Thank you for coming to our office. The International Student and Scholar Services staff works hard to serve the international student population at UB. Please help us serve you and other students better by completing this brief evaluation. Your comments are important to us. Please do not sign the form. Thank you.

**Walk-In Service (Talbert 210)**

- Was the advice you received clearly explained?  
  - Yes  
  - No
- Were your immigration documents accurately processed?  
  - Yes  
  - No
- Were your immigration documents ready on the pick-up date?  
  - Yes  
  - No
- Were you treated courteously and with respect?  
  - Yes  
  - No

**Immigration Handouts**

- Were the handouts easy to read and understand?  
  - Yes  
  - No
- Was the information in the handouts helpful to you?  
  - Yes  
  - No
- Did you find the information you were seeking?  
  - Yes  
  - No

**ISSS Website**

- Have you ever visited our website ([www.buffalo.edu/intlservices](http://www.buffalo.edu/intlservices))?  
  - Yes  
  - No
  *If not, please go down to the next section.*
- Did you find the information you were seeking?  
  - Yes  
  - No
- Is the website easy to navigate?  
  - Yes  
  - No
- Is the information on the website easy to understand?  
  - Yes  
  - No
- Is the information on the website helpful?  
  - Yes  
  - No

**ISSS Workshops**

- Have you ever attended an ISSS workshop?  
  - Yes  
  - No
  *If not, please explain why not and continue on to the next section.*
- Are the workshop topics relevant to your needs / interests?  
  - Yes  
  - No
- Is the information in the workshops easy to understand?  
  - Yes  
  - No
- Is the information in the workshops helpful?  
  - Yes  
  - No
- Did you find the information you needed at the workshop?  
  - Yes  
  - No

**ISSS Newsletter for International Students**

- Do you read the ISSS Newsletter for International Students?  
  - Yes  
  - No
  *If not, then please explain why not and continue on to the next section.*
- Is the information in the newsletter relevant to your needs / interests?  
  - Yes  
  - No
- Is the information in the newsletter informative?  
  - Yes  
  - No
- Is the information in the newsletter the right amount?  
  - Yes  
  - No
## ISSS Trips

Have you ever participated in an ISSS trip?  
Yes  No

*If not, then please explain why not and continue on to the next section.*

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did you have a good experience on the trip(s)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you meet new friends on the trip(s)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you learn more about the Buffalo Niagara region on the trip(s)?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## International Education Week

Have you ever attended an International Education Week event?  
Yes  No

*If not, then please explain why not and continue on to the next section.*

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did you find the event(s) interesting and/or enjoyable?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you learn something new at the event(s)?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you think that International Education Week provides</td>
<td></td>
<td></td>
</tr>
<tr>
<td>opportunities for Americans to learn about other cultures?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you feel that International Education Week is beneficial to the UB community?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

## Transcending Borders UB

Have you ever participated in any of the activities below?  
- BRIDGES program  
- Inclusive Thanksgiving  
- International Student Mentoring Program  
- Global CINEMAспектives Film & Discussion Series  
Yes  No

*If not, then please explain why not.*

<table>
<thead>
<tr>
<th>Activity</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Did you find the experience interesting and enjoyable?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you gain new insights and knowledge through the program?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Did you grow personally through the program?</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Comments:

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Thank you for responding to this survey!

*Please return this form to:*

**Office of International Student and Scholar Services**  
**Talbert Hall 210**  
**North Campus**