alert at [emergency.buffalo.edu](http://emergency.buffalo.edu) to receive text or email messages in case of



Other Responses:

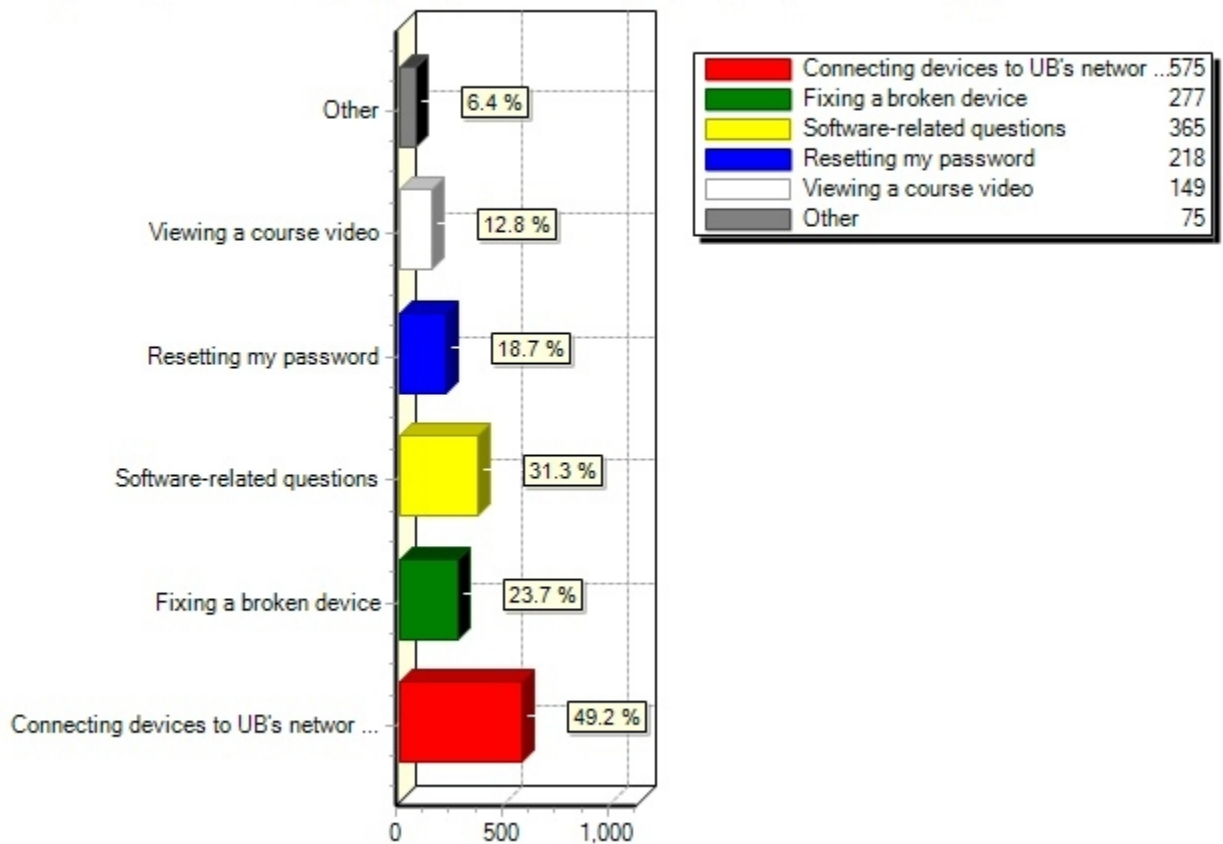
Yes, I signed up for texts but get email
think I did then cancelled do to disple
I signed up after seeing this survey.
I get notifications 20 mins after everyo
didn't know about it, will sign up ASAP
Not sure I receive emails but not text
I don't recall.
hello
Yes, but I rarely get updates

15) From the choices below, please rank order the most likely source of help when you need assistance with technology (with #1 being your first choice, #9 being your last).



16) What type of technology help have you needed during the past year? (Select all that apply.)

16) What type of technology help have you needed during the past year? (Select all that apply.)



Other Responses:

none
none
new student
none

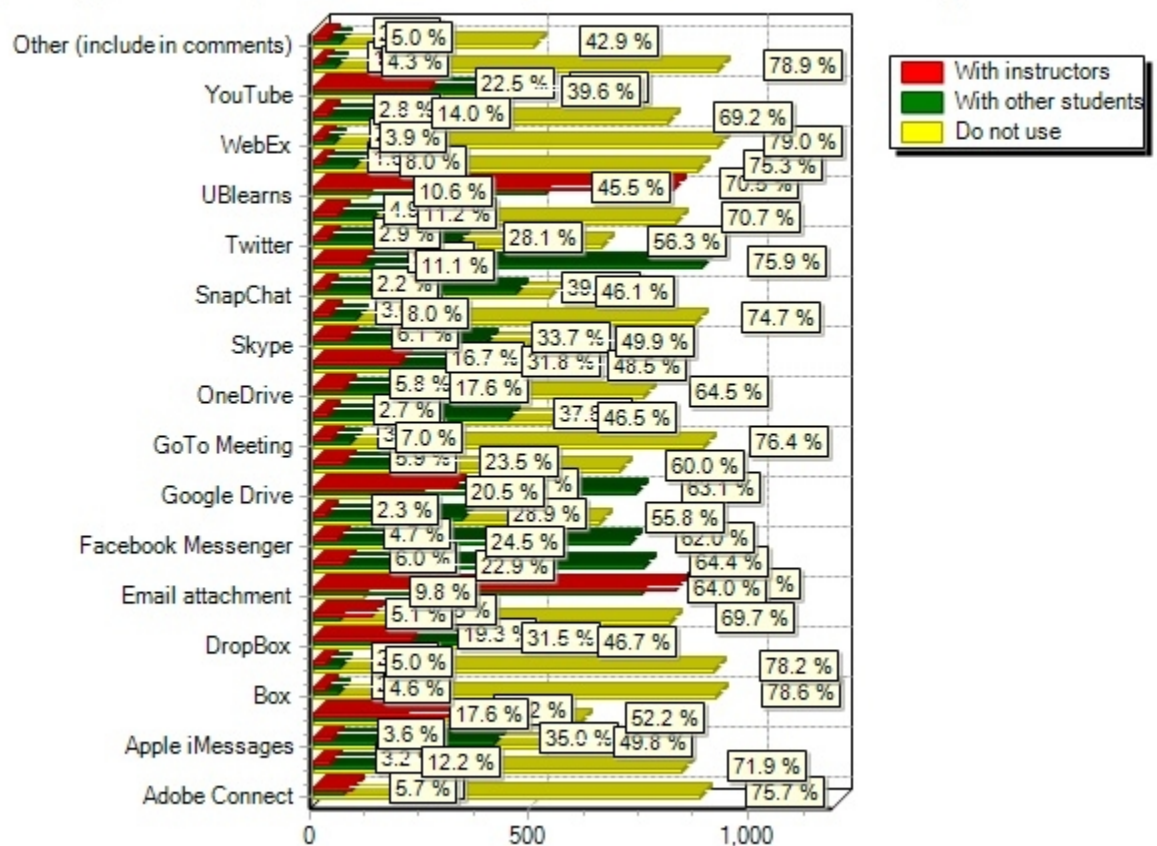
searching people
none
CONNECTING TO WIFI
Didn't need any help
printing was a big issue
None
Did not need help.
none
None
none
none
none
Spot on the screen (pixels messed up)
nothing
connecting game systems to UB Gaming
none
Printing at UB from my personal computer
non
none, really
None, I can do all of these things
Turning Tables Clicker
Cracked iphone screen
Fixing UB person number issue
Buying a new laptop
I have not needed help.
Faulty Wifi
None.
none
None
None
sound not,,, no assistance offered."ours
n/a
None
Map a UBLeans network drive
none
none



None
none
none
Turningpoint Technologies
None
none
did not experience an issue yet
none
hello
Connecting my laptop to the printer
none
None
none
none really
None
none
None
none
none
I want access to all these thing 24/7
None
none in past year; password 2 years ago
NONE
Printing
connecting TV to the Wifi
no help needed
none
None
None
nothing so far
Haven't needed help
None, computer science major
None
None
wifi connecting
none

17) What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply).

17) What apps or tools do you use to collaborate with your instructors and other students on campus, either



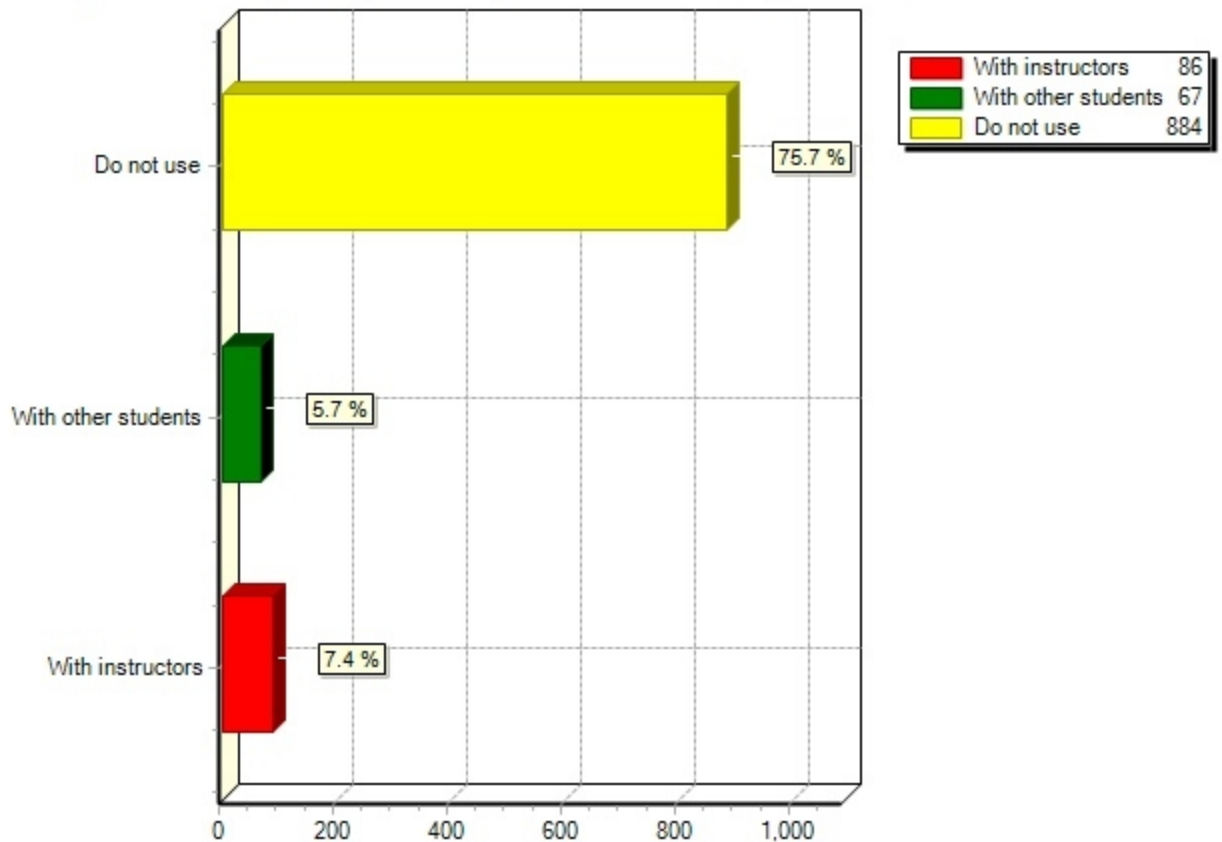
Comment Responses:

LinkedIn
Group Me; Whats Up
Phone Calls
turning point clickers
used fb w/ TAs/students for a class
groupme
TopHAT
Google Docs
Flashdrives
I use LINE which is similar to WeChat.
Piazza.com
UB Learns Discussion Board/Forum
Doodle Poll
Top Hat
GroupMe
Connect
Whatsapp
None
GroupMe
Wikispace
snapchat has a little c have respect
Canvas
GroupMe App
whatsapp
Piazza app (dicsussion board)
Google Doc
WhatsApp
buffalo email
tophat
piazza
Groupme
lexisnexus, westlaw
GroupMe for group chat among lab groups
myspace and all the other froms of socia
UBmail message threads

Whatsapp
Piazza (with instructors) and Whatsapp
Whatsapp
GroupMe
N/A
piazza, github, doodle, groupme
GroupMe
llrn
Tophat
Whatsapp
e-mail

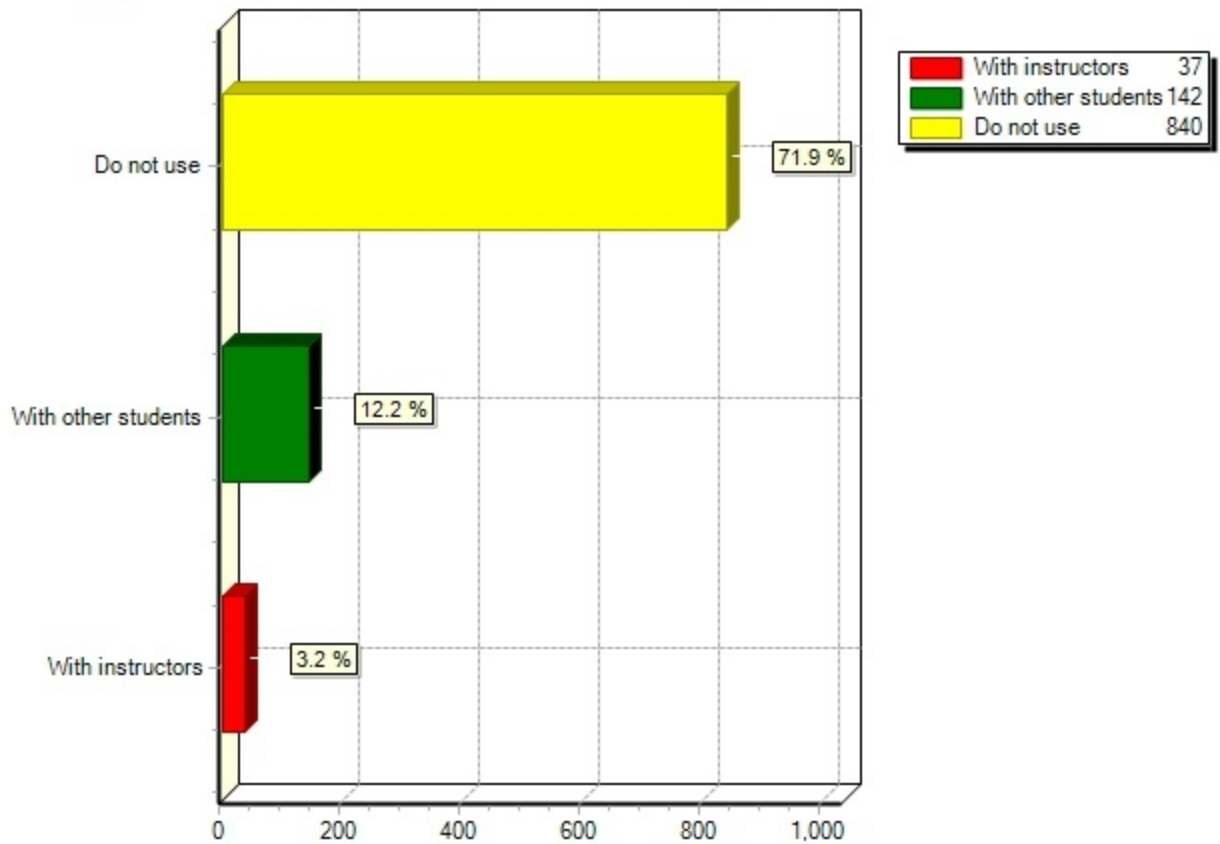
17.1) Adobe Connect(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.1) Adobe Connect(What apps or tools do you use to collaborate with your instructors and other students



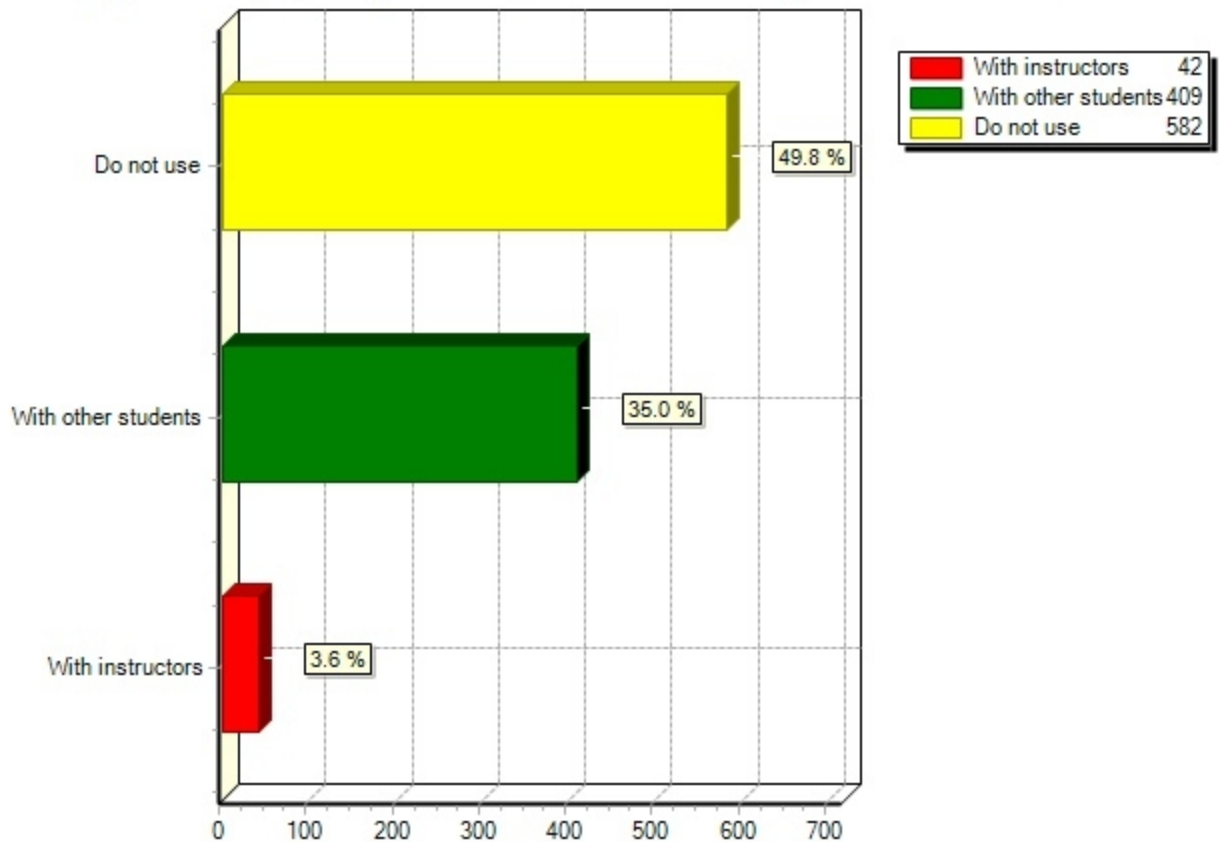
17.2) Apple iCloud(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.2) Apple iCloud(What apps or tools do you use to collaborate with your instructors and other students o



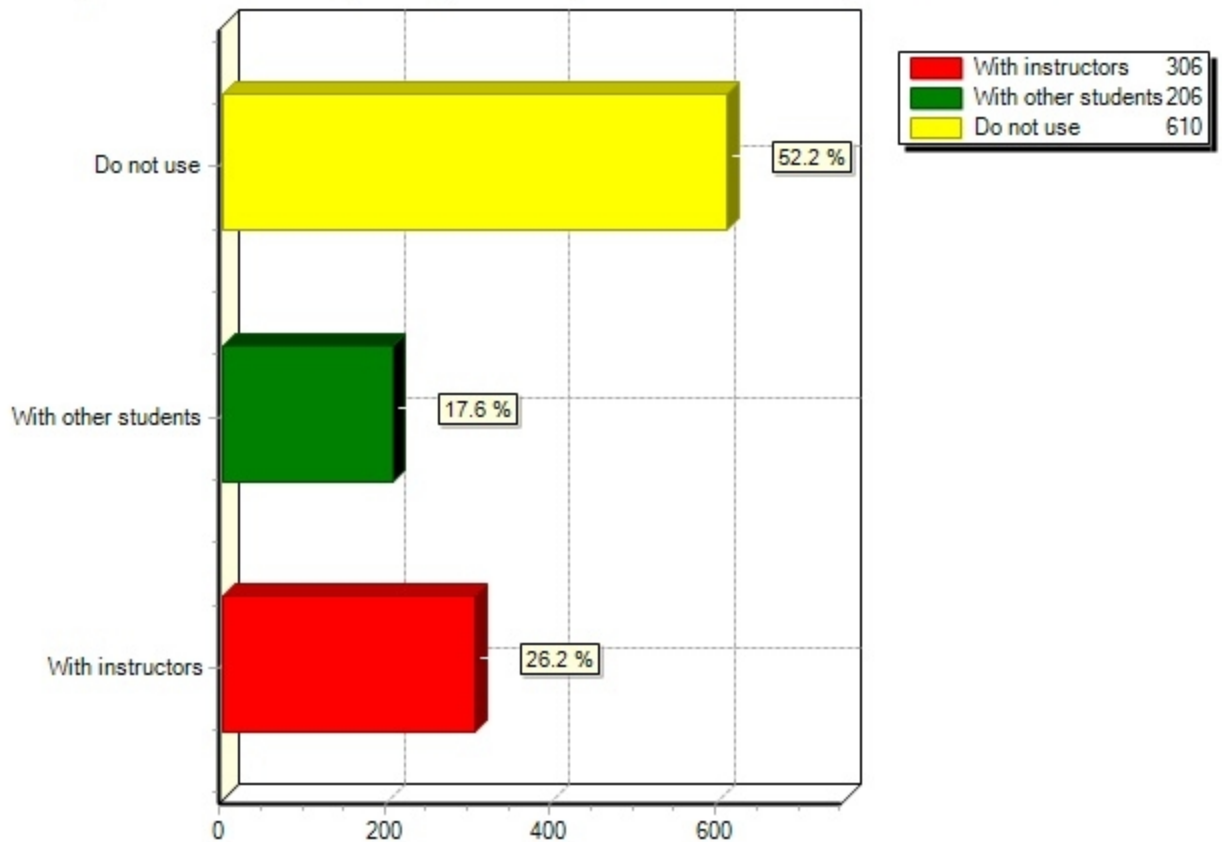
17.3) Apple iMessages(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.3) Apple iMessages(What apps or tools do you use to collaborate with your instructors and other student



17.4) Blackboard Collaborate(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

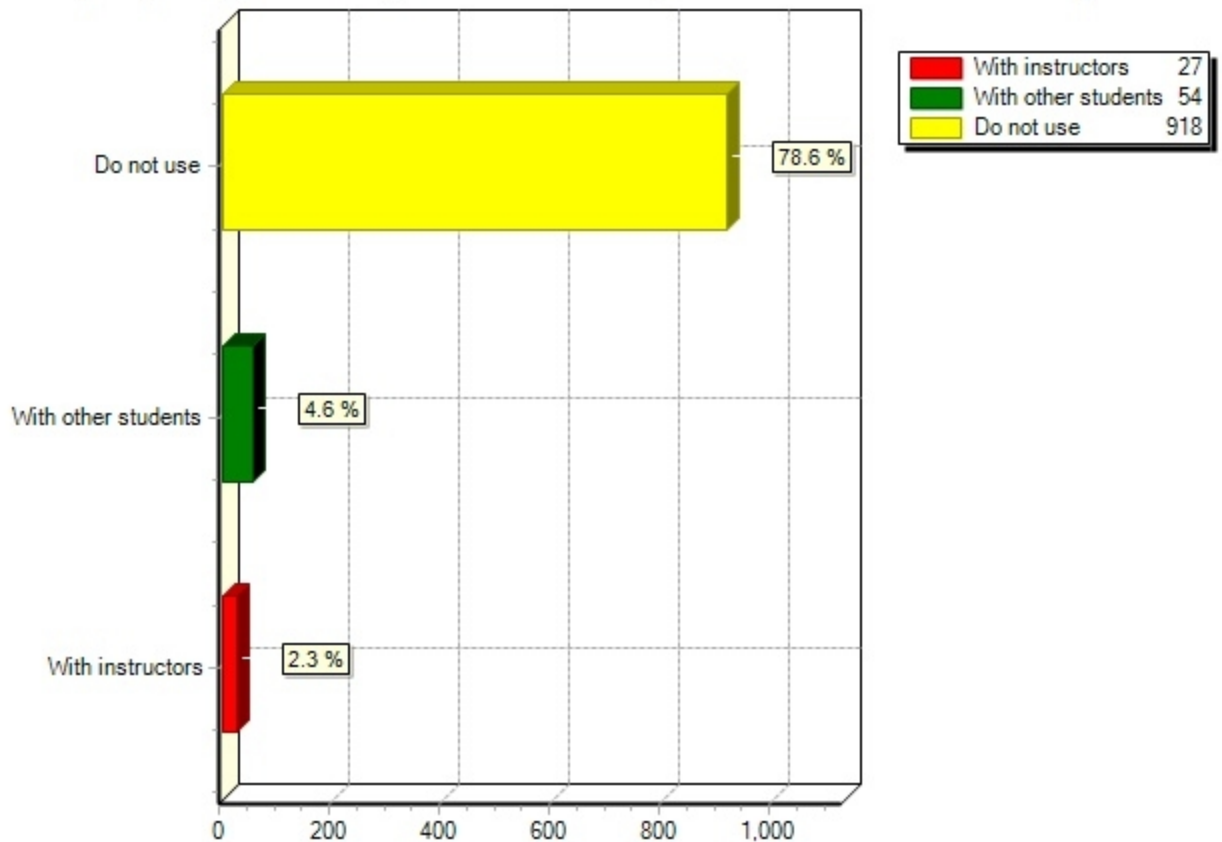
17.4) Blackboard Collaborate(What apps or tools do you use to collaborate with your instructors and other



17.5) Box(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

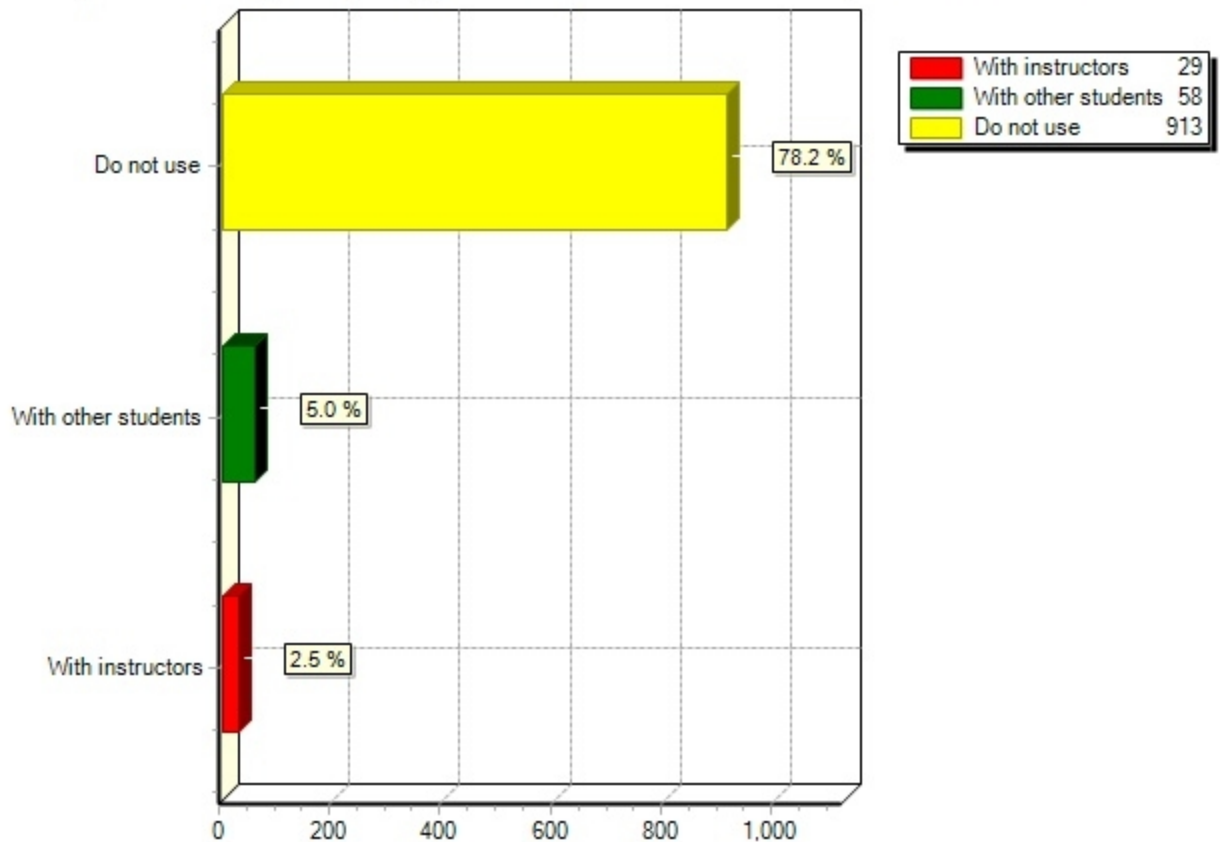


17.5) Box(What apps or tools do you use to collaborate with your instructors and other students on campus,



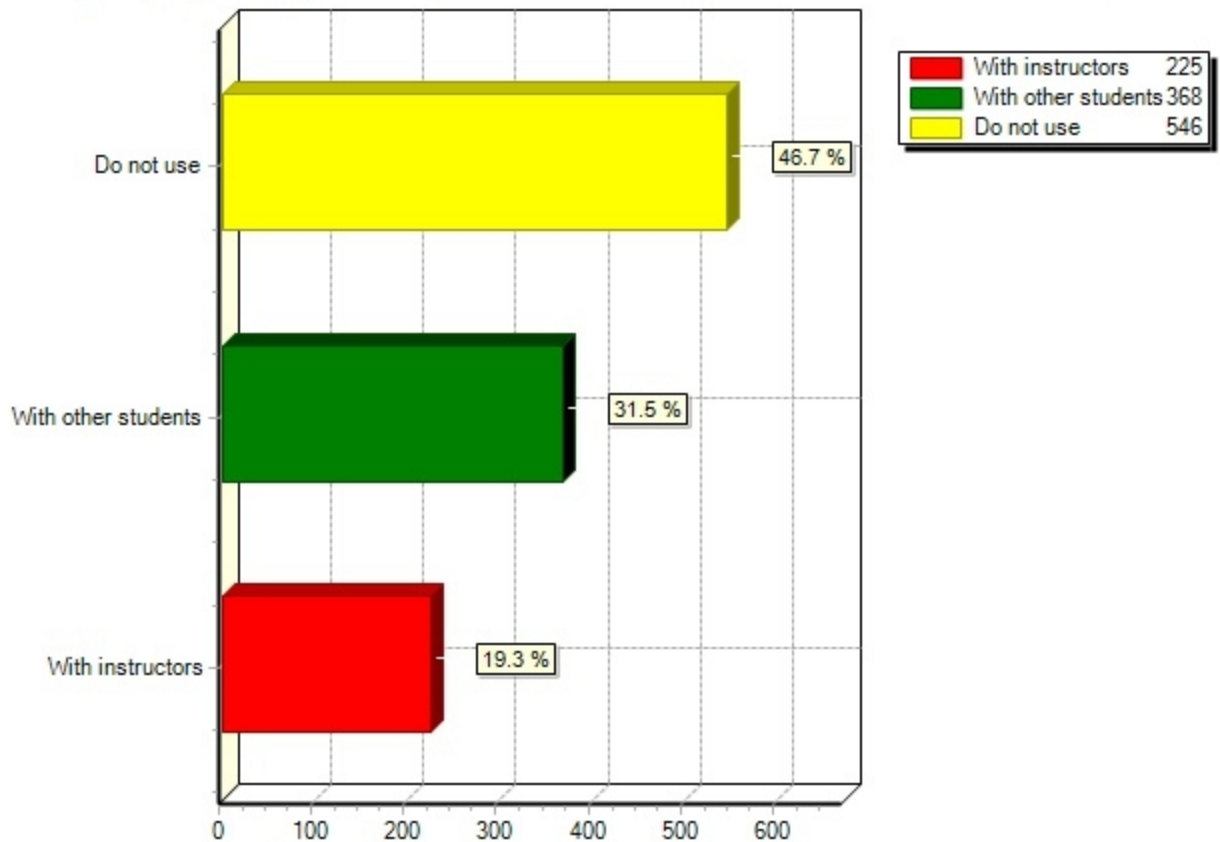
17.6) Cisco VoIP UB phones(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.6) Cisco VoIP UB phones(What apps or tools do you use to collaborate with your instructors and other st



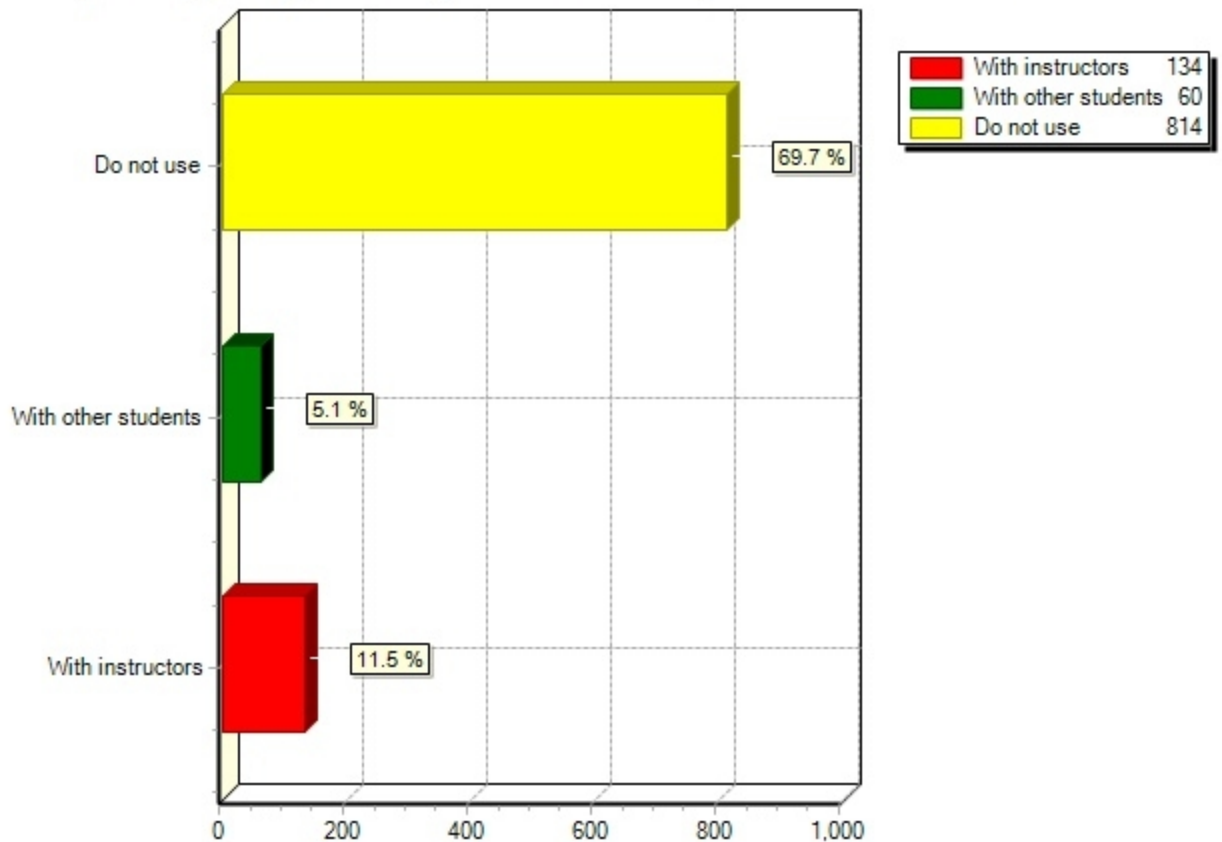
17.7) DropBox(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.7) DropBox(What apps or tools do you use to collaborate with your instructors and other students on cam



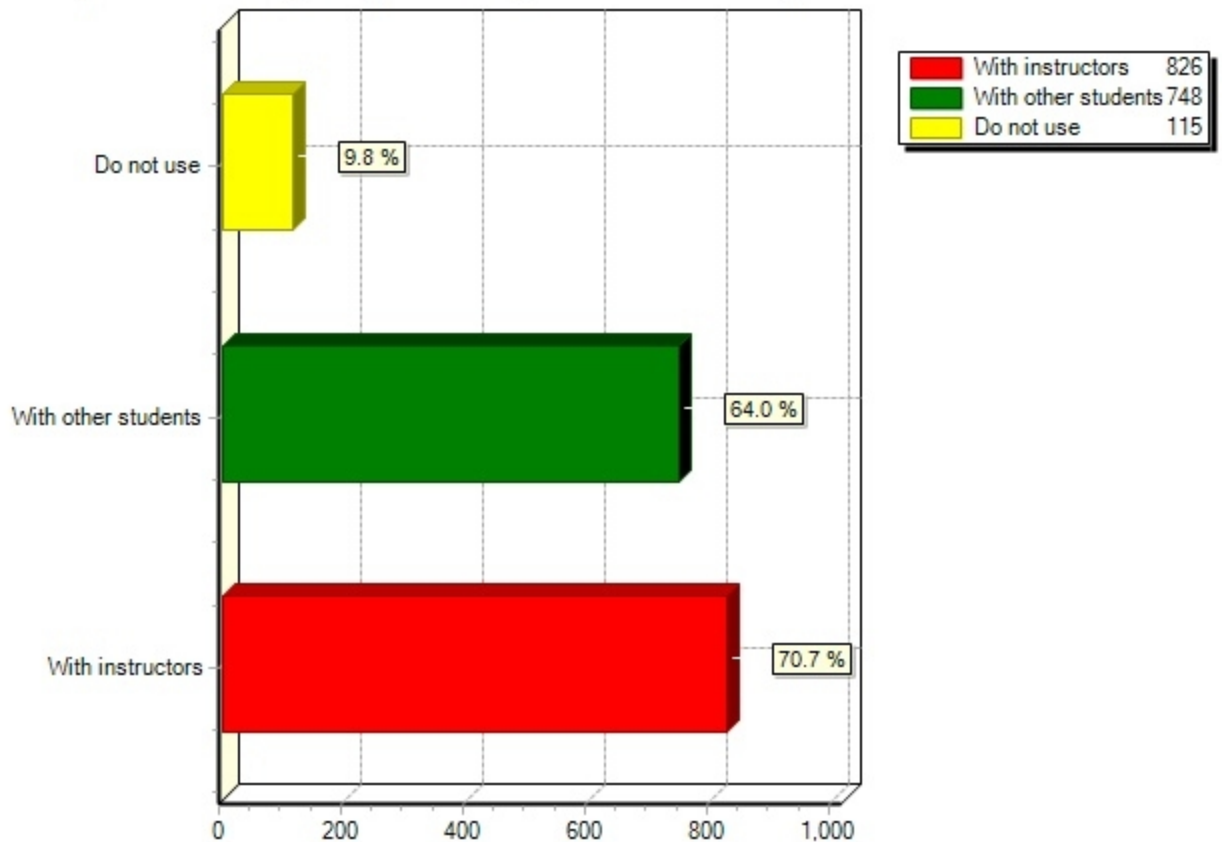
17.8) Echo360(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.8) Echo360(What apps or tools do you use to collaborate with your instructors and other students on cam



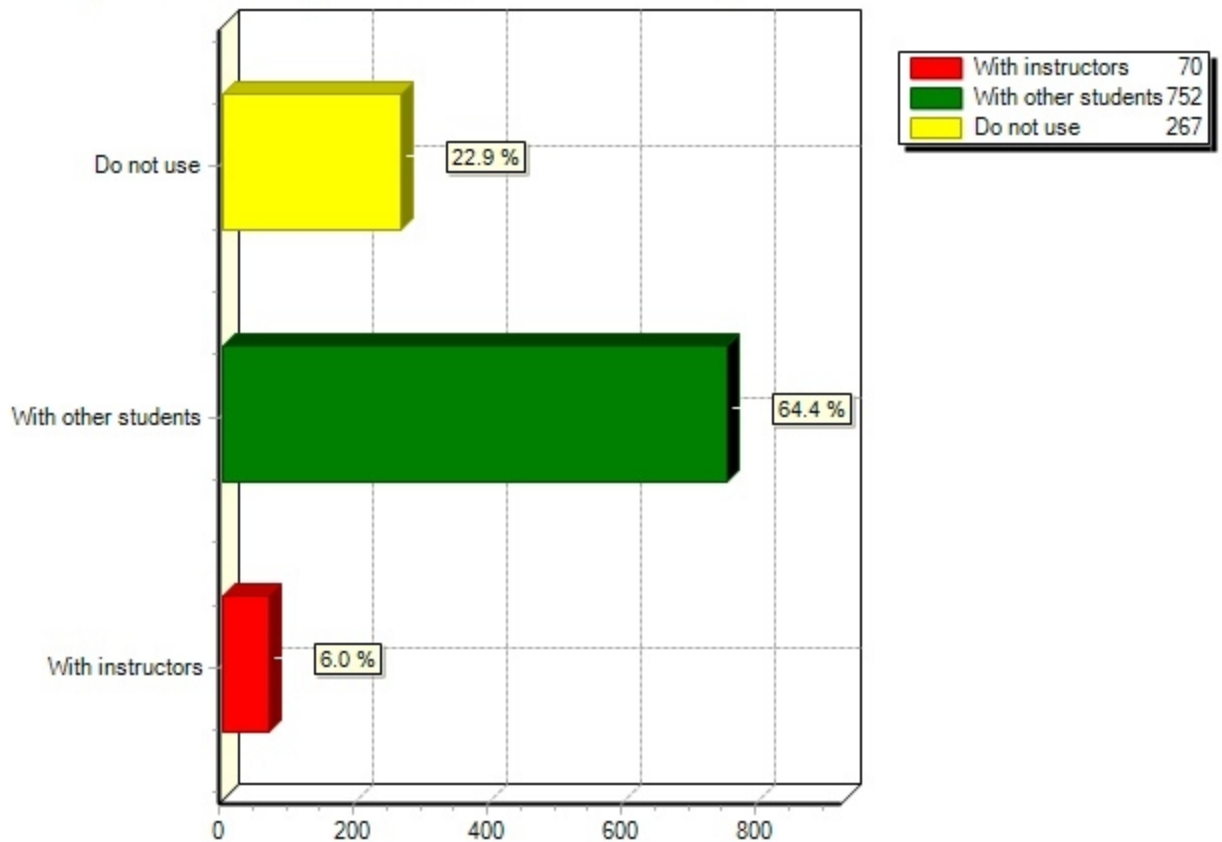
17.9) Email attachment(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.9) Email attachment(What apps or tools do you use to collaborate with your instructors and other studen



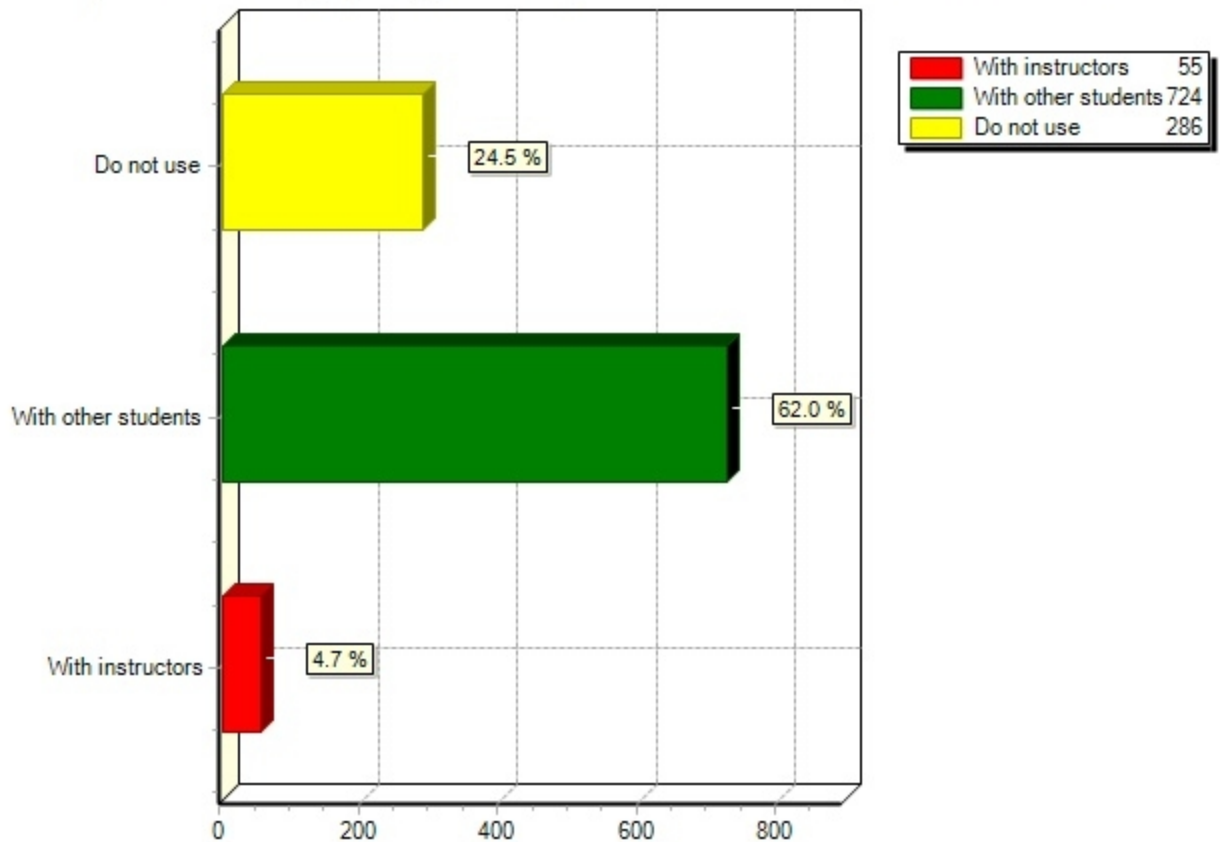
17.10) Facebook(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.10) Facebook(What apps or tools do you use to collaborate with your instructors and other students on c



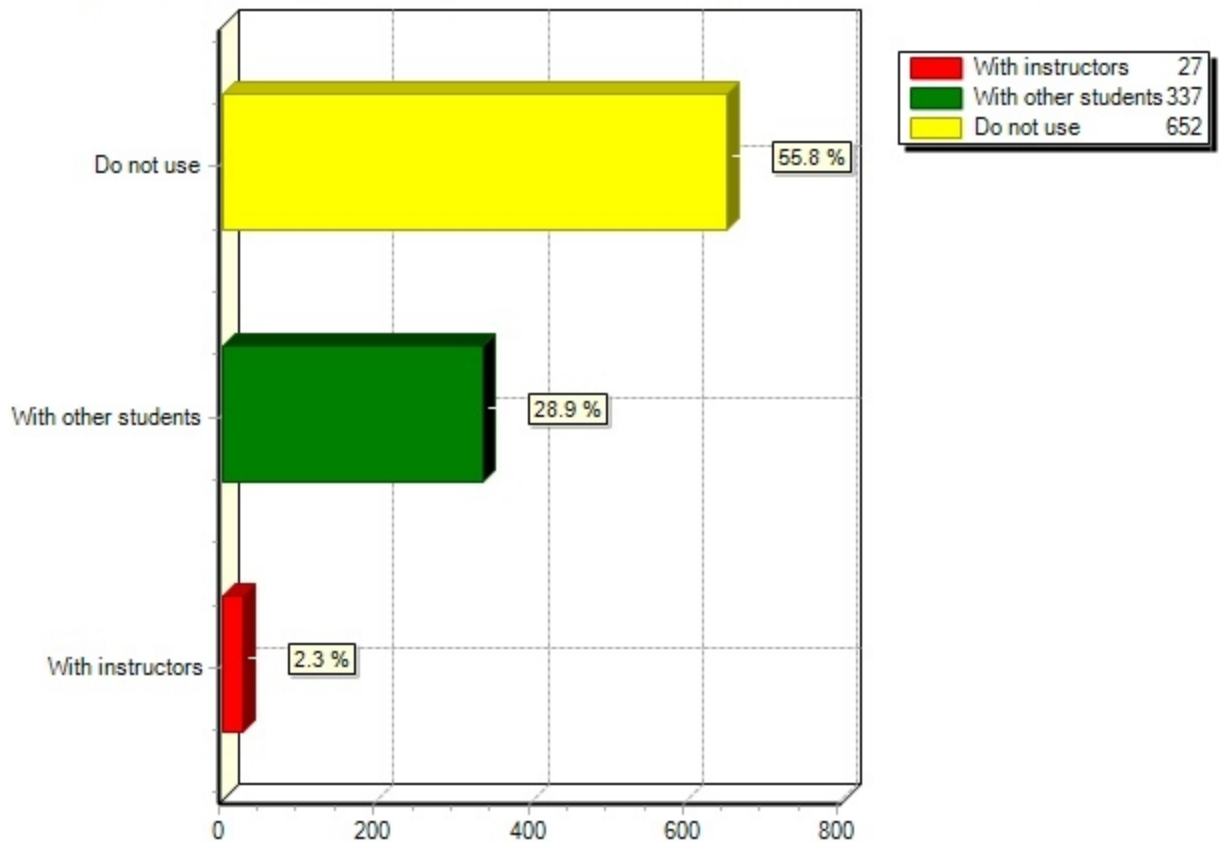
17.11) Facebook Messenger(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.11) Facebook Messenger(What apps or tools do you use to collaborate with your instructors and other stu



17.12) Facetime(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

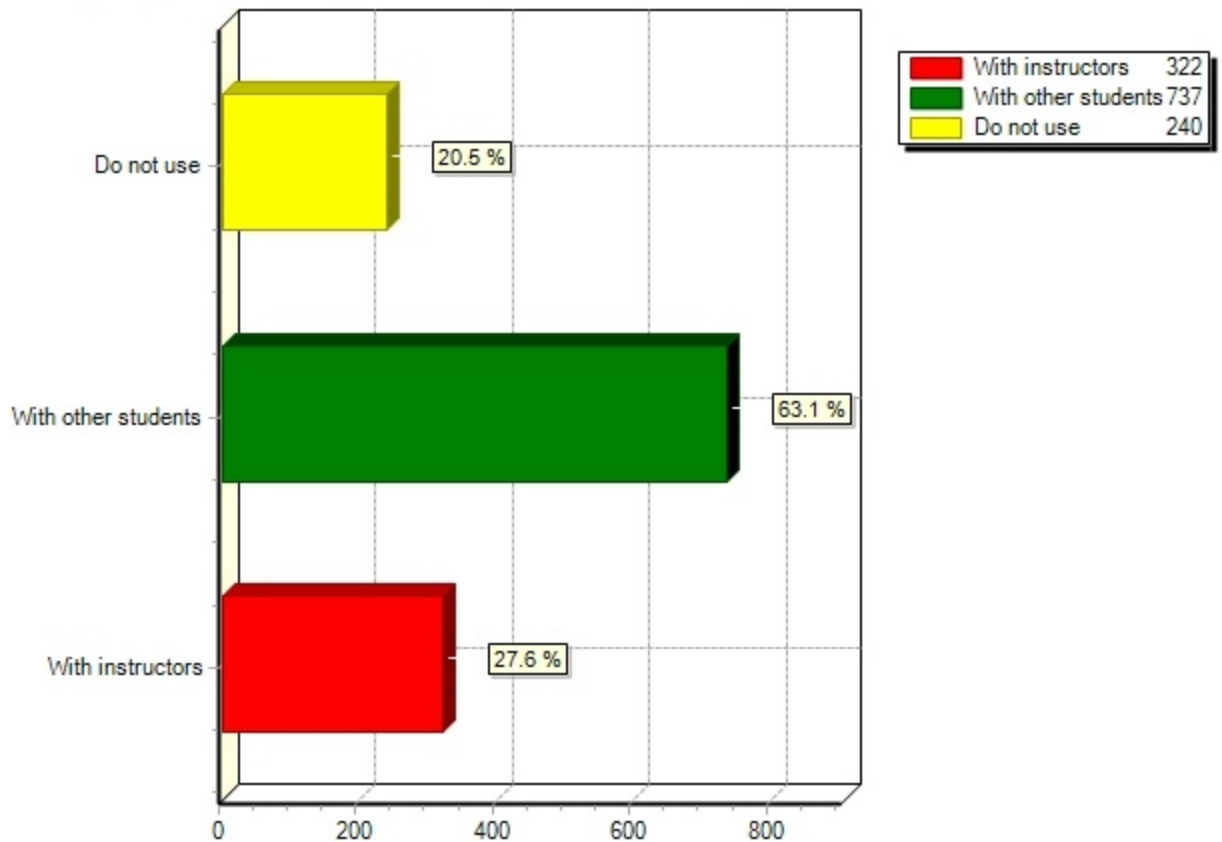
17.12) Facetime(What apps or tools do you use to collaborate with your instructors and other students on c



17.13) Google Drive(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

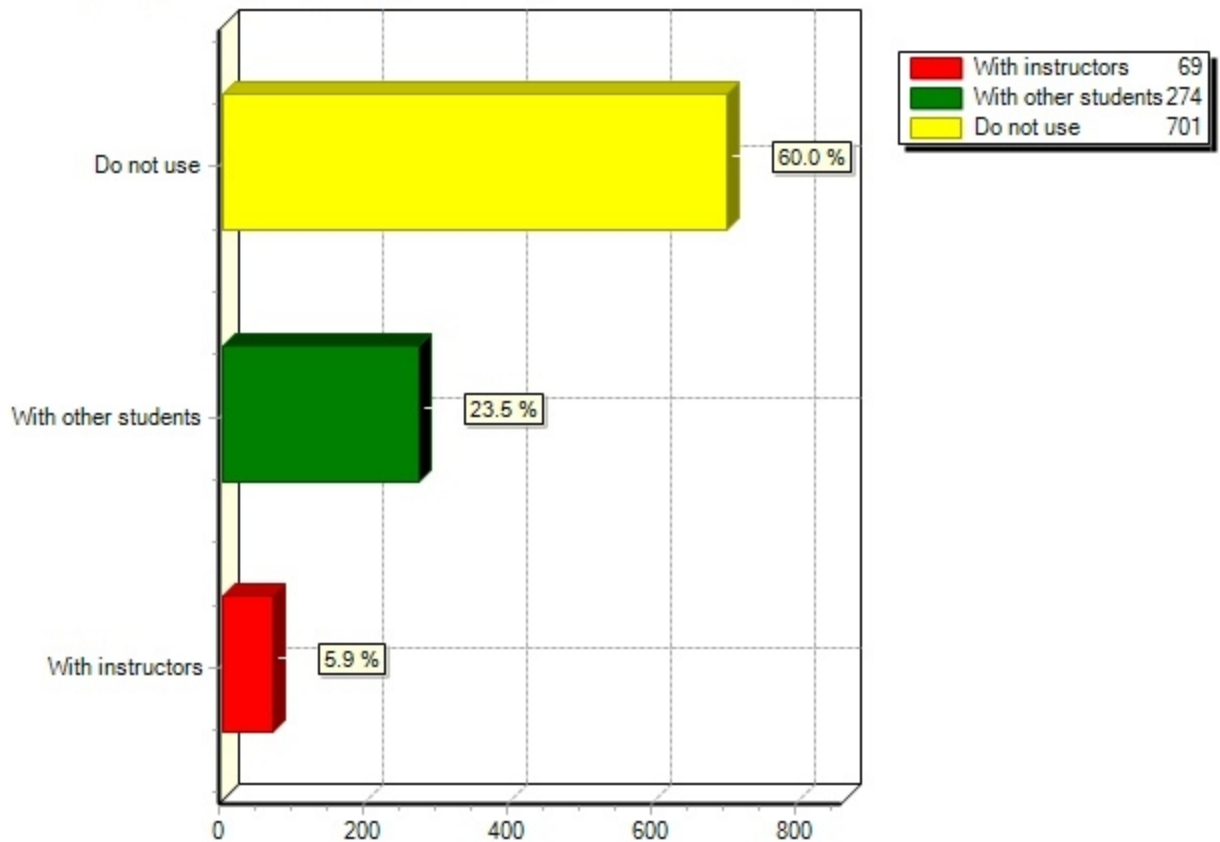


17.13) Google Drive(What apps or tools do you use to collaborate with your instructors and other students



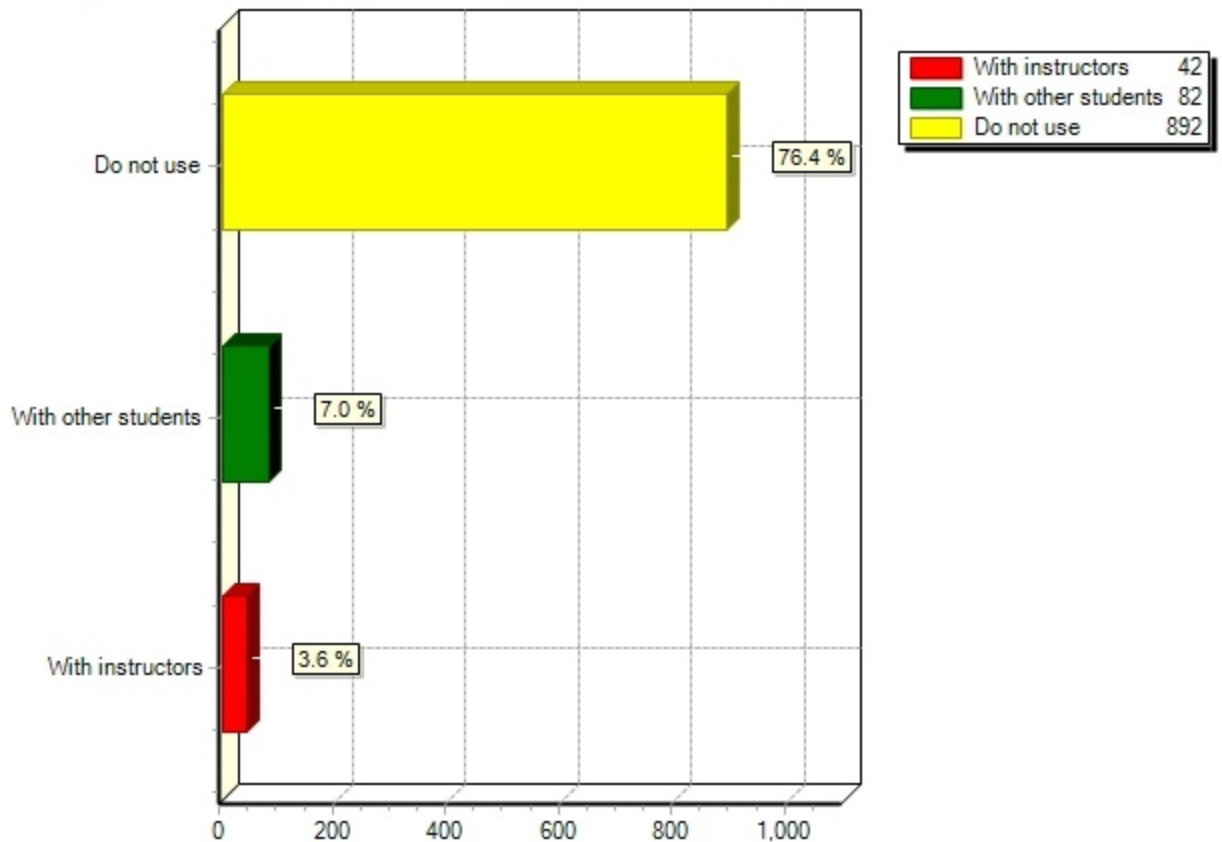
17.14) Google Hangouts(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.14) Google Hangouts(What apps or tools do you use to collaborate with your instructors and other studen



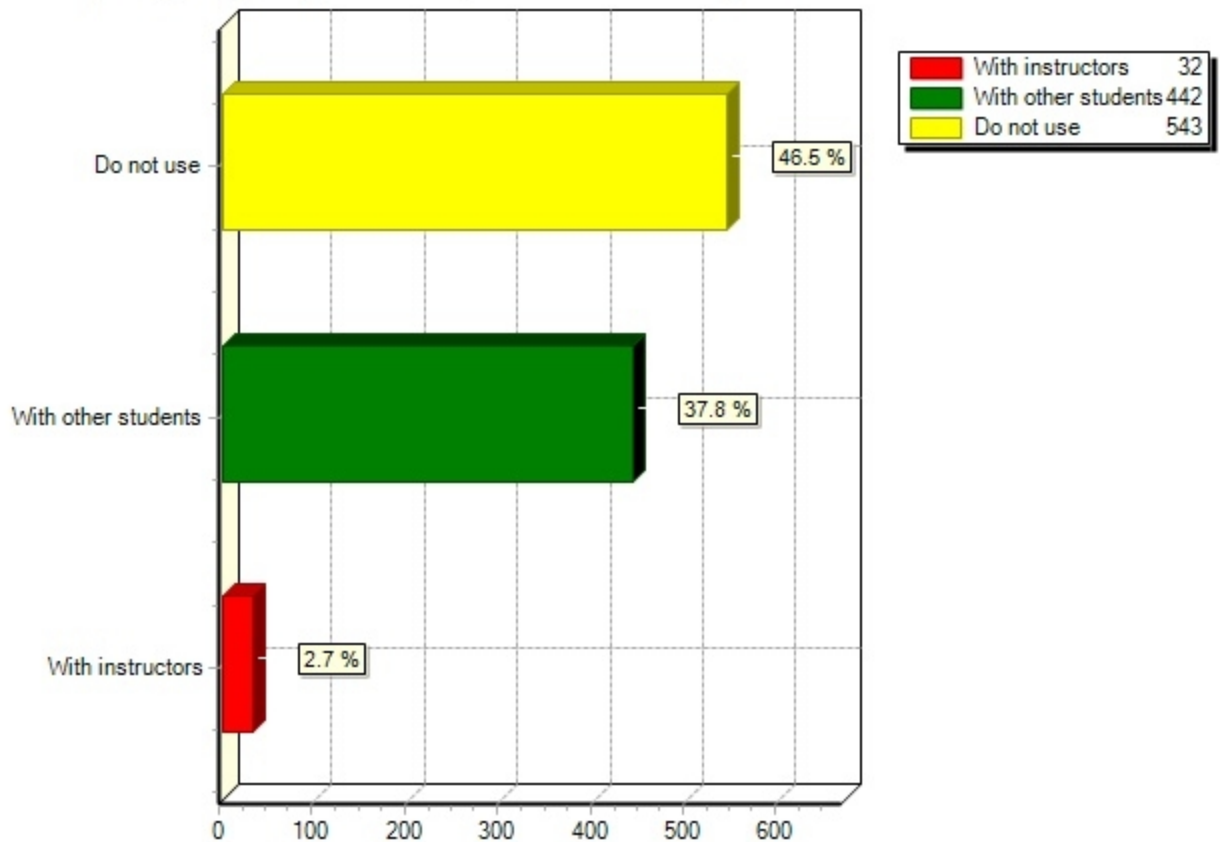
17.15) GoTo Meeting(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.15) GoTo Meeting(What apps or tools do you use to collaborate with your instructors and other students



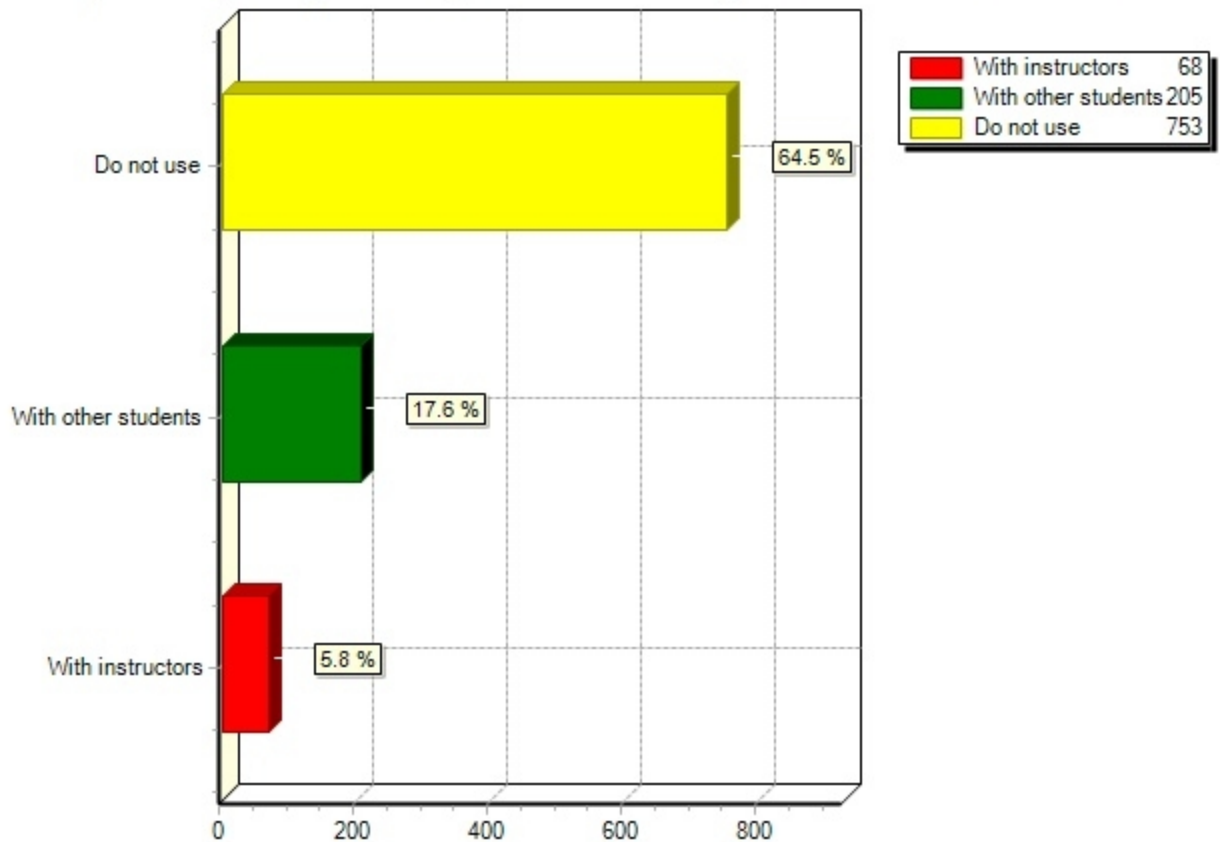
17.16) Instagram(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.16) Instagram(What apps or tools do you use to collaborate with your instructors and other students on



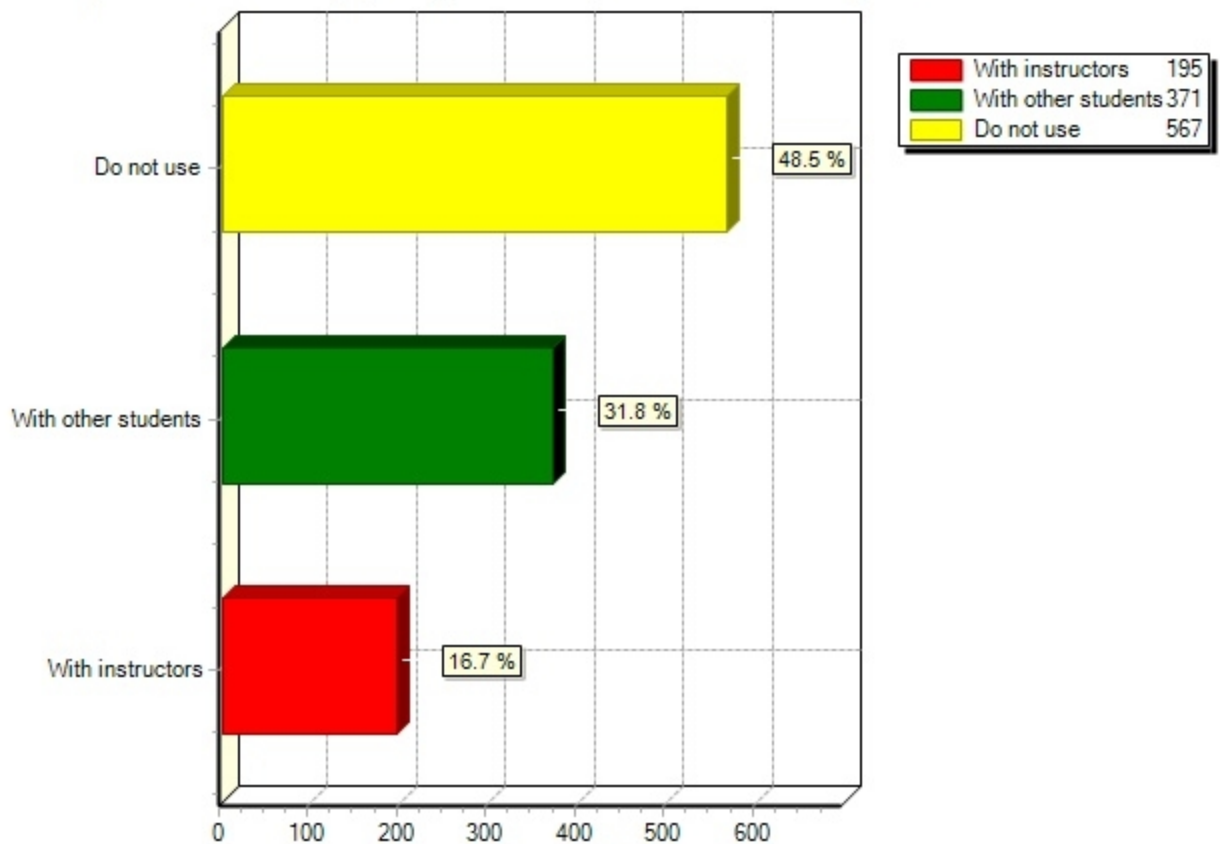
17.17) OneDrive(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.17) OneDrive(What apps or tools do you use to collaborate with your instructors and other students on c



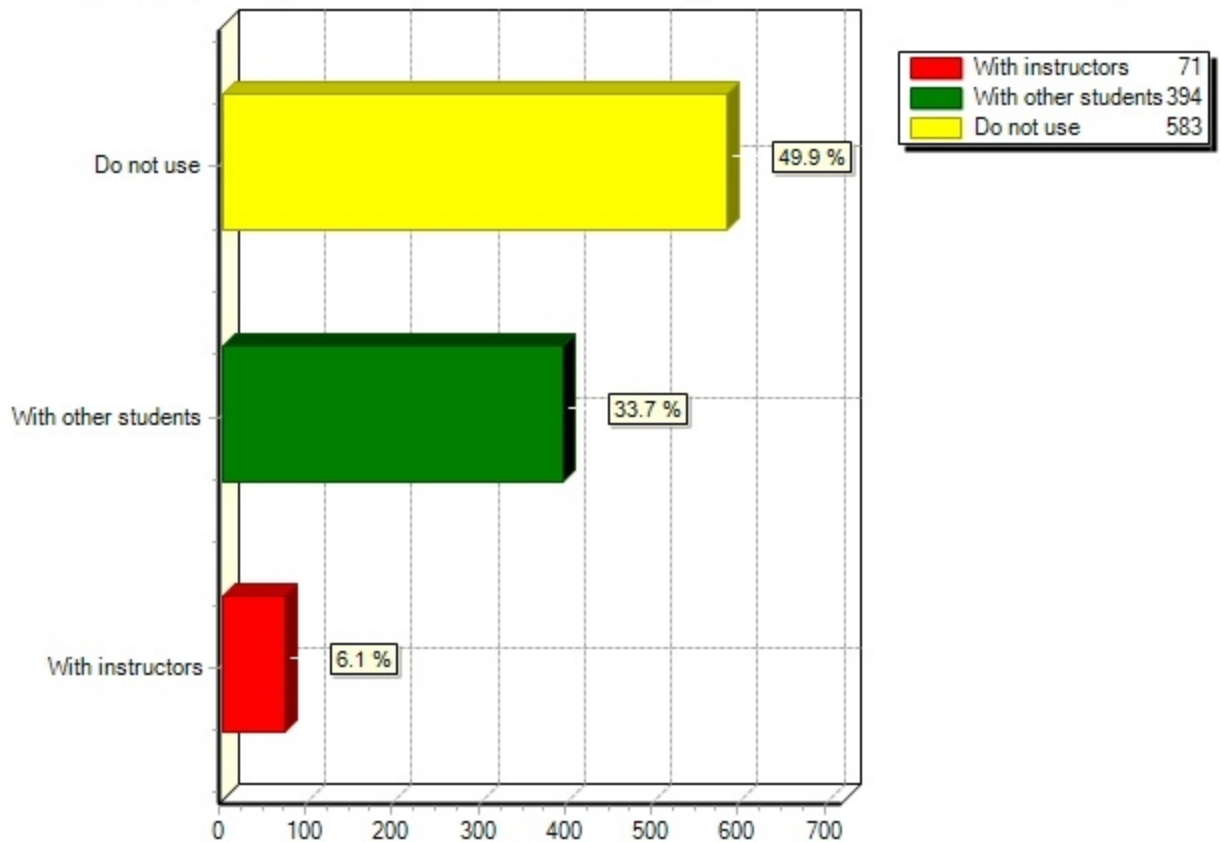
17.18) Scan to email / storage(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.18) Scan to email / storage(What apps or tools do you use to collaborate with your instructors and othe



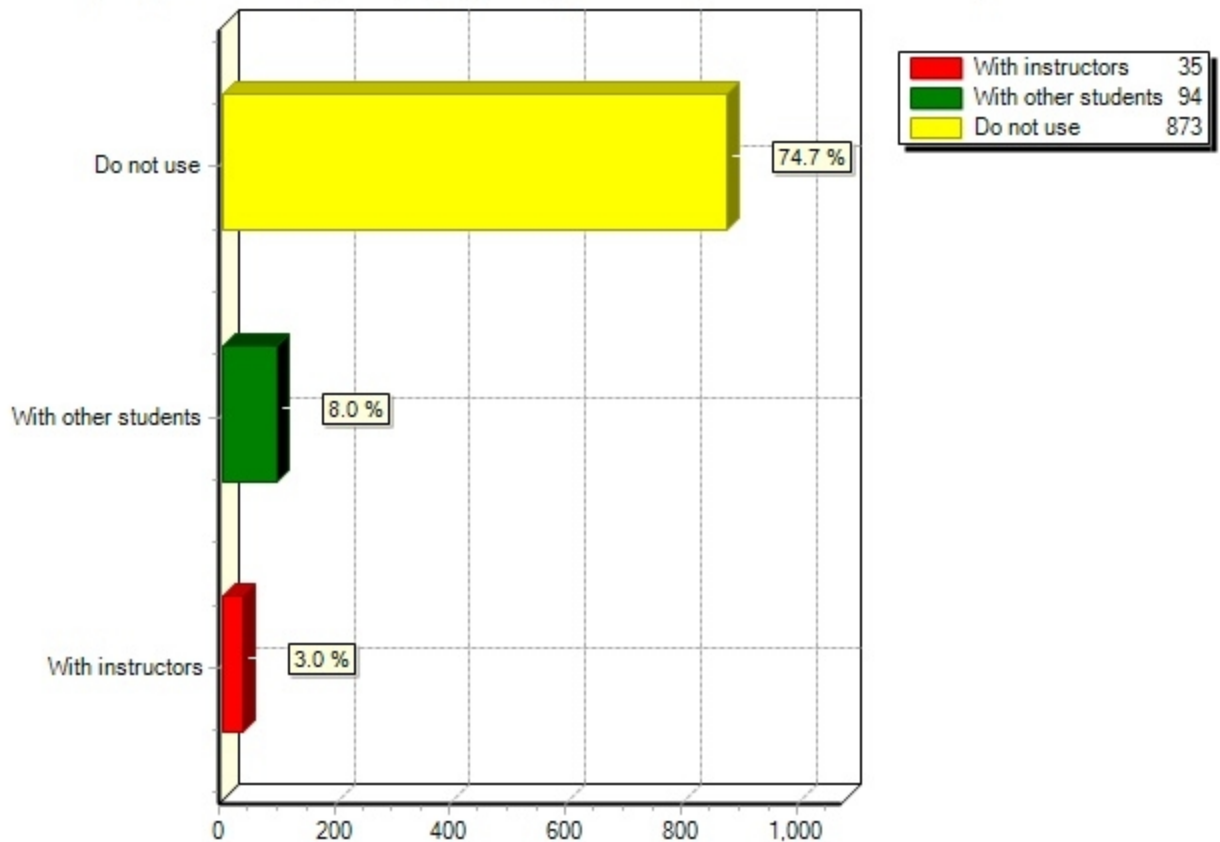
17.19) Skype(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.19) Skype(What apps or tools do you use to collaborate with your instructors and other students on camp



17.20) Skype for Business (formerly Lync)(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

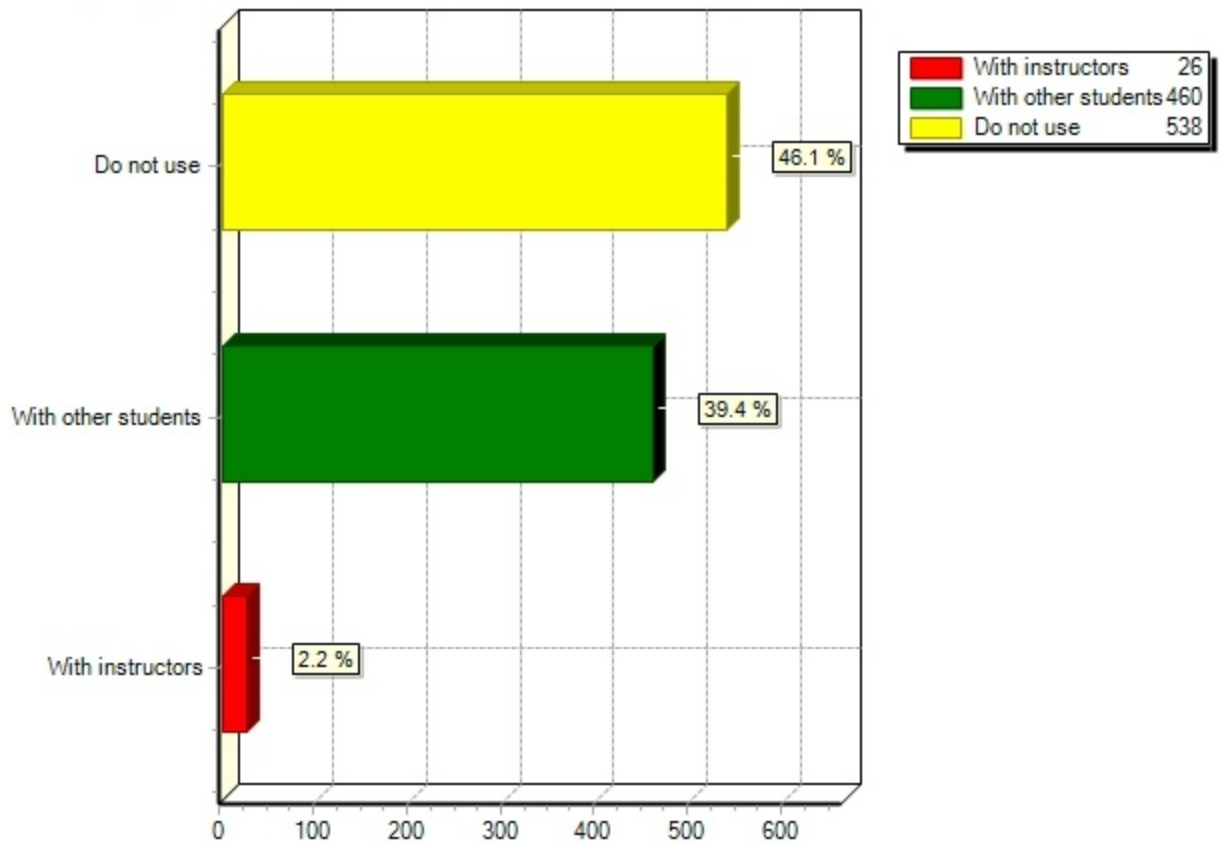
17.20) Skype for Business (formerly Lync)(What apps or tools do you use to collaborate with your instructo



17.21) SnapChat(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

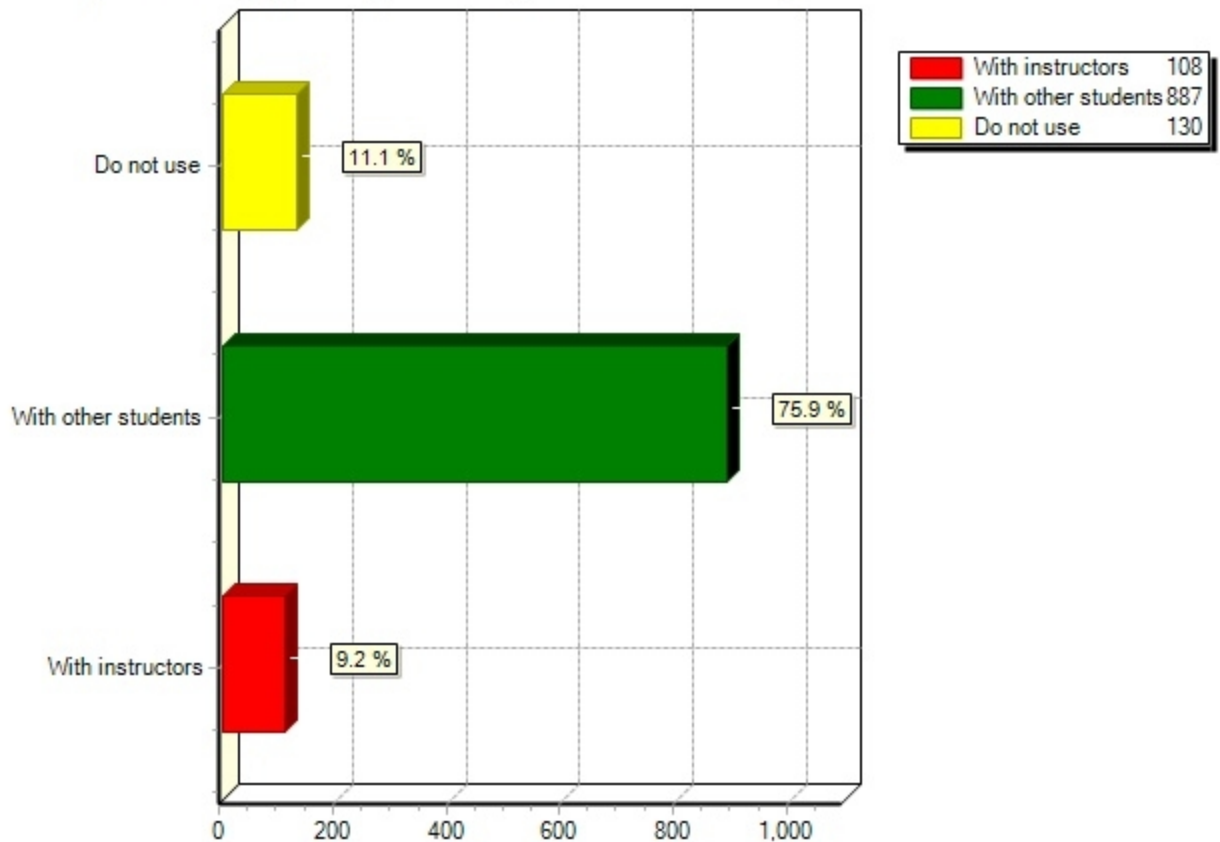


17.21) SnapChat(What apps or tools do you use to collaborate with your instructors and other students on c



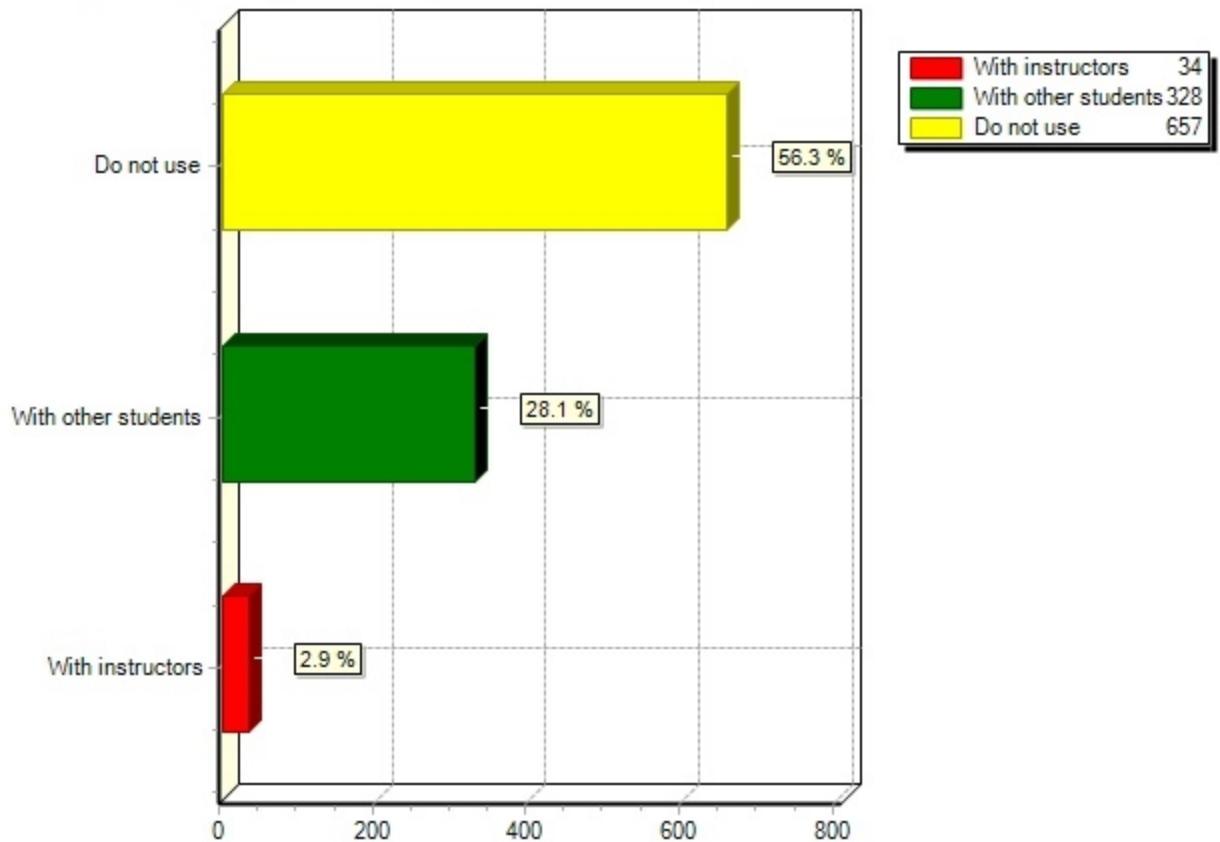
17.22) Text messaging(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.22) Text messaging(What apps or tools do you use to collaborate with your instructors and other student



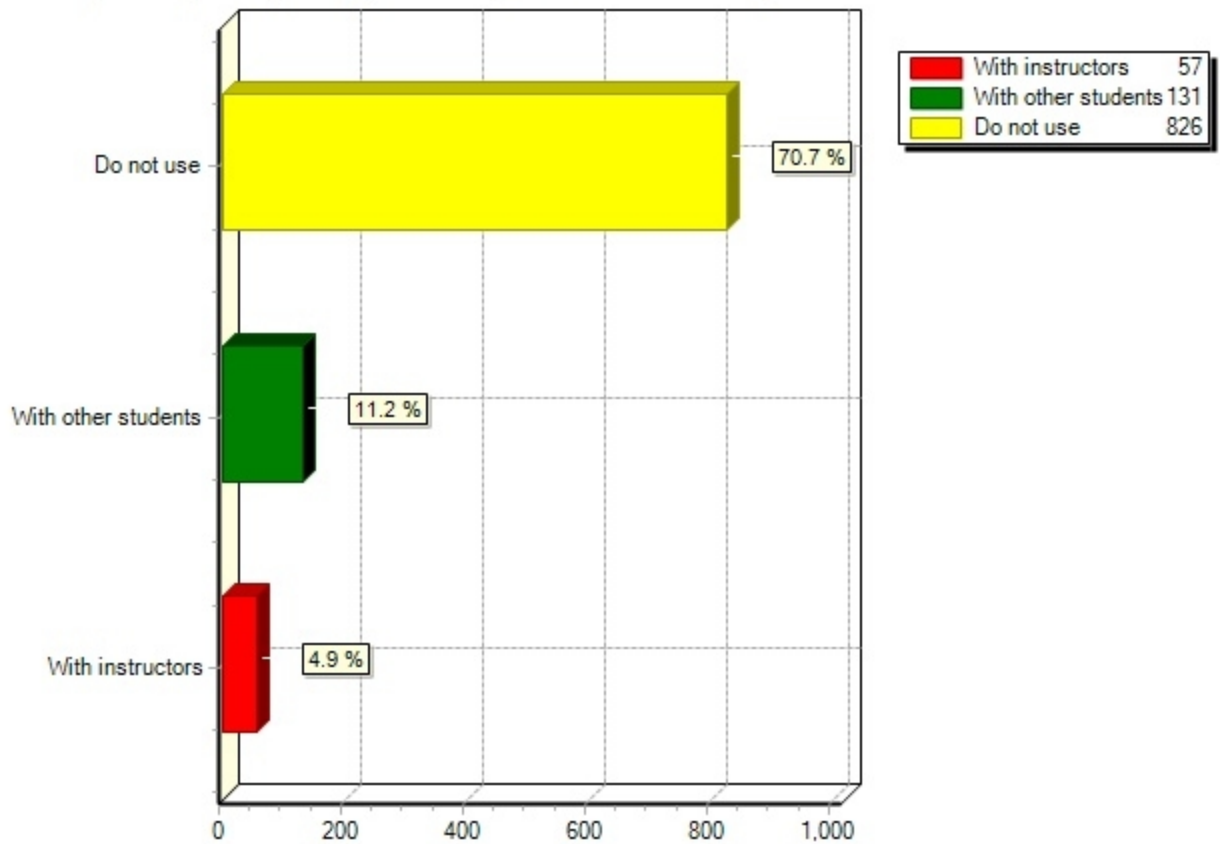
17.23) Twitter(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.23) Twitter(What apps or tools do you use to collaborate with your instructors and other students on ca



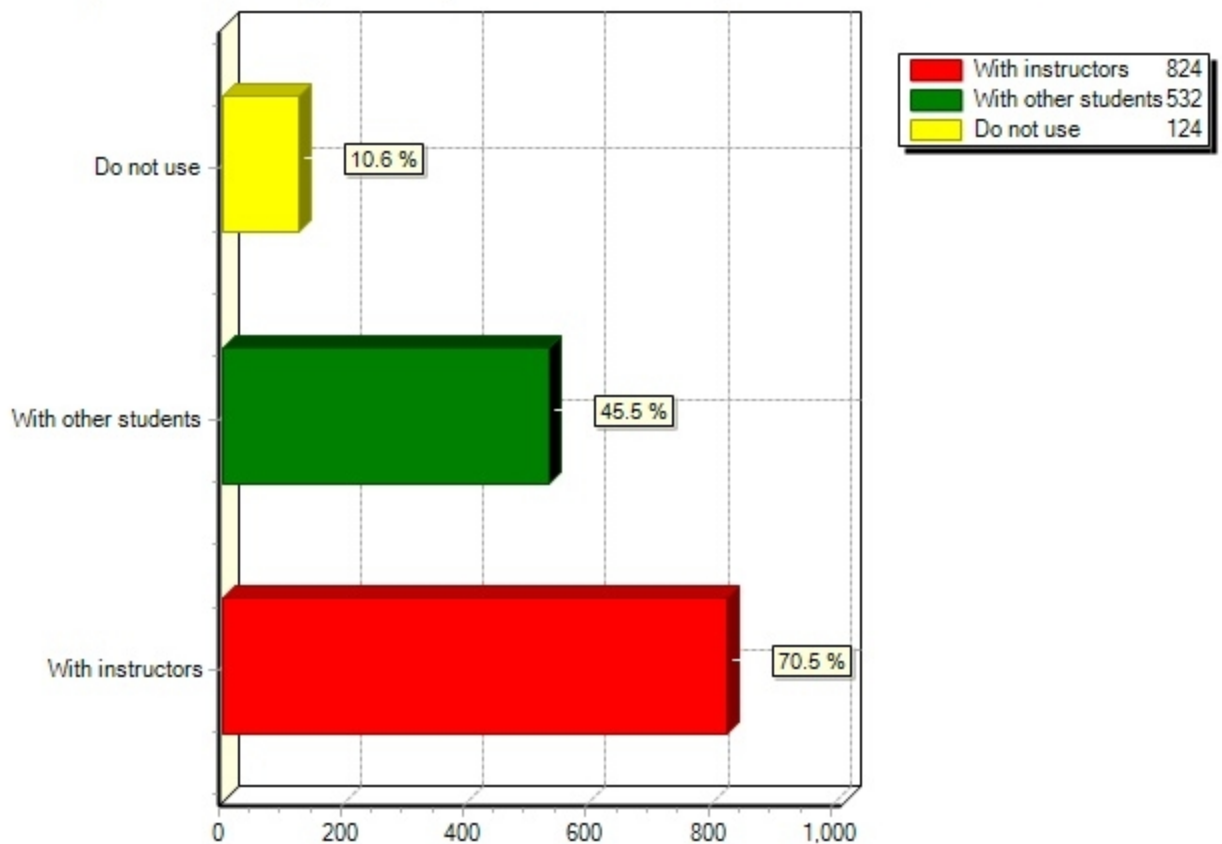
17.24) UBfs My Files(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.24) UBfs My Files(What apps or tools do you use to collaborate with your instructors and other students



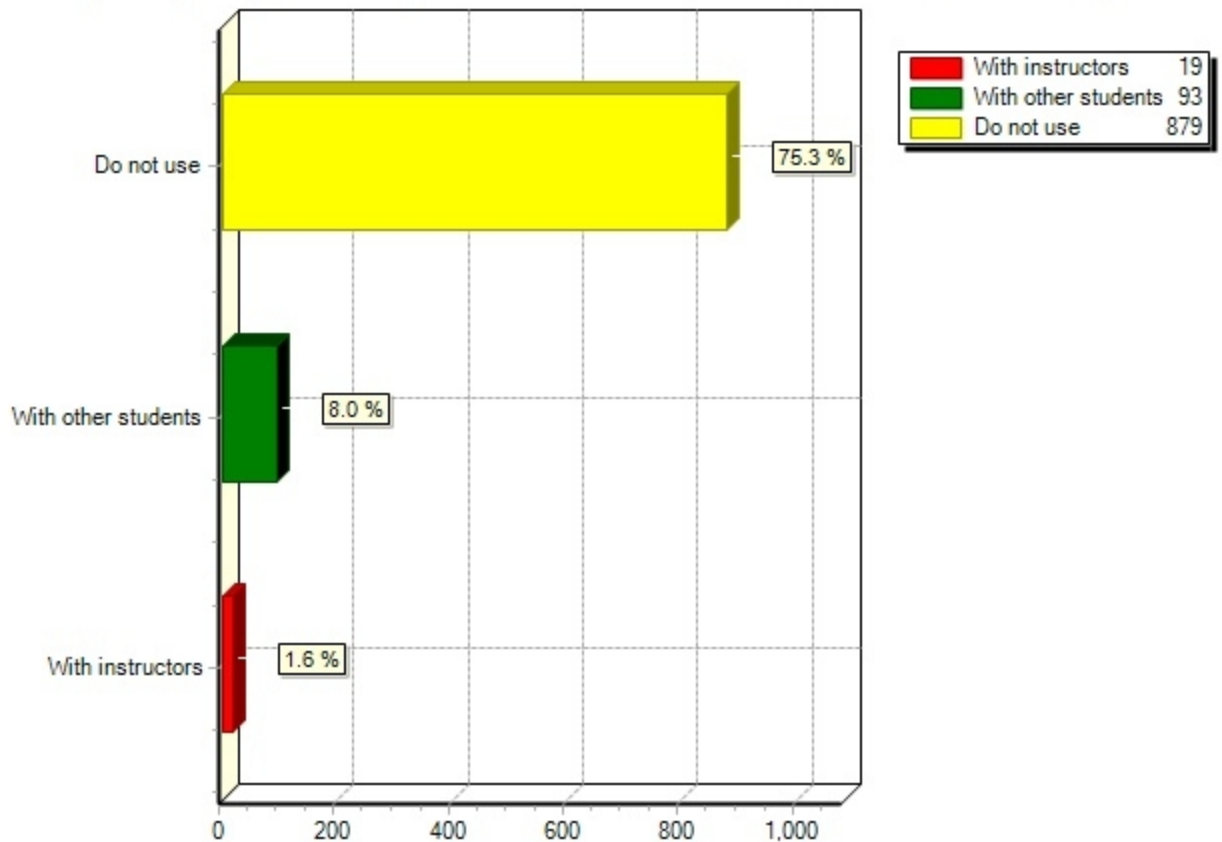
17.25) UBlearns(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.25) UBlearns(What apps or tools do you use to collaborate with your instructors and other students on c



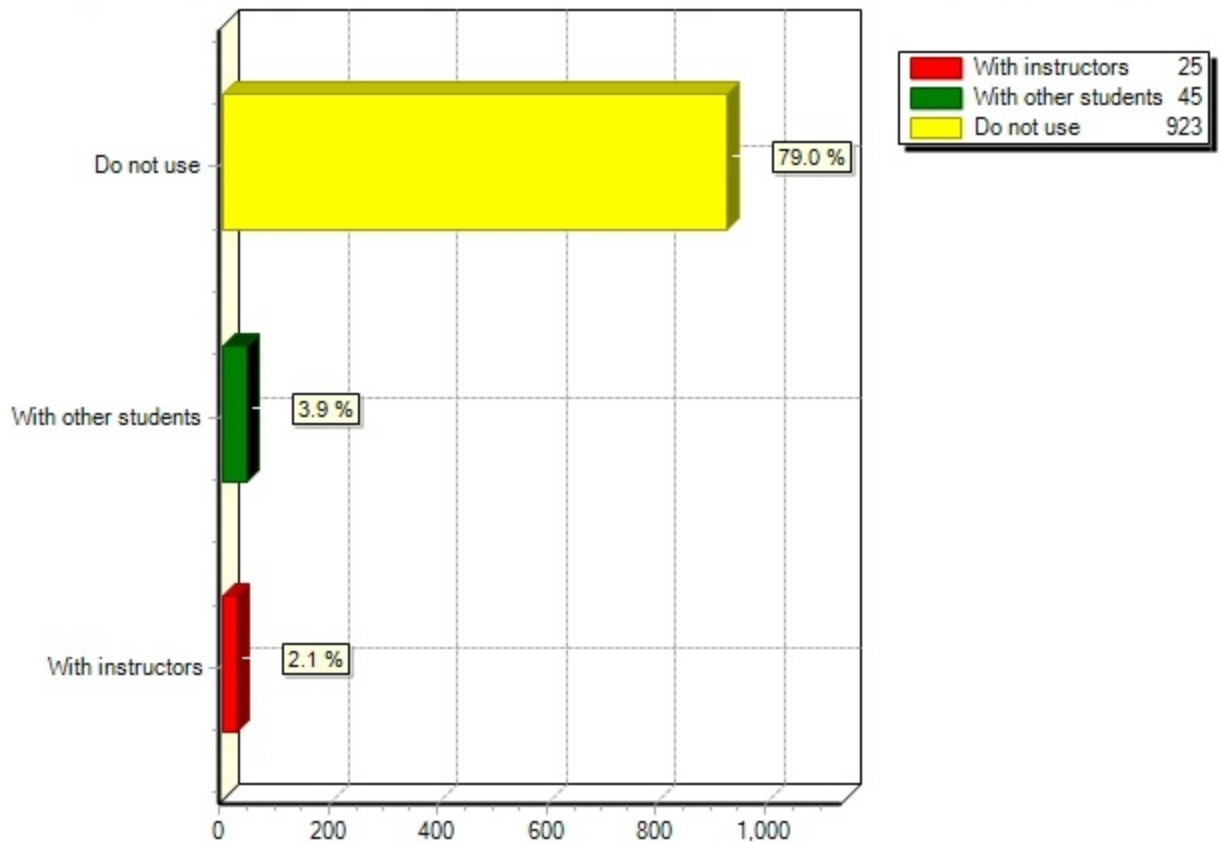
17.26) Viber(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.26) Viber(What apps or tools do you use to collaborate with your instructors and other students on camp



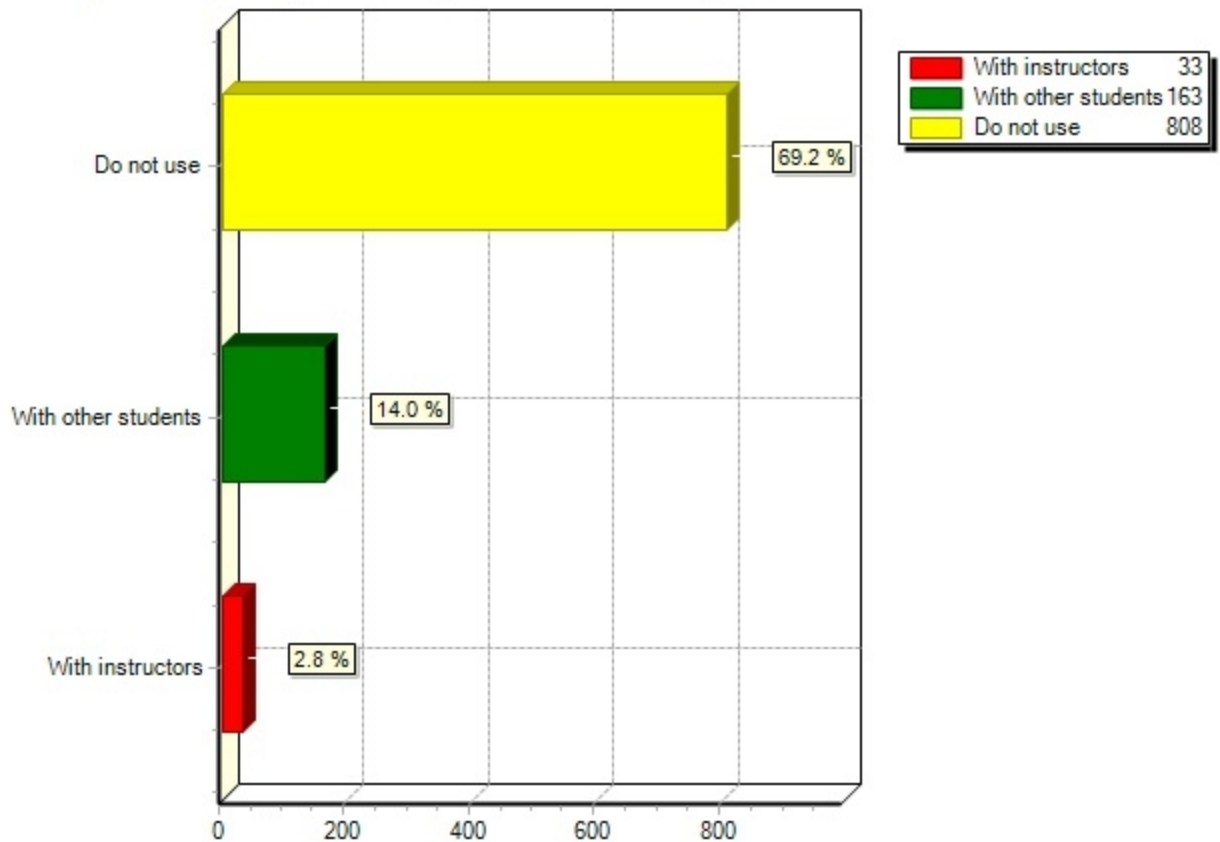
17.27) WebEx(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.27) WebEx(What apps or tools do you use to collaborate with your instructors and other students on camp



17.28) WeChat(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

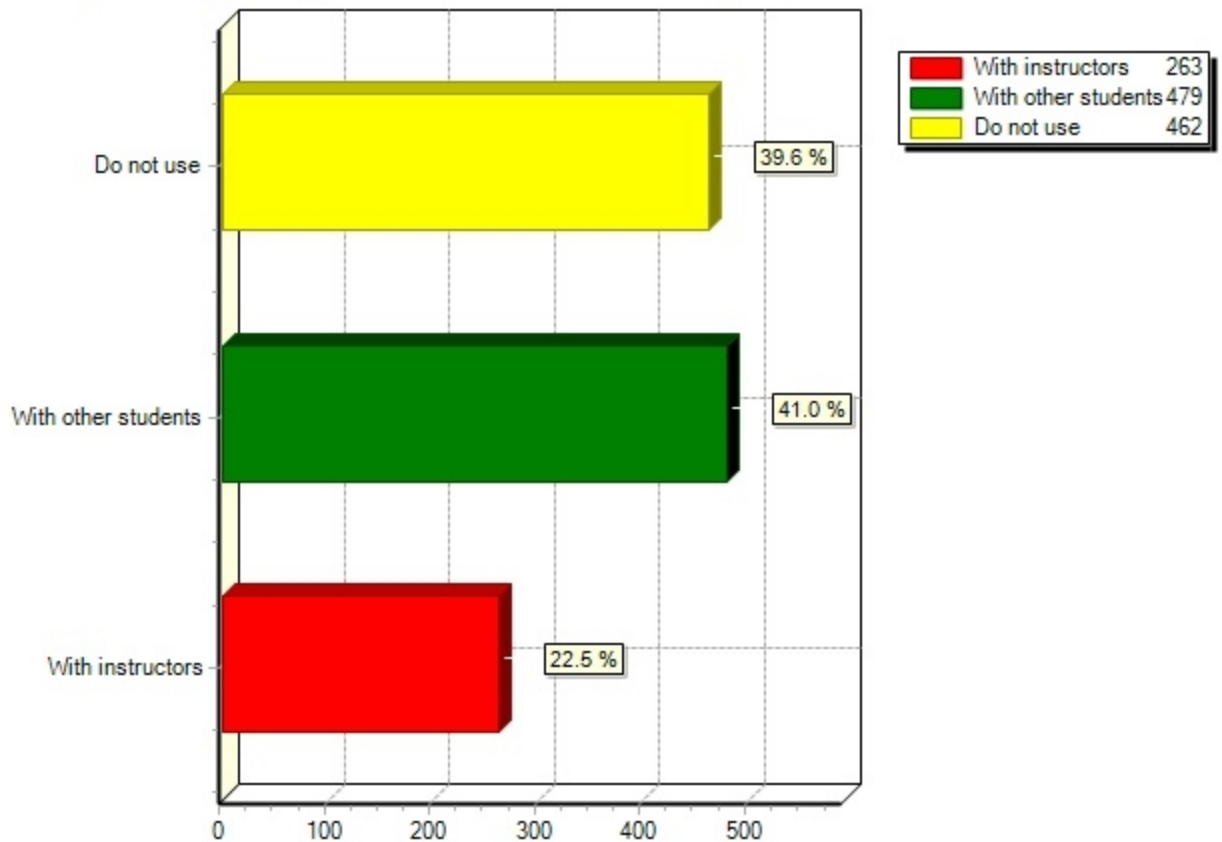
17.28) WeChat(What apps or tools do you use to collaborate with your instructors and other students on cam



17.29) YouTube(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

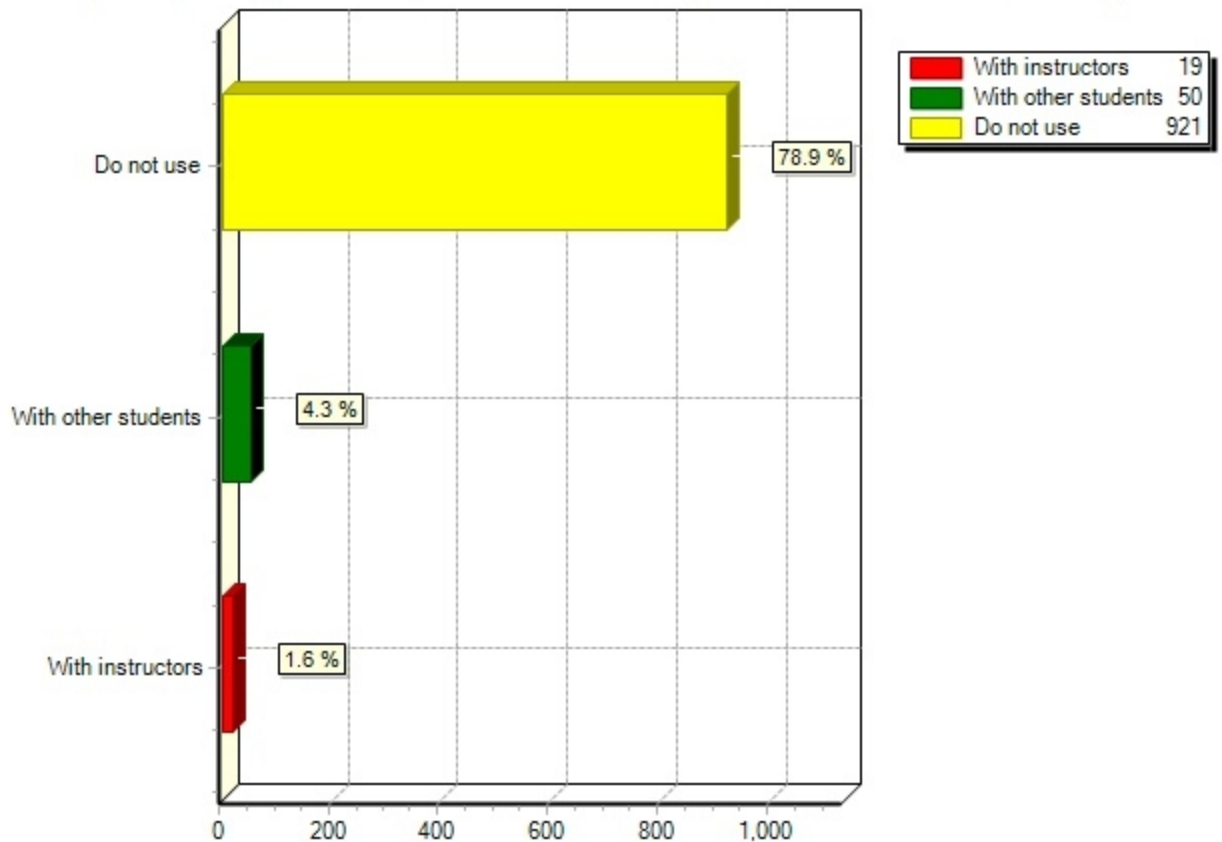


17.29) YouTube(What apps or tools do you use to collaborate with your instructors and other students on ca



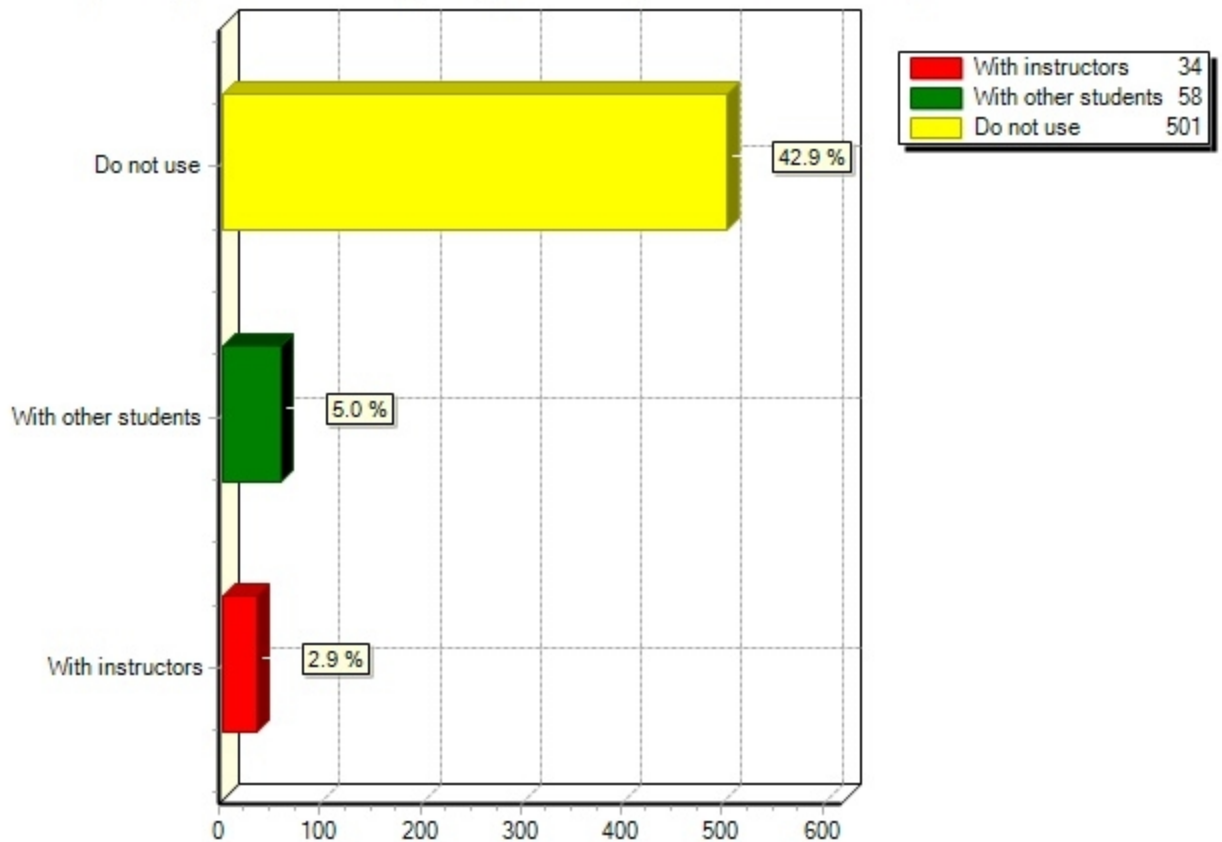
17.30) Zoom(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.30) Zoom(What apps or tools do you use to collaborate with your instructors and other students on campus



17.31) Other (include in comments)(What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply). )

17.31) Other (include in comments)(What apps or tools do you use to collaborate with your instructors and



18) From the list of services below, please indicate your level of satisfaction with each:

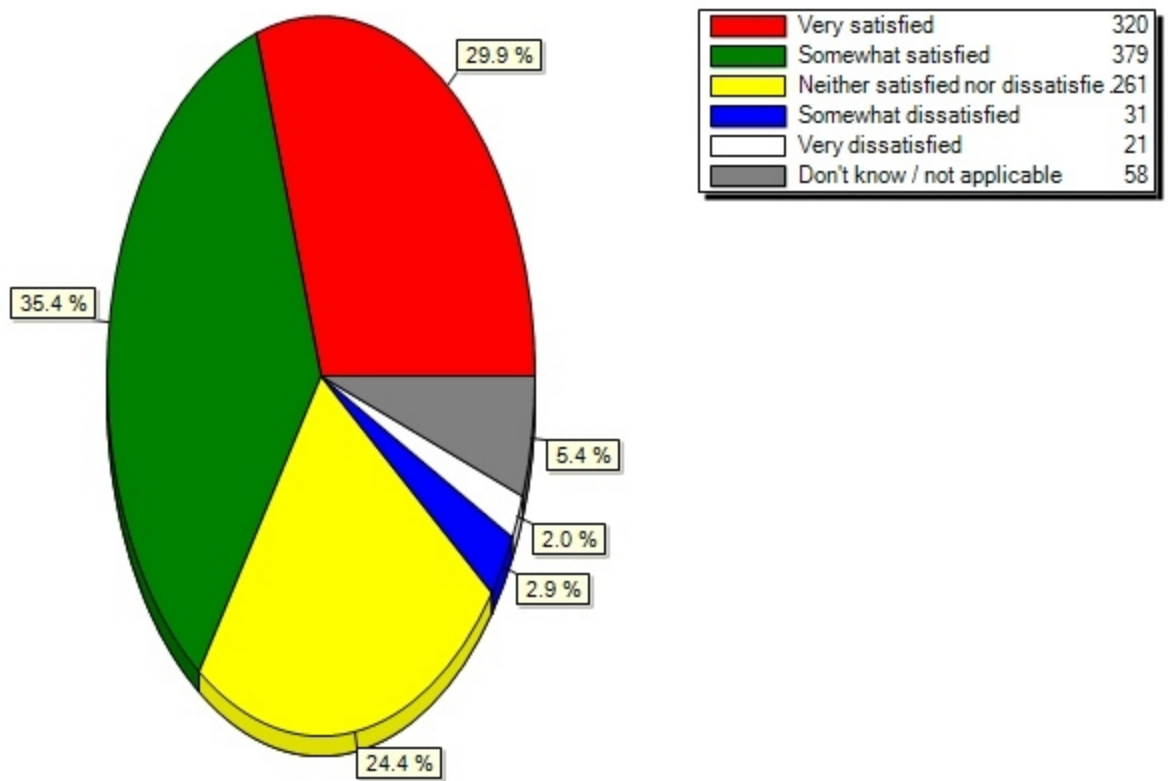
	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Don't know / not applicable
Buffalo.edu	29.9%	35.4%	24.4%	2.9% (31)	2.0% (21)	5.4% (58)

website	(320)	(379)	(261)			
Charge + Lock Station in Lockwood Cybrary	18.8% (200)	19.2% (205)	22.7% (242)	3.5% (37)	3.2% (34)	32.6% (348)
UBIT Help Center	19.2% (204)	27.4% (291)	26.5% (282)	3.5% (37)	2.5% (27)	20.9% (222)
Echo360 course capture/recordings	12.6% (132)	17.5% (184)	22.4% (235)	3.9% (41)	2.7% (28)	41.0% (431)
Endnote citation management software	13.5% (142)	14.9% (157)	27.4% (289)	1.9% (20)	1.1% (12)	41.2% (435)
HUB Student Center	32.7% (351)	37.2% (400)	16.1% (173)	8.3% (89)	3.3% (35)	2.5% (27)
UB Libraries resources (databases, e-books, e-journals)	28.8% (305)	30.7% (325)	23.4% (248)	3.1% (33)	2.3% (24)	11.7% (124)
UB Libraries website	25.6% (274)	30.1% (322)	26.8% (287)	2.9% (31)	1.6% (17)	13.0% (139)
Mobile device support	15.9% (169)	21.2% (226)	26.9% (286)	6.3% (67)	2.9% (31)	26.8% (285)
MyUB	38.7% (417)	38.1% (410)	14.9% (161)	4.5% (49)	1.5% (16)	2.2% (24)
My Virtual Computing Lab	14.3% (152)	18.9% (201)	24.7% (263)	4.1% (44)	2.3% (24)	35.7% (380)
Public printing (iprint)	25.4% (270)	32.5% (346)	18.3% (194)	7.3% (78)	4.0% (43)	12.4% (132)
Public workstations	19.7% (209)	31.7% (336)	24.0% (254)	6.0% (64)	3.2% (34)	15.4% (163)
Remote printing (iprint anywhere)	16.1% (172)	19.7% (210)	20.8% (222)	7.5% (80)	6.8% (72)	29.1% (310)
Streaming videos from UB Libraries	16.1% (171)	19.3% (205)	26.2% (278)	3.6% (38)	1.4% (15)	33.4% (355)
Software downloads from UBIT	35.7% (382)	29.7% (318)	16.9% (181)	3.7% (40)	1.6% (17)	12.3% (132)
UBclicks	10.6% (112)	12.9% (137)	26.1% (276)	2.5% (26)	1.8% (19)	46.2% (489)
UBfs My Files	14.0% (148)	15.8% (167)	26.6% (281)	3.0% (32)	1.5% (16)	39.1% (413)

UBITName Manager	18.6% (197)	19.5% (206)	26.7% (283)	2.2% (23)	1.4% (15)	31.6% (334)
UBIT Website	28.4% (302)	31.5% (335)	24.2% (257)	3.1% (33)	1.9% (20)	10.9% (116)
UBlearns	40.1% (434)	39.1% (423)	12.8% (138)	4.2% (45)	1.7% (18)	2.1% (23)
UBLinked	17.7% (188)	21.3% (226)	26.7% (284)	4.8% (51)	3.0% (32)	26.5% (282)
UB Mobile	21.1% (225)	28.0% (298)	23.2% (247)	7.6% (81)	3.6% (38)	16.6% (177)
UB social media	13.9% (148)	22.5% (239)	30.1% (319)	3.7% (39)	2.0% (21)	27.8% (295)
Skype for Business	9.6% (101)	11.7% (123)	25.4% (267)	2.1% (22)	1.3% (14)	50.0% (526)
UBmail (powered by Google)	48.0% (514)	34.9% (374)	10.7% (115)	2.6% (28)	1.0% (11)	2.7% (29)
VITEC Solutions computer repair	10.0% (106)	12.2% (129)	25.4% (268)	2.4% (25)	2.8% (30)	47.2% (499)
Wi-Fi - UB Secure	22.6% (244)	30.6% (330)	14.3% (154)	15.8% (170)	12.8% (138)	3.9% (42)
Wi-Fi - eduroam	13.7% (145)	17.8% (189)	23.6% (250)	6.4% (68)	6.4% (68)	32.1% (340)
Your personal homepage	21.5% (228)	23.6% (250)	28.5% (302)	3.1% (33)	2.1% (22)	21.3% (226)

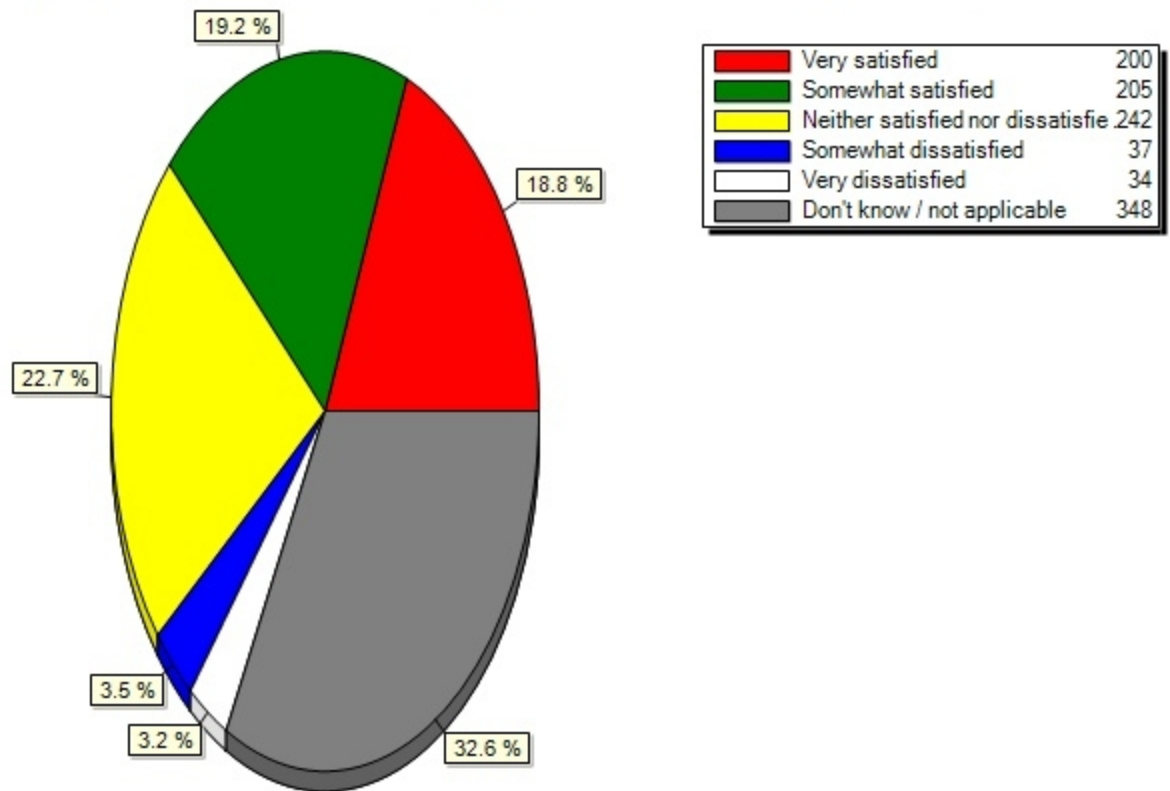
18.1) Buffalo.edu website(From the list of services below, please indicate your level of satisfaction with each:)

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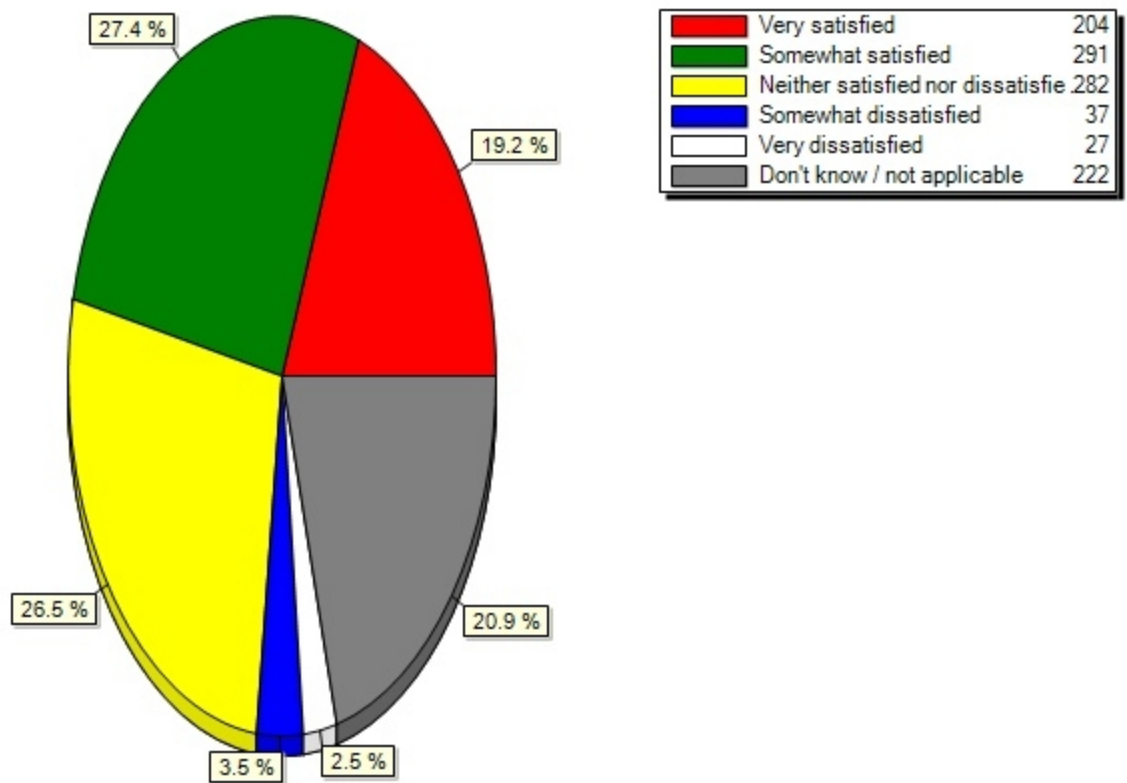
18.2) Charge + Lock Station in Lockwood Cybrary(From the list of services below, please indicate your level of satisfaction with each:)

18.2) Charge + Lock Station in Lockwood Cybrary(From the list of services below, please indicate your level



18.3) UBIT Help Center(From the list of services below, please indicate your level of satisfaction with each:)

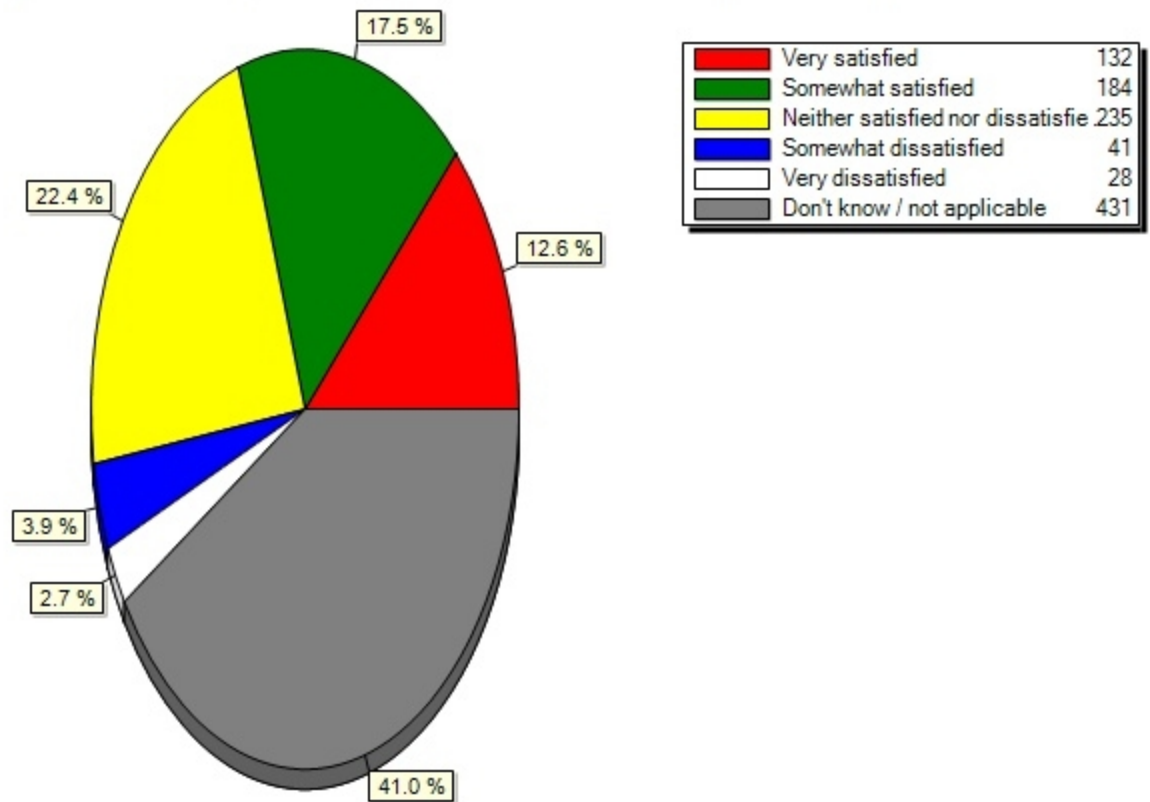
18.3) UBIT Help Center(From the list of services below, please indicate your level of satisfaction with ea



18.4) Echo360 course capture/recordings(From the list of services below, please indicate your level of satisfaction with each:)

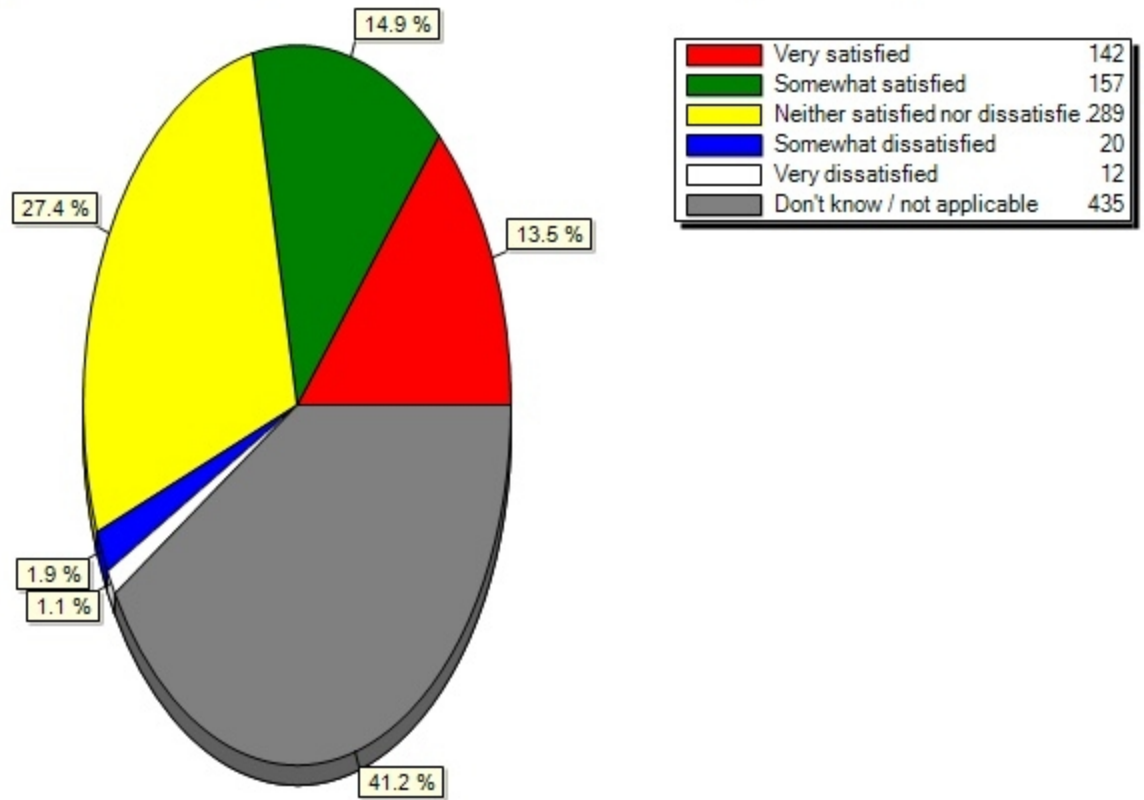


18.4) Echo360 course capture/recordings(From the list of services below, please indicate your level of sat



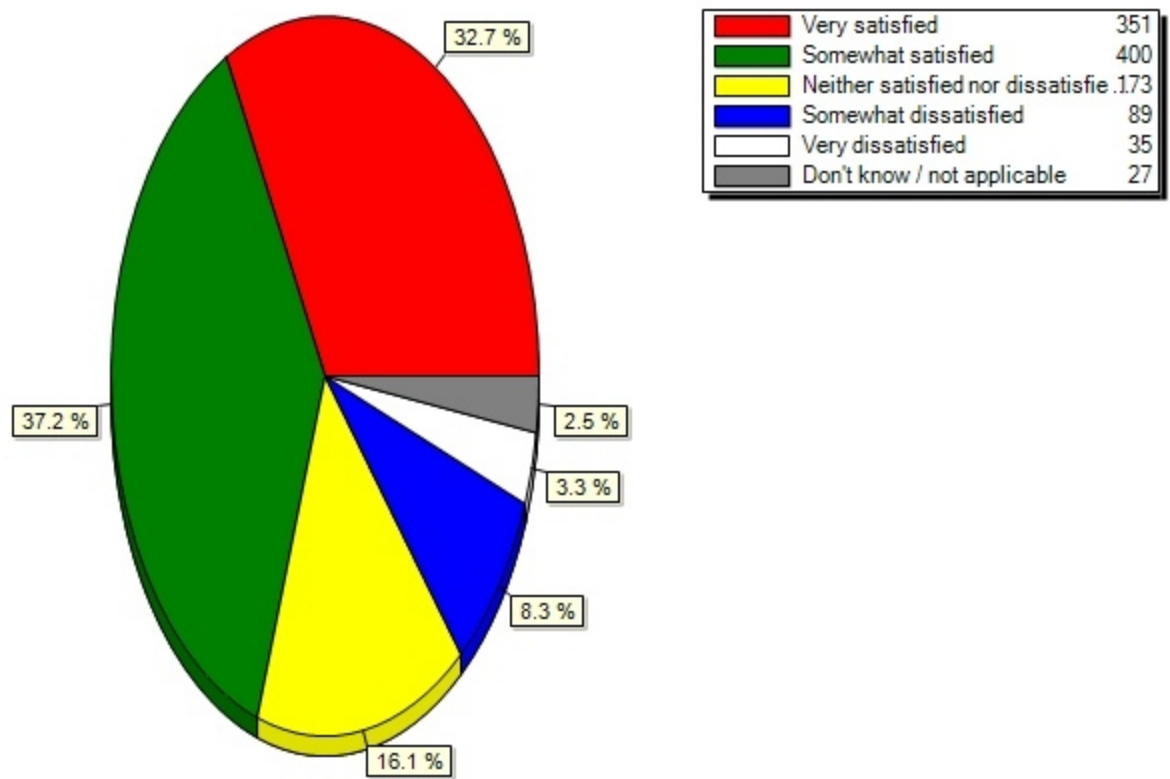
18.5) Endnote citation management software(From the list of services below, please indicate your level of satisfaction with each:)

18.5) Endnote citation management software(From the list of services below, please indicate your level of



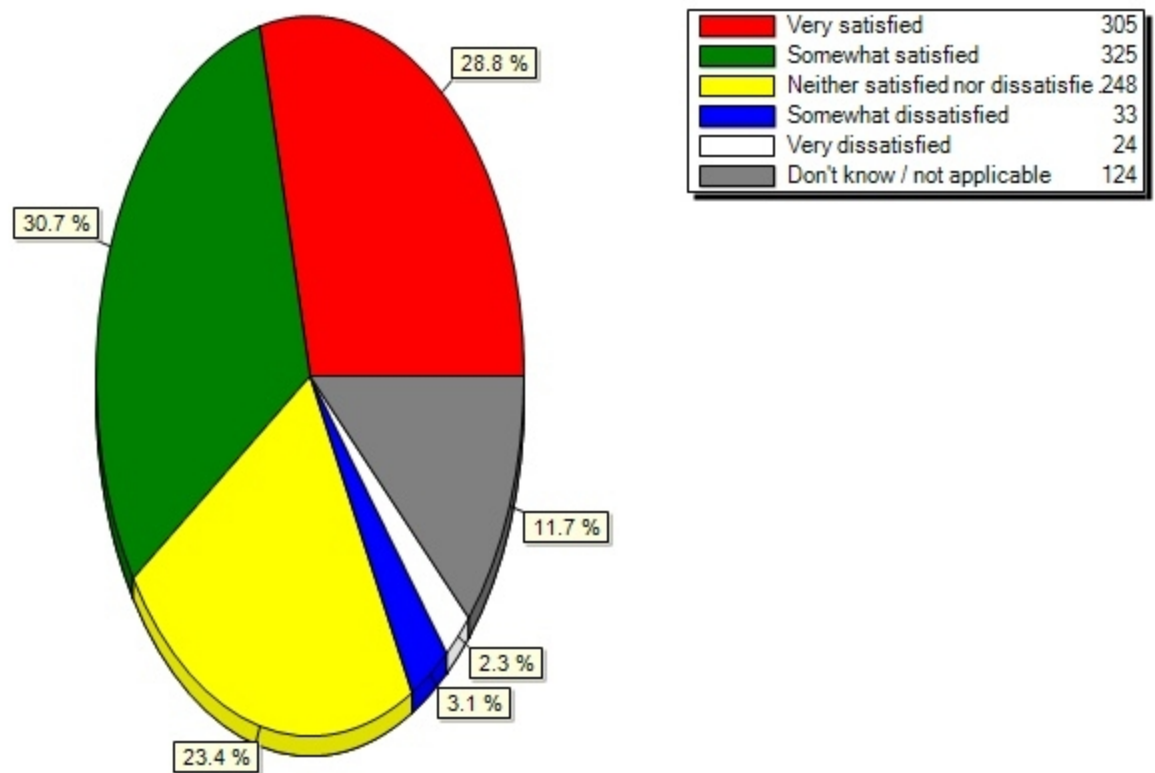
18.6) HUB Student Center(From the list of services below, please indicate your level of satisfaction with each:)

18.6) HUB Student Center(From the list of services below, please indicate your level of satisfaction with



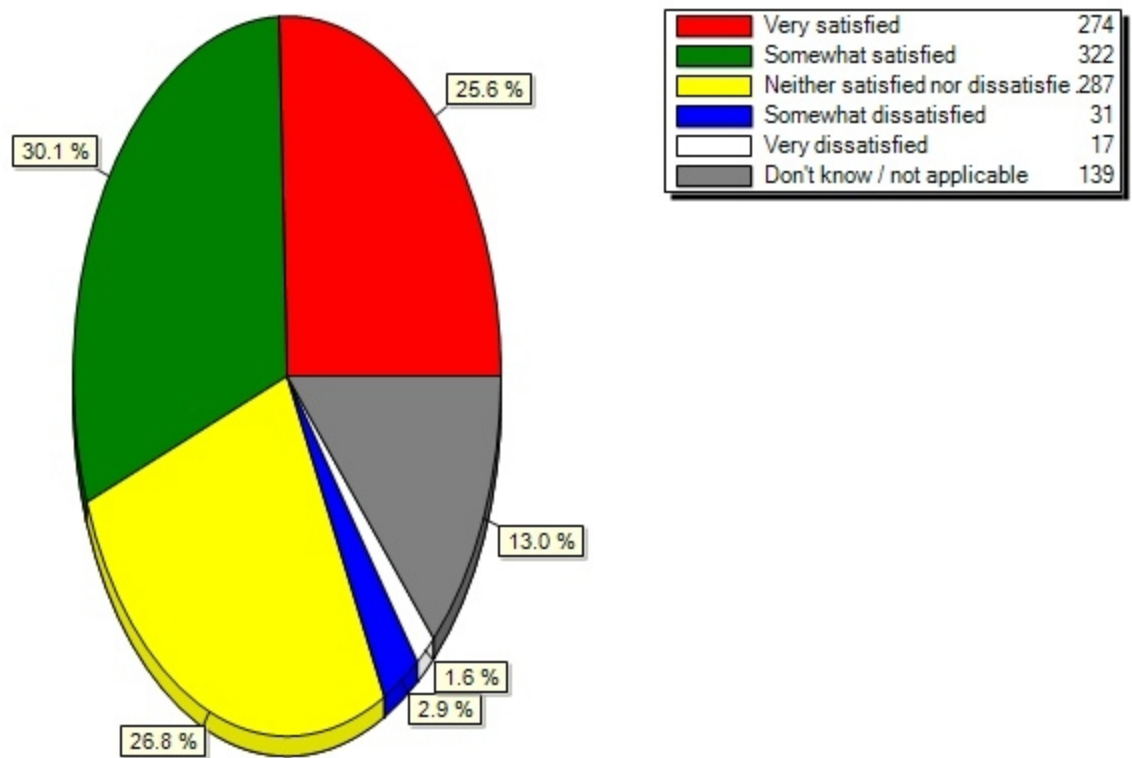
18.7) UB Libraries resources (databases, e-books, e-journals)(From the list of services below, please indicate your level of satisfaction with each:)

18.7) UB Libraries resources (databases, e-books, e-journals)(From the list of services below, please indi



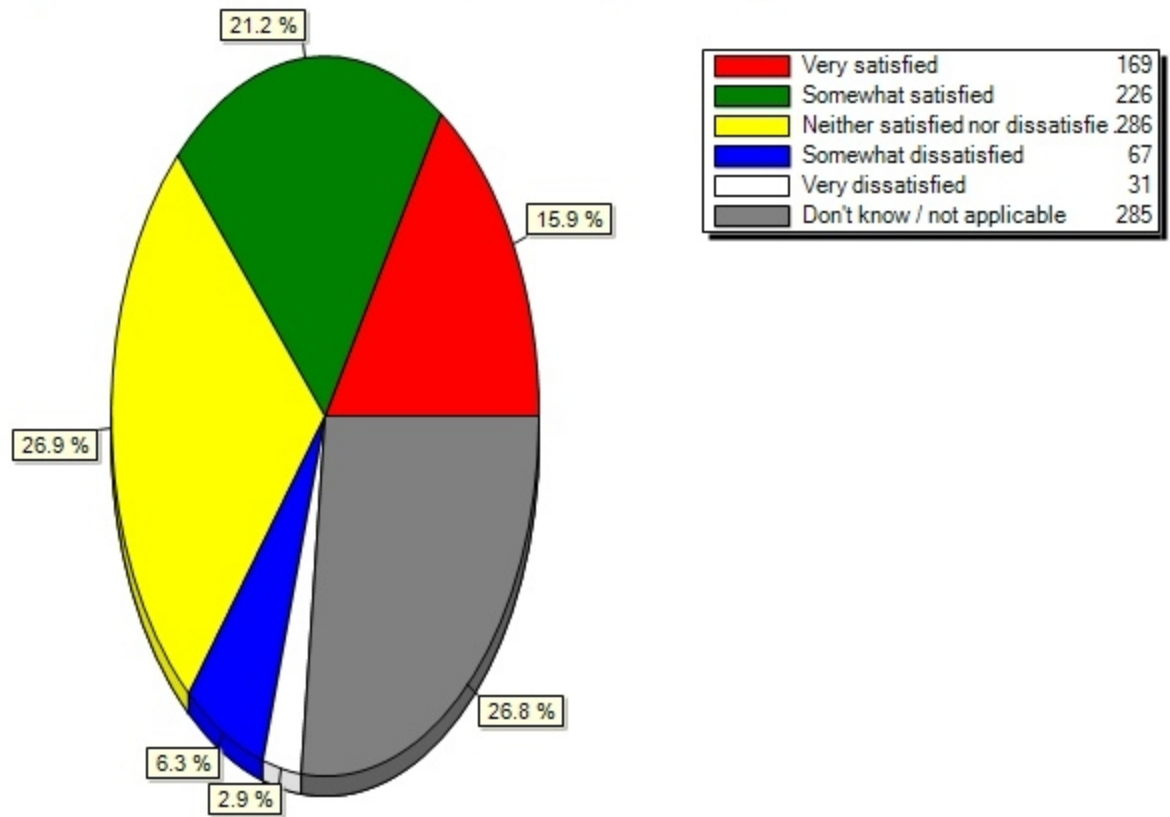
18.8) UB Libraries website(From the list of services below, please indicate your level of satisfaction with each:)

18.8) UB Libraries website(From the list of services below, please indicate your level of satisfaction wit



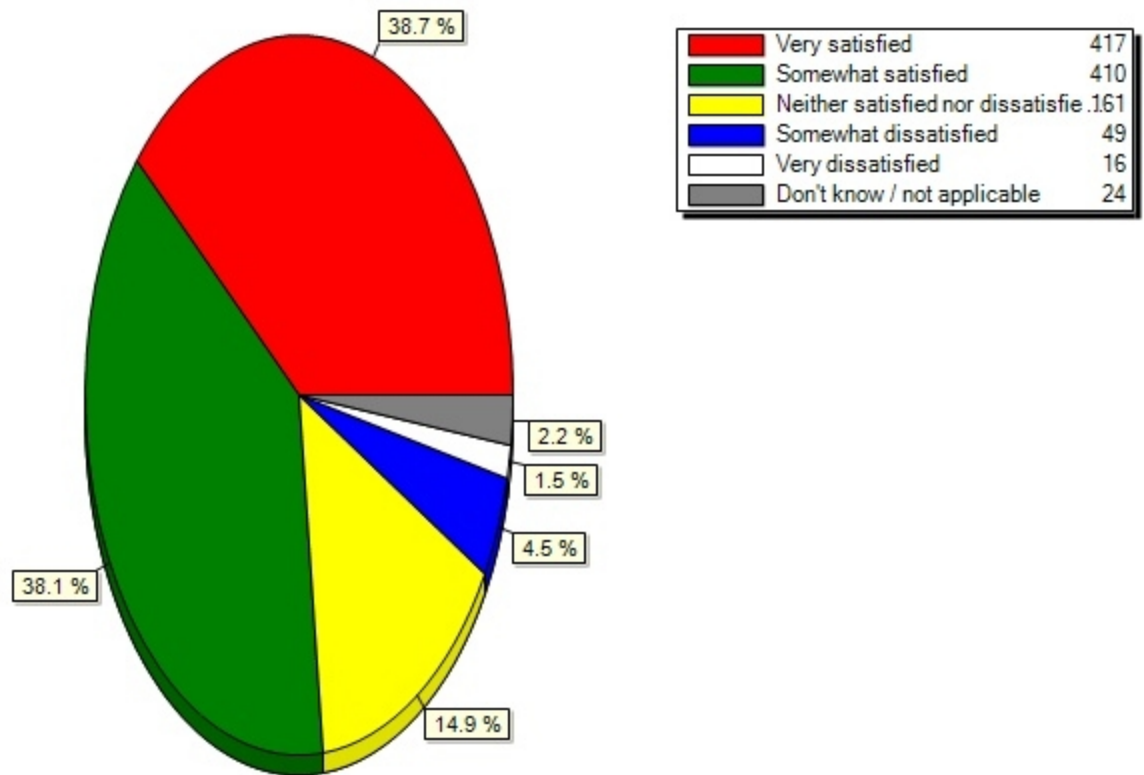
18.9) Mobile device support(From the list of services below, please indicate your level of satisfaction with each:)

18.9) Mobile device support(From the list of services below, please indicate your level of satisfaction wi



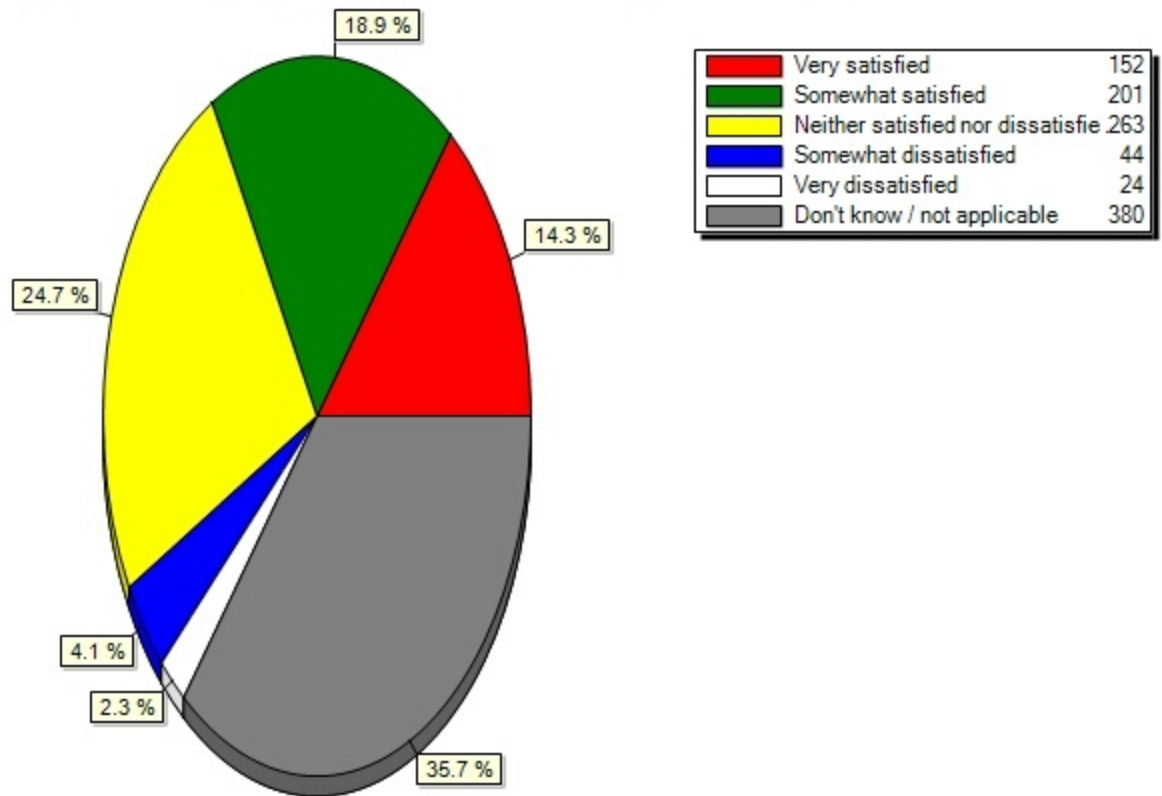
18.10) MyUB(From the list of services below, please indicate your level of satisfaction with each:)

18.10) MyUB(From the list of services below, please indicate your level of satisfaction with each:)



18.11) My Virtual Computing Lab(From the list of services below, please indicate your level of satisfaction with each:)

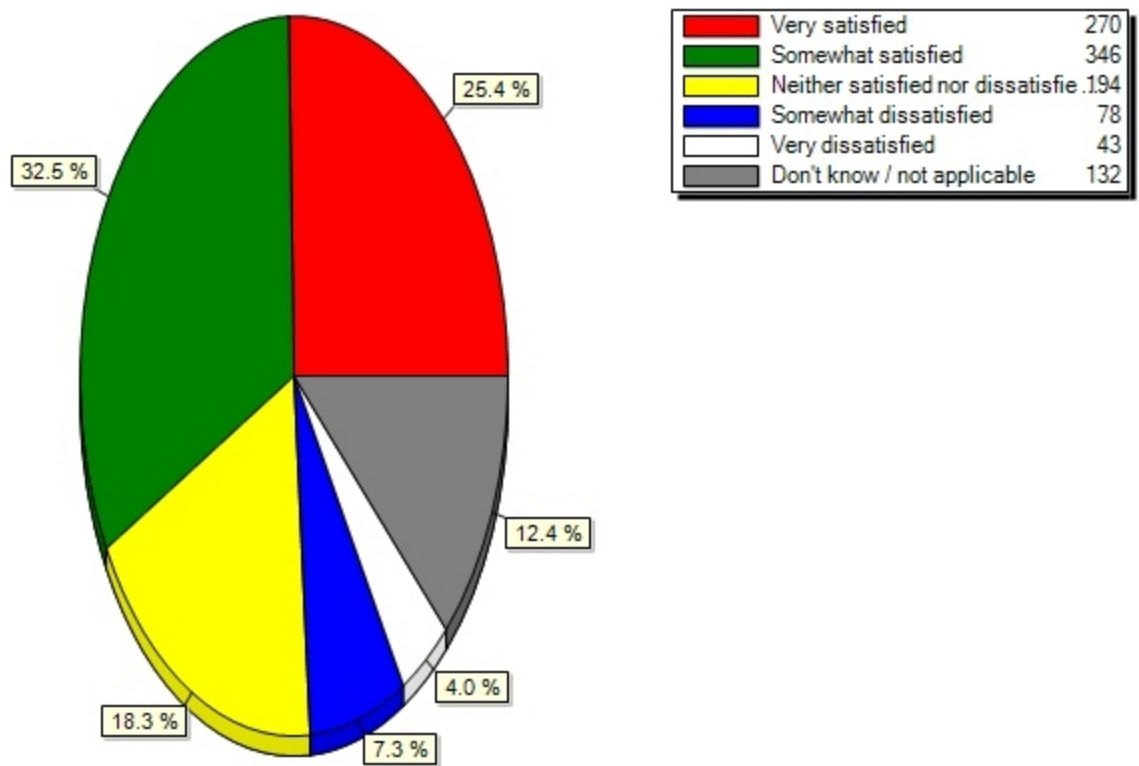
18.11) My Virtual Computing Lab(From the list of services below, please indicate your level of satisfactio



18.12) Public printing (iprint)(From the list of services below, please indicate your level of satisfaction with each:)

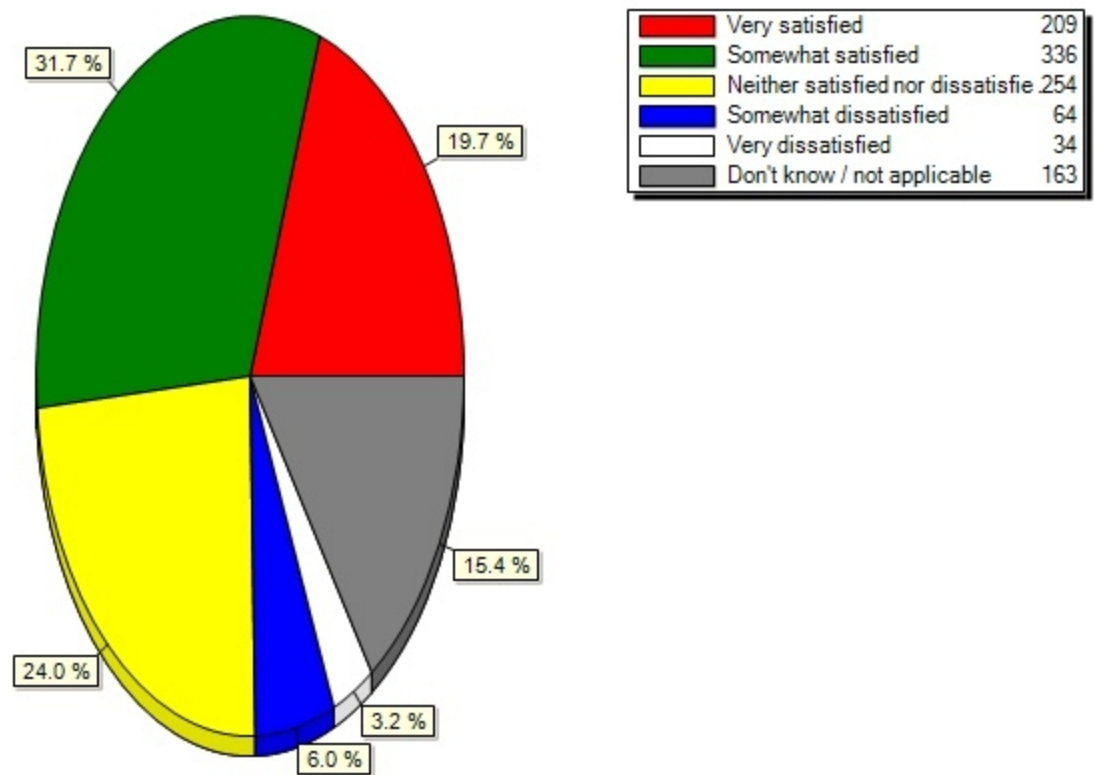


18.12) Public printing (iprint)(From the list of services below, please indicate your level of satisfactio



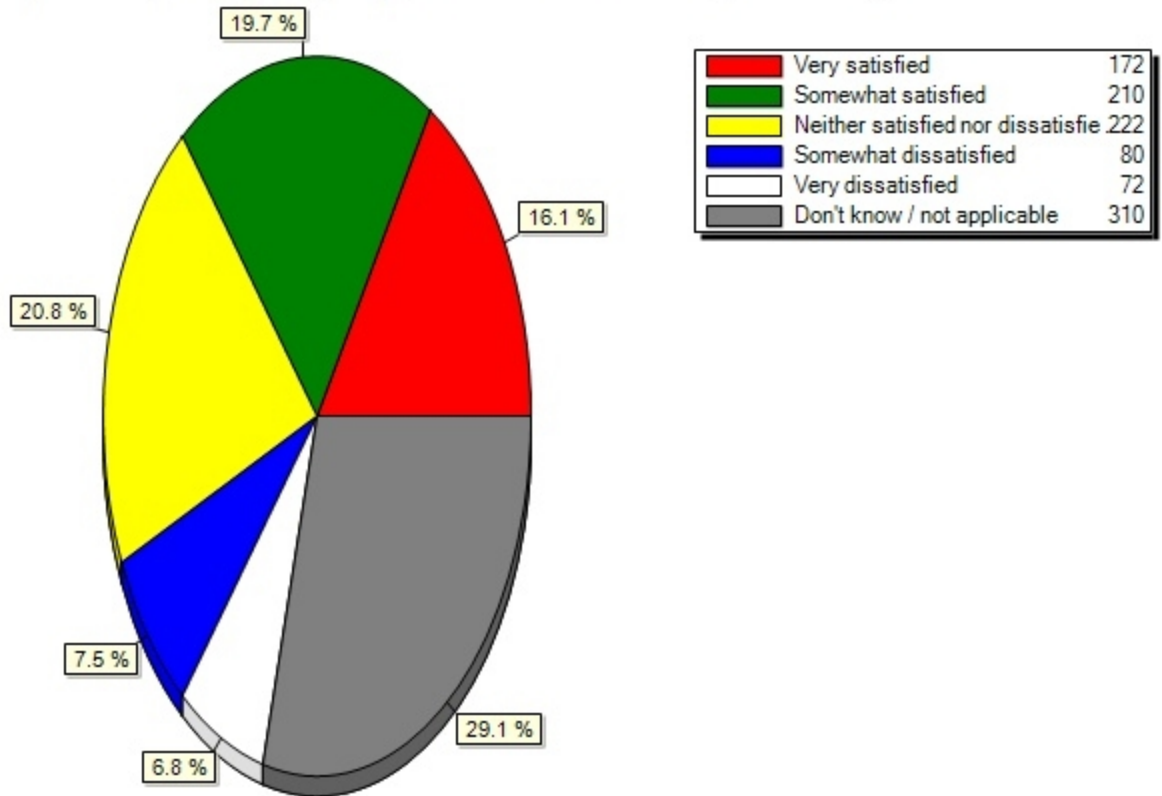
18.13) Public workstations(From the list of services below, please indicate your level of satisfaction with each:)

18.13) Public workstations(From the list of services below, please indicate your level of satisfaction wit



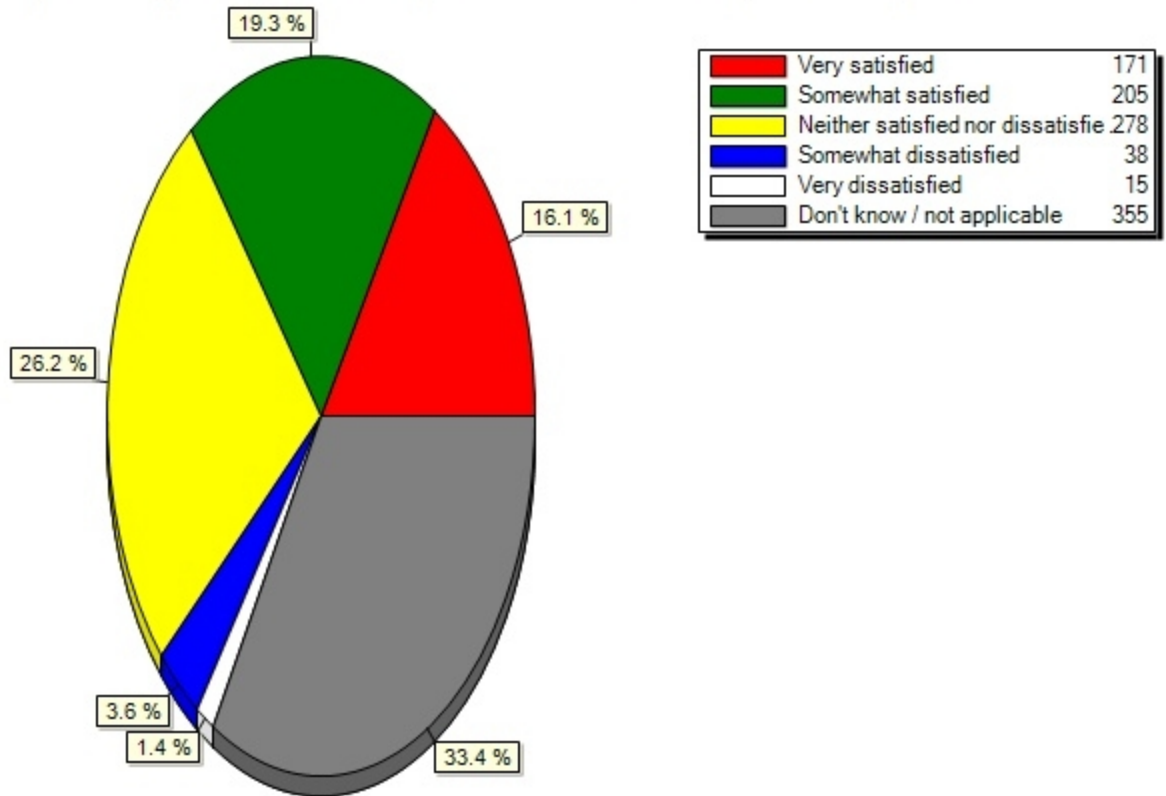
18.14) Remote printing (iprint anywhere)(From the list of services below, please indicate your level of satisfaction with each:)

18.14) Remote printing (iprint anywhere)(From the list of services below, please indicate your level of sa



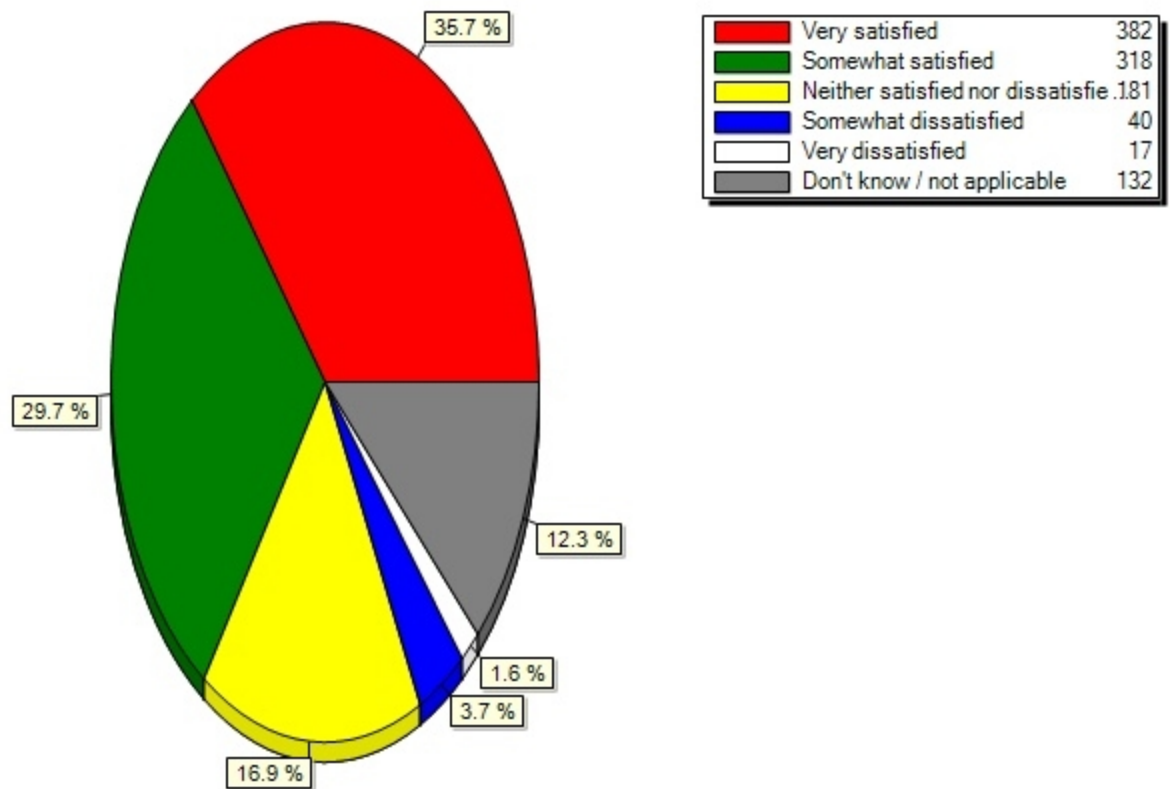
18.15) Streaming videos from UB Libraries(From the list of services below, please indicate your level of satisfaction with each:)

18.15) Streaming videos from UB Libraries(From the list of services below, please indicate your level of s



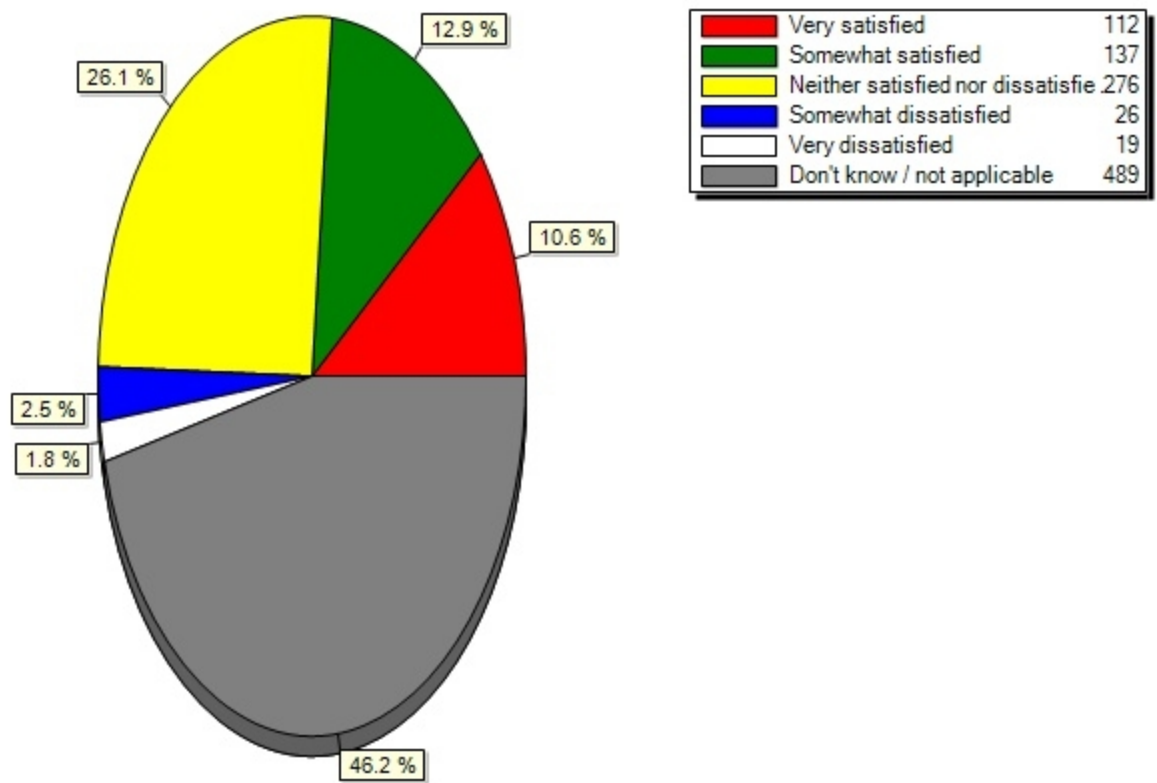
18.16) Software downloads from UBIT(From the list of services below, please indicate your level of satisfaction with each:)

18.16) Software downloads from UBIT(From the list of services below, please indicate your level of satisf



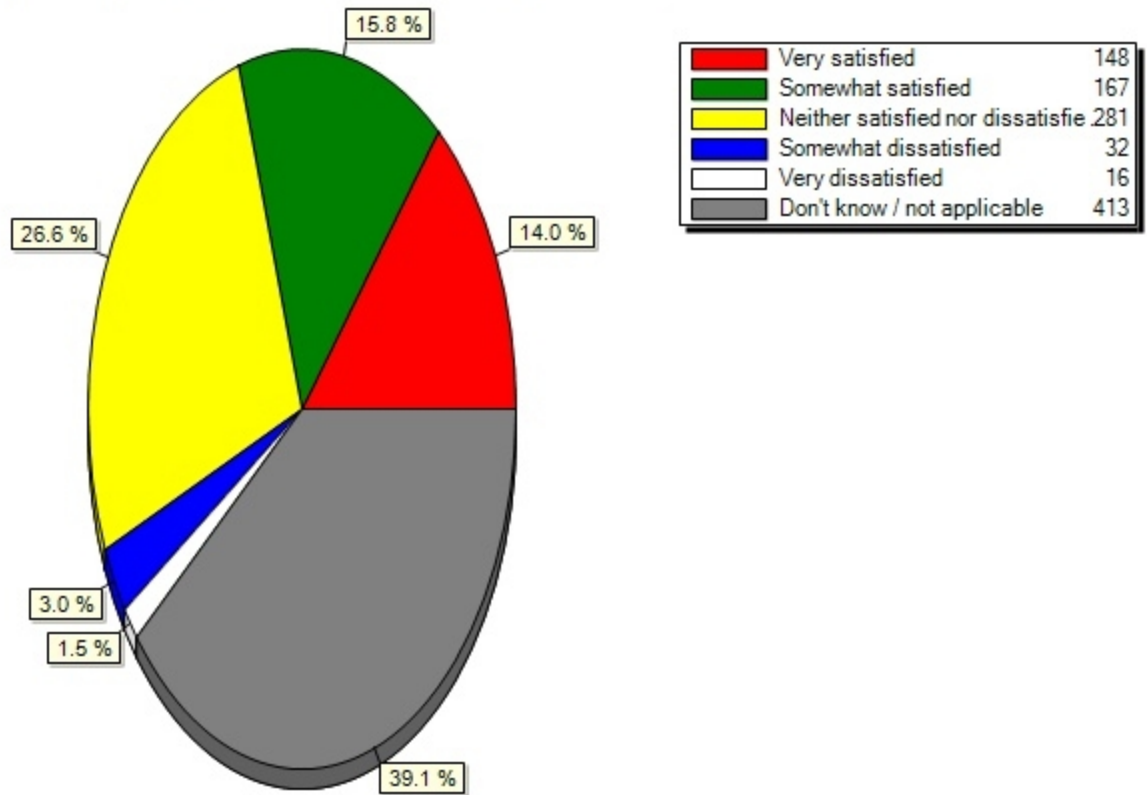
18.17) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)

18.17) UBclicks(From the list of services below, please indicate your level of satisfaction with each:)



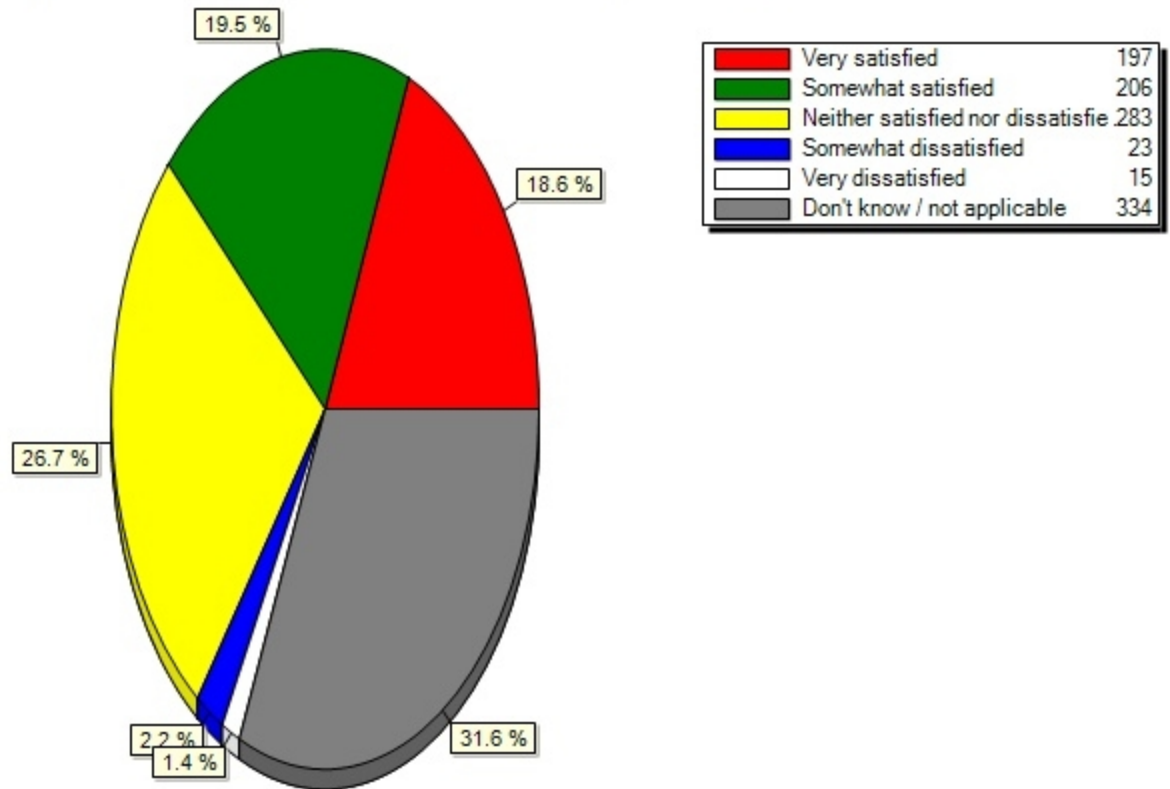
18.18) UBfs My Files(From the list of services below, please indicate your level of satisfaction with each:)

18.18) UBfs My Files(From the list of services below, please indicate your level of satisfaction with each



18.19) UBITName Manager(From the list of services below, please indicate your level of satisfaction with each:)

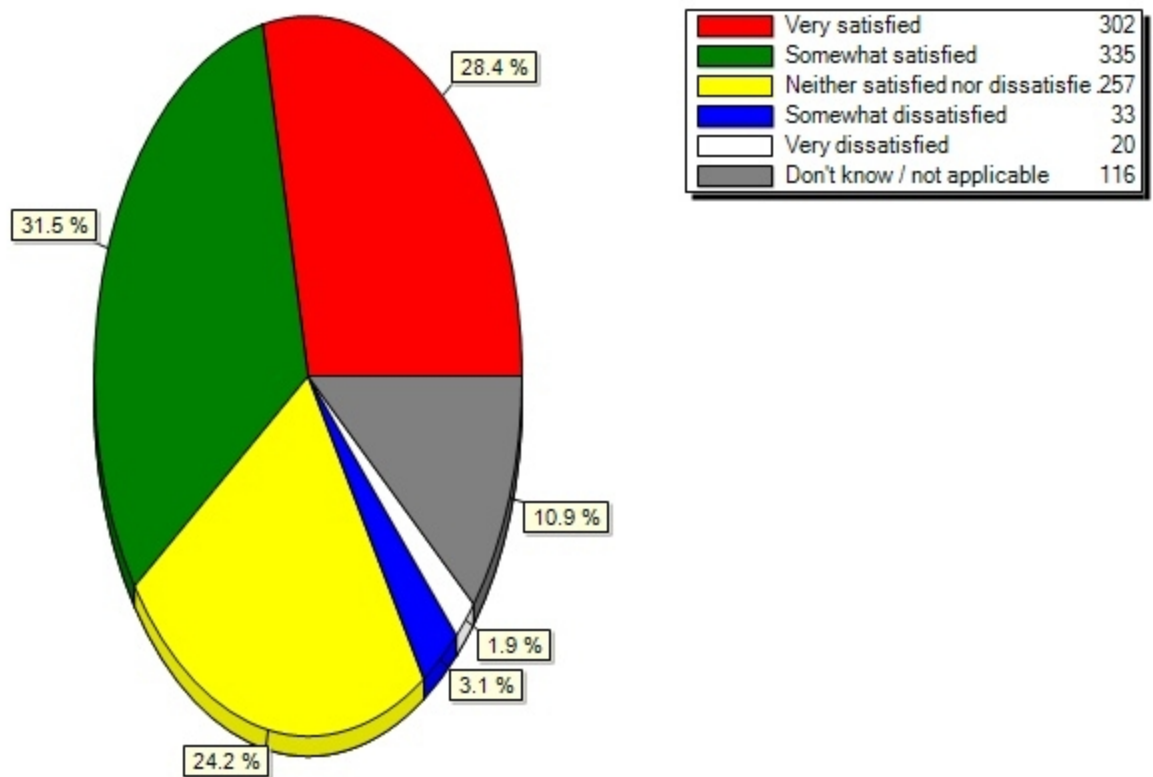
18.19) UBITName Manager(From the list of services below, please indicate your level of satisfaction with e



18.20) UBIT Website(From the list of services below, please indicate your level of satisfaction with each:)

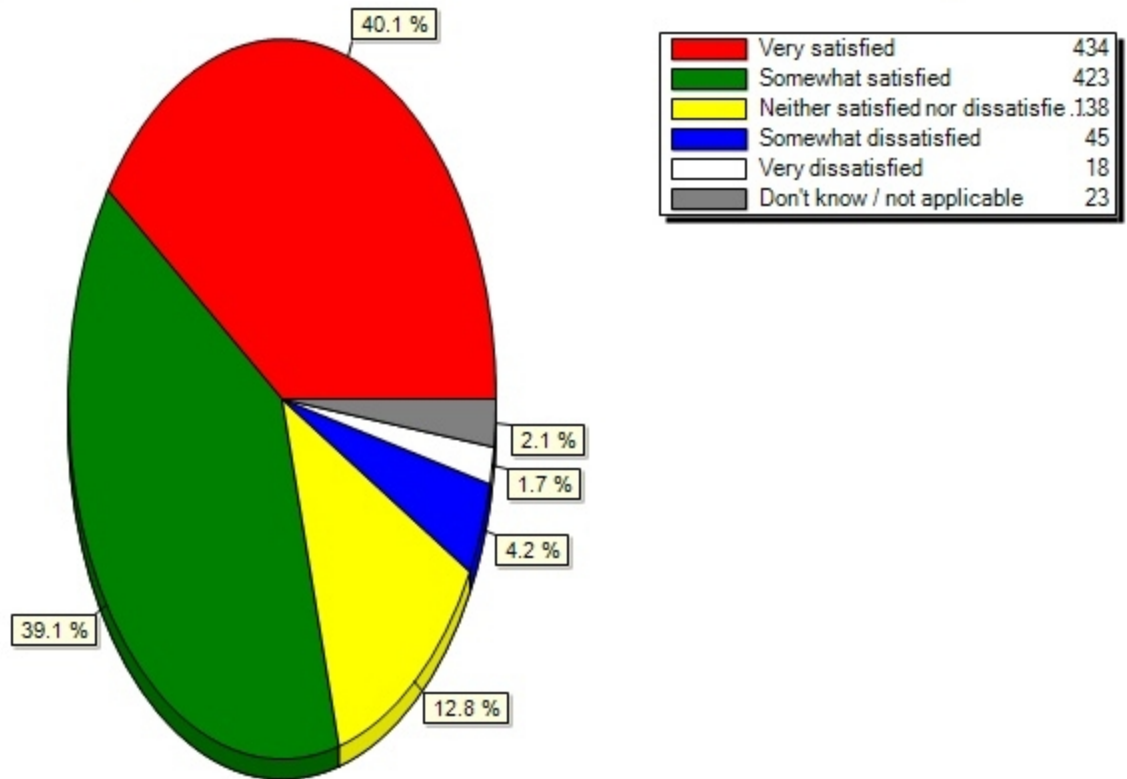


18.20) UBIT Website(From the list of services below, please indicate your level of satisfaction with each:



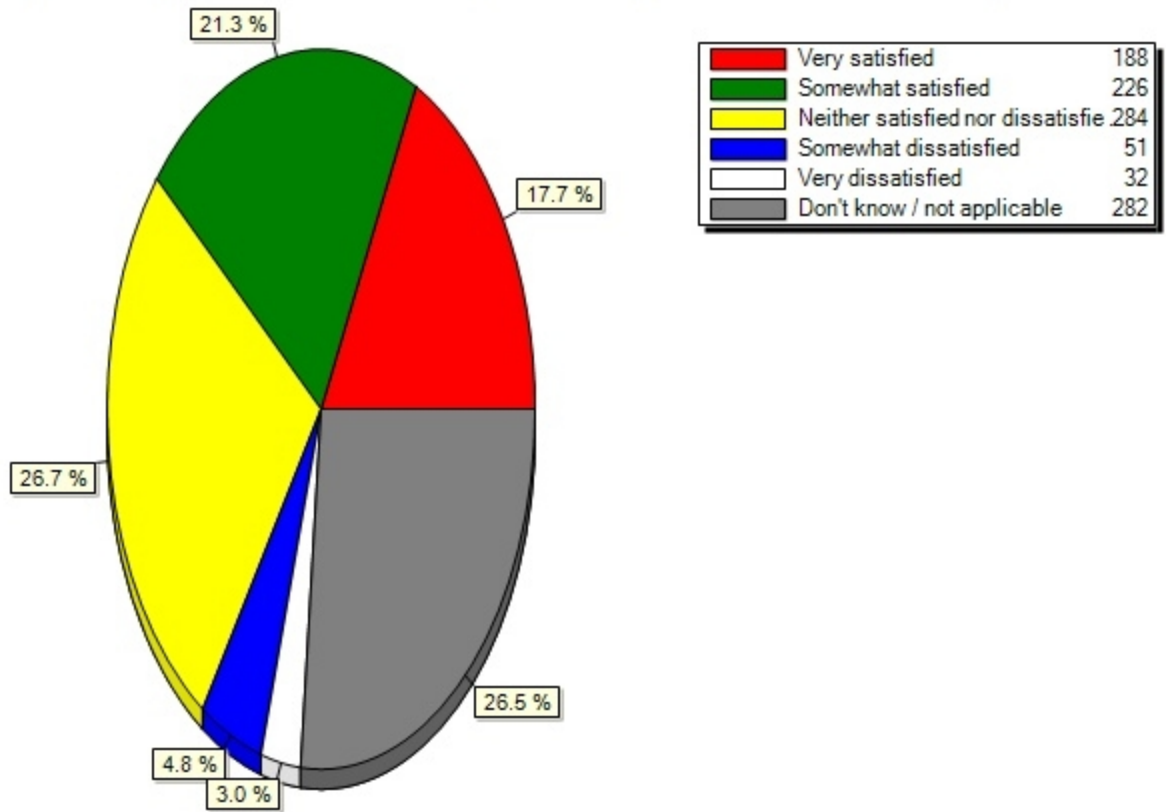
18.21) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)

18.21) UBlearns(From the list of services below, please indicate your level of satisfaction with each:)



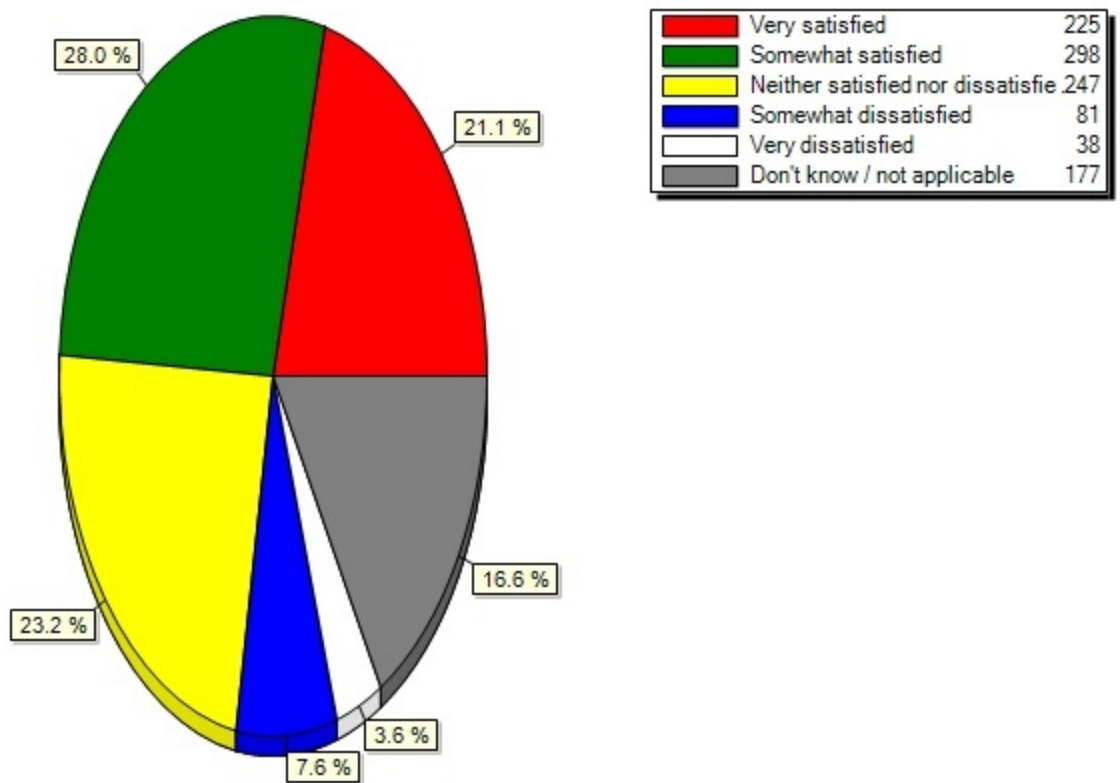
18.22) UBLinked(From the list of services below, please indicate your level of satisfaction with each:)

18.22) UBLinked(From the list of services below, please indicate your level of satisfaction with each:)



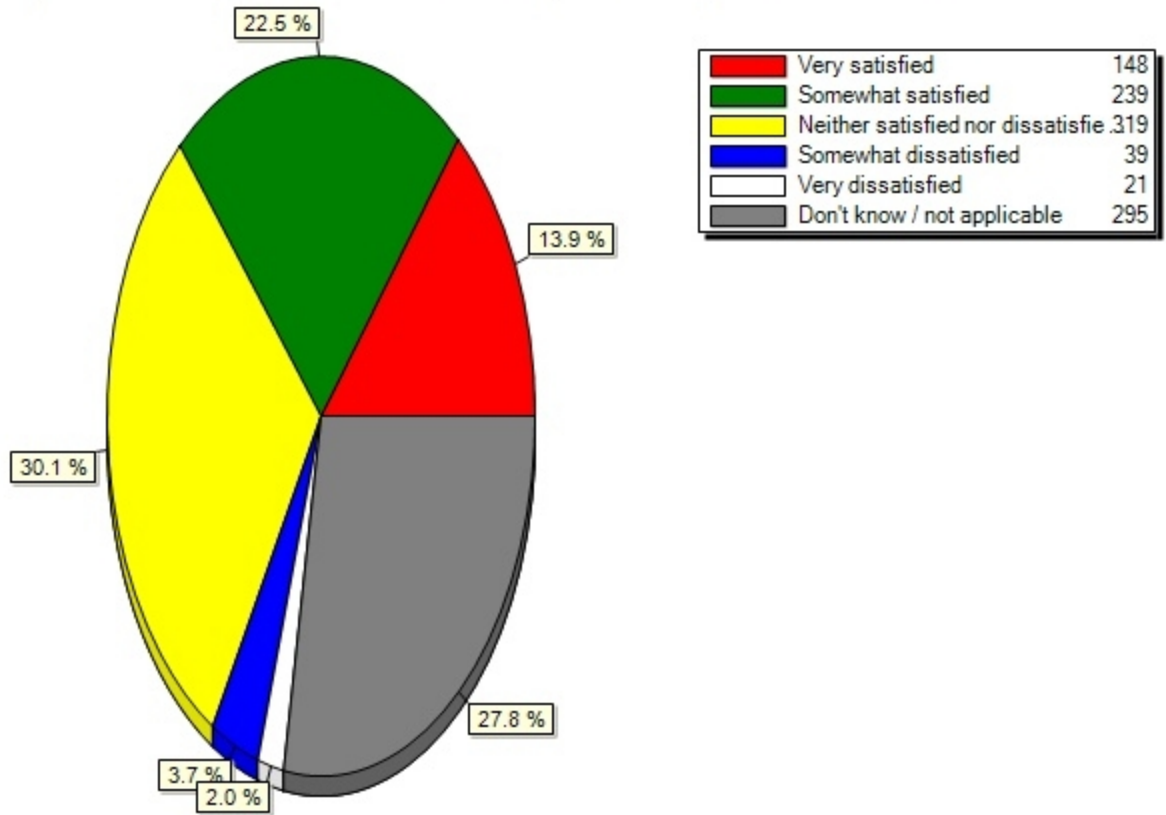
18.23) UB Mobile(From the list of services below, please indicate your level of satisfaction with each:)

18.23) UB Mobile(From the list of services below, please indicate your level of satisfaction with each:)



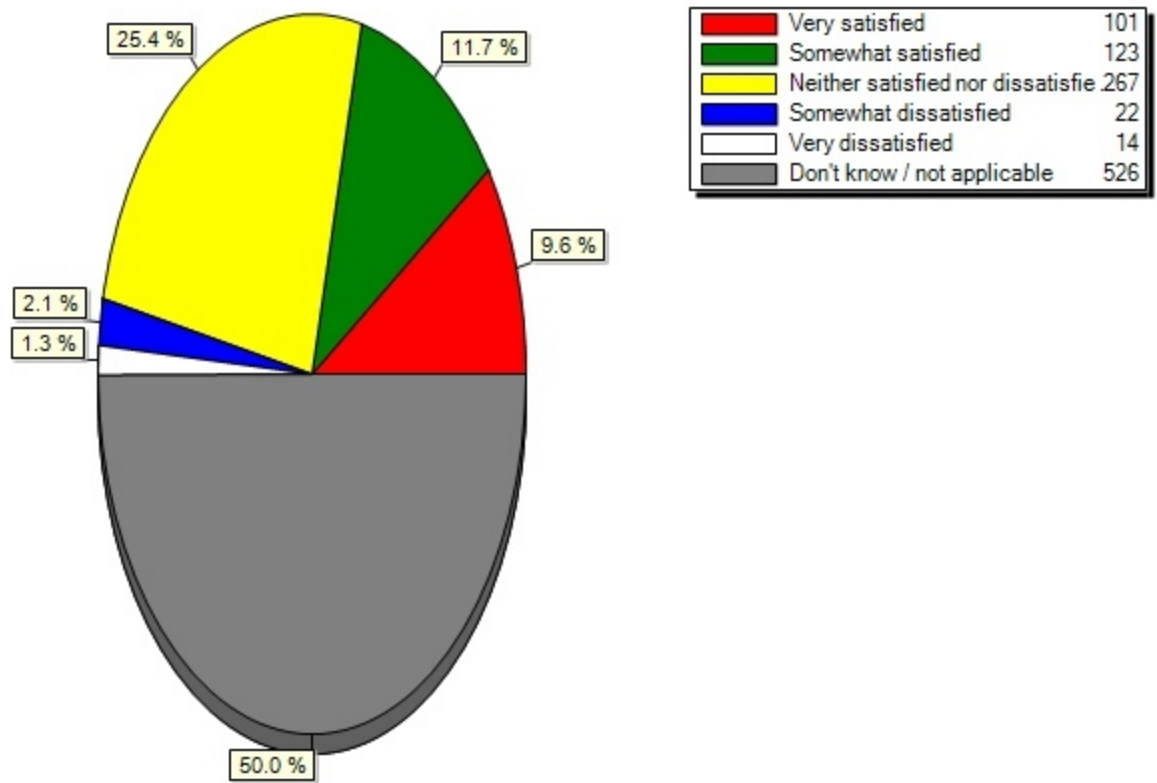
18.24) UB social media(From the list of services below, please indicate your level of satisfaction with each:)

18.24) UB social media(From the list of services below, please indicate your level of satisfaction with ea



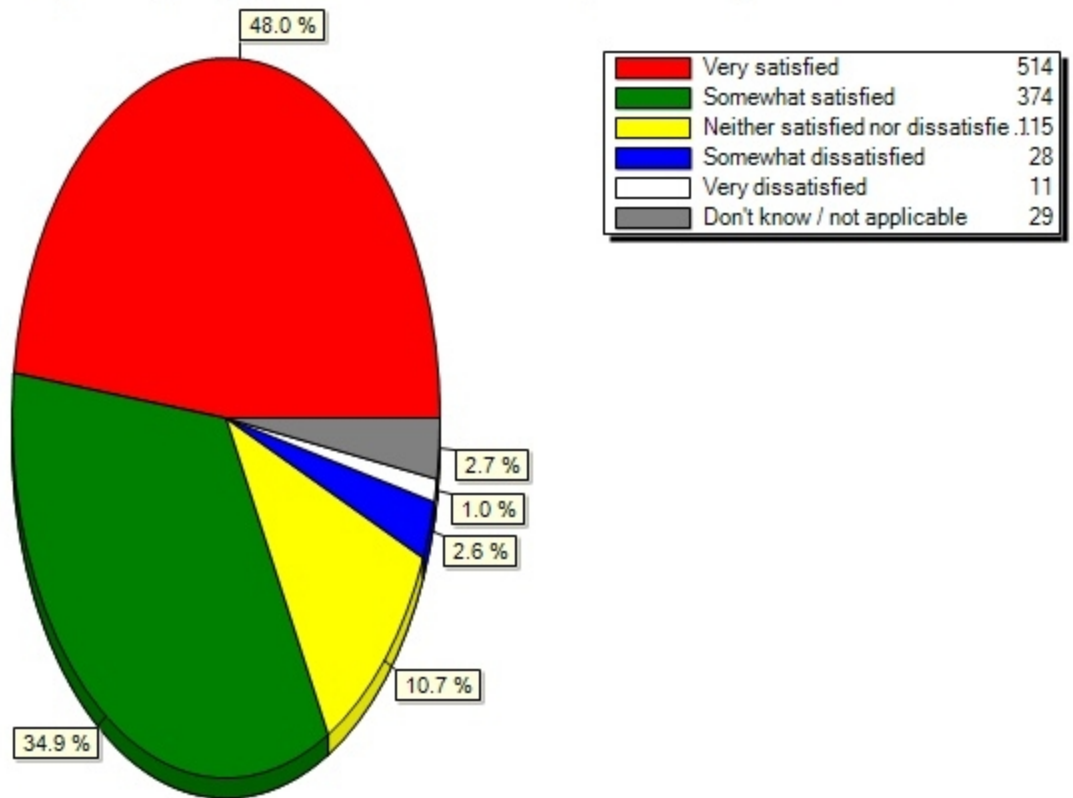
18.25) Skype for Business(From the list of services below, please indicate your level of satisfaction with each:)

18.25) Skype for Business(From the list of services below, please indicate your level of satisfaction with



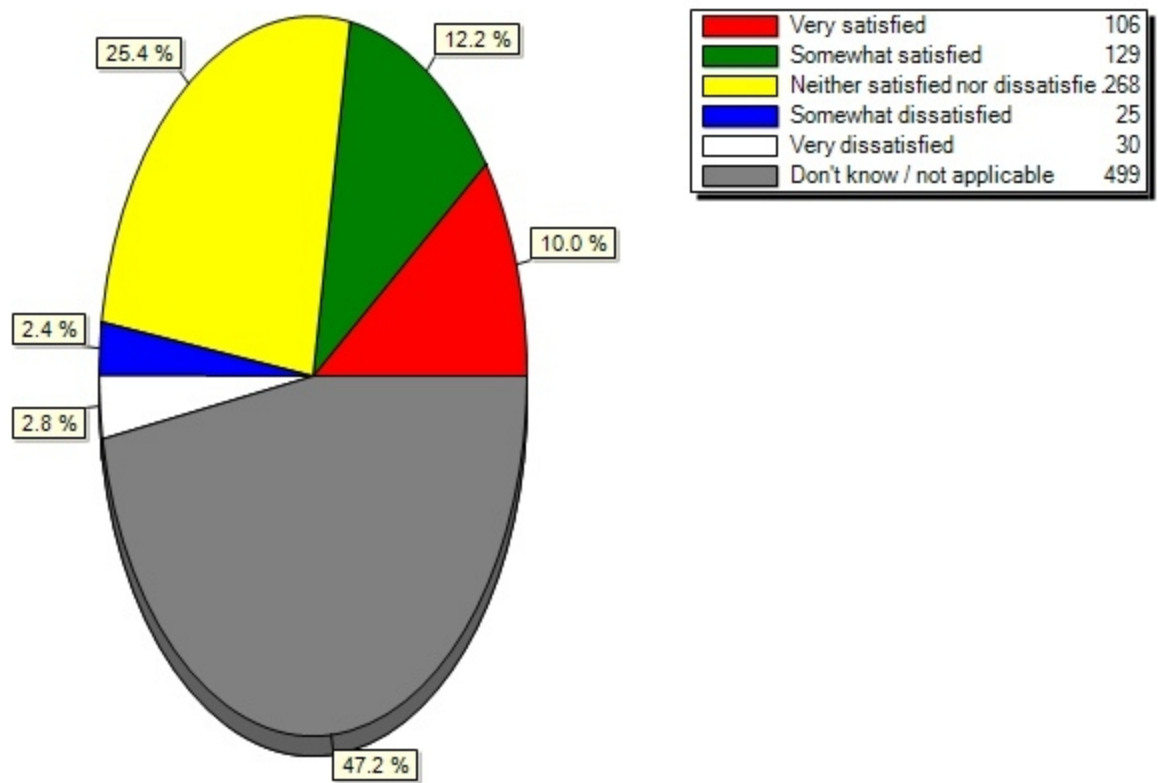
18.26) UBmail (powered by Google)(From the list of services below, please indicate your level of satisfaction with each:)

18.26) UBmail (powered by Google)(From the list of services below, please indicate your level of satisfact



18.27) VITEC Solutions computer repair(From the list of services below, please indicate your level of satisfaction with each:)

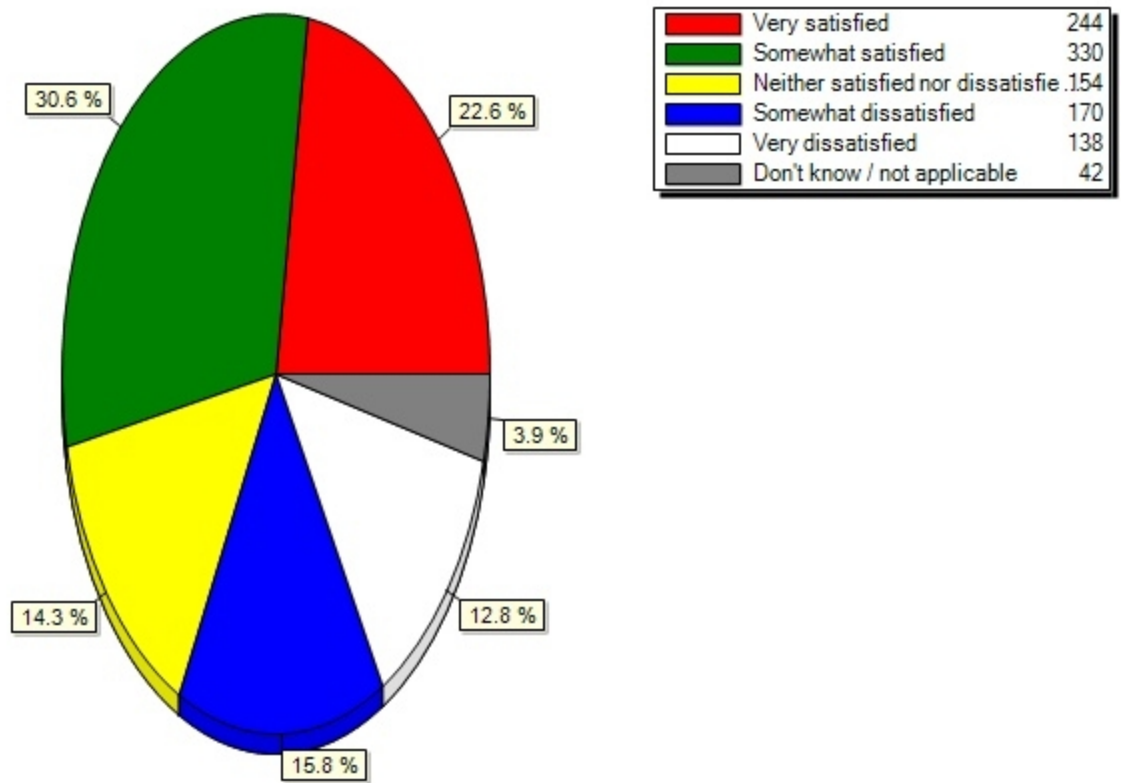
18.27) VITEC Solutions computer repair(From the list of services below, please indicate your level of sati



18.28) Wi-Fi - UB Secure(From the list of services below, please indicate your level of satisfaction with each:)

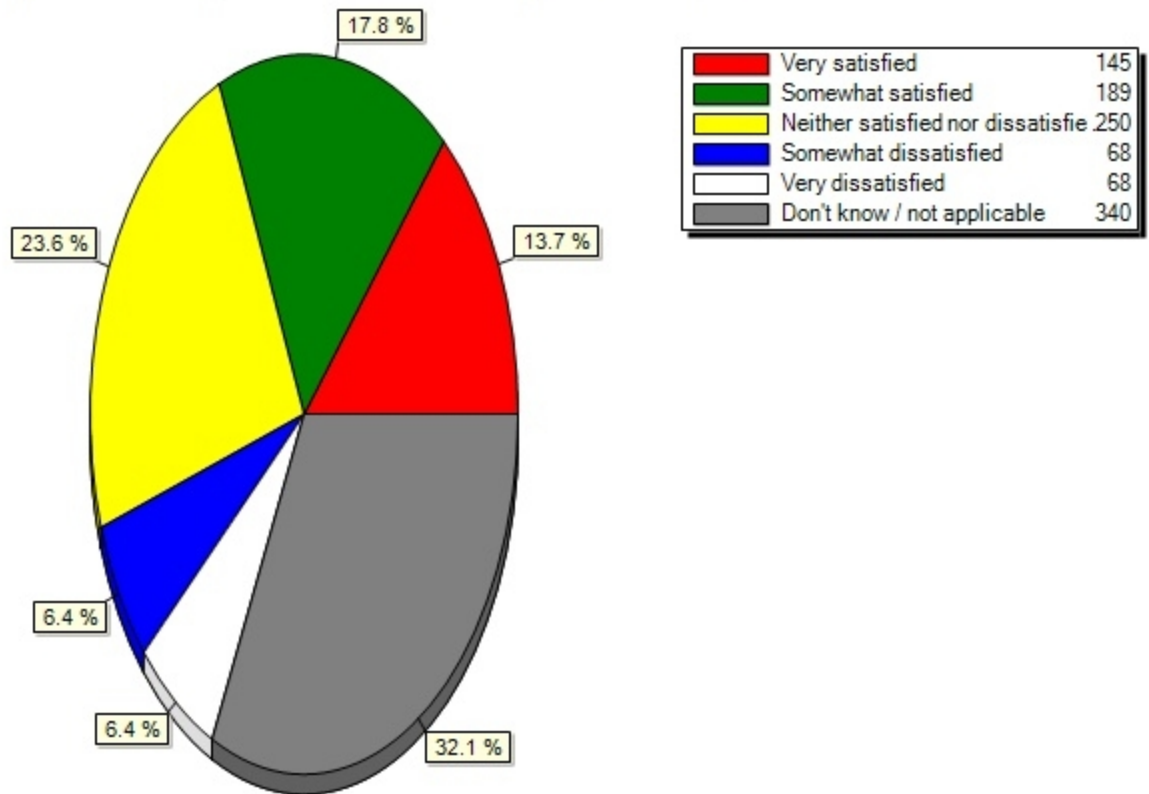


18.28) Wi-Fi - UB Secure(From the list of services below, please indicate your level of satisfaction with



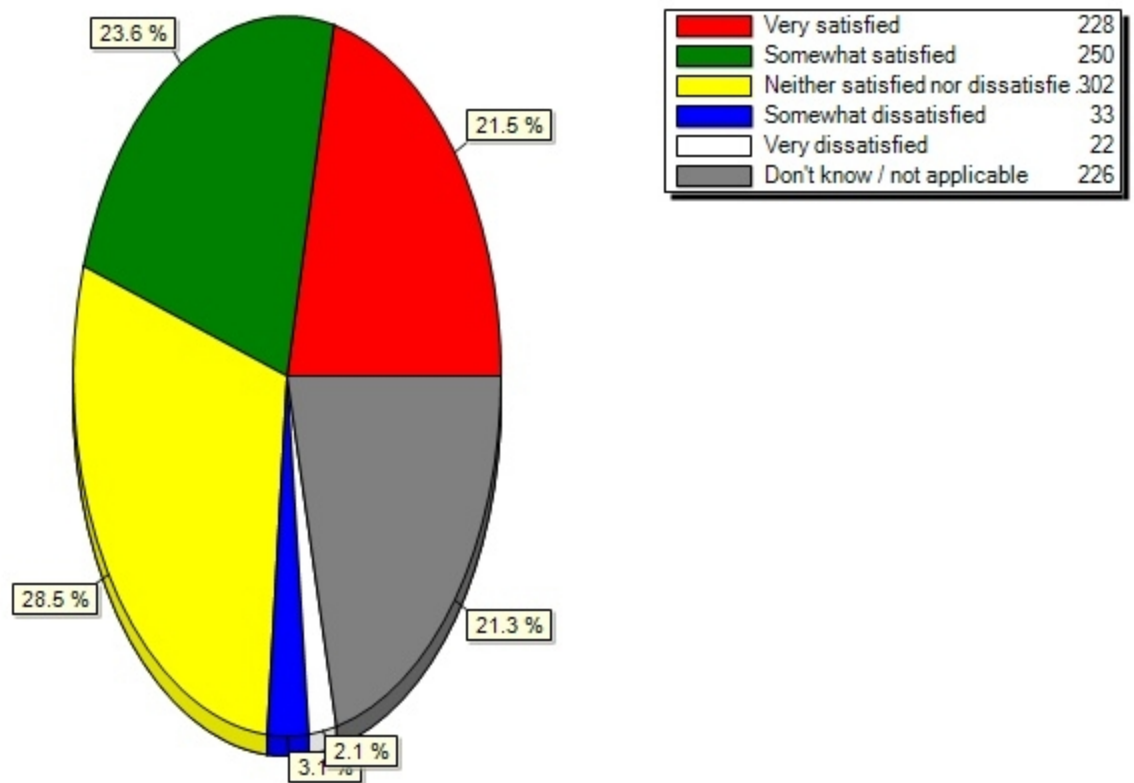
18.29) Wi-Fi - eduroam(From the list of services below, please indicate your level of satisfaction with each:)

18.29) Wi-Fi - eduroam(From the list of services below, please indicate your level of satisfaction with ea



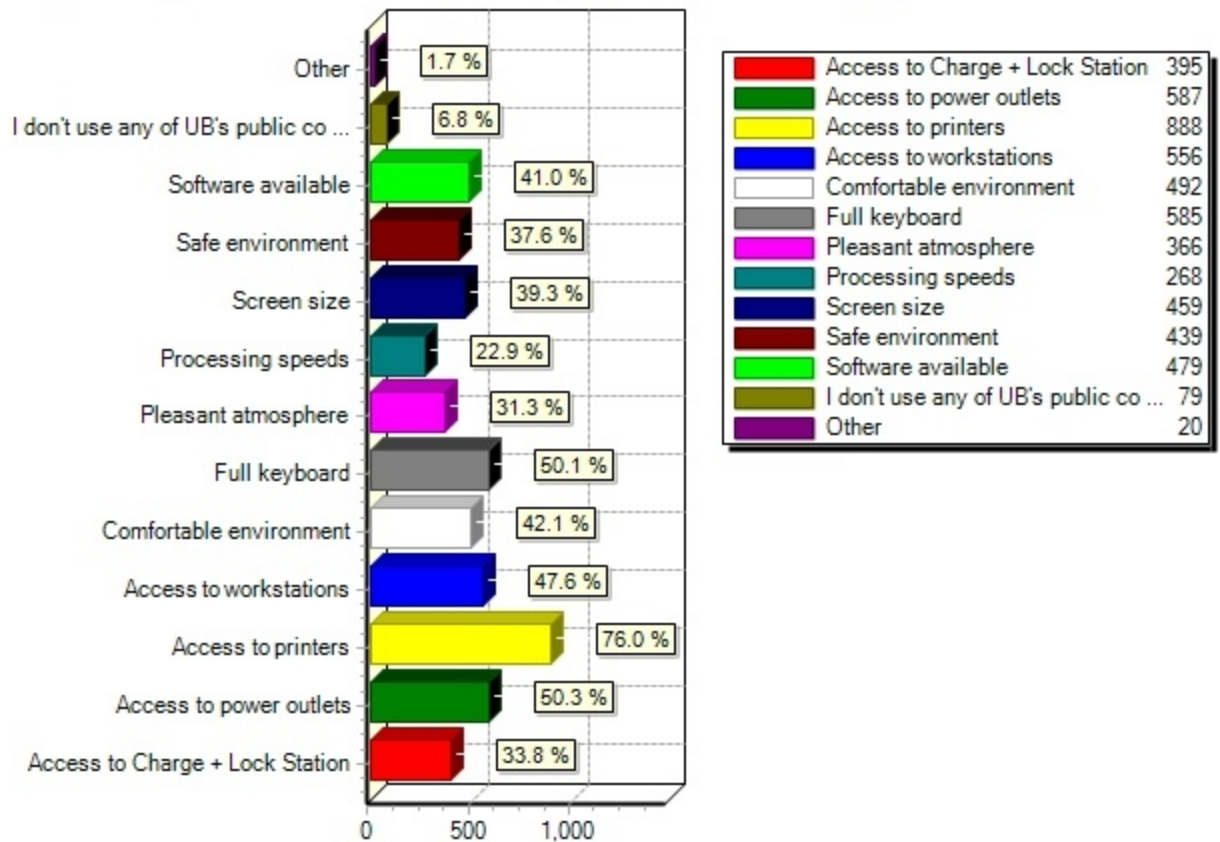
18.30) Your personal homepage(From the list of services below, please indicate your level of satisfaction with each:)

18.30) Your personal homepage(From the list of services below, please indicate your level of satisfaction



19) What do you find useful about UB's public computing sites? (Select all that apply.)

19) What do you find useful about UB's public computing sites? (Select all that apply.)



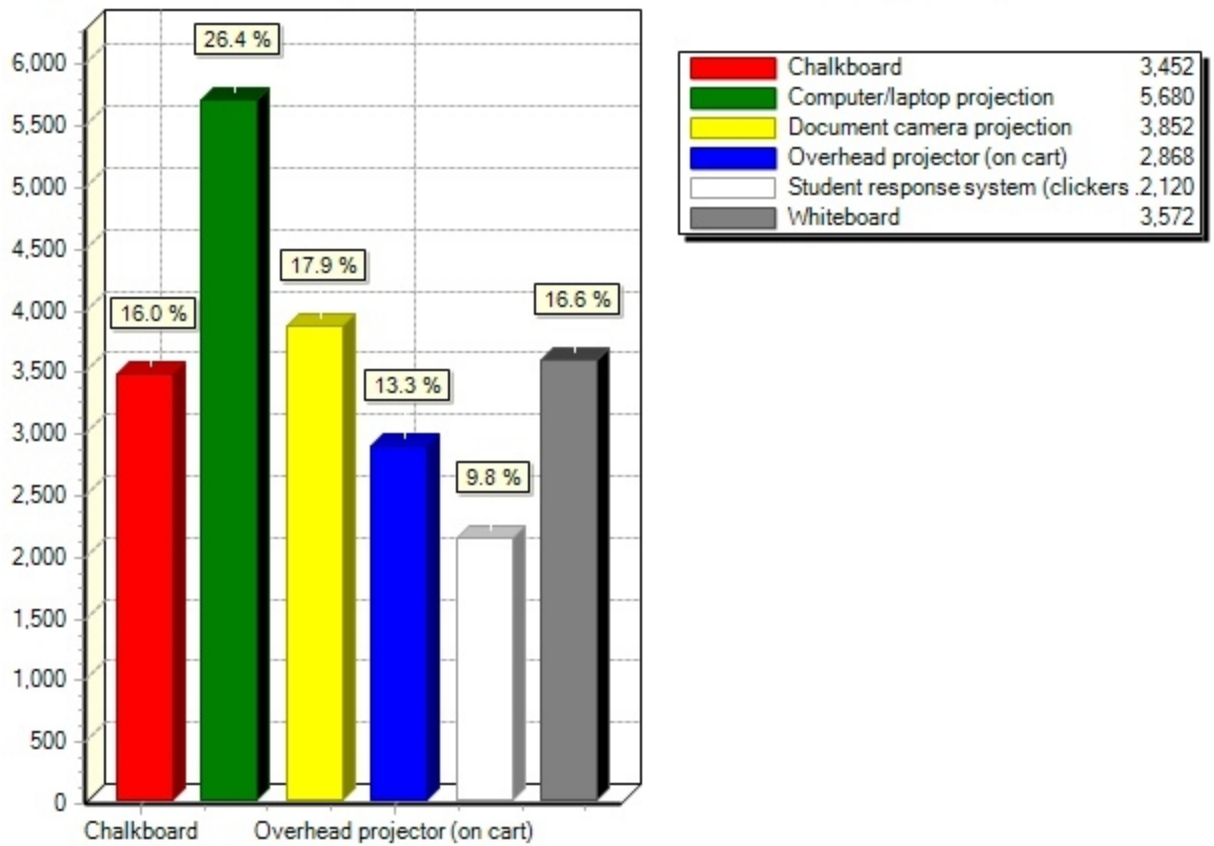
Other Responses:

the old computers very slow
Typically insufficient amount of outlets
What are Charge + Lock stations?
Few computers, and all of low quality.
People are loud idiots
Peaceful At times
privacy and meeting with firends
can be noisy if there are students talki
Not enough power outlets
people dont let u drink water wtf?
Quiet, place to focus

24 hour accessibility
The computers crash and printing is slow
you are still using opti 780s for shame
The chairs in Furnas 1019 are terrible!!
Its great!
Not enough outlets in libraries
everything
Heat
I need a machine
Wifi always loses connection
24/7 access
The computers can be very slow sometimes

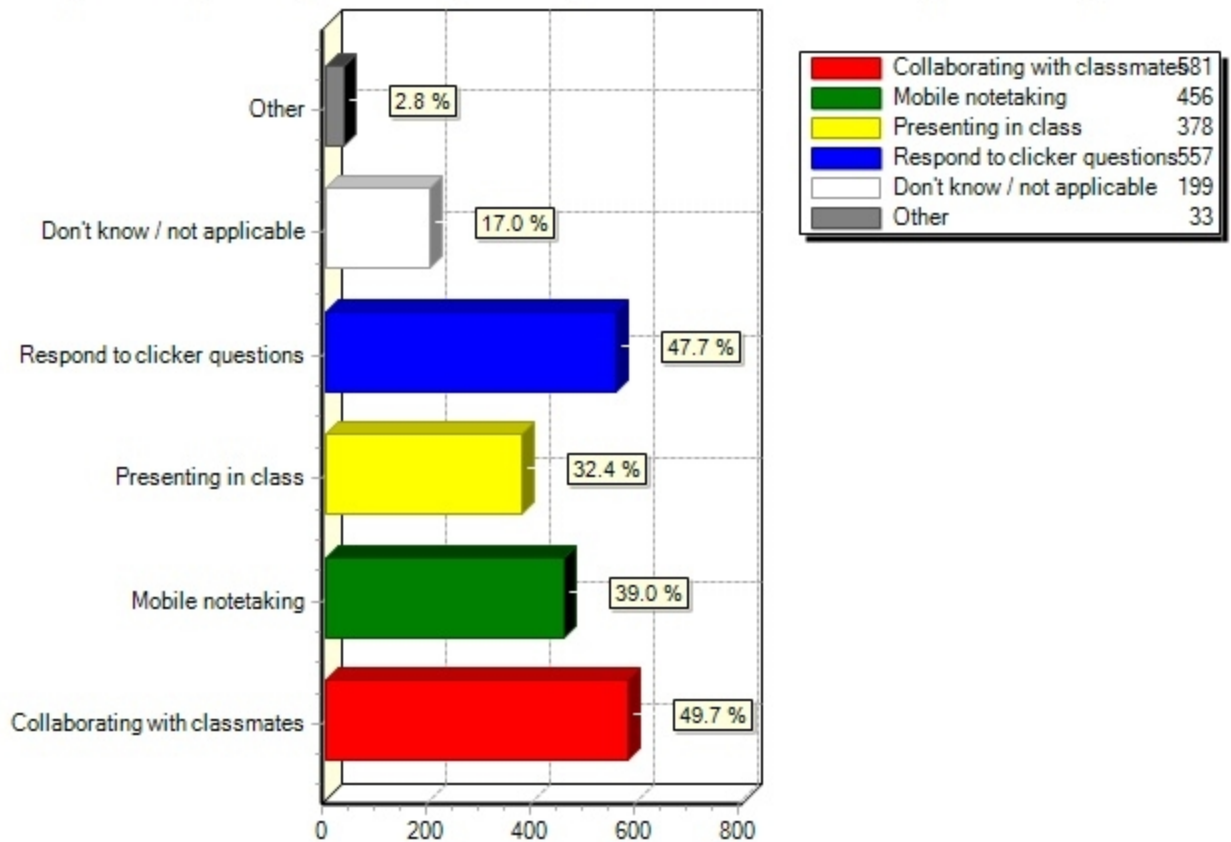
20) From the choices below, please rank order the most effective classroom technology or tool (with the most effective being your #1 choice).

20) From the choices below, please rank order the most effective classroom technology or tool (with the mo



21) In what ways would you like to use your smartphone or tablet in UB's classrooms? (Select all that apply.)

21) In what ways would you like to use your smartphone or tablet in UB's classrooms? (Select all that apply)



Other Responses:

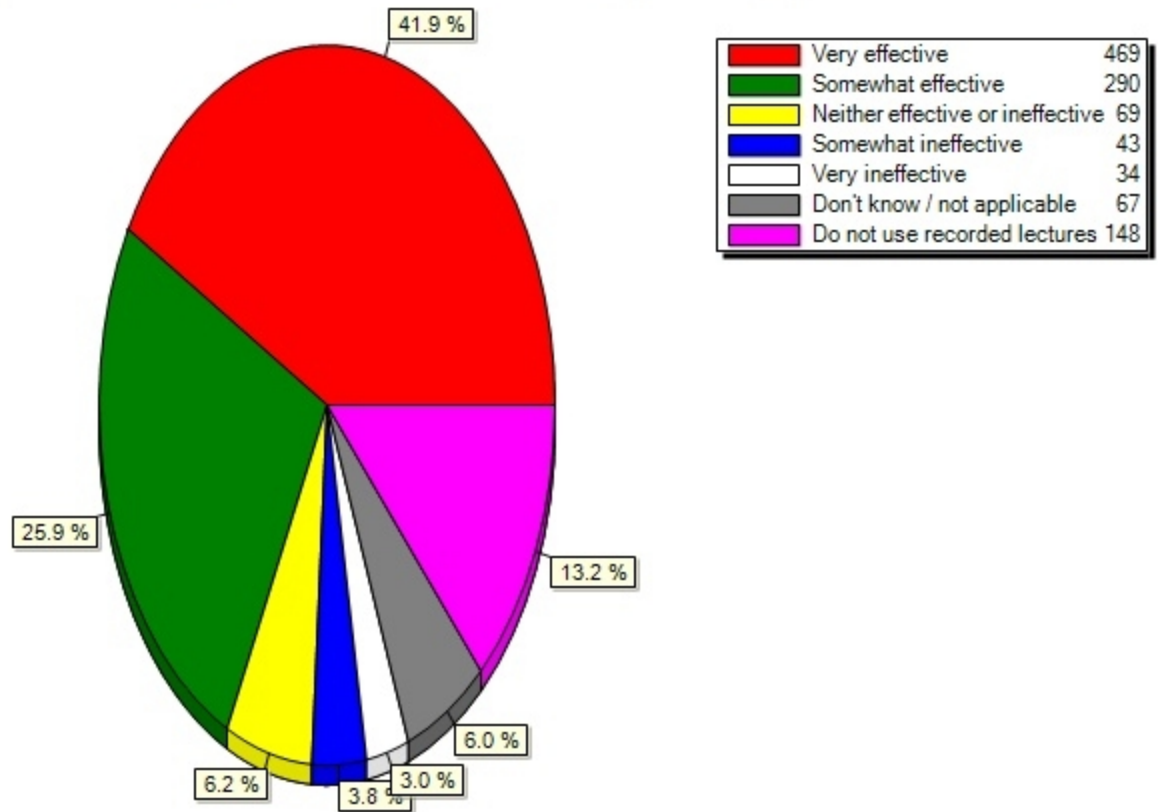
ban prof from banning all technologies
Music
Taking pictures
as a calculator
Don't want to use it at all
search information
TopHat!
look at the ppt
That is a distraction - do not want to u
Text the class questions
Don't want to use these in class

Seearching topics online or on apps
send questions in to go over in class
none
Don't need to use either, notebook!!
Would not like to use in class
finding information presented by profs
I don't want to use smartphone in class
I don't think we need tablets in class
nope.
I don't want to use it in the classroom
Everyone can afford cellphone not laptop
Do not want to use them.
To record lectures
Google search
switched off
I don't/wouldn't use my smartphone.
I don't want to use my phone in class
do not want to use
No need for phones in class
Why do we have to spend so much on click
Remote attending class
stupid idea

22) How effective do you feel recorded lectures are in enhancing your learning experience?

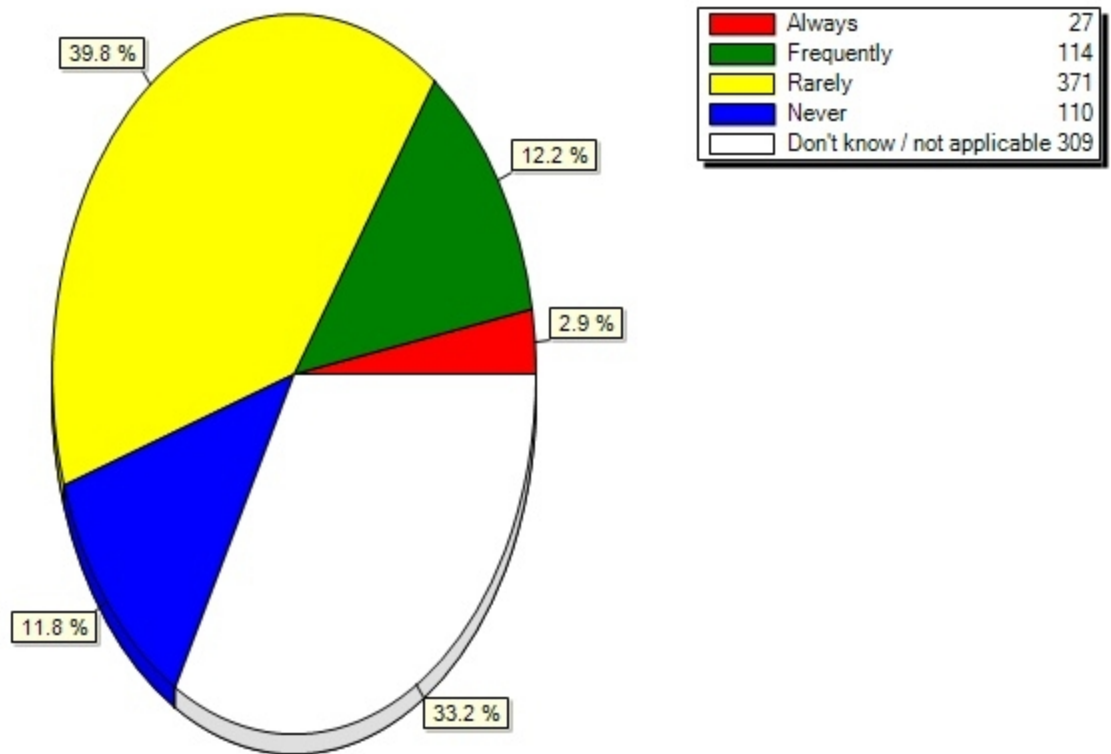


22) How effective do you feel recorded lectures are in enhancing your learning experience?



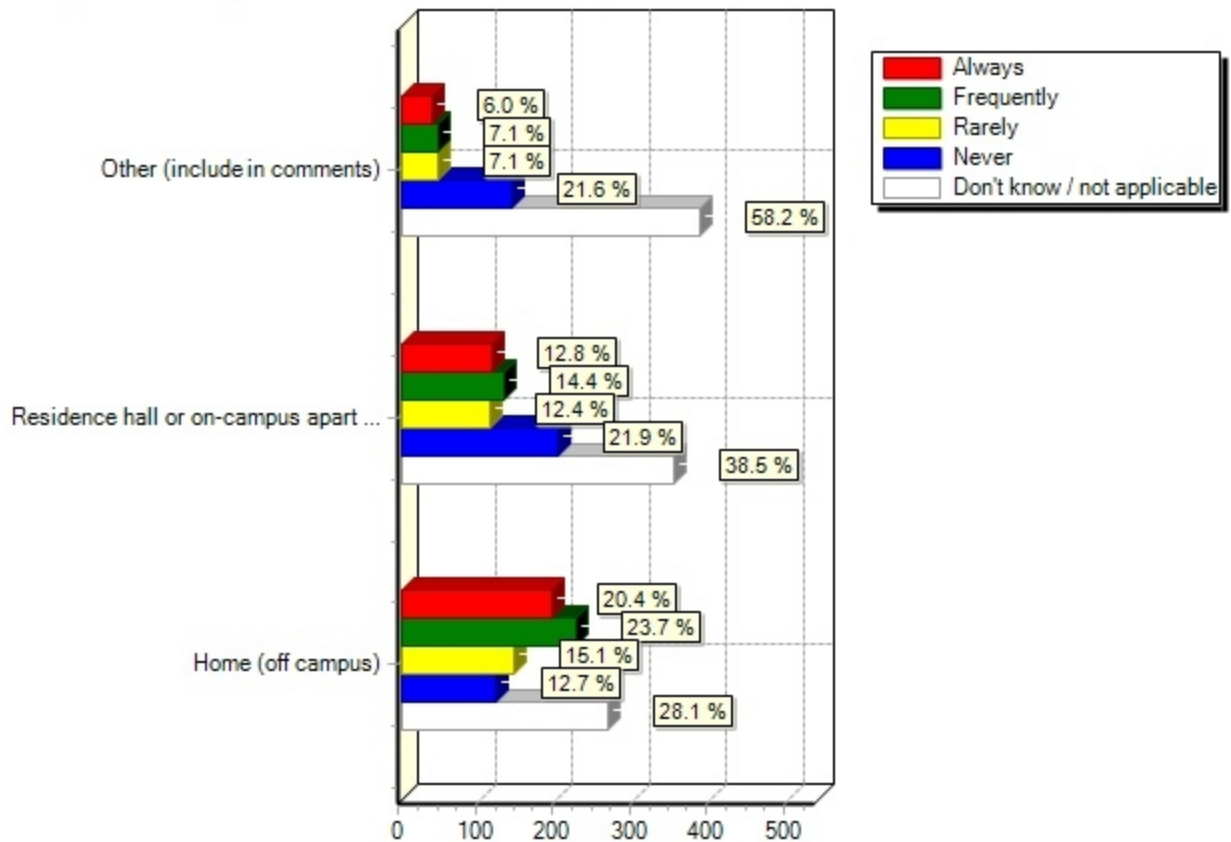
23) Do you have problems playing back recorded lectures at UB?

23) Do you have problems playing back recorded lectures at UB?



24) How often do you watch recorded lectures in the following locations?

24) How often do you watch recorded lectures in the following locations?



Comment Responses:

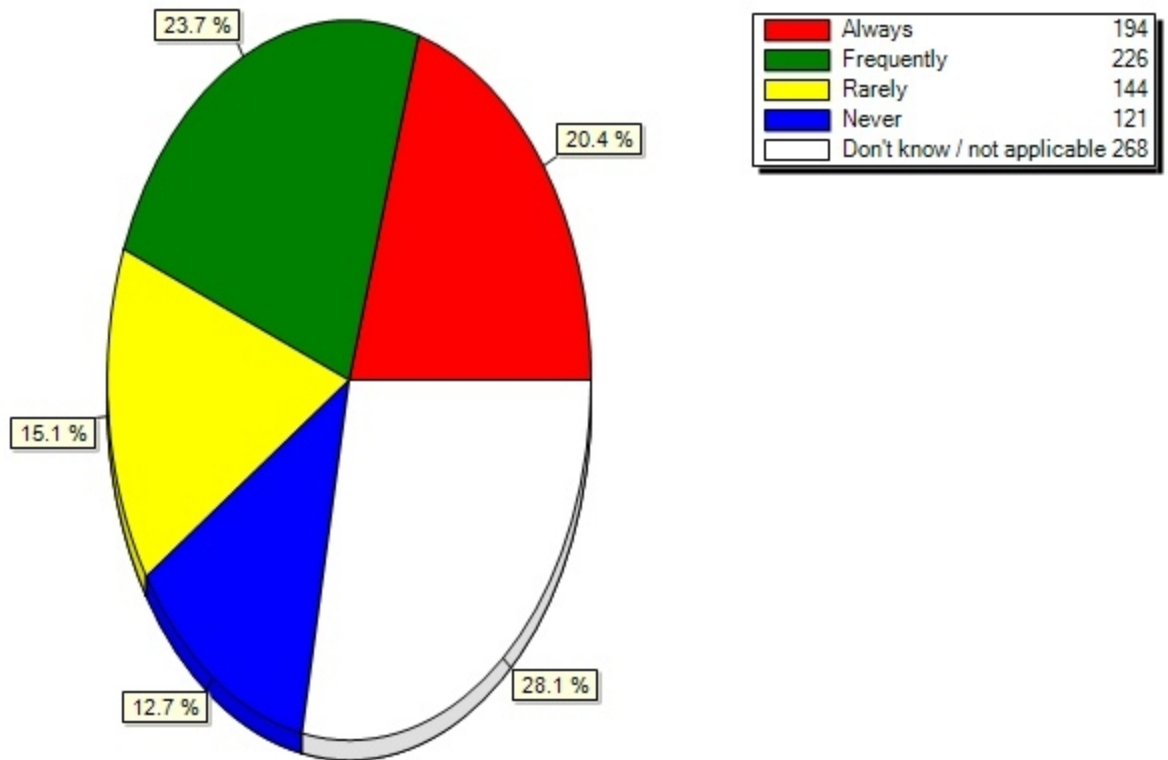
lockwood library
library or empty classroom on campus
Library
On campus
Can I do this?
HD Recorded lectures are always blurry.
library
Wish more instructors used them.
library
at library
current profs. don't record lectures

no recorded lectures this semester
Library
library
Library station
Not all courses are recorded
Don't watch recorded lectures
Download for offline use
none of my classes record lectures
Cibraries
library
Libraries
Lockwood library
library
campus libraries, outside lecture halls
Library
I woould like to but never had knowledge
in the library
My professors do not post lectures.
I am not taking classes anymore
Never used one, but would be useful!
library computers
Library
Not available
on campus in libraries
Library
I try but have no recorded lectures
This would be great
UB Library
I do not have class wich use record lctr
Libraries
It's a useful resource
library
in libraries
On campus
none of my lectures have been recorded
On-campus

Library
ub library
Campus computer labs
never offered
library, cafe, etc.
no
None of my professors make recorded lect
Could improve on light conditions
In Rochester, NY
Library
libraries
I didnt know UB records the lectures
On Campus
Have only watched one before

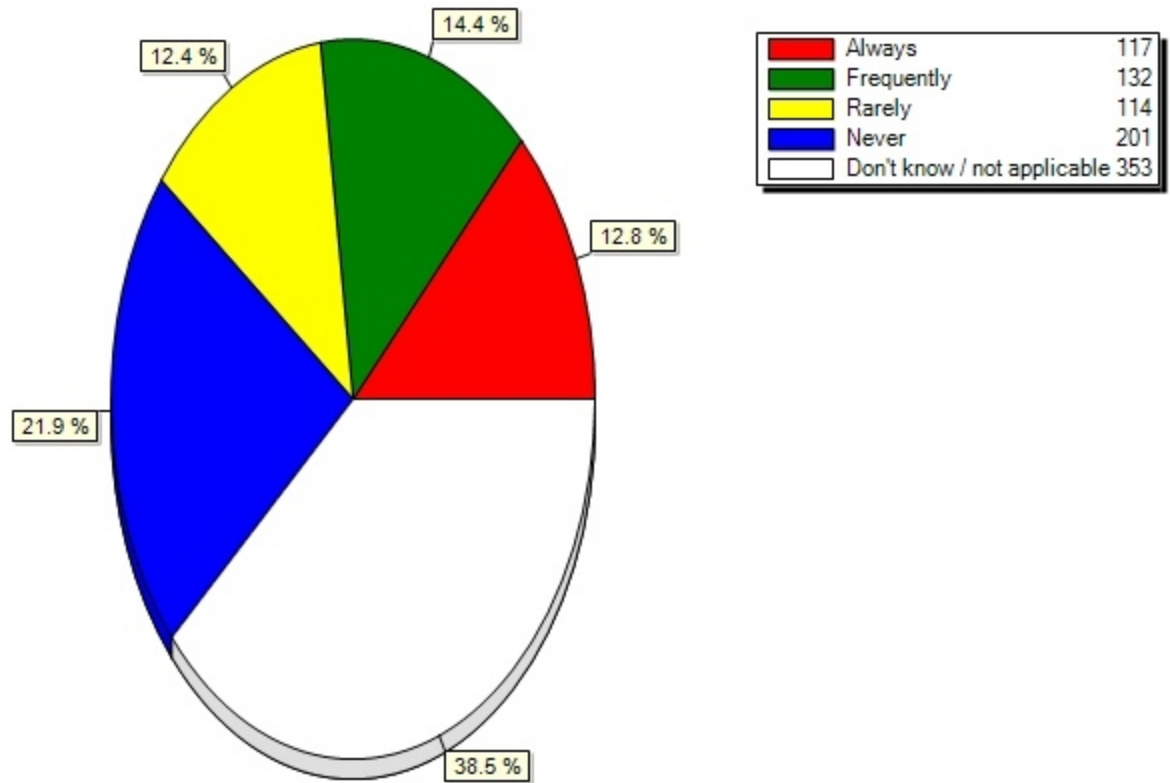
24.1) Home (off campus)(How often do you watch recorded lectures in the following locations? )

24.1) Home (off campus)(How often do you watch recorded lectures in the following locations?)



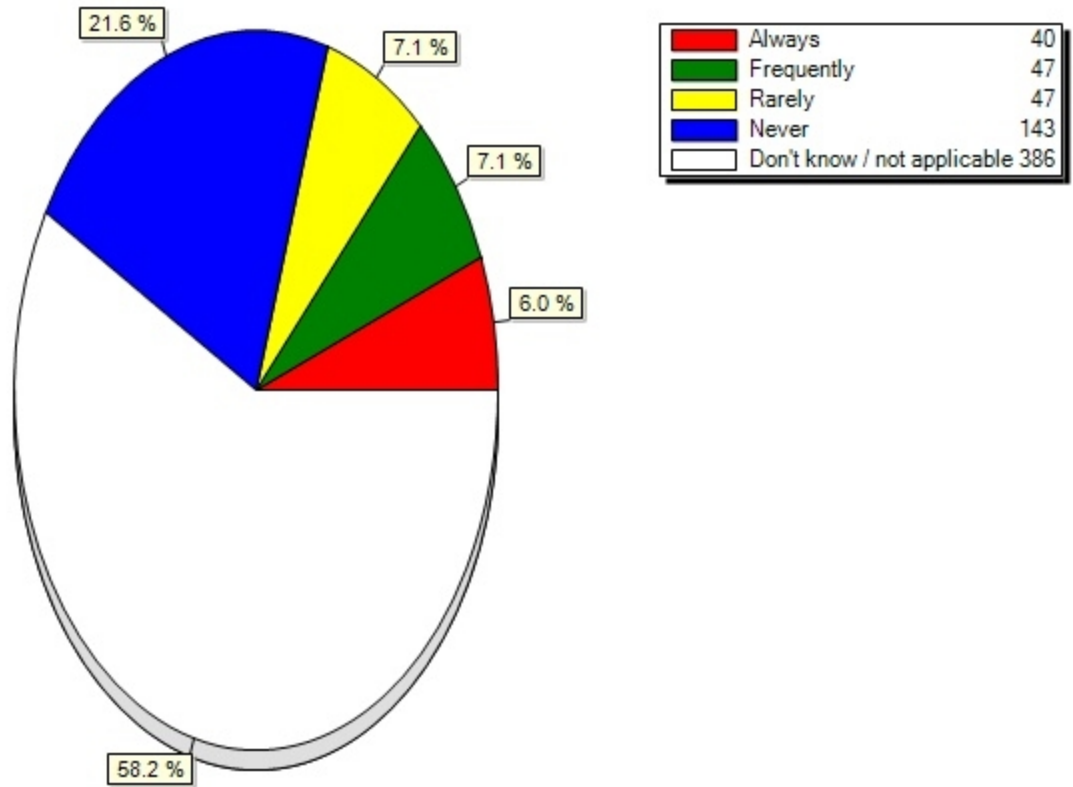
24.2) Residence hall or on-campus apartment(How often do you watch recorded lectures in the following locations? )

24.2) Residence hall or on-campus apartment(How often do you watch recorded lectures in the following loca



24.3) Other (include in comments)(How often do you watch recorded lectures in the following locations? )

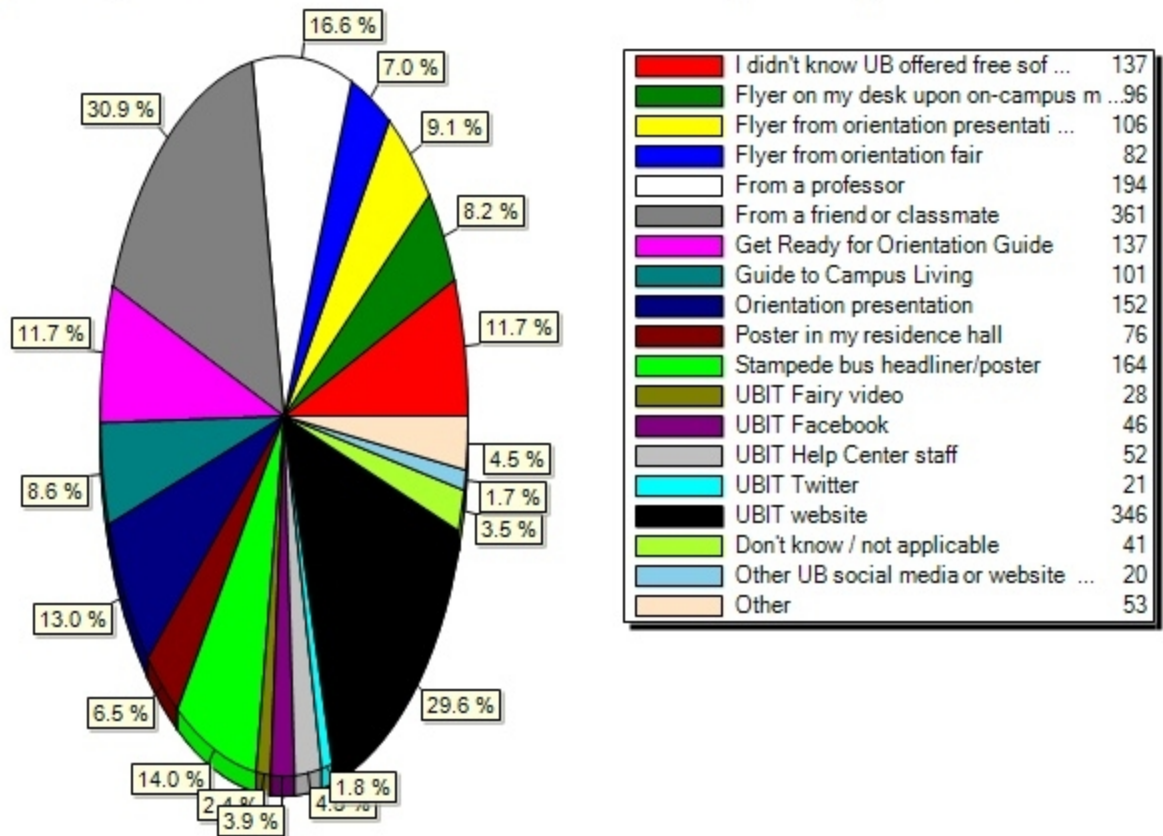
24.3) Other (include in comments)(How often do you watch recorded lectures in the following locations?)



26) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti-virus and firewall? (Select all that apply.)  
Stampede Bus Headliner/Poster



26) How did you find out that UB offers free software like MS Office and Symantec Endpoint Protection anti



Other Responses:

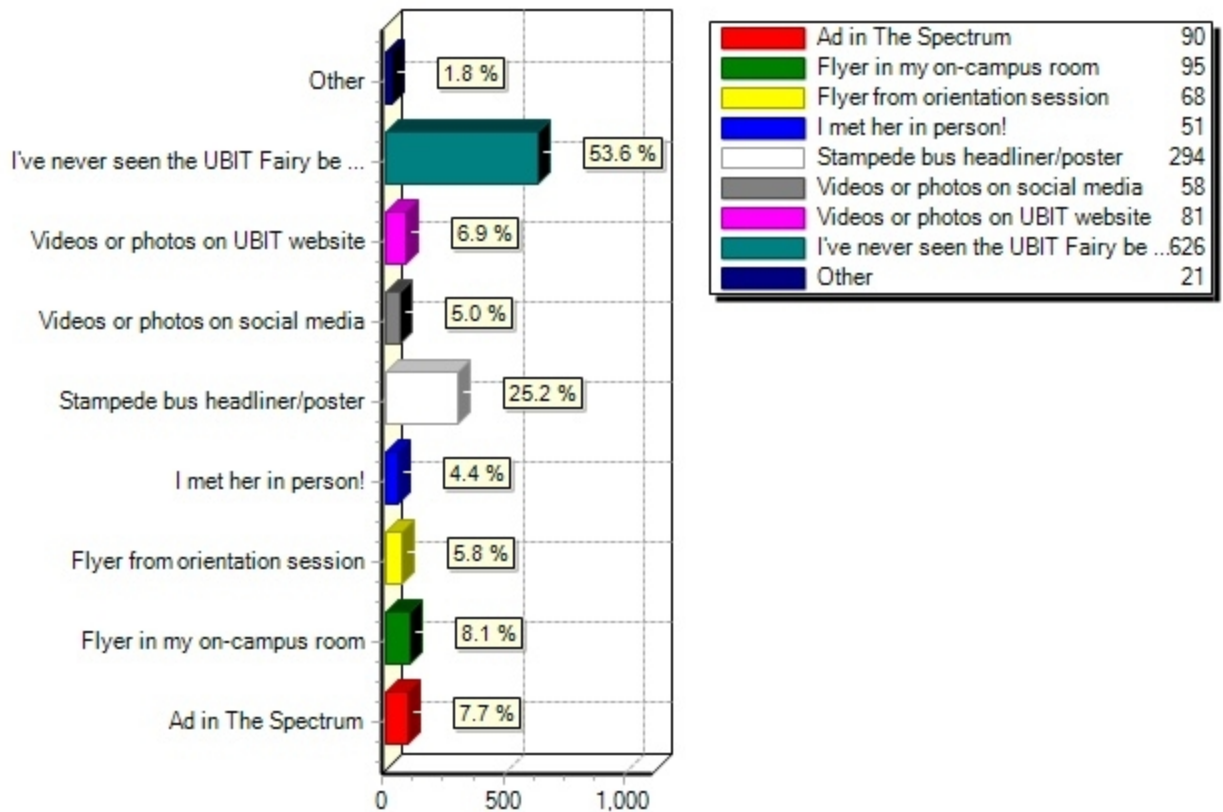
Google search
searched UB website
I looked it up
Microsoft's website
I think I got an email before coming
Guy at best buy
Random Search
saw when i logged onto a UB work station
UB bus
I had to google it..
Found out myself exploring the site

I googled if UB had free software
google ub software
Professors
my mom told me
common knowledge it's offered in college
training from a previous job
A UB student who worked at Best Buy
My orientation as an undergrad in 2002
From a TA
I researched it
Residence hall walls
Found out myself
High school counselor/ Alumni
another school
i've seen this poster but did not get it
google
FROM UNDERGRAD
I just found out one day. I forget how.
Most colleges offer free softwares
I was told freshman year
google search
google
Discovered it going through ub site
HUB Homepage
I work for Management
I just knew.
friend
student when UB Micro existed
I knew already.
Tooling around on the library website
bus ads
Found out myself
dc++
just explored
Friend
Friend

Stampede
Family member who is an alumnus now
I just knew most colleges do, so why not
found by myself
Guessed based on experience at previous i
Myub
friend
I learned through Microsoft, not UB
google
Experience
Cant remember its been so long.

27) Where have you seen the UBIT Fairy? (Select all that apply.)

27) Where have you seen the UBIT Fairy? (Select all that apply.)



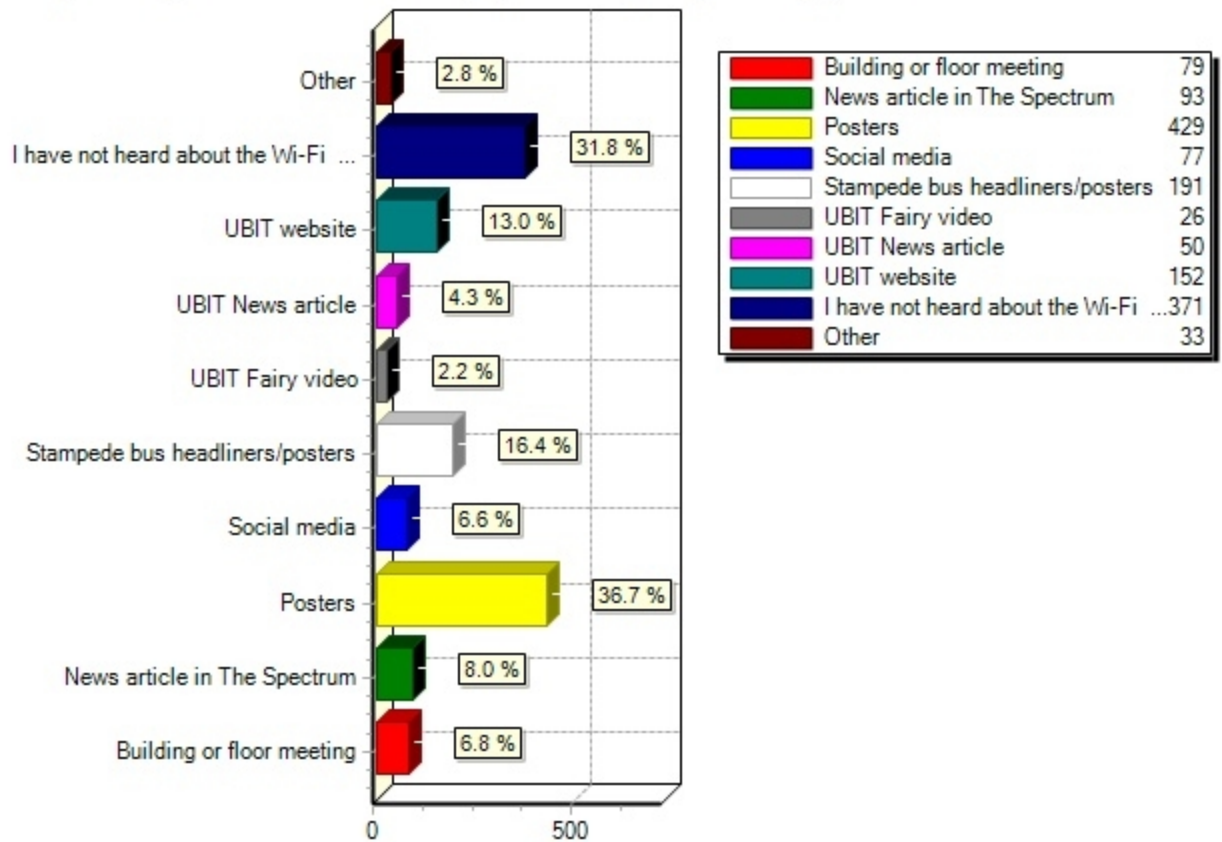
Other Responses:

Ubit page, but never watched her videos
facebook
Yeah thats my homeslice Marisela.
Poster in hall
Posters around i think
this is a terrible marketing tactic stop
In my dreams...
Somewhere online
flyers on bulletin boards not in dorms
neevr heard of her
lol Gabriel

Bus
hallways
in hallways and such. She's everywhere
Never seen and don't want to see.
Whats that!
Never seen and wish I could un-see
LOL Marisela is my best friend
She's my best friend

28) How did you learn of the Wi-Fi Boost project, a three-year upgrade taking place across all three UB campuses? (Select all that apply.)

28) How did you learn of the Wi-Fi Boost project, a three-year upgrade taking place across all three UB ca



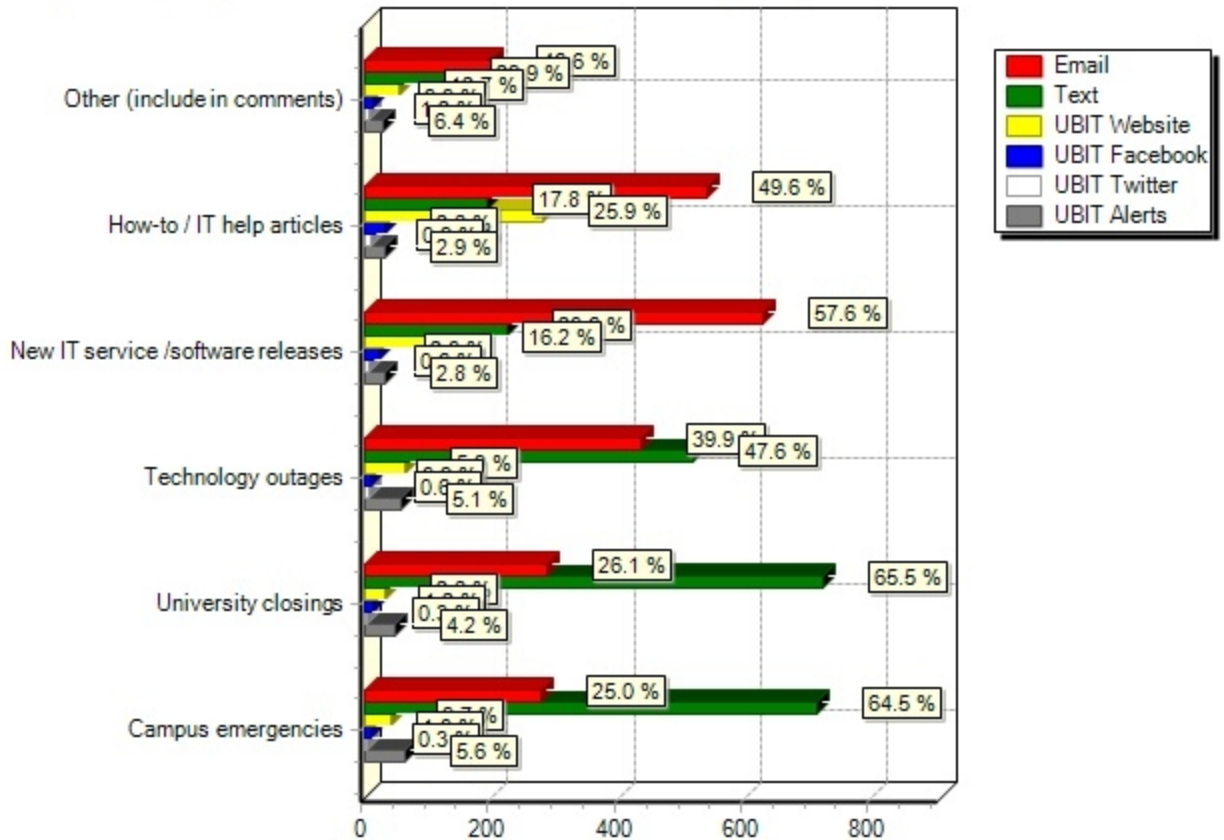
Other Responses:

Family
people talking
GSA Senate Meeting
Friends
3 years?!
Saw something on UBIT, but never read it
Work on campus- IT Student Assistant
what wifi boost? the wifi is awful
Seen technicians installing new routers
Random 8.5x11 poster??
paid no attention, The systems on UB sea

work
Iwork forUBIT
If that's what this is, I just found out
Bus
From the issues I've had with wi-fi
not that I've seen any benefits.
IT Staff & maintenance workers in librar
My friend told me about it
friends
ublawit email
Friend
classmates
bus ads
Friends but wifi is worse now
Professor
becoming a tour guide
A friend told me how crappy it was
A friend told me
From this question
I work for a node

29) What is your preferred method to be contacted about the following campus information?

29) What is your preferred method to be contacted about the following campus information?



Comment Responses:

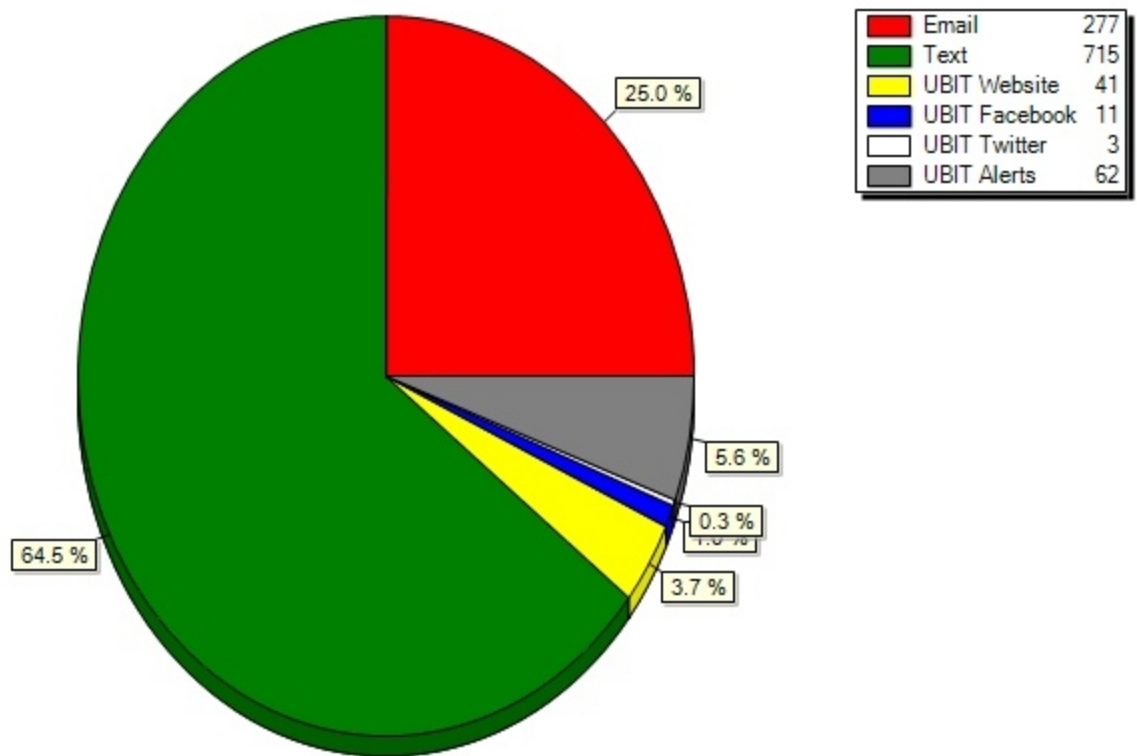
Email stays as a history.
Athletic Updates
school events
directions for IT help
texting is the most efficient way
Weather updates
nothing
the website is always a good option
for 1, 2, and 3, i would like email&txt
Really Anything
umm general info maybe



Just in general
UB Alerts also work for Emergencies
Events and other major events
Weather conditions
information about on campus dining
email works well tho
other important information.
n/a
twitter because I don't use twitter
Events
class cancellations
weather forecasts?
New and relevant info about UB
parking available
UB alerts
Sports/Club Announcements
UBAlerts should consider making a Snapch
Sudden or imminent events
Phishing Attempts
I always have my phone on me so its easy

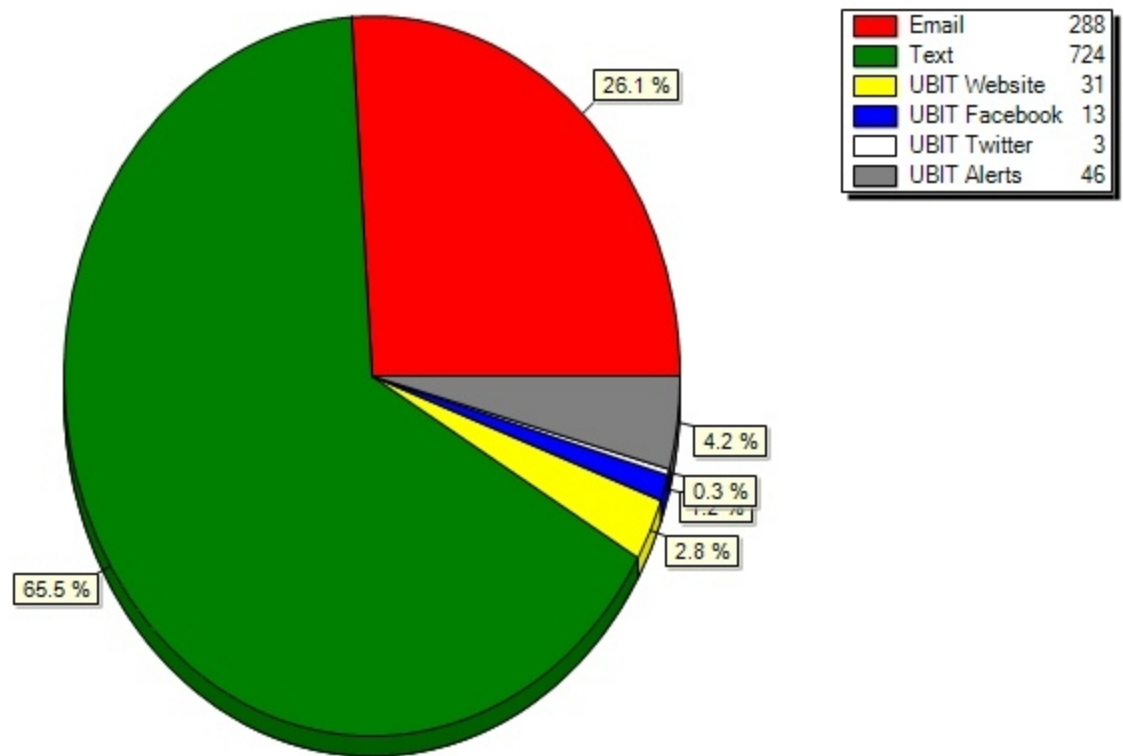
29.1) Campus emergencies(What is your preferred method to be contacted about the following campus information? )

29.1) Campus emergencies(What is your preferred method to be contacted about the following campus informat



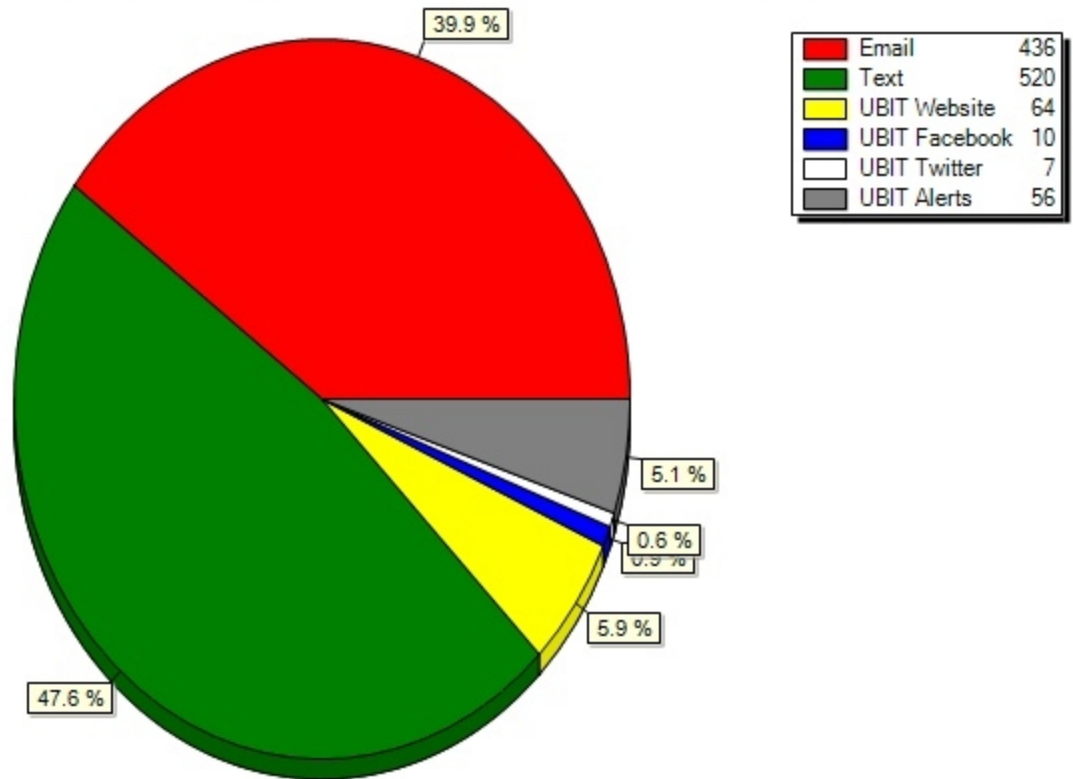
29.2) University closings(What is your preferred method to be contacted about the following campus information? )

29.2) University closings(What is your preferred method to be contacted about the following campus informa



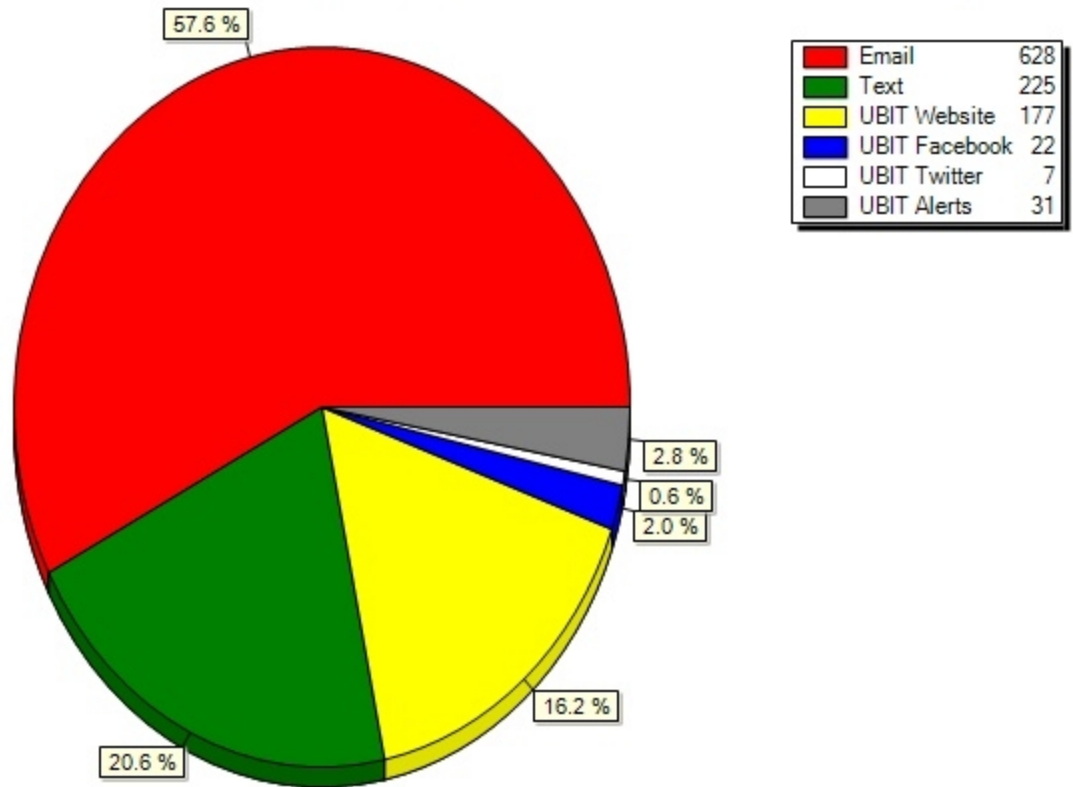
29.3) Technology outages(What is your preferred method to be contacted about the following campus information? )

29.3) Technology outages(What is your preferred method to be contacted about the following campus informat



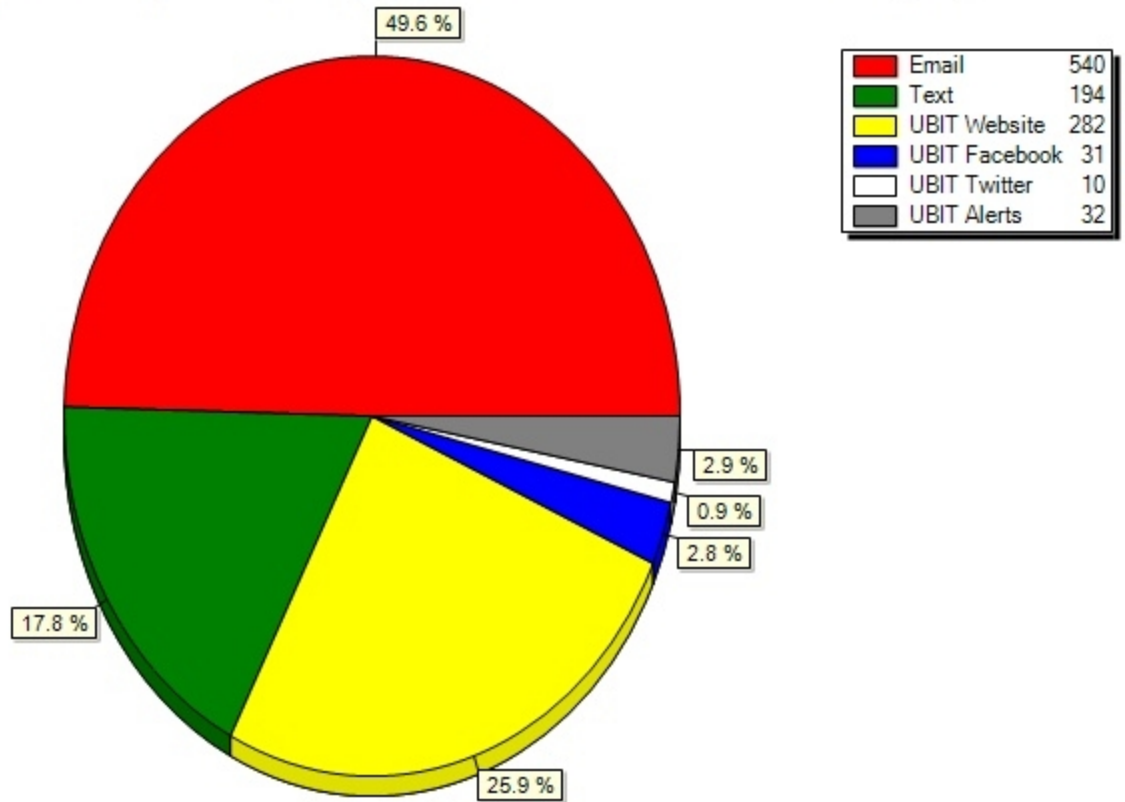
29.4) New IT service /software releases(What is your preferred method to be contacted about the following campus information? )

29.4) New IT service /software releases(What is your preferred method to be contacted about the following



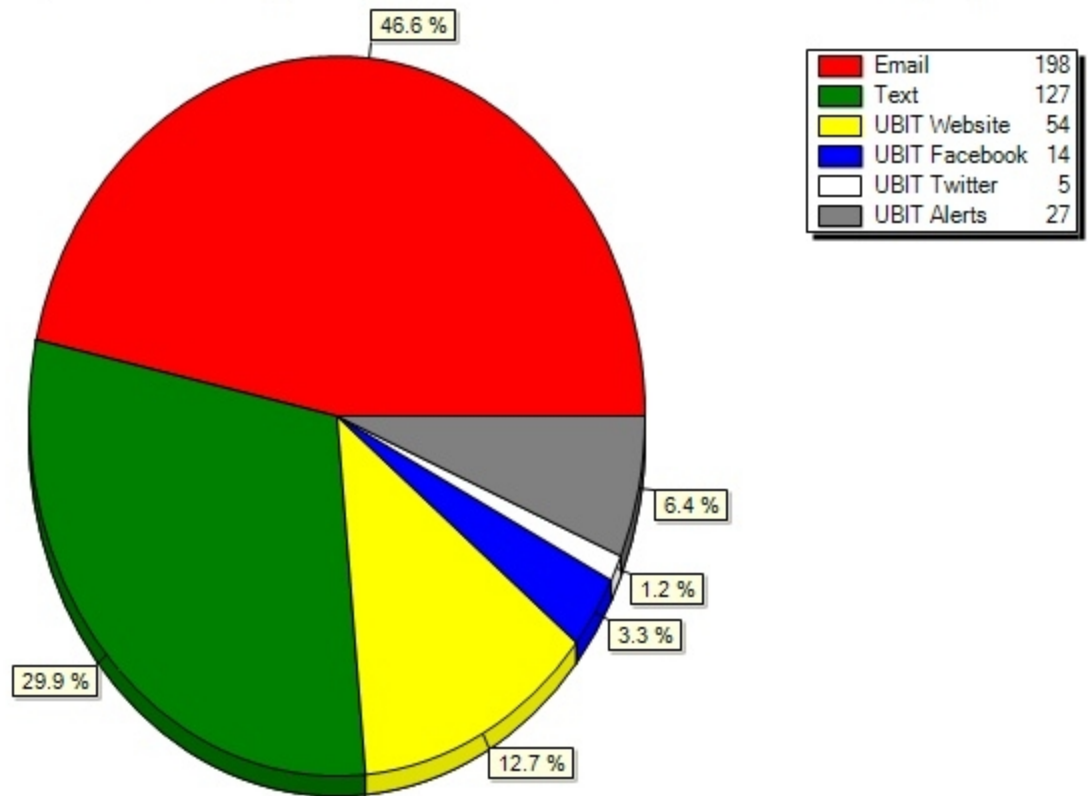
29.5) How-to / IT help articles(What is your preferred method to be contacted about the following campus information? )

29.5) How-to / IT help articles(What is your preferred method to be contacted about the following campus i



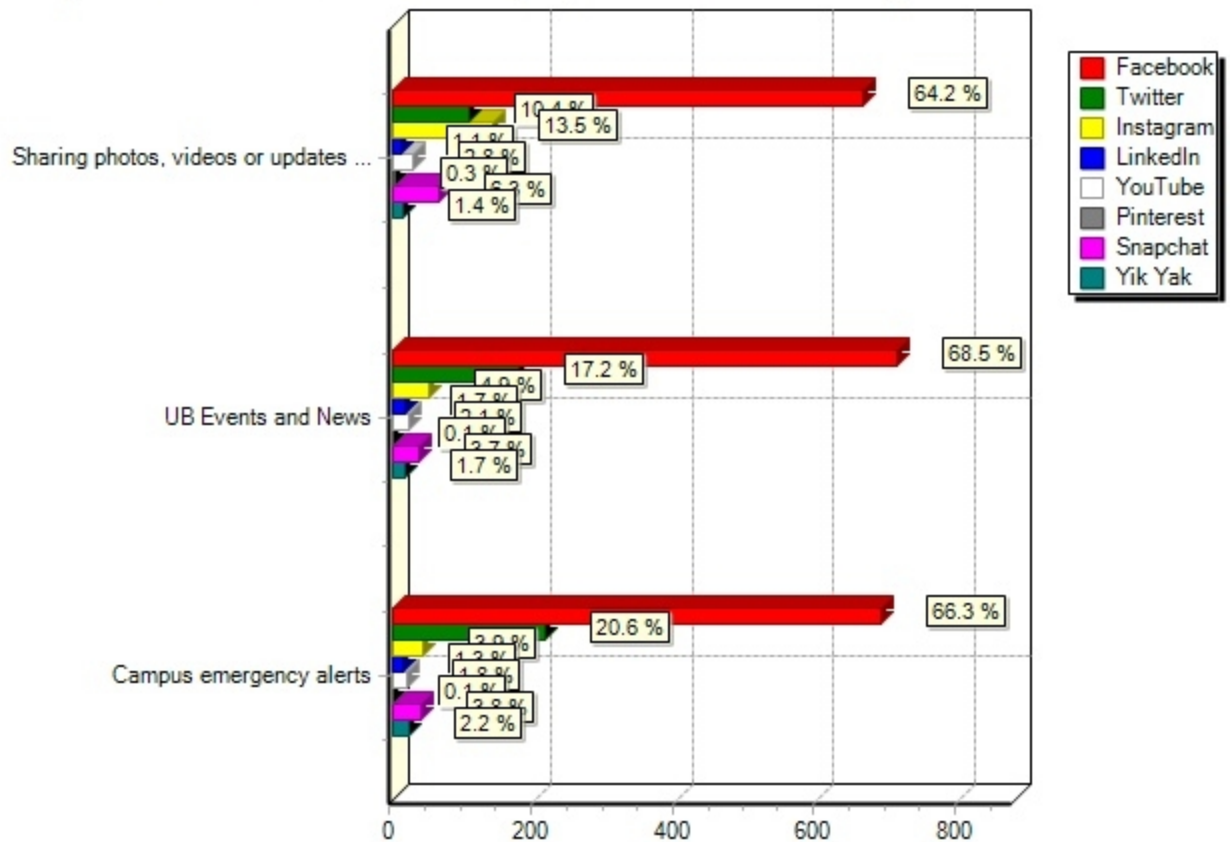
29.6) Other (include in comments)(What is your preferred method to be contacted about the following campus information? )

29.6) Other (include in comments)(What is your preferred method to be contacted about the following campus



30) Please tell us which social media channel you prefer to use most for the following:

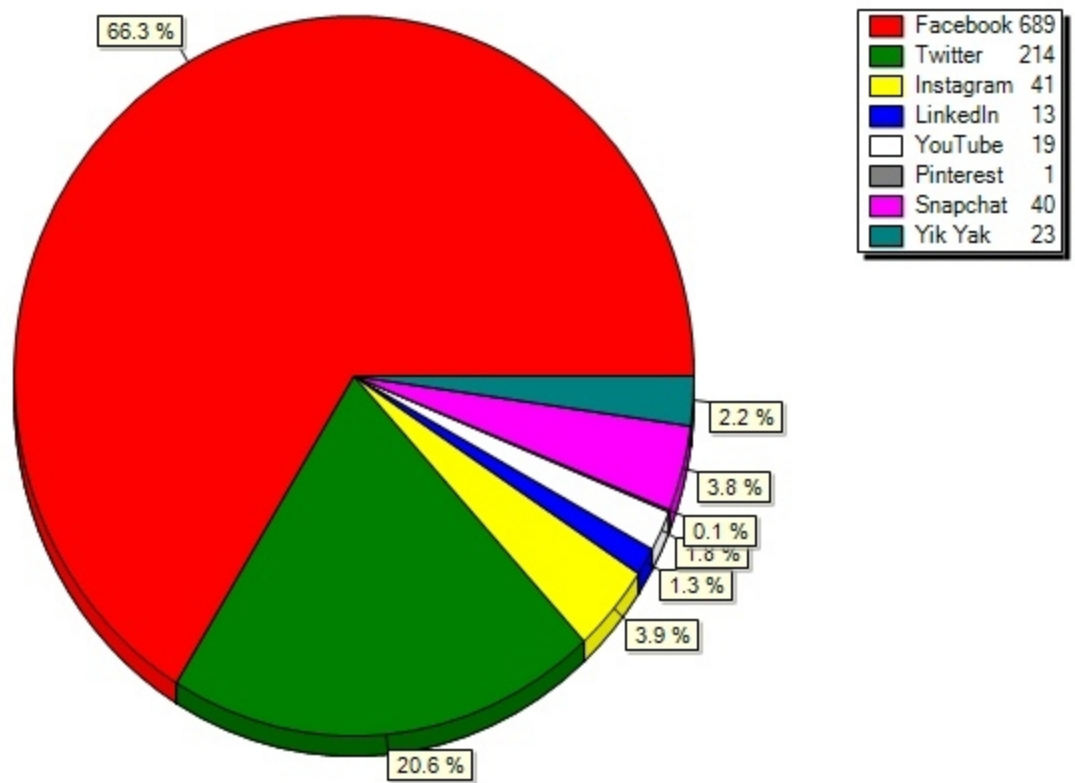
30) Please tell us which social media channel you prefer to use most for the following:



30.1) Campus emergency alerts(Please tell us which social media channel you prefer to use most for the following: )

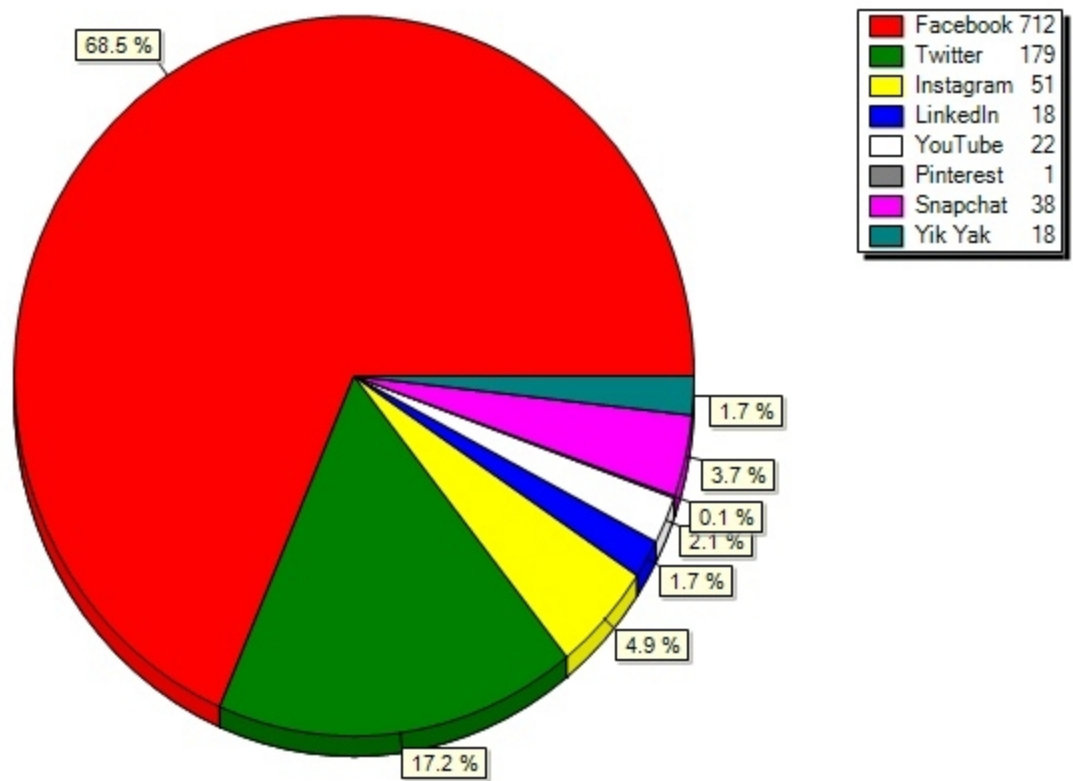


30.1) Campus emergency alerts(Please tell us which social media channel you prefer to use most for the fol



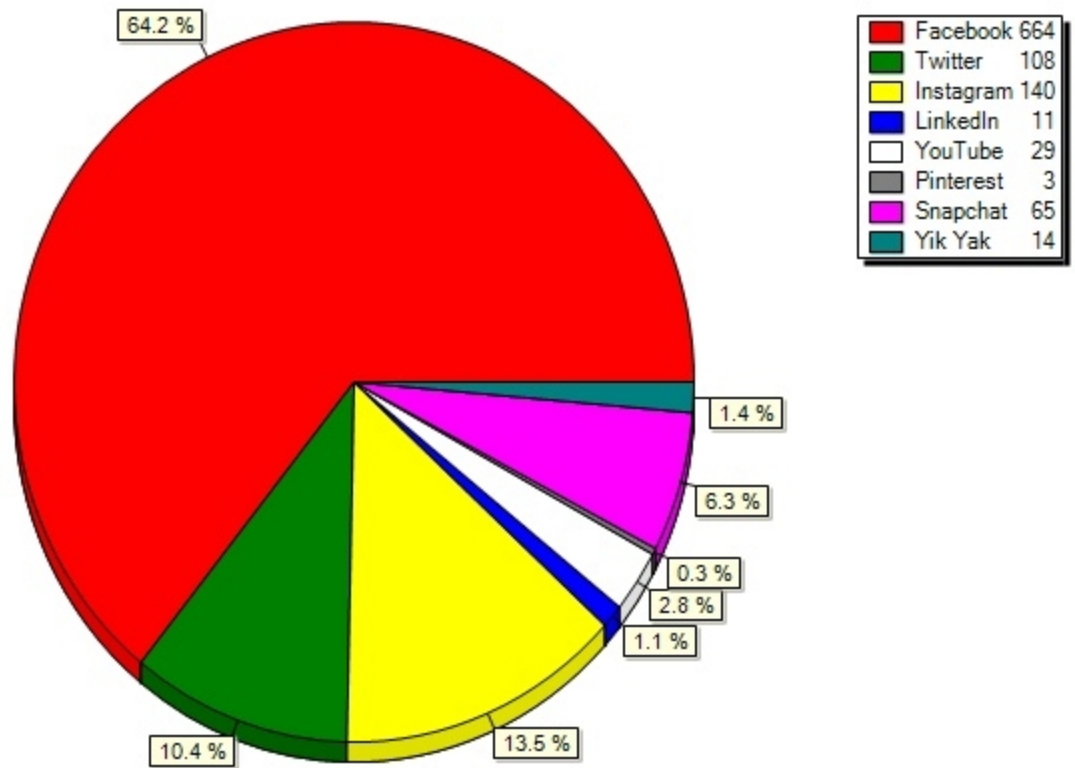
30.2) UB Events and News(Please tell us which social media channel you prefer to use most for the following: )

30.2) UB Events and News(Please tell us which social media channel you prefer to use most for the followin



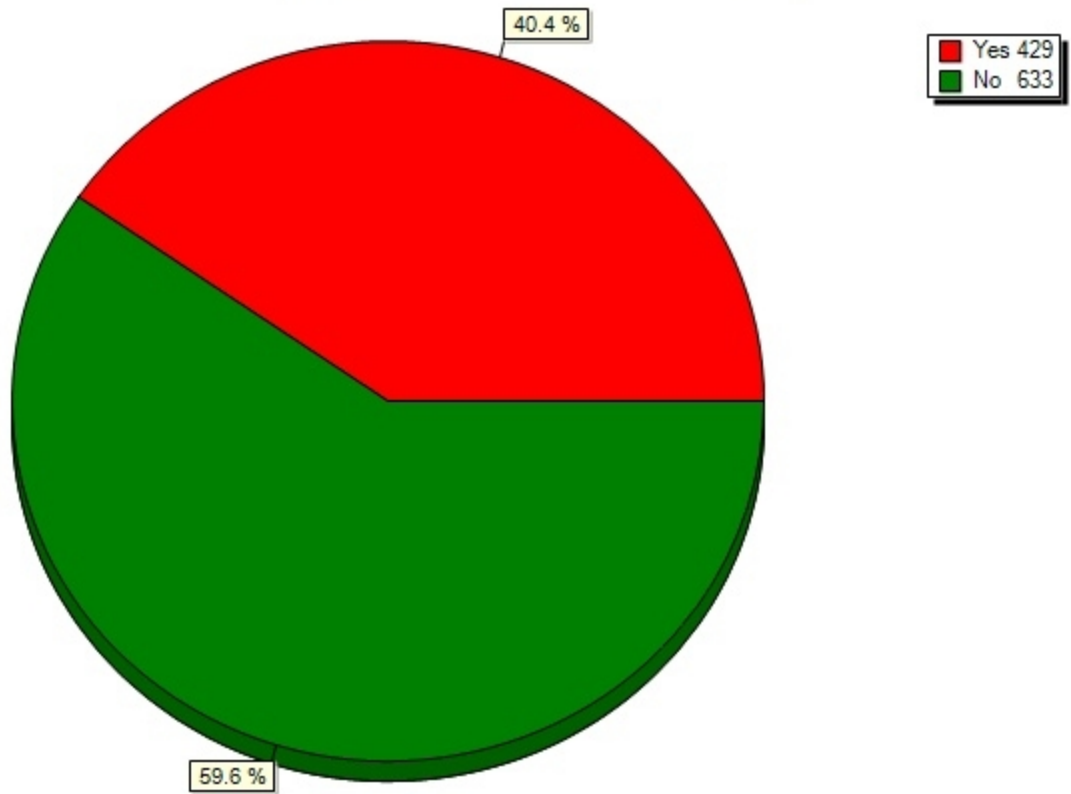
30.3) Sharing photos, videos or updates with friends(Please tell us which social media channel you prefer to use most for the following: )

30.3) Sharing photos, videos or updates with friends(Please tell us which social media channel you prefer



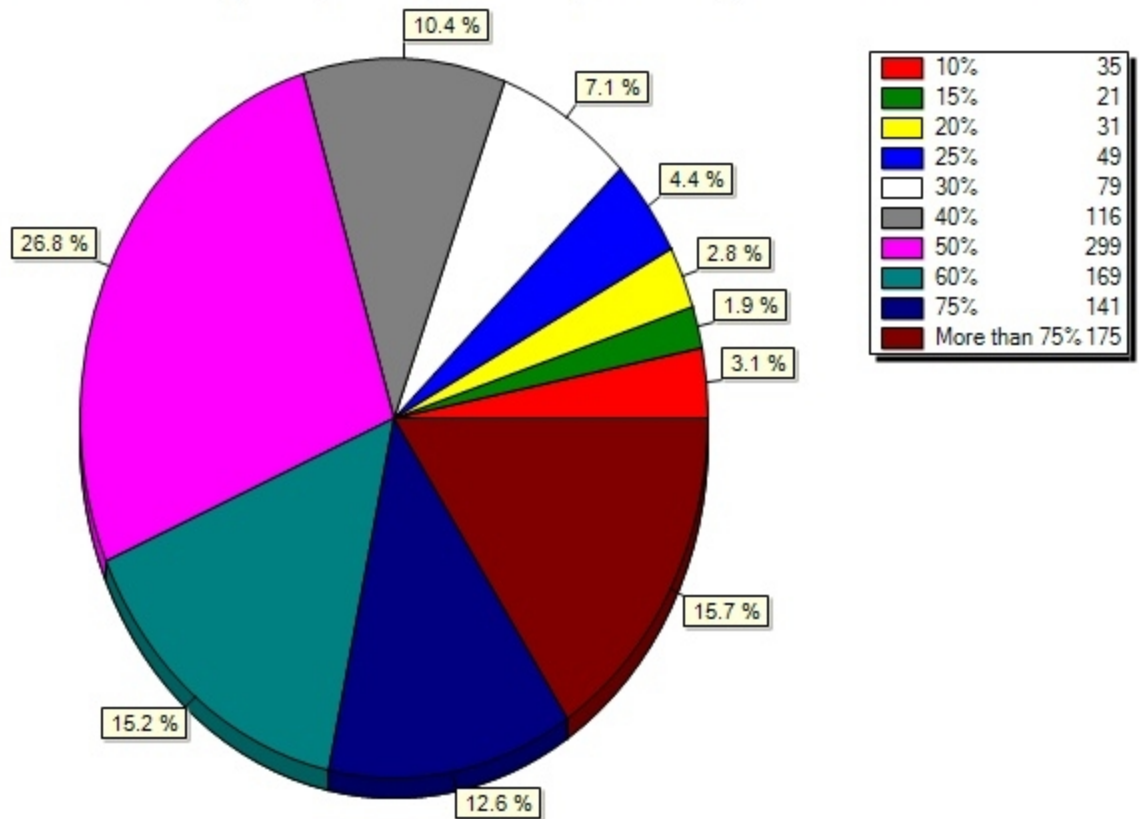
31) Have you liked the UBIT Facebook page? (Like it now for a chance to win more prizes!)

31) Have you liked the UBIT Facebook page? (Like it now for a chance to win more prizes!)



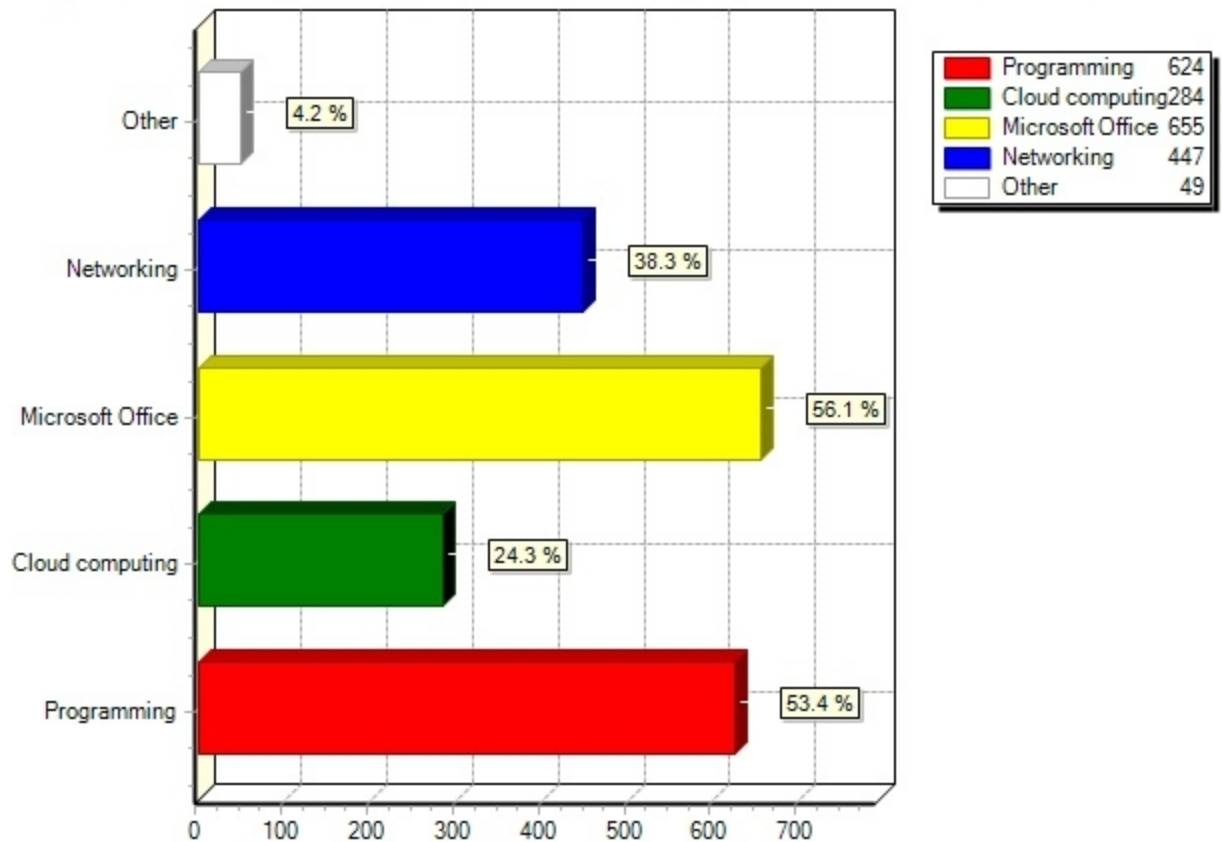
32) What is the minimum percentage discount you would require in order to purchase an electronic textbook over a printed version? For example, if you think the electronic textbook would need to be one half the price of the printed version, select 50%.

32) What is the minimum percentage discount you would require in order to purchase an electronic textbook



33) What technical subjects would you be interested in obtaining badges or certificates in association with your degree? (Select all that apply.)

33) What technical subjects would you be interested in obtaining badges or certificates in association with



Other Responses:

make websites
Electronic Medical Records
CAD Programs
Adobe Framemaker
Certified financial planner
Mathematica
Security
Basic Graphic Design
MATLAB
Statistical Programming (ex: R or SASS)
Graphical Programming

Research and Laboratory
Programming relevant to my field.
CAD
photoshop
Anything
Quickbooks
Adobe Suite
Programs like Matlab, Mathematica, etc.
Adobe products
Jazz dance
None
Accounting
Google products
Android Development
ArcGIS
Information Security, IS Audit
the meloncholy of mathematica
specifically microsoft excel
Auditing
cybersecurity
Adobe Photoshop/Illustrator
Hahahaha
None
none
statistics
data mining
Cisco Systems,CEH,CISSP,CISM
CISA , SAS and CRISC
certificates maybe, NO badges
Supply Chain Management
learning cinematography
Foreign Languages
Rendering
Graphic Design
adobe creative suite, other art/design
System Administration & Security

Adobe Suite, esp Photoshop, Illustrator

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