

# SUNY Student Opinion Survey

Form A—State Operated

**DIRECTIONS:** The SUNY Student Opinion Survey is given to a sample of students every third year. The information gathered is used to make improvements to programs and services at your campus. Your participation is voluntary and your responses will be kept confidential. Giving us your opinions will not harm you in any way.

Please make your responses by filling in the ovals with a No. 2 pencil or ballpoint pen (using blue or black ink). DO NOT use a mechanical pencil, nylon or felt-tip pen, marker, or colored pencil. Give us only one response per question, and if a question does not apply, please leave the question blank or respond using the “Did Not Use,” “Not Applicable,” or “Not Available” oval.

If you are 18 or older, you may give us your Student ID or Social Security number. Write your ID in the small boxes at the right above the columns of ovals (one number per box) and then fill in the appropriate oval in each column. This information can help us better understand your responses. Your ID will never be released or used in any other way.

Student ID or Social Security Number									
↓ Start here.									
0	0	0	0	0	0	0	0	0	0
1	1	1	1	1	1	1	1	1	1
2	2	2	2	2	2	2	2	2	2
3	3	3	3	3	3	3	3	3	3
4	4	4	4	4	4	4	4	4	4
5	5	5	5	5	5	5	5	5	5
6	6	6	6	6	6	6	6	6	6
7	7	7	7	7	7	7	7	7	7
8	8	8	8	8	8	8	8	8	8
9	9	9	9	9	9	9	9	9	9

The number you provided is a:

Social Security number.

Student ID number.

## Section I—College Impressions and Plans

- Compared to your expectations, your academic experiences at this college have:
  - Exceeded your expectations.
  - Met your expectations.
  - Not met your expectations.
- At the time you applied for admission, this college was your:
  - First choice
  - Second choice
  - Third choice
  - Fourth or lower choice
- If you could start over, would you choose to attend this college again?
  - Definitely yes
  - Probably yes
  - Uncertain
  - Probably no
  - Definitely no
- Is your current plan to graduate from this college?
  - Definitely yes
  - Probably yes
  - Uncertain
  - Probably no
  - Definitely no
- In which of the following areas is your current or planned major? Mark only **one**.
 

<input type="radio"/> Agriculture and Forestry	<input type="radio"/> Liberal Arts and Humanities
<input type="radio"/> Applied and Fine Arts	<input type="radio"/> Life and Physical Sciences
<input type="radio"/> Architecture and Design	<input type="radio"/> Social Sciences
<input type="radio"/> Business	<input type="radio"/> Other
<input type="radio"/> Communications	<input type="radio"/> Undecided
<input type="radio"/> Computer and Information Sciences and Math	<input type="radio"/> Public Services and Criminal Justice
<input type="radio"/> Education	<input type="radio"/> Social Sciences
<input type="radio"/> Engineering	<input type="radio"/> Other
<input type="radio"/> Health & Nursing	<input type="radio"/> Undecided
<input type="radio"/> Hospitality Technology	
- What is your overall impression of the quality of education at this college?
  - Very high
  - High
  - Average
  - Low
  - Very low
- How satisfied are you with this college in general?
  - Very satisfied
  - Satisfied
  - Neither satisfied nor dissatisfied
  - Dissatisfied
  - Very dissatisfied

## Section II—Academic Environment, Experiences, and Facilities

A. Fill in the oval indicating your level of satisfaction with each of the following aspects of this college’s academic services, facilities, or environment. If you have not used a particular aspect, mark the oval in the “Not Available or Did Not Use” column. Mark only **one** of the six alternatives for each item.

	Not Available or Did Not Use	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied
<input type="radio"/> N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1. Classroom facilities						
2. General academic advising (including the advisement center if your college has one)						
3. Academic advising in your major						
4. Library resources						
5. Library services						
6. College tutoring services						
7. Computer support services						
8. College computer network						

	Not Available or Did Not Use	Very Satisfied	Satisfied	Neither Satisfied Nor Dissatisfied	Dissatisfied	Very Dissatisfied
<input type="radio"/> N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Course-related laboratories (not including studios)						
10. Availability of instructors outside of class						
11. Class size considering the type of class						
12. Availability of courses in your major						
13. Availability of general education courses						
14. Availability of internships						
15. Quality of instruction						

## Section II—Academic Environment, Experiences, and Facilities (Continued)

B. Respond to the following questions about your academic experiences at this college.

	Very Frequently					
	Frequently					
	Occasionally					
	Rarely					
	Never					

How frequently have you . . . .

<input type="radio"/>	1. been intellectually stimulated by the material covered in class?				
<input type="radio"/>	2. been involved in community service through a program at this college?				
<input type="radio"/>	3. had out-of-class assignments that required a written response?				
<input type="radio"/>	4. had discussions, meetings, or conversations with instructors outside of class?				
<input type="radio"/>	5. had faculty who used innovative technology to facilitate learning?				
<input type="radio"/>	6. gone to class with course readings and assignments completed?				
<input type="radio"/>	7. been required to think critically in completing assignments?				
<input type="radio"/>	8. engaged in research or other creative projects under the guidance of a faculty member?				
<input type="radio"/>	9. collaborated with other students on class assignments?				
<input type="radio"/>	10. received feedback (written or oral) from instructors on the quality of your work?				
<input type="radio"/>	11. had faculty who required you to make judgements about the value of information, arguments, or methods?				
<input type="radio"/>	12. had faculty members who communicated <i>ineffectively</i> in class?				
<input type="radio"/>	13. observed student dishonesty when completing assignments or exams?				
<input type="radio"/>	14. experienced classroom behavior by other students that was disruptive to learning?				

## Section III—College Services, Facilities, and Environment

A. Fill in the oval indicating your level of satisfaction with each of the following aspects of this college's services, facilities, and environment.

	Not Applicable or Did Not Use					
	Very Satisfied					
	Satisfied					
	Neither Satisfied Nor Dissatisfied					
	Dissatisfied					
	Very Dissatisfied					

<input type="radio"/>	<b>College Services</b>					
<input type="radio"/>	1. Financial aid services (not the amount of financial aid received)					
<input type="radio"/>	2. College food services					
<input type="radio"/>	3. Course registration process					
<input type="radio"/>	4. Billing and payment process					
<input type="radio"/>	5. College bookstore services					
<input type="radio"/>	<b>College Facilities and Grounds</b>					
<input type="radio"/>	6. Library facilities					
<input type="radio"/>	7. Study areas (not including studios)					
<input type="radio"/>	8. Fine and performing arts studios (art, dance, film, music, theater)					
<input type="radio"/>	9. Athletic and recreational facilities					
<input type="radio"/>	10. Campus center/student union					
<input type="radio"/>	11. General condition of residence halls					
<input type="radio"/>	12. General condition of buildings and grounds (other than residence halls)					
<input type="radio"/>	13. Please mark the "NA" oval for this question.					
<input type="radio"/>	14. Personal safety/security on this campus					
<input type="radio"/>	15. Parking facilities					
<input type="radio"/>	<b>Sense of Community</b>					
<input type="radio"/>	16. Your sense of belonging on this campus					
<input type="radio"/>	17. Freedom from harassment on campus					
<input type="radio"/>	18. Racial harmony on campus					
<input type="radio"/>	19. Faculty respect for students					
<input type="radio"/>	20. Non-teaching staff respect for students					
<input type="radio"/>	21. Campus acceptance of individual differences					
<input type="radio"/>	22. Campus openness to opinions of others					

<input type="radio"/>	<b>Student Life</b>					
<input type="radio"/>	23. Educational programs regarding alcohol and substance abuse					
<input type="radio"/>	24. Sexual assault prevention programs					
<input type="radio"/>	25. Recreation and intramural programs					
<input type="radio"/>	26. Student health services					
<input type="radio"/>	27. Health and wellness programs					
<input type="radio"/>	28. New student orientation					
<input type="radio"/>	29. Career planning services					
<input type="radio"/>	30. Job placement services					
<input type="radio"/>	31. Purposes for which student activity fees are used					
<input type="radio"/>	32. College help in finding part-time jobs					
<input type="radio"/>	33. College social activities					
<input type="radio"/>	34. Cultural programs (art, dance, film, music, theater)					
<input type="radio"/>	35. Guest speakers outside of class					
<input type="radio"/>	36. Opportunities for involvement in campus clubs/activities					
<input type="radio"/>	37. Your social support network on campus					
<input type="radio"/>	38. Opportunities for community service					
<input type="radio"/>	39. Personal counseling services (excluding academic advising)					
<input type="radio"/>	40. Residence hall services/programs					
<input type="radio"/>	41. Clarity of residence hall rules/policies					
<input type="radio"/>	42. Student newspaper					
<input type="radio"/>	43. Student radio station					
<input type="radio"/>	44. Religious/spiritual activities and programs					
<input type="radio"/>	45. Student input in college policies/plans					
<input type="radio"/>	46. Student government					

## Section III—College Services, Facilities, and Environment (Continued)

B. Indicate your level of agreement with the following statements.

Strongly Agree  
Agree  
Neither Agree Nor Disagree  
Disagree  
Strongly Disagree

1. Acts of racial prejudice are rare on this campus.

2. The rules governing student conduct are clear to me.

3. I have developed a mentoring relationship with a faculty/staff member.

4. Academic advising is available to me when I need it.

Strongly Agree  
Agree  
Neither Agree Nor Disagree  
Disagree  
Strongly Disagree

5. This college has helped me meet the goals I came here to achieve.

6. Comparing the cost to the quality of education, this college is a good value.

7. It has been difficult to finance my college education.

## Section IV—College Outcomes

How much has this college contributed to your growth and learning in each of the following areas?

Very Large Contribution  
Large Contribution  
Moderate Contribution  
Small Contribution  
No Contribution

1. Acquiring information, ideas, and concepts

2. Acquiring analytical thinking skills

3. Developing self-understanding

4. Working with others

5. Acquiring knowledge and skills needed for a career

6. Understanding and appreciating ethnic/cultural diversity and other individual differences

7. Writing clearly and effectively

8. Speaking clearly and effectively

9. Using computer and information technology effectively

10. Developing leadership skills

11. Understanding political and social issues

12. Understanding your rights and responsibilities as a citizen

13. Acquiring knowledge and skills for further academic study

14. Acquiring knowledge and skills for intellectual growth throughout your life

15. Developing an openness to the opinion of others

## Section V—Background Information

1. What is your age group?

- 19 or under  
 20 to 24  
 25 to 34  
 35 to 44  
 45 to 54  
 55 to 64  
 65 and over

2. What is your gender?

- Male  
 Female

3. What is your racial/ethnic group? Mark only **one**.

- International (not a U.S. citizen or permanent resident)  
 Latino/Hispanic  
 Black (non-Hispanic)  
 White (non-Hispanic)  
 Asian American or Pacific Islander  
 Native American (American Indian or Alaskan)  
 Multiracial/multiethnic  
 Other

4. Are you currently married?

- Yes  
 No

5. Are you the parent or guardian of one or more dependent children?

- Yes  
 No

6. Did you complete high school in New York State?

- Yes  
 No

7. During high school, did you enroll in college courses or advanced placement (AP) courses for which you received college credit?

- Yes  
 No

8. What is your overall cumulative grade point average (GPA) at this college?

- 3.5–4.0  
 3.0–3.49  
 2.5–2.99  
 2.0–2.49  
 Below 2.0  
 Not applicable or do not know

9. Are you enrolled this semester as a full-time or part-time student?

- Full time (12 credits or more)  
 Part time (less than 12 credits)

10. How many college credits have you earned toward your current degree?

- 0–30 (freshman)  
 31–60 (sophomore)  
 61–90 (junior)  
 91 or more (senior)  
 Other or do not know

