

2015 UBIT Student Experience Survey

UBIT wants to hear from you! Help us guide investments in public computing, teaching and learning spaces, software access, and communication services.

When you complete this brief 10 minute survey, you'll be automatically entered into the contest drawing.

All responses are confidential. Have a question, comment or problem? Please email ubit-communication@buffalo.edu.

Part I. You and Your Devices

Please tell us a little about yourself and the devices you're using.

1) What is your class standing?

- Freshman
- Sophomore
- Junior
- Senior
- Graduate student - 1st year
- Graduate student - year 2 or more
- Non-degree seeking student
- Not sure

2) In which UB College or School are you enrolled?

- Architecture and Planning
- Arts & Sciences
- Dental Medicine
- Education
- Engineering & Applied Sciences
- Law
- Management
- Medicine & Biomedical Sciences
- Nursing
- Pharmacy & Pharmaceutical Sciences
- Public Health & Health Professions
- Social Work
- Undecided
- Not applicable

3) Where do you live?

- UB residence hall
- On-campus apartment
- Off-campus - home or off-campus apartment
- Other (please specify)

If you selected other, please specify

4) Please indicate which computer(s) you own. (Select all that apply.)

- Desktop or all-in-one computer
- Laptop computer
- Tablet/laptop combination
- Other (please specify)

5) Please indicate which mobile and media devices you own. (Select all that apply.)

- iPad tablet
- Android tablet
- Windows tablet
- iPhone
- Android smartphone
- Windows smartphone
- Gaming console (Xbox, Playstation, etc.)
- Apple TV
- Amazon Fire TV (or Stick)
- Chromecast
- Roku or Roku Stick
- Other (please specify)

6) Please indicate which devices you primarily use for the following activities:

	Desktop computer	Laptop computer	All-in-one (laptop/tablet combination)	iPad tablet	Android tablet	iPhone	Android smartphone	Windows smartphone	Other (include in comments)
Assignments / homework	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notetaking during class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Web browsing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Find out about UB student activities / events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gaming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (include in comments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7) What operating system is on the computer that you use the most?

- Windows 10
- Windows 8.1 or 8
- Windows 7 or earlier
- Mac OS X - El Capitan (10.11)
- Mac OS X – Yosemite (10.10)
- Mac OS X – Mavericks (10.9) or earlier
- Chrome OS
- Linux or other Unix-based OS
- Don't know
- Other (please specify)

If you selected other, please specify

(If no Roku, Chromecast, Apple TV or Amazon Fire TV/Stick, skip to question 9)

8) Where are you most interested in using your digital media player (i.e. Roku, Google Chromecast, Apple TV, Amazon Fire TV)?

- Residence hall or on-campus apartment room
- Common areas in residence halls or on-campus apartments
- Informal learning spaces
- UB libraries
- Other (please specify)

9) Who provides your cell phone service?

- I don't own a cell phone
- AT&T
- Blue
- Cricket
- MetroPCS
- Sprint
- T-Mobile
- Tracfone
- US Cellular
- Verizon Wireless
- Virgin Mobile
- Other (please specify)

If you selected other, please specify

Part II. UBIT Services

Please tell us about your experience with current UB technology services, and what you'd like to see in the future.

(If no smartphone or tablet, skip to question 14)

10) Please indicate your level of interest in using your mobile device to access the following UB services:

	Very interested	Somewhat interested	Neither interested or not interested	Somewhat not interested	Not at all interested	Don't know / not applicable
Ask A Librarian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Buffalo.edu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus/shuttle schedules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation tracker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile ID	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Directory (finding people)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Find an Available Computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing info. at UB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HUB Student Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MyUB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing (iPrint)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Read e-books or e-textbooks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic / parking alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Alerts (emergency info.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Card	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Events Calendar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBclicks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBlearns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBLinked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Libraries website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Libraries resources (databases, e-books, e-journals)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBmail (Powered by Google)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB News	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBIT Alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBIT Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wayfinding around campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (include in comments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11) Have you used the UB Mobile app? (pictured below)



- Yes, I used it
- No, I haven't used it

(If didn't use UB Mobile, skip to question 13)

12) What features of UB Mobile do you use? (Select all that apply.)

- Bus & Shuttle tracker
- Connect to MyUB
- Connect to UBlearns
- Connect to UB Libraries
- Connect with UB on social media
- Emergency updates
- Find events
- Find people
- Interactive UB maps
- Read UB News
- I don't use the UB Mobile app

13) Please indicate your interest in using the following features on a HUB Student Center mobile app:

	Very interested	Somewhat interested	Neither interested or not interested	Somewhat not interested	Not at all interested	Don't know / not applicable
Class Search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enroll/Drop Classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enroll in Direct Deposit of Refunds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enroll in a Payment Plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Designate Authorized Payers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pay Bill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Update Address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Update Phone Number	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View Account Summary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View Course History	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View Demographic Data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View Financial Aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View Holds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View My Class Schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View eBill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View My Grades	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View My Enrollment Appointment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
View To Do List	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (include in comments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14) Have you signed up for UB Alert at emergency.buffalo.edu to receive text or email messages in case of a campus emergency?

- Yes
- I tried, but the sign-up process was confusing and/or didn't work
- I didn't know about it
- Not yet, but I intend to
- Yes, but I don't receive texts, so I signed up for emails only
- No, I do not intend to sign up for UB Alert services
- Other (please specify)

15) From the choices below, please rank order the most likely source of help when you need assistance with technology (with #1 being your first choice, #9 being your last).

- ___ Ask a friend for help
- ___ Contact the UBIT Help Center
- ___ Get off-campus repair/assistance (Geek Squad, etc.)
- ___ Google the problem and read forums
- ___ Manufacturer's website
- ___ Trial and error on your own
- ___ Visit the UBIT website
- ___ Visit VITEC Solutions device repair in Lockwood Cybrary
- ___ Watch short video tutorials

16) What type of technology help have you needed during the past year? (Select all that apply.)

- Connecting devices to UB's network
- Fixing a broken device
- Software-related questions
- Resetting my password
- Viewing a course video
- Other (please specify)

17) What apps or tools do you use to collaborate with your instructors and other students on campus, either one-on-one or in groups? (Select all that apply.)

	With instructors	With other students	Do not use
Adobe Connect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Apple iCloud	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Apple Messages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blackboard Collaborate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cisco VOIP/campus phones	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DropBox	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Echo360	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Email attachment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facebook	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facebook Messenger	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Facetime	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Google Drive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Google Hangouts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GoTo Meeting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Instagram	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OneDrive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scan to email / storage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skype	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skype for Bus. (Lync)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SnapChat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Text messaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Twitter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UBfs My Files	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UBlearns	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Viber	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WebEx	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WeChat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
YouTube	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Zoom	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (include in comments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18) From the list of services below, please indicate your level of satisfaction with each:

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	Don't know / not applicable
Buffalo.edu website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charge + Lock Station in Lockwood Cybrary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBIT Help Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Echo 360 course capture/recordings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Endnote citation management software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HUB Student Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Libraries resources (databases, e-books, e-journals)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Libraries website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile device support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MyUB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Virtual Computing Lab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public printing (iprint)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public workstations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Remote printing (iprint anywhere)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streaming videos from UB Libraries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Software downloads from UBIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBclicks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBfs My Files	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBITName Manager	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBIT Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBlearns	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBLinked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Mobile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB social media	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skype for Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UBmail (powered by Google)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VITEC Solutions computer repair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wi-Fi - UB Secure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wi-Fi - eduroam	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your personal homepage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19) What do you find useful about UB's public computing sites? (Select all that apply.)

- Access to Charge + Lock Station
- Access to power outlets
- Access to printers
- Access to workstations
- Comfortable environment
- Full keyboard
- Pleasant atmosphere
- Processing speeds
- Screen size
- Safe environment
- Software available
- I don't use any of UB's public computing sites
- Other (please specify)

Part III. Classroom Technology

Please tell us about your experience with classroom technology at UB, and what you'd like to see in the future.

20) From the choices below, please rank order the most effective classroom technology or tool (with the most effective being your #1 choice).

- 1) Chalkboard Computer/laptop projection Document camera projection
 Overhead projector (on cart) Student response system (clickers)
 Whiteboard Other (please specify)

(If no smartphone or tablet, skip to question 22)

21) In what ways would you like to use your smartphone or tablet in UB's classrooms? (Select all that apply.)

- Collaborating with classmates
- Mobile notetaking
- Presenting in class
- Respond to clicker questions
- Don't know / not applicable
- Other (please specify)

22) How effective do you feel recorded lectures are in enhancing your learning experience?

- Very effective
- Somewhat effective
- Neither effective or ineffective
- Somewhat ineffective
- Very ineffective
- Don't know / not applicable
- Do not use recorded lectures

(If recorded lectures not used, skip to question 25)

23) Do you have problems playing back recorded lectures at UB?

- Always
- Frequently
- Rarely
- Never
- Don't know / not applicable

24) How often do you watch recorded lectures in the following locations?

	Always	Frequently	Rarely	Never	Don't know / not applicable
Home (off campus)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Residence hall or on-campus apartment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25) Tell us about any classrooms that have technology problems (i.e. sound level, ability to see screen clearly, technology reliability). Please include building name and room number.

Part IV: Getting the Word Out

Tell us about any UB Information Technology flyers, posters or other messages you've seen online or around campus.

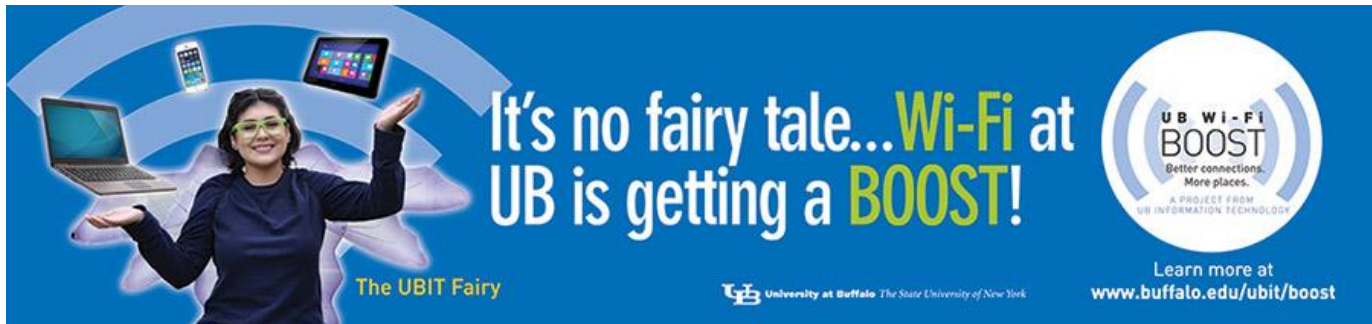
26) How did you find out that UB offers [free software](#) like MS Office and Symantec Endpoint Protection anti-virus and firewall? (Select all that apply.)



Stampede bus headliner

- I didn't know UB offered free software
- Flyer on my desk upon on-campus move-in
- Flyer from orientation presentation
- Flyer from orientation fair
- From a professor
- From a friend or classmate
- Get Ready for Orientation Guide
- Guide to Campus Living
- Orientation presentation
- Poster in my residence hall
- Stampede bus headliner/poster
- UBIT Fairy video
- UBIT Facebook
- UBIT Help Center staff
- UBIT Twitter
- UBIT website
- Don't know / not applicable
- Other UB social media or website (please specify)

27) Where have you seen the UBIT Fairy? (Select all that apply.)



Stampede bus headliner

- Ad in The Spectrum
- Flyer in my on-campus room
- Flyer from orientation session
- I met her in person!
- Stampede bus headliner/poster
- Videos or photos on social media
- Videos or photos on UBIT website
- I've never seen the UBIT Fairy before in my life

28) How did you learn of the Wi-Fi Boost project, a three-year upgrade taking place across all three UB campuses? (Select all that apply.)

- Building or floor meeting
- News article in The Spectrum
- Posters
- Social media
- Stampede bus headliners/posters
- UBIT Fairy video
- UBIT News article
- UBIT website
- I haven't heard about the Wi-Fi Boost project
- Other (please specify)

29) What is your preferred method to be contacted about the following campus information?

	Email	Text	UBIT Website	UBIT Facebook	UBIT Twitter	UBIT Alerts
Campus emergencies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University closings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology outages	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New IT service /software releases	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How-to / IT help articles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (include in comments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

30) Please tell us which social media channel you prefer to use most for the following:

	Facebook	Twitter	Instagram	LinkedIn	YouTube	Pinterest	Snapchat	Yik Yak
Campus emergency alerts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UB Events and News	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing photos, videos or updates with friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31) Have you liked the UBIT Facebook page? ([Like it now](#) for a chance to win more prizes)

- Yes
- No

V: Technology and University Life

Please tell us your thoughts on technology and how it relates to your university career.

32) What is the minimum percentage discount you would require in order to purchase an electronic textbook over a printed version?

For example, if you think the electronic textbook would need to be one half the price of the printed version, select 50%.

- 10%
- 15%
- 20%
- 25%
- 30%
- 40%
- 50%
- 60%
- 75%
- More than 75%

33) What technical subjects would you be interested in obtaining badges or certificates in association with your degree? (Select all that apply.)

- Programming
- Cloud computing
- Microsoft Office
- Networking
- Other (please specify)

(If not a Freshman or 1st year grad student, skip to end)

34) What would have made it easier for you to get started with Information Technology at UB?

Thank you! You have completed the 2015 UBIT Student Experience Survey. Please click "Submit Survey" to complete the process and automatically be entered in the prize drawing. Email ubit-communication@buffalo.edu with any questions.